# Building an action plan to tackle palliative care inequality through multi-stakeholder platforms

Miguel Antonio Sánchez-Cárdenas, Marta Ximena León-Delgado, Luisa Fernanda Rodríguez-Campos, Juan Esteban Correa-Morales Laura Vannesa González-Salazar Genny Paola Fuentes-Bermúdez and Lina María Vargas-Escobar

# Abstract

**Background:** To achieve universal care and overcome existing barriers, the most effective strategy is to devise an action plan that incorporates palliative care into primary health care (PHC), as recommended by the World Health Organization's (WHO) Astana Declaration. In Colombia, a country with an upper-middle-income status, about 128,000 individuals experience severe health-related suffering (SHS) that necessitates palliative care. Although the country's healthcare system has made steady strides in the integration and development of palliative care, there is still no national plan in place for palliative care.

**Objective:** Build up Colombia's palliative care plan through stakeholder consensus. **Method:** Based on the participatory action research method and the multi-stakeholder platforms model, this study convened 142 stakeholders from different levels of the health system (patient representatives, journalists, health professionals, government entities, insurance companies, universities, and drug regulatory authorities)

**Results:** The national plan aims to achieve its objectives through a series of strategic actions. These include integrating and diversifying palliative care services, improving access to opioids, increasing palliative care education, promoting community-based palliative care programs, securing funding, and implementing a regulatory framework for palliative care by public policymakers.

**Conclusions:** The national palliative care is an alliance that aims to reduce palliative care inequity in Colombia by 2026 by empowering stakeholders nationwide to collaborate around specific goals and objectives.

*Keywords:* health policy, national palliative care plan, palliative care, palliative care development, stakeholder participation

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## Highlights

- The Astana Declaration suggests creating a plan for integrating palliative care into primary health care.
- The Colombian plan for palliative care is suited to provide universal health coverage.
- Through participatory research, stakeholders' interests build the national palliative care plan.
- The Colombian plan for palliative care can counterbalance development disparities.
- The national plan for palliative care is suited to the challenges of each region.

### Introduction

Public health systems are going through a historic and decisive moment. As of the end of 2019, 61

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Correspondence to: Dr. Miguel Antonio Sánchez-Cárdenas

Health Care and Quality of Life, Faculty of Nursing, Universidad El Bosque, Cra 09 132 11, Bogotá 11001, Colombia.

#### sanchezcmiguel@ unbosque.edu.co

Marta Ximena León-Delgado Luisa Fernanda Rodríguez-Campos Laura Vannesa González-Salazar Faculty of Medicine, La Sabana University, Bogotá, Colombia

#### Juan Esteban Correa-Morales

Faculty of Medicine, La Sabana University, Bogotá, Colombia

National Institute of Cancer, Bogotá, Colombia

#### Ángela María Cañón Piñeros

Faculty of Design, Image and Communication, Universidad El Bosque, Bogotá, Colombia

#### Lina María Vargas-Escobar

Escobar Faculty of Nursing, Universidad El Bosque, Bogotá, Colombia

#### Genny Paola Fuentes-Bermúdez

Faculty of Nursing, Universidad Nacional de Colombia, Bogotá, Colombia

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million adults and children in the world died experiencing preventable and treatable suffering.1 Future projections predict a percentage increase of up to 87% of global suffering,<sup>2</sup> and the COVID-19 pandemic is adding day by day an unknown number of people who die experiencing suffering amenable to palliative care interventions.<sup>3,4</sup> In addition, people who live experiencing suffering related to chronic noncommunicable diseases (NCDs) should also be considered because their economic burden results in impoverished countries, especially middle- and low-income countries,<sup>5</sup> increasing global inequity and preventing them from achieving most of the sustainable development goals (SDGs).<sup>6</sup> In 2018, the three leading scientific organizations of palliative care stated that the current situation is an exponentially growing crisis of suffering.<sup>4</sup> International efforts and advances led from a perspective of specialized care delivery have been insufficient and isolated.7 The main solutions proposed by different think tanks include incorporating palliative care into primary health care (PHC)<sup>8-10</sup> and involving health system stakeholders in the processes of identifying barriers to care and decision-making to achieve a greater impact.<sup>11</sup>–<sup>13</sup> These proposals were taken up by the World Health Organization (WHO) in the 2018 Astana Declaration where countries are invited to empower communities and establish PHC as the backbone of their health systems, recognizing palliative care as a primary factor of the initiative.<sup>14</sup> The WHO package of essential noncommunicable (PEN) disease interventions for PHC in lowresource countries, which is a practical approach to the adopted resolutions, included an entire chapter on palliative care.<sup>15</sup>

