



Citation: Jacobson D, Mason R, Bruder R, Du Mont J (2022) A protocol for a qualitative study on sex trafficking: Exploring knowledge, attitudes, and practices of physicians, nurses, and social workers in Ontario, Canada. PLoS ONE 17(9): e0274991. https://doi.org/10.1371/journal.pone.0274991

Editor: Bassey E. Ebenso, University of Leeds, UNITED KINGDOM

Received: June 22, 2022
Accepted: September 7, 2022
Published: September 27, 2022

Copyright: © 2022 Jacobson et al. This is an open access article distributed under the terms of the Creative Commons Attribution License, which permits unrestricted use, distribution, and reproduction in any medium, provided the original author and source are credited.

Data Availability Statement: No datasets were generated or analysed during the current study. This paper is a protocol for research that has not yet begun. Data generated through the study will be communicated in a forthcoming publication.

Funding: This work was supported by the HART foundation. The views expressed in this article do not necessarily reflect those of the funder. The funder had no role in study design, data collection and analysis, decision to publish, or preparation of the manuscript.

STUDY PROTOCOL

A protocol for a qualitative study on sex trafficking: Exploring knowledge, attitudes, and practices of physicians, nurses, and social workers in Ontario, Canada

Danielle Jacobson¹, Robin Mason^{1,2}, Rhonelle Bruder^{1,2}, Janice Du Mont_o^{1,2}*

- 1 Women's College Research Institute, Women's College Hospital, Toronto, Canada, 2 Dalla Lana School of Public Health, University of Toronto, Toronto, Canada
- * janice.dumont@wchospital.ca

Abstract

Introduction

There has been limited research on sex trafficking in Canada from a health and health care perspective, despite U.S. research which points to health care providers as optimally positioned to identify and help those who have been sex trafficked. We aim to better understand health care providers' knowledge about, attitudes towards, and care of those who have been sex trafficked in Ontario, Canada.

Methods and analysis

Using a semi-structured interview guide, we will interview physicians, nurses, and social workers working in a health care setting in Ontario until data saturation is reached. An intersectional lens will be applied to the study; analysis will follow the six analytic phases outlined by Braun and Clarke. In the development of this study, we consulted the consolidated criteria for reporting qualitative research (COREQ) with regards to reflexivity and study design. We will continue to consult this checklist as the study progresses and in the writing of our analysis and findings.

Discussion

To our knowledge, this will be the first study of its kind in Canada. The results hold the potential to inform the development of standardized training on sex trafficking for health care providers. Results of the study may be useful in addressing sex trafficking in other jurisdictions.

Introduction

Despite ostensibly being "under-detected", 32 countries worldwide have reported domestic human trafficking [1, p.11] (that is, human trafficking within a country's borders) with North

Competing interests: There are no competing interests to declare.

American countries reporting increased evidence of those trafficked [2]. While there are multiple types of human trafficking (e.g., forced labour, forced criminal activities, etc.), sex trafficking is a specific form of human trafficking that involves coercion and the "recruiting, transporting or holding [of] victims for sexual exploitation" [3, p.1]. This form of trafficking violates the law, human rights, and also poses health risks such as "physical violence, mental illness", "violent and unsafe sex practices, inhumane working and living conditions and lack of access to health care services" for those who have been trafficked [4, p.345].

Canada has been recognized as a major trafficking site [5] with Ontario, Quebec, British Columbia, and Alberta reported as "major hubs" for domestic sex trafficking [6, p.2]. Of the 132 sex trafficking charges in Canada between 2007 and 2013 documented by the Royal Canadian Mounted Police [6], Ontario (Canada's most populous province) had the largest proportion. Differences in provincial reported rates may be related to increased awareness of the issue and not reflect a greater number of cases in this jurisdiction.

While there has been some Canadian research on human trafficking, there has been less on sex trafficking specifically [7]. Some studies have focused on counter-human trafficking strategies [8]. Durisin and van der Meulen [9] delved into the shift in discourse (i.e., from a focus on international to domestic human trafficking) within Canada's legislative efforts to end human trafficking. Others have taken a legal perspective such as Millar and O'Doherty [10]. In the context of predominantly domestic sex trafficking cases, for example, they discussed the ways that anti-trafficking laws overly scrutinize and under protect racial and gender minority groups. Studies of youth who have been sex trafficked have explored the impact on their mental health [11], routes to recruitment and entrapment [12], and higher risk of those within the child welfare system [13]. The limited research on social services for those who have been sex trafficked in Canada has revealed gaps in the delivery of services including a dearth of transitional housing and safe shelters, in addition to barriers to accessing health care, a lack of culturally informed services, and fear of being arrested [14]. Olson-Pitawanakwat and Baskin [15], who examined sex trafficking in the Canadian context, found that Indigenous women rarely accessed mainstream social services and Two-Spirit and trans women felt that such services "rarely understood" them [p. 19].

