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Behaviour-Based Husbandry—A Holistic Approach to the Management of Abnormal Repetitive Behaviors

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Simple Summary: This paper outlines some of the barriers to implementing improved zoo animal welfare in practice, and proposes a new strategy for the development of behavioral husbandry routines focused on the management and mitigation of abnormal repetitive behaviors. Focusing on enhancing zoo animal welfare by integrating aspects of ecology, ethology and clinical animal behavior into a practical and comprehensive approach to behavior-based husbandry.

Abstract: The field of zoo animal welfare science has developed significantly over recent years. However despite this progress in terms of scientific research, globally, zoo animals still face many welfare challenges. Recently, animal welfare frameworks such as the five domains or five needs have been developed and suggested to improve the welfare of zoo animals, but without practical guidance, such tools may remain abstract from the daily experience of zoo animals. Similarly specific practical strategies such as those for enrichment development exist, but their lack of holistic integration with other aspects of animal husbandry and behavioral medicine means that overall, good zoo animal welfare may still be lacking. This paper outlines some of the barriers to implementing improved zoo animal welfare in practice, and proposes a new strategy for the development of behavioral husbandry routines focused on the management and mitigation of abnormal repetitive behaviors. Focusing on enhancing zoo animal welfare by integrating aspects of ecology, ethology and clinical animal behavior into a practical and comprehensive approach to behavior-based husbandry.

Keywords: zoo; behavior; welfare; stereotypy; abnormal repetitive behavior; enrichment

1. Introduction

The issue of zoo animal welfare has received increasing attention over recent years [1–3]. Operant conditioning, enclosure design and environmental enrichment strategies have all been suggested to improve the welfare of zoo animals by reducing stereotypical behavior and alleviating stress. Such strategies have even been suggested to also improve the captive breeding and reintroduction success of wildlife species [4–8]. Thus, the use of these strategies has important consequences for both the animal welfare and conservation activities of zoological collections. Despite the recognition and wide-scale implementation of such strategies, however, concerns around global zoo animal welfare remain, and behavioral pathologies are common in many species [9–11]. This article outlines some of the barriers to delivering positive welfare experiences through holistic behavioral management strategies to zoo animals, and makes recommendations for institutional approaches towards improving zoo animal welfare using the example of Abnormal Repetitive Behaviors (ARBs), through targeted behavioral management.



2. Zoo Animal Welfare

2.1. Zoo Animal Welfare: A Global Perspective

There are estimated to be 10,000–12,000 zoos and animal parks in the world [12]. Less than 2.3% are estimated to be accredited [13]. The animal welfare committee of the World Association of Zoos and Aquaria (WAZA) estimates that up to 95% of the global zoo community may not be meeting good practice standards (WAZA animal welfare committee, pers. comm, October 2015) such as those outlined in Caring for wildlife, the WAZA animal welfare strategy [1]. The field of zoo animal welfare science has developed significantly over recent years [1,2,14], however these developments often seem to be region-specific and it is possible that as zoos in the Western world embrace technology and science in the assessment and improvement of animal welfare, we may further increase the distance between the activities and standards of the global zoo community as many countries struggle to provide good zoo animal welfare [15]. It may also be suggested that because of the varying standards of zoos around the world, the concept of a 'Global zoo community' is a challenging one, but in terms of assessing 'standards', the distinction is not so simple as accredited versus non-accredited zoos. There are significant differences in animal acquisition, animal husbandry practices, record-keeping and collection-planning activities even between regional zoo membership and accreditation schemes (European Association of Zoos and Aquaria joint Taxon Advisory Group Chairs meeting pers. comm., May 2018), and so it appears increasingly important that the various regional zoological associations work together as a global community to support and raise standards of practice.

Whilst standards should never be tailored to the lowest common denominator, it is essential that the global zoo community is able to speak a 'common language' in terms of the application of animal welfare science and clinical animal behavior to zoo animal husbandry strategies, combining both an evidence-based approach and a flexible and pragmatic application of husbandry strategies. To achieve this, it is necessary that staff working within zoos are both empathetic and knowledgeable about the species that they manage.

