Impact of Complex Quality-Interventions on Patient Outcome: A Systematic Overview of Systematic Reviews

INQUIRY: The Journal of Health Care Organization, Provision, and Financing Volume 56: 1–11 © The Author(s) 2019 Article reuse guidelines: sagepub.com/journals-permissions DOI: 10.1177/0046958019884182 journals.sagepub.com/home/inq



Abstract

Quality of care and the increasing strategies to its promotion, especially in inpatient settings, led to the question which qualityinterventions work best and which do not. The aim was to summarize and critically appraise the evidence on the effects of structure- and/or process-related quality-interventions on patient outcome in predominantly controlled and inpatient settings. A systematic overview of systematic reviews after electronic searches in Medline, Embase, Cinahl, and PsycINFO, supplemented by hand search and expert survey, was conducted. From a total of 1559 identified records, 37 reviews fulfilled the inclusion criteria. 26 reviews assessed process-related quality-interventions, 6 structure-related quality-interventions, and 5 combined structure- and process-related quality-interventions. In all, 19 reviews reported pooled effect estimates (metaanalysis). Based on the evidence of this systematic overview, stroke units and pathways can be recommended. Although patient-relevant improvements for interprofessional approaches and discharge planning have been reported, pooled effect estimated evidence are currently missing for these and other quality-interventions.

Keywords

quality, inpatient, intervention, human, overview of reviews

What do we already know about this topic?

It is already known that a change of structural and procedural determinants affects the quality and outcome of medical care.

How does your research contribute to the field?

From the perspective of evidence-based health care, it is important to investigate and critically appraise which structureand/or process-related quality-interventions work best to induce patient benefit and which do not have the intended effects.

What are your research's implications toward theory, practice, or policy?

Robust, overwhelmingly controlled and pooled estimated evidence was found for the effectiveness of stroke units and clinical pathways on patient outcome.

Introduction

According to the Donabedian framework, structures and procedures of health care provision determine the outcome of care, that is, effectiveness and efficiency of a health care system.¹ The governments of several countries have started to increasingly focus on the quality of health care provision and have implemented various strategies aiming to promote high quality of care in their health care systems. The goals of these strategies to improve quality of care (eg, short waiting times/high access to health care, low mortality rates, and high patient satisfaction), the national commitment to quality (eg, regional, federal, and nationwide), and the reward design (eg, bonus and malus) of pay-for-performance programs vary considerably between nations and programs.² Typically, efforts to improve the quality of care focus on the structure, process, or both dimensions of health care provision to eventually improve

¹Center for Evidence-Based Healthcare, University Hospital and Faculty of Medicine Carl Gustav Carus, TU Dresden, Dresden, Germany

Received 3 September 2018; revised 23 September 2019; revised manuscript accepted 27 September 2019

Corresponding Author:

Felix Walther, Center for Evidence-based Healthcare, University Hospital Carl Gustav Carus, TU Dresden, Fetscherstraße 74, 01307 Dresden, Saxony, Germany. Email: Felix.walther@ukdd.de

Creative Commons Non Commercial CC BY-NC: This article is distributed under the terms of the Creative Commons Attribution-NonCommercial 4.0 License (http://www.creativecommons.org/licenses/by-nc/4.0/) which permits non-commercial use, reproduction and distribution of the work without further permission provided the original work is attributed as specified on the SAGE and Open Access pages (https://us.sagepub.com/en-us/nam/open-access-at-sage). outcome quality (eg, reduce mortality/morbidity/cost and improve patient quality of life) or value of care.^{3,4} Examples for structure-related quality-interventions include the use of reminder systems⁵ or telehealthcare.⁶ Process-related quality-interventions include, for instance, approaches to achieve a better interprofessional cooperation.⁷ Inter-ventions that address both the structural and the procedural levels include multifaceted features (eg, integrated care).⁸ From the perspective of evidencebased health care, it is important to investigate which quality-interventions work best to induce patient benefit, which do not have the intended effects, and for which qualityinterventions evidence is still scarce or missing. Therefore, we undertook a systematic overview to summarize and critically appraise published systematic reviews on the effects of prospectively planned structure- and process-related qualityinterventions on patient outcome.

Methods

This systematic overview was conducted in accordance with the Preferred Reporting Items for Systematic Reviews and Meta-Analyses (PRISMA) Checklist (Supplemental Material 1).⁹ The review protocol was registered (CRD42017059402) in the International Prospective Register of Systematic Reviews.¹⁰

Study Inclusion and Exclusion Criteria

Inclusion and exclusion criteria were specified addressing the PICOS categories: population, intervention, comparison, outcome, and study type (Supplemental Material 2). To be included, a systematic review had to predominantly (>50%) include controlled trials with or without randomization and had to be conducted in an inpatient-involved setting. Interventions of interest included all planned interventions on the structure and/or process level with documented effects on outcome quality. Control groups could be standard care or an alternative quality-intervention. All systematic reviews published in English or German between January 1, 2000, and January 24, 2017, were included. The start date of the search was chosen regarding the milestone article "Crossing the quality chasm."¹¹

Searches

Systematic electronic searches were conducted in Medline (Ovid), Embase (Ovid), Cinahl (EBSCOhost), and PsycINFO (EBSCOhost). The search strategy included a combination of free text words and database-specific subject headings (Supplemental Material 3). A referenced search strategy was used to acquire the publication-type systematic review.¹² Additionally, a hand search screening in Google Scholar and reference lists of included reviews was performed. The results of systematic searches and hand search presented to a panel of experts (the SIQ working group "correlation of structural and outcome quality") highlight missing articles. EndNote X7 was used for creating the literature database and removing duplicate copies.

