

REVIEW

# Confidentiality of the medical records of HIV-positive patients in the United Kingdom – a medicolegal and ethical perspective

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Head of Service, Cambridge University Dental Service, Cambridge, UK **Abstract:** This article examines the legal and ethical issues that surround the confidentiality of medical records, particularly in relation to patients who are HIV positive. It records some historical background of the HIV epidemic, and considers the relative risks of transmission of HIV from individual to individual. It explains the law as it pertains to confidentiality, and reports the professional guidance in these matters. It then considers how these relate to HIV-positive individuals in particular.

Keywords: HIV/AIDS, confidentiality, medical records

## Introduction

In December 1981, an article appeared in the *New England Journal of Medicine* describing a curious cluster of *just seven* men who, for no apparent reason, had severe infections, previously associated only with profoundly immunologically compromised individuals.<sup>1</sup> The mystery illness would soon enter common parlance as HIV and AIDS.

It is estimated that since the beginning of the epidemic, there have been 60 million people infected with HIV and 25 million HIV-related deaths.<sup>2</sup>

The introduction of highly active antiretroviral therapy (HAART) has led to a dramatic decline in morbidity and mortality among patients infected with HIV.<sup>3</sup>

The success of HAART has meant that in Britain and the North Western World, HIV/AIDS has been transformed from being a fatal disease to a chronic illness.<sup>4</sup> Nevertheless, HIV persists in infected individuals, who should be considered infectious for life.<sup>5</sup> Ultimately, preventive vaccination will be the most efficient and cost-effective approach to stop the HIV epidemic.<sup>6</sup> However, even optimistic estimates suggest a vaccine may not be available for a number of years,<sup>7</sup> and even then may initially be only partially effective.<sup>8</sup>

In the United Kingdom, at the end of 2008, it was estimated that 83,000 people were living with HIV (1.3 people/1000 population). Over a quarter (27%) were unaware of their infection. In 2008, 7298 new HIV cases were diagnosed; almost a third (32%) was diagnosed late. Late diagnosis is associated with short-term mortality, inplicated in onward transmission of infection, and is associated with increased care and management costs. Reasons for late presentation with HIV infection are complex and poorly understood, to but include concerns about confidentiality.

The relatively specific sexual connotations associated with HIV infection, and its association with drug addiction<sup>20</sup> have meant that it is a highly stigmatized

Correspondence: Mike Williams Head of Service, Cambridge University Dental Service, 3 Trumpington Street, Cambridge, CB2 IQA, UK Email mhw39@cam.ac.uk disease.<sup>21–23</sup> AIDS-related stigma refers to the prejudice and discrimination directed at people living with AIDS, and can result in marginalization, discrimination, and even physical hurt.<sup>24</sup> UN Secretary-General, Ban Ki-moon has been quoted as saying, 'Stigma is a chief reason why the AIDS epidemic continues to devastate societies around the world'.<sup>24</sup>

More bluntly, Arthur Schaffer describes HIV/AIDS as 'God's gift to bigots'.<sup>25</sup> Inevitably then, individuals found to be HIV positive will have legitimate concerns about the confidentiality of their status.<sup>20</sup>

# Public health, professional guidelines, and the law

Created in 2003, the remit of the Health Protection Agency (HPA)<sup>26</sup> is the anticipation, identification, and rapid response to infectious disease, threats, and other health dangers. Effective health protection for the community depends on early detection, rapid and effective intervention and control, and ongoing surveillance of the situation. An essential element of this is the categorization of diseases as 'notifiable'.<sup>26</sup> A notifiable disease is one which a registered medical practitioner is legally bound to report to the relevant authorities, and failure to do so can result in summary conviction and fine. Notifiable diseases are defined in the Public Health (Control of Disease) Act 1984 for England and Wales<sup>27</sup> and the Public Health (Infectious Diseases) Regulations 1988.<sup>28</sup> The Secretary of State also has the powers to make such regulations as are required to respond to an immediate disease threat.<sup>29</sup>

HIV is not notifiable in the United Kingdom. Considering that infectious diseases such as hepatitis, mumps, and measles must be reported, the medical case for not making HIV notifiable does not exist. However, given the social stigma that has surrounded the disease, the concern has always been that patients would perceive a forced breach of their confidentiality as a threat to their interests and would not return for care or refuse to come forward, leaving health authorities with no effective means by which they could monitor the disease.<sup>30</sup>