A large proportion of the global zoo community struggles to adequately meet the behavioral and welfare needs of the animals housed within their zoological collections (WAZA animal welfare committee, pers. comm, October 2015). Such zoos are more likely to be located in countries where resources to provide for zoo animal welfare are restricted, and where technological and research advances in the fields of zoo animal welfare science and enrichment are limited. Whilst specific capacity-building of zoo professionals can be impactful [15,16], there are also cultural, resource-based and knowledge limitations: Knowledge of the diverse and complex needs of the species housed in zoos may contribute one barrier to the ability of zoos to provide good animal welfare [17]. Developments in animal welfare science have historically been biased towards the agricultural industry [18,19], whilst animal welfare in zoos has relied upon taking remedial action, once indicators of poor welfare are identified in zoo animals [17]. Additionally, robust welfare indicators in zoo species have not been developed for many species [20]. Globally, zoos have not always had access to necessary animal husbandry information [21] and the English language literature bias may hinder dissemination of information internationally [18]. Universal frameworks for providing good animal welfare to zoo animals have been proposed [1,14], and whilst these often provide aspirational policies, they may not necessarily meet the needs of zoos in terms of accessibility of information or on-the-ground practicalities. Even in well-resourced countries such as the UK an education in animal behavioral science does not usually form part of the vocational or formal training of zookeepers [22].

2.2. Zookeepers and the Importance of Husbandry

The importance of the keeper–animal relationship in supporting good animal welfare in zoos cannot be understated. Animals in zoos can and do distinguish familiar from unfamiliar people and positive interactions with familiar people such as keepers can modify their responses to unfamiliar people [23]. Thus, interactions with keepers may influence how an animal is able to cope with other

people more generally. Stockmanship is a term used to describe the management of animals and a good stockperson is someone who manages animals in a safe, effective and low-stress manner for both the stock-keeper and animals involved [24]. Two key components of zookeeper stockmanship have been described: (1) the attitude of keepers towards the animals, and (2) their knowledge and experience of the animals under their care [24]. Thus, the role of zookeepers is paramount, not just in assessing animal welfare, preventing and recognising abnormal repetitive behaviours (ARBs), developing effective enrichment strategies and administering medication, but also in facilitating an animal's ability to cope with other stressors. Whilst research in zoos has formed a vital component of improving zoo animal welfare [25], as outlined earlier in this article, there are still gaps in terms of delivering practical animal care and zookeeper knowledge.

Zoo animals are reliant upon their keepers for access to the vast majority of their resources. As humans we make decisions on a daily basis about the access of zoo animals to food, sleeping quarters, off-show areas, enrichment and conspecifics as well as breeding opportunities, enclosure design, animal transfers, and healthcare. It has been suggested that the lack of agency and control that zoo animals have over their daily routines and resources may be a factor in the development of ARBs, and that offering animals greater choice and control over their space and resources may mitigate ARBs [10,26,27].

However, simply offering random choices may not be enough to mitigate ARBs as the choices and resources offered should make evolutionary sense to that particular animal and accommodate its species-specific behavioural needs. An animal's territory may be defined as an area where an animal performs a specific set of acts (feeding, scent-marking, denning, resting, etc.) within specific locations [28,29] (Figure 1). Thus, it is important that the animal is housed in an environment that accommodates all of the resources and locations it needs to perform its normal behaviours at the appropriate times, and that a variety of resources are provided for animals that require multiple resources, e.g., denning sites in cheetahs [10]. Terrestrial animals display a normal level of ritualistic behaviour in their daily activities [28], and ARBs generally originate from frustration of these normal ritualistic motor patterns. Understanding the animal's daily motor patterns and providing choice and control over resources that are important to it may help to mitigate the development and progression of ARBs by reducing behavioural frustration. Enclosures which are poorly designed and do not accommodate an animal with the space and choices of resources that it needs may not be environments in which that animal can cope, and thus it is essential that enclosures are designed to accommodate the animal's natural ecology and behaviours, and that husbandry routines consider the animal's biological rhythms, daily and seasonal routines.