Study Selection and Data Extraction

Two authors (F.W. and J.S.) independently screened titles/ abstracts and full texts for eligibility. Regarding the full-text screening, a serial 2-step process was conducted before a full extraction of characteristics, effects, and quality assessment followed. The first step included a general assessment of contents, publication type and year, and so on. Studies that met the screening criteria at this stage were further screened for included study designs and setting. If a publication was excluded due to a lack of controlled designs or low/ missing inpatient/intersectoral setting, a summary of characteristics is followed (Supplemental Material 4). Data extraction and quality assessment of included systematic reviews was conducted by one (F.W.) and double-checked by the second author (D.K.). Disagreements were solved through the consultation of a third reviewer (screening: D.K.; extraction or quality appraisal: J.S.).

Quality Assessment

The R-Amstar-Checklist was used to assess the quality of included reviews instead of AMSTAR 2, which has been published 6 months (September 2017) after data extraction and quality appraisal have been finished (March 2017).¹³ One item (9) was only feasible if a meta-analysis was conducted.¹⁴ For this reason, the reviews were separated into those with meta-analysis (max. 44 points) and those without meta-analysis (max. 41 points). Two reviewers independently (F.W. and D.K.) performed quality assessment.

Extraction and Interpretation of Results

Every primary endpoint of the included systematic reviews was extracted. If the primary endpoint was a structure or process measure (and not a true outcome), all secondary outcomes were extracted in addition to the primary outcome parameters. The extracted effects were categorized by content and quality dimensions. Infrastructure (eg, technique) or general organizational aspects (eg, staff-to-patient) were defined as structure quality. Aspects of performance (eg, length of stay) were considered as process quality. Outcome quality was defined according to "5 Ds" of Donabedian: Death, Disease, Disability, Dissatisfaction, and Discomfort,¹⁵ or to typical health economic values (eg, cost-effectiveness). Four effect directions (favors intervention; favors standard care; no difference; unclear) were defined. If an extracted result was quantitatively summarized (meta-analysis), it was possible to directly establish the effect direction. If effects were descriptively summarized, the results of all individual included trials were counted. To conclude a counted



Figure I. PRISMA flowchart.

direction, the corresponding effect had to be shown in more than 50% of the included trials. Otherwise, an effect was classified as "unclear."

Results

After removal of duplicate copies (n = 960) and the identification of 12 records through hand search, 1559 records were included in the title/abstract screening. In all, 1421 records were excluded and 138 remaining full texts were assessed for eligibility (Supplemental Materials 4 and 5 for justified exclusions). As presented in Figure 1 after sequential full-text screening, 37 systematic reviews were finally included.

Content of Included Systematic Reviews

Five reviews analyzed the effectiveness of combined structure- and process-related quality-interventions.¹⁶⁻²⁰ The investigated interventions included consultations of clinical pharmacists,¹⁶ hospital-wide geriatric consultation teams,¹⁷ different kinds of organized stroke unit care,¹⁸ implementation of quality indicators as a reporting/feedback tool¹⁹ and hospital-wide, integrated and facility-overspanning practices (eg, geriatric consultation) to deliver care for older patients.²⁰ Six reviews investigated the effects of structurerelated quality-interventions²¹⁻²⁶ addressing the use of personal digital assistants,²¹ clinical decision support systems,²²

	Effect	Significant ^a		Nonsignificant ^a		Descriptive/not rep ^a	
Intervention		Process	Outcome	Process	Outcome	Process	Outcome
Interprofessional: interventions by clinical pharmacists ¹⁶	Adverse event						+
	Patient-reported						+
	Treatment duration					+	
Interprofessional:	Physician-reported				+		
comprehensive geriatric	Treatment duration			+			
assessment ¹⁷	Mortality				+		
	Readmissions				+		
Hospital-wide	Adverse events						?
interventions to	Readmissions						?
improve care for frail	Mortality						+/-
older inpatients ²⁰	Physician-reported						+/-
	Treatment duration					+/-	
	Health economic					??	?
	Other						?
Organized inpatient (stroke unit) care ¹⁸	Mortality		+ + +		+		+ • +
	Death/institutional care		+ +		+ +		+ ^b
	Death/dependency		+		+ +		+ ^b +
Using quality indicators ¹⁹	Physician-reported						+/-

Table 1. Effects of Combined Structure- and Process-Related Quality-Interventions.

Note. + = favors intervention; ? = unclear/not interpretable; +/- = no difference; - = favors standard care.

^alf meta-analysis was conducted.