Each country must now draw up an action plan to integrate palliative care into its health system. Some scientific organizations and countries have already undertaken initiatives to start this pro-The multi-stakeholder platforms cess.<sup>16\_20</sup> (MSPs) model has been proposed in international guidelines, and it seeks to empower stakeholders working in a multisectoral manner at different levels of the system.14 This model makes it possible to address the complex challenge presented by a sustainable transition of the health system in the long term through collaborative and diverse strategic planning that considers the multiplicity of visions and actors involved.<sup>21</sup> This project aims to build, based on MSP, the action plan that integrates palliative care into the Colombian health system by 2026.

# Methods

The Colombian action plan for palliative care was built in four phases, following the participatory action research method, which empowers and involves the stakeholders in the decision-making process. Colombia is an upper-middle-income Latin American country according to the World Bank classification (2021),<sup>22</sup> and it has generalized palliative care provision (category 3b) according to the latest global measurement.<sup>23</sup> The Institutional Review Board of the authors institute approved the study.

# Phase 1. Getting to know the territories

Information reported by the Colombian Palliative Care Observatory [Observatorio Colombiano de Cuidados Paliativos (OCCP)] was used to establish a baseline of development and integration of palliative care in the country. This is an inter-institutional information system that monitors palliative care activity in seven dimensions: context, palliative care services, essential medicines, education, public policies, vitality, and funding.<sup>24</sup> The baseline results were organized by regional nodes (Amazonia, Orinoquia, Northeast, Bogotá, Pacific, Central, and Caribbean nodes), territorial units of study defined in previous studies<sup>25</sup> to understand the country's needs and resources from a territorial approach.

Using the OCCP dimensions, an online semistructured interview was designed to explore the development of palliative care and the stakeholders' perception of needs and resources in the regional nodes. The stakeholders were selected through snowball sampling, and they included patient representatives, health professionals, government entities, health insurance companies, and journalists. The qualitative data were analyzed using a content analysis method, and the findings are reported in a previous publication that maps stakeholders' viewpoints on barriers for each dimension and regional node under study.<sup>26</sup> The interviews were recorded and transcribed in MS Word. Data saturation for each node was reached when the stakeholders did not provide new information that would contribute to identifying more perception of needs and resources in the regional nodes. Interviews were coded and synthesized using NVivo software.

# Phase 2. General framework of actions for palliative care

With the information obtained in phase 1, a technical document entitled 'General Framework of Actions' (GFA) was written. A panel of experts, specialists in palliative care, public health, PHC, and family practice, synthesized the information. The GFA was structured around strategic objectives, activities, barriers, strengths, and stakeholders, and it was used as a starting point for the multi-stakeholders' analysis of the proposed actions.

# Phase 3. Multi-stakeholders' assessment of actions

The multi-stakeholders' analysis was organized through a national public open call, in which different audiences were invited to participate in seven regional online workshops (one by territorial node). Each regional workshop had four participant profiles: (a) health care providers, including palliative care specialists, PHC professionals, pediatric palliative care providers, nurses, and psychosocial professionals; (b) patient representatives; (c) palliative care educators in undergraduate and graduate programs; and (d) representatives of the opioid regulatory authorities. In the regional workshops, holding an open discussion led by a moderator from the region, the participants provided feedback about the feasibility of the proposed actions and the relevance of the activities for each explored dimension. They also agreed on further actions to improve palliative care in their regions. Each workshop session was video recorded, and two independent rapporteurs wrote up minutes of the sessions. With the information obtained, the actions proposed by the participants were adjusted and included in the GFA.

