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# Care of Adult Refugees with Chronic Conditions



Genji Terasaki, MD\*, Nicole Chow Ahrenholz, MD, Mahri Z. Haider, MD, MPH

#### **KEYWORDS**

- Refugee Immigrant Asylee Primary care Mental health Chronic disease
- Cross-cultural medicine Language

#### **KEY POINTS**

- Refugees make up a subset of immigrants who have been forcibly displaced from their homes by persecution, generalized violence, rape, and human rights abuses.
- Use of a professional medical interpreter is essential for patients with limited English proficiency.
- Primary care providers should be vigilant for latent infectious conditions such as tuberculosis and hepatitis B virus infection.
- Mental health conditions such as depression, anxiety, and posttraumatic stress disorder are very common in traumatized populations. Screening for these is necessary.
- Multiple barriers to managing chronic conditions in refugee patients exist, including transportation, language, challenges in navigating pharmacies, and insurance. Providers should recognize competing agendas or explanatory models related to their patients' conditions.



Video of 82-year-old man's description of how torture relates to chronic leg pain accompanies this article at http://www.medical.theclinics.com/

## INTRODUCTION

Fleeing from generalized violence, rape, and torture, more than 17 million people worldwide are unable to return to their home countries. Civil conflicts and systematic persecutions, some of which have persisted for years, have forced millions into a state of protracted exile in neighboring countries. Many live and wait in overcrowded refugee camps hoping for restoration of political stability, acceptance, and safety in their home countries. The goal of the United Nations High Commissioner for Refugees

Disclosures: We have no commercial or financial conflicts of interest, or any funding sources. Section of General Internal Medicine, Department of Medicine, Harborview Medical Center, University of Washington, Box 359780, 325 Ninth Avenue, Seattle, WA 98104, USA

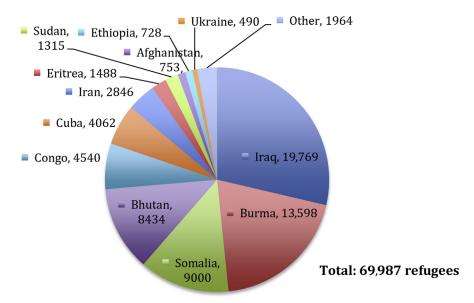
\* Corresponding author.

E-mail address: terasaki@uw.edu

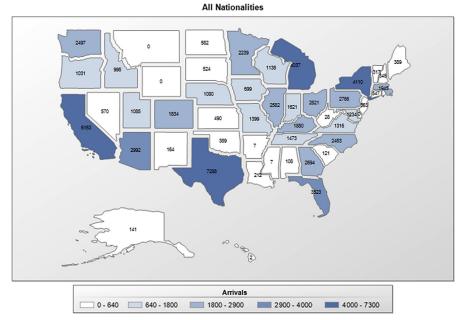
Med Clin N Am 99 (2015) 1039–1058 http://dx.doi.org/10.1016/j.mcna.2015.05.006 (UNHCR) is to work toward long-term solutions of either voluntary repatriation or local integration into their host country. However, in some cases, the UNHCR has no other option than to permanently resettle refugees to a third country such as the United States, Australia, or Canada.<sup>1</sup>

The United States uses a legal definition of a refugee that is similar to the 1951 United Nations' Convention: a person outside of the United States who demonstrates a history of "persecution or fear of persecution due to race, religion, nationality, political opinion, or membership in a particular social group.<sup>2</sup>" In 2014, the United States admitted almost 70,000 refugees, with the largest numbers originating from Iraq, Burma (Myanmar), Somalia, and Bhutan (Fig. 1). As a subset of the total immigrant population, refugees have been resettled in all but 2 states, with a large proportion going to Texas, California, New York, and Michigan (Fig. 2).<sup>3</sup> In addition to the refugees who are accepted for admission before their departure from overseas, asylum seekers make up an important group of potential immigrants who apply for asylum after arrival to the United States. To receive asylum, an immigration court must determine whether the asylum seeker meets the same legal definition as a refugee. In 2013, the US Citizenship and Immigration Services granted asylum to 25,199 individuals with the largest proportion being from the People's Republic of China (34%).<sup>4</sup>

The legal status of refugee or asylee is important because, in addition to receiving asylum, it confers several short-term government assistance programs, not available to other immigrants. Refugees receive 8 months of medical coverage, representing a window period to complete an initial health evaluation and obtain subspecialty consultation if necessary. They are also eligible to apply for health insurance through the Affordable Care Act; other immigrants must wait 5 years. The government has partnered with private voluntary agencies to assists refugees in their resettlement process with services such as orientation, food and clothing, initial housing, and sponsor programs. Voluntary agencies may also provide case management, English language



**Fig. 1.** Countries of origin of refugees resettled to the United States during fiscal year 2014. (*Data from* Refugee Processing Center. Reports. Available at: http://www.wrapsnet.org/Reports/AdmissionsArrivals/tabid/211/Default.aspx. Accessed October 29, 2014.)



