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# The use of multiple hypothesis-generating methods in an outbreak investigation of *Escherichia coli* O121 infections associated with wheat flour, Canada 2016–2017

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## Abstract

A Canadian outbreak investigation into a cluster of *Escherichia coli* O121 was initiated in late 2016. When initial interviews using a closed-ended hypothesis-generating questionnaire did not point to a common source, cases were centrally re-interviewed using an open-ended approach. The open-ended interviews led cases to describe exposures with greater specificity, as well as food preparation activities. Data collected supported hypothesis generation, particularly with respect to flour exposures. In March 2017, an open sample of Brand X flour from a case home, and a closed sample collected at retail of the same brand and production date, tested positive for the outbreak strain of *E. coli* O121. In total, 76% (16/21) of cases reported that they used or probably used Brand X flour or that it was used or probably was used in the home during their exposure period. Crucial hypothesis-generating techniques used during the course of the investigation included a centralised open-ended interviewing approach and product sampling from case homes. This was the first outbreak investigation in Canada to identify flour as the source of infection.

## Introduction

The primary purpose of foodborne illness outbreak investigations is to identify the source of illness in order to implement control and prevention measures. Investigators collate evidence from three streams of investigation: microbiological, food safety and epidemiological. The epidemiological investigation involves collecting information to generate, refine and ultimately test hypotheses regarding the source of illness. The hypothesis generation process is a critical step, as the findings inform further investigative activities and the ability to take action [1, 2]. Despite the importance of hypothesis generation, it is often not well described in published outbreak investigation reports, limiting the ability of investigators to learn from other experiences [3]. In some investigations, a hypothesis is easily identified, but in other investigations, particularly those involving novel or unusual food products, the hypothesis generation phase can be challenging and complex. Hypothesis generation methods vary by investigation and typically iterative and overlapping. Hypothesis generation methods that may be used in foodborne illness outbreaks include case interviewing techniques (e.g. close-ended hypothesis-generating questionnaires), food history supplementation (e.g. loyalty card data), food item investigation (e.g. sampling of food from case homes), expert consultations (e.g. discussions with commodity experts) and review of additional data sources (e.g. literature reviews).

Shiga-toxigenic *E. coli* (STEC) is an important pathogen that causes foodborne disease. In Canada, the number of reported cases of *E. coli* non-O157 infections has increased over the last several years with an incidence rate from 0.41/100 000 in 2012 to 0.99/100 000 in 2017, whereas the number of *E. coli* O157 infections has remained relatively constant [4]. The increase in *E. coli* non-O157 infections has been attributed to changes in testing and reporting practices [5]. Despite this change, the true burden of illness is likely underestimated as *E. coli* non-O157 strains are not routinely screened for by private laboratories in some provincial jurisdictions. Historically, *E. coli* non-O157 outbreaks have been associated with a wide range of

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products including leafy greens and beef, as well as a 2016 outbreak in the United States linked to wheat flour [6–9].

In December 2016, a cluster of six *E. coli* O121 cases were identified in Canada with matching pulsed-field gel electrophoresis (PFGE) pattern combinations. Cases were geographically dispersed and had symptom onset dates within 5 weeks of each other. This was the first national outbreak associated with a non-O157 strain of *E. coli* identified and the first outbreak linked to wheat flour. This paper describes the outbreak investigation, highlighting the various methods used for hypothesis generation during the investigation.

## Methods

### Case identification

A confirmed case was defined as a resident or visitor to Canada with *E. coli* non-O157 that had one of the outbreak PFGE pattern combinations or was closely related by whole-genome sequencing (WGS) with symptom onset on or after 1 November 2016. Closely related was defined as within 0–10 whole genome multi-locus sequencing typing (wgMLST) allele differences.

