



## Pet Face: Mechanisms Underlying Human-Animal Relationships

Section of Behavioral Neuroscience, Department of Cell Biology and Neurosciences, Istituto Superiore di Sanità, Rome, Italy

#### Marta Borgi\* and Francesca Cirulli

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\*Correspondence:



#### Marta Borgi

received her PhD in Animal Behavior from the University of Florence, studying children's attitudes towards animals and human response to infantile features in pets, in collaboration with the Lincoln Baby Lab, UK. She is conducting postdoctoral research at the Istituto Superiore di Sanità (Rome, Italy). Her research focuses on the effect of human-animal interactions on human health, particularly in the context of animal-assisted therapeutic programs. She is also collaborating to a research project focusing on human attitudes and values related to the use of animals in research. marta.borgi@iss.it

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Borgi M and Cirulli F (2016) Pet Face: Mechanisms Underlying Human-Animal Relationships. Front. Psychol. 7:298. doi: 10.3389/fpsyg.2016.00298 Accumulating behavioral and neurophysiological studies support the idea of infantile (cute) faces as highly biologically relevant stimuli rapidly and unconsciously capturing attention and eliciting positive/affectionate behaviors, including willingness to care. It has been hypothesized that the presence of infantile physical and behavioral features in companion (or pet) animals (i.e., dogs and cats) might form the basis of our attraction to these species. Preliminary evidence has indeed shown that the human attentional bias toward the baby schema may extend to animal facial configurations. In this review, the role of facial cues, specifically of infantile traits and facial signals (i.e., eyes gaze) as emotional and communicative signals is highlighted and discussed as regulating the human-animal bond, similarly to what can be observed in the adult-infant interaction context. Particular emphasis is given to the neuroendocrine regulation of the social bond between humans and animals through oxytocin secretion. Instead of considering companion animals as mere baby substitutes for their owners, in this review we highlight the central role of cats and dogs in human lives. Specifically, we consider the ability of companion animals to bond with humans as fulfilling the need for attention and emotional intimacy, thus serving similar psychological and adaptive functions as human-human friendships. In this context, facial cuteness is viewed not just as a releaser of care/parental behavior, but, more in general, as a trait motivating social engagement. To conclude, the impact of this information for applied disciplines is briefly described, particularly in consideration of the increasing evidence of the beneficial effects of contacts with animals for human health and wellbeing.

#### Keywords: attachment, baby schema, cuteness, dog, faces, oxytocin, pet animals

## INTRODUCTION

In the context of Wilson's *Biophilia Hypothesis*(1984), the human need and propensity to focus on and to affiliate with animals ("Biophilia"), as well as its counterpart (negative attitudes toward some animals, or "Biophobia"), have been depicted as biological tendencies (Wilson, 1984; Kellert, 1993a). As shown by a number of experimental studies, a general proneness toward animals and animal stimuli seems to emerge from early childhood onward (DeLoache et al., 2011; Lobue et al., 2013; Muszkat et al., 2015). Even in subjects with a deficit in the social domain (i.e., children with autism spectrum disorders) preference for animal features has been shown (Celani, 2002; Prothmann et al., 2009, but see Grandgeorge et al., 2015), as well as an increase in social behaviors in the presence of animals compared to toys (O'Haire et al., 2013).

Why animals constitute such an attractive stimulus for humans has not been completely clarified. Living beings engage the attention of people more than objects do, and it has been

1

## KEY CONCEPT 1 | Biophilia hypothesis

The concept of Biophilia refers to a hypothetical human affinity for the living world. It can also refer to human tendency to interact and form close association and emotional bond with the other forms of life in nature. Based on this theory, the Biophilia is considered to be innate and felt universally by humans.

hypothesized that the evolutionary reason behind this response is that paying attention to other living beings is significant for individual fitness (New et al., 2007; Mormann et al., 2011).