**Fig. 2.** Numbers of refugees accepted by state during the fiscal year 2014. (*From* Refugee Processing Center. Reports. Available at: http://www.wrapsnet.org/Reports/AdmissionsArrivals/tabid/211/Default.aspx. Accessed October 29, 2014; with permission.)

classes, and vocational training. Also, in contrast to other immigrants, refugees and asylees are entitled to an accelerated path to citizenship. They can apply for a green card after the first year and for citizenship at 5 years.

Whereas much of the published literature on refugees and asylees has addressed the medical care during first year after resettlement, this article primarily focuses on the long-term management of adults in primary care. The first section briefly covers the overseas and domestic evaluation, which is an opportunity to detect and treat latent infectious conditions before they emerge later with dire consequences. Additionally, mental health issues are prevalent in refugee and asylee populations and need to be recognized and managed in a culturally appropriate manner. The final section focuses on chronic disease management in this vulnerable population.

#### THE IMPORTANCE OF USING A TRAINED INTERPRETER

The impact of language barriers on health care is well documented in the literature. When compared with fluent English speakers, communication problems contribute to adverse events at a higher rate for patients with limited English proficiency.<sup>5</sup> These patients have lower rates of preventive screening and services and higher rates of hospitalization and drug complications.<sup>6</sup> Additionally, language barriers are associated with lower patient satisfaction and a lower rate of adherence to medication regimens.<sup>7–9</sup> Given the high stakes of medical interpretation and its inherent difficulties of accurately conveying meaning across language and culture, using a trained interpreter is essential. One study compared trained interpreters to ad hoc interpreters (ie, family members, hospital staff, untrained volunteers, and friends) and found significant higher error rates among ad hoc interpreters.<sup>10</sup> In particular, using family

members is problematic when it comes to discussing sensitive topics. Moreover, Title VI of the Civil Rights Act of 1964 and the Department of Health and Human Services mandate the provision of competent interpreters in all health care settings. <sup>11</sup> Having a face-to-face interpreter is ideal but medical telephonic services are widely available, cheaper, and easier to coordinate without scheduling ahead of time.

#### A BRIEF DESCRIPTION OF THE OVERSEAS EVALUATION

Before their departure, all immigrants bound for United States, both refugees and non-refugee immigrants, are required to have a medical evaluation in accordance with guidelines from the Centers for Disease Control and Prevention (CDC). One of the primary purposes of the evaluation is to "prevent the importation of infectious diseases and other conditions of public health significance.<sup>2</sup>" Screening for infectious tuberculosis (TB) is the major focus and, if found, the immigrant must be adequately treated with directly observed therapy before a waiver to fly is granted. Other inadmissible conditions include gonorrhea, Hansen disease, syphilis, chancroid, granuloma inguinale, and lymphogranuloma venereum. More recently, severe acute respiratory syndrome, viral hemorrhagic fever, and avian influenza, and Ebola, among others, have been added to the list of quarantinable conditions. In reality, very few refugees have been denied entry due to a medical condition (0.4%) and, of those, almost all had untreated infectious TB (93%).<sup>12</sup> Importantly, as of 2010, human immunodeficiency virus (HIV) testing is no longer performed as part of the overseas evaluation and the HIV status is often unknown at the time of arrival.<sup>13</sup>

In most cases, refugees are exposed to harsh living conditions with inadequate health care, sanitation, and access to safe water. Due to their increased risk, the CDC recommends presumptive treatment of parasitic infections for many groups. For example, sub-Saharan Africans living in endemic countries receive artemisinin-based combination therapy directed at *Plasmodium falciparum* malaria before departure. Many refugees also are administered presumptive antihelminthic agents directed at *Strongyloides stercoralis* and *Schistosoma* species, both of which can persist subclinically for years after immigration and lead to complications.

Age-appropriate vaccinations, such as measles-mumps-rubella, tetanus, and pertussis, are required of refugees, the same as for persons born in the United States. There is an effort overseas to provide as many of the vaccines that are available, even though refugees are technically not required to have any before their departure. However, in order to apply for a green card at 1 year after arrival, refugees must complete all vaccination series (except human papillomavirus vaccine, zoster vaccine, and the new 13-valent pneumococcal conjugate vaccine). In the cases of hepatitis A and varicella, demonstrating serologic evidence of immunity before vaccination is costeffective. Hepatitis B virus (HBV) testing should also be done before vaccinating to identify those with current infection.

