https://doi.org/10.1016/j.rpth.2024.102421

ORIGINAL ARTICLE



Feasibility and acceptability of patient- and clinician-level antithrombotic stewardship interventions to reduce gastrointestinal bleeding risk in patients using warfarin (Anticoagulation with Enhanced Gastrointestinal Safety): a factorial randomized controlled pilot trial

Jacob E. Kurlander^{1,2,3} \times | Danielle Helminski¹ \times | Liyang Yuan⁴ | Sarah L. Krein^{1,2,3} \times | Michael S. M. Lanham^{5,6,7} | Jennifer L. Henstock⁸ | Kelley M. Kidwell⁴ | Raymond De Vries^{2,6,9} \times | Kenneth Resnicow^{10,11} | Haden Sholl¹² | Joyce J. Kim¹ \times | Linda K. Perry¹³ | Jacqueline Parsons¹³ | Nghi Ha¹³ | James B. Froehlich^{1,2,13} | James E. Aikens¹⁴ | Caroline R. Richardson¹⁵ \times | Sameer D. Saini^{1,2,3} | Geoffrey D. Barnes^{1,2,13} \times

¹Department of Internal Medicine, University of Michigan, Ann Arbor, Michigan, USA

²Institute for Healthcare Policy and Innovation, University of Michigan, Ann Arbor, Michigan, USA

³Veterans Affairs Ann Arbor Center for Clinical Management Research, Ann Arbor, Michigan, USA

⁴Department of Biostatistics, University of Michigan School of Public Health, Ann Arbor, Michigan, USA

⁵Department of Learning Health Sciences, University of Michigan, Ann Arbor, Michigan, USA

⁶Department of Obstetrics and Gynecology, University of Michigan, Ann Arbor, Michigan, USA

⁷University of Michigan Office of Clinical Informatics, Ann Arbor, Michigan, USA

⁸Health Information Technology and Services, University of Michigan, Ann Arbor, Michigan, USA

⁹Center for Bioethics and Social Sciences in Medicine, University of Michigan, Ann Arbor, Michigan, USA

Abstract

Background: Overuse of antiplatelet therapy and underuse of gastroprotection contribute to preventable bleeding in patients taking anticoagulants.

Objectives: (1) Determine the feasibility of a factorial trial testing patient activation and clinician outreach to reduce gastrointestinal (GI) bleeding risk in patients prescribed warfarin-antiplatelet therapy without proton pump inhibitor gastroprotection and (2) assess intervention acceptability.

Methods: Pragmatic 2×2 factorial cluster-randomized controlled pilot comparing (1) a patient activation booklet vs usual care and (2) clinician notification vs clinician notification plus nurse facilitation was performed. The primary feasibility outcome was percentage of patients completing a structured telephone assessment after 5 weeks. Exploratory outcomes, including effectiveness, were evaluated using chart review, surveys, and semistructured interviews.

Results: Among 47 eligible patients, 35/47 (74.5%; 95% CI, 58.6%-85.7%) met the feasibility outcome. In the subset confirmed to be high risk for upper GI bleeding, 11/29 (37.9%; 95% CI, 16.9%-64.7%) made a medication change, without differences between intervention arms. In interviews, few patients reported reviewing the activation booklet; barriers included underestimating GI bleeding risk, misunderstanding the booklet's purpose, and receiving excessive health communication materials. Clinicians

Jacob E. Kurlander and Danielle Helminski are coprimary authors.

Published by Elsevier Inc. on behalf of International Society on Thrombosis and Haemostasis. This is an open access article under the CC BY-NC-ND license (http:// creativecommons.org/licenses/by-nc-nd/4.0/).

¹⁰Department of Health Behavior and Health Education, University of Michigan School of Public Health, Ann Arbor, Michigan, USA

¹¹University of Michigan Rogel Cancer Center, Ann Arbor, Michigan, USA

¹²Department of Medicine, Division of General Internal Medicine, Vanderbilt University, Nashville, Tennessee, USA

¹³Department of Internal Medicine, Frankel Cardiovascular Center, University of Michigan, Ann Arbor, Michigan, USA

¹⁴Department of Family Medicine, University of Michigan, Ann Arbor, Michigan, USA

¹⁵Department of Family Medicine, Brown University, Providence, Rhode Island, USA

Correspondence

Jacob E. Kurlander, Department of Internal Medicine, University of Michigan, 3912 Taubman Center, 1500 E. Medical Center Drive, SPC 5362, Ann Arbor, MI 48109-5362, USA.

Email: jkurland@umich.edu

Handling Editor: Nick van Es

Essentials

- Many anticoagulated patients would benefit from medication changes to reduce the risk of bleeding.
- · We tested interventions to facilitate safer prescribing practices in an anticoagulation clinic.
- Few patients engaged with an activation booklet about medication changes to improve safety.
- · Clinician notification was acceptable and had promising results, warranting a larger trial.

1 | INTRODUCTION

Anticoagulants are among the most dangerous medications because of the risk of hemorrhage, with major bleeding most often occurring in the gastrointestinal (GI) tract [1,2]. Two evidence-based practices can reduce the risk of bleeding in patients receiving therapeutic-intensity anticoagulation. First, for patients without recent thrombotic events or vascular interventions, guidelines recommend deprescribing concomitant antiplatelet medications [3,4]; the combination of anticoagulant and antiplatelet therapy increases the risk of major bleeding without reducing thrombosis [5]. Second, for anticoagulated patients in whom antiplatelet therapy *is* indicated, guidelines recommend proton pump inhibitors (PPIs) to reduce the risk of upper GI bleeding [4,6,7]. Both evidence-based practices are underused. Nearly onethird of anticoagulated patients are either prescribed unnecessary antiplatelet medications or prescribed antiplatelet medications appropriately but without a PPI [8].

Scalable and effective interventions are needed to address these gaps for patients at increased bleeding risk because of antiplatelet medications and/or nonsteroidal anti-inflammatory drugs [9]. An electronic health record (EHR)-based clinical decision support intervention had minimal effect on guideline-concordant nonsteroidal anti-inflammatory drug use, including PPI coprescribing [10]. Complex multicomponent interventions, most tested in Europe, using strategies such as education, incentive payments, clinician feedback, and pharmacist support, have had greater success [11–13], but their feasibility in the fragmented US healthcare system is unclear. Few studies have tested patient activation, in which patients are equipped with the knowledge, skills, and confidence to help ensure appropriate medication optimization [14,15].

Herein, we report the results of a randomized factorial feasibility pilot trial of antithrombotic stewardship interventions directed at both patients and clinicians to reduce the use of combination anticoagulation-antiplatelet therapy without PPI gastroprotection, as well as a qualitative evaluation.

2 | METHODS

The development of the intervention components and study protocol have been previously published and are summarized here [16].

responded to notification messages for 24/47 patients (51.1%; 95% CI, 26.4%-75.4%), which was lower for surgeons than nonsurgeons (22.7% vs 76.0%). Medical specialists but not surgeons viewed clinician notification as acceptable.

Conclusion: The proposed trial design and outcome ascertainment strategy were feasible, but the patient activation intervention is unlikely to be effective as designed. While clinician notification appears promising, it may not be acceptable to surgeons, findings which support further refinement and testing of a clinician notification intervention.

KEYWORDS

anticoagulants, gastrointestinal hemorrhage, patient safety, proton pump inhibitors, quality of health care, warfarin

2.1 | Study design, setting, and participants

The Anticoagulation with Enhanced Gastrointestinal Safety (AEGIS) pilot study was a single-institution, pragmatic, multilevel, clusterrandomized controlled pilot 2×2 factorial trial to assess the feasibility of conducting a larger study in the future with a similar design and interventions. The setting was a tertiary academic medical center with a nurse-staffed anticoagulation monitoring service (AMS).