There is a tension then between HIV/AIDS as a personal issue and a matter for the individual, and as a social issue with public interest concerns.<sup>31</sup>

It seems likely that McNair's man on the Clapham omnibus, the ordinary man<sup>32</sup> would regard medical confidentiality as a straightforward matter, an expectation that details about a patient's medical condition, and treatment remains a secret between the patient and those that treat him.<sup>33</sup> Confidentiality is seen as 'an essential requirement for the preservation of trust between patients and health professionals,'<sup>34</sup> an unequivocal concept, deeply ingrained in oaths and strict

guidelines.<sup>35–37</sup> General Medical Council (GMC) guidance makes it clear that patients have a right to expect that information about them will be held in confidence by their doctors.<sup>38</sup> This is easily applied to a historic model, with each patient cared for largely by a single physician keeping relatively few notes,<sup>39</sup> but more difficult in current modern medical practice, with patients likely to be treated by a large number of health care professionals.<sup>39,40</sup> Clinical records are quite widely circulated among professionals, some of whom may be less deeply indoctrinated than their medical colleagues in matters of confidentiality.<sup>20,41</sup> The inevitable increase in computer technology makes protecting confidentiality more complex, and this has led some to shift the focus to the notion of data protection.<sup>40</sup>

It is argued that in reality, individuals have never been literally in control of their medical records, and what is lost is the 'illusion' that patients maintained control of their personal information disclosed as part of a patient–physician relationship.<sup>42</sup>

Moreover, it is not difficult to envisage a scenario where information given in confidence to a doctor should be revealed.<sup>43</sup> Indeed, the Hippocratic Oath has doctors swear to keep secret and never reveal that 'which ought not to be spread abroad,' with the implication that circumstances might exist where this should happen.<sup>39</sup>

Revealing a patient's confidential medical details might be said to be a breach of contract; this might be applied to private (non-National Health Service [NHS]) patients, but less easily applied to NHS patients where there is no contract with anyone caring for them.<sup>40</sup> A breach of contract claim could also be raised if infringement of patient confidentiality was in effect a breach of the health care professional's contract of employment.<sup>44</sup> This remedy, however, would be open only to the employer, unless a patient could make a claim under the Contracts (Rights of Third Parties) Act 1999.<sup>40</sup>

If a medical professional either revealed or failed to take adequate steps to ensure that others did not discover a patient's protected information, an action could be brought in tort for negligence.<sup>45</sup> However, there may be only limited benefit for the claimant because tort damages are generally for financial or physical loss.<sup>40</sup>

The patient could rely on the equitable obligation to respect confidential information. Four criteria must be satisfied:

- 1. The information must be personal, private, or intimate in nature. 46,47
- 2. The information must be given in circumstances that impose an obligation of confidence.

- 3. It may be necessary to show that an individual must actually suffer from the release of the information. This might allow the release of anonymized information.<sup>48</sup> However, even if the revealed information does not harm a particular individual, it may be argued that a public harm arises (eg, distrust of doctors).<sup>49,50</sup> Hence, it is accepted that even if a patient has died, details of his or her medical condition should not be made public.<sup>40</sup>
- A breach of confidence requires only that an unauthorized person sees the information. It does not have to be made public.<sup>51</sup>

A claim for breach of confidence could only be raised by the person to whom a duty of confidentiality is owed.<sup>52</sup> Clearly, the person who breaches the duty may be sued; however, an action could also be raised against someone who comes into possession of information, and despite knowing or suspecting that it is confidential publishes it.<sup>46</sup>

Although it could be argued that a patient owns the medical information that relates to him or her as an individual, and might therefore bring a property claim, it is generally accepted that it is the NHS Trust that owns the records made by its staff.<sup>48</sup> In criminal law, information is not property capable of being stolen,<sup>53</sup> although the paper on which it is written could be. Were someone to hand over a medical record to a third party, they could be guilty of theft, not of the information but of the record itself.<sup>40</sup>

The Computer Misuse Act 1990 does criminalize unauthorized access to databases of confidential information.<sup>54</sup> This means a health care professional would be guilty of an offence under the act if they were to access records to gather information about someone who was not in their professional care.