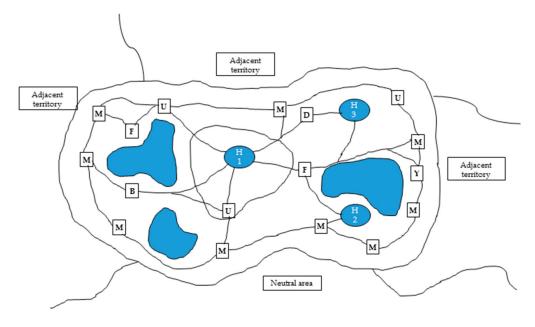


Figure 1. Schematic representation of an animal's territory, adapted from [28,29] outlining that territories comprise specific resource-locations and travel paths between locations. H1: Primary refuge, H2: secondary refuge, H3: emergency concealment, B: bathing place, F: feeding place, U: urination/defecation place, M: demarcation place, D: drinking place, Y: food storage.

Another important element of behavioral management is the maintenance of important social behaviors and appropriate social groupings. In a way similar to the categorization of enrichment items, humans tend to categorize animal species in terms of their social behavior—primarily in the binary categories of 'solitary/unsocial' or 'social' [30] and then in further social grouping, e.g., pairs, harems, etc. within this broader 'social' category. However, social behavior is better considered along a continuum of sociability rather than as a binary social versus unsocial [30].

For example, bear species have long been considered to be solitary in the wild despite the fact that they are well known to exchange information via scent [31,32], exhibit affiliative behaviors [33], share overlapping home-ranges [34] and engage in social interaction when resources are plentiful [33,35,36]. Even when competition for resources occurs in the wild, it is reported that non-aggressive interactions between bears are more common than aggressive interactions [37], indicating a level of social tolerance even between bear species. Social interactions in bears have also been reported in the zoo environment as a factor that reduces the risk of ARBs [38] and play, a suggested positive welfare indicator has been recorded in captive bears [39], these studies and others [40] suggest that social interaction may be beneficial as long as bears have an element of choice over social interactions and resources are plentiful [36]. Assessing a species' sociability can be challenging, especially in cryptic species where the literature is deficient, but is worth intermittently critically evaluating the ecological literature, especially in species that do not thrive within current zoological management systems. For example, the fossa is generally described and housed as a solitary species in zoos, and yet reports of wild behavior include cooperative hunting, a behavior only described in gregarious species, and that "males are frequently observed in close and stable associations" [41]. In addition, this species displays complex polyandrous mating rituals {Lührs, 2010 #577}. Even wild giant pandas, a species long held in solitary conditions within zoos, demonstrate space-use in the wild indicative of a social species [42]. These finding have potential significance for progressing the development of social management of these species and the design of enclosures and husbandry routines to facilitate more social choice. In the case of Polar bears, significant developments in social grouping and enclosure design in the UK and Canada are reported to have resulted in improved behavioral health [43,44]. Considering this evidence, I suggest that zoos critically evaluate traditional husbandry routines with more dynamic and creative solutions aimed at providing for more extensive environmental and social choice, which may benefit both animal welfare and ex situ conservation success.

2.3. Back to Basics—The Importance of Behaviour in Zoo Animal Welfare

Zoo animal welfare is often linked to the behavior of zoo animals—and quite rightly so. The diversity and duration of behaviors demonstrated by a particular animal are useful in indicating its psychological state [45,46] and may also have implications for conservation success [47]. Of course, behavior alone does not always give us a comprehensive insight into an animal's welfare state—for example, an animal may be behaving normally but may be physically unhealthy and thus its welfare may be compromised, but despite this potential limitation, an animal's behavior often gives us important information about how that animal feels. Whilst traditionally zoos have focused on prioritizing the health of their animals, there is a recognition that health is not synonymous with welfare and that what matters to the animal is how it feels [48].