Patients were eligible if enrolled with the AMS and prescribed warfarin (with anticipated use for >90 days) and an antiplatelet medication (aspirin or P2Y₁₂ inhibitor) without a PPI, per the EHR. Patients were excluded if aged <18 years, intolerant or allergic to PPIs, or status post left ventricular assist device or heart transplant. Clinicians were eligible if designated as the "responsible provider" (recipient of AMS communications) for an eligible patient or a cardiologist who had seen an eligible patient in the prior year (with the exception of electrophysiologists).

2.2 | Participant screening, selection, randomization, and dropout

We identified eligible patients and clinicians using an EHR reporting tool and assigned each patient to a single clinician cluster; patients were assigned preferentially to cardiologists. We then selected a stratified random sample of clinicians (6 cardiologists and 6 from other specialties). Clinicians (cluster level) were randomized 1:1 (K.M.K.) to 1 of 2 types of clinician notification (CN). Additionally, patients were randomized 1:1 (independent of clinician) to either a patient activation booklet or usual care education. As such, the design had 2 crossed factors with 4 cells—CN (2 levels) and patient activation (2 levels).

Since this was a pragmatic trial, there was no formal recruitment process for clinicians or patients, and patients discharged from the anticoagulation clinic were treated as dropouts thereafter, without further patient contact. There was no blinding.

2.3 | Interventions

Two clinician-level interventions were tested, each delivered by 1 of 2 nurses:

- (1) CN consisted of a templated message sent through the EHR. It identified the patient as high risk for upper GI bleeding and recommended considering either discontinuation of antiplatelet medication(s) or initiation of a PPI, with a link to a clinical guidance summary on appropriate use of antiplatelet therapy (Supplementary File S1).
- (2) CN + nurse facilitation (NF) consisted of a similar message, but in addition, the nurse indicated each patient's indication for antiplatelet therapy (after doing a chart review) and embedded the portion of the antiplatelet clinical guidance summary relevant to the patient (Supplementary File S1). The nurse also offered to

order a PPI for the clinician's signature and to communicate any medication changes to the patient.

Two patient-level interventions were also tested:

- (1) Usual care education.
- (2) An 8-page illustrated activation booklet that educated patients on GI bleeding and encouraged discussion of either antiplatelet discontinuation or PPI initiation with their physicians (Supplementary File S2). Nurses sent it by mail or electronic portal synchronized with the clinician intervention.

2.4 | Quantitative endpoints

While we evaluated multiple dimensions of feasibility, we selected as the primary feasibility endpoint the percentage of patients completing a telephone assessment between weeks 5 and 8 after up to 3 attempts. This outcome is critical to feasibility since a similar strategy would be used to measure effectiveness in a larger future trial. The secondary feasibility endpoint was percentage of patients who received the assigned interventions, according to chart review at week 5.

In exploratory fashion, we assessed potential for effectiveness, defined as percentage of patients who self-reported either discontinuing antiplatelet therapy or initiating a PPI at weeks 5 to 8. We assessed protocol fidelity by chart review at week 5 to determine whether (1) the correct interventions were sent, (2) in the appropriate timeframe, and (3) to the correct recipients. Similarly, we ascertained clinicians' response rate and time till response, and for CN + NF, frequency of facilitation and accuracy of antiplatelet indication identified by the nurse.

A physician (H.S. or J.K.) performed retrospective chart review for each patient to determine indication(s) for antiplatelet therapy at study entry and to categorize all recommended and completed medication changes as either concordant or nonconcordant with the antiplatelet clinical guidance summary sent to clinicians. When unclear, a cardiovascular medicine specialist (G.B.) made the final determination.

2.5 | Power and statistical analysis

We planned to include 12 clinicians and ~50 patients, which was judged to be feasible and provide acceptable Cls for estimates of effectiveness using generalized estimating equations (GEE) [17]. The primary endpoint was analyzed using GEE (logit link), including effects for patient-level intervention, clinician-level intervention, and the interaction term, accounting for clustering. A similar model was used to assess the secondary outcome. Exploratory outcomes were analyzed using descriptive statistics with Cls that accounted for clustering using an intention-to-treat approach; for proportions with very small denominators (<12), Cls were estimated using the Fay-Grabuard correction for the sandwich estimator from the GEEs. Only patients eligible for the week 5 call (ie, who received the interventions and continued in the AMS) were included

in the primary analysis. Analysis of effectiveness was restricted to patients who completed the week 5 phone call and confirmed use of antiplatelet medications at baseline without a PPI.

2.6 | Qualitative evaluation and analysis

Patients, clinicians, and nurses were invited for semistructured interviews about their experiences. Interview content and methods of analysis have previously been described [16]. During the week 5 telephone assessment, patients either randomized to the activation guide or who communicated with a clinician about medication optimization were invited to participate. Participating clinicians and anticoagulation nurses were invited by email. A member of the study team (J.E.K. and D.H.) conducted the interviews over Zoom or by phone. Detailed notes were kept, and interviews were recorded with permission.

Clinician interviews were analyzed using a rapid deductive analysis approach [18–21] in a spreadsheet (D.H. and J.E.K.), with major categories informed by the theoretical framework of acceptability (TFA) [16,18,22]. We intended to analyze patient interviews using the TFA [18]; however, many patients lacked an understanding of the intervention components (as distinct from routine care), which limited their ability to speak to many dimensions of acceptability. Therefore, we utilized a rapid inductive analysis approach to identify the main barriers to effectiveness of the interventions. For the same reason, we also omitted reporting results of acceptability scale testing.

Because no primary care providers (PCPs) in the trial agreed to be interviewed, we interviewed a convenience sample of 5 PCPs who received the interventions after the conclusion of the randomized trial; they were not otherwise included in the pilot study.

2.7 | Ethics and reporting

The study was approved by the University of Michigan Medical School Institutional Review Board, with waiver of informed consent for the interventions and week 5 phone calls. Verbal consent was obtained for patient semistructured interviews. Written informed consent was obtained for clinician and nurse interviews. We adhered to the Consolidated Standards for Reporting Trials statement extension for pilot and feasibility trials [23] and the COREQ criteria for qualitative research [24]. The study is registered with ClinicalTrials.gov (NCT05085405).

3 | RESULTS

3.1 | Patient and clinician enrollment

Twelve clinicians and 51 patients were randomized, of whom 47 patients were eligible for week 5 phone calls and included in the primary analysis (Figure). Mean age was 61.7 years (SD, 13.6), 63.8% were male, and 83.0% were non-Hispanic White (Table 1). The 2 most common indications for anticoagulation were heart valve replacement (48.9%) and atrial fibrillation/flutter (38.3%). Based on physician chart review, 25% of patients had an indication for ongoing antiplatelet therapy, most commonly an On-X valve in the aortic or pulmonary position (12.8%) or peripheral artery disease with prior intervention (6.4%).

We interviewed 11 patients and 12 clinicians, including 4 cardiologists, 3 surgeons, 5 PCPs (Table 2), and both AMS nurses. Representative quotations from interviews are included in the text and tables to support and inform interpretation of quantitative results.

3.2 | Feasibility of outcome assessment, intervention delivery, and patient selection

Telephone assessments were completed for 35/47 patients (74.5%; 95% CI, 58.6%-85.7%; Table 3) after a mean of 1.81 (SD, 0.90) call attempts. In multilevel regression analysis, CN + NF (vs CN) was independently associated with higher call completion (odds ratio [OR], 4.03; 95% CI, 1.03-15.7); there were no differences by patient intervention arm. All patients received the assigned intervention with 100% fidelity. Among patients completing the week 5 telephone assessment, 29/35 (82.9%; 95% CI, 64.5%-92.8%) reported using antiplatelet therapy without a PPI at baseline, supporting reliability of the EHR for identifying eligible patients (Supplementary File S3).

