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Inter-Rater Reliability and Impact of Disagreements on Acute Physiology and Chronic Health Evaluation IV Mortality Predictions

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Objectives: Acute Physiology and Chronic Health Evaluation is a wellvalidated method to risk-adjust ICU patient outcomes. However, predictions may be affected by inter-rater reliability for manually entered elements. We evaluated inter-rater reliability for Acute Physiology and Chronic Health Evaluation IV manually entered elements among clinician abstractors and assessed the impacts of disagreements on mortality predictions.

Design: Cross-sectional.

Setting: Academic medical center.

Subjects: Patients admitted to five adult ICUs.

Interventions: None.

Measurements and Main Results: Acute Physiology and Chronic Health Evaluation IV manually entered elements were abstracted from

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a selection of charts (n = 41) by two clinician "raters" trained in Acute Physiology and Chronic Health Evaluation IV methodology. Rater agreement (%) was determined for each manually entered element, including Acute Physiology and Chronic Health Evaluation diagnosis, Glasgow Coma Scale score, admission source, chronic conditions, elective/emergency surgery, and ventilator use. Cohen's kappa (K) or intraclass correlation coefficient was calculated for nominal and continuous manually entered elements, respectively. The impacts of manually entered element choices on Acute Physiology and Chronic Health Evaluation IV mortality predictions were computed using published Acute Physiology and Chronic Health Evaluation IV equations, and observed to expected hospital mortality ratios were compared between rater groups. The majority of manually entered element inconsistency was due to disagreement in choice of Glasgow Coma Scale (63.8% agreement, 0.83 intraclass correlation coefficient), Acute Physiology and Chronic Health Evaluation diagnosis (68.3% agreement, 0.67 kappa), and admission source (90.2% agreement, 0.85 kappa). The difference in predicted mortality between raters related to Glasgow Coma Scale disagreements was significant (observed to expected mortality ratios for Rater 1 [1.009] vs Rater 2 [1.134]; p < 0.05). Differences related to Acute Physiology and Chronic Health Evaluation diagnosis or admission source disagreements were negligible. The new "unable to score" choice for Glasgow Coma Scale was used for 18% of Glasgow Coma Scale measurements but accounted for 63% of "major" Glasgow Coma Scale disagreements, and 50% of the overall difference in Acute Physiology and Chronic Health Evaluation-predicted mortality between raters.

Conclusions: Inconsistent use among raters of the new "unable to score" choice for Glasgow Coma Scale introduced in Acute Physiology and Chronic Health Evaluation IV was responsible for important decreases in both Glasgow Coma Scale and Acute Physiology and Chronic Health Evaluation IV mortality prediction

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reliability in our study. A Glasgow Coma Scale algorithm we developed after the study to improve reliability related to use of this new "unable to score" choice is presented.

Key Words: Acute Physiology and Chronic Health Evaluation; Glasgow Coma Scale; hospital mortality; intensive care units; outcome assessment (healthcare); predictive scoring systems; reproducibility of results; statistical models; telemedicine/tele-intensive care unit

Several scoring systems have been developed to measure disease severity and predict outcomes among ICU patients for quality benchmarking and outcomes research (1–5). Among these, the Acute Physiology and Chronic Health Evaluation (APACHE) series is widely used, with the most recent revision (APACHE IV) accounting for more than half of the estimated use of ICU scoring systems in the United States in 2012 (1). APACHE methodology uses age, and abnormal physiologic and laboratory values measured during the "APACHE day," as well as several manually entered elements (MEEs)—including APACHE ICU admission diagnosis, presence of certain chronic health conditions, admission source, elective/emergency surgery, ventilator use, and Glasgow Coma Scale (GCS) score—in the predictive model. APACHE then provides validated risk-adjusted predictions of outcomes for ICU patients including mortality and length of stay (4, 5).

