

# G OPEN ACCESS

**Citation:** Costa-Cordella S, Grasso-Cladera A, Rossi A, Duarte J, Guiñazu F, Cortes CP (2022) Internet-based peer support interventions for people living with HIV: A scoping review. PLoS ONE 17(8): e0269332. https://doi.org/10.1371/ journal.pone.0269332

**Editor:** Bronwyn Myers, South African Medical Research Council, SOUTH AFRICA

Received: September 21, 2021

Accepted: May 18, 2022

Published: August 30, 2022

**Peer Review History:** PLOS recognizes the benefits of transparency in the peer review process; therefore, we enable the publication of all of the content of peer review and author responses alongside final, published articles. The editorial history of this article is available here: https://doi.org/10.1371/journal.pone.0269332

**Copyright:** © 2022 Costa-Cordella et al. This is an open access article distributed under the terms of the Creative Commons Attribution License, which permits unrestricted use, distribution, and reproduction in any medium, provided the original author and source are credited.

**Data Availability Statement:** All files are available from the OSF database (<u>osf.io/5bkzv</u>).

**Funding:** This study was funded by the Chilean National Agency of Research and Development

#### **RESEARCH ARTICLE**

# Internet-based peer support interventions for people living with HIV: A scoping review

Stefanella Costa-Cordella<sup>1,2,3</sup>, Aitana Grasso-Cladera<sup>1,3</sup>, Alejandra Rossi<sup>3</sup>, Javiera Duarte<sup>1,2</sup>, Flavia Guiñazu<sup>4</sup>, Claudia P. Cortes<sup>5,6</sup>\*

 Centro de Estudios en Psicología Clínica y Psicoterapia (CEPPS), Facultad de Psicología, Universidad Diego Portales, Santiago, Chile, 2 Instituto Milenio Depresión y Personalidad (MIDAP), Santiago, Chile,
Centro de Estudios en Neurociencia Humana y Neuropsicología (CENHN), Facultad de Psicología, Universidad Diego Portales, Santiago, Chile, 4 Web Intelligence Centre, Facultad de Ingeniería Industrial, Universidad de Chile, Santiago, Chile, 5 Hospital Clínico San Borja Arriarán & Fundación Arriarán, Santiago, Chile, 6 Departamento de Medicina, Facultad de Medicina, Universidad de Chile, Santiago, Chile

\* cpcortes@uchile.cl

# Abstract

Peer support interventions for people living with HIV and AIDS (PLWHA) are effective, but their associated time and material costs for the recipient and the health system make them reachable for only a small proportion of PLWHA. Internet-based interventions are an effective alternative for delivering psychosocial interventions for PLWHA as they are more accessible. Currently, no reviews are focusing on internet-based interventions with peer support components. This scoping review aims to map the existing literature on psychosocial interventions for PLWHA based on peer support and delivered through the internet. We conducted a systematic scoping review of academic literature following methodological guidelines for scoping reviews, and 28 articles met our criteria. We summarized the main characteristics of the digital peer support interventions for PLWHA and how they implemented peer support in a virtual environment. Overall the reported outcomes appeared promising, but more robust evidence is needed.

## Introduction

Human Immunodeficiency Virus (HIV) affects more than 37.7 million people worldwide and its prevalence is still increasing [1]. The primary HIV treatment is Antiretroviral Therapy (ART) which works to suppress replication of the virus resulting in improved immune response and reduced viral load. However, inadequate adherence to ART is associated with morbidity and mortality [2–4].

Because of the essential role of adherence in the success of ART, a myriad of research has been carried out to understand ART adherence. Among factors that predict HIV treatment adherence, an important role has been found in psychosocial factors such as social support [5–7], HIV stigma [6, 8, 9], stress and depression [7, 10–14], violence [15, 16] and alcohol and other drug consumption [17–19], which increase the probability of a disadvantageous outcome by adding substance abuse stigma [20]. Consequently, different psychosocial interventions have been developed to address treatment adherence, and they have increasingly been

(Agencia Nacional de Investigación y Desarrollo de Chile) through FONDEF to CC (ID20I10174), and the Chilean National Agency of Research and Development (Agencia Nacional de Investigación y Desarrollo de Chile) through FONDECYT to AR (N° 1190610). The funders had no role in study design, data collection and analysis, decision to publish, or preparation of the manuscript.

**Competing interests:** The authors have declared that no competing interests exist.

demonstrated to enhance HIV adherence and improve health in people living with HIV/AIDS (PLWHA) [10, 11, 19, 21–26]. Peer support is the support provided by people who share life experiences [27]. Applied to interventions, peer support typically includes group meetings, support networks (either virtual or in-person), or peer-mentoring [28]. Peer support has been a common and effective strategy for people living with stigmatized conditions [29–32]. Peer support is also efficient in lowering the overall costs of medical provision [31–33].

Specifically, in PLWHA, peer support interventions have shown to address internalized stigma [34-38] adequately, reduce depressive symptomatology [34] and stress [35-39], enhance the quality of life and wellness [40], and improve treatment adherence [41-48].

Peer support interventions are recommended in official health guidelines such as the Center for Disease and Prevention [49] and the British HIV Association [50].

However, these services are rarely offered in HIV clinics due to existing structural barriers, such as a lack of mental health services and difficulties in accessing services [51, 52]. Against this scenario, internet-based interventions have proliferated. These are easy to access by many people due to resource-saving and flexible delivery [53]. Additionally, internet-based interventions offer anonymity, are easily accessible, and are also scalable [51, 54–56]. Therefore, they have been suggested as an alternative to overcome the barriers mentioned above [57, 58].

Recent reviews of internet-based interventions have significantly impacted outcomes, including adherence, viral load, mental health, and social support for PLWHA [59, 60].

However, none of the reviews has focused on peer support interventions delivered virtually. We conducted a scoping review to map the existing literature on psychosocial interventions

for PLWHA based on peer support and delivered through the internet. We chose the scoping review methodology developed by Peters and colleagues [61] since it allows comprehensive identification of the types and nature of psychosocial interventions for PLWHA, based on peer support and delivered through the internet described in the published literature [61]. Specifically, this review aims to answer the following questions: 1) What internet-based peer support interventions are available for PLWHA? What are their main characteristics? 2) How do the available interventions integrate peer support?

To our knowledge, this is the first systematic effort to provide such an overview.

## Methods

#### Protocol and registration

We conducted a systematic scoping review of the peer-reviewed academic literature following the Joanna Briggs Institute (JBI) methodological guidance for scoping review [62] and the Preferred Reporting Items for Systematic Reviews and Meta-Analyses (PRISMA) extension for scoping reviews [63] Our pre-registered protocol containing the detailed methods is available at Open Science Framework (http://osf.io/r729p) (S1 Appendix).

## **Eligibility criteria**

We included studies about psychosocial interventions designed explicitly for PLWHA and AIDS, based on peer support and delivered through technological devices and/or the internet. For this scoping review, any comparator was relevant for inclusion, and studies without a comparator were also assessed for eligibility. All available publications were eligible for inclusion (e.g., articles -any design, excluding systematic and scoping reviews-articles in conference proceedings, websites, chapters in textbooks). This scoping review had no limitations regarding the time of publication and duration of the intervention and no language restriction. <u>S1</u> and <u>S2</u> Appendices show the eligibility criteria and the search strategy.

#### Information sources

A comprehensive literature research of electronic bibliographic databases was conducted in PUBMED, Web of Science (WOS), and CINAHL Complete (through EBSCO). This selection was made according to our institutional availability/accessibility; for this reason, some databases were excluded (e.g., EMBASE, Cochrane). All databases and sources of information were consulted on March 10, 2022. The reference lists of 13 relevant reviews on the topic were screened [19, 25, 26, 64–73].

#### Search

We developed the search strategy using the PRESS (Peer Review of Electronic Search Strategies) checklist [74], which was adapted to three databases. This step was conducted by the investigators (S.C.C. & A.G.C.) without the collaboration of a librarian due to institutional limitations. The words used were related to telemedicine or internet-delivered interventions (i.e., ehealth, digital health, mobile health), HIV or AIDS, and peer support or support group (for the complete search string, see <u>S3 Appendix</u>) were searched in the articles' title. No other limitation was applied to the search.

#### Sources of evidence selection

The database and manual searches were exported into Microsoft Excel [75]. Duplicate papers were removed. Two reviewers (S.C.C. & A.G.C.) independently screened each article for inclusion by title, excluding articles that failed the eligibility criteria. Then, the same two reviewers independently screened the article by abstract using a Google form questionnaire containing details to inform decision-making about inclusion/exclusion. Disagreements between reviewers were resolved through an iterative consensus process involving multiple rounds of deliberative discussion.

