### ADVANCING THROUGH INNOVATION

# ADEA THE VOICE OF DENTAL EDUCATION WILEY

## Evaluation of endodontic competency in the COVID-19 era: Problem, solution and results

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### 1 | PROBLEM

The COVID-19 pandemic has had a significant impact on the education of the graduating class of 2020. The challenge of teaching hand skills was never easy. These unprecedent times have added an additional layer to the task. How can endodontic procedures be taught and how can competency be measured remotely?

### 2 | SOLUTION

Once the problem was assessed, information was gathered to determine the number of students that did not complete their requirements. Modifications for graduating requirements were put in place and approved by the Tufts University School of Dental Medicine (TUSDM) curriculum and executive faculty committees. Using the learning management system platform available at TUSDM (Canvas), a module was created to facilitate the communication with the students regarding expectations, studying materials, and assessment methods (Figure 1). The format used for this competency exam was a "virtual" Objective Structured Clinical Examination (OSCE).<sup>1</sup> Considering best pedagogical practices, multiple ways of assessment were integrated: open-ended questions, multiple choice questions, and "fill in the blank" questions (Table 1).<sup>2</sup> The assignment was limited in time and was only available for a specific time frame to avoid sharing of information. The type of questions that were used included questions about materials, diagnosis, treatment planning, clinical procedure, emergencies, complications, and communication. This allowed for both assessment of knowledge and clinical judgment.

### 3 | RESULTS

### 3.1 | What went well

The "virtual" OSCE that was conducted was overall successful and the majority of the students were deemed competent and were able to clear from the endodontic department in a timely manner. All faculty have participated in this exercise and the evaluation process was rapid and successful. This form of evaluation had the advantage of offering faculty calibration (Table 2). A grading criteria table was formed as well as a content of the expected answers.<sup>3</sup> Each full-time faculty member had graded an equal number of questions and a score of 70 was determined as a passing grade.

### 3.2 | What did not go well

The "proper" OSCE uses different means to evaluate clinical capabilities of the students and is usually given at the end of their second year and prior to them seeing patients in the clinic. The exam usually contains radiographic images, instruments, materials, casts, and more. This virtual format did not allow for any "hands-on" activities, which are essential for our profession.

### 3.3 | Lessons learned

This virtual exercise has opened up a new mode of assessment that can be utilized in the future.<sup>4</sup> The students have a very limited exposure to the endodontic treatment in the



### Endo OSCE for graduation D20/IS20

Hello all,

The assignment is intended to evaluate the student's ability to treat a patient with an Endodontic concern. This includes but not limited to diagnosis, treatment planning, clinical procedure and management of procedural errors and complications.

To successfully complete the assignment, I highly recommend reviewing the lectures that are provided on the canvas course as modules.

The assignment will be limited in time and will be available on Canvas on Tuesday May 5<sup>th</sup> between 1pm to 2:30pm eastern time.

Once a question is answered and submitted, you will be unable to go back and change it. Please make sure you are comfortable with the answer provided prior to moving on to the next slide.

Please let me know if you have any questions or concerns.

Good luck,

Dr. Alon

- Quiz TypeGraded QuizPoints101Assignment GroupAssignmentsShuffle AnswersNoTime Limit90 MinutesMultiple AttemptsNoView ResponsesNoOne Question at a TimeYesLock Questions After AnsweringYes
- FIGURE 1 Overview of the set-up in the CANVAS platform

TABLE 1 Overview of the topics covered and the type of questions pertinent to each category

Topic/selection	Number of questions	Open-ended	MCQ	Fill in the blank
Diagnosis	6	•	•	
Treatment plan	2	•		
Clinical procedure	11	•		•
Procedural errors	3	•		
Materials	3	•	•	
Postop instructions	2	•		
Emergency management	3	•		

DMD curriculum. Didactic teaching in the third and fourth years of dental school is mostly spent on preparation for licensure examination. This virtual platform can be used in the future for clinical exercises and better exposure to the beauty of "real-life" endodontics. Dental educators are required to design and implement all the virtual exercises considering the standards stated by the Commission on Dental Accreditation.<sup>5</sup>

# TABLE 2 Grading criteria for faculty calibration

Criteria	Number of questions	Rating			Total points
Diagnosis	9	4 points—full marks	2 points—Partial understanding	0 points—No understanding	24
		Student demonstrates an understanding of key issues associated with the diagnosis and provides explanations to support the diagnostic process	Student provided correct diagnosis but did not provide good enough explanation to support the diagnostic process	Incorrect diagnosis	
Treatment planning	0	5 points—full marks	3 points—Partial understanding	0 points—No understanding	10
		Student demonstrates an understanding of all treatment options that relates to the presented clinical case and is able to recognize the most acceptable treatment option	Student demonstrates a partial understanding of all treatment options that relates to the presented clinical case and is unable to recognize the most acceptable treatment option	Student does not understand the treatment options that relate to the presented clinical case	
Clinical procedure	11	3 points—full marks	1 point—Partial understanding	0 points—No understanding	33
		Student demonstrates full understanding of the clinical procedure and specifies all the steps that relates to a specific procedure	Student demonstrates partial understanding of the clinical procedure and/or is missing part of the steps that relates to a specific procedure	Student does not understand the clinical procedure and is missing all the steps that relates to a specific procedure	
Materials	ε	2 points—full marks Student is able to correctly identify the instrument and the correct use of it	1 point—Partial understanding Student is able to correctly identify the instrument but not the correct use of it	0 points—No understanding Student is unable to correctly identify the instrument nor the correct use of it	9
Procedural Errors	œ	3 points—full marks	1 point—Partial understanding	0 points—No understanding	6
		Students recognizes the procedural error that occurred and is able to identify the cause and expected course of action	Student recognizes the procedural error and is able to partially identify the cause and expected course of action	Student does not recognize the procedural error and is unable to identify the cause and expected course of action	
Post Op instructions	0	5 points—full marks	3 point—Partial understanding	0 points—No understanding	10
		Student understands the importance of communication with the patient and is able to provide adequate information that is important for continuity of care	Student understands the importance of communication with the patient and is able to partially provide information that is important for continuity of care	Student does not understand the importance of communication with the patient and is unable to provide adequate information that is important for continuity of care	
Emergency management	З	3 points—full marks	1 point—Partial understanding	0 points—No understanding	6
		Student is able to identify an Endodontic emergency and treat it accordingly	Student is able to identify an Endodontic emergency and treat it in an acceptable but not complete manner	Student is unable to identify an Endodontic emergency and/or cannot treat it in an acceptable manner	
Total points					101

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