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## ORIGINAL RESEARCH Nationwide Survey and Identification of Potential Stress Factor in Sensitive Skin of Chinese Women

This article was published in the following Dove Press journal: Clinical, Cosmetic and Investigational Dermatology

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Purpose: Sensitive skin is characterized by uncomfortable sensations in response to a number of factors. We performed a large-scale study to investigate the prevalence of sensitive skin at all ages and the impacts of related factors across China.

Methods: A nationwide sampling of the Chinese population aged over 18 was conducted. Subjects were categorized into sensitive and non-sensitive groups, and critical differences between these two groups were investigated.

**Results:** In total, 22,085 questionnaires were collected from Chinese women with sensitive skin. The prevalence of sensitive skin is 49.6% and is associated with age, skin type, geographic area of subjects, and other factors. Heavy life stress and the application of several cosmetic products also affect the prevalence of sensitive skin.

**Conclusion:** Having a combination or oily skin type, living in the municipalities, being under heavy stress, and applying several cosmetic products will increase skin stress and contribute to the occurrence of sensitive skin.

**Keywords:** Chinese women, cosmetic product usage, large-scale study, sensitive skin, skin stress

#### Introduction

Sensitive skin is characterized by uncomfortable sensations, such as prickling, burning, tingling, pain, or itchiness, and occasionally erythema or acne, in response to a number of physical or chemical factors, such as ultraviolet radiation, climate, or environment.1,2

The mechanism of sensitive skin has not been elucidated, but it is now believed that it is neither an allergy nor an immune response.<sup>3</sup> There are several possible mechanisms. One is skin barrier impairment, which leads to an increase in epidermal water loss and a reduction in resilience to external stimuli or irritants.<sup>4</sup> Studies have found that the cutaneous nervous system also plays a role in skin sensitivity.<sup>5</sup> Vasoactive intestinal polypeptide, substance P, calcitonin gene-related polypeptide, and other neurotransmitters appear to be inducers of neurogenic inflammation, inducing vasodilation and mast cell degranulation.<sup>6,7</sup> Non-specific inflammation may also be related to the release of interleukin 1, interleukin 8, prostaglandin E2, prostaglandin F2, and tumor necrosis factor alpha.<sup>6</sup> Genetic factors have also been found to affect skin sensitivity. Transient receptor potential vanilloid 1 (TRPV1) is a non-selective cation channel protein that is related to neurogenic inflammation and pruritus.<sup>8,9</sup> According to the research of Sun et al,<sup>10</sup> two specific TRPV1 genotypes are related to skin sensitivity, indicating that TRPV1 might contribute to the pathogenesis of sensitive skin.

Clinical, Cosmetic and Investigational Dermatology 2020:13 867-874

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The term "sensitive skin" has become more familiar to the public in recent years. It is often perceived as a frequent disorder, while it has an unexpected impact on patients' quality of life.<sup>11</sup> Studies on skin sensitivity have been conducted in many countries and for different regions, such as the United States, France, Japan, Europe, etc.<sup>12–15</sup> Research on sensitive skin in China has mainly been undertaken in big cities, such as Beijing, Shanghai, or Guangzhou, with sample sizes of only a few hundred participants; this is under representative of China's population of 1.4 billion.<sup>16</sup> In addition, many factors may have impacts on skin sensitivity, such as the increasing usage of cosmetics and heavy life stress. We performed a large-scale study to investigate the prevalence of skin sensitivities at all ages and the impacts of related factors across China.

### **Methods**

#### Participants and Questionnaire

The participants were taken from the customer base of Inertia Shanghai Biotechnology Co., Ltd. The survey was conducted by having participants fill in a questionnaire online. In total, 23,113 questionnaires were collected.

