## ORIGINAL ARTICLE

# A Nationwide Survey on the Practice of End-of-life Care Issues in Critical Care Units in India

Indu Kapoor<sup>1</sup>, Hemanshu Prabhakar<sup>2</sup>, Charu Mahajan<sup>3</sup>, Kapil Gangadhar Zirpe<sup>4</sup>, Swagata Tripathy<sup>5</sup>, Jaya Wanchoo<sup>6</sup>, Gaurav Kakkar<sup>7</sup>, Harsh Sapra<sup>8</sup>, Nidhi Gupta<sup>9</sup>, Vasudha Singhal<sup>10</sup>, Arvind Chaturvedi<sup>11</sup>

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#### **A**BSTRACT

Background: End-of-life (EOL) care is the care of terminally ill patients who are nearing their end. It includes important components like palliative care, supportive care, hospice care, patient's right to choose, and choice of medical intervention, including continuation of routine medical interventions. The aim of this survey was to assess the practices of EOL care in various critical care units in India.

Methods: The participants included clinicians involved in EOL care of patients with advanced diseases in different hospital across India. We sent blast emails and posted links on social media for inviting participants to take the survey. Study data were collected and managed by using Google Forms. The collected information was automatically entered into a spread sheet and stored in a secure database.

**Results:** In total, 91 clinicians took the survey. The years of experience, practice area, and setting had significant effect on the palliative care, terminal strategy, and prognostication in terminally ill patients (p < 0.05). Statistical analysis was done using software STATA. Descriptive statistics were performed, and results were presented as number (percentage).

Conclusion: The years of work experience, the practice area, and the practice setting have a strong impact on EOL care management of terminally ill patients. There are a lot of gaps in providing EOL care for these patients. Many reforms are needed in the Indian health care system to make EOL care better.

Keywords: Critical care unit, End-of-life care, India, Terminally ill patient.

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## **H**IGHLIGHTS

- End-of-life (EOL) care is defined as the care of patients who are nearing death.
- The goal of EOL care is to control pain and other symptoms to make the patient comfortable.
- Years of experience, practice area, and setup affect the EOL care and approach to prognostication.
- Reforms are needed in the Indian healthcare system to make EOL care efficient.

#### Introduction

End-of-life (EOL) care is defined as the care of terminally ill patients who are nearing death and have stopped treatment to cure their disease. Patients who are nearing their death need care in important areas such as mental, emotional and physical needs, spiritual needs, and maintenance of functionality as long as possible. The goal of EOL care is to control pain, anxiety, and other symptoms so the patient can be comfortable. End-of-life care may include many important decisions like palliative care, supportive and hospice care, patient's right to choose the manner and location of further treatment, and choice of medical treatment, including continuation of routine medical interventions.<sup>1,2</sup> There are a few signs that might point toward approaching death, which include increased drowsiness, sleepiness, unresponsiveness, disorientation to time, place, restlessness, identity of loved ones, visual hallucinations, reduced socialization and withdrawal, loss of bladder or bowel control, and decreased urine output or dark colored urine.3 The excellent care toward EOL focuses mainly on the palliation of the symptoms and quality-of-life instead of disease treatment.<sup>4</sup> Prognostication plays

1-3,11Department of Neuroanaesthesiology and Critical Care, All India Institute of Medical Sciences, New Delhi, India

<sup>4</sup>Department of Neurotrauma Unit, Grant Medical Foundation, Pune, Maharashtra, India

<sup>5</sup>Department of Anesthesia and Intensive Care, All India Institute of Medical Sciences, Bhubaneswar, Odisha, India

<sup>6,8,10</sup>Department of Neuroanaesthesia and Neurocritical Care, Medanta The Medicity, Gurgaon, Haryana, India

<sup>7</sup>Department of Neuroanaesthesia and Neurocritical Care, Amrita Hospital, Faridabad, India

<sup>9</sup>Department of Neuroanaesthesia, Indraprastha Apollo Hospital, New Delhi, India

Corresponding Author: Indu Kapoor, Department of Neuroanaesthesiology and Critical Care, All India Institute of Medical Sciences, New Delhi, India, Phone: +91 9013439134, e-mail: dr.indu. me@gmail.com

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important role in deciding the treatment plan in these patients. Unfortunately, the healthcare providers inaccurately predict the

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time of death and often overestimate the survival time.<sup>5,6</sup> According to a multi-centric cohort study involving hospitalized patients with advanced cancer, palliative care providers can predict time to death only in 41% of patients, and the survival rate was overestimated in 85% of patients.<sup>7</sup> The recognition of impending death is important for healthcare providers to notify the close family members who may want to personally provide care and companionship to the patient. It is important that at final hours, care should be provided to patients as well as to the patient's relatives. Educating family members about some expected symptoms and signs in the final hours or days is important. For patients dying in the hospital, it is important to enquire about the family's desire for autopsy.

The aim of our survey was to assess the practices of EOL care issues in intensive care units (ICUs) across various hospitals setting in India. The primary outcome of the survey was to assess the quality of palliative care of the terminally ill patients in the ICUs in India. The secondary outcome of the study was to determine: (i) treatment strategies in the patient management, (ii) challenges faced during care of patients, and (iii) approaches to prognostication in terminally ill patients.

#### MATERIALS AND METHODS

This cross-sectional online survey was approved by the Institute's Ethics Committee (IEC) (IEC-696/02.09.2022). The Society of Neurocritical Care [SNCC (S/RS/DW(SW)/314/2018)] endorsed this activity and approved the final document. A steering committee consisting of 10 intensivists involved in the management of patients requiring EOL care was formed. A questionnaire was prepared which was then circulated among the committee members. The questionnaire comprised of pertinent questions related to EOL care. After discussion and two rounds of circulation, the questionnaire was finalized. The participants of this survey included clinicians involved in EOL care of patients with advanced diseases in different hospital settings across India. Participants were considered as collaborators. We allowed more than one submission from any hospital, provided the survey was taken by different clinicians. We sent blast emails and posted links on social media for inviting participants to take the survey. We also shared links through personal contacts. Study data were collected and managed by using Google Forms. Google Forms is a survey administration software included as part of the free, web-based Google Docs Editors suite offered by Google. The application allowed users to create and edit surveys online with online collaboration with other users in real time. The collected information was automatically entered into a spreadsheet. Data were collected and stored as a spreadsheet in a secure database.

