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Variation in stroke care at the hospital level: A cross-sectional multicenter study

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Introduction: Stroke is one of the leading causes of mortality and disability. Improving patient outcomes can be achieved by improving stroke care and adherence to guidelines. Since wide variation in adherence rates for stroke guidelines still exists, we aimed to describe and compare stroke care variability within Belgian hospitals.

Materials and methods: An observational, multicenter study was performed in 29 Belgian hospitals. We retrospectively collected patient characteristics, quality indicators, and time metrics from the last 30 consecutive patients per hospital, diagnosed with ischemic stroke in 2019 with structured questionnaires. Mean adherence ratios (%) \pm SD (minimum – maximum) were calculated.

Results: We analyzed 870 patient records from 29 hospitals. Results showed large inter- and intrahospitals variations in adherence for various indicators. Almost all the patients received brain imaging (99.7%) followed by admission at a stroke unit in 82.9% of patients. Of patients not receiving thrombolysis, 92.5% of patients were started on antithrombotic drugs. Indicators with moderate median adherence but large interhospital variability were glycemia monitoring [82.3 \pm 16.7% (26.7-100.0%)], performing clinical neurological examination and documentation of stroke severity [63.1 \pm 36.8% (0-100%)], and screening for activities of daily living [51.1 \pm 40.3% (0.0-100.0%)]. Other indicators lacked adequate adherence: swallowing function screening [37.0 \pm 30.4% (0.0-93.3%)], depression screening [20.2 \pm 35.8% (0.0-100%)], and timely body temperature measurement [15.1 \pm 17.0% (0.0-60%)].

Conclusion: We identified high adherence to guidelines for some indicators, but lower rates with large interhospital variability for other recommendations also based on robust evidence. Improvement strategies should be implemented to improve the latter.

KEYWORDS

stroke, variation, care process, adherence, guidelines

Introduction

Physicians and other healthcare professionals aim to improve the quality of care by implementing and adhering to evidence-based guidelines. However, evidence shows that only 55% of patients receive recommended care, resulting in a gap between guidelines and daily clinical practice (1-4). This may interfere with patients receiving optimal medical treatment, as described in clinical guidelines, and may affect outcomes (5).

Despite positive associations between implementing evidence-based care and outcomes of patients after ischemic stroke (IS), unwarranted variation still exists (6–10). Organized stroke care reduces mortality and disability in patients with IS, by implementing effective strategies in stroke management and treatment (10–12). The beneficial effect of organized multidisciplinary stroke care on patient outcomes was shown in the Quality in Acute Stroke Care study (13). In this study, a protocol for assessment and management of body temperature, hyperglycemia, and dysphagia (FeSS protocol: Fever, Sugar, and Swallowing) in the first 72 h after admission was developed. Compliance with this protocol resulted in a significant reduction of 90-day mortality and dependency in patients with IS (13–15).

Care processes and outcomes are frequently evaluated based on data from regional or national stroke registers (6, 11, 16–18). The obtained results give insights in overall quality of care, which is valuable to assess merits of issued policies within a region or country. However, differences in the care process between hospitals remain mostly unknown. Translation of evidence-based guidelines into clinical practice starts with providing frameworks, but the success of the implementation depends on hospital environment (5, 19–22). Differences in this environment may impact adherence to recommendations and, thereby, variation in outcome (23). There is limited data on comparing care processes on the hospital level.

The aim of this multicenter study was to investigate the variation in care for patients with IS. We prespecified process indicators (PIs) and quality indicators (QIs) in the stroke care pathway from admission at the emergency department (ED) to hospital discharge, based on current evidence (24, 25).

Materials and methods

Design, setting, and population

An observational, cross-sectional, and retrospective multicenter study in 29 Belgian hospitals was performed. Hospitals were recruited through the Belgian-Dutch Care Pathway Network and/or Flemish Hospital Network KU Leuven. All the Flemish hospitals members of one of these two organizations were invited to participate in this study. A total of 37 hospitals agreed to participate and were invited for participation in this study. To ensure anonymity of the hospitals, a randomization number was assigned to each hospital throughout this article. Within the participating hospitals, 30 patients consecutively discharged (or who died in hospital) before 31 December 2019 were included, if fulfilling following criteria: (1) age \geq 18 years and (2) admitted to the ED and diagnosed with IS. In case of death, the date of death was recorded as the date of discharge. Patients were excluded if treated with mechanical thrombectomy, since most of these patients would not undergo the full pathway at one hospital, as a result of transfer to a comprehensive stroke center. Data were collected from patient records by a local study coordinator in each hospital using standardized questionnaires. Data not retrievable or available in the patient record were reported as "no information in record."