### Laboratory investigation

To aid with case identification, PFGE was completed by provincial laboratories on all *E. coli* non-O157 isolates reported in Canada since 1 November 2016. WGS analysis was also completed by PulseNet Canada using wgMLST within Bionumerics v.7.6 (Applied Maths) [10]. Clinical and non-clinical isolates were considered related by WGS if they were within 0–10 wgMLST allele differences. PulseNet Canada compared the Canadian isolates to the 2016 US flour outbreak based on WGS data. In-silico prediction of virulence factors was done for Canadian isolates using the genotyping plug-in within BioNumerics v7.6 [11].

### Hypothesis generation

A variety of hypothesis-generating methods were used during this outbreak investigation. The most successful methods are described in detail below, with additional methods listed in Table 1.

### Interview techniques

Initial case interviews were conducted by local public health investigators using routine provincial case questionnaires or the national *E. coli* hypothesis-generating questionnaire. Routine case questionnaires differ by the province in regard to the specific exposures included and the level of details collected on these exposures. This initial interview is often conducted before typing information is available to indicate the case is part of an outbreak investigation.

In order to collect more information on exposures, two initial cases were centrally re-interviewed by a single interviewer at the Public Health Agency of Canada (PHAC) using the *E. coli* national hypothesis-generating questionnaire, which is a close-ended questionnaire including an extensive list of possible sources of illness. When a suspect source was not identified, the interview strategy moved to open-ended interviewing by a single, centralised interviewer from PHAC. Open-ended interviews did not follow a questionnaire or script; these interviews were designed to elicit free-form responses. Cases were asked about

food consumed the week prior to symptom onset as well as general food preferences, purchasing habits and cooking practices. Knowledge of the 2016 *E. coli* O121 flour-associated outbreak in the U.S. prompted interviewers to ask about baking when open-ended interviewing was initiated [9]. As new exposures were identified through case interviews, these exposures were included in subsequent open-ended case interviews as part of an iterative hypothesis generation process. Following a hypothesis generation session with the U.S. Centers for Disease Control and Prevention colleagues, who had investigated an outbreak of *E. coli* O121 that was associated with contaminated flour earlier in 2016, exposure to raw flour or dough was also asked during case re-interviews [9].

### Food history supplementation

Cases were asked about the availability of grocery store loyalty card records to provide detailed information on grocery store purchases. In the early stages of the investigation, loyalty card information for purchase histories of 2 months prior to onset was requested. As the investigation progressed and lengthened in time, a longer period, up to a year, was used for loyalty card information. Information from loyalty card records was categorised, collated and analysed to identify common food products.

### Food item investigation

Cases were asked if any leftover food items that were consumed in the week prior to their illness were available for sampling. The food items were tested for verotoxigenic *E. coli* (VTEC) if they were items of interest at that point in the investigation and were biologically plausible.

### Food safety investigation

Once a positive finding of *E. coli* O121 was identified in an open sample of Brand X flour from a case home, two intact bags from the same production lot were collected and tested from a retail establishment. To determine if other flour lot codes could be affected, a range of flour products of different sizes and production dates manufactured at the originating mill between 1 September and 30 November 2016 were sampled and tested. An environmental investigation was conducted at the originating mill. Trace-back activities included reviewing raw grain input, production records and processing information to identify possible common inputs to the affected flour. Trace forward was done by following-up with food companies that had received recalled flour to determine if additional products had been made from the recalled flour that was for sale in a raw state (e.g. raw dough, uncooked pie crusts, etc.).

## Results

### Case identification

A total of 30 confirmed cases of *E. coli* O121 were identified in this outbreak investigation with symptom onset dates between 13 November 2016 and 3 April 2017. Cases ranged in age from 2 to 79 years (median 23.5 years) and 15 (50%) were female. Eight cases were hospitalised, one case developed haemolytic uremic syndrome and no deaths were reported.