# *Phase 4. Colombian palliative care plan for 2026*

The GFA adjusted in phase 3 was taken up again in a national workshop that brought together leaders from scientific organizations of palliative care, home-based care, and psychosocial and spiritual support; associations of faculties of medicine, nursing, and psychology; officials from the areas of chronic diseases and health human resources of the Colombian Ministry of Health; and officials representing the national opioid regulatory authority, the National Cancer Institute, and the health insurance companies. The GFA was reviewed and articulated in a document with specific goals and defined time frames to achieve them. This document was then shared online with and commented on by the participants and the institutions identified as key stakeholders during the design of the plan. With the comments received, the final document of the Colombian action plan for the integration of palliative care by 2026 was written.

# Results

The study was conducted between September 2019 and July 2021. A total of 142 stakeholders with diverse backgrounds and origins participated throughout the project. Supplementary Table S1 shows the profile and number of participants for each phase and regional node. The results reported below are presented according to the four phases previously described.

# Phase 1. Getting to know the territories

Supplementary Table S2 shows the current level of development of palliative care in Colombia. The OCCP data consolidated by dimensions and nodes showed four asymmetric levels of development. An extremely low level of palliative care was observed in the Amazonia and Orinoquia nodes with less than 0.5 services per 100,000 inhabitants, morphine consumption of less than 2 mg per capita, no academic education in palliative care, and a lack of health professionals and research projects. A low level of palliative care was found in the Pacific node and the Northeast node with 0.5 to 1 service per 100,000 inhabitants, morphine consumption of less than 2 mg per capita, low academic education in palliative care, low presence of health professionals, and lack of research projects. An intermediate level of palliative care was observed in the Central and the Caribbean nodes with 1 to 1.5 services per 100,000 inhabitants, morphine consumption of less than 5 mg per capita, little academic education in palliative care, low presence of health professionals, and absence of research projects. A high level of palliative care was identified in the Bogotá node with 1 to 1.5 services per 100,000 inhabitants, morphine consumption of 24.8 mg per capita, availability of academic education in palliative care, and presence of health professionals and research projects. The public policy and financing dimensions in the seven nodes are equivalent due to the country's centralized system, so it is not possible to make territorial

comparisons with these dimensions. These identified development differences contrast with each node's need for palliative care evidenced in the context dimension. The percentage of SHS in children is similar across the seven nodes, and it is in the range 7–8.7%. On the contrary, the percentage of SHS in adults are in the range 47.4–56%.

Thirty-three palliative care stakeholders participated in the interviews. Twenty-seven barriers to palliative care were identified in the regional nodes in the different dimensions (see Table 1).

The Caribbean node reported 9 barriers, the Central node reported 15, the Amazonia and Pacific nodes reported 17, the Bogotá node reported 18, the Northeast node reported 19, and the Orinoquia node reported 25. The dimensions with the highest number of barriers were service (10 barriers), followed by public policies (5 barriers), and funding (4 barriers). The dimensions with the lowest number of barriers were medicines (two barriers), education (two barriers), and context (one barrier). The following seven barriers were common to all nodes: Poor administrative management of health insurance companies (service dimension), few specialized palliative care programs (service dimension), limitations in availability of drugs (medicines dimension), limited academic education in palliative care (education dimension), little knowledge about palliative care (education dimension), few support networks for patients (vitality dimension), and little knowledge about regulations (public policies dimension). The other barriers were common in at least two regional nodes. The barrier of deficient infrastructure in health institutions (dimension of services) was only identified in the Amazonia node.

# Phase 2. General framework of actions for palliative care

The territorial diagnosis revealed the need to establish common objectives with individualized strategic actions in the GFA, as summarized in Table 2.

The GFA, written by four authors, proposes nine objectives and 19 strategic actions for palliative care development, 2 of these strategic actions are exclusive to the nodes with the lowest levels of development: strategic actions 7 and 13. The GFA aims to increase specialized palliative care

services for adults and children; diversify the services offered through collaboration and support from the health insurance companies, other medical services, and home palliative care; and integrate palliative care services into PHC through telemedicine and clinical practice guidelines (CPG) for primary care. In addition, it also seeks to improve access to opioid medications by increasing the number of pharmacies that dispense them and monitoring their use and distribution. The GFA also aims to increase palliative care education in health sciences curricula, establish monitoring of regulation by regulatory entities and ensure universal funding for care. Finally, the GFA aims to implement community-based programs and promote a positive image of palliative care.