Animal behaviors may be classed into four overlapping categories: Natural behavior is typically observed in the wild, e.g., mating, foraging; Unnatural behavior may be normal or abnormal but is not typically observed in the wild, e.g., trained or learned behaviors; Normal behavior may be natural or unnatural but makes sense within the context in which it is performed, e.g., trained behaviors, interaction with enrichment items; Abnormal behavior is not typically seen in the wild and does not appear to serve a particular function, e.g., stereotypical behaviors [49] (Figure 2).

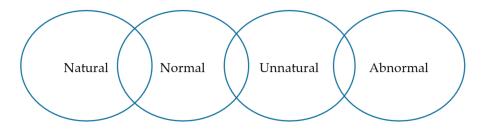


Figure 2. Schematic diagram of the overlaps of the four categories of behavior.

Understanding animal behavior is essential to the early detection of zoo animal welfare problems. It is recognized that a variety of abnormal repetitive behaviors (ARBs) comprising but not limited to stereotypic ritualistic behavior (pacing, head-tossing), self-directed behaviors (feather-plucking, over-grooming), or externally directed behaviors (conspecific mutilation, barrel-pouncing in polar bears), are common in many species held in zoos, e.g., canids, bears, elephants, primates, ruminants [9], birds [50,51] and even occur in less charismatic species such as fish and reptiles [46,52–54]. Often these ARBs may be dismissed merely as 'behavior problems' when in actuality their origin from repeated attempts to cope, behavioral frustration, or psychopathology [55] may actually indicate psychological distress and thus poor welfare. It has also been suggested that the completion of ritualistic stereotypical behavior in zoological husbandry practices may exacerbate anxiety [28]. The parallels of stereotypical behavior in humans, zoo, laboratory, farmed and companion animals, and the neurological basis of these behaviors in the basal ganglia [28], suggest that such problems in animals may be better considered as mental health disorders rather than simply behavior problems, and should be treated as such.

2.4. Addressing Behaviour Problems: Prevention Is Better than Cure

Of primary importance is elucidating and minimizing factors which may trigger ARBs. Table 1 outlines some of the potential triggers which may stimulate ARBs, though this is by no means exhaustive and it is important to acknowledge that the aetiologies of ARBs are not necessarily discrete and may overlap. By considering the potential triggers, and the impact of these triggers on the animal's cognition, physiology and evolved behaviors, we can see that whilst the symptoms that different animals show

may be similar, the potential mechanisms and potential triggers underlying the ARB are varied. Thus, to adequately prevent the development of ARBs we may need to consider a range of factors including but not limited to the animal's early developmental (and even prenatal) environment [56,57], adequate understanding of and provision for behaviors of evolutionary or neurobiological significance such as those linked to the motivational systems outlined by Panksepp [10,58], and the mitigation of stressors to which the animal is not evolved to cope [10].

Table 1. Suggested triggers and mechanisms for the development of Abnormal Repetitive Behaviours(ARBs) in zoo animals.

Potential Triggers	Suggested Mechanism	Aetiology of ARBs [9,55]	Symptom
Negative human–animal interactions e.g., zoo visitors, zoo staff, chronic pain [59–62].	The animal does not have the evolved behaviours or physiology to cope with stressors.	Repeated attempts to cope	Abnormal repetitive behaviours, e.g., stereotypy, self-directed behaviours or externally directed behaviours
Frustrated reproductive, maternal, foraging, predatory, browsing, grazing behaviours [10,58,63].	A lack of provisions prevents the animal from performing its evolved behaviours or physiological needs.	Behavioural frustration	
Early maternal separation, barren environment during development [56,57,64].	Impaired cognitive development.	Psychopathology	

