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# Family Medicine and Community Health

# Study of type 2 diabetes management among patients in a Macau primary care setting

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## **ABSTRACT**

Background In the primary care setting in Macau, type 2 diabetes mellitus (T2DM) is the seventh most common reason for consultation. Inadequate glycaemic control constitutes a major public health problem and is associated with premature death and disability and decreased quality of life. Moreover, this condition substantially increases healthcare expenditures.

Objective The primary objective was to assess the successful glycaemic control rates, blood pressure (BP) and cholesterol control rates in patients with T2DM in a Macau primary care setting. The secondary objective of

this study was to assess the delay of insulin initiation in

the Sao Lourence Health Center.

**Methods** Patients were stratified according to age (<65 years vs ≥65 years) and sex. Successful glycaemic control was defined as glycated haemoglobin (HbA1c) <7%. Successful cholesterol control was defined as a lowdensity lipoprotein cholesterol (LDL-C) level <2.6 mmol/L, and BP control was defined as BP <140/90 mm Hg. **Results** Among the 2157 participants included in this study, 1046 (48.5%) patients had HbA1c <7%, 1209 (56.1%) patients had BP <140/90 mm Hg and 1244 (57.7%) patients had LDL-C <2.6 mmol/L. In conclusion, only 403 (18.7%) patients met the targets for all three measures. Of the 235 patients who were on insulin therapy, the mean (±SD) duration from T2DM diagnosis to insulin initiation was 7.47±6.52 years, the mean (±SD) duration from HbA1c not meeting the target (HbA1c ≥7% over 1 year and persistently) to insulin initiation was 3.34±3.66 years and the mean baseline HbA1c was 9.13%. Compared with patients with a longer duration (≥5 years) of HbA1c not meeting the target before insulin initiation, those who started insulin within 1 year of HbA1c not meeting the target had a better glycaemic control rate (40.7% vs 13%).

**Conclusions** Nearly half of the patients at Sao Lourence Health Center, a primary care centre in Macau, met the glycaemic control target, but less than one-fifth of patients met all three targets for T2DM control. Moreover, there was a delay in insulin initiation for people with T2DM.

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## INTRODUCTION

After more than 30 years of development, the primary healthcare network in Macau has been rated as a model by the WHO. The Macau primary healthcare system mainly comprises eight health centres that provide

free medical services to all Macau residents, especially for the management of chronic diseases. All Macau residents can select a family doctor to manage their chronic disease at the health centre in their area of residence. Patients are followed regularly at the health centre as needed, and most essential medicines and laboratory exams are available free of charge at the health centre. In addition, the electronic medical record system has been fully used in Macau health bureau since 2003, and all medication records and test results are automatically recorded in the system database. Type 2 diabetes mellitus (T2DM) is the seventh most common reason for consultation in the primary care setting in Macau.<sup>2</sup> For the diagnosis and treatment of diabetes, the Macau Health Bureau has developed internal work guidelines based on the guidelines of the American Diabetes Association (ADA) and in light of the actual situation in Macau.

Inadequate control among individuals with diabetes constitutes a major public health problem and is associated with premature death and disability and decreased quality of life. Additionally, this condition substantially increases healthcare expenditures. A timely and aggressive blood glucose-lowering intervention remains the major therapeutic objective for the prevention of microvascular and macrovascular complications arising from diabetes.<sup>3</sup>

Although Macau has a comprehensive healthcare system, no objective data have been previously reported. Therefore, the present study can provide data about the glycaemic control, blood pressure (BP) and cholesterol control rates in patients with T2DM in a Macau primary care setting for academic exchange and future improvement measures and to fill the current gap in

In the past few decades, numerous oral hypoglycaemic agents (OHAs) are available



for the management of diabetes. Life modification along with metformin as the 'step 1' management is generally well accepted and, in fact, it is common clinical experience that some patients never satisfactorily respond to this management. This is the time at which an aggressive 'add on' treatment has to be initiated, and the simplest option is addition of a second oral agent. <sup>45</sup> This addition will likely reduce glycated haemoglobin (HbA1c) to <7% in some patients, but the durability is questionable.<sup>6 7</sup> Timely initiation of insulin therapy can reverses glucotoxicity and helps preserve β-cell function.<sup>8 9</sup> To reduce the risk of long-term microvascular and macrovascular complications, the ADA and the European Association for the Study of Diabetes guidelines recommend early adoption of insulin as part of stepwise treatment intensification to lower the HbA1c below a general target of 7%. 45

Despite the known benefits of timely insulin initiation, insulin initiation is often delayed, however, particularly in primary care. The aims of this study were to assess the successful glycaemic control rate as well as the BP and cholesterol control rates in patients with T2DM at the Sao Lourence Health Center. Moreover, timely insulin initiation among patients with T2DM in a Macau primary care setting was investigated.