#### THE DOMESTIC EVALUATION OF ADULTS

All refugees are recommended to have a domestic medical evaluation. Ideally, this should occur soon after arrival and includes rescreening for TB, mental health screening, and testing for HBV, anemia, and sexually transmitted infections such as HIV, syphilis, chlamydia, and gonorrhea. It should also confirm, either through the overseas documentation or testing, that the appropriate presumptive anthelminthic therapies were administered. Finally, this evaluation is meant to identify chronic diseases such as diabetes and hypertension and update vaccinations. In many regions of the United States, the local health departments have assumed the responsibility

for following-up newly arrived persons with TB within 30 days. However, for non-TB conditions, there is a wide range of models at the state and county levels, and many parts of the country rely on primary care physicians to perform the domestic evaluation. In reality, it is likely that a large proportion of refugees do not receive the recommended evaluation.<sup>17</sup> Even for TB, the actual rates of follow-up after arrival ranged from zero (Montana) to 100% (Delaware) with a median rate of 75% in 2009.<sup>12</sup>

Unless there is clear documentation of prior screening and treatment, primary care providers may consider a conservative approach and not assume that any part of the domestic evaluation was previously performed. In the authors' experience, relying on the patient's memory of prior treatments can be fraught with recall errors and the authors tend to err on the side of retesting, even years after immigration. The following discussion is a brief overview of infections with a long latency period that may be less familiar to North American providers: TB, parasites, and HBV. More detailed instructions of diagnosis and treatment can found at the CDC website: http://www.cdc.gov/immigrantrefugeehealth/guidelines/domestic/domestic-guidelines.html.

#### **Tuberculosis**

In 2013, there were almost 10,000 new cases of active TB in the United States with 64% occurring in foreign-born persons. <sup>18</sup> It is recommended that all immigrants from regions where TB is endemic be screened. The evaluation starts with eliciting symptoms of active TB, such as a cough, fever, hemoptysis, weight loss, and night sweats, usually of several weeks or months duration. If negative, the clinician should proceed to screen for latent TB infection with a tuberculin skin test or interferongamma release assay followed by a 2-view chest radiograph. All patients diagnosed with TB must have their HIV status evaluated. The decision to offer treatment of latent TB infection is based on weighing the risks of reactivation with the risks of treatment. Estimates of these risks can be found using an online calculator, such as <a href="https://www.tstin3d.com">www.tstin3d.com</a> from McGill University. Ample time for a clear discussion of the risks and benefits of treatment is important, as well as a 1-month follow-up appointment to check for medication side effects and to confirm an understanding of the pharmacy refill process.

# Chronic Parasitic Worm Infections

Refugees may have been exposed to a multitude of helminthes, depending on the region and living conditions before emigration. However, when in North America without a means to complete its life cycle, most worms (eg, ascaris, *Trichuris*, hookworm) will gradually decrease in number and be excreted uneventfully from their adult host within a year or 2. There are, however, 2 important exceptions: *S stercoralis* and *Schistosoma* species.

Strongyloides is a soil-transmitted round worm that can complete its life-cycle entirely within a human host. This unique property of autoinfection allows Strongyloides to persist indefinitely in the human carrier even in the absence of recurrent exposure. The dreaded complication is hyperinfection, which is a process of massive dissemination of Strongyloides larvae and presents dramatically with gram-negative sepsis and carries a high mortality rate. Those who become immunosuppressed (eg, high-dose corticosteroid therapy) are at the greatest risk even many years after leaving the endemic area. Standard stool examination is insensitive for detection (<50% sensitivity). Therefore, all refugees and immigrants from endemic areas should either receive empiric treatment or be screened with serology.

Schistosomiasis is extremely prevalent with an estimated 200 million infected persons worldwide.<sup>20</sup> Chronic disease is caused by the host's immune response to

migration and entrapment of eggs through tissues, thereby causing inflammation and fibrosis. <sup>21</sup> Infection with *S mansoni*, *S japonicum*, and *S mekongi* typically results in egg deposition in microvasculature of the liver or intestines, causing hepatomegaly, portal hypertension, and polyposis of the small and large bowels. The classic manifestation of *S haematobium* is within the genitourinary tract and is a major risk factor for renal disease and bladder carcinoma. Diagnostic screening is indicated for individuals from endemic regions, even in the absence of symptoms. Screening tools include serology and stool studies. Hematuria found on urinalysis without other explanation may warrant an evaluation for *S haemotobium*. <sup>22</sup>

