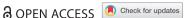


### ORIGINAL RESEARCH ARTICLE



# Disparities of health service for the poor in the coastal area: does Universal health coverage reduce disparities?

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#### **ABSTRACT**

Background & Objective: Poor people, in general, get poor quality of health services. The situation is very much worsening for the poor who live in the remote areas in the coastal belt of Bangladesh as health care facilities and services are often less complete, farther away, and therefore most costly to reach than in urban hospitals and physician. Ensure of better health service for the poor, it is essential to examine the effectiveness of Universal Health Coverage (UHC). This study sets its objectives to evaluate the health service for the poor in the coastal area of Bangladesh and develop an approach of management strategy.

Methods: This study followed a two-stage cluster sampling technique and carried out a household survey through the open-ended questionnaire. In addition, the study applied the logistic regression model to generate empirically supported assessments.

Results: Result from the disparity rate ratio (DRR) revealed that there is a big health care disparity of different income groups like poor and rich. Furthermore, results from the model demonstrated that Medicaid, Medicare, Social Health Insurance, Telemedicine and Capitation under the provision Universal Health Coverage (UHC) are statistically significant compared to reduce the health care disparity.

Conclusion: UHC becomes a critical issue for improved and quality health care system for all the groups especially, the poor in coastal Bangladesh. This study showed that Medicaid, Medicare and Social Health Insurance and Capitation perform well to provide better health care facilities for all.

### ARTICLE HISTORY

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### **KEYWORDS**

Disparity; Universal health coverage; health economics; logistic regression model; coastal Bangladesh

### Introduction

A socio-economic (SE) gradient in health, whereby wealthier, more highly educated person's experience better health than poorer, less educated persons, has been well documented across and within many countries [1-4]. Poor lifestyle habits such as smoking, poor diet, and physical inactivity are more prevalent in lower socioeconomic groups [5–9]. The propensity to use preventive health services, e.g., regular medical checkups or consult minor health problems with a physician is a rare practice in the lower socioeconomic group [10,11]. This situation gets more force when they have a lack of health care facilities and financial barriers. Under these circumstances, they do not get access to reliable health care service and affordable medicine. Generally, lower socioeconomic groups (poor people) live in the remote areas such as slum, hilly area, coastal region, isolated and riverside islands and khas land (the land in which the people have common rights and therefore cannot be leased out) as health care facilities and services are often less complete, further away and therefore, most costly to reach than in urban hospitals and physician [12].

It is well recognized that poor health is a common consequence of poverty and poverty can be a consequence of poor health and it is working as a vicious cycle [13–16]. The lives of the poor are very vulnerable to health risk and there exist high health cost relative to their income because they are frequently suffering from poverty<sup>1</sup> related diseases causing a higher level of morbidity and mortality [14,17-20]. This situation is also common in coastal Bangladesh and the health and livelihood patterns of the coastal people, especially for the poor are frequently affected by climate change [21,22]. Extreme events like the cyclone, sea-level rise, storm surge, salinity and waterlogging are the most common natural hazards in the whole coastal Bangladesh. Poor people in this region are frequently suffering from climate-induced and poverty-related diseases [21].

Now it is the time to rethink about the health care facilities of the coastal people of Bangladesh because they are the integrated part of our development. Universal health coverage (UHC) plays an important role in this issue. It is not a destination, it is a direction [23,24]. Under the provision of UHC, it is possible to make health care facilities easier in urban and rural areas. It helps to raise sufficient funds for health, reduce heavy reliance on direct out-of-pocket (OOP) expenditure and reduce and eliminate the inefficient use of resources [25,26]. It works as a bridge between cost and health coverage and protects all people of all regions from financial hardship [27]. It provides access to quality essential health services; safe, effective and affordable essential medicines and vaccines; and protects all people from financial risk during the catastrophic period [28,29].

A few countries like America, Canada, UK, and Japan get fully or partially benefits when they introduce UHC for certain groups. Virtually all European Union countries and Australia also offer such benefits because of improved access to health care substantially reduce disparities in health care utilization [9]. In Canada, a 1991 review of research covering the first two decades of Medicare (a system concern co-pays and deductibles for the aged and certain disabled person) concluded that the introduction of Medicare had succeeded in providing a common entry point to the system by removing the basic barrier of out of pocket payment [30].

