## Restorative dentistry

#### Centric concerns

Sir, we were saddened to read the description of the punishment meted out to some worn teeth in the second paper on *Centric relation and increasing the occlusal vertical dimension*. (*BDJ* 2021; **230**: 83-89).

The first paper on the topic was riddled with old myths and fallacies about occlusion and wear, but the second paper caused us even more concern. It described a patient with localised anterior tooth surface loss with an obvious erosive component. All four canines and first premolars were in contact with one another and all the visible teeth had their marginal ridges intact – where most of their strength is. Traditional deprogramming devices are considered largely irrelevant when managing localised anterior tooth surface loss – unless wholly unnecessary gross dental destruction of moderately worn incisor teeth is chosen to be undertaken.

Sadly, six anterior teeth suffered an unprovoked attack with an airotor to provide one path of insertion for what Figure 22 described, euphemistically, as 'minimal reduction for 360-degree veneers'. However, that clinical picture showed complete removal of enamel to receive six ceramic full crowns which did about 40 years' worth of structural damage – apparently justified by some old nonsense about occlusion, vertical dimension and wear.<sup>1</sup> That amount of elective, irreversible tooth destruction is not what we understand is normally involved when the word 'veneer' is used.

The biologically sensible approach to this sort of tooth wear was not further subtraction from the worn teeth, as described, but rather one utilising additive resin composite bonding, which was described as long ago as 2003 by Redman and colleagues<sup>2</sup> and since then confirmed as being successful by many other clinicians in different locations.<sup>34,5,6</sup>

A systematic review by Mesko *et al.*<sup>7</sup> concluded that 'rehabilitation with direct resin composite is undoubtedly more conservative than tooth preparations for full or partial indirect restorations [...] this offers good clinical results and satisfied patients'. Recent research has shown that when longevity of a restored anterior tooth is measured, crowns result in decreased longevity of the tooth when compared with direct restorations.<sup>8</sup>

Resin composite additions bonded at an increased anterior occlusal vertical dimension

have been shown consistently to be very effective for managing worn teeth, while leaving all the strength inherent in their marginal ridges still available for the patient's future needs. Lastly, the supposed '360-degree veneers' term confounds us. We do like to use words properly and therefore ask gently 'did the consent record specify the word veneers?' If it did, then what was done to those unfortunate teeth might not be defensible on Montgomery consent grounds.

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## Health and safety

### 'Never' fear

Sir, it is pleasing to note that the Healthcare Safety Investigation Branch have removed extraction of the wrong tooth from the Never Event list due to 'strong and systemic safety barriers' not being in place.1 However, it is also good news in terms of training undergraduates. Fear of failure is a significant issue with the dental undergraduates and our future dental professionals. Indeed, the Good Childhood Report (2020) has reported that British teenagers have the lowest life satisfaction in Europe, in part due to fear of failure.2 As highlighted by the NHS Leadership Academy (2020) 'the word "never" can imply that someone has done something wrong and implies blame and liability. For

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staff it can lead to a feeling that they are to blame and can cause moral injury.<sup>3</sup>

We all strive for the highest possible standards of patient care, and as such teach students to follow national and local guidance and welcome that any wrong site tooth extraction would still be considered by LocSSiPs.4 However, even the previous terminology and investigation processes created unintended consequences. Attempting to learn whilst in the heightened levels of anxiety caused by undertaking a potential Never Event procedure, can lead to avoidance behaviour and a reluctance to develop skills further. Therefore, the human factors involved in undertaking such procedures should be examined, and rather than Never Events, perhaps we should encourage a more positive culture to empower staff to ensure that following the relevant National Safety Standards are 'Always Events'.

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## Orthodontics

#### Brackets response

Sir, we thank the authors for their comments<sup>1</sup> related to our letter<sup>2</sup> on orthodontic brackets for dental trauma. We are not recommending the use of orthodontic brackets in the management of dental trauma without adequate training and/or supervision. Indeed, we wished to highlight the need to be suitably trained and confident to place them.

The Royal College of Surgeons of England guidelines state that clinicians may place bracket and wire splints if confident to do so.<sup>3</sup> The British Society of Paediatric Dentistry guidelines on the management of traumatic dental injuries during the COVID-19 pandemic state that a skilled operator is needed when placing brackets and highlight the need for passive placement to avoid unwanted

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orthodontic tooth movement.<sup>4</sup> Clinicians should be mindful of their level of experience and not perform a procedure without the necessary training and skillset. In accordance with guidance, clinicians may use other well-known splinting techniques, including composite and wire splint.