# METHODS Study design

This study was completed using the computerised clinical records of the Macau Health Bureau from 1 January 2017 to 31 December 2017. All patients with a diagnosis of T2DM in the Sao Lourence Health Center, one of eight health centres in the Macau Health Bureau, were included in this study. The Sao Lourence Health Center is located southeast of the Macau Peninsula. Nearly one-tenth of the population of Macau lives in this area. As of 2017, the number of registered patients at this centre was 52819. Patient demographics, physical measures, HbA1c level, lipid profile and concomitant medications were extracted by reviewing computerised clinical records.

The inclusion criteria were as follows: (1) the patient had an International Classification of Primary Care - 2nd edition (ICPC2) code of T90 (diabetes and non-insulin dependent) or had the word string 'DM' in the summary of the computerised clinical record, irrespective of sex; (2) the patient's age was ≥18 years; and (3) the patient was followed for diabetes at the Sao Lourence Health Center, as determined by the use of antidiabetes medication or the presence of a HbA1c test ordered by a physician who worked at the Sao Lourence Health Center. Patients with gestational diabetes mellitus or those whose diabetes was followed by endocrinologists of the Centro Hospitalar Conde de Sao Januario or other hospitals were excluded.

A stratified sampling survey was applied during grouping according to: (1) age (<65 years vs ≥65 years) and (2) sex (male vs female). Assessments of glycaemic, cholesterol and BP control were based on the last record in 2017 reported in the computerised clinical record.

Successful glycaemic control was defined as HbA1c <7%, and cholesterol control was defined as low-density lipoprotein cholesterol (LDL-C) <2.6 mmol/L. BP was measured in the clinic with the participant sitting for at least 15 min, and BP <140/90 mm Hg was defined as successful BP control.<sup>4</sup> Poor glycaemic control was defined as HbA1c >8%.

Four antidiabetic therapeutic regimens were defined for this study as follows: diet, insulin monotherapy, OHAs (monotherapy or in combination) and OHAs plus insulin.

Subsequently, the success of glycaemic control in patients on insulin therapy (monotherapy or in combination) was assessed. The patients were grouped according to the duration of T2DM, time of insulin initiation (from T2DM diagnosis to the time of insulin initiation) and duration of HbA1c not meeting the target (HbA1c ≥7% over 1 year and persisting until the time of insulin initiation).

In patients whose HbA1c was ≥8% and who were not on insulin therapy, disease duration and duration of HbA1c not meeting the target (HbA1c ≥7% over 1 year and persisting to the present) were reviewed to assess the delay of insulin initiation regarding the treatment of their condition.

#### Statistical analysis

The analyses were based on patients enrolled in the study. All recorded data were descriptively analysed. The Pearson's  $\chi^2$  and t-tests were used to compare qualitative and continuous variables, respectively. All statistical test were carried out at a significance level of 5%.

All data analyses were using SPSS V.24.

#### **Ethical issues**

The patients' identities were protected, and no individual patients could be identified from the data. The patients and doctors involved encountered no harm because this was an audit of patients with T2DM.

#### **RESULTS**

# Overall study population

A total of 2157 patients were included in the study. The general characteristics of the study population according to sex are summarised in table 1. The mean (±SD) age was 64.78±11.36 years, and 49.7% of the patients were male. From 1 January 2017 to 31 December 2017, of the 2157 subjects, 1930 (89.5%) patients had at least one HbA1c record, 2149 (99.6%) patients had at least one BP record and 1943 (90.1%) patients had at least one LDL-C record. The mean HbA1c level was 7.12%±1.22%, and 1046 (48.5%) patients had an HbA1c level lower than 7%. BP readings were lower than 140/90 mm Hg in 1209 (56.1%) patients, and 1244 (57.7%) patients had LDL-C levels lower than 2.6 mmol/L. Ultimately, only 403 (18.7%) patients met the targets for all three measures.