Since first published in 1982, APACHE has undergone three major revisions (4–8). The latest version, APACHE IV, uses 142 variables in the predictive model and provides validated outcome predictions for 116 disease categories, compared with 78 for APACHE III (4, 5, 8). A number of studies have demonstrated that APACHE IV has superior accuracy for predicting outcomes of ICU patients when compared with other scoring systems (9–14). Consistency of APACHE data abstraction and the impact of rater disagreements on reliability of predictions have also been studied, but only with earlier versions of APACHE (15–21). MEE reliability has not been investigated using APACHE IV, nor has the potential impact of APACHE IV MEE disagreements on the reliability APACHE IV predictions been systematically evaluated.

We began using APACHE IV with implementation of an ICU telemedicine program which uses APACHE IV for outcomes benchmarking and comparisons between programs. Given the importance of MEE consistency to prediction reliability, we evaluated inter-rater reliability for MEEs among clinician chart abstractors and determined the impact of disagreements on APACHE IV group-level mortality predictions using published APACHE IV equations.

MATERIALS AND METHODS

Setting/Study Population

Prior to implementation of the ICU telemedicine program in January 2016, training in APACHE methodology for clinician chart abstractors was conducted over 3 months, between October 2015 and December 2015. The training included completion of APACHE IV training modules and case studies and familiarization with procedures developed to standardize APACHE IV data entry. This reliability assessment was then conducted 3 months following implementation, between March 2016 and July 2016. The goal was to evaluate consistency of APACHE IV MEE data abstraction and to determine impacts of MEE disagreements on mortality predictions. Nine clinician data abstractors (eight registered nurses and one physician) participated in the evaluation. Chart abstraction data were collected for patients admitted to the five adult ICUs in the program, with a quasi-random sampling of charts to ensure equal distribution between ICUs, and daytime versus nighttime admissions.

Data Collection

This study was reviewed by the Washington University Institutional Review Board (IRB) and IRB approval was waived, with no requirement for informed consent. APACHE IV MEE data were collected in a web-based application for online databases (Research Electronic Data Capture, REDCap.org). MEE data included APACHE admission diagnosis (453 choices in 116 disease categories); total GCS (range 3–15) and scores for each of the three GCS components (eye, verbal, motor), or "unable to score (GCS) due to medications"; admission source (eight categories); emergency surgery (yes/no); any of nine chronic conditions (yes/no); and mechanical ventilation (yes/no).

Forty-one charts were selected for inclusion in this study, which satisfied the minimum sample size recommended for detecting a statistically significant difference for a dichotomous variable (22). All charts were abstracted by two clinician "raters" whose data were blinded from each other. "Rater 1" was the admitting clinician who abstracted APACHE MEEs from information in the electronic medical record (EMR) in real time during the APACHE day, or the following day for patients admitted after 6 PM. "Rater 2" abstracted information from the EMR retrospectively. To ensure that all the raters used information from the same time period, both rater groups were instructed to only consider information in the EMR available during the APACHE day (extending to midnight on the day of admission, or to midnight the following day for ICU admissions after 4 PM).

Measures/Analysis

All analyses were conducted using SAS Software 9.4 (SAS Institute, Cary, NC). Percent agreement among raters was calculated for each MEE where agreement was defined as rater 1 and rater 2 selecting the same option with a few specific exceptions: 1) Admission sources of operating or recovery room were considered in agreement; 2) APACHE diagnoses were considered in agreement as long as both diagnoses were from the same diagnosis category (n = 116) (i.e., both share the same APACHE diagnosis coefficient); and 3) Use of "unable to score due to medications" by only one rater was considered a "major" disagreement in total GCS irrespective of the total GCS (sum of GCS components) recorded by the other rater. (Note: The "unable to score" choice assigns a normal GCS [15] for the APACHE IV Acute Physiology Score [APS] and APACHE IV composite GCS coefficient, with no GCS contribution to predicted mortality; but when "unable to score" is recorded, a separate coefficient is inserted in the APACHE IV equations that result in a higher predicted mortality [4].-We also completed simulations using published APACHE IV equations [www.https://

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intensivecarenetwork.com/Calculators/Files/Apache4.html] to determine which GCS score was equivalent to "unable to score" based on morality predictions. Specifically, we entered data for several ICU patients in the APACHE IV calculator holding all elements constant except GCS. A comparison of mortality predictions between selecting "unable to score" versus each possible GCS numeric value was then completed—see *Results* and *Discussion* sections). For the GCS components, "unable to score" by one rater was considered a disagreement if the other rater scored that component below the maximum.