## Hepatitis B Infection

Almost all chronic HBV infections are acquired at birth or early childhood. Chronic infection substantially increases the risk of cirrhosis, fulminant hepatitis, liver transplant, and liver cancer. Whereas the overall prevalence is relatively low in United States (0.4%), refugees have a significantly high rate of infection ranging from 5% to 14%.<sup>23,24</sup> The highest rates were observed in refugees from sub-Saharan Africa (10.5%) and East Asia (13%).<sup>25</sup> The CDC recommends routine screening with serologic testing of immigrants from endemic areas.<sup>26</sup> HBV surface antigen is the marker of on-going viral replication and warrants further evaluation to determine whether treatment is needed. Even for inactive carrier state, life-long serial monitoring for liver function and screening for hepatocellular carcinoma (HCC) are necessary. HBV infection is distinct from other hepatitides such as hepatitis C virus infection in that it can lead to the development of HCC in the absence of cirrhosis. Therefore, experts recommend that patients receive a screening liver ultrasound or non-maternal alpha fetoprotein test every 6 to 12 months.<sup>27</sup> Box 1 shows the recommended age to begin HCC screening. It is also recommended that patients be counseled regarding transmission (eg, sexual contact and sharing razors and toothbrushes). Household contacts who are not already infected and nonimmune should be vaccinated.<sup>27</sup>

#### MENTAL HEALTH

Being from all regions of the world, refugees, and asylees are diverse, representing a multitude of language groups, levels of education, socioeconomic backgrounds, and belief systems. However, they share a life-changing experience of having been violently displaced from their home and either personally experienced or witnessed

#### Box 1

Surveillance ultrasound every 6 to 12 months for HCC screening is recommended for the following groups of patients

Asian men older than 40 years

Asian women older greater than 50 years

All cirrhotic HBV carriers

Family history of HCC

Africans older than 20 years

Any carrier older than 40 years with alanine aminotransferase elevation and/or HBV DNA greater than 2000 IU/mL

Data from Lok AS, McMahon BJ. Chronic hepatitis B: update 2009. Hepatology 2009;50:661-2.

significant trauma. During their migration, they often experience a transitional period in an intermediate country or refugee camp, where they are often exposed to more violence, deprivation, and uncertainty about the future. Though meant to be temporary, many live in refugee camps for years and even decades while awaiting permanent resettlement.

After their arrival to the United States, the postmigration stresses of rebuilding a new life without the benefit of social capital, credentials, or money are underestimated. For most who lack English proficiency on arrival, the difficulty of communicating and navigating through complex systems such as hospitals, banks, and schools is a constant reminder of their loss of power. Many accept minimal wage jobs and, from what little earnings they receive, are expected to send a proportion to family members abroad. The stress of day-to-day survival is compounded because many continue to bear the chronic pains of past physical and psychological injuries. They remember friends and family members who were killed, tortured, injured, or left behind. Often, not knowing the whereabouts of their love ones is most distressing and inhibits the healing process (Table 1).

Given the stresses before, during, and after migration, refugees have high rates of posttraumatic stress disorder (PTSD), depression, anxiety, and somatization. <sup>28</sup> One systematic review and meta-analysis estimated a prevalence of PTSD of 30.6% and depression of 30.8% among 81,866 refugees and conflict-affected populations. <sup>29</sup> However, rates vary widely based on the country of origin, with prevalence ranging from 3% to 86% for PTSD and 3% to 80% for major depression. <sup>30</sup> Many also meet criteria for more than one mental health disorder: 86% of those with major depression met criteria for PTSD. <sup>31</sup> Risk factors for PTSD and depression included cumulative exposure to potentially traumatic events, time since conflict, and a history of torture. <sup>29</sup> In terms of disability and mortality, the exact toll is unknown but a recent report of newly resettled Bhutanese refugees between 2009 and 2012 estimated the annual suicide rate at 24.4 per 100,000 persons, almost twice that of the overall US population. In the same report, a survey of adult Bhutanese refugees found that 3% of participants had contemplated suicide at some point. <sup>32</sup>

## Detection and Treatment

Various screening tools for mental health disorders exist but differ in terms of language availability, domain of interest (depression, anxiety, and PTSD), and feasibility. Commonly used tools that have been validated in multiple languages include the Harvard Trauma Questionnaire (HTQ) for PTSD and the Hopkins Symptom Checklist

Table 1 The "triple trauma" of common stressors affecting refugees across the major periods of migration				
Premigration	Migration and Refugee Camp	Postmigration and Resettlement		
Persecution Violence Torture Loss of possessions Loss of loved ones	Violence Deprivation Uncertainty about future Separation from loved ones	Discrimination Social isolation Financial problems Housing Employment Transportation Language barrier Generational acculturation Loss of social status		

(HSCL-25) for depression.<sup>33,34</sup> Developed more recently, the Refugee Health Screener-15 (RHS-15) is a relatively short instrument used to detect depression, PTSD, and anxiety. Validated in new arrivals from Iraq, Bhutan, and Burma (Myanmar), the RHS-15 is open-access and can be found through the Pathways to Wellness program at www.lcsnw.org/pathways/.<sup>35</sup>

Barriers to discussing psychiatric disorders are several. On the part of the provider, there may be a discomfort with dealing with mental health issues, lack of time, and scarcity of mental health resources to refer patients. Patients' views of mental illness vary widely based on previous experience and one's medical and cultural beliefs. Although some may readily accept and openly talk about their depression, others may strongly resist any mention of a psychiatric diagnosis. Providers should be sensitive to the fact that mental health disorders are highly stigmatized in many countries (more so than our own) and the label of "being crazy" can lead to severe marginalization or detention.