**Table 1.** Summary of hypothesis generation techniques used in the investigation of *E. coli* O121 infections, Canada, 2016–2017

Method	Notes	Benefits	Limitations
Interview techniques			
Routine questionnaire	Standard questionnaire used for the first interview by local/provincial investigators.	Good for collecting exposure details for common sources of infection. Relatively quick.	Not comprehensive.
Close-ended hypothesis-generating questionnaire	Detailed questionnaire asking about many food items.	Standardised, results easily analysed.	Time-consuming, may not cover all possible sources.
Open-ended interviews	Conversation style interview.	Collects comprehensive information on food consumption and food preparation.	Requires a trained interviewer. Results are challenging to analyse.
Single/centralised interviewing	Interviews are conducted by a single interviewer or group of interviewers at a single agency.	Interviewer(s) can identify commonality or patterns within the interviews.	Requires a dedicated interviewer or interviewers.
Iterative interviewing	Food items of interest are included in the next interview as they are identified. Can also involve going back to cases to collect additional details as the investigation progresses.	Can explore hypotheses as they develop.	Can be time-consuming, may be difficult to contact cases again.
Food history supplementation			
Loyalty card data	A list of all items purchased at a particular store.	Identifies food items, with brand and purchase dates that were purchased by cases. Can be used to identify common food items among cases, obtain more specific information on a product and assist with trace back.	Case must shop at a store with loyalty cards and provide consent. Will not include items purchased at other stores or purchases made without loyalty cards. Provides details on items purchased but not necessarily consumed.
Recipe review	Collecting information on ingredients of food items consumed during exposure periods.	Helps identify ingredients often overlooked (i.e. baking products, spices, garnishes). Can also provide information on how food was prepared.	Requires interviewing an individual who prepared food. Case may not have knowledge if they are not the food handler. Unlikely to be available for all meals consumed.
Fridge/pantry photographs	Photographs of food products in the fridge or pantry of case.	Can identify items not reported by case. Can be used to collect brand details.	Does not include all products consumed by case. Only includes items available at the time of the photograph, and not necessarily what was available during the exposure period.
Food item investigation			
Sampling of food from case homes	Collecting food items from case homes for microbiological testing.	A positive result can provide an important clue to focus on the investigation.	Food items consumed during the incubation period may not be available. Requires resources to collect food and test.
Preliminary trace back of food items	Reviewing manufacturers/suppliers to determine if there are commonalities.	Can identify if there are any source commonalities among products to help rule in or out a hypothesis.	Can be time-consuming and resource-intensive.
Expert consultations			
Focus groups with initial investigators	Discussion between outbreak investigators and those conducting initial interviews.	Collects context on interview not provided in the initial questionnaire. Identifies areas not explored during the initial interview, areas already covered and cases that are good candidates for re-interview.	Can be difficult to arrange.
Discussions with food commodity experts	Discussion with experts in food commodities for items of interest in the investigation.	Provides additional context on industry or product, such as processing steps, distribution and links to other products.	Can be difficult to identify appropriate experts. May involve legal or ethical issues related to confidential business information

(Continued)

Table 1. (Continued.)

Method	Notes	Benefits	Limitations
Meeting with international partners	Meeting with investigators who have worked on similar outbreaks.	Provides information on methods that worked in their investigation.	Methods may not be applicable to different jurisdictions.
Review of additional data sources			
Literature review	Review published and grey literature for sources of illness associated with past outbreaks.	Provides historical context and types of food items to consider.	There may be limited information available.
Querying laboratory databases for non-clinical isolates	Review non-clinical isolates that are the same serotype or genetic strain to the cases in the outbreak.	Can identify products or commodities where the outbreak organism/strain has been found.	May be limited information available for the specific pathogen or strain or food.
Semi-analytic study			
Comparison to food exposure reference values (i.e. Foodbook)	Provides statistical data when outbreak case exposure data are compared to reference values using the binomial probability.	Relatively quick and provides a comparator.	Reference data may not be available for some exposures.

### Laboratory investigation

Twenty-nine clinical outbreak isolates in this cluster had the same PFGE or highly similar PFGE pattern combination, all of which were new to the PulseNet Canada database. The one remaining clinical isolate had only the primary PFGE enzyme pattern available, but it was related to the other cases based on WGS. All clinical outbreak isolates were serotyped as *E. coli* O121. Of these, 28 were further typed as O121:H19 and two were unable to be typed further. All clinical and food isolates grouped together with 0–6 wgMLST allele differences and were considered related by WGS. None of the Canadian isolates were considered related by WGS to the 2016 US outbreak associated with flour or related to any other isolates in Canada. Based on in-silico testing, the Canadian clinical isolates carried the *stx2* gene.