Statistical analysis was done using the software STATA. Descriptive statistics were performed, and results were presented as numbers (percentage).

## RESULT

A total of 91 clinicians took the survey. The questionnaire used in the survey is appended (Appendix 1), and responses are shown in Table 1. About 50 (54.95%) clinicians had <15 years of experience, and 41 (45.05%) clinicians had >15 years of practice. About 75 (82.42%) clinicians worked in an urban setting, whereas 16 (17.58%) had practice in either suburban or rural area. About 16 (17.58%) clinicians were from government centers, 53 (58.24%) from private teaching centers, and 22 (24.18%) worked at private nonteaching institutes.

The effect of years of experience, the practice area, and the practice setting on various treatment strategies and approach to prognostication are shown in Tables 2 to 4.

## **D**ISCUSSION

In this survey, we noted the years of experience, the practice area, and the practice setting of the clinicians and their effect on various treatment strategies and approaches to prognostication in terminally ill patients.

## **Effect of Years of Experience**

The relationship between a clinician's years of experience and EOL care outcome is not well-defined. Ours is the first of its kind of study, where the effect of a clinician's years of experience has been noted on EOL care management in terminally ill patients in India. We found that clinicians with long years of experience tend to discuss care/management plans with relatives (92% versus 74%; p=0.026), regularly assessed their patients (97% versus 72%; p=0.002), addressed the symptoms (95% versus 72%; p=0.008), and provided the bereavement support (68% versus 48%; p=0.031). The spiritual support to take care of the symptoms (43% versus 24%; p=0.04) and involvement of social care workers in handling grief among terminally ill patients and their relatives were more often done by clinicians with long years of experience (51% versus 24%; p=0.009).

Earlier studies done mostly in acute emergency settings have shown the increasing correlation of the clinician seniority with improved clinical outcomes.<sup>8,9</sup> According to a retrospective cohort study where authors aimed to examine the influence of emergency physician's seniority (junior group (less than 5 years of experience), intermediate group (6-10 years of experience) and senior group (more than 10 years of experience) on decisions regarding patient dispositions in the emergency department, concluded that the senior physicians had the excellent quality of care with lowest mortality rate with fewer patient coming back to the emergency department (ED) within 72-hour after discharge. 8 In another retrospective study by Li et al., the authors observed that although senior emergency physicians (>10 years' experience) take more time to order prescriptions and use less diagnostic investigations, but are associated with a lower mortality rate in ED.9 Harvey et al. observed that the patient waiting time, time seen to disposition, and total ED length of stay was reduced when ED was staffed by senior physicians. 10

Our survey also arrived to the similar finding that the clinicians with longer years of experience provided better EOL care and support to terminally ill patients than that of clinicians with less years of experience (Table 2).

## **Effect of Practice Area**

Rural—urban disparities exist in provision of healthcare services, but there is limited research on how working in different practice areas can impact clinician's adherence to clinical services in terms of care and support to the patient. The role of geographic access to inpatient EOL care facilities is little known. In our survey, we noted the impact of clinicians working in urban/sub-urban and rural areas on EOL care and support in terminally ill patients. We observed that clinicians working in urban setup frequently provided the palliative sedation (p = 0.028), often recognized that the patient is terminally ill (p = 0.029), and imposed more restrictions on the number of relatives or loved ones of the patients who can meet them (p = 0.021).



Table 1: Baseline responses from different hospitals across India

|   | Yes        | No         | Sometimes  |
|---|------------|------------|------------|
| Recognition of symptoms                         | 61 [67.03] | -          | 30 [32.97] |
| Communication to patient                        | 35 [38.46] | 15 [16.48] | 41 [45.05] |
| Communication to relatives                      | 87 [95.6]  | -          | 4 [4.4]    |
| Provide spiritual care                          | 24 [26.37] | 14 [15.38] | 53 [58.24] |
| Medicine in anticipation of symptoms            | 74 [81.32] | 1 [1.1]    | 16 [17.58] |
| Review clinical intervention                    | 78 [85.7]  | 1 [1.1]    | 12 [13.19] |
| Review hydration                                | 83 [91.21] | 1 [1.1]    | 7 [7.69]   |
| Review nutrition                                | 83 [91.21] | 1 [1.1]    | 7 [7.69]   |
| Discuss care plan with patient                  | 43 [47.25] | 7 [7.69]   | 41 [45.05] |
| Discuss care plan with relatives                | 75 [82.42] | _          | 16 [17.58] |
| Regular assessment                              | 76 [83.52] | 1 [1.1]    | 14 [15.38] |
| Palliative sedation                             | 34 [37.36] | 2 [2.2]    | 55 [60.44] |
| Terminology awareness                           | 89 [97.8]  | 2 [2.2]    | _          |
| Consider withholding                            | 34 [37.36] | 15 [16.48] | 42 [46.15] |
| Continue invasive intervention                  | 5 [5.49]   | 54 [59.34] | 32 [35.16] |
| Continue costly medicines                       | 5 [5.49]   | 64 [70.33] | 22 [24.18] |
| Address symptoms                                | 75 [82.42] | 2 [2.2]    | 14 [15.38] |
| Bereavement support                             | 52 [57.14] | 10 [10.99] | 29 [31.87] |
| Dedicated team in ICU                           | 11 [12.09] | 80 [87.91] | -          |
| Social workers involvement                      | 33 [36.26] | 58 [63.74] | _          |
| Ask patient their last wish                     | 36 [39.56] | 55 [60.44] | _          |
| Ask patient their will                          | 29 [31.87] | 62 [68.13] | -          |
| Restriction on number of relatives              | 39 [42.86] | 52 [57.14] | -          |
| Allow children to meet                          | 46 [50.55] | 45 [49.45] | -          |
| Use term dying                                  | 22 [24.18] | 39 [42.86] | 30 [32.97] |
| Allow relative to speak before intubation       | 81 [89.01] | 10 [10.99] | -          |
| Discuss will of patient with relatives          | 34 [37.36] | 36 [39.56] | 21 [23.08] |
| Pain as distressing symptom                     | 70 [76.92] | 21 [23.08] | -          |
| Fear as distressing symptom                     | 41 [45.05] | 50 [54.95] | -          |
| Breathlessness as distressing symptom           | 52 [57.14] | 39 [42.86] | -          |
| Delirium as distressing symptom                 | 43 [47.25] | 48 [52.75] | -          |
| Agitation as distressing symptom                | 34 [37.36] | 57 [62.64] | -          |
| Pharmacological support for distressing symptom | -          | 91 [100]   | -          |
| Psychological support for distressing symptom   | 70 [76.92] | 21 [23.08] | -          |
| Spiritual support for distressing symptom       | 30 [32.97] | 61 [67.03] | _          |

