# A Quasi-Experimental Study Examining the Impact and Challenges of Implementing a Fitness-Based Health Risk Assessment and a Physical Activity Counseling Intervention in the Workplace Setting

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# Abstract

**Objectives:** Few adults participate in enough physical activity for health benefits. The workplace provides a unique environment to deliver heath interventions and can be beneficial to the employee and the employer. The purpose of the study was to explore the use of a physical activity counseling (PAC) program and a fitness-based health risk assessment (fHRA) in the hospital workplace.

**Methods:** A workplace-based intervention was developed utilizing a PAC program and an fHRA to improve physical activity levels of employees. Hospital employees were enrolled in a 4-month PAC program and given the option to also enroll in an fHRA program (PAC + fHRA). Physical activity was assessed by accelerometry and measured at baseline, 2 months, and 4 months. Changes in musculoskeletal fitness for those in the fHRA program were assessed at baseline and 2 months.

**Results:** For both groups (PAC n = 22; PAC + fHRA n = 16), total and moderate to vigorous physical activity in bouts of 10 minutes or more increased significantly by 18.8 (P = .004) and 10.2 (P = .048) minutes per week at each data collection point, respectively. Only participants with gym memberships demonstrated increases in light physical activity over time. Those in the fHRA group significantly increased their overall musculoskeletal fitness levels from baseline levels (18.2 vs 21.7, P < .001). There was no difference in the change in physical activity levels between the groups.

**Conclusions:** A PAC program in the workplace may increase physical activity levels within 4 months. The addition of an fHRA does not appear to further increase physical activity levels; however, it may improve overall employee musculoskeletal fitness levels.

# Keywords

health promotion, physical activity, health risk assessment, musculoskeletal fitness, workplace wellness

# Introduction

Workplace wellness programs appear to improve physical activity levels.<sup>1-3</sup> However, meta-analyses of workplace interventions found studies used unclear or unjustified thresholds for meaningful changes in physical activity and used self-report.<sup>4,5</sup> The effect of these programs when using objective measures of physical activity is unclear. Moreover, there is limited research on musculoskeletal fitness-based health risk assessment (fHRAs) in the workplace setting, and this type of health risk assessment could be especially advantageous for workplaces where employees experience higher rates of musculoskeletal injury due to job-related physical demands. This article reports the results and challenges of a workplace

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intervention aimed to increase employee physical activity and musculoskeletal fitness levels.

In this quasi-experimental study, we determined whether:

- a personalized physical activity counseling program (PAC) can improve employee physical activity levels after 4 months using objective measures of physical activity;
- the addition of an fHRA to a PAC program elicits greater improvements in physical activity levels compared to PAC alone; and
- an fHRA is feasible to implement in the workplace and if it can be used to improve the musculoskeletal fitness of employees.

# Methods

We hypothesized that the PAC program would increase physical activity levels over 4 months, and the addition of an fHRA would further increase employee physical activity compared to PAC alone. We also hypothesized the fHRA would result in improved employee musculoskeletal fitness after 2 months. Since workplaces sometimes provide employees access to fitness facilities, we also assessed how fitness facility memberships influenced program results. Previous research has shown that providing participants with a gym membership alone does not improve fitness levels.<sup>6</sup>

This study took place at the St. Boniface General Hospital in Winnipeg, Manitoba, Canada, from December 2014 until September 2015 and used a 2-group repeated measures quasiexperimental design. Study protocol was approved by the University of Manitoba Education/Nursing Research Ethics Board and the St Boniface Hospital Research Review Committee (reference numbers E2014:092 and E2014:112). This study is reported in accordance with the Transparent Reporting of Evaluations with Nonrandomized Designs (TREND) reporting guidelines.<sup>7</sup>

Hospital staff were recruited via convenience sampling to participate in the study from December 2014 to May 2015. Employees were informed of the study using hospital posters and employee information outlets. Employees of the St Boniface Hospital who consented to participate via informed consent forms were included. Participants were excluded if the Physical Activity Readiness Questionnaire for Everyone<sup>8</sup> revealed they were unable to safely participate in physical activity. All research meetings took place at the Hospital.