### Hypothesis generation

A timeline illustrating when key hypothesis generation methods were implemented and significant events in the outbreak investigation occurred can be seen in Figure 1.

### Interview techniques

All 30 cases were interviewed by local public health investigators, 21 with routine provincial case questionnaires and nine with the national *E. coli* hypothesis-generating questionnaire. Two cases were re-interviewed by PHAC using the national *E. coli* hypothesis-generating questionnaire before the interview strategy moved to open-ended interviewing. Initial case interviews identified ground beef as a possible source of infections, as all six initial cases reported this exposure.

Three of these cases had consumed hamburgers at two different restaurant chains in the same province. Local public health investigators in that province determined that these restaurants obtained hamburgers from the same supplier. These initial cases were predominantly younger males and convenience foods and restaurant exposures were commonly reported by these cases.

As more cases were reported, cases continued to report ground beef consumption, but other hypotheses also emerged, including sausage style deli-meats (e.g. pepperoni, salami, bologna and sausage), bacon, pizza, pork pieces or parts and oats (e.g. raw oats, oatmeal and/or granola bars). As additional cases were reported,

ground beef and sausage-style deli meats were no longer frequently reported and further data collected about these exposures did not converge on any specific products.

In total, 25 cases were re-interviewed centrally by PHAC using an open-ended approach. Just over half of these cases (13/25; 52%) were re-interviewed by PHAC on two separate occasions to ask additional questions and gather more specific information; two cases were re-interviewed three and four times, respectively.

During open-ended interviewing, the exploration of cooking and baking behaviours in the home revealed exposures to raw flour and consumption of raw batter/dough. Further questioning on brand names uncovered Brand X flour as a commonly used ingredient in baking and cooking.

Once flour was identified as the likely source, this information was strengthened by re-interviewing cases that had not been specifically asked about flour exposure earlier in the investigation to ask about their flour exposure. At the conclusion of the outbreak, 12 cases had reported using or probably using Brand X flour during the exposure period and 16 cases reported that Brand X flour was used or was probably used in the home during their exposure period (Table 2). Twelve cases had both direct and indirect exposure to Brand X flour in the home and four cases had only indirect exposure to Brand X flour though baking done by others in the home. Information on brand was obtained for 7/12 (58%) cases that had direct exposure and 12/16 (75%) cases that had indirect exposure to Brand X flour only after flour was identified as the source of the outbreak. Of cases that did not report exposure to Brand X flour, one case reported exposure to pizza made at a restaurant that used flour produced by the implicated mill. An additional three cases may have had occupational exposure: one case was a baker in a restaurant (brand of flour used at work was unknown) and two cases were grocery store cashiers who may have had contact with flour through their work.

### Food history supplementation

Loyalty card purchase records were available for 12 cases and 28 stores. Analysis of these records did not identify potential hypotheses outside of those identified through case interviews. Purchase records of four cases verified the purchase of Brand X flour and purchase date. Three additional cases had purchased other brands of flour and the remaining five cases had no record of flour purchases.