According to national population-based observational study by Chukwusa et al., geographic access is one of the important determinants of place of death and that the rural and urban areas affect the size of the effect. The death in the EOL hospice care inpatient facilities is less among rural dwellers compared to their urban counterparts. 11 Baernholdt et al. compared quality of hospice care between rural and urban patients and their families. The authors used three interventions: explanation of plan of care, information about patient's condition, and emotional support. They included three outcomes which included: overall satisfaction, satisfaction with pain management, and satisfaction with other symptom management. Rural participants reported higher overall satisfaction with pain/symptom management. Regardless of geographic location, satisfaction was higher when patients were informed and emotionally supported. There was no significant difference between patient and their family satisfaction.<sup>12</sup>

Awareness among people about palliative care in terminally ill patients also differs in urban and rural areas. Joseph et al. in their

comparative study observed that 15.7% participants in urban and only 4.2% in rural areas had some knowledge of palliative care in terminally ill patients.12 About 86.8% participants in urban and 77.8% in rural areas felt that palliative care helps in improving quality of life. About 78.9% urban participants felt that the terminal condition of the illness needs to be told to the patient first followed by their family members.13 Our survey also revealed that irrespective of the practice area, the care plan discussion is mostly conducted with the relatives (84% in urban, 75% in suburban/rural) than with patient himself (Table 3).

### **Effect of Practice Setting**

The concept of EOL care is relatively new in India, but the requirement of such care is beyond imagination. There are 108 entities in India that currently provide EOL care facilities to improve the quality of life and palliative treatment services. <sup>14</sup> Non-government organizations (NGOs), government hospitals, private hospitals, and hospice centers are primary care providers. According to our survey, clinicians

Table 2: Years of work experience and its effect on various baseline responses

| _   | <15 years: 50 [54.95%] |         |           | >15 years: 41 [45.05%] |            |            | _       |
|---|------------------------|---------|-----------|------------------------|------------|------------|---------|
|   | Yes                    | No      | Sometimes | Yes                    | No         | Sometimes  | p-value |
| Recognition of symptoms                         | 36 [72]                | 0       | 14 [28]   | 25 [60.98]             | 0          | 16 [39.02] | 0.266   |
| Communication to patient                        | 15 [30]                | 11 [22] | 24 [48]   | 20 [48.78]             | 4 [9.76]   | 17 [41.46] | 0.115   |
| Communication to relatives                      | 46 [92]                | 0       | 4 [8]     | 41 [100]               | 0          | 0          | 0.124   |
| Provide spiritual care                          | 12 [24]                | 11 [22] | 27 [54]   | 12 [29.27]             | 3 [7.32]   | 26 [63.41] | 0.163   |
| Medicine in anticipation of symptoms            | 38 [76]                | 1 [2]   | 11 [22]   | 36 [87.8]              | 0          | 5 [12.2]   | 0.275   |
| Review clinical intervention                    | 42 [84]                | 1 [2]   | 7 [14]    | 36 [87.8]              | 0          | 5 [12.2]   | 1.000   |
| Review hydration                                | 44 [88]                | 1 [2]   | 5 [10]    | 39 [95.12]             | 0          | 2 [4.88]   | 0.559   |
| Review nutrition                                | 45 [90]                | 1 [2]   | 4 [8]     | 38 [92.68]             | 0          | 3 [7.32]   | 1.000   |
| Discuss care plan with patient                  | 22 [44]                | 5 [10]  | 23 [46]   | 21 [51.22]             | 2 [4.88]   | 18 [43.90] | 0.621   |
| Discuss care plan with relatives                | 37 [74]                | 0       | 13 [26]   | 38 [92.68]             | 0          | 3 [7.32]   | 0.026   |
| Regular assessment                              | 36 [72]                | 1 [2]   | 13 [26]   | 40 [97.56]             | 0          | 1 [2.4]    | 0.002   |
| Palliative sedation                             | 16 [32]                | 1 [2]   | 33 [66]   | 18 [43.9]              | 1 [2.44]   | 22 [53.66] | 0.493   |
| Terminology awareness                           | 49 [98]                | 1 [2]   | 0         | 40 [97.56]             | 1 [2.44]   | 0          | 1.000   |
| Consider withholding                            | 17 [34]                | 6 [12]  | 27 [54]   | 17 [41,46]             | 9 [21.95]  | 15 [36.59] | 0.205   |
| Continue invasive intervention                  | 2 [4]                  | 34 [68] | 14 [28]   | 3 [7.32]               | 20 [48.78] | 18 [43.9]  | 0.172   |
| Continue costly medicines                       | 2 [4]                  | 40 [80] | 8 [16]    | 3 [7.32]               | 24 [58.54] | 14 [34.15] | 0.076   |
| Address symptoms                                | 36 [72]                | 2 [4]   | 12 [24]   | 39 [95.12]             | 0          | 2 [4.88]   | 0.008   |
| Bereavement support                             | 24 [48]                | 9 [18]  | 17 [34]   | 28 [68.29]             | 1 [2.44]   | 12 [29.27] | 0.031   |
| Dedicated team in ICU                           | 5 [10]                 | 45 [90] | 0         | 6 [14.63]              | 35 [85.37] | 0          | 0.535   |
| Social workers involvement                      | 12 [24]                | 38 [76] | 0         | 21 [51.2]              | 20 [48.78] | 0          | 0.009   |
| Ask patient their last wish                     | 18 [36]                | 32 [64] | 0         | 18 [43.9]              | 23 [56.1]  | 0          | 0.520   |
| Ask patient their will                          | 16 [32]                | 34 [68] | 0         | 13 [31.71]             | 28 [68.29] | 0          | 1.000   |
| Restriction on number of relatives              | 26 [52]                | 24 [48] | 0         | 13 [31.71]             | 28 [68.29] | 0          | 0.052   |
| Allow children to meet                          | 22 [44]                | 28 [56] | 0         | 24 [58.54]             | 17 [41.46] | 0          | 0.168   |
| Use term dying                                  | 11 [22]                | 20 [40] | 19 [38]   | 11 [26.83]             | 19 [46.34] | 11 [26.83] | 0.527   |
| Allow relative to speak before intubation       | 42 [84]                | 8 [16]  | 0         | 39 [95.12]             | 2 [4.88]   | 0          | 0.107   |
| Discuss will of patient with relatives          | 17 [34]                | 22 [44] | 11 [22]   | 17 [41.46]             | 14 [34.15] | 10 [24.39] | 0.624   |
| Pain as distressing symptom                     | 39 [78]                | 11 [22] | 0         | 31 [75.61]             | 10 [24.39] | 0          | 0.788   |
| Fear as distressing symptom                     | 19 [38]                | 31 [62] | 0         | 22 [53.66]             | 19 [46.34] | 0          | 0.135   |
| Breathlessness as distressing symptom           | 25 [50]                | 25 [50] | 0         | 27 [65.85]             | 14 [34.15] | 0          | 0.128   |
| Delirium as distressing symptom                 | 22 [44]                | 28 [56] | 0         | 21 [51.22]             | 20 [48.78] | 0          | 0.492   |
| Agitation as distressing symptom                | 19 [38]                | 31 [62] | 0         | 15 [36.59]             | 26 [63.41] | 0          | 0.890   |
| Pharmacological support for distressing symptom | 50 [100]               | 0       | 0         | 41 [100]               | 0          | 0          | -       |
| Psychological support for distressing symptom   | 37 [74]                | 13 [26] | 0         | 33 [80.49]             | 8 [19.51]  | 0          | 0.465   |
| Spiritual support for distressing symptom       | 12 [24]                | 38 [76] | 0         | 18 [43.9]              | 23 [56.10] | 0          | 0.04    |