Participants attended 4 one-hour, one-on-one sessions with a Canadian Society for Exercise Physiology (CSEP) Certified Exercise Physiologist (CEP)<sup>9</sup> who had previous experience providing physical activity counseling. The approach was rooted in the Transtheoretical Model of Behavior Change (TTM), which states that individuals go through 6 different stages before adopting a new behavior or discontinuing an old one.<sup>10</sup> Participants identified which stage of change best fit their current physical activity levels, and the CSEP-CEP provided counseling based on their current stage. Sessions were

tailored to each participant. Counseling included identifying physical activity opportunities available to the participant, education on different types of physical activities (eg, long distance running, leisure walks, gardening, etc) and their benefits, and creating physical activity schedules. Meetings took place 1 week, 3 weeks, 2 months, and 4 months into the study. No incentives were given to the participants to increase compliance or adherence.

Once recruited, participants were given the option to enroll in another intervention involving an fHRA. Those who declined the fHRA formed the PAC group, and those who agreed to participate formed the PAC + fHRA group. The research staff and CSEP-CEP were not blinded to participant group allocation.

Participants in the PAC + fHRA group attended 2 additional one-on-one meetings with the CSEP-CEP. During these meeting, the CSEP-CEP administered a musculoskeletal fitness test according to CSEP-Physical Activity Training for Health Manual.<sup>11</sup> The musculoskeletal fitness assessment uses 6 validated measures (grip strength, push-ups, sit and reach, vertical jump, back extension, and one leg stance) to determine overall musculoskeletal health and provides a score with an associated health benefit rating.<sup>11</sup> Based on participant results, the CSEP-CEP provided feedback and a tailored exercise prescription. This feedback contextualized participants' scores to their job duties; potential areas of increased injury risk were identified and discussed. Additional online resources outlining the benefits of musculoskeletal exercise and instruction on how to perform different exercises were also provided. Participants completed the same tests 2 months later to assess any changes.

Data were collected at 3 different time points: baseline, 2 months, and 4 months. The primary outcome was a change in total, moderate to vigorous, and light physical activity accrued in bouts of 10 minutes or more (TPA<sub>10Mins</sub>, MVPA<sub>10Mins</sub>, and LPA<sub>10Mins</sub>, respectively) as measured by accelerometry. At each data collection, participants wore an Actical accelerometer on the right hip for 7 days. To be included in the analysis, participants had to have at least 4 valid days (10 hours of wear time).<sup>12</sup> Intensity cut points were determined based on the 2007 to 2009 Canadian Health Measures Survey<sup>13</sup> using 30-second epochs. Smaller epochs were used to provide better estimates of activity intensity.<sup>14</sup> The TPA<sub>10Mins</sub> was defined as the sum of LPA<sub>10Mins</sub> and MVPA<sub>10Mins</sub>. Data were processed using Kinesoft software (V3.3.75). Only activity recorded on valid days were included. All physical activity variables were standardized for wear time using the method developed by Katapally and Muhajarine.<sup>15</sup> which has been shown to reduce biases due to variable wear times.

Participants indicated if they had a fitness facility membership to determine whether this influenced program results. Access to fitness facilities was not offered as part of the intervention, and participants were not required to get one to participate. Stage of change based on TTM was also assessed at each data collection. Change in fitness score for those in the PAC + fHRA group was included as a secondary outcome.

All analyses were performed in SAS version 9.4 with  $\alpha = .05$ . Changes in TPA<sub>10Mins</sub>, MVPA<sub>10Mins</sub>, and LPA<sub>10Mins</sub>

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Figure 1. Participant flow through the study.

were assessed with a multilevel model regression analysis with time (baseline, 2 months, and 4 months) as a continuous level-1 predictor and age, group, and fitness facility membership (membership vs no membership) as level 2 predictors. Both intercept and time were included as random effects. Change in fitness levels in the PAC + fHRA group were tested using a paired *t* test and a Wilcox-signed rank test.

# Results

Figure 1 shows the flow of participants through the study. Two individuals in the PAC + fHRA group were unable to complete

the second fitness assessment; however, because they still received the intervention component of the PAC + fHRA group, they were included in the PAC + fHRA group for the analysis.

Baseline characteristics can be seen in Table 1. Age, gender, and body mass index did not differ between PAC and PAC + fHRA. No differences were observed between the 2 groups for fitness facility membership or physical activity levels.