There are two parts to the questionnaire. The first part of the questionnaire is about demographics (geographical area, age, sex) and skin type. The second collects information about skin sensitivity and lifestyle. Subjects were requested to rate their skin as "very sensitive," "slightly sensitive," "not sensitive at all," or "not sure." They also responded to an open question regarding their perception of the onset of skin redness, itchiness, or dryness in the presence of different factors, such as usage of cosmetics, make-up conditions, usage of make-up removers, transportation, and life stress. We captured the 2019 annual average air quality index of all provinces and cities in China as given by the Ministry of Ecology and Environment of China to evaluate the relationship between air quality index and skin sensitivity prevalence.<sup>17</sup>

To characterize sensitive skin among subjects, the characteristics of subjects who responded to the sensitivity question as having either "slightly sensitive" or "very sensitive" skin (sensitive skin group) were compared with those of the subjects who rated their skin as "not sensitive at all" (non-sensitive skin group).<sup>12,13</sup> Subjects who rated their skin as "not sure" were excluded from further analysis.

#### **Ethical Considerations**

The study protocol was approved by the Ethical Committee of the Department of Dermatology [Approved ID: 2020–050], Shanghai East Hospital. Participants provided informed consent, and the study was conducted in accordance with the Declaration of Helsinki. Personal identifiers were removed from the dataset before analyses were undertaken.

#### Statistical Analysis

Quantitative variables were compared between groups with Student's *t*-test or analysis of variance (ANOVA). Where the conditions for the applications of these tests were not met, the Wilcoxon and Kruskal–Wallis non-parametric tests were performed. Categorical variables were compared using an appropriate test or using Fisher's exact test if the conditions were not completely met.

To evaluate the relationships between age, skin type, geographical area, specific skin symptoms, make-up condition, use of cosmetics, use of make-up removers, life stress, air conditioning, and the presence of skin sensitivity, a general logistic model was used in the study. Odds ratios with 95% confidence intervals were calculated after adjustment for potential confounders. Estimates for each category within the reference group were derived from the same logistic regression model after adjustment for confounders.

Statistical analyses were performed using the computing environment R version 3.6.2 (R Development Core Team, 2005). Statistical significance was considered for P < 0.05.

#### **Results**

#### Sample Population

A total of 23,526 eligible participants were enrolled and 23,113 questionnaires were completed. Of the respondents who completed the questionnaires, there were 22,556 women and 557 men, aged from 18 to 80, with an average age of  $48.4 \pm 13.9$  years. The characteristics of the subjects are shown in Table 1. Men and subjects who rated their skin as "not sure" were excluded from further analysis. In total, 22,085 questionnaires on the subject of skin sensitivity completed by Chinese women were analyzed.

## Prevalence of Skin Sensitivity in Different Age Groups

The prevalence of sensitivity is significant in different age groups (P < 0.001) (Table 2). Subjects who were younger

#### Table I Sample Population

Characteristics	N	%
Gender		
Female	22,556	97.6%
Male	557	2.4%
Age		·
18–20	292	1.3%
21–30	2922	12.9%
31-40	3310	14.6%
41–50	5412	23.9%
51–60	5728	25.3%
61–70	4009	17.7%
71–80	947	4.2%
Sensitivity self-declared		
Not sensitive at all	11,475	49.6%
Slightly sensitive	9537	41.3%
Very sensitive	1608	7.0%
Not sure	493	2.1%
Total	23,113	

(20–30 years old) were more likely to claim to have sensitive or very sensitive skin than older participants (>30 years old), with rates of 65.8% in the 20s group and of 57.2% in the 30s group; in older women, the rate drops, to less than 50% in women 51–60 years old and to 39.3% in women 61–70 years old.

#### Sensitivity and Skin Symptoms

Participants stated that they had different symptoms relative to skin sensitivity. Of those questioned, 2094 (19.1%) had skin redness, 724 (6.6%) reported itchiness, and 2898 (26.4%) experienced skin dryness when they felt skin sensitivity. In all, 55.9% (6129 out of 10,956) of the