working in private nonteaching setting discuss maximally about the care plan with relatives of the patient (95.45%), followed by private teaching centers (86.79%), and government institutes (50%) (p=0.001). We also observed that private nonteaching institutes often consider withholding or withdrawal of care in terminally ill patients (50%) followed by private teaching centers (41.51%) and government centers (6.25%) (p=0.036).

The Surviving Sepsis Guidelines 2008 recommend that realistic goals of management and limitation of life support be discussed

with the relatives of terminally ill patient. <sup>15</sup> According to an Indian report prospectively collected as a part of the international Simplified Acute Physiology Score (SAPS3) study data, an average end-of-life decision (EOLD) rate recorded in four Mumbai hospitals was 34%. <sup>16</sup> It preceded to 41–50% of ICU deaths in a cancer referral center and two private hospitals that admit both free and paying patients. In the government hospital that serves to non-paying patients, 23% deaths occurred in the ICU with 19% EOLD rate only. As per a study conducted from a "closed" ICU, out of



Table 3: Practice area and its effect on baseline responses

|   | Urban: 75 [82.42%] |            |            | Sub/Rural:16 [17.58%] |            |           |         |
|---|--------------------|------------|------------|-----------------------|------------|-----------|---------|
|   | Yes                | No         | Sometimes  | Yes                   | No         | Sometimes | p-value |
| Recognition of symptoms                         | 54 [72]            | 0          | 21 [28]    | 7 [43.75]             | 0          | 9 [56.25] | 0.029   |
| Communication to patient                        | 31 [41.33]         | 11 [14.67] | 33 [44]    | 4 [25]                | 4 [25]     | 8 [50]    | 0.351   |
| Communication to relatives                      | 71 [94.67]         | 0          | 4 [5.33]   | 16 [100]              | 0          | 0         | 1.000   |
| Provide spiritual care                          | 21 [28]            | 9 [12]     | 45 [60]    | 3 [18.75]             | 5 [31.25]  | 8 [50]    | 0.208   |
| Medicine in anticipation of symptoms            | 61 [81.33]         | 1 [1.33]   | 13 [17.33] | 13 [81.25]            | 0          | 3 [18.75] | 1.000   |
| Review clinical intervention                    | 64 [85.33]         | 1 [1.33]   | 10 [13.33] | 14 [87.5]             | 0          | 2 [12.5]  | 1.000   |
| Review hydration                                | 69 [92]            | 1 [1.33]   | 5 [6.67]   | 14 [87.5]             | 0          | 2 [12.5]  | 0.673   |
| Review nutrition                                | 70 [93.33]         | 1 [1.33]   | 4 [5.33]   | 13 [81.25]            | 0          | 3 [18.75] | 0.261   |
| Discuss care plan with patient                  | 38 [50.67]         | 5 [6.67]   | 32 [42.67] | 5 [31.25]             | 2 [12.5]   | 9 [56.25] | 0.266   |
| Discuss care plan with relatives                | 63 [84]            | 0          | 12 [16]    | 12 [75]               | 0          | 4 [25]    | 0.470   |
| Regular assessment                              | 63 [84]            | 1 [1.33]   | 11 [14.67] | 13 [81.25]            | 0          | 3 [18.75] | 0.760   |
| Palliative sedation                             | 30 [40]            | 0          | 45 [60]    | 4 [25]                | 2 [12.5]   | 10 [62.5] | 0.028   |
| Terminology awareness                           | 74 [98.67]         | 1 [1.33]   | 0          | 15 [93.75]            | 1 [6.25]   | 0         | 0.322   |
| Consider withholding                            | 26 [34.67]         | 13 [17.33] | 36 [48]    | 8 [50]                | 2 [12.5]   | 6 [37.5]  | 0.618   |
| Continue invasive intervention                  | 5 [6.67]           | 42 [56]    | 28 [37.33] | 0                     | 12 [75]    | 4 [25]    | 0.456   |
| Continue costly medicines                       | 4 [5.33]           | 51 [68]    | 20 [26.67] | 1 [6.25]              | 13 [81.25] | 2 [12.5]  | 0.477   |
| Address symptoms                                | 61 [81.33]         | 2 [2.67]   | 12 [16]    | 14 [87.5]             | 0          | 2 [12.5]  | 1.000   |
| Bereavement support                             | 44 [58.67]         | 7 [9.33]   | 24 [32]    | 8 [50]                | 3 [18.75]  | 5 [31.25] | 0.558   |
| Dedicated team in ICU                           | 8 [10.67]          | 67 [89.33] | 0          | 3 [18.75]             | 13 [81.25] | 0         | 0.401   |
| Social workers involvement                      | 29 [38.67]         | 46 [61.33] | 0          | 4 [25]                | 12 [75]    | 0         | 0.396   |
| Ask patient their last wish                     | 31 [41.33]         | 44 [58.67] | 0          | 5 [31.25]             | 11 [68.75] | 0         | 0.577   |
| Ask patient their will                          | 23 [30.67]         | 52 [69.33] | 0          | 6 [37.5]              | 10 [62.5]  | 0         | 0.594   |
| Restriction on number of relatives              | 28 [37.33]         | 47 [62.67] | 0          | 11 [68.75]            | 5 [31.25]  | 0         | 0.021   |
| Allow children to meet                          | 39 [52]            | 36 [48]    | 0          | 7 [43.75]             | 9 [56.25]  | 0         | 0.549   |
| Use term dying                                  | 19 [25.33]         | 30 [40]    | 26 [34.67] | 3 [18.75]             | 9 [56.25]  | 4 [25]    | 0.567   |
| Allow relative to speak before intubation       | 68 [90.67]         | 7 [9.33]   | 0          | 13 [81.25]            | 3 [18.75]  | 0         | 0.372   |
| Discuss Will of patient with relatives          | 29 [38.67]         | 30 [40]    | 16 [21.33] | 5 [31.25]             | 6 [37.5]   | 5 [31.5]  | 0.678   |
| Pain as distressing symptom                     | 58 [77.33]         | 17 [22.67] | 0          | 12 [75]               | 4 [25]     | 0         | 1.000   |
| Fear as distressing symptom                     | 35 [46.67]         | 40 [53.33] | 0          | 6 [37.5]              | 10 [62.5]  | 0         | 0.506   |
| Breathlessness as distressing symptom           | 43 [57.33]         | 32 [42.67] | 0          | 9 [56.25]             | 7 [43.75]  | 0         | 0.937   |
| Delirium as distressing symptom                 | 38 [50.67]         | 37 [49.33] | 0          | 5 [31.25]             | 11 [68.75] | 0         | 0.158   |
| Agitation as distressing symptom                | 27 [36]            | 48 [64]    | 0          | 7 [43.75]             | 9 [56.25]  | 0         | 0.561   |
| Pharmacological support for distressing symptom | 75 [100]           | 0          | 0          | 16 [100]              | 0          | 0         | -       |
| Psychological support for distressing symptom   | 60 [80]            | 15 [20]    | 0          | 10 [62.5]             | 6 [37.5]   | 0         | 0.131   |
| Spiritual support for distressing symptom       | 27 [36]            | 48 [64]    | 0          | 3 [18.75]             | 13 [81.25] | 0         | 0.247   |