Variables

Table 1 summarizes the included QI, the recommendations which they are based on and their level of evidence. For the development of this set of QI, guidelines describing the care process for patients with ischemic stroke were collected and screened (24-26). From these guidelines, we selected the recommendations applicable to the care process from arrival to the ED until discharge from neurology department. This selection was shared with the participating hospitals during an online meeting and circulated by email. Neurologists, members of the multidisciplinary stroke team, and healthcare quality managers were given the opportunity to give their feedback on this selection and to make any necessary adjustments. Based on this feedback, a definitive list of recommendations was defined. This resulted in a set of 12 QI (Table 1) and 6 PI. The Joint Commission on Accreditation of Healthcare Organizations (JCAHO) defines QI as "quantitative measures that can be used to monitor and evaluate the quality of important governance, management, clinical, and support functions that affect patient outcomes" (27, 28). "Adherence to QI" refers to adherence to the evidence-based guidelines as quantified via quality indicators.

We collected demographic data, critical steps in the care process, and their timings. We calculated median times for PI: "time to brain imaging" and "time to measuring glycemia upon ED arrival" for all the patients and "door-to-needle (DTN) time" in the subgroup of patients presenting < 4 h after symptom onset (early presenters). In patients admitted > 4 h after symptom onset (late presenters), we assessed median time from ED presentation to antithrombotic administration and to stroke unit (SU) admission. In addition, we determined total length of stay (LOS), defined as time between ED admission and hospital discharge.

Statistical analysis

Continuous data is presented as mean and SD or median and the 25^{th} (Q1) and 75^{th} (Q3) percentiles. For adherence

QI	Recommendation from guidelines	LOE
ADL-screening	A formal assessment of the activities of daily living should be performed in every patient with IS.	B-NR ²⁴
No administration of	Prophylactic antibiotics should not be used routinely in patients with IS.	A ²⁴
preventive antibiotics		
Admission to specialized SU	Patients need to be admitted to a specialized SU.	A^{24}
Antithrombotic	Antithrombotic should be administrated as primary treatment if thrombolysis was contraindicated.	A ²⁴
administration		
Body temperature	Measurement of body temperature every 4 h during the first 72 h after admission.	B ³⁹ /FeSS ¹³
measurement		
Brain imaging	Brain imaging should be performed in all patients with suspected stroke.	A^{24}
Cardiac monitoring	Cardiac monitoring should be performed during hospitalization.	B-NR ²⁴
Depression screening	A structured depression screening should be performed to routinely screen for post-stroke	B-NR ²⁴
	depression.	
Measuring glycaemia upon	First glycaemia measurement should be performed at ED.	B-NR ²⁴ /FeSS ¹³
ED arrival		
Glycaemia monitoring	Blood glucose levels should be measured at least 12 times during the first 72 h after admission.	B ²⁶ /FeSS ¹³
Performing clinical	Clinical neurological examination, including documentation of NIHSS score, should be performed in	B-NR ²⁴
neurological examination and	every patient with suspected stroke.	
NIHSS documentation		
Swallowing function	Within 24 h after SU admission, swallowing function screening should be performed.	A ²⁶ /FeSS ¹³
screening		

TABLE 1 Selected QI with corresponding recommendation from guidelines and level of evidence (LOE).

Definitions of level of evidence applied in this study; level of evidence; (LOE): Level A means high-quality evidence from more than 1 randomized controlled trial (RCT), meta-analyses of high-quality RCTs, or one or more RCTs corroborated by high-quality registry studies; Level B-randomized means moderate-quality evidence from one or more RCTs or meta-analyses of moderate-quality RCTs; Level B-non-randomized means moderate-quality evidence from one or more well-designed, well-executed non-randomized studies, observational studies of registry studies, or meta-analyses of such studies²⁴.