Based on the numerous benefits and demand of UHC, Bangladesh has recently introduced UHC under a pilot scheme named Shasthyo Shuroksha Karmasuchi (SSK) in Ghatail, Kalihati and Modhupur Upazilas (a local and smallest administrative unit of Bangladesh) of Tangail district. This scheme is currently working for better health care for poor people. The objectives of this scheme include: improving access of the poor to inpatient care, protect poor from catastrophic health care cost, increase hospital authority for functional improvement and introduce performance-based financing models. Bangladesh government has the vision to implement UHC for all within the year 2032.

People with a lower socioeconomic background take the comparatively more medicine and used more hospital services. On the other hand, specialist services were comparatively underused by people in lower socioeconomic groups [2,31,32]. This disparity is reduced when the health care sector is guided by the UHC. Shibuya et al. [33],pointed out that UHC increases equity between different population groups. The protection against the health care cost and improves equity of access to health care lies at the core of

many health sector initiatives. Aging people, poor household, unemployed, children, and underprivileged community get benefits when they are under the umbrella of UHC [34]. Hosseinpoor et al. [35], asserted that health service coverage gap is common to all sub-Saharan African countries. UHC can play an important role to reduce health service coverage gap in these countries.

Accessing the potential health impact of poor people of the southwest coastal region of Bangladesh requires an understanding of the vulnerability of populations, their capacity to respond and adapt to cope with new conditions [36]. The UHC can be the leading and alternative measure rather than the existing and traditional health care system in the southwest coastal region of Bangladesh. Under the provision of UHC, the full spectrum of quality health services address quality and efficient health care service for all.

Most of the studies pointed out that UHC has a positive role to reduce disparities of health service for different socioeconomic groups in developed countries. But it is noticed that very few literatures have explained the role of UHC for the poor in the coastal region. The main objectives of the study include: measure health disparities for the poor and rich, detect the factors contributing to reduce health disparities and develop management strategy of health care facilities for the poor.

### Materials and methods

### Study area

Geographical and climatic characteristics have long been concerned with issues of human health, mortality, morbidity, the length of life, poverty and human wellbeing [37]. Due to the vulnerability to climate change, natural hazards, acute poverty and human health, southwest coastal region (Khulna, Satkhira and Bagerhat districts) of Bangladesh is considered as the study area of this study. This region is part of an active delta of large Himalayan Rivers. The people of this area frequently fight against the devastating storm surges, cyclones, salinity, waterlogging, and other natural hazards. As a result, poor people suffer a lot and their living conditions and well-being are degraded. There is discrimination in a health care facility in this region compared to those of other regions of Bangladesh. The index of the treatment facility and education, health care facility for infant, child, elderly and poor and eligibility of getting good health care service are in backward position. Isolation of geographical condition and lack of strong political commitment are also

enhancing further a backwardness of the health sector of this region.

### Research plan

### Key informant interview (KII)

This study depends upon 17 KIIs for a better qualitative description of disparities of health service for the poor. KIIs were conducted during the period (25–30) August 2016 at the different locations of the southwest coastal region. Few selected questions were to fulfill the objective of KII. Medical practitioners or physicians, nurses, statistical officers and supporting staffs of different Civil Surgeon offices of the southwest coastal region of Bangladesh, district EPI superintend, the staff of different private and government hospitals and drug shops, and outdoor patients participated in the response to the KII. The most important findings of the KII include: low-income groups (poor people) have disparities of health service in the coastal area; they get less opportunity to discuss their health problem with specialist physicians; they stay more in the hospital when they are sick; they have more tendency to fall into casualty; annual medical checkups and diagnosis are rare practice for the coastal poor people, they prefer unscientific health-related coping methods (e.g., Herbal treatment, religious treatment, homeopathic, drug retailer and untrained village doctor) and seldom go to the hospital seldom because of their illiteracy.

# Sampling technique, development of questionnaire and interview questions

We followed published guidelines for the surveys with 'Two-stage' and 'Divisible' clustering sampling techniques [38]. Under this technique of probability proportional to size (PPS) is used to select the cluster. In the study, households were the sample units and the sample frame was a set of coastal people. The sample size is calculated using the given formula (  $\pm$  5 percentage) point margin of error:

Sample size(n) = DEFF 
$$\times \frac{1.96^2 \times P \times 1 - P}{\text{Margin of error}^2}$$
 (1)

Where, DFEE is the design effect, 1.96 is the Z value for 95% confidence limits and P estimated prevalence (e.g., 37 percent in this study).

Typical cluster sizes range from 20-40 and it is suggested that every cluster should have less than or equal to 100 [39]. The survey through questionnaire and interview included n=800 (265 from the low-income group, 288 from the middle-income group, and 247 from the high-income group) respondents in 22 clusters.