Canadian research on health and health care for trafficked persons is emergent. A recent review of the scholarly literature on sex trafficking conducted by Hodgins et al. [7], points to survivors' various mental health challenges (i.e., anxiety, depression) [11], sexual health needs (i.e., care for sexually transmitted infections) [11], and the necessity of emergency medical care [14]. One Ontario study investigated medical students' awareness of human trafficking (not sex trafficking specifically), finding that students lacked knowledge on the subject [16]. However, research conducted in the U.S. has revealed the many health complications faced by those who have been sex [17, 18] or human [19] trafficked, including physical (e.g., headaches, head injuries, respiratory and gastrointestinal symptoms) [17] and mental health (e.g., post-traumatic stress, trauma, depression, anxiety, flashbacks, low self-esteem) problems [17–19]. When individuals who had been sex and/or labor trafficked sought care, they reported avoiding disclosure of their trafficking status due to shame, anticipated judgmental attitudes of providers, language barriers, and providers' time constraints [20]. The reluctance to disclose sex trafficking status was also noted by health care providers [21].

Although health care providers are optimally positioned to identify adults who are being trafficked [22], those without training are often less likely to recognize indicators of sex trafficking status [23]. However, little is known about Canadian health care providers' perceptions of and capacity to respond to adults being sex trafficked. The purpose of this study is to explore the knowledge, attitudes, and practices related to sex trafficking of physicians, nurses, and social workers working in Ontario health care settings. We aim to determine these

practitioners' educational needs and gain a better understanding of factors that influence health care service provision for those who have been sex trafficked. The results hold the potential to inform the development of standardized curricula on sex trafficking for health care providers in Canada and other jurisdictions with the goal of improving services for sex trafficked persons.

Materials and methods

Study design

We will employ a qualitative research design [24], and a critical social approach that recognizes that structures and systems influence one's lived reality, to explore the sex trafficking knowledge, attitudes, and practices of physicians, nurses, and social workers working in health care settings. As individual actors have unique identities as well as experiences, an intersectionality framework [25] will contribute to how race, ethnicity, gender, for example, influence health care providers' knowledge, attitudes, and care provision practices [26, 27] for patients with varying social identities. The consolidated criteria for reporting qualitative research (COREQ) [28] were used in developing the study (S1 Checklist).

Recruitment

We will recruit physicians, nurses, and social workers practicing in health care settings in Ontario, Canada's most populous province. To be included in this study participants will not need to have had experience providing care to a person who has been sex trafficked. Recruitment is expected to begin in the fall 2022 and will continue until data saturation is reached and each of the professional groups has been sufficiently represented [24, 29, 30]. We will utilize convenience sampling by reaching out to our professional networks and to relevant organizations. Snowball sampling–referral to other potential participants by active participants–will also be used. Health care providers will be recruited via relevant listservs and emails to appropriate organizations and networks. We will find relevant organizations through a Google search, targeting the seven regions of Ontario: central, central west, central east, southwest, east, northeast, and northwest. Organization's general email provided on their web page or a person responsible for research inquiries will be contacted. We aim to include organizations serving urban, rural, and remote populations. Information shared will include study purpose, participation criteria, nature of the interview, and contact information.

Interviews

One-on-one, in-depth, semi-structured interviews will last approximately one hour. Eligibility to participate will be confirmed prior to the interview. Participants will be sent the Letter of Information, complete a written Informed Consent Form (describing the study purpose, participation and its risks and benefits, and steps taken to maintain confidentiality), and a Sociodemographic Questionnaire (including participant background and details of any past training and education on sex trafficking). These forms will be digitally signed and returned via email. Interviews will take place on zoom and will be audio or video recorded. Participants will be reminded that the interview will be recorded and they can refuse to answer any question or withdraw from the interview at any point without consequences. At the start of each interview, participants will choose a pseudonym which will be used on the transcript files and in any future presentations and publications. Zoom or a similar software will be used to generate transcripts from the interviews. Transcripts will be checked and re-checked against the recording for accuracy by several members of the research team. All information will be de-

identified to maintain confidentiality. Each transcript and all associated materials will be maintained in separate digital folders, labeled with the participant's pseudonym. These materials will be stored on a shared, secure OneDrive folder accessible only by the research team. Recruitment for this study has not yet begun.