FeSS, Fever, Sugar and Swallowing protocol, SU, stroke unit; ED, emergency department.

to QI, mean, SD, and minimum and maximum values are shown at the hospital level. Adherence to QI was assessed using the performance ratio, calculated as the number of patients that received the intervention (numerator) divided by the number of patients for whom the intervention was indicated (denominator). The overall adherence ratios were calculated based on the mean of the individual performance ratios for each hospital or QI. If "no information in the patient record" was indicated, this was analyzed in the same way as "not performed." We performed a linear regression to identify characteristics of hospitals (numbers of patients with IS treated in 2019 and primary vs. comprehensive stroke centers) as predictors of performance. For time metrics, we determined median and quartiles at the hospital level. SAS version 8.2 was used for analyses.

Compliance with ethical standards

Ethical approval was obtained from ethical committee of University Hospital Leuven (S64974). The approved protocol was distributed among participating hospitals. Each participating hospital signed a data processing agreement.

The study was registered on ClinicalTrials.gov with the identifier: NCT05218135.

Results

Patient and hospital characteristics

We included 29 hospitals in this study, representing 46% of the total amount of hospitals in Flanders and Brussels. In 26 of 29 participating hospitals (89.7%), a specialized SU was present. We analyzed data of 870 patients (30 patients/hospital) who met the inclusion and exclusion criteria. Table 2 summarizes demographic and hospital characteristics. Following presentation at the ED, 82.9% of patients were admitted to a specialized SU, but in only 44.8% (n = 13) of participating hospitals, this was documented in all the 30 patients.

Adherence to quality indicator

Adherence to selected QI is shown in Figure 1 and revealed both the inter- and intrahospital variations. The mean overall

TABLE 2 Patient and hospital characteristics.

Patient characteristics $(n = 870)$	Mean ± SD or <i>n</i> (%) 73.1 ± 14.0	
Age		
BMI	26.7 ± 5.0	
Unknown	251 (28.9%)	
Sex		
Female	418 (48.0%)	
Male	452 (52.0%)	
NIHSS at admission known	550 (63.2%)	
Smoking status		
Smoker	164 (18.9%)	
Non-smoker/ex-smoker	512 (58.9%)	
Unknown	194 (22.3%)	
Diabetes		
Diabetes	203 (23.3%)	
Unknown	103 (11.8%)	
Hypertension		
Hypertension	520 (59.8%)	
Unknown	85 (9.8%)	
Hypercholesterolemia		
Hypercholesterolemia	443 (50.9%)	
Unknown	119 (13.7%)	
Patients with known exact time of	598 (68.7%)	
symptom onset		
Patients treated with thrombolysis	180 (20.7%)	
Hospital characteristics ($n = 29$)		
SU available in the hospital	26 (89.7%)	
SU beds in 2019	5 ± 4	
Number of patients treated for ischemic	294 ± 207	
stroke in 2019 at hospital level		
Comprehensive stroke center	11 (37.9%)	

BMI, Body mass Index; SD, standard deviation; n, number; SU, stroke unit.

adherence rate on hospital level was 66.9% and varied from 39.6% to 90.3%. The average indicator adherence rate ranged from 15.1% for measuring body temperature according to the FeSS (Fever, Sugar, and Swallowing) protocol to 99.7% for brain imaging.

We observed better adherence for indicators with higher level of evidence (LOE), visualized at the top of Figure 1: performing brain imaging [99.7 \pm 1.0% (96.7–100.0%)], measuring glycemia upon ED arrival [92.8 \pm 15.2% (40.0–100.0%)], acute administration of antithrombotic drugs in patients not receiving intravenous thrombolysis [92.5 \pm 26.3% (58.8–100%)], no administration of preventive antibiotics [91.4 \pm 9.4% (53.3–100%)], and performing cardiac monitoring [89.5 \pm 21.7% (0.0–100%)]. Indicators with large interhospital variability were admission to specialized SU [82.9% \pm 30.7%

(0.0–100%)], monitoring glycemia according to the FeSS protocol [82.3 \pm 16.7% (26.7–100.0%)], performing clinical neurological examination and the National Institutes of Health Stroke Scale (NIHSS) documentation [63.1 \pm 36.8% (0–100%)], and activities of daily living (ADL) screening [51.1 \pm 40.3% (0.0–100.0%)]. Swallowing function screening, screening for depression, and body temperature measurements following FeSS protocol revealed low adherence below 50%, respectively, 37.0 \pm 30.4% (0.0–93.3%), 20.2 \pm 35.8% (0.0–100%), and 15.1 \pm 17.0% (0.0–60%).