^bNo total meta-analysis: results of subtotals summarized.

computerized advice on drug dosage,²³ geriatric evaluation and management units,²⁶ and stroke units in mobile²⁴ and inpatient delivery.²⁵ Most of the included reviews (26/37; 70%) assessed process-related quality-interventions.²⁷⁻⁵¹ Eleven systematic reviews evaluated effects of discharge planning²⁷⁻³⁷ addressing patient/family engagement,²⁹ different communication/consultation services,^{27,31,36} detailed/individual assessments,³⁵ early discharge,^{32,37} structured multidisciplinary discharge plans with patient/family engagement,33 and various discharge support designs.^{28,30,34} Procedural interprofessional approaches were evaluated in 4 systematic reviews addressing different conditions and designs like comprehensive geriatric assessments,³⁸ multifaceted care for intensive care unit (ICU) patients,³⁹ team-based models in end-of-life care,⁴⁰ and various interprofessional approaches.⁴¹ Clinical pathways were evaluated in 4 systematic reviews addressing end-of-life care,⁴² colorectal surgery,⁴³ hip fracture,⁴⁴ and various settings/designs.45 Other process-interventions included the use of communication tools to conclusively document end-of-life decisions,⁴⁸ shared decision-making,⁴⁹ nutritional screening, routine use of patient-reported data,^{50,51} and interventions to reduce the number of medication errors for children (eg, checklists)⁴⁶ and in-hospital falls (eg, risk assessment).⁴⁷ Overall, discharge planning (11 reviews), interprofessional approaches (8 reviews), clinical pathways (4 reviews), and stroke units (3 reviews) were the most investigated interventions. As summarized in Supplemental Material 7, the 37 systematic reviews included a total of 559 trials. A meta-analysis was conducted in 19 of 37 reviews (51%). A controlled design was described in 523 of 559 (93%)

of the included trials. Except for 1 systematic review,³⁴ a primary endpoint was always defined. In 35 of 36 (97%) reviews, the primary evaluation of outcome-relevant effects was reported. And, 26 of 37 (70%) reviews exclusively included controlled studies.

Quality Assessment

Most of the systematic reviews (35/37) provided complete information regarding characteristics of included studies (item 6). Detailed information about inclusion criteria (item 1), study selection/data extraction (item 2), literature search (item 3), and scientific quality (item 7) were provided in majority. In all, 10 of 37 reviews (27%) partly^{16,23,25,35,36,40,46,48} or fully reported^{17,45} on the likelihood of publication bias (item 10). Mixed results were shown regarding the inclusion of gray literature (item 4), complete lists of included/excluded studies (item 5), the discussion regarding the scientific quality (item 8) of included primary studies, and if a meta-analysis was conducted methods for pooling of results (item 9). No systematic review reported about conflicts of interest in the primary studies (item 11). Supplemental Material 6 presents detailed results of the quality assessment.

Effects of Interventions

The effects of combined structure- and process-related quality-interventions are given in Table 1. Consulting clinical pharmacists reduced the occurrence of adverse drug events and improved the medication adherence of patients.¹⁶ The

		Significant ^a		Nonsignificant ^a		Descriptive/not rep ^a	
Intervention	Effect	Process	Outcome	Process	Outcome	Process	Outcome
Personal digital assistants ²¹	Other						+
Mobile stroke unit ²⁴	Mortality						
	Death/dependency		-		+ -		
	Death/institutional care		-		-		
Stroke unit care ²⁵	Mortality		+		-		
	Other: independency		-				
	Other: institutional care		+				
	Death/institutional care		+				
Clinical decision support system ²²	Mortality				+		
Interprofessional: Geriatric	Mortality				+		
Evaluation + Management	Other: institutional care		+				
Units ²⁶	Physician-reported				+		
	Readmissions				+		
Computerized advice on drug	Mortality				+		
dosage ²³	Adverse event		+		++++		
-					+		
	Physician-reported	+ + +	+ + +	+	-		
	Treatment duration			+			

Table 2. Effects of Structure-Related Quality-Interventions.

Note. + = favors intervention; - = favors standard care; +/- = no difference; ? = unclear/not interpretable. ^aIf meta-analysis was conducted.

outcome-relevant impact of geriatric consultation teams led to (nonsignificant) reductions of mortality, readmissions, and better functional health outcomes for patients.¹⁷ Structureand process-integrated stroke units led to significant and nonsignificant improvements in mortality and certain composite outcomes (eg, death/institutional care).¹⁸ Interventions to improve care for frail older inpatients have not shown differences in mortality and functional outcome, or remained unclear due to a lack of statistical tested values reported in the primary studies.²⁰ Using quality indicators¹⁹ did not lead to differences regarding patient outcome compared with standard care.

The effects of structure-related quality-interventions are shown in Table 2. The use of personal assistants was rated as useful for the clinical setting.²¹ Clinical decision support systems in neonatal care led to a nonsignificant reduction of mortality.²² The computerized advice on drug-dosage led to significant and nonsignificant improvements in therapeutic range and serum concentrations of the applied medication. The occurrence of adverse (medication) events (eg, bleeding) was nonsignificantly reduced.²³ Mobile stroke units were significantly less effective compared with a regular stroke unit regarding mortality and other composite outcomes. Compared with a treatment in a general medicine ward, mobile stroke units led to a nonsignificantly lower 6-month mortality and 12-month death/dependency rate. However, the risks for 12-month mortality and death/institutional care tended to increase.²⁴ Treatment in acute/comprehensive stroke units led to significant reductions of mortality. institutional care, and improved combined outcomes (death/

institutional care) compared with standard care.²⁵ The implementation of a Geriatric Evaluation and Management Unit led to significant reductions in institutional care and nonsignificant reductions in 12-month mortality, readmissions, and (physician-reported) functional decline of patients.²⁶