Interview guide

We will ask open-ended questions to elicit information about health care providers' perceptions of and capacity to respond to adults who have been sex trafficked. Knowledge will be explored through questions such as, "What is sex trafficking?" Attitudes will be explored through questions related to beliefs, including who is likely to be sex trafficked. Practices will be examined in the context of the provision of care and understanding of the providers' role. Most of the questions in the interview guide were developed to address gaps noted in the literature as well as derived from team members' expertise. Some items in the interview guide were drawn or adapted from Cunningham and DeMarni Cromer's [31] Human Trafficking Myths Scale specific to knowledge (e.g., "If someone did not want to be trafficked, he or she would leave the situation") and attitudes (e.g., "Normal-appearing, well-educated, middle-class people are not trafficked") about trafficking [31, p.240]. The interview guide will be piloted, reviewed, and any necessary changes for clarity made.

Data analysis

Interview data will be analyzed according to Braun and Clarke's [32] six phases of thematic analysis. During phase one, we will repeatedly listen to interview recordings and read and reread transcripts, writing down preliminary thoughts and ideas. In phase two, initial codes for noteworthy features across all interviews will be generated using a qualitative software package such as Dedoose [33]. During phase three, preliminary codes will be organized into emerging themes. In phase four, we will review, discuss, and refine emerging themes to best reflect patterns in and across the data. During phase five, themes (including content, excerpts and names of themes) will be revised to better reveal the "overall story the analysis tells" [32, p.87]. Finally, in phase six, we will select the richest examples of quotes for each theme and relate the analysis back to the research question and related literature [32]. Saturation will be reached when no new themes emerge. Quality of the study will be evaluated via transferability [34] and resonance [35]. These concepts refer to "a study's potential to be valuable across a variety of contexts or situations", considering the cultural influence of the time and place of data collection [35, p.845].

Researchers' positionality

Our multidisciplinary research team has extensive expertise in qualitative research and a history of conducting research focused on sensitive topics. We value work that is designed to improve individual and institutional responses to persons who have been sex trafficked. Throughout our study, we will reflect on and challenge one another about the ways in which our professional identities as well as our varied social identities and circumstances [36] may be influencing our research approach, the questions we ask, how we relate to participants, and analytic processes [37].

Ethics and dissemination

This research was reviewed and approved by Women's College Hospital Research Ethics Board in December 2021 (REB# 2021-0133-E). In addition to traditional means of

dissemination such as publications, presentations, webinars, and infographics, we will also share the findings from this research via social media and on a WebPortal we are currently developing focused on sex trafficking in Canada.

Discussion

Contributions

To our knowledge, this is the first study to investigate physicians', nurses', and social workers' perceptions of and capacity to respond to adults who have been sex trafficked in Canada. Applying a critical social approach and intersectional lens to the knowledge, attitudes, and practices of these professionals has the potential to serve as a model in designing other qualitative studies. The results will have implications for (1) the development of standardized training on sex trafficking for health care providers; (2) the identification of areas for improvement in health care services for those who have been sex trafficked, and (3) a forthcoming Canadawide survey of health care providers' knowledge, attitudes, and practices related to sex trafficking, in addition to other subsequent investigations.

Limitations of study

The proposed study focuses on physicians, nurses, and social workers practicing in health care settings in Ontario. This means that this study will not benefit from expertise and experiences of other professionals working in health care settings and in other provinces of Canada. The results of the study may not be generalizable beyond the cultural context, time, and place in which the interviews will be conducted. While we intend to recruit health care providers with varied professional and social identities, it is possible that we may not obtain a diverse sample. Nonetheless, this study will contribute substantially to the limited body of knowledge of sex trafficking in Canada [7] and augment what is known about the issue globally.

Supporting information

S1 Checklist. Research checklist (COREQ). (PDF)

Author Contributions

Conceptualization: Danielle Jacobson, Robin Mason, Janice Du Mont.