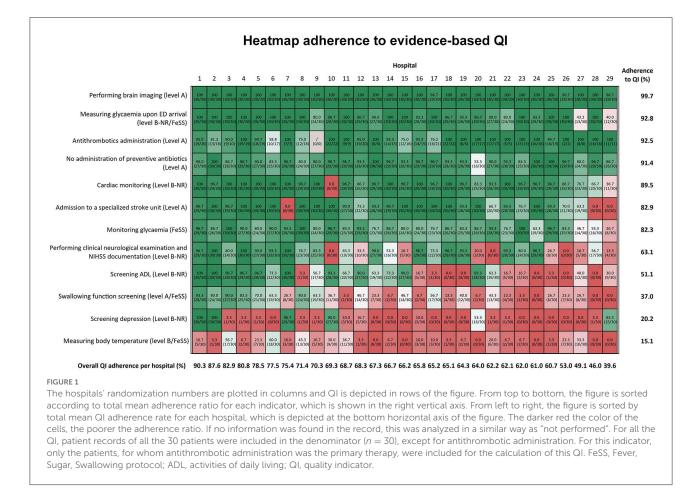
In addition, we performed a linear regression to identify a relationship between hospital characteristics and adherence to QI. The number of patients with IS stroke treated in 2019 correlated with performing clinical neurological examinations and the NIHSS documentation (R^2 : 0.23; p = 0.01), swallowing function screening (R^2 : 0.32; p = 0.01), and depression screening (R^2 : 0.27; p = 0.01). In addition, we aimed to identify a potential difference in performance based on type of stroke center. However, we could not determine a difference in the adherence to any of the indicators in primary vs. comprehensive stroke centers.

Timing of time-sensitive key interventions on the hospital level

Median time from presentation to brain imaging was 37 min (n = 867) and time to glycemia measurement upon arrival in the ED was 24 min (n = 807). In 326 (37.5%) early presenters (Figure 2A), with a median onset-to-door time of 84 min (Q1 = 54; Q3 = 138), the median time from presentation to brain imaging (documented in 323 patients, 99.1%) was 26 min (Q1 = 20.5; Q3 = 34.3) with 12 out of 29 hospitals (41.4%) achieving a median of ≤ 25 min, as recommended by guidelines. Time to measurement of glycemia upon ED arrival (documented in 307 patients, 94.2%) was 18.5 min (Q1 = 12.5; Q3 = 23.5). In 153 patients (46.9% of early presenters) who received intravenous thrombolysis, median DTN time was 47 min (Q1 = 39.3; Q3 = 68.3). In 18 hospitals (62.1%), median DTN time was < 45 min.

In 544 late presenters in whom the time from admission to antithrombotic drug administration was known (Figure 2B), median onset-to-door time was 10.0 h (Q1 = 5.9; Q3 = 18.2), median time to initiation of antithrombotic drug was 158 min (Q1 = 2.0; Q3 = 4.4; n = 105, 48.6%), and median time to SU admission was 169 min (Q1 = 2.4; Q3 = 3.3; n = 182, 84.3%).

Median LOS for all the patients included in the study was 6 days (Q1 = 5; Q3 = 7), and varied from 3 to 10 days (Figure 3), with 535 (61.5%) patients discharged to home and 151 (17.3%) patients discharged to rehabilitation.

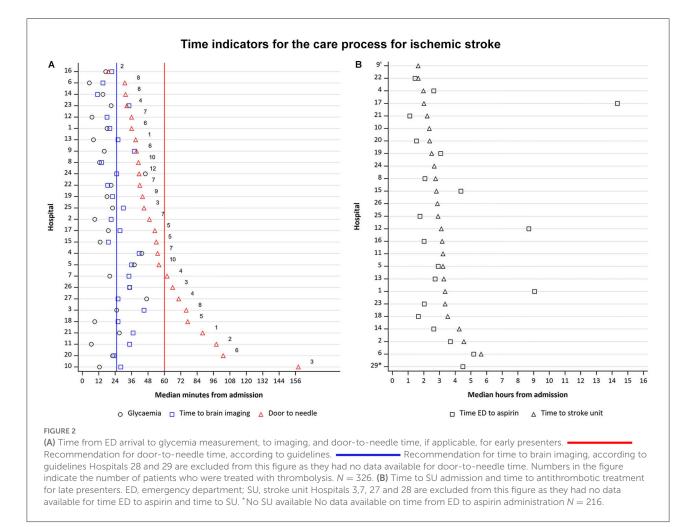


Discussion

Stroke guidelines aim to guide health professionals on optimal treatment for stroke patients to improve patient outcomes by implementing these recommendations in clinical practice. In this study of 29 hospitals, comprising 870 patients, we found strong adherence and little interhospital variation for QI based on high LOE. Poor adherence with large variations between hospitals was documented for indicators with lower LOE.

