

Journal of Prevention & Intervention in the Community, 40:325–334, 2012 Copyright © Taylor & Francis Group, LLC ISSN: 1085-2352 print/1540-7330 online DOI: 10.1080/10852352.2012.707463



Routledge

Taylor & Francis Group

JUDY HALL

Washington Department of Social and Health Services, Olympia, Washington, USA

LAURA PORTER and DARIO LONGHI

Family Policy Council, Olympia, Washington, USA

JODY BECKER-GREEN

Washington Department of Social and Health Services, Olympia, Washington, USA

SUSAN DREYFUS

Families International, Milwaukee, Wisconsin, USA

Community capacity for organization and collaboration has been shown to be a powerful tool for improving the health and wellbeing of communities. Since 1994 the Washington State Family Policy Council has supported the development of community capacity in 42 community public health and safety networks. Community networks bring local communities together to restructure natural supports and local resources to meet the needs of families and children, and increase cross-system coordination and flexible funding streams to improve local services and policy. In this study, researchers sought to demonstrate the strong impact of the community networks' capacity to interrupt health and social problems. Findings suggest that community networks reduce health and safety problems for the entire community population. Further, community networks with high community capacity reduced adverse childhood experiences (ACE) in young adults ages 18–34.

KEYWORDS adverse childhood experiences (ACE), community capacity, cost savings, health, social services

Address correspondence to Judy Hall, Washington Department of Social and Health Services, P.O. Box 45011, Olympia, WA 98504-5011, USA. E-mail: judy.hall@dshs.wa.gov

Communities vary greatly in the number and severity of health and safety problems they face and the resources available to solve these problems (Longhi & Porter, 2009). Inter-related problems, such as domestic violence, infant mortality, child abuse, out-of-home placement, youth substance abuse, youth suicide, and school drop-out, are difficult for communities to address because of the complexity of funding streams and programs (Kania & Kramer, 2011), multigenerational transmission (Anda & Brown, 2010), and limited capacity to implement comprehensive solutions (Schorr & Farrow, 2011).

Research shows a strong relationship between adverse childhood experiences (ACE) and high-risk behaviors, diseases, disabilities, and workforce issues (Felitti et al., 1998). Studies demonstrated that stressful or traumatic childhood experiences such as abuse, neglect, witnessing domestic violence, or growing up with alcohol/substance abuse, mental illness, parental discord, or crime in the home are a common pathway to social, emotional, and cognitive impairments that lead to increased risk of unhealthy behaviors, violence or re-victimization, disease, disability, and premature mortality. ACE tend to co-occur or cluster. As an individual's ACE accumulate, their risk of numerous health and social problems increases exponentially (Felitti et al., 1998). Breakthrough research in neurobiology has shown that ACE disrupt neurodevelopment and can have lasting effects on brain structure and function (Anda & Brown, 2010).

The accumulation of ACE appears to be higher in those seeking social services. Between 21% and 67% of behavioral and physical health problems that cause people to seek social services are attributable to ACE (Chapman, Dube, & Anda, 2007). ACE attributable problems cross generational, agency and service sector boundaries. Because ACE have multidimensional origins and effects, we proposed an integrated, holistic, and long-range population-focused strategy to effect change. Reducing ACE has the potential to decrease the prevalence of many health, disability, education, and employment problems, resulting in significant cost savings for government, private, and public sectors (Anda & Brown, 2010). This article proposes that the development of community capacity is a potential intervention for reducing ACE and subsequent needs for social and health services.

COMMUNITY CAPACITY

Community capacity (CC) is described as the empowerment of communities to come together, share responsibility for alleviating crises, improve services, and build healthy environments for families and children (Chaskin, 1999). Local communities appear able to develop the cross-system infrastructure, integrated service delivery system and protective community living environments that may reduce health and safety problems, and the prevalence and impact of ACE (Lavarack, 2006; Porter, 2010). Research conducted by the Family Policy Council (FPC) in Washington State suggests that strong selfdirected community networks have the potential to bring together government, private and public agencies, citizens, and resources to build supports for families and communities (Porter, 2010). Building CC may be an effective strategy to reduce the prevalence of ACE and related risk behaviors (Laverack, 2006). Key dimensions of the Family Policy Council's model for CC include the development of a shared focus, collaborative leadership, continuous learning and improvement, and a system-wide focus on results (Porter, 2010). Each of these dimensions is described below:

- FOCUS: Strategic, shared, result-based focus on inter-related child and family problems
- LEADERSHIP: Collaborative leadership with whole community, leveraged resources, and sustainable efforts
- LEARNING: Innovation and learning from changing conditions and experiences
- RESULTS: Careful attention to measured outcomes and results-based decision making

Comparing the dimensions with other CC research (Flaspohler, Duffy, Wandersman, Stillman, & Maras, 2008; Smith, 2003; Public Health Agency of Canada, 2011; Laverack, 2006; Lempa, Goodman, Rice, & Becker, 2008) shows alignment with key CC aspects emerging from the latest quantitative and qualitative research (Longhi & Porter, 2009).

