Commentary: Practical use of rubric for assessment of eye bank professionals for eye retrieval

"What gets measured gets improved"

Eye banking in India has grown steadily in the past few decades. According to the Eye Bank Association of India (EBAI) statistics of 2018–19, there are 238 registered eye banks and the annual cornea collection was 56,497 with 27,049 transplantation surgeries. In a global survey on eye banking and corneal transplantation, India was cited at a stage of "almost sufficient" category. [1] With increasing awareness and efforts of the eye banking community, India is likely to be soon heading towards the stage of "self-sufficiency."

In the early years of inception, eye banking model in India focussed more on cornea collection than on utilization. ^[2] Hence, majority of the harvested corneas did not meet the criteria of corneal transplantation. However, in recent years, there has been a paradigm shift and the emphasis is placed on utilization than merely on harvestingcorneas.

The success of keratoplasty depends majorly on the donor tissue quality. [3] Without the best practices in donor cornea retrieval, the biological tissue may fail to meet the criteria for transplantation or if transplanted may not deliver the desired surgical outcomes. In this regard, the competency and capabilities of cornea recovery technicians are of paramount importance.

Training of recovery technicians and the assessment of the competency of newly recruited and existing ones is a well-defined and standard operating process of the eye banks. The eye banks have an "in-situ corneoscleral rim excision assessor checklist" that is practiced in auditing the competency of the newly trained recovery technicians (supplement attached).^[4] In addition, the competency assessment of experienced recovery technicians is also performed annually. This activity should be performed rigorously.

The authors have compared the proficiency of reasonably well-trained technicians in 2 eye banks,^[5] based on a grading system similar to Ophthalmology Surgical Competency Assessment Rubric (OSCAR) for assessment of trainees as an educational model.^[6] The analysis revealed that one of the most crucial steps (step 15- AC maintained) in cornea retrieval had "poorest scores" amongst the recovery technicians from both the eye banks. Considering the experience of eye bank technicians of retrieving 150 eyeballs at both the eyebanks, it seems that this step needs more understanding and corrective action as "anterior chamber (AC) collapse" would be detrimental to the corneal endothelium. Similar analytical studies on competency and errors during cornea harvesting by recovery technicians can be undertaken in other eye banks and compared with the authors' findings.

The study highlights the importance of "auditing and critique" as the fundamentals of learning and how professionals can get better and further improve upon what they do. The

strength of this rubric is that all critical steps of cornea retrieval process are measurable with a more elaborate scoring system, thus making it easier in defining the areas that need correction and focussed training.

Sunita Chaurasia

Senior Consultant, Cornea and Anterior Segment Services, Medical Director, Ramayamma International Eye Bank, LV Prasad Eye institute, Kallam Anji Reddy Campus, Banjara Hills, Hyderabad, Telangana, India

Correspondence to: Dr. Sunita Chaurasia,

Senior Consultant, Cornea and Anterior Segment Services, Medical Director, Ramayamma International Eye Bank, LV Prasad Eye institute, Kallam Anji Reddy Campus, Banjara Hills, Hyderabad, Telangana - 500 034, India. E-mail: sunita@lvpei.org