#### Data charting process

The authors developed a Google form questionnaire with detailed instructions (S.C.C. & A.G. C.) and were approved by the research team to achieve the charting process. This form was guided by the objectives of the present review, being the items related to articles' characterization and their conceptualization of peer support. To ensure internal consistency, some articles were codified in duplicate by two authors (S.C.C. & A.G.C.) and the rest was done independently by the same researchers.

#### Data items

First, articles' data were sought regarding study characterization: 1) year of publication; 2) location of the study; 3) study design/article type; 4) population; 5) name of the intervention; and 6) type of technology used. Then, the articles were revised to identify their conceptualization of the peer support component of the intervention (i.e., peer support application).

#### Synthesis of results

Data was summarized in a narrative account following the guidelines for scoping reviews [76].

## Results

#### Selection of sources of evidence

The initial search yielded 517 articles, and 15 more were found by manual search from reviews' citations. After the removal of duplicate titles, 416 articles were left. Then, two authors (S.C.C. & A.G.C.) screened titles and abstracts, and 28 articles were included in the review and went through the codification process (Fig 1).

#### Characteristics of sources of evidence

As shown in Table 1, of the total of included articles, 13 were published during 2017–2019 [77–89], eight during 2020–2022 [90–97], four during the 2014–2016 period [98–101], two were published during 2008–2010 [102, 103], and one during 2011–2013 [104].

The majority of articled revised were studies conducted in the United States (12) [77, 80–82, 84, 88, 90, 94, 95, 99, 100, 104], three were from Kenya [86, 92, 102] and three from South Africa [85, 93, 101]. Locations like China, the United Kingdom and Zambia had two studies included in this review [79, 87, 91, 96, 98, 103] and, from the total of articles included, only one article was from Malaysia, Nigeria, Tanzania and Uganda [78, 83, 89, 97].

Regarding the study type, eight of the included articles corresponded to pilot studies [77, 79, 86, 88, 92, 101, 102, 104], while seven articles explicitly indicate a clinical trial type of design [83, 85, 86, 90, 95, 96, 98], as well as five protocols [80–82, 93, 94] and five qualitative studies [87, 91, 99, 100, 103]. Only two Randomized Controlled Trials [78, 97], and one cohort study [89].



#### Fig 1. PRISMA flowchart.

https://doi.org/10.1371/journal.pone.0269332.g001

Articles' Characteristics		
Year of Publication	n (%)	
2008-2010	2 (7.14)	
2011-2013	1 (3.57)	
2014-2016	4 (14.28)	
2017-2019	13 (46.42)	
2020-2022	8 (28.57)	
Location		
China	2 (7.14)	
Kenya	3 (10.71)	
Malaysia	1 (3.57)	
Nigeria	1 (3.57)	
South Africa	3 (10.71)	
Tanzania	1 (3.57)	
Uganda	1 (3.57)	
UK	2 (7.14)	
USA	12 (42.85)	
Zambia	2 (7.14)	
Type of Study		
Pilot <sup>a</sup>	8 (28.57)	
Other Clinical Trials <sup>b</sup>	7 (25)	
Protocol <sup>c</sup>	5 (17.85)	
Qualitative	5 (17.85)	
Randomized Clinical Trial	2 (7.14)	
Randomized Clinical Trial	1 (3.57)	

#### Table 1. Characterization of included articles.

<sup>a</sup> Pilot, feasibility and acceptability trials.

<sup>b</sup>All types of clinical trial designs (e.g. pre-post, with no control group).

<sup>c</sup> Protocols for Randomized Controlled Trials and other designs.

https://doi.org/10.1371/journal.pone.0269332.t001

#### Synthesis of results

**Peer support interventions.** <u>Table 2</u> summarizes the total of interventions included and reviewed in this work. Only 20 of the total of 28 mentioned a specific name for the intervention.

**Interventions' main characteristics.** The total of interventions included were codified according to their characteristics such as target population, eHealth type and the objective of each intervention. Table 3 summarizes the information of these categories.

*Target population*. All the interventions were exclusively conducted for PLWHA. Of the total of interventions reviewed, 10 of them were orientated to an adult population (18 years or older) [77, 78, 88, 94, 95, 98, 99, 102–104], nine were tailored for children, adolescents, and young adults [79–81, 84–86, 90, 97, 101], three interventions were exclusively designed for adolescents [83, 93, 96], and only one was made exclusive for young adults [100]. Finally, four interventions were orientated to other populations (e.g., mothers, female sex workers, men who have sex with other men [MSM]) [82, 87, 89, 91].

*Type of digital health.* The interventions used a myriad of digital tools to be delivered. The use of social networking platforms such as Facebook and WhatsApp was one of the most frequent strategies (n = 7) of the reviewed studies [79, 83, 85, 92, 93, 100, 101], as well as the use

Interventions' Name		
Reference		
Winstead-Derlega et al., 2012	Positive Project	
Broaddus et al., 2015	My YAP Family	
Henwood et al., 2016	Khaya HIV Positive	
Flickinger et al., 2017	Positive Links	
Westergaard et al., 2017	mPeer2Peer	
Dulli et al., 2018	SMART Connections	
Horvath et al., 2018	Thrive With Me	
Hacking et al., 2019	The Virtual Mentors Program	
Horvath et al., 2019	YouTHrive	
Ivanova et al., 2019	ELIMIKA	
Knudson et al., 2019	China MP3 (Multi-component HIV Intervention Packages for Chinese MSM)	
Navarra et al., 2019	ACCESS (Adherence Connection for Counseling, Education, and Support)	
Tun et al., 2019	CBHTC+ (Intervention within Sauti project)	
Hay et al., 2020	4MNetwork	
MacCarthy et al., 2020	SITA (SMS as an Incentive To Adhere)	
Ochoa et al., 2021	LINX App / LINX App Plus	
Simpson et al., 2021	Insaka	
Steinbock et al., 2022	End+dDisparities ECHO Collaborative	
Stockman et al., 2021	LinkPositively	
Zanoni et al., 2022	InTSHA (Interactive Transition Support for Adolescents Living With HIV using Social Media)	
Mo & Coulson, 2008	Unnamed	
Wools-Kaloustian et al., 2009		
Mi et al., 2015		
Abdulrahman et al., 2017		
Senn et al., 2017		
Rotheram et al., 2019		
St Clair-Sullivan et la., 2019		
Chorv et al., 2022		

Table 2. Interventions' name.

https://doi.org/10.1371/journal.pone.0269332.t002

of websites (n = 7) [ $\underline{80}$ - $\underline{82}$ ,  $\underline{86}$ ,  $\underline{98}$ ,  $\underline{102}$ ,  $\underline{103}$ ]. The development of a smartphone App was also present in 4 interventions [77, 88, 96, 99], along with the use of SMS and phone calls to establish communication between peers [78, 81, 85, 93]. Only three studies developed a web-based platform [84, 94, 95], two used SMS communication exclusively [87, 97], and two interventions were delivered via videoconference [90, 98]. Only one intervention showed the participants' videos made by peers [104].

*Interventions' goals.* The most common objectives were treatment adherence (n = 14) [78, 80, 82–86, 88, 89, 92, 95, 99, 102, 104], and social support (n = 7) [77, 83, 91, 94, 96, 101, 103]. Five of the interventions were dedicated to retention in care [87, 88, 93, 95, 101], and four to viral load suppression [78, 80, 90, 95]. Two interventions were oriented to stigma reduction [92, 104] and the other two to increase HIV knowledge [83, 98]. Finally, the aims of well-being [100], mental health [92], and legal support [94] were included only once each.

