BMJ Open Quality Workflow-based data solutions are required to support antimicrobial stewardship in general practice

Lesley A Hawes ^(D), ^{1,2} Lyle Turner, ^{1,3} Kirsty L Buising, ^{2,4} Danielle Mazza^{1,2}

INTRODUCTION

To cite: Hawes LA, Turner L, Buising KL, *et al.* Workflowbased data solutions are required to support antimicrobial stewardship in general practice. *BMJ Open Quality* 2019;**8**:e000628. doi:10.1136/ bmjoq-2019-000628

 Additional material is published online only. To view please visit the journal online (http://dx.doi.org/10. 1136bmjoq-2019-000628).

Received 8 January 2019 Revised 26 July 2019 Accepted 13 August 2019

(Check for updates

© Author(s) (or their employer(s)) 2019. Re-use permitted under CC BY-NC. No commercial re-use. See rights and permissions. Published by BMJ.

¹Department of General Practice, Monash University, Notting Hill, Victoria, Australia ²National Centre for Antimicrobial Stewardship, The Peter Doherty Institute for Infection and Immunity, Melbourne, Victoria, Australia ³Institute for Urban Indigenous Health, Windsor, Queensland, Australia ⁴Victorian Infectious Diseases Service, Royal Melbourne

Service, Royal Melbourne Hospital, Melbourne, Victoria, Australia

Correspondence to

Mrs Lesley A Hawes; Lesley.Hawes@monash.edu

Overuse of antibiotics contributes to the growing problem of antibiotic resistance in pathogens, which is impacting not only on health systems but the global economy.¹² To manage the problem, we must ensure adequate treatment and prevention of infection, while looking for opportunities to minimise the harm from unnecessary use of antibiotics.³ To optimise antibiotic prescribing, we must know which antibiotics are being prescribed, to whom they are prescribed and the clinical indications for those prescriptions. These data can then be analysed for opportunities to effect and monitor change in antimicrobial stewardship (AMS) programmes. Most of the antibiotics consumed by humans are prescribed in the community, $\frac{4}{8}$ so the general practice setting is important for AMS. Community antibiotic data often come from dispensed prescriptions (sales),⁵ but dispensed prescriptions may include prescriptions from other community settings and providers (eg, residential facilities, hospital outpatients)⁷⁹ or may not include all general practice prescriptions (eg, private prescriptions).¹⁰ This obscures the specific contribution by general practitioners in general practice. The reasons for prescriptions are not available in most dispensed prescriptions. Surveys are also used,¹¹⁻¹³ which collect the reason(s) for prescription, but these are resource intensive. A range of commercially available clinical software is used in general practice but they have limited interoperability, so the secondary analysis of electronic medical records (EMRs) and the targeting and monitoring of AMS initiatives has been difficult.

The aim of this study is to investigate the extent to which prescribing data available from Australian general practice EMRs can be used to identify possible targets for AMS by comparing antibiotic prescribing with antibiotic prescribing guidelines.

METHODS

Data were extracted from the deidentified patient records of consultations conducted between 1 January 2010 and 31 December 2014 from 50 general practices in Melbourne's eastern suburbs using POpulation Level Analysis and Reporting (POLAR) for general practice (formerly known as MAGNET).¹⁴ Importantly, data were extracted from nominated fields in the EMR but not from free-text progress notes. Further details are provided with the analysis of the prescribed antibiotics.¹⁵

RESULTS

Data related to antibiotic prescriptions were available from 39 of the 50 practices. The other 11 practices did not have data for all 5years. Over the 5years, 597302 antibiotic prescriptions were provided to 164552 patients. Thirteen (33.3%) of the 39 practices (231388 (38.7%) of the prescriptions) had no reason-for-prescription (reason) data recorded in the nominated field of the EMR. None of the other 26 practices had a reason documented for all antibiotic prescriptions, and there were 5748 different versions of reasons used for the antibiotic prescriptions. Many entries were free text, with some being uninterpretable (eg, single letters), or containing typographical errors. The number of antibiotic prescriptions with an interpretable reason was 103217 (17.3%). Some reasons provided for an antibiotic prescription were attributed to an underlying condition, for example, asthma, or a symptom/sign, for example, fever, rather than a diagnosis.