A total of 26 process-related quality-interventions (Table 3) were grouped in pathways,⁴²⁻⁴⁵ interprofessional approaches,³⁸⁻⁴¹ discharge planning,²⁷⁻³⁷ and other process-interventions.⁴⁶⁻⁵²

Pathways in end-of-life care showed improvements in physical symptom severity.⁴² Recovery pathways after colorectal surgery led to significant reductions in length of stay and 30-day morbidity with no differences of readmissions.⁴³ Pathways for hip fractures improved overall rates of mortality, adverse events (medical/multiple complications), and functional recovery/mobility, but the results were not tested for significance.⁴⁴ Pathways regardless of inpatient condition led to significantly reduced costs/charges (health economic), complications (adverse events), and a nonsignificantly reduced treatment duration and 6-month readmissions.⁴⁵

Interprofessional interventions: Comprehensive geriatric assessment led to significantly increased ratios of patients living at home after discharge.³⁸ Through practice-based interventions for delirium-prevention, the number of adverse events (eg, coma days), mortality (eg, 30 days), costs, and worsening physician-reported discharge-diagnoses (eg, patients without ability to return home) were reduced. Mixed effects were shown in treatment duration and other procedural effects (eg, use of benzodiazepine).³⁹ Teambased models in end-of-life care improved hospital/ICU (re)

Family-centered transition processes²⁷

Patient-reported

Health economic

	Effect	Significant ^a		Nonsignificant ^a		Descriptive/not rep ^a	
Intervention		Process	Outcome	Process	Outcome	Process	Outcome
Pathways for							
Colorectal surgery patients	Treatment duration	+					
in recovery ⁴³	Other		+				
	Readmission				+/-		
Dying patients, carers/ providers/relatives ⁴²	Physician-reported						+
Stand-alone and	Mortality				- +		
multifaceted pathways	Adverse events		+				
in different settings/	Readmissions				+		+
conditions ⁴⁵	Other	+					
	Health economic		+		+		
	Treatment duration			+		+	
Hip fracture ⁴⁴	Mortality						+
	Adverse events						+
	Readmissions						2
	Other						?+
Interprofessional approach	Other						• •
Comprehensive geriatric assessment ³⁸	Other: living at home		+				
Interprofessional	Treatment duration					+ ?	
collaboration practice- based interventions ⁴¹	Health economic						+
Multifaceted care	Mortality						+++
approaches ³⁹	Adverse event						++++
	Health economic						+
	Physician-reported						+ +
	Treatment duration					??	
	Other					+++??	
Team-based models of	Mortality						+ +
care ⁴⁰	Patient-reported						+ ? ?
	Physician-reported						
	Treatment duration						
	Poodmissions						
	Other			+			+
Discharge planning	Other			•			
Comprehensive discharge	Readmissions		+				
plan, postdischarge support ³⁶							
Early postnatal discharge ³²	Readmissions						
	Patient-reported				+ +		
Computer-enabled discharge communication interventions ²⁹	Mortality						+/-
	Readmissions						+/-
	Adverse events						?
Effective emergency	Readmissions				+ -		
department- discharge of older patients ³⁵	Mortality				-		
Hospital-initiated	Readmissions						+ ?
transitional care ³⁰	Adverse events						??

. .

+ + + +

++++/-

(continued)

Table 3.	(continued)
----------	-------------

	Effect	Significant ^a		Nonsignificant ^a		Descriptive/not rep ^a	
Intervention		Process	Outcome	Process	Outcome	Process	Outcome
Supporting discharge from	Mortality				+		
hospital to home ³⁴ (no	Other: living at home		+				
stated primary endpoints,	Other: institutional care						+
effects rated as secondary endpoints)	Readmissions						?
Patient handovers from	Health economic						??
hospital to primary care ²⁸	Other					+	
	Adverse event						?
	Patient-reported						+
	Physician-reported						??
Discharge planning ³³	Treatment duration	+					
	Readmissions		+				
Structured discharge- process ³¹	Readmissions						+++
Services for reducing	Mortality				+		
duration of hospital care ³⁷	Death/institutional care		+				
	Death/dependency		+				
Other process-interventions							
Communication tools	Patient-reported	+ +		++-			
for end-of-life decision- making ⁴⁸	Patient-reported ^b		+ +				+
Hospital fall prevention ⁴⁷	Adverse event		+		+		?
Reducing medication errors ⁴⁶	Adverse event						??
Information and communication technologies adoption ⁵²	Other						+
Shared decision-making ⁴⁹	Patient-reported						? +/- + +
Routine use of patient- reported data ⁵⁰	Patient-reported						?
Nutritional screening ⁵¹	Patient-reported						+/-
	Adverse events						+

Note. + = favors intervention; - = favors standard care; +I- = no difference; ? = unclear/not interpretable.