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In-Situ Assessor Checklist

Technician's N	ame:		
Eye Bank/Eye	donation Cente	r, Place:	
Assessor's Nan	ne:		
(Please print)			
Total Points: A	septic Techniqu	ıe	Surgical Technique
Aseptic Points	Range:	13–2 Pass	11 or Less Fail
Surgical Points Range: 21–16 Pas		21–16 Pass	15 or Less Fail
Aseptic techni	que		
1. Appropriate		e technician wear	ring a sterile gown, cap, and mask?
□ 1 o.	Acceptable Unacceptab	le If no, wha	t was technician wearing?
2. Pen Light E: □ 1 □ 0.	xam performed Acceptable Unacceptab		table, describe:
3. Irrigation of ☐ 1 ☐ 0.	f cornea and cor Acceptable Unacceptab	,	erile saline. (Remove debris, mucus, ointment, etc.) etable, describe:
4. Decontamin	nation of the cor Acceptable	nea and conjunc	tiva with povidone-iodine solution.
□ 0.	Unacceptab	d surrounding a	table, describe:
□ 1	Acceptable	a surrounding a	Tea
□ 0.	•	•	table, describe:
6. Wrapping o □ 1 □ 0.	Acceptable		wrapped, single-wrapped, and vis-peel bag) table, describe:
Page 1	_		
7. <i>In-situ</i> kit ui □ 1	nwrapped so th Acceptable	at the sterility of	instruments and sterile field are not compromised.
□ 0.	Unacceptable	le If aseptic t	echnique violated, note how:
8. Placement o	of non-sterile ite Acceptable	ms and corneal p	preservation medium around sterile field.
□ 0.	Unacceptab	_	table, describe:
Bank's SOP.		ria 3–5 min scrul	b or EtOH-based surgical hand rub product) per appropriate Standard and Ey
□ 1 □ 0.	Acceptable Unacceptab	le If not appı	ropriate, describe:
10. Gloving tech			
□ 1 □ 0.	Acceptable Unacceptab	le If unaccep	table, describe:
11.Placement of sclera:	of instruments of	during procedure	e, and separate instruments used for conjunctiva resection and incision throug
□ 1 □ 0.	Acceptable Unacceptab	le If unaccep	table, describe:
12.Transfer of	corneoscleral ri Acceptable	m to vial or view	ring chamber of preservation medium.
□ 0 .	Unacceptab	le If unaccep	table, describe:
		hout procedure:	
□ 1 □ 0.	Acceptable Unacceptab	le If unaccep	table, describe:

		al technic	
1.	Con	junctiva r 1	removal (360° periotomy) – Per Eye Bank's SOP. Acceptable: Complete removal
		0.	Unacceptable: compromised cornea, incomplete removal or contaminated the tissue.
		0	Not performed: SOP requires removal however technician did not perform.
		1.	N/A: Eye Bank's SOP does not require
Pa	ge 2		
		ping of so	clera with a blade from limbus to 5 mm out or greater – Per Eye Bank's SOP.
		1	Acceptable
		0.	Unacceptable If unacceptable, describe:
		0	N/A: Eye Bank's SOP does not require.
3.	Incis		igh sclera with a scalpel penetrating only to suprachoroidal space.
		2	Acceptable
		0.	Unacceptable
4.	Sciss		nique (insertion and excision)
		2	Acceptable: even cut, scissors in suprachoroidal space
		1. 0	Acceptable: slight problems Unacceptable: many problems. If many problems, decribe:
_			
5.			erity during excision.
		2 1.	Acceptable Unacceptable, slight problems
		0	Unacceptable: many problems. If many problems, decribe:
6	Wid	th of scle	ra rim, between 2–4 mm from limbus.
0.		2	Acceptable
		0.	Unacceptable
7.	Leak	kage of vi	treous.
		2	None
		1	A small amount of leakage
		0	Unacceptable amount
8	Ante	erior Cha	mber maintained.
		2	Acceptable
		0.	Unacceptable: anterior chamber collapsed
9. C	Cilia	ary body	separation from sclera spur.
		2	Acceptable: grasp of rim throughout with no distortion of the rim by excessive pulling – cornea may be placed
		0	down on globe to facilitate the removal
		0.	Unacceptable: peeled rim from choroid or dropped the cornea
	ge 3		
10		-	on technique, choroid removed from rim.
		2 0.	Acceptable: pushes choroid away from the rim Unacceptable: peels rim away from the choroid.
11	-	stalline le	
		1 0.	Acceptable Unacceptable
10			•
12	.Que □	estion: Dic 1	I the technician perform this procedure as described in the Eye Bank policies and procedures manual? Yes
			100

13. Question: Did the technician explain deviations, if any, from the procedure as described in the Eye Bank policies and procedures

1 0.

0.

No

Yes (or not applicable)

Comment section

manual?