Some patients may prefer to discuss symptoms such as fatigue, abdominal pain, headaches, and dizziness rather than diagnoses. In the authors' experience, inquiring about sleep can be a nonthreatening way to broach the topic and may open the door to further questions about nightmares, worries, and sadness. Clinicians can also look for opportunities to acknowledge and validate patients' on-going daily struggles, including concerns about unsafe neighborhoods, worries about their children, finances, and physical ailments, as a lead-in to discussing mental health. Communication can be tricky at times when an unintended linguistic nuance can lead to a misunderstanding, even with a professional interpreter. Providers should also accept that encounters with non-English speaking refugees require more time and it may take multiple visits to fully discuss a topic as complex as mental health. A patient-centered approach, as stated by Rhema and colleagues, 36 can help to overcome barriers, "the refugee experience is one of disempowerment. Refugees are best served when provided with education about procedures and services that include opportunities of choice... explanations and instructions that allow refugees to have control over choices are more effective." In the rush of seeing patients, it is easy to forget that supportive listening can be therapeutic and build trust.

Ideally, treatment should be multidisciplinary and involve the efforts of primary care providers, social workers, psychiatrists, psychologists, and community organizations. However, it may be the case that a patient will view their problem outside of the realm of what western medicine can offer and seek a solution through their church or mosque, friends and family, or traditional healers. Several studies have shown improvement with psychological interventions, including cognitive behavioral therapy and narrative exposure therapy (extinction conditioning) and, if available, these should be offered. Near The prescribing of medicines, such as an antidepressant or  $\alpha$ -adrenergic antagonist (eg, prazosin) for PTSD, may be met with resistance and often requires extensive education. Patients, familiar with immediate-acting medications such as antibiotics, may agree to start an antidepressant but discontinue it after a few days due to lack of effect. The authors have found that the willingness to take a medication increases with anticipatory guidance about potential side effects, onset of action, and treatment duration.

## Survivors of Torture

Despite international declarations and conventions prohibiting its practice, torture is common worldwide. Broadly defined, torture is an act of inflicting psychological or physical pain on another person with the intention of coercing information or action, or as punishment, or purely for sadistic purposes. In many cases the objective behind

torture is political and meant to terrorize a population and "stifle dissent, intimidate opposition, and strengthen the forces of tyranny." For the individual, it serves to humiliate the person and destroy their faith in themselves. Examples include rape, beatings, amputations, suspension, confinement, asphyxiation, and mock executions. Witnessing and forcing one to perpetrate the torture of others are also common<sup>41</sup> (Table 2).

As of 2000, it was estimated that approximately 400,000 torture survivors lived in the United States <sup>42</sup> and the number is certainly much higher now. The Amnesty International Report of 2012 found torture and ill treatment in 112 countries, including most countries from which the United States receives refugees. <sup>43</sup> Prevalence of torture varies widely by the population studied; however, a meta-analysis including 42,626 refugees and other conflict-affected groups showed an overall prevalence of 21%. <sup>29</sup> A study of 1134 Somali and Oromo refugees living in the United States showed a prevalence of 44%. <sup>28</sup> Another report found that 56% of Iraqi refugees had been tortured. <sup>44</sup>

The psychological and physical impact of torture can be long lasting. Mental health disorders occur frequently in survivors of torture, with rates as high as 81.1% with clinically significant anxiety, 84.5% with clinically significant depression, and 45.7% with symptoms of PTSD.<sup>45</sup> Chronic pain is extremely common. One study reported that 78% reported persistent multiple pains, mainly in the head and low back.<sup>46</sup> Falanga, or beating the soles of the feet, can result in subcutaneous fibrosis or compartment

Table 2 Common methods of torture	
Physical Methods	Psychological Methods
Blunt trauma eg, beatings all over; falanga, beating the soles of the feet; telefono, striking the ears	Humiliation eg, mocking, sexual humiliation, forced breaking of religious taboos
Penetrating trauma eg, cutting, amputations	Threats
Crushing trauma	Mock executions
Positional torture eg, suspension, confinement in small spaces, fixation by ropes or chains	Deprivation of: Light and sound Food and drink Access to toilet facilities Sleep Company Access to medicine and medical care
Shaking 	Witnessing or perpetrating the torture of others
Asphyxiation	
Chemical torture	<u> </u>
Burns eg, electrical, acid, cigarettes	_
Pharmacologic or microbiologic torture eg, forced ingestion of medications, inoculation of pathogens such as HIV	_
Sexual torture	_

Adapted from Wenzel T, Kastrup MC, Eisenman DP. Survivors of torture: a hidden population. In: Walker PF, Barnett ED, editors. Immigrant medicine. China: Saunders-Elsevier; 2007. p. 657; with permission.