Clinicians responded to 14/23 (60.9%; 95% Cl, 24.0%-88.4%) messages with CN + NF vs 10/24 (41.7%) with CN (Supplementary File S3). NF was requested for only a single patient in CN + NF. In CN + NF, the antiplatelet indication identified by the nurse was incorrect for 11/23 patients (47.8%; 95% Cl, 30.3%-65.9%) compared with physician assessment as the reference standard.

In interviews, the nurse who delivered CN messages estimated it took 5 minutes (including the activation booklet) and said this posed little burden. The nurse who delivered CN + NF messages estimated it took 10 to 12 minutes, plus 5 minutes for the activation booklet, which could be challenging during busy weeks. Both nurses favored continuing the interventions.

"I don't feel like it was taking away [from other responsibilities] because [...] I feel this is a very worthwhile project. It's definitely about patient safety, so, I feel that this is part of my job." – Nurse who delivered CN + NF messages

The 2 nurses provided an average rating of 5 (SD, 0) for the Acceptability of Intervention Measure and Intervention Appropriateness Measure and of 4.88 (SD, 0.18) for the Feasibility of Intervention Measure (instrument score range, 1-5).

3.3 | Potential effectiveness and clinician perceptions of notification interventions

Among patients who confirmed taking antiplatelet therapy without a PPI at baseline, 11/29 (37.9%; 95% CI, 16.9%-64.7%) either

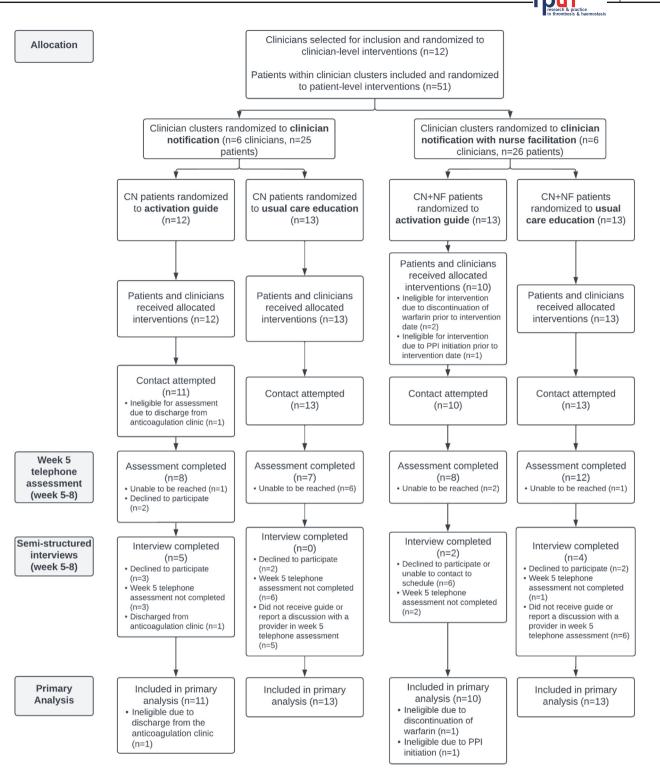


FIGURE CONSORT diagram. CN, clinician notification; NF, nurse facilitation; PPI, proton pump inhibitor.

discontinued antiplatelet therapy (n = 8) or started a PPI (n = 3). There were no differences between CN vs CN + NF (OR, 0.91; 95% CI, 0.13-6.28) for the effectiveness outcome (Table 3). However, in interviews, many clinicians preferred CN + NF.

I appreciate that effort [in CN+NF], because, as you know, general internists are drowning in messages right

now. And, honestly, if I had gotten the first message [CN], it would be like, "I will deal with that the next time I see the patient"...So, I would not have responded to the first message. The second message [CN+NF], no problem. If you'll take it over, I'm happy to let you run with it. - PCP 5

5 of 17

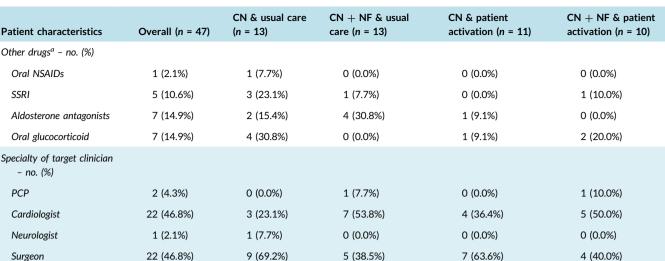


TABLE 1 Characteristics of patient participants.

Patient characteristics	Overall (n = 47)	CN & usual care (n = 13)	CN + NF & usual care (n = 13)	CN & patient activation ($n = 11$)	CN + NF & patient activation (<i>n</i> = 10)
Age – mean (SD), years	61.7 (13.6)	62.5 (12.8)	56.5 (15.2)	67.3 (10.9)	61.6 (14.6)
Age group – no. (%)					
Age 18-59 – no. (%)	20 (42.6%)	5 (38.5%)	7 (53.8%)	3 (27.3%)	5 (50.0%)
Age 60-69 – no. (%)	10 (21.3%)	3 (23.1%)	2 (15.4%)	4 (36.4%)	1 (10.0%)
Age 70-79 – no. (%)	14 (29.8%)	4 (30.8%)	4 (30.8%)	3 (27.8%)	3 (30.0%)
Age 80+ - no. (%)	3 (6.4%)	1 (7.7%)	0 (0.0%)	1 (9.1%)	1 (10.0%)
Gender – no. (%)					
Male sex	30 (63.8%)	6 (46.2%)	10 (76.9%)	7 (63.6%)	7 (70.0%)
Race/ethnic group – no. (%)					
White, Not Hispanic	39 (83.0%)	11 (84.6%)	9 (69.2%)	11 (100.0%)	8 (80.0%)
White, Hispanic	1 (2.1%)	0 (0.0%)	1 (7.7%)	0 (0.0%)	0 (0.0%)
Black, Not Hispanic	3 (6.4%)	1 (7.7%)	1 (7.7%)	0 (0.0%)	1 (10.0%)
Asian, Not Hispanic	2 (4.2%)	0 (0.0%)	1 (7.7%)	0 (0.0%)	1 (10.0%)
Other, Not Hispanic	2 (4.2%)	1 (7.7%)	1 (7.7%)	0 (0.0%)	0 (0.0%)
Medical history ^a – no. (%)					
Atrial fibrillation/flutter	18 (38.3%)	5 (38.5%)	6 (46.2%)	3 (27.8%)	4 (40.0%)
CAD	19 (40.4%)	7 (53.8%)	3 (23.1%)	3 (27.8%)	6 (60.0%)
VTE	9 (19.2%)	2 (15.4%)	2 (15.4%)	3 (27.8%)	2 (20.0%)
PAD	11 (23.4%)	4 (30.8%)	1 (7.7%)	4 (36.4%)	2 (20.0%)
Valve replacement	23 (48.9%)	4 (30.8%)	9 (69.2%)	2 (18.2%)	8 (80.0%)
Polycythemia vera	1 (2.1%)	1 (7.7%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
Cerebrovascular disease	7 (14.9%)	2 (15.4%)	1 (7.7%)	3 (27.8%)	1 (10.0%)
Indication for ongoing antiplatelet therapy – no. (%)					
None	35 (74.5%)	10 (76.9%)	9 (69.2%)	9 (81.8%)	7 (70.0%)
CAD with intervention <12 months ago	1 (2.1%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	1 (10.0%)
On-X valve in aortic or pulmonary position	6 (12.8%)	1 (7.7%)	3 (23.1%)	0 (0.0%)	2 (20.0%)
PAD with prior intervention	3 (6.4%)	0 (0.0%)	1 (7.7%)	2 (18.2%)	0 (0.0%)
Refractory/extensive vascular disease	2 (4.3%)	2 (15.4%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
Antiplatelet drugs ^a – no. (%)					
Aspirin	43 (91.5%)	11 (84.6%)	13 (100.0%)	10 (90.9%)	9 (90.0%)
Clopidogrel	3 (6.4%)	1 (7.7%)	0 (0.0%)	1 (9.1%)	1 (10.0%)
Prasugrel	1 (2.1%)	1 (7.7%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
Ticagrelor	0 (0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)

(Continues)

TABLE 1 (Continued)



CAD, coronary artery disease; CN, clinician notification; FN, nurse facilitation; NSAID, nonsteroidal anti-inflammatory drug; PAD, peripheral arterial disease; PCP, primary care provider; SSRI, selective serotonin reuptake inhibitor; VTE, venous thromboembolism.