# Phase 3. Multi-stakeholder's assessment of actions

Eighty-four stakeholders participated in the regional workshops and proposed 23 additional strategic actions. No additional objectives were proposed for inclusion in the GFA. Table 3 shows all the additions.

The education dimension received the highest number of additional strategic actions: nine proposals. Most of them include optimizing training for health care personnel and the general population, using technology for distance learning, and involving non-palliative care professionals through different methods. The service dimension has the second-highest number of additional strategic actions: eight proposals. The suggested actions stressed the importance of increasing palliative care services for pediatric and indigenous populations and establishing continuous communication with health insurance companies to design new palliative care services and promote palliative care advantages. The dimension of medicines received four additional strategic actions: three involved drug regulatory authorities to advance accessibility, traceability, and good use of opioids, and one advocated for the availability of opioids in dosage forms and concentrations appropriate for pediatric use. The public policy dimension received the lowest number of new strategic actions: one aimed to make the regulations in force known and the other to influence public policy by having better communication with the entities in charge. The context and funding dimensions did not receive additional strategic actions or modifications.

# Table 1. Barriers in palliative care dimensions per node.

Dimension	Barrier	Node						
		B0	CE	CA	ΡΑ	NE	OR	AM
Services	Fragmented patient care		х		х	х	х	х
	Poor administrative management of HI companies	х	х	х	х	х	х	х
	Low referral to palliative care		х		х		х	
	Flawed process to license health services					х	х	
	Few specialized PC programs	х	х	х	х	х	х	х
	HR job insecurity	х				х	х	
	HI companies' noncompliance	х	х			х	х	х
	Discrepancies in the offered health services						х	х
	Limitations in access to health services		х			х	х	х
	Deficient infrastructure in health institutions							х
Medicines	Limitations in availability of drugs	х	х	х	х	х	х	х
	Prescriptions inadequately filled	х					х	
Education	Limited academic education in PC	х	х	х	х	х	х	х
	Little knowledge about PC	х	х	х	х	х	Х	х
Vitality	Little research on PC			х	х	х	х	х
	Low dissemination of PC		х		х	х	х	
	Few patient support networks	х	х	х	х	х	х	х
Public policies	Little knowledge about regulations	х	х	х	х	х	х	х
	Limited health coverage					х	х	
	Lack of clear quality standards		х		х		х	
	Increased patients' out-of-pocket expenses	х	х		х		х	х
	Corruption dynamics			х	х			
Funding	Inadequate management of health HR	х			х	х	х	х
	HCPI limited budget				х	х	х	
	Poor budget planning					х	х	
	Deficient financial budgeting	х					х	Х
PC Context	Perceptions of and beliefs about PC		х		х	х	х	Х

AM, Amazonia; BO, Bogotá; CA, Caribbean; CE, center; HCPI, healthcare provider institution; HI, health insurance; HR, human resources; NE, Northeast; OR, Orinoquia; PA, Pacific; PC, palliative care.

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Dimension	Objectives	Actions			
Services	01: Increase access to PC	A1: Increase the supply of specialized services A2: Increase the supply of services for children			
	02: Diversify the services offered to provide specialized PC	A3: Increase the capacity of home care programs A4: Improve collaboration between specialized PC providers and other health services A5: Increase the support for HI companies to guarantee the continuity of PC, especially in care transitions			
	03: Integrate PC into PHC programs for people with chronic NCDs	A6: Implement telemedicine in PC to guide the management of chronic NCDs through PHC A7ª: Design PC educational activities in PHC for patients with chronic NCDs A8: Update the CPG on PC to guide PHC professionals			
Medicines	O4: Improve access to opioids for people with palliative needs, especially in rural or peripheral areas	A9: Develop a program to monitor the use and distribution of opioids that includes an estimate of the needs, availability and accessibility of medicines A10: Increase the number of licensed pharmacies with availability to dispense opioids 24-7			
Education	05: Increase the number of undergraduate health sciences programs that include PC education	A11: Incorporate PC teaching in health science programs through specific core and elective courses in the curricula			
Vitality	06: Promote a positive image of PC in society	A12: Form working groups with health professionals and the media to create a culture of understanding of the advanced diseases and the role of PC A13 <sup>b</sup> : Promote the activity of scientific organizations of PC in the region			
	07: Implement community- based programs for supporting and assisting the people with palliative needs	<ul> <li>A14: Implement a program of help and social support for people with palliative needs</li> <li>A15: Develop a volunteer program that links people interested in supporting people with palliative needs and their families in hospital and community settings</li> <li>A16: Promote the creation of support networks for people with palliative needs and their families</li> </ul>			
Public policy	08: Implement monitoring of the PC regulatory framework by control entities, HI companies, and HCPI	A17: Design and implement a program of assistance for licensing PC services by the health authority A18: Develop quality standards for hospital and home-based PC programs			
Funding	09: Guarantee the funding for PC as part of the health benefits plan	A19: Increase the number of HI companies with structured PC programs			

