

# Computer vision syndrome among Saudi population: An evaluation of prevalence and risk factors

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#### Abstract

Introduction: In the recent era of technological evolution, electronic devices have become an essential part of our lives, not merely in professional work settings, but also in daily leisure activities. Although these devices have simplified our lives, they are associated with a wide variety of health complaints. Thus, the so-called computer vision syndrome (CVS) has become a growing public health problem and has gained significant attention as it plays an important role in the quality of life of each individual, which in turn has put an increased burden on the health care system. Eye symptoms are among the most reported, yet extraocular symptoms were frequently described as adding an extra load. Method: An electronic survey was distributed randomly through social media platforms among the general population in Saudi Arabia, between the period from July to December 2017, irrespective of their sociodemographic factors, aiming to determine the prevalence of CVS and to verify the most common associated risk factors. Results: In total, 690 participants were involved in our study, with a mean age of 33.8 years. Of these, 77.6% suffer from CVS, with eye-burning being the most common ocular symptoms (71%), as well as itching (67.5%), blurred vision (65%), tearing (62.3%), and other eve symptoms being reported. Neck/shoulder pain was found to be the most prevalent extra ocular symptom (85.2%); also back pain and headache are frequently expressed (78% and 70% respectively). A significant positive correlation was observed between CVS symptoms and time spent using the devices (P-value: 0.002). Conclusion: As technology advances, electronic devices have become a common tool that is used for different purposes on daily basis. We found in our study that the so-called computer vision syndrome is a growing public health problem. Thus, community education about the impact of such a lifestyle for proper handling of electronic devices must be addressed to avoid such health complaints.

Keywords: Computer, electronic devices, mobile phone, neck pain, syndrome

#### Background

Computers and other electronic devices (ED) have become a part of everyday life in every age group, not only in professional work but also for leisure activities. EDs have expanded their existence: laptops and mobile touchscreen devices, such as tablet computers and smartphones, which can

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be used anywhere at any time. Moreover, these EDs have now shifted into the pockets of millions of smartphone users.<sup>[1]</sup> Most smartphone owners have been reported to be adults aged from 18 to 34 years. However, later studies reported that the majority of teenagers between 14 to 18 years in the USA (87%) own smartphones.<sup>[2]</sup> With this clear expansion in technology and its prolonged and repetitive use, computer vision syndrome (CVS) has gained significant attention as it plays an important role in the quality of life of each individual, even though technology has made our lives easier in household work and also in offices.

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CVS is a collection of disorders that include ocular, musculoskeletal, dermatological, neurological plus psychological detrimental effects that are experienced in relation to the use of different types of EDs.<sup>[3]</sup> It has been predicted that about 60 million people worldwide struggle with difficulty in vision associated with other symptoms as a result of EDs uses. Millions of new cases arise each year.<sup>[4]</sup> CVS is a misnomer, as visual symptoms are not the only or the most prevalent harmful effects of electronic devices, as there are extraocular symptoms such as neck and shoulder pain. The cervical spine is the most mobile part of the vertebral column and the prolonged abnormal positioning of the neck, such as bending the neck forward, will eventually lead to disabling neck pain.<sup>[5]</sup> Long, uninterrupted handling of EDs may lead to a complex of clinical symptoms. Symptoms documented by computer users are classified into ocular symptoms (strain, ache, dryness, irritation, and burning), visual symptoms (blur, double vision), and musculoskeletal symptoms (neck, shoulder, and back pain).<sup>[6]</sup> The incidence of headaches has been noted to increase when the screen is viewed at a distance less than 50 cm, making this a major problem with the constant presence and usage of smartphones.<sup>[7]</sup> Though the eye problems are the most frequently encountered complaint among its users, extra-ocular symptoms have their own concerns.<sup>[1]</sup> The continuous use of EDs may induce abnormal forward bending posture of the neck and damage proximate anatomical structures. It is reported that the neck flexion angle is greater with small-sized devices, thus increasing the stress on neck muscles.<sup>[8]</sup> Shoulder-arm-neck syndrome is mainly found in people who do repetitive work for more than six months. These extraocular preventable symptoms present an extra load and a burden on the practice of certain subspecialties, such as orthopedics and neurosurgery.