^alf meta-analysis was conducted. ^bSecondary endpoint.

admission rates, mortality (preferred places of death: nursing home/home), and patient satisfaction. Unclear effects were shown regarding provider-satisfaction, quality of life, and symptom management.⁴⁰ General interprofessional collaborations led to reduced total charges and length of treatment with unclear effects regarding length of stay.⁴¹

Discharge planning: Different forms of family-centered discharge professes were effective regarding health economic (eg, health care utilization/cost) and patient-reported (eg, health status) outcomes.²⁷ The use of patient handovers from hospital to primary care showed unclear effects regarding adverse events (eg, errors/near misses), health economic (eg, use of hospital care) and physician-reported issues (eg, health care provider status). The general patient status improved.²⁸ No advantages of computer-enabled discharge communication could be shown regarding mortality, adverse events, and readmission rates.²⁹ Hospital-initiated transitional care

reduced the number of readmissions, but did not lead to homogeneous effects for adverse events.³⁰ Implementing a structured discharge process for adult patients with community acquired pneumonia reduced 30-, 90-, and 180-day readmission rates after discharge.³¹ After implementation of early postnatal discharge programs, the incidence of depressions decreased nonsignificantly, whereas the rates of breastfeeding women (patient-reported) and readmissions increased nonsignificantly.³² Global discharge planning programs led to significantly reduced lengths of hospital stay (treatment duration) and 3-month readmissions.³³ Supporting discharge from hospital to home in older patients resulted in a significantly higher probability to live at home at the end of follow-up (other) and nonsignificant/descriptive improvements in mortality, readmissions, and institutionalizations.³⁴ Interventions for an effective discharge of older patients from the emergency department led to nonsignificantly

reduced 1-month readmission rates together with nonsignificantly increased 18-month mortality rates and (unplanned emergency department) readmissions.³⁵ A comprehensive discharge plan with an additional postdischarge support significantly reduced the readmission rate.³⁶ Services for reducing hospital duration of stroke patients led to significant improvements in combined outcomes (eg, death/institutional care) and nonsignificant decreases in mortality.³⁷

Other process-interventions: Different interventions to reduce medication errors of hospitalized children led to unclear effects regarding adverse events.⁴⁶ Interventions for fall-prevention significantly reduced the number of falls (adverse event) and nonsignificantly the number of fallers. The effects for the number of recurrent fallers remained unclear.47 Communication tools for end-of-life care significantly improved processes (eg, documented goals-of-care decisions) and patient-relevant outcomes (eg, end-of-life care literacy).⁴⁸ Shared decision-making improved patient adherence and well-being, whereas effects on patient status and satisfaction remained unclear.49 The routine use of patient-reported data in cancer clinics did not draw a clear conclusion for patient-reported outcomes (eg, satisfaction).⁵⁰ Nutritional screening resulted in decreased adverse events (eg, infection rates) and showed no differences in patientreported outcomes.⁵¹ Interventions to promote the adoption of information/communication technologies into the care process were rated as effective.⁵²

In summary, the 37 included reviews reported on a total of 162 outcomes. Additionally, a total of 32 procedural effects were identified and abstracted from the included reviews as they had been declared as primary endpoint. Of 194, 187 (96%) effects were classified as primary endpoints. A metaanalysis was conducted for 101 effects. An I²-test was provided for 67 of 101 of the effects (66%). Based on the Cochrane Handbook,⁵³ the I² results were mainly rated minor $(I^2 \le 30\%; 35/67; 52\%)$ or moderate $(I^2 \le 50\%; 8/67; 12\%)$ heterogeneous. A patient-relevant improvement of structureand/or process-related quality-interventions could be shown in majority (Supplemental Material 6). The most-frequent contents of the extracted effects were adverse events, mortality, and physician-reported results. Intervention-related improvements were mostly documented regarding combined endpoints (eg, death/dependency), other results (eg, ventilator days), or mortality. Unclear effects were documented regarding health economic issues, treatment duration, and adverse events due to a lack of provided interpretations or values. Both combined structure and process modifications and exclusive structure- or process-related quality-interventions were reported to be effective in most of the systematic reviews.

Discussion

The goals of this systematic overview were to identify the influence on patient outcome of structure- and/or process-related quality-interventions and to generally summarize

and critically appraise the existing evidence. The number of results of the search strategy shows that this topic is of great interest, and 37 systematic reviews were included. The quality appraisal of the reviews indicated adequate quality regarding the provision of general information by the authors such as details on inclusion criteria or study selection. However, information on the likelihood of publication bias and conflicts of interest in the included primary studies substantial information was lacking in many articles included. Most of the included reviews reported exclusively on controlled studies. For approximately half of the included reviews and reported effects, a meta-analysis was performed and the I²-values showed no substantial heterogeneity. Especially, inpatient acute/comprehensive stroke units and clinical pathways were effective in terms of patient-relevant outcomes compared with standard care. Due to a lack of significant results in the included meta-analyses, it is difficult to generally recommend or advise against certain structure- or process-related qualityinterventions like discharge planning or interprofessional approaches.

Limitations

One limitation was the lack of a standardized definition of the expression "quality."54,55 Authors of the reviews have differing understandings of how a quality-intervention is defined. Therefore, they might not have used the expression "quality" although they have investigated a quality-intervention. Complex interventions which cannot be easily assessed in controlled designs may be underrepresented in our overview. The global approach of an overview leads to further methodological limitations. The analysis relied on more or less detailed information in the systematic reviews. An investigation of the single trials and a check for duplet copies were not applied. Regarding other overviews of nontherapy interventions, there is a general problem of heterogeneous content and methods.^{6,8,56} One solution to this limitation could be the conduction of systematic overviews for each single intervention, such as interventions to reduce the use of emergency departments.⁵⁶

To our knowledge, this is the first overview assessing the effectiveness of predominantly controlled structure- and process-related quality-interventions in inpatient settings. A clear favor could be shown for stroke units and pathways. Due to a general lack of significant results of discharge planning and interprofessional approaches, a recommendation for these interventions cannot be given. Because of the missing standardized definition of the expression "quality," it was challenging to include all relevant systematic reviews. Due to a lack of the clear definition of quality, it is necessary to work without this term, and to focus on certain interventions to draw clear conclusions, a systematic overview of metaanalyses is recommendable. However, it is important to set a starting point for following overviews which assess the outcome-related influence of definite quality-interventions (eg, discharge planning) in inpatient settings.