Table 2. General framework with objectives and strategic actions of the palliative care action plan.

CPG, clinical practice guideline; HI, health insurance; NCD, noncommunicable disease; PC, palliative care; PHC, primary health care. <sup>a</sup>This action is exclusive to the Amazonia node.

<sup>b</sup>This action is exclusive to the Amazonia and Orinoquia nodes.

# *Phase 4. Colombian palliative care plan for* 2026

The modified GFA was taken up for discussion at the national workshop, where 25 stakeholders proposed 17 development goals of palliative care linked to the objectives stated. Table 4 shows the goals by each objective and the established time frame to achieve them.

Five short-term goals were established: to increase the number of services, achieve a 30% increase in the number of palliative care services for children,

Dimension	Objective	Regional strategic actions
Services	1	<ul> <li>Create alliances with indigenous health systems to implement palliative care in these communities</li> <li>Create interdepartmental alliances to increase access to PC</li> <li>Promote education of health personnel on pediatric PC</li> </ul>
	2	<ul> <li>Develop strategies to design PC programs collaboratively with health care provider networks</li> <li>Establish and/or consolidate communication channels between HI companies and hospitals</li> <li>Design an advisory plan for the HI companies that favors the design of PC programs with adequate quality standards</li> </ul>
	3	<ul> <li>Develop a communication plan for HI companies that shows the advantages of PC in economics, care quality, and client and family satisfaction</li> </ul>
Medicines	4	<ul> <li>Communicate to territorial authorities the obligation to guarantee the availability and accessibility of opioids</li> <li>Develop a training program for stakeholders involved in prescription and dispensation of opioids</li> <li>Implement electronic prescription to improve opioids traceability</li> <li>Promote the availability of opioids in dosage forms and concentrations appropriate for pediatric use</li> </ul>
Education	5	<ul> <li>Design national educational guidelines for non-palliative care professionals</li> <li>Establish PC competencies for undergraduate health sciences programs</li> <li>Design a PC mentoring program to guide the development of new health sciences programs</li> <li>Implement distance learning programs to train health personnel in the regions</li> <li>Train students of health technical programs, health volunteers, and spiritual advisors in PC</li> <li>Include questions about PC in entrance exams for health sciences programs</li> <li>Increase the number of undergraduate health sciences programs that include mandatory practical PC training</li> <li>Increase the number of medical and surgical specialties with mandatory PC rotations</li> <li>Promote multidisciplinary academic spaces to discuss PC issues with the community at large</li> </ul>
Public policy	8	<ul> <li>Provide scientific and technical advice for the development and implementation of standards for licensing PC services</li> <li>Organize lobbying groups with the Ministry of Health for the promotion of public policies on PC</li> </ul>

Table 3.	Strategic actions	proposed in regiona	al workshops.

HI: health insurance; PC: palliative care.

establish a palliative care network with health insurance companies, have members of scientific organizations in the seven regional nodes, and create a communication plan on palliative care for society (deadline 2023). Seven medium-term goals were established: to increase home care services, have pharmacies with opioid availability, have health insurance companies offering palliative care, have a telehealth program for palliative care, have a monitoring program of opioids, incorporate palliative care into medical and other health science academic programs (deadline 2024). Finally, five long-term goals were established: to have a CPG for palliative care in PHC, design palliative care educational activities for PHC professionals, have assistance from the health authority to license palliative care services with quality standards, and create a network of volunteers offering support to patients and families (deadline 2026).