MEE agreement (%) was described using the adjectival ratings of Landis and Koch (23): 80% to 100% ("almost perfect to perfect"); 60% to 80% ("substantial"); 40% to 60% ("moderate"); 20% to 40% ("fair"); and 0% to 20% ("poor"). To account for chance agreement, Cohen's kappa or intraclass correlation coefficient (ICC) was calculated for nominal or continuous MEEs, respectively, with 1.0 representing perfect agreement (24).

The impacts of MEE disagreements between raters on the observed to APACHE IV-predicted (expected) hospital mortality ratio (O:E mortality ratio) were computed using published APACHE IV equations (www.https://intensivecarenetwork.com/Calculators/ Files/Apache4.html). Effects of MEE disagreements on O:E mortality ratios were each evaluated independently—by holding the other MEEs constant (at the value recorded by rater 1). Composite effects of MEE disagreements on O:E mortality ratios were also evaluated using the composite MEE values recorded by each rater. Statistical analyses of differences in O:E mortality ratios between rater groups were accomplished using bootstrap resampling methodology. new "unable to score due to medications" choice for GCS introduced with APACHE IV (4, 5). This "unable to score" choice was used for 15 of 81 (18%) GCS measurements recorded by raters, including nine of 41 values recorded by Rater 1 (22%), and six of 41 values recorded by Rater 2 (15%). As shown in Figure 1, agreement for the GCS components was better than that for total GCS, with the motor component highest (82.9%), and verbal lowest (70.7%). "Unable to score" disagreements accounted for five of seven disagreements for the motor component (71.4%), five of eight disagreements for the eye component (62.5%), and five of 12 disagreements for the verbal component (41.7%).

The impacts of MEE disagreements in APACHE diagnosis, GCS, and admission source, which contributed the majority of MEE inconsistency, as well as the composite effect of MEE disagreements, on O:E mortality ratios as determined using the published APACHE IV equations are shown in Figure 2. Despite 31.7% disagreement between raters in choice of APACHE diagnosis category, the diagnosis disagreements had a negligible effect on group-level APACHE mortality predictions (O:E hospital mortality for Rater 1 [1.009] vs Rater 2 [1.007]). In contrast, the 36.4% disagreement in GCS between raters resulted in a large and significant difference in group-level APACHE mortality predictions (O:E for Rater 1 [1.009] vs Rater 2 [1.134]; *p* < 0.05). Disagreement in use of the "unable to score" choice, which accounted for 63% of the "major" GCS disagreements, accounted for 50% of the overall difference in predicted mortality between rater groups related to GCS. Notably, one "unable to score" disagreement produced only a small difference in predicted mortality between raters (0.25%) when the other rater recorded a numeric GCS of 10. The analysis of the impact of the "unable to score" choice on predicted mortality done using simulations with the published APACHE IV



As shown in **Figure 1**, agreement between Rater 1 and Rater 2 was "substantial" for APACHE diagnosis (68.3% agreement, 0.67 kappa) and GCS (63.4%, ICC 0.83), while agreement was "almost perfect to perfect" for admission source (90.2% agreement, 0.85 kappa), chronic conditions composite (96.5% agreement, 0.68 kappa), elective surgery (100% agreement, 1.0 kappa), and ventilator use (100% agreement, 1.0 kappa)

Of the 13 APACHE diagnosis category disagreements, eight (62%) represented disagreements within the same organ system, while the remaining five (38%) represented choices from different organ systems, or disagreements in surgical versus medical diagnoses, or both.

Of the 15 disagreements in total GCS, seven (46%) represented "minor" (one point) GCS disagreements. Of the remaining eight "major" GCS disagreements, five involved disagreements in use of the



Figure 1. Inter-rater reliability for Acute Physiology and Chronic Health Evaluation (APACHE) manually entered elements. % agreement is shown together with the Kappa statistic for nominal variables and interclass correlation coefficient (ICC) for continuous variables (see Text). GCS = Glasgow Coma Scale.