Acknowledgments

The authors thank the foundation "Stiftung Initiative Qualitätskliniken (SIQ!)" for a received grant to realize this work and the members Mr. Thomas Köhler, Dr. Dr. Klaus Piwernetz, Mr. Andreas H. H. Reiter, and Dr. Georg Rüter of the SIQ working group "correlation of structural and outcome quality" for giving expertise.

Author Contributions

F.W. prospectively drafted and registered the systematic overview protocol in PROSPERO; developed the search strategy; was the first rater during screening, data extraction, and quality appraisal; and drafted the manuscript. D.K. was the second rater during data extraction and quality appraisal, edited the protocol and manuscript drafts, and was the third rater to solve disagreements during screening. J.S. was the second rater during screening, edited the protocol and manuscript drafts, and was the third rater to solve disagreements during data extraction and quality appraisal.

Availability of Data and Material

The data sets used and/or analyzed during the current study are available from the corresponding author on reasonable request.

Declaration of Conflicting Interests

The author(s) declared the following potential conflicts of interest with respect to the research, authorship, and/or publication of this article: F.W. has read the journal's policy and reports grants from Stiftung Initiative Qualitätskliniken gGmbH (SIQ) during the conduct of the systematic overview. D.K. has read the journal's policy and reports grants from Stiftung Initiative Qualitätskliniken gGmbH (SIQ) during the conduct of the systematic overview. J.S. has read the journal's policy and reports grants from Stiftung Initiative Qualitätskliniken gGmbH (SIQ) during the conduct of the systematic overview; reports grants from Sanofi, Novartis, ALK, and Pfizer, outside the submitted work.

Funding

The author(s) disclosed receipt of the following financial support for the research, authorship, and/or publication of this article: This investigator-initiated study was supported by a grant from the Stiftung Initiative Qualitätskliniken e. V. (SIQ!) to the Center for Evidence-based Healthcare, University Hospital Carl Gustav Carus at the Technische Universität Dresden represented by J.S. The investigator has given expertise to highlight relevant articles and had no role in analysis and interpretation of the data.

ORCID iD

Felix Walther D https://orcid.org/0000-0002-5259-124X

Supplemental Material

Supplemental material for this article is available online.

References

1. Donabedian A. Explorations in Quality Assessment and Monitoring Volume 1: The Definition of Quality and Approaches *to its Assessment*. Ann Arbor, MI: Health Administration Press; 1980.

- Milstein R, Schreyoegg J. Pay for performance in the inpatient sector: a review of 34 P4P programs in 14 OECD countries. *Health Policy*. 2016;120(10):1125-1140. doi:10.1016/j.healthpol.2016.08.009.
- 3. Porter ME. What is value in health care? *N Engl J Med.* 2010;363(26):2477-2481.
- Jani A, Jungmann S, Gray M. Shifting to triple value healthcare: reflections from England. Z Evid Fortbild Qual Gesundhwes. 2018;130:2-7.
- Cheung A, Weir M, Mayhew A, Kozloff N, Brown K, Grimshaw J. Overview of systematic reviews of the effectiveness of reminders in improving healthcare professional behavior. *Syst Rev.* 2012;1:36. doi:10.1186/2046-4053-1-36.
- McLean S, Sheikh A, Cresswell K, et al. The impact of telehealthcare on the quality and safety of care: a systematic overview. *PLoS One.* 2013;8(8):e71238. doi:10.1371/journal. pone.0071238.
- Damery S, Flanagan S, Combes G. The effectiveness of interventions to achieve co-ordinated multidisciplinary care and reduce hospital use for people with chronic diseases: study protocol for a systematic review of reviews. *Syst Rev.* 2015;4. doi:10.1186/s13643-015-0055-x
- Wensing M, Wollersheim H, Grol R. Organizational interventions to implement improvements in patient care: a structured review of reviews. *Implement Sci.* 2006;1:2. doi:10.1186/1748-5908-1-2
- Moher D, Liberati A, Tetzlaff J, Altman DG, The PG. Preferred reporting items for systematic reviews and meta-analyses: the PRISMA statement. *PLoS Med.* 2009;6(7):e1000097.
- Schmitt J, Kuester D, Walther F. Controllability of outcomequality through interventions for improving quality of structure and/or processes in inpatient/intersectoral healthcare: a systematic overview. https://www.crd.york.ac.uk/PROSPERO /display_record.asp?ID=CRD42017059402. Published 2017. Accessed August 21, 2017.
- 11. Institute of Medicine. *Crossing the Quality Chasm: A New Health System for the 21st Century*. Washington, DC: National Academies Press; 2001.
- Scottish Intercollegiate Guidelines Network (SIGN). Search Filter: Systematic Reviews. Scottish Intercollegiate Guidelines Network (SIGN). Date unknown. http://www.sign.ac.uk/assets /search-filters-systematic-reviews.docx. Accessed October 6, 2017.
- Shea BJ, Reeves BC, Wells G, et al. AMSTAR 2: a critical appraisal tool for systematic reviews that include randomised or non-randomised studies of healthcare interventions, or both. *BMJ*. 2017;358:j4008. doi:10.1136/bmj.j4008.
- Kung J, Chiappelli F, Cajulis OO, Avezova R, Kossan G, Chew L, Maida CA. From systematic reviews to clinical recommendations for evidence-based health care: validation of Revised Assessment of Multiple Systematic Reviews (R-AMSTAR) for grading of clinical relevance. *Open Dent J.* 2010;4:84-91. doi:1 0.2174/1874210601004020084.
- Donabedian A, Elinson J, Spitzer W, Tarlov A. Advances in health assessment conference discussion panel. *J Chron Dis.* 1987;40(suppl 1):183S-191S.
- 16. Kaboli PJ, Hoth AB, McClimon BJ, Schnipper JL. Clinical pharmacists and inpatient medical care: a systematic review.