Dimension	Objective		Goals	Time frame	
Services	1 1.1		Open two PC services per 100,000 inhabitants <sup>a</sup>	2023	
		1.2	Achieve a 30% increase in the number of PC services for children		
	2	2.1	Achieve a 40% increase in the number of home care services with the capacity to provide palliative home care	2024	
		2.2	Achieve a 50% increase in the number of health insurance companies that have a strategy in place for coordination and collaboration with health care providers offering PC		
	3	3.1	Have an ongoing telehealth program to guide the management of people with advanced chronic disease in the region <sup>b</sup>	2024	
		3.2	Have an updated PC CPG with emphasis on the PHC approach to the chronic patient	2026	
		3.3	Progressively implement continuing education activities in PC for PHC professionals		
Medicines	4	4.1	Have a program to monitor the use and distribution of opioids in the territory that considers the needs, availability, and accessibility of controlled medications	2024	
		4.2	Achieve a 30% increase in the number of licensed pharmacies with availability to dispense controlled medications		
Public policy	5	5.1	Have a program of assistance for licensing PC services by the health authority	2026	
		5.2	Have quality standards for hospital and home-based PC programs		
Education	6	6.1	Incorporate PC teaching in 80% of the academic programs of medicine and nursing through specific core and elective courses in their curricula <sup>a</sup>	2024	
		6.2	Incorporate PC teaching in 40% of the academic programs of psychology and social work through specific core and elective courses in their curricula <sup>a</sup>		
Funding	7	7.1	Have a structured PC program in 70% of the HI companies that consolidates a network of continuous provision of care, medicines, and supplies for people with palliative needs <sup>c</sup>	2023	
Vitality	8	8.1	Have members of scientific organizations of PC in all regions of the country	2023	
		8.2	Have a communication plan aimed at the society to inform about PC		
	9	9.1	Have a network of volunteers offering support to patients and families in 30% of PC services <sup>a</sup>	2026	

 Table 4. Goals of the national action plan in palliative care.

CPG, clinical practice guidelines; HI, health insurance; PC, palliative care; PHC, primary health care. <sup>a</sup>Goal adjusted to the capacity of the Amazonia node.

<sup>b</sup>This goal is exclusive to the Amazonia node.

<sup>c</sup>This goal does not apply to the Amazonia node.

The goals were commonly and individually set according to the regional possibilities explored in phases 1 and 3. Therefore, goals 1.1, 6.1, 6.2, and 6.3 were adapted for the Amazonia node. Finally, other goals could not be adapted or were specifically created to strengthen regional nodes with low levels of development; this is the case with goals 3.1, 7.1, and 7.2. These goals and exceptions that take a territorial approach seek to account for the country's needs without ignoring each node's progressive and objective growth.

## Discussion

The objective of this study was to build an action plan for the development and integration of palliative care into the Colombian health system. The method used for this purpose was participatory action research involving different stakeholders. This research method has been previously employed by Schneider et al.27 who interviewed 442 stakeholders from different levels of the German health system to gain insight into their perspectives on the barriers to palliative care. May et al.<sup>28</sup> also used the participatory action research method to analyze Ireland's palliative care action plan and the level of development of palliative care. Recently, Centeno et al.29 published a consensus known as the PAL-LIFE White Paper that proposes involving stakeholders in decision-making as an advocacy strategy for the development of palliative care. Our work retrieved these initiatives and implemented them sequentially for the stakeholders to learn about, analyze, and propose an action plan for palliative care for 2026. Other methodologies use international literature, international experts, government processes, universal barriers, or comparative analysis between national strategies to build palliative care plans.<sup>30</sup> However, it has not yet been determined which of these methodologies yields the best results.