Figure 2. Impact of manually entered element (MEE) disagreements between raters on Acute Physiology and Chronic Health Evaluation (APACHE) IV group-level mortality predictions. Calculated APACHE IV observed to expected mortality ratios for the two rater groups are shown for each of the three MEEs evaluated independently, as well as the composite effects of MEE disagreements on the mortality predictions. *Significant difference between rater 1 versus rater 2 (p < 0.05). GCS = Glasgow Coma Scale.

calculator (www.https://intensivecarenetwork.com/Calculators/ Files/Apache4.html) demonstrated that: 1) the APACHE IV "unable to score" choice coefficient had an effect on predicted mortality that was closely approximated by a numeric GCS of 9–10 (with 13–15 APS points); and 2) compared to the earlier practice of recording a normal GCS (15) when GCS assessment was not possible (4, 5), the "unable to score" choice resulted in an increase in individual predicted mortality by as much as 20%.

As shown in Figure 2, the 9.8% disagreement in admission source had only a small effect on group-level APACHE predicted mortality (O:E for Rater 1 [1.009] vs Rater 2 [0.995]). The composite effect of MEE disagreements on group-level APACHE predicted mortality between raters appeared to mirror the effect of the GCS disagreements alone (O:E for Rater 1 [0.995] vs Rater 2 [1.132]), although this composite difference did not reach statistical significance (Fig. 2).

DISCUSSION

Agreement for MEEs in this APACHE IV reliability study was "substantial" to "perfect" between raters, consistent with prior studies using earlier versions of APACHE (15–21). APACHE diagnosis had the lowest reliability based on the kappa statistic, which was not unexpected given the large number of diagnosis category choices in APACHE IV (n = 116), and the subjectivity in choosing a single APACHE diagnosis in patients with multiple problems. There were a few larger differences (> 10%) in individual predicted mortality related to rater diagnosis choice disagreement, but the overall differences were well-balanced and did not impact group-level APACHE mortality predictions, consistent with earlier reports (15–21). Similar to prior studies, we found little disagreement in less subjective MEEs (15, 16, 18).

Inconsistency between raters in GCS was also not unexpected given the know subjectivity of GCS (25), and the level of GCS agreement we observed was similar to that reported using prior versions of APACHE (15, 17, 20, 21). In contrast to these earlier studies, however, we found that GCS disagreements had a significant impact on APACHE IV grouplevel mortality predictions. GCS is a required element of APACHE, and despite its known subjectivity, has the largest potential impact on APACHE mortality predictions. A GCS of 3 contributes 48 points to the APACHE IV APS, representing 19% of the 252 point maximum (4, 5), similar to 17% in APACHE II-III (7, 8, 26). New in APACHE IV, and highlighted by our study, is the "unable to score due to medications" choice for GCS that was introduced to "reduce predictive inac-

curacies caused by defaulting GCS to normal (15) when assessment was not possible." (4, 5) This new choice was used frequently (18% of measurements) and was a major source of GCS inconsistency that significantly affected mortality predictions in our study. When considered in the context of prior studies with earlier versions of APACHE that did not have an "unable to score" choice, and did not demonstrate any difference in APACHE predictions related to MEE disagreements (15, 17), our finding suggests the new "unable to score" choice in APACHE IV has amplified the impact of GCS inconsistency on the reliability of APACHE mortality predictions.

Differences in our analysis may also have contributed to different conclusions regarding the impact of GCS inconsistency in comparison to earlier studies (15–21). In particular, we only found a significant effect when GCS disagreements were considered independent of other MEE disagreements, and consistent with earlier reports, we did not find a significant effect of composite MEE disagreements on predicted mortality (15, 17). However, we cannot agree with the earlier conclusion that MEE variability is sufficiently random and offsetting as to have no significant impact on group-level predictions (15). The effect of composite MEE disagreements on predicted mortality we observed, while not significant in this relatively small study, was nearly identical to, and appeared to reflect, the effect of the GCS disagreements (Fig. 2). At a minimum, our findings demonstrate the importance of GCS reliability and again highlight the potential impact of inconsistency in use of the new "unable to score" choice in APACHE IV on both GCS and mortality prediction reliability.