There were no significant differences in glycaemic control based on the proportion of HbA1c <7%, BP



**Table 1** General characteristics of the study population according to sex

Characteristic	Overall (n=2157)	Male (n=1073)	Female (n=1084)	P value
Age, years	64.78±11.36	63.53±10.96	66.03±11.62	<0.0001
HbA1c <7%, %	48.5	48.3	48.7	0.874
Mean HbA1c, %	7.12±1.22	7.16±1.28	7.09±1.16	0.254
BP <140/90 mm Hg,%	56.1	55.5	56.6	0.578
Mean SBP, mm Hg	137.46±17.99	136.98±17.83	137.93±18.15	0.219
SBP <140 mm Hg, %	57.6	57.8	57.5	0.884
Mean DBP, mm Hg	76.13±11.28	78.20±11.26	74.09±10.93	< 0.0001
DBP <90 mm Hg, %	88.2	84.4	92.0	< 0.0001
LDL-C <2.6 mmol/L, %	57.7	59.1	56.3	0.186
Mean LDL-C, mmol/L	2.38±0.88	2.47±0.87	2.27±0.88	0.051
Meet triple targets, %	18.7	18.7	18.6	0.954

BP, blood pressure; DBP, diastolic blood pressure; HbA1c, glycated haemoglobin; LDL-C, low-density lipoprotein cholesterol; SBP, systolic blood pressure.

control and LDL-C control by sex (table 1). Compared with younger patients, older patients had better control of LDL-C (61.7% vs 53.9%; p<0.0001) but poorer control of BP (51.3% vs 60.4%; p<0.0001). There was no significant difference in glycaemic control (table 2).

## **Pharmacological treatment**

Four antidiabetic therapeutic regimens were defined for this study. Of the 2157 participants, 416 (19.3%) patients were on diet control only, 17 (0.8%) patients were on insulin monotherapy, 1506 (69.8%) patients were on OHAs only and 218 (10.1%) patients were on OHAs plus insulin (figure 1).

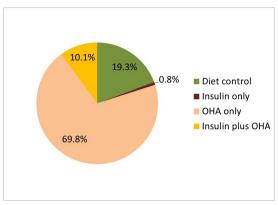
Of the 1506 patients who were on OHA therapy, 1066 (70.8%) patients were on metformin, and 863 (57.3%) patients were on one kind of OHA while other on combination therapy.

Of the 235 patients who were on insulin therapy, the most commonly prescribed insulin was insulin glargine in 89.8% of patients, followed by Protaphane in 8.1% and Mixtard in 1.7% (figure 2). The mean T2DM duration in this study population was  $10.93\pm7.31$  years, the mean duration from T2DM diagnosis to insulin initiation was  $7.47\pm6.52$  years and the mean duration from HbA1c not meeting the target (HbA1c  $\geq$ 7% persistently) to insulin initiation was  $3.34\pm3.66$  years. The mean baseline HbA1c was 9.13%.

The successful glycaemic control rate (HbA1c <7%) was 62.5% in patients with a T2DM duration of less than 1 year, but the successful glycaemic control rate decreased to 31.4%, 27.1% and 15.3% in patients with T2DM durations of 1–4 years, 5–9 years and longer than 10 years, respectively (p=0.003) (figure 3). Moreover, the successful

Table 2 General characteristics of the study population according to age					
Characteristic	Overall (n=2157)	<65 years (n=1122)	≥65 years (n=1035)	P value	
Age, years	64.78±11.36	56.21±6.62	74.08±7.45	<0.0001	
HbA1c <7%, %	48.5	48.1	48.9	0.724	
Mean HbA1c, %	7.12±1.22	7.19±1.24	7.05±1.20	0.01	
BP <140/90 mm Hg, %	56.1	60.4	51.3	< 0.0001	
Mean SBP, mm Hg	137.46±17.99	135.16±16.86	139.95±18.83	<0.0001	
SBP <140 mm Hg, %	57.6	62.7	52.1	< 0.0001	
Mean DBP, mm Hg	76.13±11.28	78.98±10.76	73.05±11.03	<0.0001	
DBP <90 mm Hg, %	88.2	83.9	92.9	<0.0001	
LDL-C <2.6 mmol/L, %	57.7	53.9	61.7	<0.0001	
Mean LDL-C, mmol/L	2.38±0.88	2.34±0.87	2.42±0.90	<0.0001	
Meet triple targets, %	18.7	19.6	17.7	0.251	

BP, blood pressure; DBP, diastolic blood pressure; HbA1c, glycated haemoglobin; LDL-C, low-density lipoprotein cholesterol; SBP, systolic blood pressure.