Formal analysis: Danielle Jacobson.

Funding acquisition: Robin Mason, Janice Du Mont.

Investigation: Danielle Jacobson.

Methodology: Danielle Jacobson, Robin Mason, Rhonelle Bruder, Janice Du Mont.

Supervision: Robin Mason, Janice Du Mont. **Writing – original draft:** Danielle Jacobson.

Writing – review & editing: Danielle Jacobson, Robin Mason, Rhonelle Bruder, Janice Du Mont.

References

- United Nations Office on Drugs and Crime UNODC. Global report on trafficking in persons. Prepared by the Policy Analysis and Research Branch of UNODC, 2009; Accessed on December 10th, 2021 at: https://www.unodc.org/documents/Global_Report_on_TIP.pdf
- United Nations Office on Drugs and Crime UNODC. Chapter vi: regional overviews. UNODC Global Report on Trafficking in Persons, 2020; Accessed on December 13th, 2021 at: https://www.unodc.org/documents/data-and-analysis/tip/2021/GLOTiP_2020_Chapter6.pdf
- Government of Canada. Sex trafficking. 2021; Accessed on October 20th, 2021 at: https://www.canada.ca/en/public-safety-canada/campaigns/human-trafficking/sex-trafficking.html
- Gajic-Veljanoski O, Stewart D E. Women trafficked into prostitution: determinants, human rights and health needs. *Transcult Psychiatry* 2007; 44(3):338–58. https://doi.org/10.1177/1363461507081635 PMID: 17938151
- Ibrahim D. Trafficking in person in Canada, 2019. Statistics Canada 2021; Accessed on October 1st, 2021 at: https://www150.statcan.gc.ca/n1/pub/85-005-x/2021001/article/00001-eng.htm
- Royal Canadian Mounted Police RCMP. Domestic human trafficking for sexual exploitation in Canada. Prepared by The Human Trafficking National Coordination Centre (HTNCC), Ottawa, ON 2013; Accessed on October 1st, 2021 at: https://publications.gc.ca/collections/collection_2014/grc-rcmp/ PS64-114-2014-eng.pdf
- Hodgins E, Mutis J, Mason R, Du Mont J. Sex trafficking of women and girls in Canada: a scoping review of the scholarly literature. *Trauma Violence Abuse* 2022; 0(0):1–16. https://doi.org/10.1177/ 15248380221094316 PMID: 35596558
- Kaye J, Winterdyk J, Quarterman L. Beyond criminal justice: a case study of responding to human trafficking in Canada. Can J Criminol 2014; 56(1):23–48.
- Durisin E M, van der Meulen E. Sexualized nationalism and federal human trafficking consultations: shifting discourses on sex trafficking in Canada. J Hum Traffick 2020; 7(4):454–75.
- Millar H, O'Doherty T. Racialized, gendered, and sensationalized: an examination of Canadian anti-trafficking laws, their enforcement, and their (re)presentation. Can J Law Soc 2020; 35(1):23–44.
- Pashang S. Entrapped bodies: illegalized trafficked youth in Canada. Int J Ment Health Addict 2019; 17:370–84.
- Baird K, Connolly J. Recruitment and entrapment pathways of minors into sex trafficking in Canada and the United States: a systematic review. *Trauma Violence Abuse* 2021; XX(X):1–14 https://doi.org/10. 1177/15248380211025241 PMID: 34184579
- Baird K, McDonald K P, Connolly J. Sex trafficking of women and girls in a southern Ontario region: police file review exploring victim characteristics, trafficking experiences, and the intersection with child welfare. Can J Behav Sci 2020; 52(1):8–17.
- **14.** Nagy R, Snooks G, Quenneville B, Chen L, Wiggins S, Debassige D, et al. Human trafficking in northeastern Ontario: collaborative responses. *First Peoples Child Fam Rev* 2020; 15(1):80–104.
- Olson-Pitawanakwat B, Baskin C. In between the missing and murdered: the need for Indigenous-led responses to trafficking. Affilia 2020; 36(1):10–26.
- Wong J C, Hong J, Leung P, Yin P, Stewart D E. Human trafficking: an evaluation of Canadian medical students' awareness and attitudes. Educ Health 2011; 24(1):1–10. PMID: 21710419
- Lederer L J, & Wetzel C A. The health consequences of sex trafficking and their implications for identifying victims in healthcare facilities. Ann Health Law 2014; 23(1):61–91.
- Le P D, Ryan N, Rosenstock Y, Goldmann E. Health issues associated with commercial sexual exploitation and sex trafficking of children in the United States: a systematic review. Behav Med 2018; 44 (3):219–33. https://doi.org/10.1080/08964289.2018.1432554 PMID: 30020867
- Clawson H J, Small K M, Go E S, Myles B W. Needs assessment for service providers and trafficking victims. 2003; Accessed on May 26th, 2022 at: https://www.ojp.gov/pdffiles1/nij/grants/202469.pdf
- Baldwin S B, Eisenman D P, Sayles J N, Ryan G, Chuang K S. Identification of human trafficking victims in health care settings. Health Hum Rights 2011; 13(1):36–49. PMID: 22772961
- 21. Recknor F H, Gemeinhardt G, Selwyn B J. Health-care provider challenges to the identification of human trafficking in health-care settings: a qualitative study. *J Hum Traffick* 2018; 4(3):213–30
- Gibbons P, Stoklosa H. Identification and treatment of human trafficking victims in the emergency department: a case report. J Emerg Med 2016; 50(5):715–19. https://doi.org/10.1016/j.jemermed.2016. 01.004 PMID: 26896287
- 23. Beck M E, Lineer M M, Melzer-Lange M, Simpson P, Nugent M, Rabbitt A. Medical providers' understanding of sex trafficking and their experience with at-risk patients. *Pediatrics* 2015; 135(4):e895–902. https://doi.org/10.1542/peds.2014-2814 PMID: 25780076