Table 2 The Prevalence of Skin S	Sensitivity in Different Ages
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Age Range	Non-Sensitive		Sensitive	
	n	%	n	%
18–20	93	35.9%	166	64.1%
21–30	942	34.2%	1815	65.8%
31-40	1376	42.8%	1837	57.2%
41–50	2627	49.2%	2717	50.8%
51-60	3061	54.0%	2604	46.0%
61–70	2394	60.7%	1553	39.3%
71–80	636	70.7%	264	29.3%
Total	11,129	50.4%	10,956	49.6%

respondents declared sensitive skin but did not have these three symptoms. Only 0.3% of all three symptoms occurred simultaneously. The odds ratio of subjects with skin sensitivity reporting skin itchiness is 13.98 times greater than those of subjects without itchiness, while the odds ratio for skin redness is 4.94 times that of nonredness and that for dryness is 1.10 times that of nondryness. The relationships between sensitive skin and skin symptoms are shown in Figure 1.

## Prevalence According to Self-Declared Skin Type

The sensitivity of skin was significantly associated with skin type, which was classified as neutral, dry, oily, or a combination type. The participants who declared that they had dry, oily, or combination skin more frequently (P < 0.001) reported having sensitive skin than those with neutral skin (Table 3). Participants with combination skin type were 1.63 times more likely to have sensitive skin than participants with neutral skin (P < 0.001).

## Prevalence According to Geographical Area

Several provinces or municipalities with sample sizes greater than 500 in this study (Shanghai, Beijing, Guangdong, Henan, Sichuan, Chongqing, Shandong) showed significantly different prevalence of skin sensitivity (P < 0.001). Three municipalities have the highest prevalence of sensitivity: 59.0% of the participants were sensitive in Shanghai, 51.2% in Guangdong, and 49.6% in Beijing. The prevalence



Figure I Venn diagram of sensitive skin and skin symptoms.

Declaration of Skin Type	n	%	Non-Sensitive		Sensitive	
			n	%	n	%
Dry skin	9110	41.2%	4937	54.2%	4173	45.8%
Neutral skin	1260	5.7%	741	58.8%	519	41.2%
Combination skin	10,617	48.1%	4954	46.7%	5663	53.3%
Oily skin	957	4.3%	447	46.7%	510	53.3%
Not sure	141	0.6%	50	35.5%	91	64.5%
Total	22,085	100.0%	11,129	50.4%	10,956	49.6%

Table 3 Sensitive Skin Prevalence According to the Declaration of Skin Types

of sensitivity in Henan, Shandong in northern China, and Chongqing, Sichuan in southwest China is lower, with the prevalence falling to 42.0% in Sichuan (Table 4).

### Effect of Cosmetic Product Usage

We conducted a general logistic regression analysis of all possible risk factors for cosmetics usage related to sensitive skin, as shown in Table 5. In make-up usage, using three kinds of cosmetics products (out of exfoliant, facial masks, facial cleanser, or sunscreen), using cleansing oil or cream to remove make-up, or using three kinds of makeup remover (out of cleansing water, lotion, oil, cream, or wipes) are all risk factors to skin sensitivity (Figure 2).

### Effect of Lifestyle

We also used a general logistic model to test the effect of skin sensitivity on different life habits. Mild stress or heavy stress, an annual average air quality index greater than 80, sleep time less than 6 hours, and staying up late are all risk factors of sensitive skin.

**Table 4** Sensitive Skin Prevalence According to the Geographical

 Areas

Municipality or Province	Total	Sensitive	
		n	%
Shanghai	1187	700	59.0%
Guangdong	692	354	51.2%
Beijing	2433	1207	49.6%
Henan	2066	968	46.9%
Shandong	2276	1054	46.3%
Chongqing	1020	468	45.9%
Sichuan	2678	1124	42.0%
Others	6709	3376	50.3%
NA's	3024	1705	56.4%
Total	22,085	10,956	49.6%

### Discussion

# Sensitive Skin Prevalence in Different Regions

We collected 22,085 questionnaires. Although this is not the first sensitivity survey conducted in China, this study covered various regions with a large sample size, providing informative data about skin sensitivity in Chinese women. The total prevalence of any degree of sensitivity in Chinese women in our surveyed population is 49.6%; compared with a previous study in 2013,<sup>18</sup> this is an increase of 25.6% (49.6% versus 39.5%). This change could be due to a greater concern for skin health in Chinese women or higher usage of skin cosmetic products. We also compared the prevalence of skin sensitivity in different countries (Table 6), and China has a medium sensitivity rate. These data agree on the ethnic difference of sensitivity, with Asians having a high prevalence compared with White people.