However, while research efforts have been dedicated to empirically confirm human "biophilic" (and/or "biophobic") predisposition and its emergence during development, very little attention has been paid to the identification of specific animal attributes underpinning distinct behavioral responses in humans, particularly in children.

In this review, we will first report evidence of the effect of some animal physical traits on human perception ofand attitudes toward-different species. The specific role of animal facial cues as emotional and communicative signals regulating the human-animal bond will be then emphasized. In particular, infantile facial traits will be highlighted as a class of stimuli with high biological relevance, rapidly and unconsciously capturing attention and eliciting affectionate responses, including readiness to care and social engagement. In our contribution to the endeavor of better understanding the mechanisms underlying human attraction to animals, we demonstrated an early emergence of the response to infantile facial traits and its generalization to companion (pet) animals (i.e., dogs and cats; Borgi et al., 2014). Here this evidence will be viewed also in the light of recent findings showing the primary role of facial cues in regulating human-dog bond through oxytocin secretion (Nagasawa et al., 2015). To conclude, the impact of this information for human health, as well as for animal welfare and management, will be briefly described.

## [ANIMAL] BEAUTY IS IN THE EYE OF THE BEHOLDER

The study of human **attitudes** toward animals is an extremely complex issue, involving a multitude of evolutionary, psychological, and cultural aspects (Serpell, 2004). However, even not considering this variance, people's proneness toward, and consideration of, animal species greatly depend on some attributes intrinsic to the animal itself: both physical and behavioral characteristics of the various species largely influence human perception of animals and may explain why people like some animals, while disliking others (Serpell, 2004).

A substantial body of literature on human attitudes and likeness of some species has shown that animals phylogenetically close to humans, and/or that are physically, behaviorally, or cognitively similar to them, tend to be preferred, evoke more positive affect, as well as higher concern in terms of welfare

KEY CONCEPT 2 | Attitude

An attitude can be defined as a feeling or opinion about a particular entity that is expressed by evaluating it with some degree of favor or disfavor, as well as a manner of thinking, feeling, or behaving that reflects this disposition.



**(B)** Children's preference for different taxa (mean + SEM). A statistically significant difference between Mammals and Invertebrates and between Birds and Invertebrates is shown (\*\*p < 0.01). For further details see Borgi and Cirulli (2015).

and conservation (Plous, 1993; Gunnthorsdottir, 2001; Tisdell et al., 2006; Martín-López et al., 2007; Knight, 2008; Batt, 2009). By contrast, humans show negative attitudes toward animals considered phylogenetically distant or dissimilar (e.g., reptiles, fishes, invertebrates, Kellert, 1993b; Bjerke et al., 1998; Bjerke and Ostdahl, 2004; Prokop et al., 2010).

Borgi and Cirulli's analyses of kindergarten children's preferences for a wide range of different animal species are in line with the "similarity principle" (Tisdell et al., 2006) and suggest an early emergence of such a predisposition (Borgi and Cirulli, 2015; Figure 1).

However, similarity to humans, in particular phylogenetic closeness, is only one of the animal attributes explaining the enormous variance in people's attitudes toward animals (Serpell, 2004). Animal physical appearance, including aesthetic qualities (e.g., color; Stokes, 2007; Lišková and Frynta, 2013), was shown to be a salient factor underlying human attitudes toward animals. Anthropomorphic features, large size and neotenous (juvenile) traits, represent the animal attributes that have been most consistently shown to affect human preferences and attitudes (Serpell, 2004) and that contribute to preference's forming (Borgi and Cirulli, 2013).