**Peer support implementation.** The role of peer support was incorporated differently in the revised interventions. Some interventions combined more than one strategy to implement

Interventions' Main Characteristics				
Reference	Target Population	Digital Health Tool	Interventions' Objective	
Winstead-Derlega et al., 2012	Rural adults (18 or older)	iPod preprogrammed with peer health videos	Improve treatment adherence and reduce the perception of stigma	
Broaddus et al., 2015	Young adults (16–25 years)	Private Facebook group	Improve patient well-being	
Henwood et al., 2016	Adolescents and young adults (12–25 years)	Chat-room through MXit social networking platform	Retain youth throughout the continuum of care and provide ongoing social support within a peer learning environment	
Flickinger et al., 2017	Adults (18 or older), attending a university clinic	Smartphone App	Improve treatment adherence	
Westergaard et al., 2017	Adults (18 or older), history of substance abuse	Smartphone App	Support HIV treatment for patients who had been marginally engaged in care	
Dulli et al., 2018	Adolescents (15-19 years), on ART treatment	Private Facebook group	Improve HIV knowledge, social support, and treatment adherence	
Horvath et al., 2018	Men (MSM <sup>d</sup> ), suboptimal adherence to treatment	Website and SMS	Assess the impact of the intervention on the target population	
Hacking et al., 2019	Adolescents and young adults (12–25 years), newly diagnosed HIV positive, not in treatment	Smartphone communication (SMS, phone call or WhatsApp)	Improve treatment adherence by referring patients to an adherence club	
Horvath et al., 2019	Adolescents and young adults (15-24 años)	Website	Enhance treatment adherence and improve other outcomes (e.g. decreased viral load)	
Ivanova et al., 2019	Adolescents and young adultos (15–24 years), all level of treatment	Website	Improve treatment adherence	
Knudson et al., 2019	Men (MSM) newly diagnosed HIV positive	SMS	Facilitate engagement in care and initiation of antiretroviral therapy	
Navarra et al., 2019	Adolescents and young adults (16–29 years), belonging to ethnic minority (African Americans and Hispanics/ Latinos)	Mobile platform	Improve treatment adherence	
<i>Tun et al., 2019</i>	Female sex workers (FSW)	WhatsApp	Improve treatment adherence	
Hay et al., 2020	Mothers	WhatsApp	Improve social support (informational, emotional, and practical support)	
MacCarthy et al., 2020	Adolescents and young adults (15–24 years), taking ART	SMS	Improve treatment adherence	
Ochoa et al., 2021	Adults (18 or older), male Black or African American, belonging to a sexual minority	Web based mobile App	Provide social and legal resources and peer support	
Simpson et al., 2021	Adolescent pregnant women (28-34 weeks of pregnancy)	Smartphone (message platform)	Assess the feasibility and acceptability of this mobile phone-based support group intervention	
Steinbock et al., 2022	Adolescents and young adults (13–24 years), men (MSM) with men of color, Black/African American and Latina women, and transgender people	Videoconferences	Improve rates of viral suppression	
Stockman et al., 2021	Adults (18 or older) Woman with African American, Black, or of African descent and experience of interpersonal violence	Web based App	Improve retention in care, treatment adherence, and viral suppression	
Zanoni et al., 2022	Adolescents (15–19 years), with perinatally acquired HIV	Smartphone (websites, phone call, WhatsApp)	Evaluate the retention in care during the transition from pediatric to adult care	
Mo & Coulson, 2008	Adults	Website	Improve social support	
Wools-Kaloustian et al., 2009	Adults, stable in cART treatment	Website	Improve treatment adherence	
Mi et al., 2015	Adults (18 or older), men (MSM)	Website, online sessions (discussion and counseling)	Promote safe sex behaviors and access to HIV services	
Abdulrahman et al., 2017	Adults	SMS, phone call	Enhance treatment adherence and improve other outcomes (e.g. decreased viral load)	
Senn et al., 2017	Adults (18 or older), black men (MSM)	Smartphone App	Improve retention in care and treatment adherence	

Table 3. Main characteristics of the included interventions.

(Continued)

Interventions' Main Characteristics				
Reference	Target Population	Digital Health Tool	Interventions' Objective	
Rotheram et al., 2019	Adolescents and young adults, all level of treatment	Website, SMS, and phone call	Promote retention in care during treatment continuum in youth	
St Clair-Sullivan et la., 2019	Adolescents and young adults (16–24 years), currently receiving HIV care	Smartphone communication (WhatsApp and Facebook)	Identify barriers to HIV care and the acceptability and of mHealth to improve treatment adherence	
Chory et al., 2022	Children and adolescents (10–19 years), on ART treatment	WhatsApp	Enhance treatment adherence, reduce stigma and improve mental health	

#### Table 3. (Continued)

#### <sup>d</sup>Men who have Sex with other Men.

https://doi.org/10.1371/journal.pone.0269332.t003

peer support. The communication via posts in a group board or online forums was one of the most common interventions (n = 7) [79–82, 94, 99, 103], followed by the use of peer counselors (n = 5) [78, 81, 84, 87, 98] and the use of SMS or WhatsApp to establish contact between peers (n = 5) [81, 88, 91–93]. Implementing trained peers to provide psychosocial and logistical support was also a strategy for four of the revised interventions [77, 85, 86, 102], and the use of online support groups was also frequently presented in the interventions [83, 90, 100, 101]. Two of the reviewed studies used online focus groups [96, 97], one implemented peer education [89], and only one used videos made by peers [104]. At last, one intervention generated a strategy of matched peers who had similar trauma experiences [95]. As an important component, three of the reviewed interventions incorporated peer support anonymously [79, 96, 99]. Table 4 summarizes the type of peer support implemented by each intervention.

## Discussion

#### Summary

This review aimed to systematically scope the empirical literature on peer-support psychosocial interventions for PLWHA. More specifically, we aimed to 1) identify the existent digital peer support interventions currently available for PLWHA; 2) summarize the main characteristics of the available interventions 3) examine how the interventions implemented peer support in a virtual environment.

Twenty-eight studies were identified in a systematic search across peer-reviewed journals. Papers were primarily pilot studies and protocols published in North America or Africa within the last 5 years. This recent increase in papers reflects the growing interest in developing peer-support eHealth interventions for PLWHA. Even though only three studies were RCT, the relatively large number of RCT protocols suggests that this field will continue growing in the coming years. Participants were mainly HIV+ adults predominantly from minority ethnic, racial and/or sexual backgrounds. None of the studies was conducted in Latin America, which is problematic considering the high prevalence of HIV (approximately 1.8 million people in 2017) [105, 106], the difficulties presented in achieving the 90-90-90 targets designated by UNAIDS [107], and the tendency for late treatment initiation [105].

Social networks and messaging apps (such as Facebook or WhatsApp) were the most frequently used digital health tools, which is consistent with research suggesting the increasing validity of psychosocial interventions using social networks for different populations [108– 110]. Considering the ongoing massification of both smartphones [111–113] and access to the internet worldwide [114, 115], this is a positive finding and suggests that there are indeed eHealth interventions that could be more widely accessed.

Peer Support Implementation			
Reference	Peer Support Type		
Winstead-Derlega et al., 2012	Peer messages delivered through videos		
Broaddus et al., 2015	Online support groups		
Henwood et al., 2016	Online and face to face support groups		
Flickinger et al., 2017	Interaction through a community message board (CMB) with anonymous usernames		
Westergaard et al., 2017	Peer trained to deliver intensive psychosocial and logistical support		
Dulli et al., 2018	Support groups moderated by trained peers		
Horvath et al., 2018	Online forum, social network posts		
Hacking et al., 2019	Peer as trained mentees that contact recently diagnosed people to attend an adherence club		
Horvath et al., 2019	Online forum, messages and social network posts		
Ivanova et al., 2019	Peer as trained mentees that contact diagnosed people to participated in an adherence intervention		
Knudson et al., 2019	Face to face counseling and contact with via SMS		
Navarra et al., 2019	Peers trained as coaches		
<i>Tun et al., 2019</i>	Peer education		
Hay et al., 2020	WhatsApp groups		
MacCarthy et al., 2020	Focus group		
Ochoa et al., 2021	Online forum		
Simpson et al., 2021	Focus group, first interviews and SMS communication		
Steinbock et al., 2022	Online support group		
Stockman et al., 2021	Match with a trained and trauma-informed virtual peer, communication via smartphone		
Zanoni et al., 2022	WhatsApp groups		
Mo & Coulson, 2008	Messages posted at an online board		
Wools-Kaloustian et al., 2009	Instructors that mediates between medical attention and patients giving advices		
Mi et al., 2015	Online peer counseling and giving information via website		
Abdulrahman et al., 2017	Online peer counseling		
Senn et al., 2017	SMS texting with participants		
Rotheram et al., 2019	Social media forums and coaching via SMS, phone, or in-person		
St Clair-Sullivan et la., 2019	Online support forum		
Chory et al., 2022	WhatsApp groups		

Table 4.	Description	of how the	peer support	was implemented.
1 4010 11	2 courry cion		Peer ourpoint	nuo mpionionioni

https://doi.org/10.1371/journal.pone.0269332.t004

The most common peer activity was the participation in social networking posting, peer counseling, and peer discussions and conversations through WhatsApp or other social messaging services, which are considered to be an asynchronous form of technology [116].