88 deaths among 830 admissions, 49% were preceded by EOLD. Of them, 58% had withholding of treatment, 35% had do-not-resuscitate (DNR) orders, and 7% had a withdrawal decision. For a clinician, it is a critical stage when to start discussion on EOL care with patient or relatives. Indian Societies of Critical Care medicine (ISCCM) consensus Ethical Position Statement has issued a bedside checklist for initiating EOL discussion. Our survey also identified that the care plan discussion with the relatives is significantly higher in private nonteaching centers compared with government or private teaching centers. However, there is

no percentage difference in care plan discussion with the patient among different practice settings.

Clinicians are the strong pillars who can handle the crisis the patient is going through during the final stage of life. The years of work experience, the practice area, and the practice setting have a strong impact on EOL care management of terminally ill patients. Still, there are lots of gaps in providing EOL care for these patients. End-of-life care should be made a mandatory part of treatment plan for any terminally ill patient. Many reforms are needed in Indian healthcare system to make both families and patients satisfied with EOL care.

**Table 4:** Effect of practice setting on baseline responses

| Government:16 [17.58%]                          |            | Private Teaching: 53 [58.24%] |            | Private Non-Teaching: 22 [24.18%] p- |            |            |            |            |            |       |
|---|------------|-------------------------------|------------|--------------------------------------|------------|------------|------------|------------|------------|-------|
|   | Yes        | No                            | Sometimes  | Yes                                  | No         | Sometimes  | Yes        | No         | Sometimes  | '     |
| Recognition of symptoms                         | 14 [87.5]  | 0                             | 2 [12.5]   | 33 [62.26]                           | 0          | 20 [37.74] | 14 [63.64] | 0          | 8 [36.36]  | 0.166 |
| Communication to patient                        | 5 [31.25]  | 1 [6.25]                      | 10 [62.50] | 22 [41.51]                           | 10 [18.87] | 21 [39.62] | 8 [36.36]  | 4 [18.18]  | 10 [45.45] | 0.600 |
| Communication to relatives                      | 16 [100]   | 0                             | 0          | 50 [94.34]                           | 0          | 3 [5.66]   | 21 [95.45] | 0          | 1 [4.55]   | 1.000 |
| Provide spiritual care                          | 1 [6.25]   | 3 [18.75]                     | 12 [75]    | 14 [26.42]                           | 8 [15.09]  | 31 [58.49] | 9 [40.91]  | 3 [13.64]  | 10 [45.45] | 0.191 |
| Medicine in anticipation of symptoms            | 12 [75]    | 0                             | 4 [25]     | 43 [81.13]                           | 1 [1.89]   | 9 [16.98]  | 19 [86.36] | 0          | 3 [13.64]  | 0.792 |
| Review clinical intervention                    | 12 [75]    | 0                             | 4 [25]     | 45 [84.9]                            | 1 [1.89]   | 7 [13.21]  | 21 [95.45] | 0          | 1 [4.55]   | 0.348 |
| Review hydration                                | 15 [93.75] | 0                             | 1 [6.25]   | 48 [90.57]                           | 1 [1.89]   | 4 [7.55]   | 20 [90.91] | 0          | 2 [9.09]   | 1.000 |
| Review nutrition                                | 15 [93.75] | 0                             | 1 [6.25]   | 49 [92.45]                           | 1 [1.89]   | 3 [5.66]   | 19 [86.36] | 0          | 3 [13.64]  | 0.700 |
| Discuss care plan with Patient                  | 6 [37.5]   | 0                             | 10 [62.5]  | 25 [47.17]                           | 6 [11.32]  | 22 [41.51] | 12 [54.55] | 1 [4.55]   | 9 [40.91]  | 0.477 |
| Discuss care plan with relatives                | 8 [50]     | 0                             | 8 [50]     | 46 [86.79]                           | 0          | 7 [13.21]  | 21 [95.45] | 0          | 1 [4.55]   | 0.001 |
| Regular assessment                              | 11 [68.75] | 0                             | 5 [31.25]  | 46 [86.79]                           | 0          | 7 [13.21]  | 19 [86.36] | 1 [4.55]   | 2 [9.09]   | 0.135 |
| Palliative sedation                             | 5 [31.25]  | 0                             | 11 [68.75] | 22 [41.51]                           | 1 [1.89]   | 30 [56.60] | 7 [31.82]  | 1 [4.55]   | 14 [63.64] | 0.766 |
| Terminology awareness                           | 15 [93.75] | 1 [6.25]                      | 0          | 52 [98.11]                           | 1 [1.89]   | 0          | 22 [100]   | 0          | 0          | 0.379 |
