Figure S1

Social Return On Investment Logic Model

Inputs

Staffing costs for two part time LWs including dedicated time to build connections with community services & rapport with clients

Staff expenses e.g. travel

Equipment costs (phone & laptop for both LWs)

Cost of secure database

Cost of training courses

Marketing costs

Cost of assessment tools

Activities

Healthcare staff identify patients & families with unmet social needs and refer to SPACE CYP

LW establishes relationship with family & understands family context

LW supports family to identify unmet social needs & set goals

LW researches services & builds directory

LW supports child & family in accessing services to meet goals

LW is a base for ongoing support for 6 months

Outputs

Children and families supported in the community

Fewer unmet non-medical needs and goals

Child & family related costs e.g. travel to services

Outcomes

↑ Parental mental wellbeing

↑ Quality of life

↑ Social connection

↑ Knowledge of services

↑ Material benefits (housing, food, furniture)

↓ Life chaos

↓ Social needs

Continued engagement with services

Impact

Fostering independence

Expanding social network

Reduced burden on healthcare professionals

Potential cost saving to NHS (reduced avoidable admissions/

appointments)

Improved adherence to healthcare appointments

Fewer barriers to discharge

Service factors & relationship diminishing/ strengthening effects