The European Convention on Human Rights article 8 protects the right to respect for private and family life, and also protects confidential information. This was a prominent feature in Campbell v MGN,<sup>47</sup> the leading case in breach of confidence. Article 8 should be considered as central to the protection of confidentiality.<sup>40</sup> As the European Court of Human Rights (ECHR) explained in Z v Finland.<sup>55</sup>

The protection of personal data, not least medical data, is of fundamental importance to a person's enjoyment of his or her right to respect for private and family life as guaranteed by article 8 of the convention. Without such protection those in need of medical assistance may be deterred from revealing such information of a personal and intimate nature as may be necessary in order to receive appropriate treatment, and even from seeking such assistance, thereby endangering their own health and, in the case of transmissible diseases, that of the community.

There have, however, been inconsistencies in the court's judgment,<sup>56</sup> and these fundamental rights are not absolute.<sup>57</sup> In Z v Finland, the Finnish State was found to be in breach of Z's privacy. The court stated that considerations of privacy were especially valid in the circumstances of Z's seropositivity. However, seizing Z's medical records and ordering her doctors to give evidence did not violate article 8, because there were good reasons for requiring this information. Article 8 (2) gives public authorities a broad margin for justifying disclosure of medical information. Seizing Z's medical records was not disproportionate; however, revealing her identity and allowing the information to become public was a disproportionate interference with her right to respect for her family and private life.<sup>39</sup>

I v Finland<sup>58</sup> involved a district authority that failed to establish a register from which a HIV-positive employee's confidential patient information could *not* be the subject of unauthorized disclosure. The court's view was that it is insufficient to simply have remedies of compensation for the injured parties, and retrospective sanctions against those who have accessed the records unlawfully. The court required an assurance that domestic legislation contains sufficient safeguards to exclude the possibility of any such unauthorized access occurring.

It has been suggested that NHS databases in the United Kingdom may not be able to meet such a high threshold of protection, given that it would involve restricting access, and the maintenance of an audit trail of those who have accessed the clinical records.<sup>59</sup>

A number of statutes impose obligations in matters of confidential information. The Data Protection Act 1998 is the most significant, but the National Health Service (Venereal Diseases) Regulations 1974<sup>60</sup> and the Human Fertilisation and Embryology Act 1992<sup>61</sup> were introduced to give statutory emphasis to the obligation of confidence in these areas of medical practice.

The National Health Service (Venereal Diseases) Regulations 1974 impose a statutory duty on a health authority to enforce a duty of confidentiality, by virtue of the common law (or statute) between the patient and doctor or health authority. The obligation of confidence under the regulations applies to sexually transmitted diseases. It has been suggested that patients, who are HIV positive following infection by some other means, may need to look to the common law for protection of their confidentiality. However, it can be argued that within the regulations, a sexually transmitted disease is a disease that is *usually* transmitted through sexual contact, but which may be transmitted by

other means.  $^{62}$  On this analysis, HIV remains within the regulations irrespective of the means of infection, and this is argued by Rose J in X v Y. $^{44}$ 

The Data Protection Act covers the processing of all personal data stored in systems whether paper based or electronic. Health records are classified as sensitive personal data under the act and are subject to special protection. <sup>63</sup> If a person suffers damage or loss as a result of violation of the act, he or she could receive compensation. Other statutes create specific exceptions to the duty of confidentiality, requiring health professionals to disclose certain information, regardless of patient consent. <sup>64–70</sup>

In addition to the law, the various professional regulatory bodies issue guidelines on confidentiality. The GMC issued new guidelines on confidentiality in October 2009,<sup>71</sup> and the British Medical Association (BMA) has published extensive information and guidance on confidentiality and the disclosure of health information.<sup>34</sup> A wide range of other policies and standards exist, providing guidance in matters of confidentiality, including the Caldicott Guardian Manual (2006), the Department of Health (DoH) Confidentiality: NHS code of practice (2003), the Scottish Government Health Directorate NHS Code of Practice on Protecting Patient Confidentiality (2003), and the Northern Ireland Code of Practice on Protecting Confidentiality of Service User Information.

The NHS Care Record Guarantee emphasizes the commitment of the NHS to confidentiality and security of patient information.