^aMedications and medical history were ascertained using the electronic medication and problem lists at the time of screening.

TABLE 2 Characteristics of clinician participants.

	Clinician participan	ts in randomized	l trial	Participants in no	nrandomized qua	alitative substudy
Clinician characteristics	Overall (n = 12)	CN (n = 6)	CN + NF (n = 6)	Overall (n = 8)	CN (n = 4)	CN + NF (n = 4)
Specialty, no. (%)						
Cardiology	6 (50.0%)	3 (50.0%)	3 (50.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
Primary Care	1 (8.3%)	0 (0.0%)	1 (16.7%)	8 (100.0%)	4 (100.0%)	4 (100.0%)
Surgery	4 (33.3%)	2 (33.3%)	2 (33.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
Neurology	1 (8.3%)	1 (16.7%)	0 (0.0%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
Patients in Cluster, no. (%)						
1-3	7 (58.3%)	4 (66.7%)	3 (50.0%)	8 (100.0%)	4 (100.0%)	4 (100.0%)
4-6	2 (16.7%)	1 (16.7%)	1 (16.7%)	0 (0.0%)	0 (0.0%)	0 (0.0%)
7+	3 (25.0%)	1 (16.7%)	2 (33.3%)	0 (0.0%)	0 (0.0%)	0 (0.0%)

CN, clinician notification; FN, nurse facilitation.

By week 5, 24/47 (51.1%; 95% Cl, 26.3%-75.4%) patients had received a clinician recommendation to either discontinue antiplatelet therapy (n = 11) or initiate a PPI (n = 14; 1 patient received both recommendations), which occurred more often with CN + NF (OR, 3.16; 95% Cl, 0.39-25.43). Time to clinician response was also lower with CN + NF vs CN (0.7 vs 4.7 days; Supplementary File S3). Patients with a notification letter directed to a surgeon (vs other specialists) were less often recommended for a medication change (5/22 [22.7%] vs 19/25 [76.0%]) or to make a medication change (1/14 [7.1%] vs 10/ 15 [66.7%]).

In interviews, we identified differences in multiple dimensions of the TFA between medical and surgical specialists to explain the differential effectiveness (Table 4), including affective attitude, burden, ethicality, perceived effectiveness, and selfefficacy [18]. While responding to the messages could be burdensome to PCPs and cardiologists, they had an overall positive affective attitude and felt that the messages were appropriate. They viewed managing medication risks and preventive care as essential, and often rewarding, parts of their professional roles ("ethicality" per the TFA) and preferred to continue receiving similar notifications.

On the other hand, most surgeons felt the notification messages fit poorly with their professional priorities and capacities and posed an excessive burden. Surgeons described spending less time using the EHR and said their relationships with patients were mostly limited to the perioperative setting. Overall, surgeons' perceived effectiveness

TABLE 3 Quantitative endpoints.

		Clinician-leve	l interventions		Patient-level interve	entions	
Federalist		CN (N1/92)				Patient activation	Odds ratio
Endpoint	Overall n/N, % (95% CI)	CN n/N (%)	CN+NF	Odds ratio (95% CI) ^a	Usual care n/N (%)	n/N (%)	(95% CI) ^a
Primary endpoint							
Completion of week 5 assessment	35/47, 74.5 (58.6, 85.7)	15/24 (62.5)	20/23 (87.0)	4.03 (1.03,15.72)	19/26 (73.1)	16/21 (76.2)	1.24 (0.12, 12.73)
Secondary endpoint							
Receipt of both assigned interventions	47/47, 100 (-°)	24/24 (100)	23/23 (100)	_c	26/26 (100)	21/21 (100)	_c
Exploratory endpoints							
Initiation of either a PPI or discontinuation of all antiplatelet therapy at week 5 as determined by patient interview (Note: denominator is restricted to patients who completed week 5 assessment and reported using an antiplatelet medication at baseline without a PPI, $n = 29$)	11/29, 37.9 (16.9, 64.7)	4/11 (36.4)	7/18 (38.9)	0.91 (0.13, 6.3)	7/18 (38.9)	4/11 (36.4)	1.10 (0.24, 5.1)
Intervention fidelity, defined as receipt of intervention strategies as assigned within the appropriate week and with the correct clinician recipient	47/47, 100 (1, 1)	24/24 (100)	23/23 (100)	_c	26/26 (100)	21/21 (100)	_c
Patients reached by phone within 3 attempts at week 5	37/47, 78.7 (64.1, 88.5)	17/24 (70.8)	20/23 (87.0)	2.87 (0.65, 12.7)	19/26 (73.1)	18/21 (85.7)	2.34 (0.24, 23.1)
Documentation of a recommendation by one of the patient's clinicians to discontinue antiplatelet therapy or initiate a PPI as indicated by a clinical documentation or by a change in the EHR medication list, according to chart review	24/47, 51.1 (26.3, 75.4)	9/24 (37.5)	15 ^b /23 (65.2)	3.16 (0.39, 25.4)	15/26 (57.7)	9/21 ^b (42.9)	0.54 (0.20, 1.42)
Concordance of clinicians' recommendations for medication changes with clinical guidance summary given to clinicians ^{f} (Note: denominator is restricted to patients who had a documented recommendation from a clinician to discontinue antiplatelet therapy or initiate a PPI according to chart review, n = 24)	15/24, 62.5 (0.30, 0.87)	6/9 (66.7)	9/15 (60.0)	_b	10/15 (66.7)	5/9 (55.6)	_b
The proportion of patients who self-reported communicating about medication optimization with their clinicians based on patient recall at week 5 ^{d,e} (<i>Note: denominator is restricted to patients</i> who completed week 5 phone assessment, n = 35)	16/35, 45.7 (22.4,71.0)	4/15 (26.7)	12/20 (60.0)	_b	10/19 (52.6)	6/16 (37.5)	_b

(Continues)

		Clinician-level	Clinician-level interventions		Patient-level interventions	entions	
Endpoint	Overall <i>n</i> /N, % (95% Cl)	CN n/N (%)	CN+NF n/N (%)	CN+NF <i>n/</i> N (%) Odds ratio (95% Cl) ³	Usual care n/N (%)	Patient activation n/N (%)	Odds ratio (95% CI) ^a
Concordance of medication changes with clinical guidance summary given to clinicians among patients who made a change (Note: denominator is restricted to patients who completed week 5 assessment and reported using an antiplatelet medication at baseline without a PPI and who reported making a medication change, n = 11)	9/11, 81.8 (0.36, 0.97) ^b	3/4 (75.0)	6/7 (85.7)	۹,	5/7 (71.4)	4/4 (100.0)	۵,
CN, clinician notification; NF, nurse facilitation; PPI, proton pump inhibitor. ^a Estimates of odds ratios for association between intervention group and primary and secondary outcomes were done using generalized linear mixed effects modeling, including effects for the patient-level intervention and the intervention for the 2 or node of the condary outcomes were done using generalized linear mixed effects modeling, including effects for the patient-level	oton pump inhibitor. ention group and primary an	id secondary out	comes were done us	sing generalized linear mi	xed effects modeling, i	ncluding effects f	or the patient-level

^o For excessively small sample sizes, CIs and odds ratios were not displayed because of imprecision and failure of model convergence. ntervention, the clinician-level intervention, and the interaction term for the 2, as well as random effects for clinician.