Based on the findings of KII, this study carried out a survey through questionnaire and interview questions conducted from 23 September 2016 to 25 April 2017 at different coastal villages in the southwest coastal region. A single page questionnaire and interview question sheet along with ethical consent form consist of monthly income, age, gender, educational attainment, disease pattern, level of treatment satisfaction, cost of health care service, family physician services in the last year, specialist physician service in the last year, days of stay in hospital in the last year, recovery status from disease, perception about Medicaid, Capitation, Telemedicine, Social Health Insurance and Medicare at different villages of Mongla, Rampal, Morrelgonj and Sharankhola upazilas of Bagerhat district; Batiyaghata, Damuria, Dakope, Koyra and Paikgachha upazilas of Khulna district and Shyamnagar upazila of Satkhira district. The questionnaire was prepared in the English language, but interviews were conducted by the local language, Bangla. The data were collected by the professional data collectors from the household level for measuring the disparities of health care service and impact assessment of UHC. The most important findings of the survey are given in the following figure.

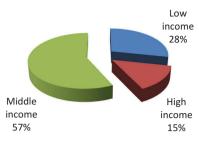
Monthly income  $\leq 5000 \, \text{Taka}^2$  is allocated for the lower income group in the study. The middle-income group holds the range from monthly income 5001Taka to 40,000 Taka and when the monthly income is more than 40,000 Taka, it is allocated for the higher-income group. Figure 1 provides an initial visualization of the distribution of health care services used by different income groups. Respondents' having an annual income of less than 5000 Taka constituted 28% and get disproportionately health care services and facilities. 15% respondents from the highincome group stay more days in the general hospital for proper and better medical treatment. Similarly, 57% respondents from the middle-income group stay hospital on average 17 days and it is on average 13 days for the lowincome group. Respondents from the low-income group (13%) go to the clinic and hospital for annual medical checkups. It is 37% for from the middle-income group and 50% from the high-income group. In addition, 17% respondents from the low- income group depend on specialist and family physician service for better health care which is less than the respondents from middle and the high-income groups.

# Measure of disparity of health care service for different socio-economic groups

There are several ways to measure disparity or inequality of health care. The most common are slope index,

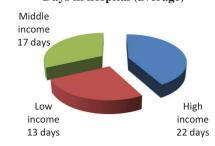
<sup>&</sup>lt;sup>2</sup>Taka is the currency of Bangladesh.





# Medical checkups (%) Low income 13% 37% High income 50%

# Days in hospital (average)



# Specialist and family physician servises (%)

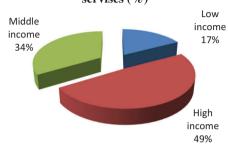


Figure 1. Distribution of annual health care services of the respondents.

relative index, health concentration index, the range and the population attributable fraction (PAF). Among all the measures, the range is the best measurement approach of disparities of health care because of its simplicity and wide acceptability. The range is a measure of disparity which compares the rate of a health variable between the advantaged group like rich people and the least advantaged group like poor people. Under this measure, the rich people are treated as the referent category.

The range can also be suitable for a relative measure of inequality, treated as the disparity rate ratio (DRR). The DRR can be explained as the relative disparity of health care between the rich and poor people. The calculation process of the absolute difference of health care disparity can be calculated using the following formula at a 95% confidence interval (CI):

$$AD = R_p - R_r \tag{2}$$

Where  $R_p$  represents the health outcome (recovery from diseases) for the poor people and  $R_r$  refers to the health outcome for the rich people. Calculation of the 95% CI for the AD with the standard is calculated by the following:

$$SE_{diff} = \sqrt{SE_p^2 + SE_r^2}$$
 (3)

Where  $SE_p$  and  $SE_r$  refer to the standard errors of the health outcome for the poor and rich people

respectively. The health care disparity can be calculated using the following formula:

$$DRR = \frac{R_p}{R_p} \tag{4}$$

The standard error for the DRR is calculated by

$$SE_{DRR} = \sqrt{RSE_{diff}^2 + RSE_r^2}$$
 (5)

Where RSE<sub>diff</sub> is the relative standard error of the difference measured by

$$RSE_{diff} = \sqrt{\frac{SE_p^2 + SE_r^2}{R_p - R_r}} \tag{6}$$

Where  $R_p$  and  $R_r$  are the prevalence rates for the poor and rich people respectively.  $RSE_r$  is essential to measure the relative standard error of the rich people which can be computed by

$$RSE_r = \frac{SE_r}{R_r} \tag{7}$$

The 95% CI is calculated for both AD and DRR using the Equation (8)

$$T \pm 1.96 \ SE_{T}$$
 (8)

Where T is the point estimate of the range measurement. There is a rule of thumb that a large value of AD indicates a high level of disparity at 95% CI. Similarly, a large value of the DRR indicates a high level of disparity at 95% CI. There is a rule of thumb that the closer

the value to 1 creates the larger disparity of health care service for the different socio-economic groups.

