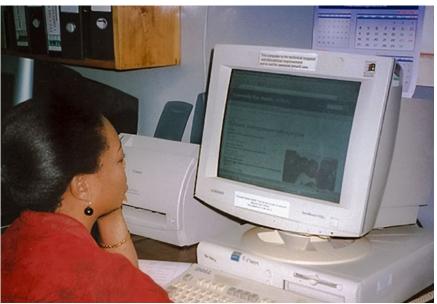
Accessing good health information and resources



Sally Parsley E-communications manager,

International Centre for Eye Health, London School of Hygiene and Tropical Medicine, London,

Health workers need to be able to access health information and resources to update and apply their knowledge and skills and continue their professional development.



Learning online. AFRICA

aking health information available and usable to all is a complex process not yet adequately addressed (see Figure 1). It has to be appropriate, high quality, timely, easy to understand, relevant for the location it will be used in, and provided in an appropriate format. For example, you cannot learn a new surgical skill by reading about it, a much better method is to take a course or watch a video, preferably one suited for the local need.

Where do you find these resources and opportunities? Information, communications technologies (ICTs) such as the internet are a promising mechanism to help address the health workforce information needs. Health workers need access to ICTs but they also need strong information and computer skills to search, select and make use of the available information and resources.1

Availability of high-quality, up-to-date and locally relevant materials is limited in many settings and there is a lack of investment and organisational support for developing information and computer skills and the infrastructure needed to access printed and digital information.

In every setting, major health stakeholders need to continue to develop and implement knowledge management strategies to enable health workers to use the evidence-based information and knowledge available to them.2,3

The following infographic aims to guide eye health clinicians, educators, managers and leaders on:

- A Identifying the information need
- **B** Developing a search strategy
- Carrying out an effective online search
- **D** Finding sources of good eye health information and resources on the internet

Continues overleaf ➤

Figure 1 Which health information challenges do you face? How do you overcome them?

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Needs of Health

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Lack of training opportunities

Lack of organisational support for **learning**

Lack of locally available printed materials

I don't feel the need to update my knowledge or skills

High cost of training

High cost of internet access No access to internet

Poor quality internet access Lack of time. too busy

Lack of skills or knowledge to search online

Available resources are difficult to understand/ poor quality

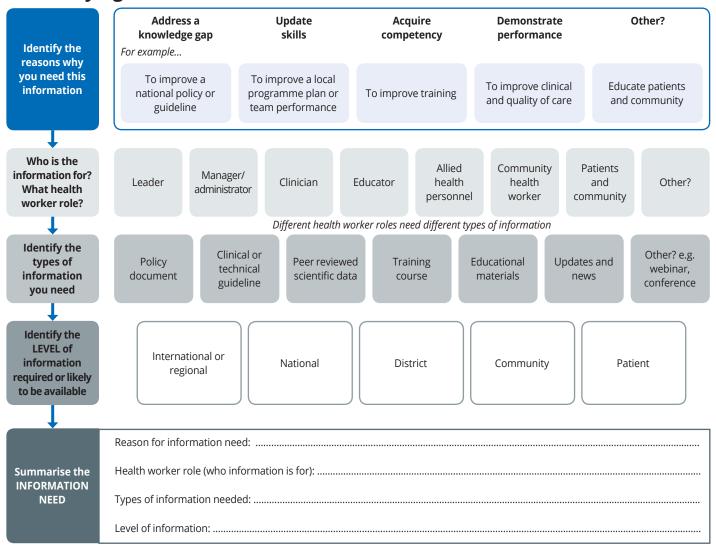
Isolation: I have few colleagues to talk to

No locally accessible/ equipped library

Lack of knowledge about how to find quality of resources

Lack of locally relevant resources

A Identifying the information need



B Developing a search strategy

What methods can you use to address your identified information need?

Which means are available and appropriate for finding high-quality, relevant and usable information?

Face-to-face methods

- Ask mentors & seniors
- Take a course or training
- Subscribe to paper journals
- Go to a library
- Attend a journal club with peers
- Attend conferences
- Buy books

Strengths

Locally available resources Network with local colleagues and experts

Weaknesses

Difficult to assess quality of oral information Printed materials may not be updated often Need to keep track of physical notes Cost of training, conferences, printed materials

Digital and internet methods

- Subscribe to online journals
- Alerts and feeds via email, apps, social media, aggregators*
- Take online course
- Join online community
- Take part in webinars
- Search the internet • Browse and search apps,
- websites, databases

Strengths

Large quantity of high quality, evidence-based information and resources available Global networking opportunities

Weaknesses

Need good internet access Need skills to find and assess quality Information and resources are not always free/low cost May not be relevant for local context

* Apps are any type of computer programme, often they refer to programmes downloaded onto smartphones. Social media are websites and apps that enable people share ideas and content. E.g. Facebook, WhatsApp. Aggregators are software or applications that collect regularly published online content such as newspapers and podcasts – in one location for easy viewing. e.g. Feedly

Think about how you will manage your information and resources

Keep a CPD diary or notes (handwritten or using an app e.g. Evernote)

Add resources to a reference library e.g. Mendeley

Keep copies of course credits and certificates

Use an app to save links to online resources e.g. Diigo

Archive resources (in print, on computer or in the cloud**)

Use digital alerts & feeds to stay up to date

Keep copies of database searches (e.g. in your PubMed account)

^{**}The **cloud** is a type of internet-based computing which provides shared processing and storage on demand to computers and other devices