> J. Lee, C. Dale, S. Acharya, A. Shathur, Liverpool, UK

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## **Community healthcare**

## Fostering relationships

Sir, a recent letter highlights the need for collaborative working between dental and community pharmacy (CP) teams.<sup>1</sup> This model of partnership already exists with general medical practitioners, as CPs have served as referral mechanisms to them and other healthcare team members. As a pharmacist and a dental public health researcher, I agree fostering a relationship between pharmacy and dental health teams would improve patient care.

There are over 11,000 NHS CPs in England: some are in hard to reach areas and are accessed by people who may not routinely use other NHS services.2 CP settings have been effective for public health interventions such as alcohol reduction, smoking cessation and weight management. They could also have significant potential to deliver approaches towards fighting oral health diseases. In my years of working as a community pharmacist, I have been approached regularly for oral health advice, as a first point of contact and to purchase over-the-counter medications for symptomatic relief. While we aim to do the best for these patients, there are deficiencies in our oral health knowledge. From personal experiences3 and courses, we are able to offer guidance on some oral health conditions such as mouth ulcers and toothache, however there is still a lack of confidence in advising on more complex conditions. There is a need for more to be done such as incorporating oral health in undergraduate pharmacy programmes and accessible courses, workshops and seminars for practising CPs delivered by dental health professionals. I discussed this with a few colleagues who are all keen to improve oral health knowledge but potential barriers include timing, cost and support from employers.

Pre-pandemic, I was involved in facilitating seminars aimed at encouraging dental students to foster collaborative working relationships with CPs when they work with GDPs. It is imperative dental professionals are encouraged to establish better professional relationships with their local CP teams and vice versa.

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## **Paedatric dentistry**

#### Just plain milk?

Sir, I recently treated a paediatric patient presenting with multiple carious lesions. Dietary analysis was at first glance unremarkable, the parents reporting she was predominantly restricted to water and 'plain milk' between meals. It later transpired the whole family had been adopting a dairy free diet for several years after the youngest child was diagnosed with lactose-intolerance. In this instance, the 'plain milk' referred to unsweetened oat milk which the family perceived as the healthiest available option.

Studies show 23% of the British population use plant-based milk alternatives and within this sector, oat milk showed the most rapid increase in volume of sales.<sup>1</sup> An interesting *BDJ* article drew attention to the presence of free sugars in some plant-based milks.<sup>2</sup> Specifically regarding oat milk, from a caries perspective some seemingly healthier 'unflavoured' or 'unsweetened' products can be misleading for patients and dental professionals. The production process of some popular oat milks involves enzymatic breakdown of oats to form maltose.<sup>3</sup> Maltose can be readily fermented by plaque bacteria and therefore potentially cariogenic, even in the absence of other additional sugars.<sup>4</sup>

Patients could be misled by comparing the nutritional information between bovine milk and certain oat milks and concluding that both products contain a similar sugar content.<sup>3</sup> We have a responsibility to make patients aware of the inherent potential differences in cariogenicity between lactose contained in bovine milk<sup>2</sup> and maltose found in oat milk,<sup>4</sup> even if both drinks are consumed 'plain'. As we are increasingly likely to encounter patients who consume plant-based milks, time should be taken to discuss specifics of dairy or plant-based milk products and their potential impact on dental health.

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## Geography

#### Ireland and island

Sir, we were interested to read the letter by our colleague R. Crutchley under the heading 'Geography' (BDJ 2021; 230: 185). Sadly, there is little doubt that the recent Brexit arrangements have made life more difficult for many people in Northern Ireland, including Ballymena, with difficulties now being experienced in obtaining dental and other supplies. However, when Mr Crutchley states that there is no political country called Ireland, unfortunately he errs about his version of geographical facts. Ireland is an island in North-Western Europe, which is situated in the north Atlantic Ocean. If Mr Crutchley doubts these two Irishmen's schoolboy memories of their geography, could he please consult the allegedly omniscient Professor Google for confirmation.

> M. G. D. Kelleher, Bromley; F. J. T. Burke, Birmingham, UK https://doi.org/10.1038/s41415-021-2973-4