# **Exceptions to the rules**

The GMC guidelines remind doctors that though confidentiality is an important duty, it is not absolute. Personal information can be disclosed if 1) it is required by the law, 2) the patient consents, and 3) it is justified in the public interest.<sup>71</sup>

A defense to alleged breach of confidentiality would be a threat of serious harm to others. Here, the public interest in protecting innocent people from harm outweighs the public interest in protecting confidentiality.<sup>40</sup> This equitable notion, easily understood in principle, raises a number of questions. How serious must the harm be to others that would allow a breach of confidentiality; should an individual who poses a threat to others, perhaps through no fault of their own, be denied the protection of the law on confidence?

Another defense might be that the disclosure was justified in the public interest and to stimulate public debate. 40 The BMA and GMC guidance is clear: to justify disclosure

there must be a real risk of serious harm. When considering disclosing information to protect the public interest, doctors must:

- "Consider how the benefits of making the disclosure balance against the harms associated with breaching a patient's confidentiality both to the individual clinical relationship and to maintaining public trust in a confidential service.
- Assess the urgency of the need for disclosure.
- Persuade the patient to disclose voluntarily.
- Inform the patient before making the disclosure and seek his or her consent, unless to do so would enhance the risk of harm or inhibit effective investigation.
- Disclose the information promptly to the appropriate body.
- Reveal only the minimum information necessary to achieve the objective."<sup>34</sup>
- Seek assurances that the information will be used only for the purpose for which it was disclosed and be able to justify the decision.<sup>34</sup>

Nonconsensual disclosure is generally only considered justifiable in cases where there is a threat to society or to an individual, of serious crime, or serious harm such as a serious communicable disease. Disclosure of personal information may be justified in the public interest, without the patient's consent, and in exceptional circumstances where patients have withheld consent, if the benefits to an individual or to society of the disclosure outweigh both the public and patient's interest in keeping the information confidential. Doctors are advised to seek consent to disclosure where practicable, and to inform the patient about disclosure even if they have not sought consent, unless it was impracticable to do so.

# HIV/AIDS infection – the risks of transmission

The proportion of babies that acquire HIV infection from untreated HIV-seropositive mothers is 15%–25% in developed countries, and 25%–45% in developing countries. The frequency of HIV transmission attributable to breastfeeding is 16%. The risk of HIV transmission associated with orogenital sex exists, but is considered extremely low, although there are currently insufficient data to estimate the risk precisely. Studies of cumulative HIV incidence suggest that cofactors such as genital ulcer disease, HIV disease stage, and male circumcision influence HIV transmission. The heterosexual infectivity of HIV-1 is commonly cited as a fixed value: approximately

0.001 or 1 transmission/1000 contacts. However, this figure was estimated among stable couples with low prevalence of high-risk factors, and represents a lower bound. 74 It has been suggested that estimates based on models assuming constant infectivity are likely to be misleading, underestimating the risk after very few contacts, and overestimating the risk associated with a large number of contacts. 75 Unprotected anal intercourse in men who have sex with men is a high-risk practice for HIV transmission, 76 but studies report a quite wide variation in seroconversion rates in different groups. 77-79

People in the process of seroconverting may be much more infectious than asymptomatic infected people, <sup>80,81</sup> and it is reported that primary- and late-stage HIV-1 infections are more infectious than previously thought. <sup>82</sup> However, in a homogenous population, the asymptomatic stage of infection will typically contribute more to the net transmission of HIV-1 over the lifetime of an infected individual, because of its longer duration. <sup>82</sup> Transmission from women to men appears less efficient than from men to women, as has been reported with other sexually transmitted diseases. <sup>83,84</sup> Importantly, the consistent use of condoms has been shown to reduce HIV incidence by 80%. <sup>85</sup> However, it is recognized that HIV-positive individuals do not always inform their sexual partners of their serostatus, <sup>86,87</sup> which may influence condom use.