Arch Intern Med. 2006;166(9):955-964. doi:10.1001/archinte .166.9.955.

- Deschodt M, Flamaing J, Haentjens P, Boonen S, Milisen K. Impact of geriatric consultation teams on clinical outcome in acute hospitals: a systematic review and meta-analysis. *BMC Med.* 2013;11:48. doi:10.1186/1741-7015-11-48
- Stroke Unit Trialists' Collaboration. Organised inpatient (stroke unit) care for stroke. *Cochrane Database Syst Rev.* 2013 (9):CD000197.
- deVos M, Graafmans W, Kooistra M, Meijboom B, Van Der Voort P, Westert G. Using quality indicators to improve hospital care: a review of the literature. *Int J Qual Health Care*. 2009;21(2):119-129. doi:10.1093/intqhc/mzn059.
- Bakker FC, Robben SH, OldeRikkert MG. Effects of hospitalwide interventions to improve care for frail older inpatients: a systematic review. *BMJ Qual Saf.* 2011;20(8). doi:10.1136/ bmjgs.2010.047183.
- Divall P, Camosso-Stefinovic J, Baker R. The use of personal digital assistants in clinical decision making by health care professionals: a systematic review. *Health Informatics J*. 2013;19(1):16-28. doi:10.1177/1460458212446761.
- Tan K, Dear PRF, Newell SJ. Clinical decision support systems for neonatal care. *Cochrane Database Syst Rev.* 2005(2): CD004211. doi:10.1002/14651858.CD004211.pub2.
- Gillaizeau F, Chan E, Trinquart L, et al. Computerized advice on drug dosage to improve prescribing practice. *Cochrane Database Syst Rev.* 2013(11). doi:10.1002/14651858.CD002894.pub2
- Langhorne P, Dey P, Woodman M, et al. Is stroke unit care portable? a systematic review of the clinical trials. *Age Ageing*. 2005;34(4):324-330.
- 25. Sun Y, Paulus D, Eyssen M, Maervoet J, Saka O. A systematic review and meta-analysis of acute stroke unit care: what's beyond the statistical significance. *BMC Med Res Methodol*. 2013;13:132. doi:10.1186/1471-2288-13-132.
- VanCraen K, Braes T, Wellens N, et al. The effectiveness of inpatient geriatric evaluation and management units: a systematic review and meta-analysis. *J Am Geriatr Soc.* 2010;58 (1):83-92. doi:10.1111/j.1532-5415.2009.02621.x.
- Desai AD, Popalisky J, Simon TD, Mangione-Smith RM. The effectiveness of family-centered transition processes from hospital settings to home: a review of the literature. *Hosp Pediatr*. 2015;5(4):219-231. doi:10.1542/hpeds.2014-0097.
- Hesselink G, Schoonhoven L, Barach P, et al. Improving patient handovers from hospital to primary care: a systematic review. *Ann Intern Med.* 2012;157(6):417-428. doi:10.7326/0003-4819 -157-6-201209180-00006.
- Motamedi SM, Posadas-Calleja J, Straus S, et al. The efficacy of computer-enableddischargecommunicationinterventions: asystematic review. *BMJ Qual Saf*. 2011;20(5):403-415. doi:10.1136 /bmjqs.2009.034587.
- Rennke S, Nguyen OK, Shoeb MH, Magan Y, Wachter RM, Ranji SR. Hospital-initiated transitional care interventions as a patient safety strategy: a systematic review. *Ann Intern Med.* 2013;158(5, pt 2):433-440. doi: 10.7326/0003-4819-158-5-201 303051-00011
- Domingo GRR, Reyes FC, Thompson FV, Johnson PM, Shortridge-Baggett LM. Effectiveness of structured discharge process in reducing hospital readmission of adult patients with community acquired pneumonia: a systematic review. *JBI Libr Syst Rev.* 2012;10(18):1086-1121.