The discomfort associated with the use of computers and other EDs has not yet been known to cause permanent damage. However, it may result in a reduction of work accuracy and quality, which can reduce productivity. The broad use of different types of ED for various reasons requires consideration into the extent of the disorder effect on the population. Therefore, the aim of the study is to assess the prevalence of symptoms related to ED use and the risk factors of developing the symptoms of using these devices.<sup>[9,10]</sup>

#### **Material and Methods**

A cross-sectional study was conducted among Saudi general population. An online survey was distributed through social media platforms around the kingdom between the period from July to December 2017. All respondents who used computer, laptops or smartphones were included in the study. The sample size of our cross-sectional study was estimated by applying the formula of qualitative variables. The study had been submitted and was approved by the Research and Ethical Committee at the College of Medicine, Imam Abdulrahman bin Faisal University (IRB-2017-01-108). Ethical approval obtained on 17 May 2017. Participants aged 15 years and above gave their consent after reading an explanation of the purpose and the aims of our study. The participants were surveyed using a pre-tested structured questionnaire, which included the basic demographic profile, hours of computer, laptops, and mobile phones usage per day. The study subjects were asked to report any eye or extraocular symptoms experienced while on the continuous use of computer and smartphones either at work or home. They were asked to mark whether they had experienced: none, mild (transient symptoms persist for few minutes to hours), moderate (persist for few hours and subsides after rest or sleep) or severe (needs medical consultation) visual problems during or after electronic device use.

Statistical data analysis was conducted using Statistical Package for Social Sciences (SPSS). Descriptive data were presented as percentages and unadjusted odds ratios (OR) to measure the strength of association and 95% confidence intervals (CI). The Chi-square test was applied to identify differences between the studied variables (such as the increase in hours of computer use), as well as simple frequency tables to establish the frequency distribution of the responses. The threshold for statistical significance was set at a P value less than 0.05.

#### Results

#### Sociodemographic characteristics

A sample size of 691 participants came from different regions in the country and had a mean age of 33.8 years (ranging from 14 to 65 years). The majority of the participants were females (68.7%). The respondents had different work statuses. Characteristics of the study population are summarized in Table 1.

Table 1: Characteristics of the study population			
	Frequency	Percent	
Gender			
Male	216	31.3	
Female	475	68.7	
Age			
<25 years	225		
25-45	319		
>45	144		
Work			
Unemployed	124	18	
Students	179	25.9	
Teacher/Lecturer	78	11.3	
Healthcare worker	65	9.4	
Engineering	28	4.1	
Retired	30	4.3	
Others	186	27	
Province			
Eastern	495	71.6	
Central	76	11	
Western	92	13.3	
Northern	20	2.9	
Southern	8	1.2	

#### Workstation characteristics

We sought to analyze the data regarding the workstation and computers that the participants used both at work and at home. In total, 313 (45%) are using desktops at work, while 220 (31.8%) participants are using laptops. In comparison, at home, the number of laptops usage is greater than desktops with 79.2% and 8.8%, respectively. Regarding the light source used in the workplace, most of the participants (43.7%) have a fluorescent lightening type. Data regarding the computers of the respondents is summarized in Table 2 and 3.

## Symptoms associated with electronic devices syndrome

Symptoms that arise from EDs are classified as ocular and musculoskeletal symptoms. The prevalence of symptoms related to the use of visual display units was found to be 77.1%. No

Table 2: Computer Characteristics			
	Frequency	Percentage	
Type of Computer at Work			
Desktop	313	55.8	
Laptop	220	39.2	
Both	28	5	
Type of Computer at Home			
Desktop	61	9.7	
Laptop	547	87	
Both	21	3.3	
Lighting Type			
Fluorescent	302	44.7	
Incandescent	199	29.4	
Natural sunlight	64	9.5	
Fluorescent and Incandescent	21	3.1	
Fluorescent and Natural sunlight	51	7.5	
Incandescent and Natural sunlight	29	4.3	
Fluorescent, Incandescent and Natural sunlight	10	1.5	

Table 3: Number of working hours on electronic devices

per day				
Number of	Frequency (%)			
working hours/day	Computer at work	Computer at home	Handheld devices	
1-3 h	255	395	240 30+	
4-6 h	169	120	245	
>6	76	23	198	

difference in the incidence of symptoms was noted among the different regions of the respondents, and there was an insignificant association with the level of education. A significant correlation was found between increased hours of ED use and symptoms (P = 0.002). Graph 1 shows the frequency of all the symptoms associated with EDS.