## WHY DO WE LIKE ANIMALS? BABY SCHEMA AND CUTE RESPONSE

In the literature it is claimed that humans tend to prefer animals that they perceive as aesthetically appealing or "cute" (Gould, 1979; Woods, 2000; Gunnthorsdottir, 2001; Knight, 2008; Archer and Monton, 2011; Herzog, 2011b). Cuteness is often used as a measure indicative of attractiveness to a stimulus commonly associated with infancy and youth. The term was conceptualized in the Konrad Lorenz's notion of Kindchenschema (or baby schema) and first described by the ethologist as a set of facial features (i.e., large head and a round face, a high and protruding forehead, large eyes, and a small nose and mouth) able to trigger an innate releasing mechanism for caregiving and affective orientation toward infants (Lorenz, 1943). More recently, several empirical studies have shown that faces with these traits are commonly perceived as cute and attractive and are consistently preferred to those with a less infantile facial configuration (Sanefuji et al., 2007; Glocker et al., 2009a; Lobmaier et al., 2010; Luo et al., 2011; Little, 2012).

#### KEY CONCEPT 3 | Baby schema

The baby schema (Kindchenschema), as proposed by ethologist Konrad Lorenz, is a set of infantile physical features perceived as cute and motivates caretaking behavior in other individuals, therefore providing the fundamental function of enhancing offspring survival.

The concept of cuteness not only encompasses the processing of specific morphological features, but also involves a positive/affectionate behavioral response. Increased attention and willingness to care, positive affect and protective behavior, as well as decreased likelihood of aggression toward the infant, characterize the so-called *baby schema response* or *cute response* (Alley, 1983; Brosch et al., 2007; Sherman et al., 2009; Glocker et al., 2009a; Nittono et al., 2012). In species whose young completely depend on their caregivers for sustenance and protection, such response has a clear adaptive value, contributing to enhance offspring chances of survival (Lorenz, 1943) and helping mothers to focus on newborns and modulating attachment (Sprengelmeyer et al., 2009).

The idea that the human response to infantile features is not restricted to conspecifics, but can also be elicited by heterospecifics was first proposed by Lorenz and was subsequently demonstrated by several empirical studies which have shown the generalization of the cute response to real animals (Sherman et al., 2009; Archer and Monton, 2011; Little, 2012; Golle et al., 2013; Lehmann et al., 2013), representations of animals such as cartoon characters (e.g., Mickey Mouse, Gould, 1979) and stuffed/toy animals (e.g., Teddy bear, Hinde and Barden, 1985; Archer and Monton, 2011).

Analyses on the emergence of a cute response during development and its extension to the human-animal context are scarce (Fullard and Reiling, 1976; Maestripieri and Pelka, 2002; Sanefuji et al., 2007). In a recent study Borgi et al. (2014) have investigated the effects of the baby schema on children's perception of cuteness in human and animal faces, using both explicit (i.e., cuteness judgment) and implicit (i.e., gaze behavior) measures. In this study, the effect of the baby schema on cuteness perception and attentional response was assessed in young children (3–6 years old) using eye-tracking techniques and a controlled design in which stimuli (human, dog, and cat faces) were objectively quantified according to the baby schema content. Overall this study has shown that the response to an infantile facial configuration emerges early during development. The manipulation of infant-like traits affected both cuteness perception and gaze allocation to infantile stimuli and to specific facial features (i.e., the eyes), an effect not simply limited to human faces (Borgi et al., 2014; **Figure 2**).

# Neural Systems Underlying Attraction to Infant Faces

Accumulating behavioral and neurophysiological studies support the idea of infantile faces as highly biologically relevant stimuli rapidly and unconsciously capturing attention and eliciting positive emotions (Brosch et al., 2007; Kringelbach et al., 2008; Caria et al., 2012; Senese et al., 2013; Borgi et al., 2014; Esposito et al., 2014). Adults' automatic emotional responses to infant stimuli appear to be mediated predominantly by the autonomic nervous system, independently of caregiving experience, or cultural exposure (Esposito et al., 2014). The evidence indicates an extensive neural circuitry involved in the perception of infant faces: enhanced activation has been found in brain areas involved in face perception, attention, reward and emotion processing, empathy, and motor control (for a review see Luo et al., 2015).