The TPA<sub>10Mins</sub>, MVPA<sub>10Mins</sub>, and LPA<sub>10Mins</sub> significantly increased over time for both the groups. Physical activity levels increased by 18.8 (95% confidence interval [CI]: 7.0, 30.6; P = .004), 10.2 (95% CI: 0.4, 20.0; P = .048), and 8.9 (95%

	PAC, n = 22	$\begin{array}{l} PAC + fHRA, \\ n = I6 \end{array}$	P Value
Demographics			
Age, years	47 <u>+</u> 2	51 ± 2	.304
Gender (% male per group)	l (5%)	l (6%)	-
BMI, kg/m <sup>2</sup>	28.2 ± 1.4	29.6 ± 1.4	.500
Fitness facility membership (%)	15 (68%)	11 (69%)	-
Physical activity levels			
TPA <sub>10Mins</sub> , mins/week	$61 \pm 12$	$72 \pm 12$	.533
MVPA <sub>10Mins</sub> , mins/week	$38 \pm 12$	37 $\pm$ 11	.952
LPA <sub>10Mins</sub> , mins/week	22 <u>+</u> 4	34 <u>+</u> 8	.181

Table I. Comparison of Baseline Characteristics Between PAC and PAC  $+ \mbox{ fHRA.}^{a,b}$ 

Table 2. Baseline and Follow-Up Fitness Scores for PAC + fHRA.<sup>a</sup>

	Baseline, $n = 14$	Follow-Up, $n = 14$	P Value
Overall score <sup>b</sup> Fitness test <sup>c</sup>	18.2 ± 0.9	21.7 ± 0.8	<.001
Grip strength	4.3 ± 0.2	4.7 ± 0.1	.082
Push-ups	3.0 <u>+</u> 0.4	4.0 <u>+</u> 0.3	.003
Leg power	3.7 <u>+</u> 0.3	4.1 <u>+</u> 0.3	.054
Balance <sup>d</sup>	1.6 <u>+</u> 0.1	I.9 <u>+</u> 0.1	.082
Trunk endurance	3.2 <u>+</u> 0.3	3.9 <u>+</u> 0.3	.055
Sit and reach	$\textbf{2.6}~\pm~\textbf{0.4}$	3.4 $\pm$ 0.3	.012

Abbreviations: fHRA, fitness-based health risk assessment; PAC, physical activity counseling.

<sup>a</sup>Values expressed as mean  $\pm$  standard error.

<sup>b</sup>Overall score calculated as sum of all test scores.

<sup>c</sup>Categorical scores for grip strength, push-ups, leg power, trunk endurance, and sit and reach scored as poor, 1; fair, 2; good, 3; very good, 4; and excellent, 5.

<sup>d</sup>Balance scored as below average, 1 and above average, 2.

Bold face indicates significant P-values at alpha = .05

 $MVPA_{10Mins}$ , moderate to vigorous intensity physical activity in bouts of 10 minutes or more; PAC, physical activity counseling;  $TPA_{10Min}$ , total physical activity in bouts of 10 minutes or more.

Abbreviations: BMI, body mass index; fHRA, fitness-based health risk assess-

ment; LPA<sub>10Mins</sub>, light intensity physical activity in bouts of 10 minutes or more;

 $^{\rm a}$  Continuous variables expressed as mean  $\pm\,$  standard error. Statistical difference determined using a t test.

<sup>b</sup>Categorical variables expressed in frequencies (percentage of group).

CI: 1.4, 16.4; P = .026) minutes per week at each data collection point for TPA<sub>10Mins</sub>, MVPA<sub>10Mins</sub>, and LPA<sub>10Mins</sub>, respectively. Neither group, fitness facility membership, nor age was significant predictor for TPA<sub>10Mins</sub> and MVPA<sub>10Mins</sub>. No significant interaction between group × time was observed.

For LPA<sub>10Mins</sub>, there was a significant interaction between time and fitness facility membership. Participants with memberships had greater increases in LPA<sub>10Mins</sub> over time compared to those without by 21.1 (95% CI: 4.8, 37.3; P = .022) mins per week, at each subsequent data collection. A visual representation of this relationship and results from the multilevel model are included in the Supplementary Material. Means and standard error for physical activity levels of both groups are also included in the Supplementary Material.