### Model specification

This study proposed three health care coverage models for better comparison and assessment: one for the poor (low-income group) and the rest two of the middleincome and the high-income groups. The proposed health care model takes the following format at the convenient 0.01 percent, 0.05 percent and 0.10 levels of significance.

$$HCC_{i} = \beta + \beta cap_{i} + \beta tm_{i} + \beta medaid_{i} + \beta shi_{i} + \beta medcare_{i}$$
 (9)

where HCC indicates the health care coverage and treated as the outcome variable.  $\beta_{cuhc},~\beta_{tm},~\beta_{medai},~\beta_{shi}$  and  $\beta_{medca}$  are the coefficients associated with the attributes Capitation, Telemedicine, Medicaid, Social Health Insurance and Medicaid.

The study compared the characteristics and health outcomes of survey participants that were included in the analysis using Logistic regression model. It is suitable for a binary response. Many studies like Hamming, Henry, and Davis [40], Andreae et al. [41], Marafino et al. [42], Deb and Norton [43], Figueroa et al. [44], and Fishman, McLafferly, and Galanter [45], have successfully used logistic regression model to analyse health care disparities between different groups. Table 1 shows the proposed attributes and their hypothetical relation with the outcome variable. The disparity of health care service for different socio-economic groups is common in the southwest coastal area (see Table 2 for more details). To estimate the impacts of different determinants of health care coverage, three Logistic

Table 1. Attributes and hypothesized relation.

Attribute	Unit	Data type	Hypothesized relation
hcc: health care coverage	Number	Dummy (1.0)	
cap: Capitation	Number	Continuous	$\pm$
tm: Telemedicine	Number	Dummy (1,0)	+
media: Medicaid	Number	Dummy (1,0)	+
shi: Social health insurance	Number	Continuous	$\pm$
medca: Medicare	Number	Dummy (1.0)	+

Table 2. Disparity of health care service for different socioeconomic groups.

Group	Disparity rate ratio	P-value
Low <sup>a</sup> -Middle income group	0.8710**	0.020
Low-High <sup>b</sup> income group	0.9281*	0.000
Middle-High income group	0.6163***	0.103

A low income group refers to poor people; b high income group refers to rich people

regression models were developed by using SPSS software version 20. Table 3 shows econometric results for three Logit models for low, middle and high-income groups.

Health Care Coverage (hcc) is treated as the outcome or dependent variable in the model and it is figure out by the approach of indirect utility. All variables are figured out by dummy (1.0) except Capitation (cap) and Social Health Insurance (shi). The following part will explain all the variables in the models for better understanding.

Health care coverage (HCC). Health care coverage means people receive quality health services. The goal of HCC calls for health services of many kinds, for strengthening the entire health system and for intersectional and diversified actions.

Capitation. Capitation is defined as managed care contracts or reimbursement to physicians. This is a payment methodology where a fixed amount of money is paid in advance to the insurance company for the delivery of health care services. Most health maintenance organizations (HMOs) and point-ofservice (POS) pay their network physicians on a capitation basis. Under this provision, the plan sets a fixed fee for the physician for every share-based visit.

Telemedicine. Telemedicine is a kind of e-based or information communication technology (ICT) supported treatment system. Under the provision of Telemedicine, it is possible to provide service by MBBS and specialized doctors. The patient can directly consult or talk about his/her health problem to the doctor and can take advice from him through video conferencing. Digital telescope, electrocardiogram (ECG), breathing measure device and stand camera are the important components of Telemedicine. Information about a patient is directly going to the doctor through the use of such components and thus quick remedial measures are available from him.

Medicaid. Medicaid is a part of social security. This program is aimed at low-income people rather than just the aged. Certain vulnerable and needy individuals like blind, dependent children, pregnant women, and families with low incomes and resources get medical assistance under the provision of Medicaid.

Social health insurance (SHI). SHI is a part of health care financing. It is a system of assurance to make contingencies of health care expenses. It can protect people from loss of earnings or savings due to high

<sup>\*</sup>Significant at 1% (0.01); \*\*Significant at 5% (0.05); \*\*\*Significant at 10% (0.10).

Table 3. Estimation of attributes associated with health care coverage.