Overall, consistent behavioral and neurophysiological findings suggest that "the structural configuration of infant faces might act as a heightened attentional/emotional biasing mechanism" (Kringelbach et al., 2008). Moreover, the observed activation of specific brain circuits involved in preparation of voluntary action in response to infant faces (Caria et al., 2012), as well as the improved performance on fine motor dexterity tasks that required carefulness after viewing cute images (Nittono et al., 2012), were interpreted as reflecting a "readiness" to interact with babies, as well as preparation and intention to communicate.

Studies on non-parents indicate a generalized inclination to respond positively even to unfamiliar infant faces. In particular, the activation of reward circuits previously shown to mediate attachment and caregiving behaviors in parents toward their own children (i.e., dopamine-associated rewardprocessing areas, Swain et al., 2007) confirms the notion of infant faces as rewarding and salient stimuli trascending the biological relationships (Kringelbach et al., 2008; Caria et al., 2012).

The extent to which the brain circuits underlying essential adults' responsiveness to human infants also subserve a general inclination to respond to infant animal stimuli is still unclear. Some evidence exists indicating a species-specific adult brain response, i.e., a disposition to respond specifically to human children, instead of a more general inclination toward infant stimuli. In particular, in Caria et al. (2012) brain circuits involved in adults' preparation for communicative behavior with infants were activated preferentially by human infant faces, when compared to animal faces. A perception bias to conspecifics



from Borgi et al. (2014).

was also shown in another study (Brosch et al., 2007), that is an increase in spatial deployment of attentional resources in response to human infant faces compared to dog and cat faces.

It should be taken into account that most previous studies have used facial stimuli not objectively quantified in term of baby schema content. Hence the interpretation of outcomes is limited by the difficulty to dissociate the response to a specific stimulus (i.e., humans vs. animals; adult vs. young) from the response to its facial configuration (i.e., baby schema). By developing an effective procedure to create stimuli with parametrically manipulated baby schema content-and that retained all the characteristic of the individual portrait-Glocker and colleagues have shown that images with more pronounced baby schema elicit stronger motivation for caregiving compared with low baby schema images (Glocker et al., 2009a), also suggesting a neurophysiologic mechanism by which the baby schema could promote human nurturing behavior (Glocker et al., 2009b). Images with a higher baby schema content were shown to activate brain regions such as the nucleus accumbens, a key structure of the mesocorticolimbic system involved in the anticipation of reward, suggesting the role of infantile facial traits in providing a motivational drive to caretaking behavior (Glocker et al., 2009b). By applying the same procedure to modify dog and cat faces, Borgi et al. (2014) showed that the human attentional bias toward the baby schema may extend to animal facial configurations. This generalized pattern—and its extension beyond the motherinfant relationship context—speaks to the efficacy of baby-like appearances in eliciting alloparental care and may explain why we feel the urge to hold and care for anything that resembles a baby.

## PETS AS BABY SUBSTITUTES?

It is well known that some animals, such as the most common pet species (i.e., dogs and cats), exhibit lifelong morphological and behavioral infantile characteristics. The retention of youthful traits into adulthood (i.e., neoteny) is considered a by-product of the domestication process (Belyaev, 1979; Frank and Frank, 1982; Hare et al., 2005), which may have operated through generations of conscious or unconscious selective breeding for non-aggressive behavior toward humans (i.e., tameness or docility, Belyaev, 1979). In comparison with their progenitors, domestic dogs are smaller in size, have shortened facial region and exhibit behaviors typical of young wolves (e.g., barking, whining, soliciting attention) throughout their lifetime (Morey, 1994). Infantile characteristics have been particularly emphasized during human selection of certain breeds for aesthetic reasons, often with negative consequences in terms of animal welfare (Serpell, 2002; King et al., 2012).