It is important, when considering public health risk, to recognize that the virus does not pass from one person to another through ordinary day-to-day social contact.<sup>88,89</sup>

# The HIV-positive patient

A doctor, on diagnosing a patient with HIV should explain to the patient:

- How they can protect others from infection, including practical measures to avoid transmission of the virus.
- The importance of informing sexual contacts about the risk of transmission.
- That, unless they object, personal information about them will be shared within the health care team, including some nonclinical staff involved in their care.<sup>90</sup>

If the doctor is aware that a HIV-positive patient has not informed their sexual partner, it would be permissible for the doctor to alert that partner in order for them to take steps to avoid infection even if the patient refuses to consent to others being informed.<sup>39,40</sup>

"... you may disclose information to a known sexual contact of a patient with a sexually transmitted, serious communicable disease where you have reason to think that they are at risk of infection and that the patient has

not informed them, and cannot be persuaded to do so. In such circumstances you should tell the patient before you make the disclosure, ... you must be prepared to justify a decision to disclose personal information without consent."90 "Information must not be disclosed to others eg, relatives who have not been and are not at risk of infection."34

The advice leaves the responsibility for action entirely with the individual doctor, <sup>30</sup> and is couched in terms of it being permissible to tell others, rather than there being a duty to tell others. <sup>40</sup> Partner disclosure is a very complex issue, because of the diversity of types of relationships and varying levels of intimacy, power, and trust. <sup>91</sup> A recent study reports that GPs were more likely, given hypothetical scenarios, to inform partners when protection was not used during intercourse and when heterosexual rather than homosexual relationships were involved. The risk to the partner only partially explained the relationship between patient use of protection and decision making. Physician background and characteristics, and HIV patient sexual practice and orientation are also involved."

In United Kingdom law, no duty to warn exists in the absence of a special relationship between the parties, although a number of cases in non-United Kingdom jurisdictions suggest a common-law duty or statutory duty to inform those at risk. 93–95 It is possible that in the United Kingdom, a doctor might be held to have a duty to warn a third party who was also his patient. Here, the relationship might be deemed sufficiently proximate to require positive action. 30

The Human Rights Act places a duty on the state to protect the lives of citizens (Article 2) and protect them from inhuman or degrading treatment (Article 3), and also places a duty on the NHS to inform individuals at risk.<sup>40</sup>

In the United Kingdom, there has been no decision directly taken on this point. It is arguable that a patient would have a right of action against a doctor who informed a sexual partner of potential risk, as a prima facie breach of confidence. It seems likely that the court would balance the interests of those involved and hold the disclosure to be justified. The dilemma is that relaxation of the rule on confidentiality might lead to failure to seek advice and treatment, and hence promote the spread of disease, whereas unyielding confidentiality denies to some the opportunity to avoid the risk of exposure or, in the event of exposure, to seek early treatment.<sup>30</sup>

It should be remembered that the Crown Prosecution Service (CPS) has successfully prosecuted a number of HIV-positive individuals following the transmission of HIV through unprotected, consensual intercourse to an unsuspecting partner, contrary to the recklessness provisions of section 20 of the Offences Against the Person Act 1861 (OAPA). 96,97 Although the criminalization of HIV transmission has been criticized by some, 98 it is clear that such prosecutions have been something of a priority for the CPS. 99

In 2008, the CPS issued guidelines to clarify the law. As of 2008, a person can only be convicted of reckless sexual HIV transmission if there is, '... a sustained course of conduct during which the defendant ignores current scientific advice regarding the use of safeguards'. While recognizing concerns about discrimination, the guidelines go on to say.

"We will be mindful of any indications that there is a disproportionate impact on any particular group of individuals that we may prosecute ... however, where there is sufficient evidence and it is in the public interest to prosecute, the CPS has a duty to the complainant and to society at large to bring the defendant before the courts ... "100

Even supporters of the criminalization of HIV transmission agree that in the case of casual or commercial sex with strangers, the victim can be taken to have consented to the risks, and the victim's consent prevents criminal liability.<sup>101</sup>

The 1861 act has never extended to Scotland. However, common law in Scotland has consistently recognized all intentionally inflicted physical injury to be criminal. The scope of intention clearly is an issue. However, the first successful prosecution for actual transmission of HIV was brought about in Scotland.<sup>102</sup>

In Scotland, the possibility exists of prosecution for the inchoate offence of reckless endangerment. This means that it could be possible in principle to convict an individual of reckless endangerment simply for having intercourse in the knowledge that he or she might be HIV positive even if it turns out that he or she is not.<sup>103</sup>

# HIV-positive health care workers

'Any departure from the strictest anonymity in respect of HIV-related information must be subject to intense scrutiny'.<sup>30</sup> HIV-positive health care workers (HCW) have come under particular scrutiny. The low risk of transmission from HCW to patient is estimated variously as ranging from 1 in 42,000 to 1 in 1,000,000,<sup>104</sup> or unlikely to occur more frequently than once/1000 person-hours of surgical exposure.<sup>105</sup> Scully and Porter in a review of the CDC studies<sup>106</sup> concluded that HIV transmission from HCW to patient is exceedingly improbable and almost impossible where recommended infection-control procedures are implemented.