Interestingly, very few interventions [78, 96–98] incorporating face-to-face synchronic interaction were identified. Even though numerous studies have shown that synchronous technologies (such as real-time video conferencing) are a valid method to deliver group psychoso-cial interventions [116, 117], real-time activities present constraints (i.e., scheduling) that can be overcome with asynchronous technologies[116].

Also, digital support emerges as a promising approach to complement healthcare [118, 119]. For instance, through digital peer support, patients may have more efficient access to both health care services and HIV-related information (e.g., whether and how often the person should seek medical assistance based on symptoms).

It is worth noting that although internet-based interventions may help ease difficulties in access for some PLWHA—access to these interventions may be limited for some populations and marginalized groups (e.,g., older people, people with severe mental health conditions, people with specific disabilities,) [120–122]. Likewise, the risk of digital exclusion may make a strong point for face to face services.

## Limitations

Our scoping review has two main limitations. Firstly, it was conducted only in 3 databases (PUBMED, Web of Science, and CINAHL Complete). The selection of these databases was due to a limited institutional budget; for this reason, some databases were excluded (e.g., EMBASE, Cochrane).

Secondly, and also due to institutional limitations, we did not count with the collaboration of a librarian, which may have had an impact on the expertise in designing and refining the main gsearch of our paper.

## Conclusion

In this review we have summarized the digital peer support interventions currently available for PLWHA, their main characteristics, and the way in which they implemented peer support in a virtual environment.

Overall the reported outcomes appeared promising, especially regarding potential improvements in treatment adherence and enhanced perceived social support. Future research should focus on continuing collecting data through RCTs studies in diverse social contexts. Having robust diverse evidence of the effectiveness of this type of interventions may help expand the scope and the impact of different treatments.

## Supporting information

**S1 Appendix. Pre-registration protocol at open science framework.** Protocol developed by the researchers following the Open Science Framework guidelines. (DOCX)

**S2 Appendix. Eligibility criteria.** List of the eligibility criteria used to assess the articles for inclusion.

(DOCX)

**S3 Appendix. String of search.** Full string of search implemented in PUBMED. The string of search was adapted to each database. (DOCX)

S4 Appendix. Preferred Reporting Items for Systematic reviews and Meta-Analyses extension for Scoping Reviews (PRISMA-ScR) checklist. Checklist completed by the researchers following PRISMA guidelines. (DOCX)

## **Author Contributions**

**Conceptualization:** Stefanella Costa-Cordella, Aitana Grasso-Cladera, Javiera Duarte, Claudia P. Cortes.

Data curation: Stefanella Costa-Cordella.

Formal analysis: Stefanella Costa-Cordella, Aitana Grasso-Cladera.

Funding acquisition: Alejandra Rossi, Claudia P. Cortes.

Investigation: Stefanella Costa-Cordella, Aitana Grasso-Cladera.

Methodology: Stefanella Costa-Cordella, Aitana Grasso-Cladera, Javiera Duarte.

Project administration: Stefanella Costa-Cordella.

Resources: Stefanella Costa-Cordella.

Supervision: Stefanella Costa-Cordella, Alejandra Rossi, Claudia P. Cortes.

Validation: Stefanella Costa-Cordella.

Visualization: Stefanella Costa-Cordella, Aitana Grasso-Cladera.

Writing - original draft: Stefanella Costa-Cordella, Aitana Grasso-Cladera.

Writing – review & editing: Stefanella Costa-Cordella, Aitana Grasso-Cladera, Alejandra Rossi, Javiera Duarte, Flavia Guiñazu, Claudia P. Cortes.

#### References

- 1. Organization WH, Others. UNAIDS report on the global AIDS epidemic 2010. Geneva, Switzerland: UNAIDS. 2020.
- Kobin AB, Sheth NU. Levels of adherence required for virologic suppression among newer antiretroviral medications. Ann Pharmacother. 2011; 45: 372–379. https://doi.org/10.1345/aph.1P587 PMID: 21386024
- Pasternak AO, de Bruin M, Jurriaans S, Bakker M, Berkhout B, Prins JM, et al. Modest nonadherence to antiretroviral therapy promotes residual HIV-1 replication in the absence of virological rebound in plasma. J Infect Dis. 2012; 206: 1443–1452. https://doi.org/10.1093/infdis/jis502 PMID: 22927449
- Genberg BL, Wilson IB, Bangsberg DR, Arnsten J, Goggin K, Remien RH, et al. Patterns of antiretroviral therapy adherence and impact on HIV RNA among patients in North America. AIDS. 2012; 26: 1415–1423. https://doi.org/10.1097/QAD.0b013e328354bed6 PMID: 22767342
- Okonji EF, Mukumbang FC, Orth Z, Vickerman-Delport SA, Van Wyk B. Psychosocial support interventions for improved adherence and retention in ART care for young people living with HIV (10–24 years): a scoping review. BMC Public Health. 2020; 20: 1841. <u>https://doi.org/10.1186/s12889-020-09717-y PMID: 33261566</u>
- 6. Li MJ, Murray JK, Suwanteerangkul J, Wiwatanadate P. Stigma, social support, and treatment adherence among HIV-positive patients in Chiang Mai, Thailand. AIDS Educ Prev. 2014; 26: 471–483.
- Mao Y, Qiao S, Li X, Zhao Q, Zhou Y, Shen Z. Depression, Social Support, and Adherence to Antiretroviral Therapy Among People Living With HIV in Guangxi, China: A Longitudinal Study. AIDS Educ Prev. 2019; 31: 38–50.
- Kalichman SC, Mathews C, Banas E, Kalichman MO. Treatment adherence in HIV stigmatized environments in South Africa: stigma avoidance and medication management. Int J STD AIDS. 2019; 30: 362–370. https://doi.org/10.1177/0956462418813047 PMID: 30501366
- Katz IT, Ryu AE, Onuegbu AG, Psaros C, Weiser SD, Bangsberg DR, et al. Impact of HIV-related stigma on treatment adherence: systematic review and meta-synthesis. J Int AIDS Soc. 2013; 16: 18640. https://doi.org/10.7448/IAS.16.3.18640 PMID: 24242258
- Amico KR, Fisher WA, Cornman DH, Shuper PA, Redding CG, Konkle-Parker DJ, et al. Visual analog scale of ART adherence: association with 3-day self-report and adherence barriers. J Acquir Immune Defic Syndr. 2006; 42: 455–459. https://doi.org/10.1097/01.qai.0000225020.73760.c2 PMID: 16810111
- 11. Sin NL, DiMatteo MR. Depression treatment enhances adherence to antiretroviral therapy: a metaanalysis. Ann Behav Med. 2014; 47: 259–269. <u>https://doi.org/10.1007/s12160-013-9559-6</u> PMID: 24234601
- Benoit AC, Burchell AN, O'Brien KK, Raboud J, Gardner S, Light L, et al. Examining the association between stress and antiretroviral therapy adherence among women living with HIV in Toronto, Ontario. HIV Res Clin Pract. 2020; 21: 45–55. <u>https://doi.org/10.1080/25787489.2020.1763711</u> PMID: 32419657