It has been hypothesized that both behavioral and physical infantile features present in companion animals might form the basis of our attraction to these animals and may bear some part of the responsibility for our motivational drive to pet-keeping and pet-caretaking (Archer, 1997).

We won't give here a full account of the variety of observable facts of animals treated like human infants (e.g., toy or "handbag" dogs dressed as babies), a reality which appears to be part of the more complex phenomenon known as anthropomorphism (i.e., the attribution of human characteristics or behavior to any other non-human entity in the environment, Urquiza-Haas and Kotrschal, 2015), and thus beyond the scope of this review. Instead, what is of particular interest, especially from a research perspective, is the undeniable fact that the bond between owners and their companion animals shares remarkable similarities to the relationship between human parents (typically the mother) and their children. These similarities have been described within the framework of human attachment theory (Bowlby, 1969; Ainsworth and Bowlby, 1991), whose patterns of relationships may also be applied to the formation and maintenance of people's bond with their companion animals. Shared features of the two relationships include: dependency, proximity seeking, caregiving, and feelings of affection, which ultimately ensure security, comfort, protection, and survival to the child, as well as to the dog (Topál et al., 2005; Payne et al., 2015).

#### KEY CONCEPT 4 | Attachment theory

As proposed by the psychiatrist John Bowlby, humans possess a primary motivational drive to form close affectional bonds. During childhood, a secure attachment to the caregiver (often but not necessarily the mother) provides a secure base from which an infant can explore the environment and on which he/she can form lasting, secure, and intimate bonds during adulthood.

The presence of a human being can attenuate the effect of a stressful event in dogs (known as safe haven effect, Gacsi et al., 2013) which appear to use the owner as a secure base for interacting with the environment (Horn et al., 2013). Moreover, previous studies have shown that the language used to talk to animals mimics the so-called *motherese* or *baby talk* (Burnham et al., 2002). Whether an association exists between the strength of the relationship an owner feels to his/her dog and the dog's attachment profile to its owner is still disputed (Siniscalchi et al., 2013).

## Neurophysiological Correlates of the Human-Animal Bond

Notwithstanding human-pet relationships are considered an interspecific form of attachment, the growing body of research on the neurophysiological basis of attachment and caregiving systems—and the interaction between them (Lenzi et al., 2015) have almost completely neglected the analysis of the human-pet bond. Only very recently Stoeckel et al. (2014) have reported a comparison of fMRI-related brain activation patterns in women viewing facial images of their own child and own dog. Results show regions implicated in emotion, reward, and affiliation, as well as memory, visual/face processing, and social cognition, all showing increased activity when participants viewed either their own child or their own dog (Stoeckel et al., 2014). However, images of their own child, but not of their own dog, activated additional regions involved in reward function and known to have a critical function for human-human relationships of evolutionary importance (i.e., romantic relationships and mother-infant bonding, Bartels and Zeki, 2004). By contrast, greater magnitude and extent of activation in regions central to visual/face processing and social cognition was elicited in response to own dog images compared to own child images (Stoeckel et al., 2014). This evidence was interpreted by the authors as reflecting the more central role of facial signals (i.e., facial expressions and gaze), in dog-human interactions, compared to human-human communication, mainly due to the absence of verbal language.

Consistent with these considerations, the primary role of facial cues (namely the mutual gaze) as emotional and communicative signals during interactions between owners and their dogs was recently highlighted and interpreted as regulating the human-dog bond, similarly to what was observed in the adult-infant interaction context (Nagasawa et al., 2009, 2015). Mutual gaze in infant-caregiver dyads is considered an attachment behavior (De Dreu et al., 2010) and a marker of social engagement, with its primary role in regulating social bonding, mainly through maternal oxytocin secretion (Farran and Kasari, 1990; Feldman et al., 2007; Nagasawa et al., 2012). Oxytocin is implicated in the **neuroendocrine regulation** of