There has been no known case in the United Kingdom of HIV infection being transmitted from a HCW to a patient.<sup>107</sup> Nevertheless, worldwide there have been three reports of transmission of HIV to patients from HCWs performing exposure-prone procedures (EPPs): a Florida dentist, 108 a French orthopedic surgeon, 109 and a Spanish obstetrician. 110 The exact route of transmission in these cases has not been determined. 107 There is also an unusual case that occurred in France, where a HIV-infected nurse transmitted the virus to a patient, where again no defined route of transmission has been determined.<sup>111</sup> In addition, there has been one case of patient-to-patient transmission of HIV, where a Sydney surgeon, whose breaches of proper procedures led to the transmission of HIV from a HIV-positive male to four women who had visited the surgeon's rooms for minor surgery. 112 The surgeon himself was not HIV positive.

The UK policy and guidance relating to HIV-infected HCWs is set out in a Department of Health (DoH) report.<sup>113</sup>

- Healthcare workers have legal and ethical duties to protect the health and safety of their patients. They also have a right to respect and protection of their confidentiality.
- In the majority of cases, HIV infected healthcare workers do not present a risk of transmission to patients in the healthcare setting; providing appropriate infection control measures are maintained.
- Circumstances in which HIV could be transmitted from a healthcare worker to a patient are limited to exposure prone procedures, which it goes on to define. Essentially, these arise where injury to the healthcare worker could result in the worker's blood contaminating the patient's open tissues (bleed-back). HIV infected healthcare worker must not perform any exposure prone procedures, which are defined in the report.
- HIV infected healthcare workers must seek advice and not rely on their own assessment of their risk to patients.<sup>113</sup>

The DoH guidance goes on to place a burden on professional colleagues, knowing of a HIV-infected individual practicing in a way which places patients at risk, to inform an appropriate person in the HCW's employing authority, or the relevant regulatory body, and this is reinforced in the GMC guidance. On A doctor then, while having a duty of confidentiality to the infected HCW, would be required to disclose information in the public interest to protect others. 114

For many HCWs, HIV seropositivity is not a barrier to normal working practice.<sup>113</sup> For others, changes in working routine have been a prerequisite of being allowed to continue to work.<sup>115</sup> These have included an obligation to have frequent

health checks, a requirement for patients to sign a consent form stating that they knew that the HCW (a surgeon) was HIV positive, and the opportunity for patients to ask to be treated by another surgeon if they so wished. 115 Some (eg, dentists) despite challenges to the scientific basis for the decision, 116–118 are obliged to cease contemporary clinical practice. 119

The identification of HCWs with a positive-HIV diagnosis has led to multiple patient notification exercises (lookback procedures). 113,120–122

With the exception of a French orthopedic surgeon, lookback procedures have conspicuously failed to identify any transmission of HIV from an infected HCW to a patient, <sup>123–125</sup> but inevitably led to the identification of the HCW's HIV status to all patient contacts.

The low risk of transmission has called into question the value of look-back procedures, which are considered disruptive and expensive, and it is claimed that they should no longer be routinely recommended. Since 2003, DoH guidance has advised that look-back procedures take place in rare circumstances only. Nevertheless, others argue forcefully that look-back procedures are important, and they continue to be set in motion. Since 2003

The 2003, DoH guidance followed the case of H (a HCW) v Associated Newspapers Ltd. <sup>132</sup> H's respect for private life <sup>133</sup> was set against the right to freedom of expression of the press. <sup>134</sup> H also challenged the right of the health authority to undertake a look-back procedure.