Lack of understanding regarding the appropriate use of the new "unable to score" choice, as well as misconceptions regarding its impact, appear to be likely contributors to its inconsistent use in our study. A commonly stated misconception among data abstractors was that "unable to score" was approximately equivalent to the prior practice of selecting a GCS of 15 in sedated or anesthetized patients, which is true for APACHE APS calculations, but not for mortality predictions (4, 5). Accordingly, we developed a GCS algorithm after the study that incorporates a standardized approach to use of the new "unable to score" choice as we believe it was intended (Fig. 3). Per the algorithm, "unable to score" is used in patients receiving CNS depressing or neuromuscular blocking medications when there is either no recent (within 12hr) assessment to allow GCS to be scored prior to receiving such medication(s), or a reasonable likelihood that GCS has been affected by the condition or the procedure since the prior assessment. An exception is made for postoperative patients where a normal GSC (15) is assumed in the absence of a recent prior assessment, again unless there is a reasonable likelihood that GCS has been affected by the patient's condition or procedure, in which case the "unable to score" choice is used. The algorithm also incorporates use of the "modified" verbal score for awake patients who are unable to provide a verbal response (e.g., intubated patients). Further reliability studies will be needed to demonstrate that this new tool positively impacts GCS and APACHE prediction reliability. However, since instituting this algorithm in our program, our clinician abstractors report improved clarity in making GCS determinations, and in use of the "unable to score" choice. We are thus providing the algorithm for potential use by others using APACHE IV methodology, or other outcome measurements that use GCS.

As indicated in Results, our patient data and simulations using the APACHE IV calculator indicate that the impact of "unable to score" on mortality predictions approximates a numeric GCS of 9–10 (depending on the scoring of the individual components). Interestingly, our group recently contacted Philips Healthcare regarding their mortality prediction model (embedded in their ICU telemedicine software), which required a numeric GCS.



Figure 3. Glasgow Coma Scale (GCS) algorithm developed for Acute Physiology and Chronic Health Evaluation (APACHE) IV incorporating a standardized approach for recording GCS and for use of the new "unable to score due to medications" choice. OR = operating room.

Following their independent investigation, the Philips group concluded "...the mortality risk associated with the 'unable to score due to meds' was very similar to that of a GCS of 8," and "unable to score" is now converted to GSC 8 in their model (O. Badawi, personal communication, 2018). The Philips data provide additional validation of the impact assigned to the "unable to score" choice on predicted mortality, and further suggest both the APACHE IV and Philips mortality prediction models are similarly calibrated with respect to GCS. These findings also have potential implications for calibration of "unable to score" in other prediction models that use GCS.

It is important to note a few limitations of our study which could impact broader applicability of our findings. First, although our study had an acceptable sample size for reliability testing, the number of charts abstracted was relatively small, and from one institution. Additionally, our population included a high percentage of intubated and sedated patients in whom "unable to score" may be used more frequently than in other ICU patient populations. It is also important to also note that Rater 1 did chart abstraction in real time, while chart abstraction by the Rater 2 group was done retrospectively. Although we attempted to control for this by confining the epoch for review to the APACHE day for both rater groups, the timing of data abstraction could have contributed to the observed GCS inconsistency. Given the importance of GCS reliability, perhaps APACHE IV GCS data abstraction timing should be studied further. It is important to note, however, that use of the "unable to score" choice, which we identified as a major source of GCS disagreements that affected mortality predictions, appeared well-balanced between the two rater groups in our study.

CONCLUSIONS

Our study addresses an important gap in research related to APACHE IV reliability. To our knowledge, this is the first study to systematically evaluate APACHE IV MEE disagreements and their potential impact on APACHE IV mortality predictions. Our study demonstrates the previously well-described subjectivity in GCS determinations, but goes an important step further to highlight the potential importance of the new "unable to score" choice for GCS on APACHE IV mortality prediction reliability. We provide a GCS algorithm to improve GCS reliability, particularly related to use of the new "unable to score" choice available when using APACHE IV methodology.

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