DISCUSSION

We found recording of an interpretable reason for prescription of an antibiotic to be low in the EMRs currently in use in this cohort of Australian general practices. The separate field available for recording this information does not appear to be useful to

Open access

general practitioners (GPs). This problem has also been reported in the 2019 Antimicrobial Use and Resistance in Australia (AURA) report. Since 2015, only 33.4% of prescribed systemic antibiotics had a reason for prescription recorded (p 85).¹⁶ The AURA report gathers data from the largest, but non-randomised, voluntary sample of Australia-wide general practice EMR data (MedicineInsight).¹⁷ The lack of reason-for-prescription has also been reported from general practices in England, where 31%,¹⁸ and 33.2%¹⁹ of systemic antibiotic prescriptions could not be linked to a reason for prescription. In Denmark, 32% of systemic antibiotic prescriptions had no clinical indication and, of those with a clinical indication, 26% were 'infection'.²⁰ Among a 19 million person cohort of privately insured patients in the USA, where reason for prescription is inferred from the diagnosis code, 28.5% of oral antibiotic prescriptions had no diagnosis code.²¹ In the Netherlands, where prescribers are now required to write the indication on the prescription for 39 medicines (including some antimicrobial agents), there was poor recording of diagnosis codes and the authors called for improvements to Dutch prescribing software to allow easy linkage with the indication.²²

A limitation is the small sample size, but a range of commercially available clinical software was used in these 39 practices. This study highlighted that some software uses standardised coding, others use free-text entries, and in some software or practices, this field may either be absent or is able to be turned off.

Poor and missing diagnostic coding in antibiotic prescribing and a lack of EMR standardisation are jeopardising the ability to conduct effective AMS in general practices. To enable meaningful analysis and feedback, the reason for prescription should be recorded in a standardised field suitable for data extraction. Clinical software packages should be designed to better facilitate consistent documentation of the reason for prescription and to fit within the workflow of a GP consultation. Information technology solutions^{23–25} are urgently required to improve the EMR to support antimicrobial stewardship initiatives in the general practice setting. Until these are in place, it will be difficult to accurately target AMS programmes to general practice and to monitor progress over time.

Acknowledgements Outcome Health for access to the data and the GPs and practices who participated in the data set.

Contributors LH undertook the research and wrote the manuscript. LT, KB and DM assisted with interpretation of the analysis and contributed to the manuscript. All authors approve the manuscript and its submission.

Funding This work was funded by the National Health and Medical Research Council (Grant No. 1079625 to the National Centre for Antimicrobial Stewardship).

Competing interests None declared.

Patient consent for publication Not required.

Provenance and peer review Not commissioned; externally peer reviewed.

Open access This is an open access article distributed in accordance with the Creative Commons Attribution Non Commercial (CC BY-NC 4.0) license, which permits others to distribute, remix, adapt, build upon this work non-commercially,

6

and license their derivative works on different terms, provided the original work is properly cited, appropriate credit is given, any changes made indicated, and the use is non-commercial. See: http://creativecommons.org/licenses/by-nc/4.0/.