^cCl is not estimable

excluded ^dDenominator

Patients who were uncertain about whether they had communicated with their clinician about a medication change (n = 3) were categorized as "no." 5 assessment. week in the v to participate to clinicians. declined provided who o P guidance summary be reached 5 patients unable clinical for S1 File Supplementary See

of the intervention was low unless the notification was directed at other members of their teams, like advanced practice providers.

While PCPs and cardiologists felt capable of reviewing and responding to the intervention (self-efficacy), some expressed concerns about stopping antiplatelet medications previously started by another clinician, who may have had greater insight into the rationale, especially if the patient had used it long-term without problems. Others noted that increasing emphasis on PPI's adverse effects and minimizing polypharmacy influenced their decision making.

Clinician suggestions for improvement included sending messages timed with appointments, redesigning workflow to reduce the clicks required to respond to messages, and confirming patients were using antiplatelet therapy prior to CN.

All clinicians who were interviewed completed the Acceptability of Intervention Measure scale, except one, who had not seen any of the messages [25]. The average score was 4.04 (SD, 0.82). Only 2/11 (18.2%) clinicians (both surgeons and proceduralists) scored any scale items as completely disagree or disagree.

Potential effectiveness and patient 3.4 perceptions of activation and notification interventions

There were no differences between activation and usual care in the effectiveness outcome (OR, 1.10; 95% CI, 0.24%-5.08%). Among patients randomized to the activation booklet who completed the week 5 telephone call, 6/16 (37.5%; 95% CI, 19.3%-60.2%) reported receiving the booklet, and only a single patient recalled reviewing it; 6/16 recalled communicating with their clinicians about medication optimization, none of whom initiated contact. Patient interviews revealed 4 major barriers to the success of the activation intervention.

First, several patients had a poor understanding of the intervention and its rationale. Patients were not aware of their risk for GI bleeding, although they had been advised of bleeding risks more generally with warfarin.

> "They [medical personnel] just say internal bleeding whenever they warn me about it. And that bruises can last twice as long basically. I'm trying to think of any other warnings; I don't remember anything stomach-wise specifically." - Patient 3

In addition, some patients had difficulty understanding why they had received the activation booklet after having taken aspirin and warfarin together for years without problems.

Second, many patients reported receiving a glut of health communication materials by portal and by mail and had a tendency to ignore them.

> "If it's got a pamphlet in it, I pretty much just pitch it in the recycling bin. I've been on it [warfarin] long enough to not have to read that stuff." - Patient 6

10 of 17 rb

that is required to participate

TABLE 4	Representative quotations	of clinicians' perceptions of	dimensions of acceptability by sp	ecialty.
---------	---------------------------	-------------------------------	-----------------------------------	----------

Dimension of acceptability	Primary care providers	Cardiologists	Surgeons
Affective attitude Iow an individual feels about the intervention	"I think it's a really good patient safety initiative. I think the harms, potential harms of antiplatelet therapy are just now being recognized, even within medicine, much less than kind of the lay public, and so this is just kind of one more step away from the reason why we're not putting aspirin in the water, right, because of the internal bleeding risk, especially for the older folks, many of whom have a. fib or whatever and are on DOACs or warfarin." – PCP 4 "First of all, I love, you know, if there's someone identified who would benefit from evidence-based change that I'm not perfectly aware of, it's hard to find all these little things to manage. It's really nice when it's something that can be a high-risk thing, to give me awareness of that. So, I really appreciate that." – PCP 2 "I would be ticked if I got another portal message because you sent them [my patients] something in between appointments. UghThere ought to be an email to all of us saying, 'this is a project over the next 6 months, or the next year, people who fall into this category of being high risk for GI bleed on anticoagulation and not on omeprazole will receive a letter to discuss with their doctor whether to start a PPI or stop one of their medications'. I mean, to hit me, to have no idea where this came from. And you don't understand how many times people say, 'oh, I saw this on the internet.' So, I would have no idea what, and patients are frequently very inarticulate about where things came from." – PCP 5	"I am [interested in receiving more messages like this]. I consider them my patients and if I make mistakes or it needs to be reviewed, I certainly want to know about it." - Cardiologist 1 "I mean the inbox is the inbox, you know how that goes. But it's like I said, this is important and it's important enough that I certainly didn't mind receiving messages about it." - Cardiologist 2 "Yes, I think it makes sense [to continue sending clinician notification messages]. I mean, it's a good checkup. Sometimes you don't think about - how many people have those drugs on for years, and you just don't think about or forget about it or whatever." - Cardiologist 3 3	"I recommend that you continue sending them [clinician notification messages] because I think it's important The more redundancies we have to the system in this way, I think is better. I think too, I do like the idea of patient outreach because some patients are just super adamant against taking another medication, and I've had patients just refuse, because they just don't want another medication and they don't see it as necessary. So, getting some good education to the patients I think is important." - Surgeon 3 "I don't know if it's just surgeons We're all so damn busy that, you know, this is not as much of a burning platform for me as it is for you, so I'm not going to read this [notification message]." - Surgeon 2

through whether the patient

whether or not it's too

TABLE 4 (Continued)



in thrombosis & had

Dimension of acceptability	Primary care providers	Cardiologists	Surgeons
	on antiplatelet [therapy]. So, then it's not my call, it's their callThe bottom line is when it comes to antiplatelet, it's neuro and cardiology that have to call that, because I'm never the one putting them on that." – PCP 5	procedures	
Perceived effectiveness The extent to which the intervention is perceived as likely to achieve its purpose	"I think it generally worked well. You know, I appreciate somebody looking out for those interactions, those things that, you know, I hadn't really thought about. In his [the patient's] case, he actually needed both, so it didn't change anything, but it made me document it more clearly and pull it up to where somebody else can see it. Because one day I'm going to retire or he's going to change doctors or something. And try to keep that into the problem list as much as we can and not buried back into some computer system that we used to use." – PCP 3 "So particular to your intervention, I think it's a great intervention, and in fact, I've had one patient that was caught by your QI project. And it turned out, just like can happen, his med [PPI] had just fell off of his medication list and it wasn't something that I was very practically looking for. He'd been off of it for a year, but he actually had been on a PPI for dual anticoagulation, and it just dropped off his medication list and I didn't catch it when I saw him that year." – PCP 1	Interviewer: "So, overall, how effective do you think the messages were in helping you reduce bleeding risk in your patients?" Clinician: "At attempting to reduce bleeding risk? Very effective. If I actually have reduced the bleeding risk, I don't know yet No, I think it's good. It's a second set of eyes to review stuff." – Cardiologist 1 "I found the notifications helpful, and I did change some of my patients' regimens based on the recommendations. I think the format in which the recommendations were delivered also made sense." – Cardiologist 2 "And I think the problem is maybe moreso the way that our practice works as a proceduralist clinic, too, you know. This may be a more effective means of communication for people that are more clinic-based. But for us, you know, if I'm at work for 10 hours, probably 6 to 8 of those hours I'm scrubbed in without access to a computer. And so, to sit down and try to do some of your Epic stuff and to have these complex ways of responding to communications is really difficult." – Cardiologist 4, who specializes in cardiac procedures	 Interviewer: "So, I don't know if you recall seeing any of these [clinician notification] messages about this? Clinician: Are they in MyChart [the EHR]?" Interviewer: "They're somewhere in MyChart [the EHR], yeah." Clinician: "Yeah, I don't read any of that shit [LAUGHS]. Way too many things in there to read. I can't keep up." - Surgeon 2 "I think it's a great idea to highlight the risk [of GI bleeding]. I think it's hard as a nonmedical provider whose clinical pathway is not to prescribe meds and our APPs and nursing support are instructed not to refill meds, they [these alert messages] should go back to the PCP or the specialist who ordered them." - Surgeon 1^b
Self-efficacy The participant's confidence that they can perform the behavior(s) required to participate in the intervention	"It was an opportunity to nip something in the bud before there was a problem. Which, as a primary care, preventive medicine doctor, is my absolute, 100% favorite thing to do And be (the patient) was	Interviewer: "One barrier we clearly identified is that people don't want to stop a drug that someone else has started. It's like this, you know, stepping on someone	"This type of action was really clunky for me to figure out how to do since I don't know hardly any of the PCPs in the health system, and I don't know how to get a hold of thom "Surgeon 1 ^b