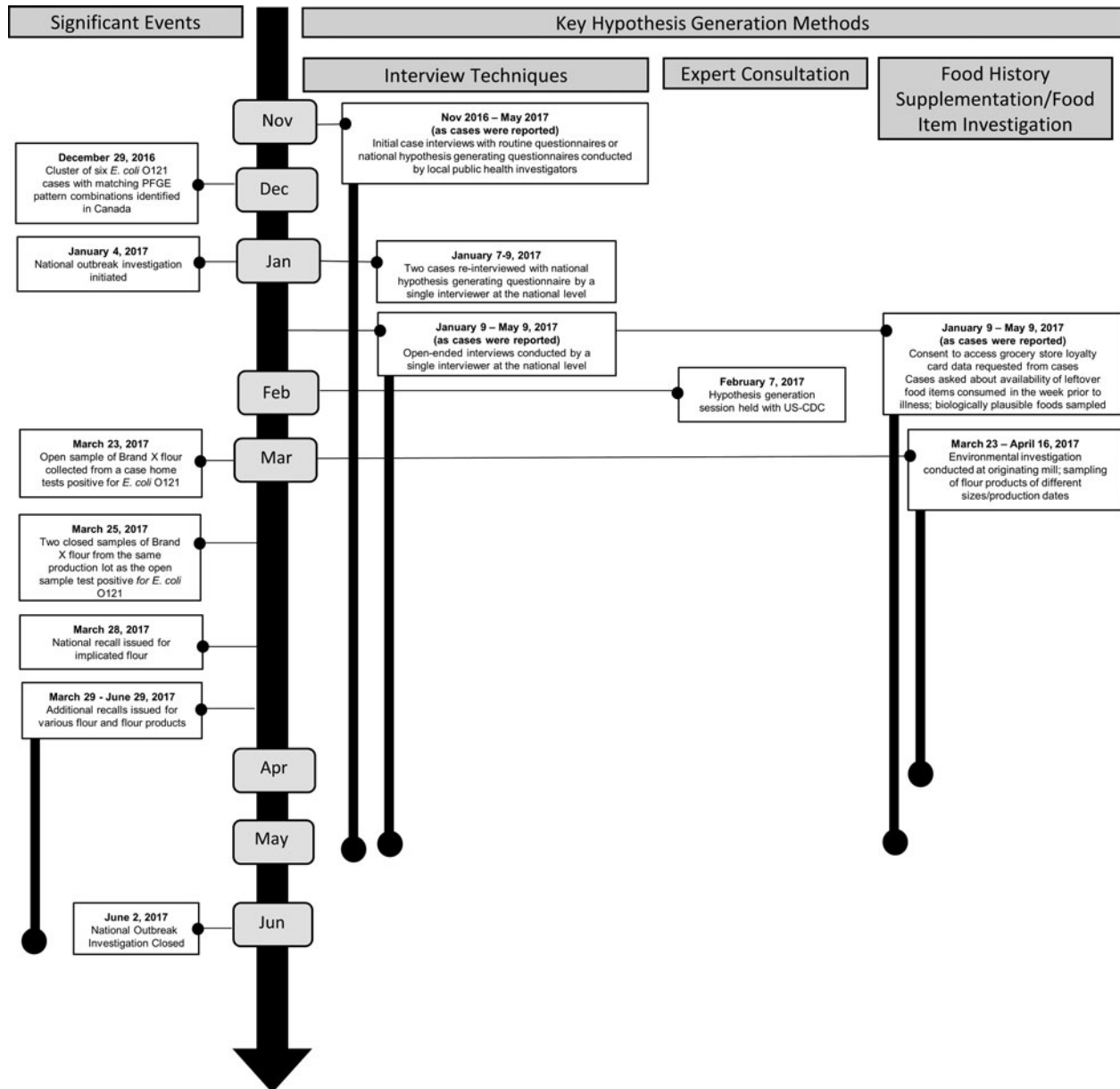


Fig. 1. Timeline of significant events and key hypothesis generation methods used in the investigation of *E. coli* O121 infections, Canada, 2016–2017.

### Food item investigation

Ten foods were collected from case homes during the investigation to aid hypothesis generation, including samples of flour ( $N=2$ ), oats/oatmeal ( $N=3$ ), ground beef ( $N=2$ ), baking soda ( $N=1$ ), vanilla ( $N=1$ ) and biscuits ( $N=1$ ) (Table 3). On 23 March 2017, one of the open samples of Brand X flour collected from a case home tested positive for *E. coli* O121 with PFGE and WGS that matched the outbreak strain. This sample had complete lot code information available and the case had not used or handled the flour after illness onset. Results for all other samples were not detected for VTEC.