- Blashill AJ, Perry N, Safren SA. Mental health: a focus on stress, coping, and mental illness as it relates to treatment retention, adherence, and other health outcomes. Curr HIV/AIDS Rep. 2011; 8: 215–222. https://doi.org/10.1007/s11904-011-0089-1 PMID: 21822626
- Bottonari KA, Roberts JE, Ciesla JA, Hewitt RG. Life stress and adherence to antiretroviral therapy among HIV-positive individuals: a preliminary investigation. AIDS Patient Care STDS. 2005; 19: 719– 727. https://doi.org/10.1089/apc.2005.19.719 PMID: 16283832
- Abrahams N, Mhlongo S, Dunkle K, Chirwa E, Lombard C, Seedat S, et al. Increase in HIV incidence in women exposed to rape. AIDS. 2021; 35: 633–642. https://doi.org/10.1097/QAD. 00000000002779 PMID: 33264114
- Myers B, Lombard C, Joska JA, Abdullah F, Naledi T, Lund C, et al. Associations Between Patterns of Alcohol Use and Viral Load Suppression Amongst Women Living with HIV in South Africa. AIDS Behav. 2021; 25: 3758–3769. https://doi.org/10.1007/s10461-021-03263-3 PMID: 33876383
- Zule W, Myers B, Carney T, Novak SP, McCormick K, Wechsberg WM. Alcohol and drug use outcomes among vulnerable women living with HIV: results from the Western Cape Women's Health CoOp. AIDS Care. 2014; 26: 1494–1499. https://doi.org/10.1080/09540121.2014.933769 PMID: 25040338
- Belus JM, Rose AL, Andersen LS, Ciya N, Joska JA, Myers B, et al. Adapting a Behavioral Intervention for Alcohol Use and HIV Medication Adherence for Lay Counselor Delivery in Cape Town, South Africa: A Case Series. Cogn Behav Pract. 2020. https://doi.org/10.1016/j.cbpra.2020.10.003
- Magidson JF, Joska JA, Belus JM, Andersen LS, Regenauer KS, Rose AL, et al. Project Khanya: results from a pilot randomized type 1 hybrid effectiveness-implementation trial of a peer-delivered behavioural intervention for ART adherence and substance use in HIV care in South Africa. J Int AIDS Soc. 2021; 24 Suppl 2: e25720. https://doi.org/10.1002/jia2.25720 PMID: 34164935
- 20. Regenauer KS, Myers B, Batchelder AW, Magidson JF. "That person stopped being human": Intersecting HIV and substance use stigma among patients and providers in South Africa. Drug Alcohol Depend. 2020; 216: 108322. https://doi.org/10.1016/j.drugalcdep.2020.108322 PMID: 33010712
- Bhochhibhoya A, Harrison S, Yonce S, Friedman DB, Ghimire PS, Li X. A systematic review of psychosocial interventions for older adults living with HIV. AIDS Care. 2021; 33: 971–982. <u>https://doi.org/ 10.1080/09540121.2020.1856319</u> PMID: 33300368
- Tran BX, Vu GT, Ha GH, Phan HT, Latkin CA, H-Ho CS, et al. Global Mapping of Interventions to Improve the Quality of Life of People Living with HIV/AIDS: Implications for Priority Settings. AIDS Rev. 2020; 23: 91–102.
- Spaan P, van Luenen S, Garnefski N, Kraaij V. Psychosocial interventions enhance HIV medication adherence: A systematic review and meta-analysis. J Health Psychol. 2020; 25: 1326–1340. <u>https:// doi.org/10.1177/1359105318755545</u> PMID: 29417851
- Langebeek N, Gisolf EH, Reiss P, Vervoort SC, Hafsteinsdóttir TB, Richter C, et al. Predictors and correlates of adherence to combination antiretroviral therapy (ART) for chronic HIV infection: a meta-analysis. BMC Med. 2014; 12: 142. <u>https://doi.org/10.1186/PREACCEPT-1453408941291432</u> PMID: 25145556
- Satinsky EN, Kleinman MB, Tralka HM, Jack HE, Myers B, Magidson JF. Peer-delivered services for substance use in low- and middle-income countries: A systematic review. Int J Drug Policy. 2021; 95: 103252. https://doi.org/10.1016/j.drugpo.2021.103252 PMID: 33892281
- 26. Magidson JF, Joska JA, Regenauer KS, Satinsky E, Andersen LS, Seitz-Brown CJ, et al. "Someone who is in this thing that I am suffering from": The role of peers and other facilitators for task sharing substance use treatment in South African HIV care. International Journal of Drug Policy. 2019; 70: 61–69. https://doi.org/10.1016/j.drugpo.2018.11.004 PMID: 31082664
- 27. Mead S, Hilton D, Curtis L. Peer support: a theoretical perspective. Psychiatr Rehabil J. 2001; 25: 134–141. https://doi.org/10.1037/h0095032 PMID: 11769979
- 28. Dennis C-L. Peer support within a health care context: a concept analysis. Int J Nurs Stud. 2003; 40: 321–332. https://doi.org/10.1016/s0020-7489(02)00092-5 PMID: 12605954
- **29.** Burke E, Pyle M, Machin K, Varese F, Morrison AP. The effects of peer support on empowerment, self-efficacy, and internalized stigma: A narrative synthesis and meta-analysis. Stigma and Health. 2019; 4: 337–356.
- **30.** Repper J, Carter T. A review of the literature on peer support in mental health services. J Ment Health. 2011; 20: 392–411. https://doi.org/10.3109/09638237.2011.583947 PMID: 21770786
- Johansson T, Keller S, Sönnichsen AC, Weitgasser R. Cost analysis of a peer support programme for patients with type 2 diabetes: a secondary analysis of a controlled trial. Eur J Public Health. 2017; 27: 256–261. https://doi.org/10.1093/eurpub/ckw158 PMID: 27694160

- **32.** Graffy J, Holman D, Simmons D, Others. Can peer support be cost saving? An economic evaluation of RAPSID: a randomized controlled trial of peer support in diabetes compared to usual care alone in East of England communities. BMJ Open Diabetes Research and Care. 2017; 5: e000328.
- 33. Positively UK. National Standards of Peer Support in HIV. 2017.
- van Luenen S, Garnefski N, Spinhoven P, Spaan P, Dusseldorp E, Kraaij V. The Benefits of Psychosocial Interventions for Mental Health in People Living with HIV: A Systematic Review and Meta-analysis. AIDS Behav. 2018; 22: 9–42. https://doi.org/10.1007/s10461-017-1757-y PMID: 28361453
- Berger S, Schad T, von Wyl V, Ehlert U, Zellweger C, Furrer H, et al. Effects of cognitive behavioral stress management on HIV-1 RNA, CD4 cell counts and psychosocial parameters of HIV-infected persons. AIDS. 2008; 22: 767–775. https://doi.org/10.1097/QAD.0b013e3282f511dc PMID: 18356607
- **36.** Brown JL, Vanable PA, Carey MP, Elin L. Computerized stress management training for HIV+ women: a pilot intervention study. AIDS Care. 2011; 23: 1525–1532. https://doi.org/10.1080/09540121.2011. 569699 PMID: 22117123
- Carrico AW, Antoni MH, Duran RE, Ironson G, Penedo F, Fletcher MA, et al. Reductions in depressed mood and denial coping during cognitive behavioral stress management with HIV-Positive gay men treated with HAART. Ann Behav Med. 2006; 31: 155–164. <u>https://doi.org/10.1207/</u> s15324796abm3102\_7 PMID: 16542130
- Duncan LG, Moskowitz JT, Neilands TB, Dilworth SE, Hecht FM, Johnson MO. Mindfulness-based stress reduction for HIV treatment side effects: a randomized, wait-list controlled trial. J Pain Symptom Manage. 2012; 43: 161–171. https://doi.org/10.1016/j.jpainsymman.2011.04.007 PMID: 21925831
- Gayner B, Esplen MJ, DeRoche P, Wong J, Bishop S, Kavanagh L, et al. A randomized controlled trial of mindfulness-based stress reduction to manage affective symptoms and improve quality of life in gay men living with HIV. J Behav Med. 2012; 35: 272–285. <u>https://doi.org/10.1007/s10865-011-9350-8</u> PMID: 21597980
- 40. Van Tam V, Larsson M, Pharris A, Diedrichs B, Nguyen HP, Nguyen CTK, et al. Peer support and improved quality of life among persons living with HIV on antiretroviral treatment: a randomised controlled trial from north-eastern Vietnam. Health Qual Life Outcomes. 2012; 10: 53. <u>https://doi.org/10.1186/1477-7525-10-53 PMID: 22606977</u>
- Balfour L, Kowal J, Silverman A, Tasca GA, Angel JB, Macpherson PA, et al. A randomized controlled psycho-education intervention trial: Improving psychological readiness for successful HIV medication adherence and reducing depression before initiating HAART. AIDS Care. 2006; 18: 830–838. <u>https:// doi.org/10.1080/09540120500466820 PMID: 16971295</u>
- Murphy DA, Lu MC, Martin D, Hoffman D, Marelich WD. Results of a pilot intervention trial to improve antiretroviral adherence among HIV-positive patients. J Assoc Nurses AIDS Care. 2002; 13: 57–69. https://doi.org/10.1177/1055329002238026 PMID: 12469544
- 43. Peltzer K, Ramlagan S, Jones D, Weiss SM, Fomundam H, Chanetsa L. Efficacy of a lay health worker led group antiretroviral medication adherence training among non-adherent HIV-positive patients in KwaZulu-Natal, South Africa: results from a randomized trial. SAHARA-J: Journal of Social Aspects of HIV/AIDS. 2012; 9: 218–226. https://doi.org/10.1080/17290376.2012.745640 PMID: 23234350
- Safren SA, O'Cleirigh C, Tan JY, Raminani SR, Reilly LC, Otto MW, et al. A randomized controlled trial of cognitive behavioral therapy for adherence and depression (CBT-AD) in HIV-infected individuals. Health Psychol. 2009; 28: 1–10. https://doi.org/10.1037/a0012715 PMID: 19210012
- 45. Safren SA, O'Cleirigh CM, Bullis JR, Otto MW, Stein MD, Pollack MH. Cognitive behavioral therapy for adherence and depression (CBT-AD) in HIV-infected injection drug users: a randomized controlled trial. J Consult Clin Psychol. 2012; 80: 404–415. https://doi.org/10.1037/a0028208 PMID: 22545737
- 46. Simoni JM, Wiebe JS, Sauceda JA, Huh D, Sanchez G, Longoria V, et al. A preliminary RCT of CBT-AD for adherence and depression among HIV-positive Latinos on the U.s.-Mexico border: The Nuevo día study. AIDS Behav. 2013; 17: 2816–2829. https://doi.org/10.1007/s10461-013-0538-5 PMID: 23812892
- Hersch RK, Cook RF, Billings DW, Kaplan S, Murray D, Safren S, et al. Test of a web-based program to improve adherence to HIV medications. AIDS Behav. 2013; 17: 2963–2976. <u>https://doi.org/10. 1007/s10461-013-0535-8</u> PMID: 23760634
- 48. Denison JA, Burke VM, Miti S, Nonyane BAS, Frimpong C, Merrill KG, et al. Project YES! Youth Engaging for Success: A randomized controlled trial assessing the impact of a clinic-based peer mentoring program on viral suppression, adherence and internalized stigma among HIV-positive youth (15–24 years) in Ndola, Zambia. PLoS One. 2020; 15: e0230703. <u>https://doi.org/10.1371/journal.pone.0230703</u> PMID: 32240186
- **49.** Division of HIV/AIDS Prevention, National Center for HIV/AIDS, Viral Hepatitis, STD, and TB Prevention, Centers for Disease Control and Prevention. Peer Support in HIV. In: Center for Disease Control and Prevention [Internet]. 2 Aug 2021 [cited 13 Sep 2021]. Available: https://www.cdc.gov/hiv/