As ARBs arise from varied aetiologies, it can often be challenging to elucidate the trigger for the stereotypy, for example, stereotypic digging behavior in gerbils appears to be goal-directed and may be alleviated not by the provision of a sand-digging substrate but by the provision of a tunnel [65]. Thus, the digging behavior may be considered to be a mechanism enabling the gerbil to 'cope' better with a lack of a tunnel. Alternatively, it is possible that the lack of environmental stimulation during early cognitive development may also have influenced the performance of stereotypical digging in the young gerbils as the group offered only the sand substrate were not offered it until day 15 of development as opposed to the group offered the more complex tunnel enclosure, given access at day 2 of development [65]. Regardless of the mechanism, it is clear that the burrow/tunnel resource is important to the young of this species and that the development of the digging behavior is related to the absence of this resource. Conversely, in some situations it is the performance of the behavior that seems to be of importance, rather than the acquisition of a specific resource. For example in pursuit predators, such as cheetah and coyotes, the risk of route-tracing and other stereotypical behaviors appears to be linked to their need for large home ranges and long hunting chase distances [10] even when housed in zoo environments where adequate food is assumed to be provided. Animals which are prevented from performing a highly motivated behavior may suffer [66], which is a considerable animal welfare problem.

2.5. Environmental Enrichment—A Universal Panacea?

Once an animal is displaying an ARB, we should ideally attempt to elucidate and then mitigate the potential triggers. Often in zoos however, a more disparate approach is employed and this may account somewhat for the lack of long-term success in addressing ARBs in zoo species. The provision of enrichment is a commonly employed mechanism for preventing and treating ARBs. Enrichment may be defined as the provision of choices, designed to stimulate the senses [67], but the value and functionality of specific enrichment items, or their relevance to individual animals may not always be considered when developing enrichment programmes or using enrichment as therapy for ARBs. For example, it is often recommended to offer animals a range of enrichment from human-defined categories, e.g., physical, social, cognitive, food, sensory, etc. [67,68]. However, this approach assumes that these categories make sense to zoo animals and are of equivalent importance to the animals, when in fact this categorization is simply a mechanism to encourage variation in enrichment provision amongst caregivers and may not in fact be meeting the needs of the animal. For example, specific enrichments such as foraging enrichments may be of greater value to maned wolves than novel object enrichments [69].

If we accept that animals have a need to exhibit highly motivated natural behaviors, conserved over many generations and linked to neurobiological reward systems [45], it makes sense that enrichment which provides for these behaviors and has evolutionary relevance may be more successful than simply the provision of variety and novelty. Enrichment can only be considered to be enriching if its impact is evaluated and it is shown to be successful [25,67,70]. Species-appropriate enrichment is preferred [71], and so the functional and evolutionary relevance of enrichment items rather than simply novelty or variety should be considered [70].

In general, environmental enrichment has been suggested to be effective at significantly reducing stereotypy in about half of cases [11], although it is acknowledged that descriptions of stereotypy and enrichment strategies are often poorly defined [11]. A number of frameworks exist for enrichment planning, e.g., the Shape of Enrichment Planning Flow Chart, S.P.I.D.E.R, and are used widely around the world. Whilst such approaches provide a helpful guide to setting goals and developing enrichment strategies, in practice goal setting may deviate from the originally described objectives; improving welfare, successful reproduction, reducing stress, decreasing abnormal and increasing normal behavior, and successful reintroduction [25,71] and diversify into merely providing novelty, particularly in regions where understanding of species-specific ecology may be lacking. Even in well-resourced zoos, zookeepers are not always particularly successful at determining what is likely to be a successful enrichment intervention [70], and this may impact on their ability to provide successful species-appropriate enrichment.