| Consider withholding                            | 1 [6.25]   | 3 [18.75]                     | 12 [75]    | 22 [41.51]                           | 9 [16.98]  | 22 [41.51] | 11 [50]    | 3 [13.64]  | 8 [36.36]  | 0.036 |
| Continue invasive intervention                  | 3 [18.75]  | 9 [56.25]                     | 4 [25]     | 1 [1.89]                             | 33 [62.26] | 19 [35.85] | 1 [4.55]   | 12 [54.55] | 9 [40.91]  | 0.166 |
| Continue costly medicines                       | 1 [6.25]   | 14 [87.5]                     | 1 [6.25]   | 1 [1.89]                             | 38 [71.70] | 14 [26.42] | 3 [13.64]  | 12 [54.55] | 7 [31.82]  | 0.060 |
| Address symptoms                                | 13 [81.25] | 1 [6.25]                      | 2 [12.5]   | 45 [84.91]                           | 0          | 8 [15.09]  | 17 [77.27] | 1 [4.55]   | 4 [18.18]  | 0.387 |
| Bereavement support                             | 7 [43.75]  | 4 [25]                        | 5 [31.25]  | 35 [66.04]                           | 4 [7.55]   | 14 [26.42] | 10 [45.45] | 2 [9.09]   | 10 [45.45] | 0.143 |
| Dedicated team in ICU                           | 1 [6.25]   | 15 [93.75]                    | 0          | 8 [15.09]                            | 45 [84.91] | 0          | 2 [9.09]   | 20 [90.91] | 0          | 0.740 |
| Social workers involvement                      | 5 [31.25]  | 11 [68.75]                    | 0          | 23 [43.40]                           | 30 [56.60] | 0          | 5 [22.73]  | 17 [77.27] | 0          | 0.220 |
| Ask patient their last wish                     | 5 [31.25]  | 11 [68.75]                    | 0          | 22 [41.51]                           | 31 [58.49] | 0          | 9 [40.91]  | 13 [59.09] | 0          | 0.797 |
| Ask patient their will                          | 4 [25]     | 12 [75]                       | 0          | 19 [35.85]                           | 34 [64.15] | 0          | 6 [27.27]  | 16 [72.73] | 0          | 0.703 |
| Restriction on number of relatives              | 5 [31.25]  | 11 [68.75]                    | 0          | 24 [45.28]                           | 29 [54.72] | 0          | 10 [45.45] | 12 [54.55] | 0          | 0.613 |
| Allow children to meet                          | 6 [37.5]   | 10 [62.5]                     | 0          | 27 [51.94]                           | 26 [49.06] | 0          | 13 [59.09] | 9 [40.91]  | 0          | 0.437 |
| Use term dying                                  | 1 [6.25]   | 8 [50]                        | 7 [43.71]  | 16 [31.19]                           | 21 [39.62] | 16 [30.19] | 5 [22.73]  | 10 [45.45] | 7 [31.82]  | 0.392 |
| Allow relative to speak before intubation       | 12 [75]    | 4 [25]                        | 0          | 48 [90.57]                           | 5 [9.43]   | 0          | 21 [95.45] | 1 [4.55]   | 0          | 0.163 |
| Discuss Will of patient with relatives          | 5 [31.25]  | 7 [43.75]                     | 4 [25]     | 20 [37.74]                           | 20 [37.74] | 13 [24.53] | 9 [40.91]  | 9 [40.91]  | 4 [18.18]  | 0.962 |
| Pain as distressing symptom                     | 11 [68.75] | 5 [31.25]                     | 0          | 44 [83.02]                           | 9 [16.98]  | 0          | 15 [68.18] | 7 [31.82]  | 0          | 0.273 |
| Fear as distressing symptom                     | 7 [43.75]  | 9 [56.25]                     | 0          | 26 [49.06]                           | 27 [50.94] | 0          | 8 [36.36]  | 14 [63.64] | 0          | 0.646 |
| Breathlessness as distressing symptom           | 8 [50]     | 8 [50]                        | 0          | 30 [56.6]                            | 23 [43.40] | 0          | 14 [63.64] | 8 [36.36]  | 0          | 0.672 |
| Delirium as distressing symptom                 | 9 [56.25]  | 7 [43.75]                     | 0          | 27 [50.94]                           | 26 [49.06] | 0          | 7 [31.82]  | 51 [68.18] | 0          | 0.246 |
| Agitation as distressing symptom                | 5 [31.25]  | 11 [68.75]                    | 0          | 19 [35.85]                           | 34 [64.15  | 0          | 10 [45.45] | 12 [54.55] | 0          | 0.659 |
| Pharmacological support for distressing symptom | 16 [100]   | 0                             | 0          | 53 [100]                             | 0          | 0          | 22 [100]   | 0          | 0          | -     |
| Psychological support for distressing symptom   | 13 [81.25] | 3 [18.75]                     | 0          | 40 [75.47]                           | 13 [24.53] | 0          | 17 [77.27] | 5 [22.73]  | 0          | 0.942 |
| Spiritual support for distressing symptom       | 5 [31.25]  | 11 [68.75]                    | 0          | 18 [33.96]                           | 35 [66.04] | 0          | 7 [31.82]  | 15 [68.18] | 0          | 1.000 |