#### **Ocular symptoms**

In regard to ocular and visual symptoms, participants were asked about the frequency and intensity of these symptoms. Ocular and visual symptoms include strain, ache, dryness, irritation, burning, and blurred and double vision. From the data collected, most reported that they experienced moderate intensity visual and ocular symptoms occasionally. However, in regard to double vision, difficulty focusing for near vision, colored halos around objects, and sensitivity to light, most respondents reported not to have experienced these symptoms, while the rest reported that they experienced the symptoms less often. Headaches were reported by 69.9% of them, with 75.8% being of moderate intensity. Eye burning, itching, blurred vision, and tearing were the most common ocular symptoms. Each had a frequency of 71%, 67.5%, 65%, and 62.3%, respectively. Table 4 summarizes the most frequent ocular symptoms reported.

#### Musculoskeletal symptoms

Participants were also asked to indicate how often they experienced musculoskeletal symptoms and headaches after using electronic devices. The most frequent musculoskeletal risk factors associated with the electronic devices syndrome are neck, shoulder, and back pain. Occasional shoulder and neck pain were found to be the most prevalent musculoskeletal symptoms that most participants experienced (50.2%). In addition, 44.9% reported having experienced occasional back pain.

A positive P value of 0.002 indicated significant correlation between increased hours of electronic devices usage and associated symptoms. Based on the P value of 0.01, it was clear that neck and shoulder pain severity have a positive relationship with age.

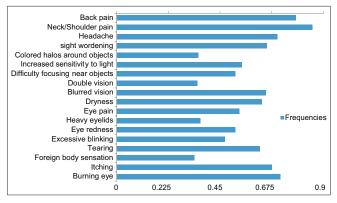
#### Carpal tunnel syndrome

A questionnaire is based on the work of Levine *et al.* and has been validated in secondary care for the diagnosis of CTS by Kamath and Stothard. The results gave a sensitivity of 85% for

Table 4: Frequency and intensity of ocular symptoms						
Ocular symptom	Frequency (%)			Intensity (%)		
	Never	Occasional	Always	Mild	Moderate	Intense
Eye burning	28.7	57.7	13.6		94.5	5.5
Itching	32.4	55.4	12.2		91.9	8.1
Foreign body sensation	66.1	29.2	4.6		93.6	6.4
Tearing	37.6	52.2	10.1		93.3	6.7
Excessive blinking	53	40.2	6.8		92.9	7.1
Eye redness	48.3	44.3	7.4		92.4	7.6

#### the scored questionnaire compared to 92% for nerve conduction studies. Importantly, the positive predictive value was 90% for the questionnaire and 92% for the nerve conduction studies. Symptom relief was taken as the "gold standard" for true carpal tunnel syndrome. This scored questionnaire can replace nerve conduction studies in the initial assessment of patients presenting with CTS [Table 5]. Since people are using handheld devices more often nowadays, the question "Do tingling and numbness present while holding your mobile phone?" was added to the questionnaire to assess the correlation between CTS and the use of mobile phones.

By using this questionnaire, a total of 142 (20.7%) reported having symptoms of CTS. In addition, 90 and 163 participants (13% and 23%, respectively) reported having been woken up at night by wrist pain or numbness. 25.8% of participants reported that these symptoms were often pronounced first thing in the morning, and 43.1% reported to perform trick movements to make the tingling/numbness leave their hands. In addition, 277 (40.1%) indicated that they experience tingling and numbness after using their cellphones, especially for prolonged periods.