Moreover, we conducted separate statistical analyses of the questionnaire responses by region. Respondents from Beijing, Shanghai, and Guangdong had the highest incidence of sensitivity, followed by those in northern China (Henan and Shandong) and southwest China (Sichuan and Chongqing). The incidence of sensitivity in Sichuan was reduced to 42.0%. It is likely that consumers in big cities are more exposed to advertisements about skincare products, and that they are more aware and concerned about skin sensitivity. In addition, more types of skincare products are used and there is heavy life stress. These factors might lead to a higher proportion of sensitive skin in large cities.

# Sensitive Skin Prevalence in Different Age and Skin Types

In our data, it is found that a higher proportion of young adults have sensitive skin, and less than 40% of people

#### Table 5 Sensitive Skin Prevalence According to the Usage of Cosmetic Product and Life Style

Predictive Variables	Estimate	Standard Error	P-value	Odds Ratio	95% CI	
Age	-0.03	0.00	0.001	0.973	0.971-0.975	
Skin type	Skin type					
Skin type dry vs neutral	0.28	0.06	0.001	1.328	1.176–1.501	
Skin type combination vs neutral	0.36	0.06	0.001	1.437	1.274–1.622	
Skin type oily vs neutral	0.14	0.10	0.138	1.153	0.955–1.391	
Cosmetic product usage <sup>a</sup>						
Apply 3 kinds cosmetic product vs less	0.07	0.03	0.017	1.068	1.012-1.128	
Make-up frequency						
Make-up everyday vs not	0.01	0.05	0.857	1.008	0.923-1.101	
Make-up 2–3 times/week vs not	0.16	0.07	0.028	1.177	1.018-1.361	
Occasionally make-up vs not	0.11	0.03	0.002	1.111	1.040-1.188	
Types of make-up removers			·	•		
Remover lotion/water vs facial cleanser	-0.07	0.06	0.297	0.937	0.829-1.059	
Remover oil/cream vs facial cleanser	0.23	0.09	0.015	1.252	1.046-1.500	
Remover wipe vs facial cleanser	0.15	0.12	0.216	1.164	0.915-1.482	
Apply 3 kinds removers vs less <sup>b</sup>	0.59	0.23	0.009	1.807	1.162-2.8105	
Life stress						
Mild stress vs no stress	0.27	0.03	0.001	1.305	1.225-1.390	
Heavy stress vs no stress	0.45	0.06	0.001	1.574	1.402–1.766	
Time to sleep			·	•		
Sleep at 22:00–24:00 vs before 22:00	0.06	0.06	0.282	1.067	0.948-1.200	
Sleep at 24:00–2:00 vs before 22:00	0.10	0.07	0.160	1.108	0.960-1.278	
Sleep late than 2:00 am vs before 22:00 pm	0.59	0.22	0.007	1.812	1.173–2.797	
Sleep length						
Sleep for 6 to 8 hours vs more 8 hours	0.15	0.05	0.004	1.157	1.049-1.276	
Sleep less 6 hours vs more 8 hours	0.30	0.07	0.001	1.357	1.194–1.541	
Air quality index					•	
AQI >80 vs <80	0.06	0.03	0.034	1.065	1.005-1.129	

**Notes**: <sup>a</sup>different kinds of cosmetic products used by subjects, including: exfoliant, facial mask, facial cleanser, sunscreen; <sup>b</sup>different kinds of makeup remover used by subjects, including: makeup remover lotion/water, cleansing oil/cream, makeup remover wipe, facial cleanser.