effective-interventions/treat/peer-support?Sort=Title%3A%3Aasc&Intervention%20Name=Peer% 20Support

- British HIV Association. Standards of Care in HIV. Available: https://www.bhiva.org/file/ KrfaFqLZRIBhg/BHIVA-Standards-of-Care-2018.pdf
- Griffiths F, Lindenmeyer A, Powell J, Lowe P, Thorogood M. Why are health care interventions delivered over the internet? A systematic review of the published literature. J Med Internet Res. 2006; 8: e10. https://doi.org/10.2196/jmir.8.2.e10 PMID: 16867965
- Patel V, Chowdhary N, Rahman A, Verdeli H. Improving access to psychological treatments: lessons from developing countries. Behav Res Ther. 2011; 49: 523–528. https://doi.org/10.1016/j.brat.2011. 06.012 PMID: 21788012
- 53. Bennett-Levy J. Oxford Guide to Low Intensity CBT Interventions. OUP Oxford; 2010.
- Carroll KM, Rounsaville BJ. Computer-assisted therapy in psychiatry: be brave-it's a new world. Curr Psychiatry Rep. 2010; 12: 426–432. https://doi.org/10.1007/s11920-010-0146-2 PMID: 20683681
- 55. Moock J. Support from the Internet for Individuals with Mental Disorders: Advantages and Disadvantages of e-Mental Health Service Delivery. Front Public Health. 2014; 2: 65. https://doi.org/10.3389/ fpubh.2014.00065 PMID: 24967221
- Andersson G, Titov N. Advantages and limitations of Internet-based interventions for common mental disorders. World Psychiatry. 2014; 13: 4–11. https://doi.org/10.1002/wps.20083 PMID: 24497236
- Muñoz RF, Bunge EL, Chen K, Schueller SM, Bravin JI, Shaughnessy EA, et al. Massive Open Online Interventions: A Novel Model for Delivering Behavioral-Health Services Worldwide. Clin Psychol Sci. 2016; 4: 194–205.
- Mohr DC, Schueller SM, Araya R, Gureje O, Montague E. Mental health technologies and the needs of cultural groups. Lancet Psychiatry. 2014; 1: 326–327. <u>https://doi.org/10.1016/S2215-0366(14)</u> 70261-5 PMID: 26360986
- Cooper V, Clatworthy J, Whetham J, Consortium E. MHealth interventions to support self-management in HIV: A systematic review. Open AIDS J. 2017; 11: 119–132. <u>https://doi.org/10.2174/1874613601711010119 PMID: 29290888</u>
- Muessig KE, LeGrand S, Horvath KJ, Bauermeister JA, Hightow-Weidman LB. Recent mobile health interventions to support medication adherence among HIV-positive MSM. Curr Opin HIV AIDS. 2017; 12: 432–441. https://doi.org/10.1097/COH.00000000000401 PMID: 28639990
- Peters MDJ, Godfrey CM, Khalil H, McInerney P, Parker D, Soares CB. Guidance for conducting systematic scoping reviews. JBI Evidence Implementation. 2015; 13: 141. <u>https://doi.org/10.1097/XEB.</u>0000000000000050 PMID: 26134548
- Joanna Briggs Institute. JBI Manual for Evidence Synthesis: Scoping Reviews. In: Joanna Briggs Institute [Internet]. 2017. Available: https://jbi-global-wiki.refined.site/space/MANUAL/3283910770/ Chapter+11%3A+Scoping+reviews
- Tricco AC, Lillie E, Zarin W, O'Brien KK, Colquhoun H, Levac D, et al. PRISMA Extension for Scoping Reviews (PRISMA-ScR): Checklist and Explanation. Ann Intern Med. 2018; 169: 467–473. https://doi. org/10.7326/M18-0850 PMID: 30178033
- Ronen K, Grant E, Copley C, Batista T, Guthrie BL. Peer Group Focused eHealth Strategies to Promote HIV Prevention, Testing, and Care Engagement. Curr HIV/AIDS Rep. 2020; 17: 557–576.
- 65. Iribarren SJ, Brown W 3rd, Giguere R, Stone P, Schnall R, Staggers N, et al. Scoping review and evaluation of SMS/text messaging platforms for mHealth projects or clinical interventions. Int J Med Inform. 2017; 101: 28–40. https://doi.org/10.1016/j.ijmedinf.2017.01.017 PMID: 28347445
- Tso LS, Best J, Beanland R, Doherty M, Lackey M, Ma Q, et al. Facilitators and barriers in HIV linkage to care interventions: a qualitative evidence review. AIDS. 2016; 30: 1639–1653. <u>https://doi.org/10.1097/QAD.00000000001101</u> PMID: 27058350
- Cao B, Bao H, Oppong E, Feng S, Smith KM, Tucker JD, et al. Digital health for sexually transmitted infection and HIV services: a global scoping review. Curr Opin Infect Dis. 2020; 33: 44–50. <u>https://doi.org/10.1097/QCO.00000000000619</u> PMID: 31789695
- Purnomo J, Coote K, Mao L, Fan L, Gold J, Ahmad R, et al. Using eHealth to engage and retain priority populations in the HIV treatment and care cascade in the Asia-Pacific region: a systematic review of literature. BMC Infect Dis. 2018; 18: 82. https://doi.org/10.1186/s12879-018-2972-5 PMID: 29454322
- Ridgeway K, Dulli LS, Murray KR, Silverstein H, Dal Santo L, Olsen P, et al. Interventions to improve antiretroviral therapy adherence among adolescents in low- and middle-income countries: A systematic review of the literature. PLoS One. 2018; 13: e0189770. <u>https://doi.org/10.1371/journal.pone.</u> 0189770 PMID: 29293523