## COLLABORATORS LIST

Srivatsa Nagachandan

| Name                   | Affiliation  | Name  |
|------------------------|--|---|
| Ravi Jain              | Mahatma Gandhi medical College, Jaipur   | Sumit Chaudhari   |
| Ankur Luthra           | PGIMER, Chandigarh   | Senthil Kumaran S   |
| Devachandran Jayakumar | Dr Kamakshi Memorial Hospital, Chennai   | Tushar Yadav  |
| Chayanika Kutum        | G.B Pant Hospital, New Delhi   | Murali T  |
| Ziyokov Joshi          | Tagore Heart Care Center, Jalandhar  | Balasaheb D Bande   |
| Amulya T Kumar         | Sapthagiri Medical College, Bengaluru  | Saurabh Bhargava  |
| Neeta Karmarkar        | Nanavati Max Superspeciality Hospital,<br>Mumbai   | Shikha Mukhi  |
| Anil kumar             | Santosh Medical College & Hospital,<br>Ghaziabad   | Suhas S Dhole<br>Ranvir Singh Tyagi                         |
| Shalini Nair           | Christian Medical College, Vellore   | P Sivaraj   |
| Vivek Bharti Sharma    | Army Hospital R and R, Delhi   | Zafer Khan  |
| Gaurav Singh Tomar     | Indian Spinal Injuries Center, Vasant Kunj,<br>New Delhi   | Prajakta S Lanjewar<br>Hariharan M                          |
| Ranjith HK             | Medanta Hospital, Gurugram   | Nikhilesh Jain  |
| Kalavathy S            | SIMS Hospital, Chennai   | Amol Kulkarni   |
| Gunchan Paul           | Dayanand Medical College and Hospital,<br>Ludhiana   | Amol Jadhav   |
| Shreyas Chaudhari      | Life Line Hospital, Gujarat  | Amorbadhav  |
| Abhijeet Deshmukh      | Ruby Hall Clinic, Pune   | Asir Tamboli  |
| Bublee Khakhlary       | AllMS, Delhi   |   |
| A Shobhana             | Institute of Neurosciences, Kolkata  | Rakesh Tyagi  |
| Paras Zunke            | SS Multi Speciality Hospital, Nagpur   | Jyoti Sharma  |
| GJos Jasper            | KMC, Chennai   | Gaurav Pandey   |
| Nimisha Parker         | Manipal Hospital, Goa  | ·   |
| Subhash Bajaj          | Vishwaraj Hospital, Pune   | Chinmaya Panda  |
| Srinivas Samavedam     | Virinchi Hospital,Hyderabad  | Nandakumar P  |
| Sunitha Varghese       | Ruby Hall Clinic, Pune   |   |
| Shrikant Kasar         | Seven Orange Hospital, Pune  | Dipak V Dhangar   |
| Kuldeep Dalal          | Bethany Hospital, Thane  | Gopinathan T  |
| Anand M Tiwari         | Ruby Hall Clinic, Pune   | Nitin Busar   |
| Srikanth Diddi         | Yashoda Super Specialty Hospital,<br>Hyderabad   | Sathyamurthy G  |
| Akshay Chhallani       | Apollo Hospital, Mumbai  | Urvi Shukla   |
| Subodh Kumar           | Government Medical College & Hospital,<br>Chandigarh   | Sivakumar MN  |
| Achal Gaidhar          | Sterling Hospital, Ahmedabad   | Ravindra Ghawat   |
| N Sridhar              | Kauvery Hospital, Chennai  | Mathew Joseph   |
| Yuvaraj S              | KMCH, Coimbatore   | Rajiv K Patra   |
| Arun Kumar             | Fortis Hospital, Mohali  | Bhabani S Mishra  |
| Rajeev K Dubey         | Banaras Hindu University, Varanasi   | Nishant Gupta   |
| Pramod Sood            | Dayanand Medical College , Ludhiana  | Balaji Venkatachalam  |
| Dona Saha              | KIMS, Bhubaneswar  | balaji verikataerialam                                      |
| N Selvarajan           | KMCH, Coimbatore   | Varun Jain  |
| Deven Juneja           | Max Super Speciality Hospital, Delhi   |   |
| Surya K Maddala        | AllMS, Bhubaneswar   | References  |
| Manikandan S           | SCTIMST, Thiruvananthapuram  |   |
| Nisha B                | Apollo Hospital, Madurai   | <ol> <li>Providing Care and on Aging. https://en</li> </ol> |
| Sukhadeo A Phule       | SKN Medical College, Pune  | 31.03.2021).  |
| Upendra Kapse          | Ruby Hall Clinic, Pune   | 2. Hospice Care. medlir                                     |
| Raymond D Savio        | Apollo Hospital, Chennai   | of-life_care (retrieved                                     |
| •                      | the state of the s | <ol><li>Signs of Approaching</li></ol>                      |

Apollo Adlux Hospital, Ernakulam

| Name                 | Affiliation   |
|----------------------|---|
| Sumit Chaudhari      | Galaxy Multi-Speciality Hospital, Surat                 |
| Senthil Kumaran S    | Manian Medical Centre, Salem                            |
| Tushar Yadav         | Aditya Birla Memorial Hospital, Mumbai                  |
| Murali T             | KMCH, Coimbatore  |
| Balasaheb D Bande    | Noble Hospital, Pune                                    |
| Saurabh Bhargava     | NIMS Medical College, Jaipur                            |
| Shikha Mukhi         | Apollo Hospital, Delhi                                  |
| Suhas S Dhole        | Ruby Hall Clinic, Pune                                  |
| Ranvir Singh Tyagi   | Synergy Plus Hospital, Agra                             |
| P Sivaraj            | Dr MGR Medical University, Chennai                      |
| Zafer Khan           | Noble Hospital, Pune                                    |
| Prajakta S Lanjewar  | Ruby Hall Clinic, Pune                                  |
| Hariharan M          | KMCH, Coimbatore  |
| Nikhilesh Jain       | CHL Hospital, Indore                                    |
| Amol Kulkarni        | Seth Nandlal Dhoot Hospital,                            |
|                      | Aurangabad  |
| Amol Jadhav          | Imperial Multispeciality Hospital,<br>Pune              |
| Asir Tamboli         | Dr DY Patil Medical College and Hospital,<br>Pune       |
| Rakesh Tyagi         | Synergy Plus Hospital, Agra                             |
| Jyoti Sharma         | AIIMS, Bathinda   |
| Gaurav Pandey        | Command Hospital Airforce,<br>Bangalore                 |
| Chinmaya Panda       | AIIMS, Raipur   |
| Nandakumar P         | Royal Care Super Speciality Hospital,<br>Coimbatore     |
| Dipak V Dhangar      | Siddhivinayak Hospital, Amalner                         |
| Gopinathan T         | KMCH, Coimbatore  |
| Nitin Busar          | Fortis Hospital, Jaipur                                 |
| Sathyamurthy G       | G Kuppuswamy Naidu Memorial Hospital,<br>Coimbatore     |
| Urvi Shukla          | Symbiosis University Hospital and Research Center, Pune |
| Sivakumar MN         | Royal Care Hospital, Coimbatore                         |
| Ravindra Ghawat      | Jupiter Hospital, Thane                                 |
| Mathew Joseph        | Christian Medical College, Vellore                      |
| Rajiv K Patra        | Apollo Hospital, Bhubaneswar                            |
| Bhabani S Mishra     | Care Hospital, Bhubaneswar                              |
| Nishant Gupta        | Life Care ICU, Patan                                    |
| Balaji Venkatachalam | Vijaya Medical and Educational Trust,<br>Chennai        |