syndrome in the feet, as well as severe pain lasting for years. Sexual dysfunction and chronic pain are common sequelae of genital torture and female genital cutting. Head trauma can result in traumatic brain injury with effects on memory, attention, and behavior. <sup>47</sup>

Clinicians should have a high degree of suspicion for a history of torture in refugees, particularly those with symptoms of depression, anxiety, PTSD, or those with chronic physical complaints. The topic should be broached gently to prevent patients from feeling interrogated. Often, a history of torture is revealed over several visits, sometimes over the course of years, as a patient becomes comfortable with their physician. Awareness of a torture history can help prevent traumatization because tests such as phlebotomy, electrocardiograms, gynecologic examinations, and imaging studies may have the unintended effect of triggering negative memories from the past. Asking about a patient's history of torture is also important so that providers can support their process of self-healing. Moreover, it serves as a reminder for us as health providers to remain patient and compassionate while providing necessary medical care.

## Somatization and Chronic Pain

Somatization is described as "a tendency to experience and communicate somatic distress in response to psychosocial stress to seek medical help for it." Somatic symptoms vary and take on different expressions based on cultural syndromes, such as those described in Asian populations. For example, the palpitations produced by anxiety can be thought of as a weak heart in China and the resulting fear of cardiac arrest or infarction can predispose the sufferer to be hypervigilant of any cardiac symptom. Among Cambodian patients, symptoms of anxiety and PTSD can present as a sore neck and fear of death due to rupture of the neck vessels can lead patients report any symptom involving the head and neck, including headache, dizziness, and tinnitus. 49

Although chronic pain is often attributed to somatization, organic causes such as osteoarthritis, rheumatologic disorders, and osteomalacia must not be overlooked. When compared with other immigrants, refugees are more likely to have arthritis and activity-limitation due to pain.<sup>50</sup> Treatment of chronic pain and somatization should include evaluation for coexisting mental health disorders and a history of trauma, including torture (Video 1; available online at http://www.medical.theclinics.com/). Current social stressors can be a contributor to somatization and should be addressed.<sup>51</sup> Explaining the limitations of allopathic medicine can help in negotiating what constitutes an appropriate workup of pain complaints, such as in the patients who request multiple tests or procedures. Treatment modalities include acupuncture, trigger point injection, therapeutic massage, antidepressant medications, cognitive behavioral therapy, and relaxation techniques. Providers and patients are encouraged to openly discuss the use of traditional treatments.<sup>52–54</sup>

## **CHRONIC NONCOMMUNICABLE DISEASES**

The healthy migrant bias argues that first-generation migrants are often healthier than those in the host population because they are self-selecting for the process of migration. <sup>55,56</sup> However, this advantage may be temporary because refugees are at high risk of developing chronic disease through the process of acculturation. <sup>57,58</sup> Therefore, whereas the burden of chronic noncommunicable disease may differ among refugees on arrival to the United States, age-appropriate guidelines for screening of chronic disease still applies. <sup>59</sup>

Many factors can affect a patient's ability to manage their chronic medical conditions. Proactive management of chronic disease is similar to other preventive health services in that it requires an element of forward thinking and purpose in life. <sup>60</sup> Often an improvement in finances or housing, or stabilization of a mental health condition, can provide the motivation to engage in the management of chronic disease. Rather than discuss the treatment guidelines for these chronic diseases, management principles in refugees are highlighted.

# Hypertension

Hypertension is prevalent and sometimes challenging to manage in refugees. Of those adult refugees and asylees, who arrived in Massachusetts from 2001 to 2005, 22% had hypertension. This ranged from 9% (East and Southeast Asia) to 32% (Europe and Central Asia). Although some refugees from urban areas may be familiar with chronic disease, others may have limited experience with the idea of an asymptomatic disease, which has a waxing and waning course and is incurable.

Making patients aware of their diagnosis is often a prerequisite to medication adherence and behavioral modifications. One study found that foreign-born participants were less likely to be aware of their hypertension and overweight status than participants born in the United States. <sup>62</sup> Having awareness of a diagnosis allows patients to make meaning of their new illness, thereby providing motivation for behavioral change.

A patient-centered approach to managing hypertension includes eliciting the patient's explanatory model of disease. <sup>63</sup> Understanding the patient's beliefs around the causes, course of illness, and treatment of hypertension will guide their management. Although the literature is limited in refugees, a recent article provided examples of how explanatory models can lead to certain self-management behaviors, outlined in **Table 3.** <sup>64</sup>

Finally, it is worthwhile to consider the patient's motivation for disease management. The desire to control hypertension will likely be met with some obstacles, whether it is other health conditions, financial issues, or competing life stressors. This will be balanced by respect for the provider and the belief that controlled blood pressure will be of benefit. The role of hypertension in cardiovascular disease and the notion of risk-factor modification are often unfamiliar to refugees and deserve explicit explanation. Table 4 provides recommendations for common areas of miscommunication around medications.