### Food safety investigation

Both flour samples collected from a retail establishment tested positive for *E. coli* O121 and matched the clinical cases by

PFGE and WGS. A national recall for the implicated lot of flour was conducted on 28 March 2017. A total of 109 samples from 257 bags of Brand X flour were sampled and tested (226 bags from retail establishments and 31 bags from consumer complaints). A total of 12% of samples tested positive for VTEC. The outbreak strain of *E. coli* O121 was isolated in several Brand X flour products of different sizes and production dates between 1 September and 30 November 2016. In addition to *E. coli* O121:H19, a number of different *E. coli* serotypes, including O8:H19, O8:H28, O15:H4, O88:H25 and O187:H52, were identified during testing of closed and open samples of flour, but no clinical cases were a match to these serotypes. Additional recalls for flour and flour-containing products were conducted between 28 March and 29 June 2017. No deviations were noted at the originating mill where the recalled product was manufactured. There was no kill step in flour processing and no testing for pathogens

**Table 2.** Proportion of cases reporting flour exposures in the investigation of *E. coli* O121, Canada, 2016–2017

Exposure	Cases exposed no./total no. (%)
Case used flour during the incubation period for baking or cooking <sup>a</sup>	16/24 (67%)
Brand X flour used by case during the incubation period for baking or cooking <sup>b</sup>	12/15 (80%)
Flour was used in the home during incubation period <sup>a</sup>	20/22 (91%)
Brand X flour was used in the home during incubation period <sup>b</sup>	16/19 (84%)
Case consumed raw dough during incubation period <sup>a</sup>	11/21 (52%)
Case consumed raw dough containing Brand X flour during incubation period <sup>b</sup>	11/11 (100%)

<sup>a</sup>Denominator includes the number of cases reporting yes, probably, or no to specific exposures, cases were excluded if they were not asked or did not know.

<sup>b</sup>Denominator excludes cases that did not report direct or indirect flour exposure and those that did not recall the brand name of flour used.

**Table 3.** List of food items tested from confirmed case homes as part of hypothesis generation activities during the investigation of *E. coli* O121, Canada, 2016–2017

Food item	Number of samples tested	Type of sample	Result
Ground beef	2	Open	Non-O157 VTEC not detected
Brand A large oats	1	Open	Non-O157 VTEC not detected
Brand A quick oats	1	Open	Non-O157 VTEC not detected
Brand B baking soda	1	Open	No result
Brand C artificial flavour vanilla	1	Open	Non-O157 VTEC not detected
Brand C oatmeal packet	1	Closed	Non-O157 VTEC not detected
Brand D biscuit	1	Closed	Non-O157 VTEC not detected
Brand X flour	1	Open	Non-O157 VTEC not detected
Brand X flour	1	Open	<i>E. coli</i> O121 Outbreak strain

done at the mill. Investigation at the mill did not identify a specific source of *E. coli* contamination in the respective flour products.

## Discussion

This investigation utilised several hypothesis generation methods in order to identify Brand X flour as the source of the outbreak (Table 1). Open-ended interviewing and product sampling from case homes proved to be successful hypothesis generation methods in this investigation. Other hypothesis-generating methods were not as useful in this investigation, included loyalty card data, recipe and pantry photo comparisons and food exposure reference values. However, outbreak investigations are unique and methods that may not have contributed information in this outbreak may prove to be more beneficial in other outbreak investigations. This outbreak also demonstrated the importance of triangulation of information from multiple hypothesis generation techniques to identify the source of infection.