Overall mean adherence rate for all the indicators in the present study is higher than previously reported (47% for adherence to stroke-specific guidelines) (29). However, differences in included indicators in these studies may at least partially explain this variation. We found high adherence for following indicators: performing brain imaging, measuring glycemia upon ED arrival, avoiding preventive antibiotics, use of antithrombotic drugs, and performing cardiac monitoring, illustrating robust implementation in the stroke care program. These indicators are based on longstanding guidelines and high LOE, possibly explaining the good adherence in many hospitals (24). Studies reporting on brain imaging determined adherence rates ranging from 85 to 97%, which is in line with the almost 100% in the present study (7, 12, 17). Also, for performing cardiac monitoring and administration of antithrombotic drugs, the results obtained in this study are similar to previous reports (1, 6, 7, 11, 16, 18, 29).

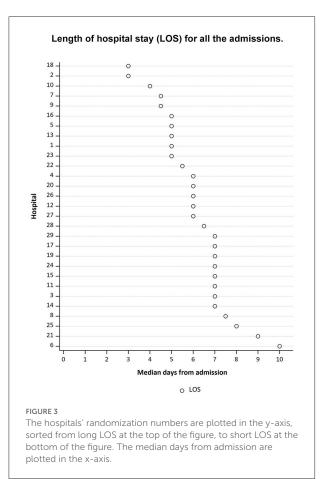
For several other QI, we found large interhospital variability. Most patients were transferred to a specialized SU, but in three hospitals, a SU was not available. There is evidence of a strong treatment effect of SU care on mortality, functional outcome, and quality of life (QoL). Patients treated outside SU are less likely to receive important key interventions such as thrombolysis, multidisciplinary treatment, or prescription of adequate secondary prevention strategies at discharge (11, 30-33). The hospitals without specialized SU also showed low adherence to other quality indicators providing indirect evidence of the importance of admitting patients in SU. Other QI with wide variation was glycemia monitoring and performing clinical neurological examination and the NIHSS documentation. These results clearly indicate that some hospitals have successfully implemented protocols and ensured adherence, while others still need to make progress. For these less well-performing hospitals, the wide variation identified in



our study at least suggests that these high adherence rates can be achieved, possibly by quality improvements projects. For ADL screening, a wide adherence range was revealed with 34% of hospitals reaching rates of more than 80%, but 45% of hospitals < 50%. Importance of ADL screening has only been postulated by recent guidelines, which can explain this distinction (24, 34). Potentially, these new guidelines are not yet implemented in protocols and routine clinical practice in some hospitals resulting in poor rates. We selected ADL screening as QI since many stroke survivors suffer from limitations in their ADL, as a result of mental or physical impairment. Proper assessment followed by initiating adequate therapeutic interventions is important since ADL is a predictor for functional status at discharge and duration of rehabilitation (35, 36).

We observed a number of QI with poor adherence, illustrated by an adherence rate of < 50%. These were: swallowing function screening, timely measurement of body temperature according to the FeSS protocol, and depression screening. The adherence rate to swallowing function screening

varies in literature between 1 and 92% (1, 11, 16-18, 29, 37-39). This wide range of adherence rates is remarkably since diagnosing and, thereafter, treating of swallowing disorders prevents life-threatening complications as airway obstruction, pneumonia, and malnutrition and is associated with reduced LOS, disability, and mortality (32, 40-42). Therefore, focus on dysphagia and not allowing patients to start eating or drinking before screening is performed have great clinical relevance. Based on the current study, we have no insights in potential reasons for this low adherence, but we aim to focus on potential barriers of implementation in further follow-up. For depression screening, the low rates possibly reflect the existence of only a few guidelines on assessment, treatment, and prevention of poststroke depression (24, 26, 34). The recommendation to screen for depression was recently added to guidelines following the publication of the first scientific statement from the American Stroke Association on the topic of post-stroke depression in 2017 (24, 43). Translation of these recommendations to daily practice in hospitals included in this study is clearly insufficient. Further improvement is warranted as post-stroke depression



that is one of the most common complications after stroke and associated with recurrent vascular events, suboptimal QoL, and mortality (32, 43). The indicator with lowest adherence was timely measurement of body temperature as described in FeSS protocol, with only 2 hospitals accomplishing an adherence rate above 50% (13, 14). Although temperature evaluations were documented in patient records, the number of assessments was less frequent in comparison to the FeSS protocol, which defines strict measurements of temperature every 4 h.