Graph 1: Frequency of symptoms associated with CVS

Table 5: Cumulative percent of "Yes" answers				
Questions asked	Percent of "yes"			
	answers			
Has pain in the wrist woken you at night?	13%			
Has tingling and numbness in your hand woken you	23.6%			
during the night?				
Has tingling and numbness in your hand been more	25.8%			
pronounced first thing in the morning?				
Do you have/perform any trick movements to make	43.1%			
the tingling, numbness go from your hands?				
Do you have tingling and numbness in your little	20.8%			
finger at any time?				
Has tingling and numbness presented when you	22%			
were reading a newspaper, steering a car or knitting?				
Do you have any neck pain?	14.9%			
Has the tingling and numbness in your hand been	12.9%			
severe during pregnancy?				
Has wearing a splint on your wrist helped the	17.5%			
tingling and numbness?				
Do tingling and numbness present when you hold	40.1%			
your mobile phone?				

#### Discussion

Effects of CVS can manifest themselves in many varied forms.<sup>[9]</sup> These symptoms are linked to fatigue on the ocular, extraocular, and nervous systems of an individual as a result of excessive use of electronic devices, especially for very long hours.<sup>[6]</sup> According to Shantakumari et al.,[7] the most prevalent visual problems associated with prolonged use of computers include eye burning sensation (54.8%), headaches (53.3%), and eye tiredness. Both longitudinal and cross-sectional data collected from the study corresponded largely with the prevalence of symptoms related to VDU usage and the risk factors of using these devices. As Bali et al.[11] state, the risk factors and symptoms related to the use of electronic devices increase with excessive use of electronics. The findings of this study supported their statement since data collected indicated a positive correlation between the two variables: electronic devices usage and prevalence of symptoms related to EDs use. Also, Prodanovska et al.[12] reported an increase in musculoskeletal symptoms, which are some of the symptoms associated with electronic devices syndrome in their quantitative analysis of the same issue.

Light and waves emitted by the electronic devices result in retinal damage or eye discomfort, hence the prevalence of these symptoms.<sup>[13]</sup> This confirms the research done by Ranasinghe et al.<sup>[3]</sup> who state that light from the VDUs create a glaring effect on eyes, and this effect often results in symptoms such as nearsightedness, eye fatigue, blurred vision, and dry eye, among other symptoms. The results of this study also confirm previous findings of Shantakumari and his colleagues<sup>[7]</sup> that indicate that the lighting type of electronic devices results in a condition referred to as digital eye strain, which could be temporary or permanent depending on the intensity of the light and the hours that one spends using these devices. Prolonged use of electronic devices seemed to have a positive relationship with extraocular symptoms. Building on the results of this study, shoulder and neck pain was the most prevalent extraocular symptoms. Neck pain has been proven the most common symptom resulting from the use of smartphones, since the user tends to lean forward, thus stretching the neck muscles.<sup>[14]</sup> Neck and shoulder pain result from muscle fatigue due to long hours of using electronic devices.<sup>[15]</sup> Maintaining a static posture while using digital devices weakens and destabilizes the neck and shoulder muscles, resulting in intense pain.<sup>[16]</sup>

Individuals who worked for very long hours at home and at the office, especially those using desktops, reported frequent and intense shoulder and neck pain. These findings confirm that a static posture weakens the shoulder and neck muscles, hence causing pain.<sup>[17]</sup> In addition to these findings, a previous study by Toh *et al.*<sup>[2]</sup> indicated that the use of portable electronic devices results in the same effects as using static devices. This is because leaning forward stretches the disks and facet joints of the neck causing neck pain and headaches.<sup>[18]</sup> Building on the results of this study, using electronic devices at close range results in frequent and intense neck and shoulder pain and headaches. It

is reported that headaches have also been attributed to excessive use of smartphones.<sup>[19]</sup> According to Shantakumari *et al.*,<sup>[7]</sup> the ideal distance of viewing screens is 50–70 cm when the vergence and accommodation are at a resting state physiologically.

Increased digitalization and presence of smartphones have posed a major problem because smartphones are used at very close ranges of less than 50 cm.<sup>[20]</sup> Levels of muscle activation and efficiency are affected by excessive use of portable digital devices.<sup>[8]</sup> Ning *et al.*<sup>[21]</sup> also support this statement that prolonged cell phone use affects neck kinematics.