Attribute	Model 1 (Low income group)		Model 2 (Middle income group)		Model 3 (High income group)	
	intercept	-0.013***	0.097	-0.309**	0.045	-1.9781*
(0.511)			(0.457)		(0.783)	
cap 0.526* (0.586)	0.009	0.133***	0.010	0.483**	0.038	
	(0.586)		(0.325)		(0.253)	
tm 0.103 (0.276)	0.130	-0.895**	0.049	0.461	0.151	
	(0.276)		(0.962)		(0.237)	
media	nedia 0.156*	0.000	0.101	0.160	0.460	0.155
	(0.980)		(0.937)		(0.240)	
shi 0.170* (0.048)	0.170*	0.001	0.075**	0.051	0.077**	0.033
	(0.048)		(0.259)		(0.241)	
medca 0.631*** (9.712)	0.631***	0.103	0.282	0.179	0.222	0.114
	(9.712)		(0.693)		(0.243)	
Log-likelihood	-598.712		-194.590		-197.683	
McFadden R <sup>2</sup>	0.339		0.311		0.293	
n	265		288		247	

Standard errors are in parentheses

OOP expenditure, retirement, death or disability. Under the social insurance program, it is possible to avoid adverse selection and moral hazard problems.

Medicare. Medicare is an approach of co-pays and deductibles for the aged and certain disabled person. It includes hospital insurance (inpatient hospital services), supplementary medical insurance (outpatient services), new prescription drug benefits, etc.

## Results

### **Disparity analysis**

Lower income group or poor people in coastal Bangladesh get less health care facilities compared to those of the other middle and high-income groups. As shown in Table 2 below, health care disparity for different socio-economic groups is statistically significant with the expected sign at the convenient 1%, 5%, and 10%. Estimated results from DRR suggest that 1% income variation will lead to further fluctuation of health care disparity for all socio-economic groups.

### **Econometric** analysis

All attributes in the first Logistic regression model for the low-income group are statistically significant at conventional levels 0.01 percent, 0.05 percent and 0.10 percent with expected signs except the Telemedicine because of high P-value. It was observed at the time of the interview that the poor respondents are not more concerned about the access and availability of health care service through Telemedicine. Thus, it is not possible to say something about Telemedicine. We also noticed that all attributes are statistically significant in the other two models for middle income and higher income groups except Medicaid and Medicare due to high P-value. During the survey time, we saw that most of the households in these groups are not interested to pay for Medicaid and Medicare because these attributes are not fulfilled their interest in health care.

It is possible to estimate the overall explanatory power or goodness of fit by using McFadden's  $R^2$ square [46–48]. Pseudo R square statistics between 0.2 and 0.4 are said to be adequate [46,48,49]. The estimated values of McFadden  $R^2$  of all three models are estimating 0.339, 0.311 and 0.293 respectively, which maintaining the adequate level of goodness of fit. These values imply that 33, 31 and 29% of the total variations of the outcome variable of all models can be explained by the variation of attributes. The high value of goodness of fit allows us to select the best-fitted model. Based on the high value of goodness of fit (McFadden  $R^2$ ), we considered health care coverage model 1 for the lower income group for policy formation.

### Discussion and conclusion

Promoting and protecting health are essential to human welfare, sustained economic and social development. But it is hampered when we see health care disparity in society. Generally, lower socioeconomic groups experience poorer health status. This situation gets more force in the coastal area because of limited resources. The lower socioeconomic group relies mostly on direct payment for health (out-of-payment) for medicine and health care services. As a consequence, this



group is pushed below the poverty line for paying their own health expenditure.

Under the resource constraint conditions, Capitation, Medicare, Medicaid, and Social Health Insurance through UHC can play an important role to protect the lower socioeconomic groups from financial hardship during the catastrophic period. UHC works as a bridge between cost and health coverage.

Government intervention is highly required to implement UHC successfully. Based on the estimated results, government can provide support to certain vulnerable and needy individuals like blind, dependent children, pregnant poor women, aged people, unemployed, poor and needy people, widowed and divorced women, beggars and disable people through the approach of capitation, Medicare, community or social health insurance and Medicaid.

This study fully depends upon the primary data source for empirical assessment. It tried to minimize cross-level bias. But it is not certainly said that collected data are free from certain flaws. This study warranted a systematic investigation into the health disparities among different socioeconomic groups. Therefore, a time series or longitudinal study with a broader study area would have been more being fitting. But the study could only investigate a few particular sites in a given (short) period. This has somewhat delimited the scope of the study. The description and analysis of the study are incomplete in the sense that it does not interact with the majority of coastal people about their health care status.

# **Disclosure statement**

No potential conflict of interest was reported by the author.

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