A paired *t* test found a significant increase in overall musculoskeletal fitness scores for those in the PAC + fHRA group, t(13) = -4.78, P < .001. (Table 2) Statistically significant improvements were only seen in push-ups, t(13) = -3.61, P = .003, and sit and reach, t(13) = -2.92, P = .012. These results were confirmed with a Wilcox signed rank test (data not shown). Other variables were trending toward significance.

More participants reported being in the action and maintenance stage of change as the program progressed. At baseline, 45% and 50% of individuals were in these stages in the PAC and PAC + fHRA group, respectively. This increased to 56%and 63% at 2 months and 64% and 75% at 4 months, respectively.

#### Discussion

Our study showed that a CSEP-CEP-delivered physical activity counseling intervention increased average  $TPA_{10Mins}$ ,  $MVPA_{10Mins}$ , and  $LPA_{10Mins}$  measured via accelerometry within 4 months. Changes in  $LPA_{10Mins}$  were dependent on fitness facility membership. There was no difference between the groups. However, use of an fHRA in the workplace did increase overall musculoskeletal fitness levels.

The increase in TPA<sub>10Mins</sub> and MVPA<sub>10Mins</sub> indicates participants were engaging in more planned physical activity amounting to 1 additional exercise session per week (20- to 40-minute increase). An increase in 1 exercise session per week could decrease stroke risk by up to 17%.<sup>16,17</sup> Five participants were meeting the Canadian and American Physical Activity Guidelines<sup>18,19</sup> at the end of the intervention, whereas only 1 participant met the guidelines at baseline.

Previous research has implied counseling and HRAs have their own effect that can be summed when interventions are used together.<sup>4</sup> Our data suggest improvements are primarily due to counseling. Lack of an fHRA effect may be due to the method for assessing physical activity, as movements such as resistance training are not optimally captured by accelerometers.<sup>20,21</sup>

Few HRAs have used objectively measured physical activity as an outcome or looked at the effect of an fHRA in the workplace. Our study demonstrates that an fHRA can be used in the workplace with minimal equipment and resources and can elicit greater overall musculoskeletal health within 2 months. This has not previously been shown in the literature. The changes observed in push-ups and sit and reach scores in our study could be equated to a 1.79- and 1.93-fold improvement in work ability, respectively.<sup>22</sup>

Our CSEP-CEP-based program allowed us to create and deliver flexible and personalized physical activity interventions. Exercise prescriptions used resources already available to the participant, reducing the cost of the program. Results demonstrated that incorporating an exercise and health specialist in the workplace can be an effective means of health promotion. The CSEP-CEP certification is specific to Canada; however, individuals with comparable certifications, such as an American College of Sports Medicine Clinical Exercise Physiologist, would be able to deliver similar interventions.

The measures we used to assess physical activity were not able to capture resistance training in both the groups, which presented a challenge in assessing the intervention's impact. Future research should combine activity logs with accelerometers to fully capture resistance training. Participants were able to choose their group. We allowed participants choice to facilitate better adherence.<sup>23</sup> This also ensured results were more indicative of a real-world setting, where employees self-select programs to participate in. However, without using a randomized study design, we cannot say the results seen were solely due to the intervention. Participants and research staff were not blinded, although the primary outcome was objectively measured independent of research staff (ie, participants wore accelerometer for 7 days and did not have contact with staff during measurement) reducing measurement bias due to nonblinding.

The biggest challenge for this study was recruitment and sampling. Previous research piloting a similar intervention in the primary care setting recruited 119 (50%) of 237 possible participants. In comparison, only 78 (2%) of 4100 employees expressed interest in this study. This may be due to healthy individuals being less interested in a health intervention compared to those already in the primary care setting for a preexisting condition. Small sample size, gender imbalance, and the hospital setting (ie, employees are knowledgeable on health issues) impact the generalizability of results. Therefore, while results are promising, they should be interpreted with caution. Despite these limitations, out study provides valuable insight on the use of fHRAs and PAC in the workplace and how they may be used to improve physical activity levels of employees.

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#### **Supplemental Material**

Supplemental material for this article is available online

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