The use of technology in enrichment may be perceived positively by the public but may not always be effective in enhancing the welfare of an animal [72,73]. Technological devices may also create problems in terms of competition [72] or practicality [74]. In some cases, the application of technology in the field of zoo animal enrichment may fail to account for species-specific ecology and thus may fail to address the underlying motivation for the behavioral problem it is aiming to fix. However, technology may also provide useful opportunities to enhance welfare when applied appropriately [75]. As with any enrichment approach, evaluation of success is necessary [25]. Recognizing that enrichment is often applied to prevent or reduce the performance of abnormal repetitive behaviors, it is essential that such enrichment devices address the motivational bases of ARBs rather than simply attempting to 'distract' or 'entertain' an animal. Despite these reservations, the provisions of environmental enrichment in the absence of identifying specific triggers has some merit [11], and whilst efforts should be focused on identifying and mitigating triggers of ARBs, this does not also mean that effort should not also be made to enhance enrichment provision. The development of technological enrichment devices has the potential to be hugely powerful in providing zoo animals with choice and control and in mitigating behavioral frustration, but it is important that the development of enrichment devices is founded not simply in novelty but in a solid understanding of clinical animal behavior and applied ethology. We must always ask ourselves—is this animal healthy and does it have what it wants? [76], recognizing the basis for ARBs is failure to cope, behavioral frustration, or psychopathology [55], it is essential that behavioral modification to address ARBs addresses the specific motivation for that ARB, rather than applying random novelty which may distract in the short term but is less likely to be successful in the long term. So if enrichment alone is not the answer, what else might we consider?

2.6. Behavioural Pharmacology

In companion animals, over 60% of clinical behavioral referrals are linked to pain experiences (pers. comm D. Mills, BSAVA, 2018) and it has been suggested that pain may also be a significantly under-diagnosed issue particularly in older zoo animals [77–79] and may result in the development of ARBs [62]. In chronic neuropathic pain cases, environmental enrichment may be useful in mitigating the animal's pain response [80], although appropriate analgesic therapy should also be used. In all cases of ARB, pain should be considered as a potential trigger, even in relatively young animals—for

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example zoo-housed bears as young as 15 years old may show signs of painful degenerative joint disease [79,81], and in zoo-housed carnivores with severe pathology, assessment of quality of life prior to euthanasia may be challenging [82], thus the ARBs may potentially act as a useful signal of underlying pain.

For ARBs arising from other causes, the use of appropriate pharmacotherapeutic agents alongside appropriate and targeted behavioral modification strategies has been shown to result in better and faster treatment outcomes for problem behaviors in companion animals [83,84]. This approach has also been successful in zoo species including bears [77,85], psitticines [86] and lion (author's experience). Whilst public and professional concerns exist over the use of psychotherapeutic agents in zoological species, if we accept that some ARBs originate from developmental cognitive pathology, it makes sense that it is necessary to treat this cognitive pathology (psychopathology) in order to adequately manage the ARB. Similarly, if we accept that the ARB may be a response to a stressor or to behavioral frustration and that either of these states may result in physiological stress and the release of cortisol into the circulatory system, we have to consider the physiological consequences of this. ARBs originating from a chronic failure to cope and/or behavioral frustration can lead to cognitive pathology (Figure 3). Specifically, circulating cortisol may act upon the hippocampus in the brain, resulting in temporary amnesia and inhibition of learning or response to new experiences (e.g., enrichment or behavioral modification) [87,88]. Whilst the specific neuroanatomical location that drives motor stereotypies is not yet known, the neurological basis for stereotypies is supported by evidence [55]. Thus, it seems sensible to normalize the brain physiology and chemistry prior to initiating behavioral modification solutions which rely on normal brain functioning. In addition, chronic exposure of the hippocampus to circulating cortisol may accelerate hippocampal degeneration, a normal ageing change associated with senile cognitive dysfunction or dementia-like syndromes which have been described in apes [89], canids [90] and felids [91]. This neurological degeneration may stimulate stereotypy as a symptom of an underlying poor welfare state/behavioral stress/frustration, or may drive of abnormal behaviors as a sign of cognitive dysfunction.

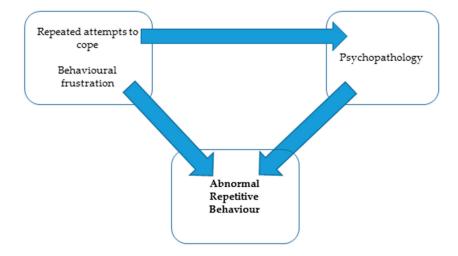


Figure 3. Schematic diagram of the links between repeated attempts to cope, behavioral frustration, psychopathology and Abnormal Repetitive Behaviour.