ORCID iD

Lesley A Hawes http://orcid.org/0000-0002-1351-337X

REFERENCES

- 1. O'Neill J. Review on antimicrobial resistance. antimicrobial resistance: tackling a crisis for the health and wealth of nations. London: Wellcome Trust and HM Government, 2014.
- World Health Organization. Antimicrobial resistance: global report on surveillance. Geneva: WHO, 2014.
- World Health Organization. Global action plan on antimicrobial resistance. Geneva: WHO, 2015.
- Australian Commission on Safety and Quality in Health Care. Aura 2017: second Australian report on antimicrobial use and resistance in human health. Sydney: ACSQHC, 2017.
- 5. European Centre for Disease Prevention and Control. *Antimicrobial consumption. annual epidemiological report for 2016.* Stockholm: ECDC, 2016.
- World Health Organization. Medicines use in primary care in developing and transitional countries: fact book summarizing results from studies reported between 1990 and 2006. Geneva: WHO, 2009.
- Aabenhus R, Siersma V, Hansen MP, et al. Antibiotic prescribing in Danish general practice 2004-13. J Antimicrob Chemother 2016;71:2286–94.
- Suda KJ, Hicks LA, Roberts RM, et al. Antibiotic expenditures by medication, class, and healthcare setting in the United States, 2010-2015. *Clin Infect Dis* 2018;66:185–90.
- 9. Organisation for Economic Co-operation and Development. *Health at a glance 2017*. Paris: OECD Publishing, 2017.
- Pharmaceutical Benefits Advisory Committee, Drug utilisation subcommittee. Antibiotics: PBS/RPBS utilisation, OCT 2014 and Feb 2015. 2015. Canberra: Department of Health, 2015.
- Fleming-Dutra KE, Hersh AL, Shapiro DJ, *et al.* Prevalence of inappropriate antibiotic prescriptions among US ambulatory care visits, 2010-2011. *JAMA* 2016;315:1864–73.
- Williams MR, Greene G, Naik G, et al. Antibiotic prescribing quality for children in primary care: an observational study. Br J Gen Pract 2018;68:e90–6.
- Biezen R, Pollack AJ, Harrison C, et al. Respiratory tract infections among children younger than 5 years: current management in Australian general practice. Med J Aust 2015;202:262–5.
- Mazza D, Pearce C, Turner LR, et al. The Melbourne East Monash general practice database (magnet): using data from computerised medical records to create a platform for primary care and health services research. J Innov Health Inform 2016;23:523–8.
- Hawes L, Turner L, Buising K, *et al.* Use of electronic medical records to describe general practitioner antibiotic prescribing patterns. *Aust J Gen Pract* 2018;47:796–800.
- 16. Australian Commission on Safety and Quality in Health Care. Aura 2019: third Australian report on antimicrobial use and resistance in human health. Sydney: ACSQHC, 2019.
- MedicineWise NPS. MedicineInsight Sydney: NPS MedicineWise;, 2019. Available: www.nps.org.au/medicine-insight [Accessed June 2019].
- Dolk FCK, Pouwels KB, Smith DRM, et al. Antibiotics in primary care in England: which antibiotics are prescribed and for which conditions? J Antimicrob Chemother 2018;73(suppl_2):ii2–10.
- Smieszek T, Pouwels KB, Dolk FCK, et al. Potential for reducing inappropriate antibiotic prescribing in English primary care. J Antimicrob Chemother 2018;73(suppl_2):ii36–43.
- Aabenhus R, Hansen MP, Siersma V, et al. Clinical indications for antibiotic use in Danish general practice: results from a nationwide electronic prescription database. Scand J Prim Health Care 2017;35:162–9.
- Chua K-P, Fischer MA, Linder JA. Appropriateness of outpatient antibiotic prescribing among privately insured us patients: ICD-10-CM based cross sectional study. *BMJ* 2019;28.
- Holsappel IGA, Koster ES, Winters NA, et al. Prescribing with indication: uptake of regulations in current practice and patients opinions in the Netherlands. Int J Clin Pharm 2014;36:282–6.
- Vaughn VM, Linder JA. Thoughtless design of the electronic health record drives overuse, but purposeful design can nudge improved patient care. *BMJ Qual Saf* 2018;27:583–6.
- Cohen DJ, Dorr DA, Knierim K, et al. Primary care practices' abilities and challenges in using electronic health record data for quality improvement. *Health Aff* 2018;37:635–43.

25. Sweidan M, Williamson M, Reeve JF, *et al.* Evaluation of features to support safety and quality in general practice clinical software. *BMC*

Med Inform Decis Mak 2011;11.