In balancing the tension between articles 8 and 10 of the Human Rights Act, the appeal court held that there was a public interest in maintaining H's confidentiality, and upheld the injunction against naming H or N (the health authority). However, the risk of discovery of H's identity was insufficient to continue restriction on disclosure of his specialty (as a dentist), as this was deemed a matter of public interest worthy of debate.

Similarly, although the court was clear about the public interest in preserving the confidentiality of HIV-positive HCWs if they are not to be discouraged from coming forward, and that all possible steps should be taken to preserve their anonymity, it recognized that it may prove impossible to prevent identification of the worker. The court took the view that look-back procedures were a matter of patient safety and that the anonymity of the HCW may have to be sacrificed in the interest of patients.

The rationality of public and media response to the knowledge of HCWs diagnosed as HIV positive has varied. <sup>135</sup> However, surveys have shown that patients do want to

know if their doctor or dentist is infected with HIV, <sup>136,137</sup> and this may be a factor in determining valid consent for treatment. <sup>138,139</sup>

The issues surrounding HIV-infected HCWs require actions based on "a realistic and scientifically accurate determination of the risk of infection, which do not needlessly violate the core political values that underwrite a free and democratic society." The burden of proof should lie on those who seek to limit the rights of people with HIV. This is important if the rights of the HIV-positive minority in the community are not to be overturned because of the demands of an apprehensive majority. Currently, it would seem that the merest possibility of a risk is sufficient to justify what may otherwise be regarded as unequal and right-infringing treatment. 140

In 1986, the Centers for Disease Control and Prevention stated that mandatory HIV screening of HCWs who performed invasive procedures was not necessary because testing would not further reduce the 'negligible risks of transmission'. The 2007 DoH guidance requires HCWs who are new to the NHS and carry out EPPs to have additional health clearance checks to demonstrate they are free from infection with hepatitis BV, hepatitis C, HIV, and Tuberculosis. Medical and dental students are also required to undergo additional health clearance before being accepted onto their course. The new guidelines have been criticized, and it has been argued that in effect mandatory HIV testing has now been introduced for a large number of HCWs.

Appropriate information sharing is essential to the efficient provision of safe, effective care for individual and the wider community of patients.<sup>71</sup>

If a patient refuses to allow information to be passed to someone outside the health care team of their infection status, their wishes must be respected, unless it is felt that failure to disclose the information will put other HCWs or other patients at risk.

The risk of transmission from patient to HCW is low, with a seroconversion rate of 0.1% after percutaneous exposure, and 0.63% after mucous membrane contamination, and the use of universal procedures should be enough to protect HCWs from infection, thereby making disclosure unnecessary to prevent serious harm. Notwithstanding this, there have been a number of recorded occupational infections. The combined risk of contracting HIV infection from the source patient and then transmitting it to another during an EPP is so low as to be considered negligible, and HCWs are not required to refrain from performing EPPs pending follow-up of occupational exposure to a HIV-infected source. The source of th

Prisons represent a high-risk environment for HIV transmission, <sup>147</sup> as those engaging in high-risk behavior are disproportionately represented in the prison system. <sup>148</sup> The prison service does have confidentiality policies that are largely convention-compliant; however, local application of these policies can be inconsistent and there are common breaches of confidentiality.

The Health and Social Care Act 2001 allows the disclosure of medical information for research purposes without a patient's consent, if it is necessary or expedient in the interests of improving patient care, or in the public interest.

The GMC guidance acknowledges that in most cases it will be possible to engage patient consent or to use anonymized or coded data, but goes on to provide guidance should this not be possible. The BMA advises a cautious approach, unless the health professional is confident that they can make a reasonable assessment as to whether or not the research is in the public interest. The training of medical staff, clinical research, and medical audit require access to patient information. It has been suggested that the emphasis on confidentiality is an interference with research. The state of the suggested that the emphasis on confidentiality is an interference with research.