Considering that appropriate behavioral pharmacology in conjunction with appropriate behavioral modification results in better and faster treatment responses, it may be suggested that we have a duty of care to consider pharmacological intervention as one of our primary responses to ARBs rather than a last resort, when other options have failed and where the animal's welfare may already have been negatively impacted. As discussed above, the management of ARBs should be considered not simply a behavior problem but more specifically as a mental health problem. Once we accept

this basis for ARBs, we can understand why enrichment alone may not work as a universal panacea for the management of ARBs and instead focus on more holistic and targeted solutions that have demonstrated greater success in other animal industries.

2.7. Framework for Preventing and Managing Behavioural Pathology

This paper has presented an array of data from the fields of animal welfare, ecology and clinical animal behavior in order to propose a holistic approach to the prevention and management of behavioral pathologies such as ARBs. This approach is summarized in the algorithm below (Figure 4) and comprises primarily 3 stages: (1) Effective and appropriate training of zookeepers to support empathetic attitudes and appropriate species-specific behavioral knowledge. (2) Consideration of the animal, its evolved and species-specific behaviors, its welfare needs and the temporal and spatial provision of resources to it (what is provided, where is provided and when is it provided?). (3) The development of appropriate plans and documentation to facilitate monitoring and evaluation. An additional multi-step phase (4) is outlined if physical health or behavioral pathologies are detected.

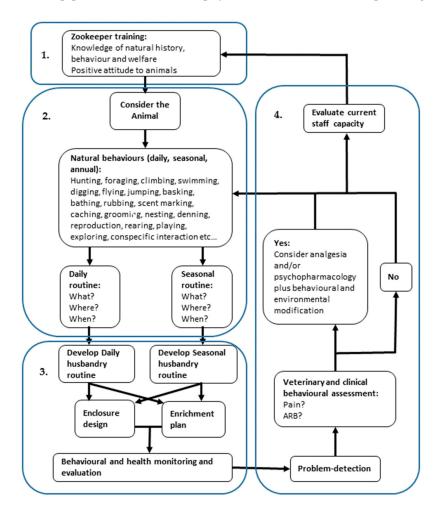


Figure 4. An algorithm for the holistic 4-stage prevention and management of behavioral pathology based on evidence drawn from animal ecology, welfare and clinical animal behavior. (1) Effective and appropriate training of zookeepers to support empathetic attitudes and appropriate species-specific behavioral knowledge. (2) Consideration of the animal, its evolved and species-specific behaviors, its welfare needs and the temporal and spatial provision of resources to it (what is provided, where is provided and when is it provided?). (3) The development of appropriate plans and documentation to facilitate monitoring and evaluation. (4) Detection and management of mental, behavioral or physical health problems.

Whilst considerable developments in zoo animal welfare and clinical behavioral medicine have occurred over the recent years, these developments have not always been integrated and may not form part of zookeeper training. Although current proposals to develop a European Zookeeper qualification framework [92] may go some way to mitigating these gaps, there is still a lack of recognition of the clinical significance of behavioral pathology within both zookeepers and zoo veterinarians. Effectively addressing ARBs and supporting good behavioral health in zoo animals must start with comprehensive stockmanship skills and an extensive understanding of species-specific ecology within the zookeeping community. Senior management support is required to ensure that keepers are appropriately trained and resourced and that a culture of care is promoted within the zoo [14], but the practical implementation of effective behavioral management strategies falls primarily to animal-keeping staff, with senior management and veterinary input where required.

3. Conclusions

Preventing and managing ARBs is a complex and multifaceted problem requiring understanding of a number of scientific disciplines and integration of veterinary and behavioral management, with resource allocation and staff training. Enhancing animal welfare in many zoos may require moving away from commonly perceived 'solutions' and human behavior patterns and towards a more problem-solving elucidation of factors which may be triggering the ARB. The use of a straightforward algorithm in addressing the problem of ARBs allows for a diversity of potentially complex causal factors to be considered whilst providing clear and practical guidance, thus bridging the gap between high-level welfare frameworks and individual enrichment planning tools.

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