The results of our work agree with previous studies' findings and shed light on the inequity of palliative care provision.<sup>31\_33</sup> The most relevant finding was the comparison between the level of palliative care development and territorial palliative needs. This result shows Colombia's considerable and shared need for palliative care, despite the scarce availability and unfair distribution of palliative care among the regional nodes. Another important finding was the commonality that seven barriers were identified in all the regional nodes, and many of them coincide with the barriers recently indicated in the second edition of the Atlas of Palliative Care in Latin America.34 Especially in the dimension of palliative care education, formal educational programs are scarce in relation to palliative care needs; for this reason, a greater number of additional proposals were received to be included in the strategic actions for this dimension. A comparative analysis of health personnel education in Latin America corroborates this need, reporting one specialist per 1.5 million inhabitants.<sup>35</sup> Qureshi et al.<sup>36</sup> demonstrated that palliative care education is a determining factor for integrating palliative care into the Canadian health system. Other research groups' analyses of the Colombian health system have also shown that the lack of education has been one of the leading causes of the stagnation of palliative care development.37 These and other common deficiencies represent a challenge and an opportunity for the countries of the region to make a joint effort to overcome these barriers.

The action plan presented responds to the current situation and empowers stakeholders to prioritize their needs and become involved in decision-making to ensure a path of equity.<sup>38</sup> Nonetheless, our study has three limitations. Despite our best efforts to include as many stakeholders as possible through continuous and follow-up email messages, only a moderate number of stakeholders participated, which could potentially impact the implementation process of the national plan. Several participants highlighted the presence of significant variations in the development of palliative care within the nodes, which are not adequately captured by the division used in this study. Further research is warranted to explore a more refined territorial classification of Colombia. An alternate division may enable more precise and accurate results regarding the territorial differences in palliative care. Although government and scientific representatives were involved in the phases, neither a budget nor a delegate responsible for coordinating the implementation of the action plan was assigned, a shortcoming pointed out in previous national strategies.<sup>20</sup> These limitations and difficulties are intended to be overcome through the ongoing future work led by the OCCP, which seeks to report and monitor the action plan that Colombia has drawn up to integrate palliative care into the health system.

## Conclusion

Public health is facing an exponentially growing crisis of suffering. The WHO and international palliative care organizations have called on countries to lead efforts to develop action plans aimed at achieving universal palliative care through PHC and community empowerment. Using participatory action research, the capacities and barriers of the Colombian territory were identified. The data were synthesized into actions and objectives that were evaluated publicly and locally by stakeholders from all over the country. Finally, development goals in palliative care were agreed upon. This construction process carried out by stakeholders resulted in the Colombian National Palliative Care Plan for 2026. The following research method directly involves those responsible for the compliance of the plan and guarantees stakeholders' involvement in the achievement of the project, which, in short, aims to solve the territorial inequity in palliative care that currently exists in this country.

### Declarations

#### Ethics approval and consent to participate

The Institutional Review Board of the Universidad El Bosque approved the study (Latest approval: UEB-2019-536).

*Consent for publication* Not applicable.

### Author contributions

**Miguel Antonio Sánchez-Cárdenas:** Conceptualization; Data curation; Formal analysis; Funding acquisition; Investigation; Methodology; Project administration; Supervision; Validation; Visualization; Writing – original draft; Writing – review & editing.

**Marta Ximena León-Delgado:** Conceptualization; Data curation; Formal analysis; Investigation; Methodology; Project administration; Writing – review & editing.

Luisa Fernanda Rodríguez-Campos: Conceptualization; Data curation; Formal analysis; Investigation; Project administration; Supervision; Writing – review & editing.

**Juan Esteban Correa-Morales:** Data curation; Formal analysis; Writing – original draft; Writing – review & editing. **Laura Vannesa González-Salazar:** Formal analysis; Investigation; Validation; Writing – original draft; Writing – review & editing.

**Ángela María Cañón Piñeros:** Software; Visualization; Writing – review & editing.

**Genny Paola Fuentes-Bermúdez:** Investigation; Methodology; Project administration; Software; Validation; Visualization.

**Lina María Vargas-Escobar:** Conceptualization; Data curation; Formal analysis; Investigation; Methodology.

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### Competing interests

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### Availability of data and materials

Data on the national palliative care plan will be available as an official document in the website of the Colombian Observatory for Palliative Care.

#### **ORCID** iDs

Juan Esteban Correa-Morales ២ https://orcid. org/0000-0001-7071-0516

Laura Vannesa González-Salazar <sup>D</sup> https://orcid. org/0000-0003-2879-0756

#### Supplemental material

Supplemental material for this article is available online.

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