#### KEY CONCEPT 5 | Neuroendocrine regulation

The concept of neuroendocrine regulation comprises the role of hormones in regulating motivational states. Steroids and peptides, by influencing central states, provide the motivational drive for sexual or parental behaviors, feeding, just to name a few. This notion also encompasses the ability of physiological systems to respond to social and physical stimuli.

maternal behavior (Rilling and Young, 2014) and oxytocin signaling appears to be critical in social bond formation (Hurlemann and Scheele, 2016; Numan and Young, 2016). In a recent study based at Azabu University in Japan, Miho Nagasawa and colleagues have shown an association between dog's gaze and urinary oxytocin concentrations in their owners during affiliative interactions; the raise in oxytocin facilitated owners' affiliation toward their dogs with a consequent increase in oxytocin concentration also in the animal (Nagasawa et al., 2015). The failure to demonstrate such "interspecies oxytocinmediated positive loop" in human-(hand-raised)wolf dyads suggests the acquisition of human-like communication modes during dog's domestication, mainly as a result of a selection on systems mediating fear and aggression toward humans (the so-called "emotional evolution," Hare and Tomasello, 2005; Nagasawa et al., 2015). The evidence provided by the Nagasawa's team not only suggests that "dogs were domesticated by coopting social cognitive systems in humans that are involved in social attachment" (Nagasawa et al., 2015), but also shows how this acquisition may contribute to the establishment of a human-animal bond that presents both behavioral and neurohormonal similarities with the mother-infant relationship.

#### The "F-word": Pets as Friends

Scientific evidence reviewed so far points in the direction of a similarity between human-pet and human-infant relationship and suggests the role of facial traits, namely the baby schema, in modulating the release of human care/"parental" behavior toward domesticated species (Lorenz, 1943). Sherman and Haidt's argument contradicts this notion and considers the baby schema response as an emotional response "releasing" social behaviors, such as play and other affiliative interactions, and only indirectly leading to caregiving (Sherman and Haidt, 2011). In this context, authors rethink cuteness as not simply triggering care/parental behavior, but more in general as motivating social engagement. This vision would explain a variety of evidence on the existence of the baby schema response beyond the parentinfant relationship, e.g., responsiveness toward non-kin children and animals, use of infantile traits in toys, cartoons, and robots (Sherman and Haidt, 2011). This would also explain the common tendency to anthropomorphize cute objects and animals, in this context proposed as a mechanism to achieve social connection with them (sociality motivation, Serpell, 2002; Epley et al., 2008).

The farm fox experiment conducted in Siberia on silver foxes proved that selecting for a "friendly" behavior can neotenize adult temperament and morphology, by altering the genes controlling systems—such as the HPA axis—modulating both fear and aggression (Belyaev, 1979; Trut, 1999; Hare et al., 2005; Trut et al., 2009). Craniofacial proportions that we find attractive and (cute) in conspecific and animal faces might therefore be considered as a sign of a friendly predisposition to interact and as genetically and hormonally linked to the evolution of social contact, trust and, ultimately, cooperation (Elia, 2013). As a matter of fact, baby-faced adults are considered more warm, likeable and friendly than less cute individuals (Zebrowitz and Montepare, 1982; McArthur and Apatow, 1983; Berry, 1991).

As in Elia (2013), "friendly" here refers to "calm, eager-tointeract individuals" and thus comprises the behavioral bases of **friendship**. The question is whether dogs, "man's best friends," and other pet species, could be actually considered as friends.

#### KEY CONCEPT 6 | Friendship

The term friendship can be used interchangeably with the term social bond; however, the first is often considered a hallmark of humans. Friendship can be defined on the basis of the patterning and quality of interactions, that is, between friends the frequency and consistency of affiliative interactions is greater than between non-friends and lasts longer.