Community networks convene and empower the local citizenry to work together to solve the communities problems. They do not run programs, nor directly deliver services, rather they create collaboratives among local service providers from multiple disciplines to best align resources and services to meet local community needs. Thus, we view this intervention as an element of a larger complex system of relationships, processes, and events, rather than simply the implementation of specific programs within communities. Tracking and disseminating outcomes of local interventions is crucial for community networks to build and sustain CC. Local participation in outcome research and reporting motivates communities to change actions based on results—building rapid improvement cycles (Schorr & Farrow, 2011; Anderson-Lewis et al., 2011)—and improves the network's CC. Increasing CC is intended to reduce health issues and service needs, and subsequent service costs (Trickett et al., 2011).

Researchers have long recognized that the evaluation of communitylevel intervention is complicated. Randomized procedures are difficult to apply to complex, multicausal community interventions including embedded variables of local culture, knowledge and involvement (Trickett et al., 2011). However, over 12 years, the FPC has worked with local community networks on participatory action research and learning to define both quantitative and qualitative variables and measures for developmental evaluations that assess local effectiveness and results. The research described in this article uses this developmental approach (Patton, 2011).

PRESENT STUDIES

The current article describes two Washington State studies looking at the relationship of CC, problem behaviors, and ACE. Both studies were designed to assess the effectiveness of the community networks in reducing chronic social problems over time. Study one looked at county level changes in community health and safety problems over a 10-year period. The hypothesis was that communities with funded community networks would show greater reductions in community health and safety problems than unfunded networks. Communities with funded networks were rated as having higher CC than were communities with unfunded networks, and thus changes in health and safety problems in those networks was seen as a proxy for the effects of CC on reducing health and safety problems. Study two directly assessed the impact of high CC networks on community ACE prevalence. The hypothesis was that strong self-directed communities, high in CC, would show reduced ACE prevalence in their young-adult population, ages 18-34. This age group was chosen because they were the first generation exposed during childhood to the full impact of community network efforts. Therefore, changes in ACE in this population may be due to the presence of high CC community networks.

METHODS

Study 1 Research Design

PARTICIPANTS

In this study, 29 funded and 10 unfunded networks were compared. In 2001, due to state funding cuts, the FPC defunded some of the existing community networks. Networks were defunded based on evaluation that they had not yet built a minimum level of CC. As a result, the defunded networks provided a comparison group for the analyses.

MEASURES

Severity index. The FPC studies trends in outcomes across community networks using a set of 15 key standard social and health indicators (i.e., out-of-home placements; loss of parental rights; child hospitalization rates for accident and injury; high school dropout; juvenile suicide attempts; juvenile arrests for alcohol, drugs, and violent crime; juvenile offenders; teen births;

low birth weights, no third trimester maternity care, infant mortality; and fourth grade performance on standardized testing). The data used to calculate these indicators is uniformly collected and used by state and federal government agencies. A statewide database was created that combined these indicators from 1997 to 2007, and county-level rates were calculated for each indicator. For this study, a severity index was created by comparing these county rates and calculating quartiles for each indicator. A rating of 1 was given to each county for each of the fifteen indicators that fell in the worst quartile of the statewide distribution. The severity index can range from 0-15 for each county and represents the "pile-up" of problems within the county. It is used as a measure of the effectiveness of community networks in reducing multiple inter-related health and safety problems. Because county rates fluctuate dramatically from year to year, for this study three year averages were calculated at the beginning and end of the evaluation period in order to create stable baseline and end of period rates. For baseline, rates were averaged across 1997, 1998, and 1999. For the end of the period, rates were averaged across 2004, 2005, and 2006.

Procedures. T tests were run comparing the two groups of counties on changes in the Severity Index. Additional analysis looked at possible confounding socioeconomic differences between counties, such as changes in the rates of food stamp and welfare use, unemployment, racial/ethnic composition, population size, adult crime, and divorce.