medicine doctor, is my absolute, 100% favorite thing to do. And he [the patient] was like, 'Great, one less pill a day,' and like thanked us for letting

else's toes." *Clinician*: "I mean, it's not even sort of like, am I going to

Like, I'll look through them... (Continues)

them." – **Surgeon 1**^b "Communications are tough.

TABLE 4 (Continued)

imension of acceptability	Primary care providers	Cardiologists	Surgeons
	him knowBut it was really nice to have that very clear- cut guidance so we could reach out to him and with a simple phone call from my nurse potentially prevent a disastrous situation." – PCP 4 "So, in family medicine we think we own everything. But we'd like some time to do that I think it's right to send it to family medicine I might not have the answer, but I can find who [does] and it [the answer] comes back to me, and I prescribe it. That works well. It's just, do we really have the resources to do it, and to do it well? We're kind of drowning in that stuff now, but it's what patients need. So, I think it's the right thing to do, but whether we can really keep up with it, I don't know." – PCP 3 "I think the difficulty with PPIs in general is just the extreme variety of opinions you hear about them and applying that individually sometimes gets lost in the shuffle when we have tried to de-escalate PPI use as a generality in the last 10 years, perhaps." – PCP 1	offend that person? It's more like, do they [the antiplatelet prescriber] know something I don't know about this patient's care that means this drug is important. And a lot of times it will seem to me like we could stop it [aspirin], but, you know, I don't know, was there something else that came up that they [the antiplatelet prescriber] know. That's sort of the main thing. You know, if the question is would I feel comfortable starting a PPI for somebody, yeah, I'd have no problem with that. It's more about stopping a drug, I think, that there would be more worries." - Cardiologist 4 "There are still a lot of folks where we can really safely reduce the aspirin, I think. I am seeing myself doing this. And then, like, we have some patients with really specialty needs, and I really have to think carefully or consult some other providers to see if they should stop the aspirin or not. And those are usually related to patients who recently had CT surgery, and I really want the surgeon to weigh in on stopping the aspirin." - Cardiologist 1	I know some people in my group who have not looked through their encounter communications at all, like because that's where like a the pathology results and I results and, you know, the fall into results section, and then the communications they get where they're cc'd they don't even look at tho things. And I have some of my partners who have, like I'm not joking, 1,000 communications that are unread." – Surgeon 3

care provider; PPI, proton pump inhibitor; QI, quality improvement.

^aFrom email communication.

^bParaphrased from interview memo notes.

Third, some patients placed great trust in their clinicians, which they felt obviated the need for any intervention. This belief appeared to apply particularly to surgeons.

> "I trust [my surgeon] with anything. And that [outreach] would be good. But I think he knows everything about that. You know... I would think if there's something I need to be told, he'd tell me." - Patient 10

By the same token, if a trusted clinician did recommend a medication, patients were likely to agree.

Fourth, some patients believed that the benefits of a medication change might not outweigh the risks. With regard to the possibility of stopping aspirin, one patient commented:

"I'm more worried about the thing [stent] clogging up! Hah, I'm more worried about that, I'm not worried about the bleeding. I'm worried about the thing clogging up, that's why I'm taking the Coumadin." - Patient 10

Other patients viewed the small risk of GI bleeding as acceptable.

[My surgeon's APP] described to me that study and that they had found that there's an increase in bleeding ulcers. But he also said it was only 2-3%, and I said, "hmmm, I think I can risk it."... I know that sounds terrible, but like, I already have enough medical issues. If adding a new med, if it's a possibility of 2-3% chance [of gastrointestinal bleeding]...I'm going to pray I'm in the 97%. It just takes a little more convincing, I guess. – Patient 11

Patients had greater enthusiasm for the anticoagulation clinic directly contacting clinicians rather than patients about medication changes.

"If this [patient activation] was sent to me, I would probably ignore it, but, I mean, having something [a clinician notification] sent to my doctor... I mean, heck, I don't even know if he would pay attention to it. But I would be alright with the information being offered to him to make sure he has the information." – Patient 3

3.5 | Appropriateness of medication changes

Of 24 patients recommended for a medication change, chart review demonstrated the recommendations were consistent with the guidance summary provided to clinicians in 15 (62.5%; 95% Cl, 0.30, 0.87; Table 3). Eight patients who were likely appropriate for antiplatelet discontinuation were recommended for PPI initiation instead, while only 1 patient who was likely appropriate for PPI initiation was recommended for antiplatelet discontinuation (Supplementary Table S2). Of patients who completed a medication change, the change was consistent with guidance provided to clinicians in 9/11 (81.8%; 95% Cl, 0.36, 0.97), of whom 8 stopped antiplatelet therapy and 1 started PPI.

Additional exploratory outcomes are reported in Supplementary File S3.

4 | DISCUSSION

In this study, we demonstrated the feasibility of a pragmatic, cluster-randomized controlled factorial trial of patient- and clinician-facing implementation strategies to reduce high-risk antiplatelet use in patients taking warfarin and treated by an AMS. We were able to reach a majority (74.5%) of patients by telephone to assess the primary effectiveness outcome, reliably randomize patients and clinicians, and deliver the assigned interventions as part of a pragmatic design. This work also highlights the value of a factorial pilot trial and the inclusion of qualitative methods in developing a multicomponent intervention consistent with the Multiphase Optimization Strategy [26]. The CN interventions showed promising results for reduction in high-risk antiplatelet prescribing in patients prescribed warfarin but were less effective for surgeons, while the patient activation intervention was less encouraging. The qualitative findings allowed us to gain a deeper insight into mechanisms underlying these quantitative findings and point toward potential refinements of the interventions.

Clinicians who received either clinician-facing intervention recommended a medication change for 51% of patients, and 38% of patients ultimately either discontinued their antiplatelet medications or initiated a PPI. While limited by a small sample size, we did not find differences in the effectiveness of CN and CN + NF. However, in interviews, many clinicians expressed a preference for the convenience of CN + NF, and there was a trend toward a higher response rate in shorter time with CN + NF. Unexpectedly, while many clinicians preferred CN + NF, very few took advantage of the nurse's offer to provide patient education or to order the PPI. We suspect some clinicians may not have understood that the nurse was able to provide these services, which will need to be clearer in future iterations of the intervention.

Regarding our finding of lower effectiveness for notifications sent to surgeons, in interviews, most surgeons reported that they do not view managing long-term medications as their responsibility and spend less time responding to messages in the EHR; indeed, they had lower response rates to the notification messages compared with medical specialists. It has previously been found that surgeons have more limited EHR use and clear-cut boundaries in their work [27]. One broad implication of our findings is that anticoagulation services must carefully consider to whom they address messages seeking to address quality care gaps.