#### **Diabetes**

Refugees from Bhutan, Iraq, and Burma make up greater than 60% of all incoming refugees to the United States. Estimates of diabetes in Bhutanese refugees ranges from 11% to 14% and data on Iraqi refugees revealed that 35% had at least 1 of 3 chronic medical conditions, including hypertension, diabetes, or obesity. 66-68 One study looking at Hmong refugees put the blame for diabetes on the refugee movement itself, placing the individual with little control over their ill health. 9 In addition to understanding explanatory models of disease, the management of diabetes often requires an understanding of traditional foods, history of food deprivation, and religious fasting.

Food and diet are inherently tied up in culture and religion. The discussion of nutrition and diet is much more relevant if it includes traditional foods. Culturally appropriate meal planning handouts are available in many languages (http://www.kingcounty.gov/healthservices/health/chronic/reach/diabetes.aspx). Furthermore, patients who have had a history of food deprivation or starvation should be approached with sensitivity. One study noted a relationship in Cambodian refugee

Table 3 Explanatory models and corresponding hypertension self-management behaviors			
Explanatory Model	Hypertension Self-management Behavior		
Cause			
Stress as primary cause	Stays calm, avoids stressful situations; takes antidepressant as treatment		
Exercise causes increased BP	Avoids exercise to keep BP low		
Pain causes increased BP	Managing pain, taking pain medications will control hypertension		
Course of illness			
Hypertension comes and goes	Takes medications when BP goes up		
BP cannot be controlled	Will not exercise and forgets medications		
Little concern about hypertension; it does not affect my life	Avoids going to the doctor; forgets medications		
Own definition of what is considered high	Only takes medication when BP is >190/100 mm Hg		
Symptoms			
I can tell when my BP is high; I get headaches and dizziness	Takes medications only when symptoms occur		
I have no symptoms of high BP, therefore it is not a problem	Does not take medications		
Eating bacon does not make me feel bad, so it does not affect my BP	Eats bacon as desired		
Treatment			
Only exercise can help me control my high BP	Exercises and, therefore, allows himself to smoke, drink, and not take medication		
Garlic and vinegar can help me control my high BP	Focuses on these remedies while not taking medications or altering diet or sodium intake		

Abbreviation: BP, blood pressure.

Data from Bokhour BG, Cohn ES, Cortes DE, et al. The role of patients' explanatory models and daily-lived experience in hypertension self-management. J Gen Intern Med 2012;27:1626–34.

women with a past experience of food deprivation and current overweight or obesity<sup>70</sup> (Box 2 for patient case).

Many of the world's religions practice fasting. Much of the research on fasting and diabetes management focuses on fasting during the holy month of Ramadan. The Epidemiology of Diabetes and Ramadan (EPIDIAR) study found that 79% of patients with type 2 diabetes reported fasting during Ramadan. Another study showed that patients in a Ramadan education program had a decrease in hypoglycemic events whereas a comparison group had a 4-fold increase in hypoglycemic events compared with their baseline. Interventions included in the study are summarized in Table 5. The American Diabetes Association recommends individual management plans and close follow-up around Ramadan. Table 6 summarizes recommendations for adjusting medications for type 2 diabetes during Ramadan. Many patients forego clinic appointments during the month of Ramadan and, therefore, these conversations should ideally occur in advance.

Finally, there is an increase in awareness of the genetic variability in the pharmacokinetic and pharmacodynamics effects between different ethnic groups. When prescribing medications for a heterogeneous group of patients, a one-size-fits-all

Table 4 Common areas of miscommunication around medications		
Interpreters	Always use an interpreter during every visit but particularly when making medication changes	
Adherence	Ask patients to bring in all medications to each visit (including inhalers and glucometer)  Use objective evidence to assess adherence (date of last refill, number of	
	pills left)  Remind patients that it is unsafe for you to increase medications if they are not taking them, so it is better if they are transparent	
Timeline	Give patients a sense of the timeline for which to expect results so they do not discontinue a medication after a few doses	
Refills	Often the pharmacy refill system is not well understood Remind patients that it is preferable to use one pharmacy and that they do not need to wait until an appointment to get medications refills	
Side effects	Stating expected side effects can help warn the patient but if a patient associates a medication with a certain side effect it is unlikely that they will continue to take it (even if think it is unlikely to be the cause)	
Daily vs as-needed	Be clear about which medications are daily despite symptoms and which are used for symptoms (inhalers, as-needed pain medications).	
Tools	Identify barriers to compliance and use tools when appropriate Pill organizers are great to help organize but will not remind a patient to take medications	
Sharing	Explicitly remind patients not to share their medications or to use medications prescribed for others	
Teach back	Ask them to tell you how they take the medications	
Team-based	Clinical pharmacists are a great resource for medication reconciliation and inhaler teaching	
Traditional medicine	Ask about traditional or herbal medications	

Adapted from Avery K. Medication non-adherence issues with refugee and immigrant patients. EthnoMed. Available at: https://ethnomed.org/clinical/pharmacy/medication-non-adherence-issues-with-refugee-and-immigrant-patients. Accessed May 11, 2015.