Study 2 Research Design

PARTICIPANTS

In this study, Behavioral Risk Factor Surveillance System (BRFSS) survey data from 4,585 respondents was analyzed to compare county differences in ACE rates. Analyses included the 2,109 respondents living in 10 counties with high CC networks and 2,476 respondents living in 28 low CC network counties.

MEASURES

Community capacity index. CC is rated by external reviewers based on biannual reports submitted by community networks to the FPC. Reviewers are state agency staff and contractors who are independent of community networks and county government. Reviewers use a standard method to rate community networks. The method uses a 5-point Likert scale to rate four dimensions of CC: focus on inter-related problems, learning, community strategic leadership, results-based decision making. The CC Index is computed by adding scores across each dimension for each rater and then averaging the ratings across reviewers. A 10-year CC average score was calculated for each network by averaging the 5 CC scores within the 10-year period.

Inter-rater reliability was calculated by correlating scores between individual raters with the average score of that rater group. An analysis of ratings showed good inter-rater reliability among the reviewer (the mean correlation for each possible group of raters averaged between r = 0.70 and r = 0.80). The distribution of the 10-year average CC score across networks was broken into quartiles. Networks in the top quartile were designated as "high CC" networks, and the networks in the lowest three quartiles were designated as "low CC" networks.

Adverse childhood experiences. In 2009, ACE questions were added to the Centers for Disease Control and Prevention (CDC)-funded BRFSS in Washington State. The BRFSS is a state-based survey system collecting data on health risk behaviors, preventive health practices, and health care access primarily related to chronic disease and injury. A disproportionate stratified random sampling (DSS) method is used. Once a household is selected, one adult (aged 18 or older) is randomly selected to be interviewed. The questionnaire is asked in either English or Spanish. Starting in 2008, the land-line sample was supplemented by a smaller cell phone only sample. The ACE questions in the BRFSS module were based on the methods of the original Kaiser-CDC ACE Study and pertained to the respondents' first 18 years of life (Felliti et al., 1998). The few differences from the original ACE Study were determined from cognitive testing, focus groups, and field testing to tailor the questions for telephone survey use (Anda & Brown, 2010). ACE scores are calculated by summing all of the ACE questions that are endorsed by a respondent (1 = yes, 0 = no).

Procedures. Adult ACE prevalence was compared in communities with higher and lower CC (measured by CC ratings). Linear regression was used to look at the effects of age and CC on community ACE prevalence, and at the effects of CC on ACE prevalence in 18–34-year-olds. Additional logistical regression analyses looked at community prevalence of high ACE scores (3 and above).

RESULTS

Study 1

Community networks lowered trends of social and health problems. *T* tests showed a significant difference in the severity index between funded and unfunded networks, T = 2.51, p < .02. Table 1 shows that funded community networks showed greater improvements in problem rates over time than did unfunded networks. To explore whether these differences were due to underlying socioeconomic differences in communities, a series of *t* tests was run. Table 1 also shows that differences between the two community groups on changes in food stamp and welfare use, unemployment, adult arrests, divorce, population size, and race/ethnicity were not significant.

County variables	Mean for funded counties	Mean for unfunded counties	t	
Change in severity index	-0.41	1.00	2.51*	
Change in food stamps	26.57	21.07	-0.72	
Change in welfare grants	-22.02	-41.65	-1.90	
Change in unemployment	0.25	-0.42	-1.28	
Change in race/ethnicity	5.30	2.77	-1.72	
Change in population	-3.61	-1.70	0.55	
Change in adult crime	-0.16	-0.11	0.23	
Change in divorce rates	-0.87	-0.90	-0.17	

TABLE 1 T tests for Differences Between Funded and Unfunded Counties Between 1997and 2006

Note. *Significance level p < .05.

Study 2

Community networks with high CC showed ACE reduction in the youngest generation. We explored the main effects of CC and age on ACE prevalence. ACE were higher in younger adults, B = -.03, p < .00, and higher overall in communities with high CC, B = .16, p < .02. However, for young adults (age 18–34) ACE prevalence was significantly lower in higher capacity communities, B = -.53, p < .00. Looking specifically at comparisons of the prevalence of high ACE individuals (three or more ACE) and age the findings showed a significant effect for age. The number of individuals with three or more ACE was higher in younger adults, B = -.028, p < .00, and in high CC communities, B = .24, p < .00. For young adults, the number of individuals with three or more ACE was significantly lower in higher capacity communities, B = .24, p < .00. For young adults, the number of individuals with three or more ACE was significantly lower in higher capacity communities, B = .24, p < .00. For young adults, the number of individuals with three or more ACE was significantly lower in higher capacity communities, B = .64, p < .00.