It can be argued that the use of medical records in an epidemiological study, with no intention to disclose patient identity, reduces the public interest in maintaining secrecy in favor of the public interest in health care provision.<sup>39</sup> In R v Department of Health ex parte Source Informatics Ltd, 150 the Court of Appeal's view was that the general public would not object to their medical information being used if it was anonymized. The decision takes no account of the fact that a patient's information might be used in a way that indirectly harms them, particularly so in an already vulnerable group. The decision has been criticized as virtually abolishing the duty of confidence in the face of competing commercial and research interests. 151 In fact, it has been shown that public acceptability regarding the use of medical records cannot be assumed. 152 It has been argued that a more important aspect of the decision in Source Informatics is to move the focus away from the protection of confidential information to fairness of use, a shift away from protection of patients' privacy to an attention on the conscience of the user.40

GMC guidelines are clear that the duty of confidentiality continues after a patient has died.<sup>71</sup> This is an ethical and moral duty; it is thought that legal duty of confidentiality expires with the patient.<sup>39</sup> The cause of death, as written on a death certificate, in effect, becomes public knowledge.

# **Discussion**

Patients value their right to confidentiality, <sup>153</sup> and are reported to have high levels of confidence in the way the NHS protects their confidentiality. <sup>154</sup> However, they may have limited knowledge of the type of information held in their records, <sup>155</sup> and are not always well informed about how the information is used. <sup>154</sup> Patients have clear opinions about who should have access to their records, with a substantial minority wishing to restrict it, <sup>156</sup> having particular unease about information being passed to people outside the NHS. <sup>154</sup>

The introduction of a national electronic health record system has raised issues about security and confidentiality. Unsurprisingly, patients are keen to censor information that relates to sensitive or embarrassing issues, which may affect the way a patient may be treated by other individuals or institutions, being shared on the national electronic database. <sup>157</sup> English Law does not recognize a general right of privacy. <sup>158</sup> Courts have been willing to protect the identity of HIV-positive individuals, <sup>159</sup> but sometimes confine their decision to very narrow grounds. <sup>160</sup>

"HIV infection is a very personal issue and a matter for the individual, but it is also a public and social issue." The effectiveness of public health measures in checking the epidemic must be weighed against the sacrifices those measures demand of individual citizens. 140 It has been stated that the law is at best limited in its ability to tackle the AIDS threat. Medically and legally, HIV/AIDS appears to be less of a widespread problem in the United Kingdom than in much of the world, 161 and it seems that for a variety of reasons, people living in Britain with HIV/AIDS do not litigate. Consequently, legislation that may assist them remains underused. 162

Reasons why people do not litigate are complex, but appear to be related to publicity generated by litigation, and the low levels of compensation for unlawful treatment.<sup>161</sup> It has also been reported that people with HIV/AIDS are reluctant to take legal advice even when they feel they have suffered discrimination.<sup>163</sup>

It is argued that the central weakness of HIV/AIDS law in the United Kingdom stems from the fact that litigants and their advisers readily settle out of court, and thus the law remains underdeveloped.<sup>161</sup>

Even among the general population, few cases are brought in matters of confidentiality. Two remedies would be available to a claimant: an injunction to prevent publication, and the award of damages. An injunction would of necessity require advance notice of disclosure of the information. More usually, the patient would only become aware of the disclosure after the event, and the court would still need to be convinced that there was no public interest element.

Since the Human Rights Act, courts have robustly protected the individual's rights to confidentiality of health data. 165,166 Confidentiality of health data is seen as a vital principle in the legal system, crucial not only to respect the sense of privacy of a patient, but to preserve confidence in the medical profession and in health services in general. 58

Campbell v MGN establishes the right to protection of private information in English Common Law, and identifies three tests:

- 1. '... reasonable expectation test'
- i... highly offensive to a reasonable person of ordinary sensibilities test'
- 3. '... obviously private'59

HIV-positive patients might justifiably have a reasonable expectation that their medical records remain confidential.

Finally, no discussion of HIV/AIDS can fail to recognize that in general, HIV is increasingly a disease of poverty, <sup>166</sup> with a disproportionate impact on racial and ethnic minorities. <sup>167</sup> Many in this already disadvantaged and stigmatized group will be least able to protect their rights of confidentiality.

# **Conclusion**

Confidentiality is a fundamental principle, grounded in the patient's right to autonomy, and enabling the patient to have an open and honest dialogue with his or her medical professional, with benefits to the individual and the general public health.

For most individuals, the main cause for concern is likely to be the casual social disclosure of their HIV status. Although there may be a whole raft of legislation, ultimately, there will still be a heavy reliance on the moral and ethical standards of the medical profession.

#### **Disclosure**

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