More than a decade has passed since the seminal work of J.B. Silk on friendships among non-human primates (Silk, 2002). In some academic and non-academic contexts "Friendship" is still the F-word, a word that many would be reluctant to use in reference to the animal world or that "we feel compelled to cloak it in italics, as if this gives us some indemnity against charges of anthropomorphism or lack of rigor" (Silk, 2002). However, in our opinion "friendship" appears to be the most suitable word to describe close human-pet relationships, which imply the formation of a social bond that serves analogous emotional and adaptive functions as human-human friendships. Most of the properties that a relationship should

have in order to be characterized as friendship (Silk, 2002; Brent et al., 2014) are traceable in the human-pet association: intimacy, companionship, trust, loyalty, commitment, affection, acceptance, sympathy, concern for the other's welfare, as well as time spent together and maintenance of the pair bond after long separations.

Indeed, there is plenty of evidence of a distinct role of companion animals in human lives. Many owners live closely with their pets, sharing with them their domestic space and financial resources, view them as psychological-kin and equal members of the family (Serpell, 1996; Podrazik et al., 2000; Downey and Ellis, 2008; Topolski et al., 2013). Consistently, faces of human and canine "family" members (i.e., faces associated with long-term social familiarity) evoke similar brain responses, particularly in the rostroventral anterior cingulate cortex, whose activity is considered to be associated with fundamental aspects of social cognition closely related to affection and emotion (Shinozaki et al., 2007).

## IMPACT AND FUTURE DIRECTIONS

The literature reviewed so far proves that attitudes toward animals, and the development of a bond with them, may, to some degree, depend on intrinsic attributes of the animal, including physical traits and aesthetic qualities. In the next two sections some of the applicative aspects of this information will be highlighted. First, human preference for animals with specific physical characteristics will be briefly discussed taking into account its implications for animal welfare and management (mainly in reference to kennel dogs). Then, the reported neurohormonal bases of the human-animal bond formation will be reviewed in the light of the mounting evidence that contact with animals may affect human health and wellbeing (Friedmann and Son, 2009; McCardle et al., 2011) and considering the widespread inclusion of animals in therapeutic and educational interventions (Cirulli et al., 2011; Berry et al., 2013; Borgi et al., 2016).

## The Beauty-Goodness Stereotype from the Animal Point of View

The beauty-goodness stereotype, i.e., the tendency to believe that "what is beautiful is good," is well known in social psychology (Dion et al., 1972). People tend to believe that a person's beauty is positively related to his/her social and intellectual competence and general "goodness" (Eagly et al., 1991). Neotenous facial proportions, considered to be a component of (mainly female) facial attractiveness (Jones et al., 1995), similarly influence interpersonal impressions. Individuals with babyish faces are perceived to have childlike personality and behavioral traits, namely to be less dominant and more warm, socially dependent, physically weak, and honest than their peers with mature faces (Zebrowitz and Montepare, 1982; McArthur and Apatow, 1983; Berry, 1991).

Except for a very recent study in which dog cuteness was reported to influence strangers' ratings of dog's likely personality (namely the personality dimension of amicability, Thorn et al., 2015), the effect of the presence of infant facial features on social perception of animals has never been systematically examined. Are we victim of the beauty-goodness stereotype also when we judge animals?

The reported mix of attitudes toward dogs may represent an emblematic case. In fact, even if in several reports dogs result to be one of the most favorite species for both children and adults (e.g., Woods, 2000; Borgi and Cirulli, 2013, 2015), these animals are frequently the recipient of fear-responses from people and thus of negative attitudes (Di Nardo et al., 1988; Doogan and Thomas, 1992; Borgi and Cirulli, 2015). Previous studies have reported that dog's physical features (i.e., size, coat color and irises color, ear shape, upturn of the commissure), significantly affect human impressions and behavior (e.g., preference, tendency to approach the animal or interact/play; Wells and Hepper, 1992; Blecker et al., 2013; Fratkin and Baker, 2013; Gazzano et al., 2013; Hecht and Horowitz, 2015). There is also evidence that the difficulty with adoption for dogs kept in kennels may stem from their breed, size, age, and perceived attractiveness (Protopopova et al., 2012; Weiss et al., 2012; Svoboda and Hoffman, 2015), although further research is needed to better understand the relative importance of different factors (i.e., animal appearance and personality, cultural aspects and media influence) on dog adoption success.