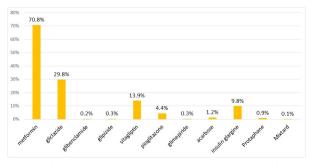
**Figure 1** Proportion of antidiabetic therapeutic regimens. OHA, oral hypoglycaemic agent.

glycaemic control rate decreased gradually from 45.5% to 14.7% with a longer period of time between the T2DM diagnosis and insulin initiation (p=0.001) (figure 4). Compared with patients with a longer duration ( $\geq 5$  years) of HbA1c not meeting the target before insulin initiation, patients who started insulin within 1 year of HbA1c not meeting the target had a better glycaemic control rate (40.7% vs 13%, p<0.0001) (figure 5).

Of the 2157 patients, 209 (9.7%) had an HbA1c level  $\geq$ 8% and were not on insulin therapy. Of this study population with poor glycaemic control, the mean age was 64.36±11.07 years, the mean HbA1c was 9.01%±1.28%, the mean T2DM duration was 9.31±5.8 years and the mean duration of persistent HbA1c  $\geq$ 8% was 2.19±3.23 years. Meanwhile, 92.3% of the poor glycaemic control patients already on two or more kinds of OHAs before their HbA1s not meeting target, the mean duration between initiation of two kinds of OHAs to HbA1c  $\geq$ 8% was 4.23±4.2 years.

# DISCUSSION Main findings

In this first study of patients with T2DM in the Sao Lourence Health Center, even if patients with diabetes received free medical services, only 48.5% of patients with T2DM in the Sao Lourence Health Center met the glycaemic control target of HbA1c <7%. The rate of successful glycaemic control in our study was higher than that in China, <sup>13</sup> Thailand <sup>14</sup> and Singapore, <sup>15</sup> <sup>16</sup> ranging



**Figure 2** Proportion of OHAs and insulin use in the Sao Lourence Health Center. OHA, oral hypoglycaemic agent.

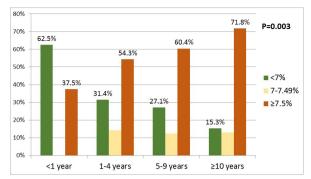
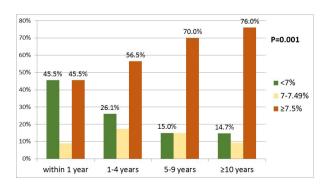


Figure 3 Glycaemic control rate in patient on insulin therapy based on T2DM duration. T2DM, type 2 diabetes mellitus.

from 19% to 29%. Except for Macau, diabetes treatment in other countries or regions is subject to a fee; thus, the free services in the primary care setting may improve the successful glycaemic control rate of patients with diabetes. We have also demonstrated that younger individuals were associated with poorer glycaemic control (table 2), and this finding is similar to the study in Malaysia<sup>17</sup> and France. Why glycaemic control might be poorer in younger individuals is unclear, but some evidence have suggested that younger patients may face more hurdles to regular physical activity and healthy diet, whereas older individuals may have more frequently access to medical care, more motivated to manage their medical conditions and more compliant with medication. <sup>17 18</sup>

Compared with the rates of successful control of blood glucose, BP or LDL-C, which were close to 50%, the proportion of patients who met the requirements of successful control for all three measures was only 18.5%. Similar conditions have been reported in China. In theory, hypertension and LDL-C treatments are easier to use and more effective than hypoglycaemic agents, but a large proportion of people with diabetes fail to meet the targets for BP and LDL-C. This phenomenon indicates that physicians do not perform a comprehensive assessment of the risk factors for patients with diabetes and do not emphasise this information to patients. Therefore, it is necessary to strengthen physician training on this topic and to strengthen patient awareness.



**Figure 4** Glycaemic control rate based on duration from T2DM diagnosis to insulin initiation. T2DM, type 2 diabetes mellitus.