As treating IS is time critical, guidelines state that brain imaging needs to be initiated within 25 min of arrival at the ED (24, 25, 44, 45). For the early presenters, 41% of the hospitals fulfilled this criterion. As the beneficial effect of intravenous thrombolysis declines with time from symptom onset (hence the adage "Time is Brain"), this treatment should be initiated as close as possible to ED admission. We documented median DTN times below 45 min, as suggested in the guidelines, in 45% of the hospitals (34). Improvement projects to identify barriers and to reduce DTN times can assist to increase the amount of hospitals fulfilling these criteria and even further lower these DTN times (46). We identified a relationship between hospital characteristics and some performance measurements as larger hospitals showed better adherence. These findings underscore the importance of organizing stroke care in hospitals with stroke units, which admit a sufficiently large number of patients each year (30, 33, 47–49).

Reports on quality of stroke care are characterized by heterogeneity in the set of QI collected, which hamper comparison of various findings. Since clear guidelines exist, this may sound counterintuitive, but it could also reflect the large number of topics covered by these recommendations, resulting in variations in implementation and monitoring of adherence (24). Monitoring and benchmarking of stroke care could benefit from designing a set of well-defined QI based on guideline recommendations (50, 51). In this study, we identified several stroke care elements with low adherence rates. Therefore, we will develop an improvement plan by providing hospital online learning modules. We prefer to focus on the performance and documentation of the three FeSS interventions (measurement of body temperature and glycemia and swallowing function screening), ADL, and depression screening.

Although this study succeeded in including a large set of patients from a wide variety of hospitals, we acknowledge several limitations. First, we initiated this study in 2020 with the aim to provide an overview of stroke care in Belgium, without interference of a possible modifier as the COVID-19 pandemic. This resulted in the design of a retrospective instead of a prospective study, which is of course preferred. We analyzed patient records of consecutive patients to minimize the effect of this limitation and to avoid selection bias. Second, each of the 29 hospitals collected data for only a limited amount of patients with IS (n = 30). We believe that the evaluation of 30 consecutive patient records is sufficient to study the care process at hospital level. Previous studies reporting on stroke care focused on less centers with more patients enabling the visualization of more complete data, but with less information of interhospital variation. Alternatively, data from large stroke registries can be studied to increase the sample size, but typically these reports do not reveal inter- and intrahospital variation, which was the aim of our study. Third, we acknowledge that the study suffers from missing data for several parameters, which may impact our analyses. However, we believe this to represent an important result indicating a lack of full documentation of the variables within the participating hospitals, which can influence the organization of the care processes. We have previously shown that performing patient record analyses repeatedly may improve the completeness of data collection (52). We intend to monitor this in future measurement periods. Last, patients treated with mechanical thrombectomy were excluded during this study, which may have an influence on the included patient population.

Conclusion

We documented intra- and interhospital variation for various PI and QI in a cohort of 870 patients with IS recruited from 29 hospitals. Hospitals accurately performed recommendations based on some well- and long-established evidence, but showed lower adherence with increased between hospital variation for similarly important and robust quality measurements.

Data availability statement

The raw data supporting the conclusions of this article will be made available by the authors, without undue reservation.

Ethics statement

The studies involving human participants were reviewed and approved by Ethical Committee of University Hospital Leuven. Written informed consent for participation was not required for this study in accordance with the national legislation and the institutional requirements.

Author contributions

CL researched literature and wrote the first draft of the manuscript. RL, KV, EC, and CL conceived the study. CL and EC were involved in protocol development, gaining ethical approval, and hospital recruitment. CL and DS conducted data analysis. All the authors have reviewed and edited the manuscript and approved the final version of the manuscript.

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Conflict of interest

The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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Supplementary material

The Supplementary Material for this article can be found online at: https://www.frontiersin.org/articles/10.3389/ fneur.2022.1004901/full#supplementary-material

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