- Brown S, Small R, Faber B, Krastev A, Davis P. Early postnatal discharge from hospital for healthy mothers and term infants. *Cochrane Database Syst Rev.* 2002;3:CD002958. doi:10.1002 /14651858.CD002958.
- Goncalves-Bradley DC, Lannin NA, Clemson LM, Cameron ID, Shepperd S. Discharge planning from hospital. *Cochrane Database Syst Rev.* 2016;1:CD000313.
- Hyde CJ, Robert IE, Sinclair AJ. The effects of supporting discharge from hospital to home in older people. *Age Ageing*. 2000;29(3):271-279. doi:10.1093/ageing/29.3.271.
- Lowthian JA, McGinnes RA, Brand CA, Barker AL, Cameron PA. Discharging older patients from the emergency department effectively: a systematic review and meta-analysis. *Age Ageing*. 2015;44(5):761-770. doi:10.1093/ageing/afv102.
- Phillips CO, Wright SM, Kern DE, Singa RM, Shepperd S, Rubin HR. Comprehensive discharge planning with postdischarge support for older patients with congestive heart failure: a meta-analysis. *JAMA*. 2004;291(11):1358-1367. doi:10.1001/ jama.291.11.1358.
- Fearon P, Langhorne P, Early Supported Discharge Trialists.. Services for reducing duration of hospital care for acute stroke patients. *Cochrane Database Syst Rev.* 2012;9:CD000443.
- Ellis G, Whitehead MA, O'Neill D, Langhorne P, Robinson D. Comprehensive geriatric assessment for older adults admitted to hospital. *Cochrane Database Syst Rev.* 2011;7:CD006211.
- 39. Collinsworth AW, Priest EL, Campbell CR, Vasilevskis EE, Masica AL. A review of multifaceted care approaches for the prevention and mitigation of delirium in intensive care units. *J Intensive Care Med.* 2016;31(2):127-141. doi:10.1177/0885066614553925.
- Health Quality Ontario. Team-based models for end-of-life care: an evidence-based analysis. Ont Health Technol Assess Ser. 2014;14(20):1-49.
- Zwarenstein M, Goldman J, Reeves S. Interprofessional collaboration: effects of practice-based interventions on professional practice and healthcare outcomes. *Cochrane Database Syst Rev.* 2009;3:CD000072.
- 42. Chan RJ, Webster J, Bowers A. End-of-life care pathways for improving outcomes in caring for the dying. *Cochrane Database Syst Rev.* 2016;2:CD008006.
- 43. Adamina M, Kehlet H, Tomlinson GA, Senagore AJ, Delaney CP. Enhanced recovery pathways optimize health outcomes and resource utilization: a meta-analysis of randomized controlled trials in colorectal surgery. *Surgery*. 2011;149(6):830-840. doi: 10.1016/j.surg.2010.11.003.
- 44. Leigheb F, Vanhaecht K, Sermeus W, et al. The effect of care pathways for hip fractures: a systematic review. *Calcif Tissue Int.* 2012;91(1):1-14. doi:10.1007/s00223-012-9589-2.
- 45. Rotter T, Kinsman L, James EL, et al. Clinical pathways: effects on professional practice, patient outcomes, length of stay and hospital costs. *Cochrane Database of Systematic Reviews*. 2010;3:CD006632.
- Maaskant JM, Vermeulen H, Apampa B, et al. Interventions for reducing medication errors in children in hospital. *Cochrane Database Syst Rev.* 2015;3:CD006208. doi:10.1002/14651858. CD006208.pub3
- Coussement J, De Paepe L, Schwendimann R, Denhaerynck K, Dejaeger E, Milisen K. Interventions for preventing falls in acute- and chronic-care hospitals: a systematic review and meta-analysis. *J Am Geriatr Soc.* 2008;56(1):29-36.

- Oczkowski SJW, Chung H-O, Hanvey L, Mbuagbaw L, You JJ. Communication tools for end-of-life decision-making in the intensive care unit: a systematic review and meta-analysis. *Crit Care*. 2016;20:97. doi:10.1186/s13054-016-1264-y.
- 49. Joosten EAG, DeFuentes-Merillas L, de Weert GH, Sensky T, van der Staak CP, de Jong CA. Systematic review of the effects of shared decision-making on patient satisfaction, treatment adherence and health status. *Psychother Psychosom*. 2008;77(4):219-226. doi: 10.1159/000126073.
- Luckett T, Butow PN, King MT. Improving patient outcomes through the routine use of patient-reported data in cancer clinics: future directions. *Psychooncology*. 2009;18(11):1129-1138. doi:10.1002/pon.1545.
- Omidvari A, Vali Y, Murray SM, Wonderling D, Rashidian A. Nutritional screening for improving professional practice for patient outcomes in hospital and primary care settings. *Cochrane Database Syst Rev.* 2013;6:CD005539.

- Gagnon M, Légaré F, Labrecque M, et al. Interventions for promoting information and communication technologies adoption in healthcare professionals. *Cochrane Database Syst Rev.* 2009;1:CD006093.
- Higgins JPT, Green S. Cochrane Handbook for Systematic Reviews of Interventions Version 5.1.0. The Cochrane Collaboration. www.handbook.cochrane.org. Published 2011. Accessed August 21, 2017.
- Saini V, Garcia-Armesto S, Klemperer D, et al. Drivers of poor medical care. *Lancet*. 2017;390(10090):178-190. doi:10.1016/ S0140-6736(16)30947-3.
- 55. Institute of Medicine. *Medicare: A Strategy for Quality Assurance, Volume I.* Washington, DC: The National Academies Press; 1990.
- VandenHeede K, VandeVoorde C. Interventions to reduce emergency department utilisation: a review of reviews. *Health Policy*. 2016;120(12):1337-1349. doi:10.1016/j.healthpol.2016.10.002.