DISCUSSION

The findings of this secondary data analysis demonstrate that building CC had a positive impact on reducing multiple child and family problems and on reducing ACE prevalence. In Study 1, counties with funded community networks showed significant improvement in the Severity Index. Rates of major social problems improved over time. The same level of improvement was not seen in counties where the community network lost funding. Further, these improvements were not related to county level differences in socioeconomic factors. This suggests that the work of funded community networks had a positive effect in reducing county level health and safety problems, and that CC development processes led by funded community networks was a key to success.

This was tested directly in Study 2, where analysis compared networks on CC. The ACE prevalence of young adults (age 18–34) was lower in communities with a high rating of CC. During the last 16 years, the FPC and community networks have been building CC to connect and align prevention resources in communities. The cohort of young adults was the first generation exposed during childhood to the full impact of these community network efforts. Therefore, changes in ACE in this population may be due to the presence of high CC community networks in these areas. Further, the prevalence of high (three or more) ACE scores was lower among young adults in high capacity communities when compared with low capacity communities. Not only do high CC networks appear to reduce ACE prevalence for young adults overall, they appear to specifically reduce the number of young adults with high multiple ACE.

There are limitations to these findings. The unit of analysis in these studies is county-level data. Direct measures of individual change are not possible, and it may be that additional factors contributed to changes in community rates. The ACE questions are being asked annually, and we expect within the next year to have a large enough sample size to begin studying ACE rates in sub-county areas, such as school districts and locales. We believe this will allow us to include additional community characteristics in future analyses. ACE are also measured using retrospective questionnaires. Adults may have incomplete memories of ACE that happened in early childhood and underreport ACE events. However, one would expect that this would affect the ACE rates overall and not differentially based on CC. Finally, we are not yet able to describe what mechanism is involved in CC that decreases health and safety problems and ACE prevalence. Networks are unique in their locations, participants, and problem-solving approaches. We are working on a theoretical framework and series of case studies to describe the common core attributes of networks with high CC.

IMPLICATIONS FOR POLICY, PRACTICE, AND RESEARCH

Washington State is moving forward to capitalize on the infrastructure created by the FPC and the community networks. Work is currently underway to create a public-private partnership focused on ACE-reduction, develop and facilitate a research consortium, conduct an actuary study of generated savings, and influence national policy through the results that have been demonstrated in Washington State. Moving this work forward calls for a network of research partnerships. This network would help inform and shape a comprehensive research approach to study and document the development of CC across networks and network interventions to reduce ACE. In addition, the cumulative cost reductions of the community networks have not been well studied and documented. Preliminary analysis showed significant cost savings in deep-end social and health services caseloads, warranting more rigorous study. The associated costs to social, health, and educational service organizations are astronomical-as are potential savings. Preventing just 244 foster placements in Washington can save over 7 million dollars, and documented reductions in only a few ACE-related problems (teen births, school dropout, juvenile offenders, out of home placements) has been estimated to save over

27 million dollars a year (Schueler, Goldstine-Cole, & Longhi, 2009). However, a more robust and actuarially driven evaluation model is needed to fully understand financial impacts of the various strategies on numerous systems (i.e., child welfare, juvenile justice, jails and corrections, mental health, chemical dependency, health, etc.) over time (Schueler et al., 2009).

CONCLUSION

The effects of ACE are firmly supported by the literature (Anda & Brown, 2010). This study highlights one potential solution, building community capacity (CC), to reduce the impact of ACE in the current generation and the number of ACE experienced by the next. Further evidence needs to be gathered and shared about the strength of CC in reducing ACE, as well as other interventions. It is becoming clear that "silo-ed" interventions, focused on a specific problem or set of problems, will not result in the kinds of impacts we want for our communities. Interventions focused on ACE reduction will need to be multidisciplinary, multilevel, and multiyear. Communities are serving as laboratories in ACE-reduction efforts, and should be studied to identify practicebased interventions (Schorr & Farrow, 2011). Reducing ACE has the potential to significantly bend the cost curve of health care and social services. FPC research suggests that the intersection and alignment of all formal and informal services and resources lying within self-directed communities is a powerful intervention to reduce ACE prevalence (Porter, 2010). In these difficult economic times, when programs are being reduced and eliminated at an alarming rate, a focus on building CC to reduce, prevent and mitigate ACE effects and prevent the need for more expensive interventions may be the only sustainable financial path. Currently, ACE are primarily mentioned in national prevention strategies tied to family violence and injury. While extremely important concerns, ACE are also powerful determinants of health, education, employment, and economic well-being. The broader impact of ACE should also be part of the national agenda regarding healthcare reform, education reform, the productivity of the workforce, and economic well-being and recovery.