- Caelli K, Ray L, Mill J. "Clear as mud": toward greater clarity in generic qualitative research. Int J Qual Methods 2003; 2(2):1–13.
- 25. Crenshaw K. Demarginalizing the intersection of race and sex: a black feminist critique of antidiscrimination doctrine, feminist theory and antiracist politics. In: Bartlett K T, Kennedy R, editors. Feminist Legal Theory: Readings in Law and Gender. Boulder (CO): Westview Press;1991:57–80.
- **26.** Bowleg L. The problem with the phrase women and minorities: intersectionality—an important theoretical framework for public health. *Am J Public Health* 2012; 102(7):1267–73. https://doi.org/10.2105/AJPH.2012.300750 PMID: 22594719
- Hankivsky O, Christoffersen A. Intersectionality and the determinants of health: a Canadian perspective. Crit Public Health 2008; 18(3):271–83.
- Tong A, Sainsbury P, Craig J. Consolidated criteria for reporting qualitative research (COREQ): a 32item checklist for interviews and focus groups. Int J Qual Health Care 2007; 19(6):349–57. https://doi. org/10.1093/intqhc/mzm042 PMID: 17872937
- Cooper S, Endacott R. Generic qualitative research: a design for qualitative research in emergency care? Emerg Med 2007; 24(12):816–19. https://doi.org/10.1136/emj.2007.050641 PMID: 18029510
- **30.** Guest G, Bunce A, Johnson L. How many interviews are enough?: an experiment with data saturation and variability. *Field Methods* 2006; 18(1):59–82.
- Cunningham K C, DeMarni Cromer L. Attitudes about human trafficking: individual differences related to belief and victim blame. J Interpers Violence 2014; 31(2):228–44. https://doi.org/10.1177/0886260514555369 PMID: 25389189
- 32. Braun V, Clarke V. Using thematic analysis in psychology. Qual Res Psychol 2006; 3(2):77-101.
- **33.** Dedoose Version *9.0.46.* Web application for managing, analyzing, and presenting qualitative and mixed method research data (2022). Los Angeles, CA: SocioCultural Research Consultants, LLC www.dedoose.com.
- Morrow S L. Quality and trustworthiness in qualitative research in counseling psychology. J Couns Psychol 2005; 52(2):250–60.
- Tracy S J. Qualitative quality: eight "big-tent" criteria for excellent qualitative research. Qual Inq 2010; 16(10):837–51.
- Jacobson D, Mustafa N. Social identity map: A reflexivity tool for practicing explicit positionality in critical qualitative research. Int J Qual Methods 2019; 18:1–12.
- **37.** Day S. A reflexive lens: exploring dilemmas of qualitative methodology through the concept of reflexivity. *Qualitative Sociology Review* 2012; 8(1):61–85.