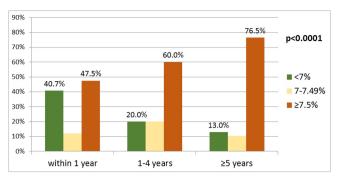


Figure 5 Glycaemic control rate based on duration from HbA1c ≥7% persistently to time of insulin initiation. HbA1c, glycated haemoglobin.

Considering that the BP control rate was calculated based on BP measured in the clinic and that many patients will have higher BP in the clinic, an underestimation of BP control could not be excluded. According to prior (2017) audit results of cholesterol management in the Sao Lourence Health Center, some physicians did not focus on aggressive lipid-lowering treatment for patients at high risk, perhaps because of limited knowledge about risk assessment for cardiovascular disease. <sup>19</sup> In the past, some studies have analysed the relationships among BP, cholesterol and glycaemic control. The conclusion is that HbA1c is inversely related to BP and cholesterol levels. <sup>14 15</sup> However, in fact, the behavioural patterns of patients and doctors in the treatment of diabetes are the most fundamental factors.

The secondary objective of this study was to assess the delay of insulin initiation at the Sao Lourence Health Center. The result showed that most patients were on OHAs only and that most physicians preferred to initiate insulin when the patient failed to meet glycaemic control with two or more OHAs. Moreover, the successful glycaemic control rate was inversely related to T2DM duration, the time between the T2DM diagnosis and insulin initiation and the duration of poor glycaemic control.

Delay of insulin initiation is a worldwide problem in the management of T2DM. Despite the benefits of timely insulin initiation, the basal insulin initiation is often delay in patients with diabetes. <sup>10–12</sup> In the 11-country First Basal Insulin Evaluation (FINE)-Asia study, mean duration of diabetes was 9.3 years and baseline HbA1c was 9.8%.<sup>20</sup> Baseline HbA1c was highest in patients from Southeast Asia (defined as Bangladesh, Hong Kong, Indonesia, Singapore and Vietnam; mean HbA1c=10.5%), followed by Thailand and Taiwan (mean HbA1c=10.2% for both).<sup>20</sup> The reasons underlying this resistance to the initiation of insulin therapy must be understood to begin reversing the trend of delayed insulin initiation. Exploring patients' concerns and beliefs regarding insulin therapy is crucial for formulating effective strategies for timely insulin initiation and assisting physicians in delivering patient-centred care. Several barriers to insulin initiation and intensification exist both for people with T2DM and physicians; the

patient-reported barrier include fear of inconvenience and pain of injection. <sup>21 22</sup> The physicians' barriers include low motivation, lack of familiarity or experience with treatments and time constraints. <sup>22 23</sup> By 2000, at least six new products in four new classes of OHAs were available; the introduction of these products may also be a reason physicians delay insulin initiation.

Delay of insulin initiation may cause people being treated with OHAs to experience a high glycaemic burden for extended periods before insulin therapy is initiated.<sup>24</sup> However, the aim of this study was not to analyse whether any of these factors were associated with poor attainment of target levels. Additional studies will be needed to evaluate which factors influence these outcomes.

# Strengths and limitations of the study

One of the limitations of this study was the inability to determine the degree to which these factors played a role in physician decision making. Another limitation was that only a small number of family doctors and only one health centre in Macau participated in this study. Selection bias cannot be excluded because the participating physicians likely had an increased interest in T2DM management and may not be fully representative of the broader primary care physician population in Macau. A strength of this study is that all cases identified had routine electronic medical records available, providing a unique perspective on the Macau primary care setting.

### **CONCLUSIONS**

The current study shows that nearly half of the patients in the Sao Lourence Health Center met the glycaemic control target but that less than one-fifth of patients met all three measures of T2DM control. When poor control is present, delayed insulin initiation results in poorer glycaemic control. Therefore, further research should be extended to all health centres to assess the T2DM management throughout the Macau primary care setting, and more education regarding the exact details of insulin therapy is required for both clinicians and patients.

#### **Key points**

- Assessing the control rate of type 2 diabetes and the delay of insulin initiation in a Macau primary care setting.
- Even if patients with diabetes receive free medical services, only approximately 20% of patients achieve full control, and the delay of insulin initiation is an important factor.
- ➤ This research reflected the need for improvements in type 2 diabetes management in the Macau primary care setting. Further feedback programme based on this research will be conducted for continuous quality improvement.



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**Data availability statement** Data may be obtained from a third party and are not publicly available.

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