The open-ended interview approach allowed the flexibility to explore sources of illness that were not initially considered and were not included in the hypothesis-generating questionnaires. The open-ended interviews were completed by two interviewers within one agency. However, the majority of interviews were completed by a single interviewer. Centralised re-interviewing cases from geographically dispersed jurisdictions enabled the interviewers to identify themes and food products in common among the cases. Although this method proved successful in this investigation, centralised open-ended interviewing can be resource-intensive and requires the availability of a highly trained

professional. Also, the largely qualitative data obtained from these interviews can be challenging to analyse, there is not a consistent list of food items covered in each interview, and the data obtained may reflect food preferences or typical foods consumed rather than definitively consumed products. Open-ended interviewing with a single or central interviewer should be considered when investigating outbreaks where no source emerges through interviews with routine or hypothesis-generating questionnaires or when an ingredient, like flour, is suspected.

In this outbreak, the collection of food samples from case homes was conducted as part of hypothesis-generating activities. These items were collected if they represented products consumed by cases during the incubation period. As these were mostly open samples, the presence of bacteria would not automatically confirm the product as the source of the outbreak, but rather provide additional evidence to be considered in the investigation. In this investigation, the finding of the outbreak strain of *E. coli* O121 in an open sample resulted in a hypothesis that was tested by re-interviewing cases to ask specifically about flour as well as a food sampling plan. The open sample provided lot code and brand details which were necessary to inform the food safety investigation and take public health action (i.e. product recall).

Flour is a challenging food item to identify as it is a raw ingredient used both in cooking and baking and is not an easily recalled exposure by cases. Previous outbreaks have identified contaminated flour used in a specific product (i.e. cookie dough) as a risk factor or baking as a risk activity [9, 12, 13]. In this outbreak, flour was a possible exposure considered from the start because of the recent US outbreak. However, the majority of initial cases did not report baking or cooking and had other

food exposures in common (i.e. ground beef and convenience foods). As additional cases were reported, no clear profile emerged: cases were varied in their age, gender, food preferences and baking or cooking behaviours. It was only after probing specifically about exposure to flour and licking the spoon while baking that flour became an item of interest. Many cases had to be contacted multiple times and asked multiple questions about flour, baking or cooking activities and consumption of raw dough or licking the spoon when there was baking in the home in order to get details on flour and Brand X exposure. There were also four cases who were exposed to Brand X flour though baking was done by others in the home, suggesting that cases should be asked about baking in the home as part of flour investigation.

Twenty-six per cent (6/23) of outbreak cases who were asked about flour exposure reported that they were not exposed to Brand X flour prior to their illness onset. This is not unusual in an outbreak investigation, as there are many reasons why a case may not recall exposure to a specific product (e.g. poor recall, ingredient in a food made by others, occupational exposure, cross-contamination). It is also possible that cases had exposure to the implicated flour through other products that were not identified during the food safety investigation or were not asked about during the re-interview (e.g. pizza made with Brand X flour).

This outbreak was the first national outbreak of non-O157 *E. coli* in Canada. Testing for non-O157 *E. coli* varies by province and territory. In some provinces, stool samples are tested for the Shiga-toxin-producing gene but in other provinces, this is not routine and only done by request. This may lead to under-diagnosis of non-O157 cases. In addition to these testing limitations, at the time of this outbreak, typing of *E. coli* non-O157 isolates using PFGE was not routinely done on all isolates. However, advancements in next-generation sequencing technologies as well as significant decreases in the cost of processing samples, coupled with the higher discriminatory power of WGS compared to traditional methods such as PFGE prompted Canada to transition to using WGS as the primary subtyping method for all non-O157 *E. coli* isolates in June 2018. This outbreak was the first in Canada to implicate flour as the source of illnesses and the second flour related outbreak in North America since 2015. Genetic analysis of *E. coli* O121 strains implicated in the Canadian and American outbreaks concluded that they were not related. In both these outbreaks, the root cause of contamination was not identified [9]. Flour is a raw agricultural product and is manufactured without the application of a kill step for pathogenic bacteria. Wheat is exposed to possible sources of contamination during growing and harvesting that can carry over to the end product. These recent *E. coli* O121 flour outbreaks, combined with the finding of other *E. coli* non-O157 serotypes in closed flour samples, suggest that flour is an emerging vehicle for non-O157 STEC infections and should be considered as a potential source in non-O157 STEC outbreak investigations.

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