- Mulawa MI, Rosengren AL, Amico KR, Hightow-Weidman LB, Muessig KE. mHealth to reduce HIVrelated stigma among youth in the United States: a scoping review. Mhealth. 2021; 7: 35. <u>https://doi.org/10.21037/mhealth-20-68 PMID: 33898604</u>
- 71. Koduah Owusu K, Adu-Gyamfi R, Ahmed Z. Strategies To Improve Linkage To HIV Care In Urban Areas Of Sub-Saharan Africa: A Systematic Review. HIV AIDS. 2019; 11: 321–332.
- Henny KD, Wilkes AL, McDonald CM, Denson DJ, Neumann MS. A rapid review of eHealth interventions addressing the Continuum of HIV Care (2007–2017). AIDS Behav. 2018; 22: 43–63. https://doi. org/10.1007/s10461-017-1923-2 PMID: 28983684
- 73. Simoni JM, Huh D, Frick PA, Pearson CR, Andrasik MP, Dunbar PJ, et al. Peer support and pager messaging to promote antiretroviral modifying therapy in Seattle: a randomized controlled trial. J Acquir Immune Defic Syndr. 2009; 52: 465–473. https://doi.org/10.1097/qai.0b013e3181b9300c PMID: 19911481
- McGowan J, Sampson M, Salzwedel DM, Cogo E, Foerster V, Lefebvre C. PRESS Peer Review of Electronic Search Strategies: 2015 Guideline Statement. J Clin Epidemiol. 2016; 75: 40–46. <a href="https://doi.org/10.1016/j.jclinepi.2016.01.021">https://doi.org/10.1016/j.jclinepi.2016.01.021</a> PMID: 27005575
- 75. Corporation Microsoft. Microsoft Excel. 2018. Available: https://office.microsoft.com/excel
- Arksey H, O'Malley L. Scoping studies: towards a methodological framework. Int J Soc Res Methodol. 2005; 8: 19–32.
- 77. Westergaard RP, Genz A, Panico K, Surkan PJ, Keruly J, Hutton HE, et al. Acceptability of a mobile health intervention to enhance HIV care coordination for patients with substance use disorders. Addict Sci Clin Pract. 2017; 12: 11. https://doi.org/10.1186/s13722-017-0076-y PMID: 28441962
- 78. Abdulrahman SA, Rampal L, Ibrahim F, Radhakrishnan AP, Kadir Shahar H, Othman N. Mobile phone reminders and peer counseling improve adherence and treatment outcomes of patients on ART in Malaysia: A randomized clinical trial. PLoS One. 2017; 12: e0177698. <u>https://doi.org/10.1371/journal.pone.0177698 PMID: 28520768</u>
- 79. St Clair-Sullivan N, Mwamba C, Whetham J, Bolton Moore C, Darking M, Vera J. Barriers to HIV care and adherence for young people living with HIV in Zambia and mHealth. Mhealth. 2019; 5: 45. <u>https:// doi.org/10.21037/mhealth.2019.09.02</u> PMID: 31620472
- Horvath KJ, MacLehose RF, Martinka A, DeWitt J, Hightow-Weidman L, Sullivan P, et al. Connecting Youth and Young Adults to Optimize Antiretroviral Therapy Adherence (YouTHrive): Protocol for a Randomized Controlled Trial. JMIR Res Protoc. 2019; 8: e11502. https://doi.org/10.2196/11502 PMID: 31364601
- Rotheram MJ, Fernandez MI, Lee S-J, Abdalian SE, Kozina L, Koussa M, et al. Strategies to Treat and Prevent HIV in the United States for Adolescents and Young Adults: Protocol for a Mixed-Methods Study. JMIR Res Protoc. 2019; 8: e10759. https://doi.org/10.2196/10759 PMID: 30664482
- Horvath KJ, Amico KR, Erickson D, Ecklund AM, Martinka A, DeWitt J, et al. Thrive with me: protocol for a randomized controlled trial to test a peer support intervention to improve antiretroviral therapy adherence among men who have sex with men. JMIR Res Protoc. 2018; 7: e10182. <u>https://doi.org/10. 2196/10182</u> PMID: 29853437
- Dulli L, Ridgeway K, Packer C, Plourde KF, Mumuni T, Idaboh T, et al. An Online Support Group Intervention for Adolescents Living with HIV in Nigeria: A Pre-Post Test Study. JMIR Public Health Surveill. 2018; 4: e12397. https://doi.org/10.2196/12397 PMID: 30487116
- Navarra A-MD, Gwadz MV, Bakken S, Whittemore R, Cleland CM, Melkus GD. Adherence Connection for Counseling, Education, and Support: Research Protocol for a Proof-of-Concept Study. JMIR Res Protoc. 2019; 8: e12543. https://doi.org/10.2196/12543 PMID: 30920377
- 85. Hacking D, Mgengwana-Mbakaza Z, Cassidy T, Runeyi P, Duran LT, Mathys RH, et al. Peer Mentorship via Mobile Phones for Newly Diagnosed HIV-Positive Youths in Clinic Care in Khayelitsha, South Africa: Mixed Methods Study. J Med Internet Res. 2019; 21: e14012.
- 86. Ivanova O, Wambua S, Mwaisaka J, Bossier T, Thiongo M, Michielsen K, et al. Evaluation of the ELIM-IKA Pilot Project: Improving ART Adherence among HIV Positive Youth Using an eHealth Intervention in Mombasa, Kenya. Afr J Reprod Health. 2019; 23: 100–110. https://doi.org/10.29063/ajrh2019/ v23i1.10 PMID: 31034176
- Knudson A, Shaw S, Yin L, Xiao D, Qian H-Z, Sullivan S, et al. Exploration of Implementation Patterns and Content from a Text-Based Outreach Intervention Clinical Trial for Newly Diagnosed, HIV-Positive MSM in Beijing, China. AIDS Behav. 2019; 23: 1158–1165. <u>https://doi.org/10.1007/s10461-018-2287-</u> v PMID: 30288683
- Senn TE, Braksmajer A, Coury-Doniger P, Urban MA, Rossi A, Carey MP. Development and Preliminary Pilot Testing of a Peer Support Text Messaging Intervention for HIV-Infected Black Men Who Have Sex With Men. J Acquir Immune Defic Syndr. 2017; 74 Suppl 2: S121–S127. <u>https://doi.org/10.1097/QAI.00000000001241</u> PMID: 28079722