over the age of 60 claim to have sensitive skin. In previous studies, it has also been found that the prevalence of sensitivity is closely related to age, but there are opposite findings. For example, Nilzén and Voss<sup>19</sup> observed from patch test data that older people have higher reactivity to soaps and detergents, whereas Bettley and Donoghue<sup>20</sup> reported a lower reactivity in older people. Coenraads<sup>21</sup> demonstrated a higher skin reactivity to croton oil in older people, but no differences to thymoquinone or crotonaldehyde. In 1993, Grove<sup>22</sup> reported a lower susceptibility of skin reactions in older subjects by testing croton oil, cationic and anionic surfactants, weak acids, and solvents. Robinson<sup>23</sup> confirmed this lower reactivity, finding that skin reactivity is significantly less in a group of 56–74 years old than a younger age group. In terms of skin structure, as a person ages, the epidermis becomes thinner, the proportion of skin sebum also changes, and the possibility of sensitivity increases.<sup>24</sup> However, the results of this study are the opposite, presumably because older participants have shifted their focus from sensitivity to aging problems, such as wrinkles and pigmentation.



Figure 2 Logistic regression evaluating predictive factors for the skin sensitivity.

Skin sensitivity is associated with the type of skin, which is divided into dry, oily, combination, and neutral. The possible reason for the high rate of sensitive skin in combination skin types can be attributed to the imbalance of skin sebum excretion in certain facial areas; sebum is important in maintaining the barrier function. Thus, external stimuli induced skin sensitivity.

#### Skin Symptoms Related to Sensitive Skin

Some of the subjects with sensitive skin in this study also reported skin redness, itchiness, and dry skin symptoms. In all, 19% of sensitive subjects experienced skin redness, predicting the onset of skin inflammation, or a past history of dermatitis. Also, 26% reported skin dryness, which may

**Table 6** Prevalence of Self-Declared Sensitive Skin in VariousGeographies

Countries	Number of Subjects	Prevalence of Sensitivity (%)	Reference
Korea	1000	56.8%	[27]
Japan	1500	54.5%	[12]
Italy	500	53.8%	[13]
France	1006	51.9%	[15]
China (women)	22,085	49.6%	This study
USA	994	44.6%	[14]
Russia	1500	39.7%	[28]
Germany	500	35.6%	[13]
Brazil	1022	34.2%	[28]
Spain	500	31.6%	[13]

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enable irritants to be absorbed by the skin more easily. Notably, 7.18% of the subjects declared that they had itchiness but did not consider themselves as sensitive skin. While itchiness is a typical symptom of sensitivity, this may partially explain the low prevalence in this study compared with studies held in other countries. This result may indicate that some older subjects are not clear about the concept of sensitivity or the difference in skin manifestation.

#### Factors Contributing to Skin Stress

With the development of the cosmetics industry, more and more skincare products, types of make-up, and types of make-up remover have been produced. The number of people pursuing beauty has largely increased, and they use more skincare products containing active ingredients to achieve skin health. However, mixing a number of skincare products puts more stress on the skin. Repeated application of products of various textures and repeated cleansing might affect the integrity of the barrier structure, increasing epidermal water loss, and thereby affecting natural barrier function. At the same time, the usage of mixtures of various active ingredients might also be a potential irritant. These cause stress on modern human skin.<sup>25,26</sup>

Several life habits were identified as associated with aggravation of sensitivity of the skin, such as sleep duration, the time of going to sleep, and life stress. These factors can affect the level of inflammatory factors and contribute to skin sensitivity.

### Conclusion

We conducted a large-scale study of skin sensitivity in Chinese women. Being aged between 20 and 30, having a combination or oily skin type, living in the municipalities, being under life stress, or applying a number of cosmetic products will increase skin stress and contribute to skin sensitivity. This study provides data to support the improvement of sensitivity symptoms in the Chinese population. This large-scale, nationwide study provides informative data and elucidates critical factors of sensitive skin in Chinese women.

#### Abbreviation

ANOVA, analysis of variance.

#### Disclosure

Liyuan Qiao and Xiaoqing Xiao are co-first authors for this study. Fuguo Zuo and Rui Ye should be considered as joint corresponding authors for this study. The authors report no conflicts of interest in this work.

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