In contrast to the CN messages, the patient activation booklet appears unlikely to be effective as currently designed since few patients reviewed the booklet, and none initiated contact with their clinicians as a result, which was its intended mechanism of action. We identified several reasons for this (eg, low salience of Gl bleeding to patients, receiving a glut of health communications). Methodologic differences between our study and others that found patient activation to be effective may also have played a role [28,29]. First, delivering the activation/education tool synchronized with, and ideally shortly before, a clinical encounter, as was done in a successful trial of a low-literacy education tool to improve pneumococcal vaccination, may reduce the barriers to discussion with a clinician [29]. Second, as a pragmatic quality improvement study, we did not recruit or consent patients beforehand, which may serve to select patients predisposed to respond and prime them for the intervention.

The rate of patient participation in our study is similar to other US and Canadian studies in which telephone calls were used to either screen for study participation or deliver an intervention, with non-completion rates of 22% to 42% [30–32]. Our findings underscore the importance of prespecifying sound strategies for dealing with missing data in a larger subsequent trial, such as multiple imputation. Multiple imputation is feasible when up to 40% of data are missing for the dependent variable in a clinical trial [33].

Several findings have implications for intervention refinement. Our finding of low agreement between the nurse delivering CN + NF and physician reviewers on patients' indications for antiplatelet therapy does not support having the nurse perform this activity. The nurse providing this information was intended to save clinicians time in determining the appropriateness of antiplatelet therapy. Because only a single nurse delivered the CN + NF intervention, this finding should be interpreted with caution and would benefit from further study. Our finding that clinicians' recommendations for medication optimization tended to err on the side of initiating a PPI when discontinuing the antiplatelet medication would have been appropriate may reflect lingering uncertainty about when antiplatelet deprescribing is appropriate and concern that doing so could increase the risk of thrombotic events [34]. Clinicians may benefit from additional education on this topic.

This study has some limitations. First, findings about potential effectiveness should be viewed as preliminary since the study was not powered for this. Second, as part of our trial, most clinicians received relatively few notification messages over a short period of time. It is possible that more frequent and sustained CN messages could contribute to alert fatigue and diminishing effectiveness. Third, the study was conducted in a single center, and the study sample was predominantly White and non-Hispanic with a mean age of only 61.7 years; the results may not generalize to other settings, especially those with different anticoagulation management structures or staffing (eg, pharmacists instead of nurses) or differences in patient characteristics. The study also has notable strengths, including the factorial randomized controlled design, the rigorous intervention development process, and the mixed-methods evaluation.

In conclusion, the pragmatic factorial design and outcome ascertainment strategy we used were feasible, and the CN strategy appears promising, but the patient activation strategy, as designed and delivered, may have little effect. CN appears to be a promising strategy but may not be acceptable to surgeons. These conclusions support further refinement and effectiveness testing of a CN intervention prior to widespread adoption as a standard antithrombotic stewardship activity.

ACKNOWLEDGMENTS

We are grateful to Dr Mandeep Sekhon for assistance with incorporating constructs from the theoretical framework of acceptability into the interview guides and to the University of Michigan's Michigan Institute for Clinical & Health Research (MICHR) for their support with database development and trial registration.

FUNDING

This study was funded by the National Institute of Diabetes and Digestive and Kidney Diseases through a K23 award (K23DK 118179; J.E.K.). S.L.K. is supported by a Veterans Affairs Health Services Research & Development Career Award RCS 11-222. The funders had no role in study design, data collection and analysis, decision to publish, or preparation of the manuscript. The views expressed in this manuscript do not represent the views of the Department of Veteran Affairs or the National Institutes of Health.

AUTHOR CONTRIBUTIONS

All authors approved of the manuscript. Additional contributions are listed below:

J.E.K. - Study concept and design, data cleaning and analysis, interpretation, drafting of the manuscript, and critical revision of the manuscript.

D.H. - Study concept and design, data cleaning and analysis, interpretation, drafting of the manuscript, and critical revision of the manuscript.

L.Y. - Statistical analysis and critical revision of the manuscript.

S.L.K. – Study concept and design, critical revision of the manuscript.

M.S.M.L. – Study concept and design, interpretation, and critical revision of the manuscript.

J.L.H. – Study concept and design, interpretation, and critical revision of the manuscript.

K.M.K. – Study concept and design, statistical analysis, interpretation, and critical revision of the manuscript.

R.D.V. - Study concept and design, critical revision of the manuscript.

K.R. – Study concept and design, interpretation, and critical revision of the manuscript.

H.S. – Study concept and design, critical revision of the manuscript.

J.J.K. - Study concept and design, critical revision of the manuscript.

L.K.P. – Study concept and design.

J.P. – Study concept and design.

N.H. – Study concept and design.

J.B.F. – Study concept and design, interpretation, and critical revision of the manuscript.

J.E.A. – Study concept and design, critical revision of the manuscript.

C.R.R. – Study concept and design, critical revision of the manuscript.

S.D.S. - Study concept and design, critical revision of the manuscript.

G.D.B. – Study concept and design, interpretation, and critical revision of the manuscript.

RELATIONSHIP DISCLOSURE

J.E.K. – Honoraria from the Anticoagulation Forum. J.B.F. – Research funding from Blue Cross Blue Shield of Michigan, the FMD Society of America, and the PERT Consortium, and committee chairmanship of the American Heart Association. G.D.B. – consulting fees from Pfizer, Bristol Myers Squibb, Janssen, Bayer, AstraZeneca, Sanofi, Anthos, Abbott Vascular, and Boston Scientific. No other authors report any potential competing interests.

Х

Jacob E. Kurlander X @jekurlander Danielle Helminski X @dmhelminski Sarah L. Krein X @sarahlkrein 16 of 17

research & practice in thrombosis & haemos

Raymond De Vries X @agoodbirth Joyce J. Kim X @joycekimmd Caroline R. Richardson X @crichardsonmd Geoffrey D. Barnes X @gbarnesmd

REFERENCES

- Budnitz DS, Shehab N, Lovegrove MC, Geller AI, Lind JN, Pollock DA. US Emergency department visits attributed to medication harms, 2017-2019. JAMA. 2021;326:1299–309.
- [2] Benamouzig R, Guenoun M, Deutsch D, Fauchier L. Review article: gastrointestinal bleeding risk with direct oral anticoagulants. *Car-diovasc Drugs Ther.* 2022;36:973–89.
- [3] Hindricks G, Potpara T, Dagres N, Arbelo E, Bax JJ, Blomström-Lundqvist C, et al. 2020 ESC guidelines for the diagnosis and management of atrial fibrillation developed in collaboration with the European Association for Cardio-Thoracic Surgery (EACTS): The Task Force for the diagnosis and management of atrial fibrillation of the European Society of Cardiology (ESC) developed with the special contribution of the European Heart Rhythm Association (EHRA) of the ESC. Eur Heart J. 2021;42:373-498.
- [4] Kumbhani DJ, Cannon CP, Beavers CJ, Bhatt DL, Cuker A, Gluckman TJ, et al. 2020 ACC expert consensus decision pathway for anticoagulant and antiplatelet therapy in patients with atrial fibrillation or venous thromboembolism undergoing percutaneous coronary intervention or with atherosclerotic cardiovascular disease: a report of the American College of Cardiology Solution Set Oversight Committee. J Am Coll Cardiol. 2021;77:629–58.
- [5] Schaefer JK, Li Y, Gu X, Souphis NM, Haymart B, Kline-Rogers E, et al. Association of adding aspirin to warfarin therapy without an apparent indication with bleeding and other adverse events. JAMA Intern Med. 2019;179:533–41.
- [6] Ray WA, Chung CP, Murray KT, Smalley WE, Daugherty JR, Dupont WD, et al. Association of proton pump inhibitors with reduced risk of warfarin-related serious upper gastrointestinal bleeding. *Gastroenterology*. 2016;51:1105–12.e10.
- [7] Kurlander JE, Barnes GD, Fisher A, Gonzalez JJ, Helminski D, Saini SD, et al. Association of antisecretory drugs with upper gastrointestinal bleeding in patients using oral anticoagulants: a systematic review and meta-analysis. *Am J Med.* 2022;135:1231–43. e8.
- [8] Kurlander JE, Gu X, Scheiman JM, Haymart B, Kline-Rogers E, Saini SD, et al. Missed opportunities to prevent upper GI hemorrhage: the experience of the Michigan Anticoagulation Quality Improvement Initiative. Vasc Med. 2019;24:153–5.
- [9] García Rodríguez LA, Lin KJ, Hernández-Díaz S, Johansson S. Risk of upper gastrointestinal bleeding with low-dose acetylsalicylic acid alone and in combination with clopidogrel and other medications. *Circulation*. 2011;123:1108–15.
- [10] Gill JM, Mainous AG, Koopman RJ, Player MS, Everett CJ, Chen YX, et al. Impact of EHR-based clinical decision support on adherence to guidelines for patients on NSAIDs: a randomized controlled trial. *Ann Fam Med.* 2011;9:22–30.
- [11] Avery AJ, Rodgers S, Cantrill JA, Armstrong S, Cresswell K, Eden M, et al. A pharmacist-led information technology intervention for medication errors (PINCER): a multicentre, cluster randomised, controlled trial and cost-effectiveness analysis. *Lancet.* 2012;379:1310–9.
- [12] Dreischulte T, Donnan P, Grant A, Hapca A, McCowan C, Guthrie B. Safer prescribing–a trial of education, informatics, and financial incentives. N Engl J Med. 2016;374:1053–64.
- [13] Guthrie B, Donnan PT, Murphy DJ, Makubate B, Dreischulte T. Bad apples or spoiled barrels? Multilevel modelling analysis of variation in high-risk prescribing in Scotland between general practitioners