- 89. Tun W, Apicella L, Casalini C, Bikaru D, Mbita G, Jeremiah K, et al. Community-Based Antiretroviral Therapy (ART) Delivery for Female Sex Workers in Tanzania: 6-Month ART Initiation and Adherence. AIDS Behav. 2019; 23: 142–152. https://doi.org/10.1007/s10461-019-02549-x PMID: 31197700
- 90. Steinbock CM, Chung R, Lee JE, Leung S-YJ, Kolesar C, Tesoriero J. Reducing Disparities: A Virtual Quality Improvement Collaborative Resulted in Better Health Outcomes for 4 Target Populations Disproportionately Affected by HIV. J Public Health Manag Pract. 2022; 28: 162–169. <u>https://doi.org/10.1097/PHH.00000000001360 PMID: 33938485</u>
- **91.** Hay K, Kwardem L, Welbourn A, Namiba A, Tariq S, Coventry L, et al. "Support for the supporters": a qualitative study of the use of WhatsApp by and for mentor mothers with HIV in the UK. AIDS Care. 2020; 32: 127–135. https://doi.org/10.1080/09540121.2020.1739220 PMID: 32172588
- Chory A, Callen G, Nyandiko W, Njoroge T, Ashimosi C, Aluoch J, et al. A Pilot Study of a Mobile Intervention to Support Mental Health and Adherence Among Adolescents Living with HIV in Western Kenya. AIDS Behav. 2022; 26: 232–242. https://doi.org/10.1007/s10461-021-03376-9 PMID: 34292429
- 93. Zanoni BC, Archary M, Sibaya T, Goldstein M, Bergam S, Denton D, et al. Mobile Phone—Based Intervention Among Adolescents Living With Perinatally Acquired HIV Transitioning from Pediatric to Adult Care: Protocol for the Interactive Transition Support for Adolescents Living With HIV using Social Media (InTSHA) Study. JMIR Res Protoc. 2022; 11: e35455. <u>https://doi.org/10.2196/35455</u> PMID: 35060907
- 94. Ochoa AM, Paneda CC, Wu ESC, Maxwell KE, Garth G, Smith T, et al. A community-developed, webbased mobile app intervention addressing social work and legal needs of Black sexual minority men living with HIV: protocol for a randomized comparison trial. JMIR Res Protoc. 2021; 10: e19770. https://doi.org/10.2196/19770 PMID: 33404514
- Stockman JK, Anderson KM, Tsuyuki K, Horvath KJ. LinkPositively: A trauma-informed peer navigation and social networking WebApp to improve HIV care among Black women affected by interpersonal violence. J Health Care Poor Underserved. 2021; 32: 166–188. <u>https://doi.org/10.1353/hpu.</u> 2021.0056 PMID: 34934301
- 96. Simpson N, Kydd A, Phiri M, Mbewe M, Sigande L, Gachie T, et al. Insaka: mobile phone support groups for adolescent pregnant women living with HIV. BMC Pregnancy Childbirth. 2021; 21: 663. https://doi.org/10.1186/s12884-021-04140-6 PMID: 34592959
- 97. MacCarthy S, Wagner Z, Mendoza-Graf A, Gutierrez CI, Samba C, Birungi J, et al. A randomized controlled trial study of the acceptability, feasibility, and preliminary impact of SITA (SMS as an Incentive To Adhere): a mobile technology-based intervention informed by behavioral economics to improve ART adherence among youth in Uganda. BMC Infect Dis. 2020; 20: 173. <u>https://doi.org/10.1186/s12879-020-4896-0 PMID</u>: 32093630
- 98. Mi G, Wu Z, Wang X, Shi CX, Yu F, Li T, et al. Effects of a Quasi-Randomized Web-Based Intervention on Risk Behaviors and Treatment Seeking Among HIV-Positive Men Who Have Sex With Men in Chengdu, China. Curr HIV Res. 2015; 13: 490–496. <u>https://doi.org/10.2174/</u> 1570162x13666150624104522 PMID: 26105555
- 99. Flickinger TE, DeBolt C, Waldman AL, Reynolds G, Cohn WF, Beach MC, et al. Social Support in a Virtual Community: Analysis of a Clinic-Affiliated Online Support Group for Persons Living with HIV/ AIDS. AIDS Behav. 2017; 21: 3087–3099. <u>https://doi.org/10.1007/s10461-016-1587-3</u> PMID: 27766448
- 100. Broaddus MR, DiFranceisco WJ, Kelly JA, St Lawrence JS, Amirkhanian YA, Dickson-Gomez JD. Social Media Use and High-Risk Sexual Behavior Among Black Men Who Have Sex with Men: A Three-City Study. AIDS Behav. 2015;19 Suppl 2: 90–97. https://doi.org/10.1007/s10461-014-0980-z PMID: 25566762
- Henwood R, Patten G, Barnett W, Hwang B, Metcalf C, Hacking D, et al. Acceptability and use of a virtual support group for HIV-positive youth in Khayelitsha, Cape Town using the MXit social networking platform. AIDS Care. 2016; 28: 898–903. <u>https://doi.org/10.1080/09540121.2016.1173638</u> PMID: 27098208
- 102. Wools-Kaloustian KK, Sidle JE, Selke HM, Vedanthan R, Kemboi EK, Boit LJ, et al. A model for extending antiretroviral care beyond the rural health centre. J Int AIDS Soc. 2009; 12: 22. <u>https://doi.org/10.1186/1758-2652-12-22 PMID: 19788755</u>
- 103. Mo PKH, Coulson NS. Exploring the communication of social support within virtual communities: a content analysis of messages posted to an online HIV/AIDS support group. Cyberpsychol Behav. 2008; 11: 371–374. https://doi.org/10.1089/cpb.2007.0118 PMID: 18537512
- 104. Winstead-Derlega C, Rafaly M, Delgado S, Freeman J, Cutitta K, Miles T, et al. A pilot study of delivering peer health messages in an HIV clinic via mobile media. Telemed J E Health. 2012; 18: 464–469. https://doi.org/10.1089/tmj.2011.0236 PMID: 22732025

- 105. Luz PM, Veloso VG, Grinsztejn B. The HIV epidemic in Latin America: accomplishments and challenges on treatment and prevention. Curr Opin HIV AIDS. 2019; 14: 366–373. https://doi.org/10.1097/ COH.00000000000564 PMID: 31219888
- 106. De Boni R, Veloso VG, Grinsztejn B. Epidemiology of HIV in Latin America and the Caribbean. Curr Opin HIV AIDS. 2014; 9: 192–198. <u>https://doi.org/10.1097/COH.0000000000031</u> PMID: 24356327
- 107. Crabtree-Ramírez B, Belaunzarán-Zamudio PF, Cortes CP, Morales M, Sued O, Sierra-Madero J, et al. The HIV epidemic in Latin America: a time to reflect on the history of success and the challenges ahead. J Int AIDS Soc. 2020; 23: e25468. https://doi.org/10.1002/jia2.25468 PMID: 32115884
- Bull SS, Levine DK, Black SR, Schmiege SJ, Santelli J. Social Media–Delivered Sexual Health Intervention: A Cluster Randomized Controlled Trial. Am J Prev Med. 2012; 43: 467–474. <u>https://doi.org/ 10.1016/j.amepre.2012.07.022 PMID: 23079168</u>
- 109. Kim SH, Utz S. Effectiveness of a social media-based, health literacy-sensitive diabetes self-management intervention: A randomized controlled trial. J Nurs Scholarsh. 2019; 51: 661–669. <u>https://doi.org/ 10.1111/jnu.12521 PMID: 31622033</u>
- 110. Lelutiu-Weinberger C, Pachankis JE, Gamarel KE, Surace A, Golub SA, Parsons JT. Feasibility, Acceptability, and Preliminary Efficacy of a Live-Chat Social Media Intervention to Reduce HIV Risk Among Young Men Who Have Sex With Men. AIDS Behav. 2015; 19: 1214–1227. https://doi.org/10. 1007/s10461-014-0911-z PMID: 25256808
- Atas AH, Çelik B. Smartphone use of university students: Patterns, purposes, and situations. Malaysian Online Journal of Educational Technology. 2019; 7: 59–70.
- 112. Poushter J, Bell J, Oates R, Wike R. Internet seen as positive influence on education but negative on morality in emerging and developing nations: Internet usage more common among the young, welleducated and English speakers. Pew Research Center Numbers, Facts and Trends Shaping the World Washington DC: Pew Research Center Online: http://wwwpewglobalorg/files/2015/03/Pew-Research-Center-Technology-Report-FINAL-March-19-20151pdf [last accessed 04 01 2016]. 2015.
- 113. Smith A. Pew research center. US smartphone use in 2015. Recuperado de http:// wwwpewinternetorg/2015/04/01/us-smartphone-use-in-2015. 2015.
- 114. Bradshaw AC. Internet Users Worldwide. Educ Technol Res Dev. 2001; 49: 111–117.
- **115.** Colbert A, Yee N, George G. The digital workforce and the workplace of the future. Acad Manage J. 2016; 59: 731–739.
- 116. Chan S, Li L, Torous J, Gratzer D, Yellowlees PM. Review of Use of Asynchronous Technologies Incorporated in Mental Health Care. Curr Psychiatry Rep. 2018; 20: 85. <u>https://doi.org/10.1007/s11920-018-0954-3 PMID: 30155593</u>
- 117. Gehrman P, Shah MT, Miles A, Kuna S, Godleski L. Feasibility of Group Cognitive-Behavioral Treatment of Insomnia Delivered by Clinical Video Telehealth. Telemed J E Health. 2016; 22: 1041–1046. https://doi.org/10.1089/tmj.2016.0032 PMID: 27286369
- 118. Fortuna KL, Brooks JM, Umucu E, Walker R, Chow PI. Peer Support: a Human Factor to Enhance Engagement in Digital Health Behavior Change Interventions. J Technol Behav Sci. 2019; 4: 152– 161. https://doi.org/10.1007/s41347-019-00105-x PMID: 34337145
- Fortuna KL, Venegas M, Umucu E, Mois G, Walker R, Brooks JM. The Future of Peer Support in Digital Psychiatry: Promise, Progress, and Opportunities. Curr Treat Options Psychiatry. 2019; 6: 221–231. https://doi.org/10.1007/s40501-019-00179-7 PMID: 33796435
- 120. Borghouts J, Eikey E, Mark G, De Leon C, Schueller SM, Schneider M, et al. Barriers to and Facilitators of User Engagement With Digital Mental Health Interventions: Systematic Review. J Med Internet Res. 2021; 23: e24387. https://doi.org/10.2196/24387 PMID: 33759801
- 121. Seifert A, Cotten SR, Xie B. A Double Burden of Exclusion? Digital and Social Exclusion of Older Adults in Times of COVID-19. J Gerontol B Psychol Sci Soc Sci. 2021; 76: e99–e103. https://doi.org/ 10.1093/geronb/gbaa098 PMID: 32672332
- 122. Heponiemi T, Jormanainen V, Leemann L, Manderbacka K, Aalto A-M, Hyppönen H. Digital Divide in Perceived Benefits of Online Health Care and Social Welfare Services: National Cross-Sectional Survey Study. J Med Internet Res. 2020; 22: e17616. https://doi.org/10.2196/17616 PMID: 32673218