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# APPENDIX 1: QUESTIONNAIRE FOR THE SURVEY

- 1. How often do you recognize that the patient is terminally ill?
  - a. Always
  - b. Sometimes
  - c. Never
- 2. Do you communicate with the patient (where possible), that the patient is terminally ill?
  - a. Always
  - b. Sometimes
  - c. Never
- 3. Do you communicate with the relatives of the patients, that the patient is terminally ill?
  - a. Always
  - b. Sometimes
  - c. Never
- 4. Do you help in providing spiritual care for the terminally ill patient?
  - a. Always
  - b. Sometimes
  - c. Never
- 5. Do you prescribe medicines in anticipation for symptoms such as pain, agitation, nausea, vomiting, dyspnea, and respiratory tract secretions?
  - a. Always
  - b. Sometimes
  - c. Never
- 6. Do you review clinical interventions that would be in the best interest of the dying patient?
  - a. Always
  - b. Sometimes
  - c. Never
- 7. Do you review the hydration status of terminally ill patient, including need for commencement and cessation?
  - a. Always
  - b. Sometimes
  - c. Never
- 8. Do you review the nutritional status of terminally ill patient, including need for commencement and cessation?
  - a. Always
  - b. Sometimes
  - c. Never
- 9. Do you carry out a full discussion of the care plan with the terminally ill patient?
  - a. Always
  - b. Sometimes
  - c. Never
- 10. Do you carry out a full discussion of care plan with the relatives or caregiver?
  - a. Always
  - b. Sometimes
  - c. Never
- 11. Do you carry out regular assessments of such terminally ill patients?
  - a. Always
  - b. Sometimes
  - c. Never

- 12. What are the commonest distressing symptoms you observe in terminally ill patients?
  - a. Pain
  - b. Fear/Anxiety
  - c. Breathlessness
  - d. Delirium
  - e. Agitation
- 13. How do you take care of the distressing symptoms of a terminally ill patient? (Tick all applicable)
  - a. Pharmacological support
  - b. Psychological support
  - c. Spiritual support
- 14. Do you provide palliative sedation to terminally ill patients?
  - a. Always
  - b. Sometimes
  - c. Never
- 15. If Yes to Q14, what drugs do you use to provide palliative sedation? [Tick all applicable]
  - a. Opioids
  - b. Benzodiazepines
  - c. Ketamine
  - d. Not applicable
- 16. Are you aware about withdrawing, withholding, do not resuscitate, and euthanasia advance will terminologies?
  - a. Yes
  - b. No
  - c. Never heard
- 17. Do you consider withholding or withdrawal of care in terminally ill patients?
  - a. Yes
  - b. Sometimes
  - c. No
- 18. If No to Q17, what are reasons?
  - a. Legal issues
  - b. No hospital policy
  - c. Not aware about it
  - d. Any specific reason
- 19. If Yes to Q17, then who decides the withholding or withdrawal of care?
  - a. Surgeon/Neurosurgeon
  - b. Intensivist/Neuro intensivist
  - c. Primary consultant
- 20. What challenges do you face when providing end-of-life care?
  - a. Space and staff
  - b. Nonavailability of hospital policy
  - c. Education and training of healthcare workers
  - d. Documentation
- 21. If impending death is diagnosed, do you continue invasive interventions and investigations?
  - a. Yes
  - b. No
  - c. Sometimes

(Continued)

## **APPENDIX 1:** (Contd...)

- 22. If impending death is diagnosed, do you continue costly definitive medications?
  - a. Yes
  - b. No
  - c. Sometimes
- 23. If impending death is diagnosed, do you address the symptoms of the patients?
  - a. Yes
  - b. No
  - c. Sometimes
- 24. If impending death is diagnosed, do you provide bereavement support?
  - a. Yes
  - b. No
  - c. Sometimes
- 25. Do you have a dedicated team in your ICU to deal with EOL issues?
  - a. Yes
  - b. No
- 26. If Yes to Q25, please give details of all involved.
- 27. Does your hospital have social care workers involved in the handling of grief among the terminally ill patients and their relatives?
  - a. Yes
  - b. No
- 28. Do you ever ask the patients their last wish or desire in such a situation?
  - a. Yes
  - b. No

- 29. Do you ever ask the patient (where possible) about their health?
  - a. Yes
  - b. No
- 30. Does your hospital impose any restrictions on the number of relatives or loved ones of the patients who can meet?
  - a. Yes
  - b. No
  - c. If yes, specify
- 31. Do you allow children to meet terminally ill patients in your ICU?
  - a. Yes
  - b. No
- 32. Do you ever use the term "dying" for the terminally ill patients during your conversation with their relatives?
  - a. Yes
  - b. No
  - c. Sometimes
- 33. Do you allow relatives to speak to the terminally ill patient or meet them just before tracheal intubation, should the need arise for mechanical ventilation?
  - a. Yes
  - b. No
- 34. Do you discuss the "Will" of the patient with the relatives?
  - a. Yes
  - b. No
  - c. Sometimes