and between the practices they work in. *BMJ Open*. 2015;5:e008270. https://doi.org/10.1136/bmjopen-2015-008270

- [14] Hibbard JH, Greene J. What the evidence shows about patient activation: better health outcomes and care experiences; fewer data on costs. *Health Aff (Millwood)*. 2013;32:207–14.
- [15] Wallis KA, Elley CR, Lee A, Moyes S, Kerse N. Safer prescribing and care for the elderly (SPACE): protocol of a cluster randomized controlled trial in primary care. JMIR Res Protoc. 2018;7:e109. https://doi.org/10.2196/resprot.9839
- [16] Kurlander JE, Helminski D, Lanham M, Henstock JL, Kidwell KM, Krein SL, et al. Development of a multicomponent implementation strategy to reduce upper gastrointestinal bleeding risk in patients using warfarin and antiplatelet therapy, and protocol for a pragmatic multilevel randomized factorial pilot implementation trial. *Implement Sci Commun.* 2022;3:8. https://doi.org/10.1186/s43058-022-00256-8
- [17] Snijders T, Bosker R. Multilevel analysis: an introduction to basic and advanced multilevel modeling. 2nd ed. SAGE Publications Ltd; 2011.
- [18] Sekhon M, Cartwright M, Francis JJ. Acceptability of healthcare interventions: an overview of reviews and development of a theoretical framework. BMC Health Serv Res. 2017;17:88. https://doi.org/ 10.1186/s12913-017-2031-8
- [19] Bonner C, Tuckerman J, Kaufman J, Costa D, Durrheim DN, Trevena L, et al. Comparing inductive and deductive analysis techniques to understand health service implementation problems: a case study of childhood vaccination barriers. *Implement Sci Commun.* 2021;2:100. https://doi.org/10.1186/s43058-021-00202-0
- [20] Nevedal AL, Reardon CM, Opra Widerquist MA, Jackson GL, Cutrona SL, White BS, et al. Rapid versus traditional qualitative analysis using the Consolidated Framework for Implementation Research (CFIR). Implement Sci. 2021;16:67. https://doi.org/10.1186/ s13012-021-01111-5
- [21] Gale RC, Wu J, Erhardt T, Bounthavong M, Reardon CM, Damschroder LJ, et al. Comparison of rapid vs in-depth qualitative analytic methods from a process evaluation of academic detailing in the Veterans Health Administration. *Implement Sci.* 2019;14:11. https://doi.org/10.1186/s13012-019-0853-y
- [22] Kurlander JE, Helminski D, Kokaly AN, Richardson CR, De Vries R, Saini SD, et al. Barriers to guideline-based use of proton pump inhibitors to prevent upper gastrointestinal bleeding. *Ann Fam Med.* 2022;20:5–11.
- [23] Eldridge SM, Chan CL, Campbell MJ, Bond CM, Hopewell S, Thabane L, et al. CONSORT 2010 statement: extension to randomised pilot and feasibility trials. *BMJ*. 2016;355:i5239. https://doi. org/10.1136/bmj.i5239
- [24] Tong A, Sainsbury P, Craig J. Consolidated criteria for reporting qualitative research (COREQ): a 32-item checklist for interviews and focus groups. Int J Qual Health Care J Int Soc Qual Health Care. 2007;19:349–57.
- [25] Weiner BJ, Lewis CC, Stanick C, Powell BJ, Dorsey CN, Clary AS, et al. Psychometric assessment of three newly developed implementation outcome measures. *Implement Sci.* 2017;12:108. https:// doi.org/10.1186/s13012-017-0635-3
- [26] Collins LM, Murphy SA, Nair VN, Strecher VJ. A strategy for optimizing and evaluating behavioral interventions. Ann Behav Med. 2005;30:65–73.
- [27] Oborn E, Barrett M, Davidson E. Unity in diversity: electronic patient record use in multidisciplinary practice. Inf Syst Res. 2011;22:547–64.
- [28] Tannenbaum C, Martin P, Tamblyn R, Benedetti A, Ahmed S. Reduction of inappropriate benzodiazepine prescriptions among older adults through direct patient education: the EMPOWER cluster randomized trial. JAMA Intern Med. 2014;174:890–8.
- [29] Jacobson TA, Thomas DM, Morton FJ, Offutt G, Shevlin J, Ray S. Use of a low-literacy patient education tool to enhance pneumococcal vaccination rates. A randomized controlled trial. JAMA. 1999;282:646–50.
- [30] Biese KJ, Busby-Whitehead J, Cai J, Stearns SC, Roberts E, Mihas P, et al. Telephone follow-up for older adults discharged to home from



the emergency department: a pragmatic randomized controlled trial. *J Am Geriatr Soc.* 2018;66:452–8.

- [31] Wong AD, Kirby J, Guyatt GH, Moayyedi P, Vora P, You JJ. Randomized controlled trial comparing telephone and mail follow-up for recruitment of participants into a clinical trial of colorectal cancer screening. *Trials.* 2013;14:40. https://doi.org/10.1186/1745-6215-14-40
- [32] Taylor KL, Hagerman CJ, Luta G, Bellini PG, Stanton C, Abrams DB, et al. Preliminary evaluation of a telephone-based smoking cessation intervention in the lung cancer screening setting: a randomized clinical trial. *Lung Cancer*. 2017;108:242–6.
- [33] Jakobsen JC, Gluud C, Wetterslev J, Winkel P. When and how should multiple imputation be used for handling missing data in

randomised clinical trials – a practical guide with flowcharts. *BMC Med Res Methodol.* 2017;17:162. https://doi.org/10.1186/s12874-017-0442-1

[34] Ou S, Pozzolano E, Datta A, Bhaumik D, Shapiro N. Aspirin deprescribing in patients on oral anticoagulation for atrial fibrillation or venous thromboembolism: a national survey of clinician practices. *J Am Coll Clin Pharm.* 2023;6:690–700.

SUPPLEMENTARY MATERIAL

The online version contains supplementary material available at https://doi.org/10.1016/j.rpth.2024.102421