C Carrying out an effective online search

- 1 Extract the **keywords and phrases** from your identified information need (see section A).
- 2 Identify which search engine to use. Internet search engines (such as Google) will return wide results but with variable quality.
- 3 Enter your keywords and phrases into the engine.
- 4 Select and evaluate results which seem relevant. Review the summary or abstract and exclude irrelevant or low quality resources. Ask yourself:
 - Who published this resource? Does the publisher have a good reputation? Has it been peer-reviewed for quality?
 - When was it published? Is it up to date?
 - Is the information suitable for use in your setting?
 - Is the resource 'Open'? Can it be downloaded and shared for free? Or do you need to pay?
 - Is the technical production good? Can you, or anybody, access and use it easily?
- 5 Review the relevant resources in detail. E.g. read the whole article. If necessary, make notes of the most relevant information from each source. For complex information needs, integrate your notes into a matrix to help you track your ideas and relate back to your topic.
- 6 Manage your notes and information you have found (see section B).

D Good sources of free and low cost eye care information and resources on the internet

What have we missed out? Send suggestions to editor@cehjournal.org or to CEHJ Twitter or Facebook and we will review and share them in later issues.

National and local sources

Eye care bodies in your country may provide useful health information and CPD opportunities. For example:

- Bhutan Medical and Health Council www.bmhc.gov.bt
- Ophthalmological Society of Nigeria https://osnig.org
- India national programme for control of blindness http://npcb.nic.in

There may be professional interest groups you can join - face-to-face or by email or social media e.g. Facebook or WhatsApp

Global data, policy and guidelines

- World Health Organization Prevention of blindness www.who.int/blindness/en Key international policies, data and guidelines
- IAPB Vision Atlas http://atlas.iapb.org Country level maps and data on avoidable blindness and sight loss. From the International Agency for the Prevention of Blindness
- Trachoma Atlas www.trachomaatlas.org Online global atlas of the distribution and prevalence of trachoma.

Free online courses

- International Centre for Eye Health courses http://iceh.lshtm.ac.uk/oer Public health courses on Global Blindness: Planning and Managing Eye Care Services, Ophthalmic Epidemiology, Eliminating Trachoma and Diabetic Retinopathy (coming soon)
- Cybersight courses https://cybersight.org/online-learning A number of introductory clinical courses. Provided by ORBIS
- Aurosiksha www.aurosiksha.org Short courses on eye care management from Aravind Eye Care System

Scientific databases

- Medline/PubMed www.pubmed.gov PubMedCentral www.ncbi.nlm.nih.gov/pmc An index of the world's biomedical literature from the National Library of Medicine, USA. PubMedCentral indexes Open Access literature
- Cochrane Eyes and Vision Reviews http://eyes.cochrane.org/linksour-reviews - systematic reviews of the current scientific evidence on interventions to treat or prevent eye diseases or visual impairment.

Regional journals with free access

- Indian Journal of Ophthalmology www.ijo.in
- Journal of Ophthalmology of Eastern, Central and Southern Africa www.coecsa.org/ojs-2.4.2/index.php/JOECSA/index
- Middle East African Journal of Ophthalmology www.meajo.org

International and regional training and CPD providers

- Aravind Eye Care System Education and Training www.aurovikas.co.in Clinical and non-clinical training for all levels
- College of Ophthalmology of Eastern Central and Southern Africa www.coecsa.org
- International Council of Ophthalmology (ICO) www.icoph.org Foundation, standard and advanced level exams
- Joint Commission on Allied Health Personnel in Ophthalmology: Global Center for Online Ophthalmic Continuing Education http://eyecarece.jcahpo.org
- Training institutions for eye health professionals in Africa. The IAPB Africa database. http://www.iapbafrica.co.za/resource/resourceitem/808/1

Educational materials: Libraries and databases

- Cybersight Library cybersight.org/portfolio Clinical quizzes, video lectures and textbooks
- Eye Rounds eyerounds.org
- Case reports, photographs, tutorials. From the University of Iowa. IAPB Africa Resources www.iapbafrica.co.za/resource/index/1
- ICO resources www.icoph.org/resources.html ICO resources for educators http://educators.icoph.org Hundreds of useful links for ophthalmologists and educators
- VISION2020 e-resource v2020eresource.org Resources on eye care management. From Aravind Eye Care System.

Image and video repositories

Eyerounds Atlas www.eyerounds.org Community Eye Health Flickr Photostream www.flickr.com/photos/communityeyehealth

Eye care apps

There are a number of free and low cost apps in ophthalmic education. Search for them on your app store. (See 2015 article from the AAO for ideas: "Top Ophthalmology Resident Apps" http://bit.ly/2flciBV)

The HINARI - Access to Research Initiative provides not-for-profit institutions in low- and middle-income countries with free or very low cost access to biomedical and social science journals. www.who.int/hinari/en/

Massive Open Online Courses (MOOCs) are free to take with some optional fees e.g. for accreditation. MOOCs bring hundreds or even thousands of people together to learn about a subject. 6850 MOOCs were available by the end of 2016 from providers such as Coursera and EdX (USA), FutureLearn (UK), XuetangX (China), Miríada X (Ibero-Americas), Edraak (Arabic) and Swayam (India). The Global Blindness course (see page 10) is run as a FutureLearn MOOC once or twice a year. Register your interest at www.futurelearn.com/courses/global-blindness Class Central currently maintains one of the most up-to-date lists of MOOCs. www.class-central.com

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