## Box 2

#### Case example of negotiating the management of diabetes in a Cambodian woman

#### Case example

A 67-year-old Cambodian woman with poorly controlled diabetes and obesity returned to clinic to review her laboratory results. The hemoglobin A1c was 14%. Her primary care provider was frustrated because during the past year, she tried multiple times to engage the patient to reduce her portion size and lose weight.

However, at an appointment with a nutritionist, the patient revealed that she lost several children to starvation during the Pol Pot era. She herself nearly starved and she recalled her desperate attempts to find food. Even now, feelings of hunger invariably bring back these painful memories.

After learning this, her primary care physician and nutritionist were able to adjust their counseling approach, putting more emphasis on exercise and eating nonstarchy vegetables rather than on limiting portion sizes. During the next 2 years, the patient eventually reduced her body mass index from 30 to 28 and decreased her hemoglobin A1c to 7.8%.

Table 5 Educational interventions for patients with diabetes during Ramadan			
Risk Assessment	Advise patients to seek medical advice from a physician before Ramadan to assess their risk of fasting and make recommendations.		
Advise patient	Consider discussing the option of not fasting if appropriate but be prepared to hear "no."		
Exercise	Avoid rigorous exercise.		
Diet	Encourage slow energy release foods (wheat, beans), not food high in fat. Iftar food is, by nature, fried. Limit dates, which are used to break fast. Limit sugar in tea. Avoid eating sweet dessert nightly; save it for Eid.		
Hydration	Increase fluids, specifically water. Water is healthier than soda, juice, or sugary tea. Remember to drink water throughout the night.		
Glucose monitoring	Advise patient that checking blood glucose does not constitute breaking fast.		
When to break fast	Remind patients that they need to break fast if hypoglycemia does occur. \\		

Data from Bravis V, Hui E, Salih S, et al. Ramadan Education and Awareness in Diabetes (READ) programme for Muslims with Type 2 diabetes who fast during Ramadan. Diabet Med 2010;27:327–31.

approach may not be the best approach. For example, studies have demonstrated that Asians (East Asian, Malay, and Indian) can achieve the same therapeutic effects using a lower dose of a statin (HMG-coenzyme A reductase inhibitor) compared with patients of European descent. As more knowledge is gained, providers may consider a lower starting dose in their Asian immigrant patients.<sup>74,75</sup>

Table 6 Recommended changes to treatment regimen in patients with Type 2 diabetes who fast during Ramadan				
Before Ramadan	During Ramadan			
Patients on diet and exercise control	Consider modifying the time and intensity of physical activity.			
Patients on oral metformin	Consider adjusting timing of dose (ie, metformin 500 mg tid; during Ramadan change to metformin 1000 mg at sunset meal and 500 mg at predawn meal).			
Patients on sulfonylureas	If once per day, adjust dose based on risk of hypoglycemia and give at sunset meal.  If twice per day, use half the usual morning dose at the predawn meal and usual dose at the sunset meal.			
Patients on premixed or intermediate acting insulin twice daily	Take usual dose at sunset meal and half usual dose at predawn meal. Also consider changing to long-acting in the evening and short-acting with meals.			
Patients on long-acting insulin in the evening and short-acting with meals	Consider adjusting if at high risk of hypoglycemia or hyperglycemia, or continue with careful monitoring of blood glucose and adjust as necessary.			

Adapted from Al-Arouj M, Assaad-Khalil S, Buse J, et al. Recommendations for management of diabetes during Ramadan: update 2010. Diabetes Care 2010;33:1901.

#### **SUMMARY**

More than 3 million refugees have been admitted to the United States since the 1970s and almost all have become citizens, raised families, and work as productive members of society. <sup>76</sup> On the surface, their story seems typical, resembling that of any other American immigrant. However, deeper down, refugee patients carry the scars of a violent past, which can continue to affect their health even years later. Although many are resilient and are able to heal themselves, others continue to struggle with depression, anxiety, and PTSD, which can flare up with emotional stress or physical pain. Primary care providers can forge a strong, therapeutic partnership with their refugee patients but it requires patience, compassion, and willingness to educate them about their health. By knowing aspects of their histories, clinicians can better support them through their healing process while managing chronic conditions, palliating pain, and offering preventive services.

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#### SUPPLEMENTARY DATA

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## **OVERSEAS AND DOMESTIC EVALUATION FOR US REFUGEES**

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