The cervical angle that people place their heads especially when using smartphones is the contributing factor to neck muscle pain.<sup>[22]</sup> Based on our the results, frequent and intense back pain is another musculoskeletal symptom associated with prolonged use of EDs. The results are in line with the discussions of Jin and Jong<sup>[23]</sup> and Lee *et al.*<sup>[8]</sup> who state that both abnormal and static postures cause pressure and discomfort on the spine, hence causing back pain. Work furniture and placement of keyboards or screens are also among the factors that contribute to back pain.<sup>[24]</sup> When the screen is placed too high or too low, it may result to back strain and abnormal postures respectively, hence causing the pain.<sup>[25]</sup> Uncomfortable and unstable furniture may also lead to back strain, which results in causing pain on both upper and lower back.<sup>[26]</sup>

Wrists, arms, and hands are other parts that are affected by excessive use of EDs.<sup>[27]</sup> Findings of this study confirmed that prolonged hours of using electronic devices cause pressure on the tendons of the wrists, causing wrist and hand pain. Carpal tunnel syndrome is a condition that causes numbness, pain, and tingling in the arm and hands.<sup>[28]</sup> It occurs when a median nerve is squeezed as it travels through the carpal tunnel in the wrist.<sup>[28]</sup> Based on the results of this study, it is clear that excessive use of electronic devices can result in the development of carpal tunnel syndrome. The results of the study in regard to CTS confirm the findings of a longitudinal study conducted by Toosi *et al.*<sup>[28]</sup> who revealed that prolonged use of electronic devices, such as computers and smartphones, cause pressure on the median nerve.

Generally, the findings of this study confirm the findings of a longitudinal study conducted by Ranasinghe<sup>[3]</sup> on Sri Lankan computer office workers who reported to have a high prevalence of CVS. Some of the factors that are associated with CVS include prolonged durations of occupation, intense daily computer use, female gender, use of contact lenses, and pre-existing eye disease, among other factors. Intensity and frequency of symptoms associated with electronic devices syndrome differ depending on gender differences.<sup>[29]</sup> However, the prevalence of these symptoms was not addressed based on gender differences. Prevalence of these symptoms also differs with age.<sup>[30]</sup> Children and adolescents tend to have more ocular and visual symptoms as a result of excessive use of electronic devices than adults.<sup>[31]</sup> Kim *et al.*<sup>[32]</sup> and Vacheva *et al.*<sup>[23]</sup> also confirm this building on

the findings of their research conducted among adolescents and children, respectively. In addition, a study conducted in Saudi Arabia by Altalhi<sup>[33]</sup> on health sciences students also support that adolescents tend to have more ocular and visual symptoms; they observed a lack of applying ergonomic practices among their participants which could be a contributing factor that explains the higher prevalence among such age group.

Our study did not address all the symptoms that result from prolonged use of digital devices. To clarify, regarding the discrepancies and gaps not addressed in the present study, future research in this field should be conducted for accounting the specific contextual and individual factors that influence the prevalence of the symptoms associated with EDs use.

We found that CVS is a growing public health problem which is significantly associated with increased health related complaints and unpleasing symptoms that can dramatically compromise the quality of life of the affected individuals, causing an increased load on primary care centers. Primary care physicians are the first to deal with such complaints having a crucial role in risk assessment and disease prevention. Community education about the impact of such a lifestyle and its consequences on the health necessitates more efforts to increase the awareness for proper handling of electronic devices.

#### Conclusion

As technology advances, electronic devices have become a common tool that is used for different purposes on daily basis. We found in our study that the so-called computer vision syndrome (CVS) is a growing public health problem, resulting in variety of complaints and symptoms. Thus, preventive measures and community education about the burden of such lifestyle, and the proper handling of devices must be addressed.

#### **Declaration of patient consent**

The authors certify that they have obtained all appropriate patient consent forms. In the form, the patients have given their consent for their images and other clinical information to be reported in the journal. The patients understand that their names and initials will not be published and due efforts will be made to conceal their identity, but anonymity cannot be guaranteed.

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Nil.

#### **Conflicts of interest**

There are no conflicts of interest.

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