REFERENCES

- Anda, R. F., & Brown, D. W. (2010). Adverse childhood experience & population health in Washington: The face of a chronic public health disaster. Retrieved from http://www.fpc.wa.gov/publications/ACEs%20in%20Washington.2009%20 BRFSS.Final%20Report%207%202010.pdf
- Anderson-Lewis, C., Cuy-Castellanos, D., Byrd, A., Zynda, K., Sample, A., Reed, V. B., ... Yadrick, K. (2011). Using mixed methods to measure the perception of community capacity in an academic-community partnership for a walking intervention. *Health Promotion Practice*. Retrieved from http://hpp.sagepub.com/ content/early/2011/9/30/1524839911404230

- Chapman, D. P., Dube, S. R., & Anda, R. F. (2007). Adverse childhood events as risk factors for negative mental health outcomes. *Psychiatric Annals*, *37*(5), 359–364.
- Chaskin, R. (1999). Defining community capacity: A framework and implications for a comprehensive community initiative. Retrieved from www.chapinhall.org/ research/report/defining-community-capacity
- Felitti, V. J., Anda, R. F., Nordenberg, D., Williamson, D. F., Spitz, A. M., Edwards, V., ... Marks, J. S. (1998). The relationship of child abuse and household dysfunction to many of the leading causes of death in adults: The adverse childhood experiences study. *American Journal of Preventive Medicine*, 14(4), 245–258. doi:10.1016/S0749-3797(98)00017-8
- Flaspohler, P., Duffy, J., Wandersman, A., Stillman, L., & Maras, M. (2008). Unpacking prevention capacity: An intersection of research-to-practice models and community-centered models. *American Journal of Community Psychology*, 41, 182–196. doi:10.1007/s10464-008-9162-3
- Kania, J., & Kramer, M. (2011, Winter). Collective impact. Stanford Social Innovation Review, 36–41.
- Laverack, G. (2006). Improving health outcomes through community empowerment: A review of the literature. *Journal of Health and Population Nutrition*, 24(1), 113–120.
- Lempa, M., Goodman, R. M., Rice, J., & Becker, A. B. (2008). Development of scale measuring the capacity of community-based initiatives. *Health Education and Behavior*, 35(3), 298–314. doi: 10.1177/1090198106293525
- Longhi, D., & Porter, L. (2009). Community networks—Building community capacity, reducing rates of child and family problems: Trends among Washington State counties from 1998–2006. Retrieved from http://www.fpc.wa.gov/publications/ technicalpaper-ver3.pdf
- Patton, M. Q. (2011). *Developmental evaluation: Applying complexity concepts to enhance innovation and use*. New York, NY: The Guilford Press.
- Porter, L. (2010). Differential help to fit unique community conditions. Retrieved from http://www.fpc.wa.gov/publications/DifferentialHelpCapacitySeverity8-2010.pdf
- Public Health Agency of Canada. (2011). *Community capacity building tool: A tool for planning, building and reflecting on community capacity in community based bealth projects.* Edmonton, Alberta: Alberta/NWT Region.
- Schorr, L., & Farrow, F. (2011). *Expanding the evidence universe: Doing better by knowing more*. Washington, DC: Center for the Study of Social Policy.
- Schueler, V., Goldstine-Cole, K., & Longhi, D. (2009). Projected cost savings due to caseloads avoided: Technical notes. Retrieved from http://www.fpc.wa.gov/ publications/technicalnotes_costsavings_final.pdf
- Smith, N. (2003). Measuring community capacity: State of the field review and recommendations for future research. Edmonton, Alberta: Health Policy Research Program, Health Canada.
- Trickett, E. J., Beehler, S., Deutsch, C., Green, L. W., Hawe, P., McLeroy, K., ... Trimble, J. E. (2011). Advancing the science of community-level interventions. *American Journal of Public Health*, 101(8), 1410–1419. doi: 10.2105/AJPH.2010.300113