In this context further analyses on human perception of cuteness appear particularly relevant, especially considering that some popular dog breeds have not a baby-like appearance (e.g., long nosed dogs such as whippets). In a recent study it has been proposed that, during domestication, dogs have evolved to manipulate the human preference for neotenous features by using the face. This study has shown that shelter dogs who exhibit facial expressions enhancing their infantile appearance (i.e., eye size and height; see also Hecht and Horowitz, 2015 for human preference for dogs with large eyes) are preferentially selected for adoption (Waller et al., 2013), a fact in line with human studies showing women's adoption preferences being dependent on cuteness perception (Volk and Quinsey, 2002).

Cuteness judgments may enhance nurturing behavior (Sherman et al., 2009; Glocker et al., 2009a) and modulate mother-infant interaction (Langlois et al., 1995). This field of analysis has the potential to be successfully translated into the human-animal interaction research, in particular by exploring to what extent animal appearance influences human-pet interaction style and care behavior toward pets. In line with human research, preliminary evidence indicate dog cuteness (at least as perceived by their owners) as one of the strongest predictor of owner-dog relationship quality, together with dog personality (a phenomenon called "Canine Cuteness Effect," Thorn et al., 2015).

It should be taken into account that most of the research conducted so far has focused on dogs and cats (but see Kruger, 2015). Very little is known on how animal appearance influences human interactions and relationship quality with other household animals, a knowledge of increasing interest considering the popularity of small animals (e.g., rabbits, guinea pigs, or "minipigs"), including non-mammalian species, as nontraditional pets.

## Bond and Benefits: Animals and the "Extended Village Effect"

There is increasing evidence that the time we invest in meaningful personal relationships serves important biological functions: the quality and quantity of face-to-face social interactions influence our immune functioning, how quickly we recover after an illness and, ultimately, how long we live (House et al., 1988; McClintock et al., 2005; Steptoe et al., 2005; Kroenke et al., 2006; Holt-Lunstad et al., 2010; Cacioppo et al., 2011). It has been called the "Village Effect," a term which evokes a feeling of belonging to an intimate circle, "*a tight circle of people in whom you've invested serious time and affection over the years – and who have returned that attention*" (Pinker, 2014).

The question here is whether close relationships with companion animals may constitute meaningful relations as beneficial as those we establish with human friends, relatives, and romantic partners. Numerous scientific reports have shown that both long-term close relationships and short contacts with companion animals are associated with significant health effects in people, including reduced stress, lowered heart rate, and blood pressure (and thus lowered risk of cardiovascular diseases; for a review see Friedmann and Son, 2009 and McCardle et al., 2011, but see Herzog, 2011a for methodological issues in existing studies). Companion animals, especially dogs, may also indirectly benefit human health by serving as a catalyst for human-human social relationships (i.e., from incidental social interaction and getting to know people, to the formation of new friendships, Wood et al., 2015), in this way enhancing socially supportive networks.

Starting from the evidence that oxytocin and human-animal interaction effects largely overlap, it has been proposed that the activation of the oxytocin system plays a key role in the majority of the reported psychological and psychophysiological effects of human-animal interaction (Beetz et al., 2012). Coherently, direct reports of a release of oxytocin in humans in response to interaction with bonded pets are accumulating (Odendaal and Meintjes, 2003; Beetz et al., 2012), as well as evidence of oxytocin's promotion of positive social behaviors in animals toward humans (Kis et al., 2014; Romero et al., 2014).

Considering the primary role of facial cues (specifically mutual gaze) as regulating the human-dog bond mainly through oxytocin secretion (see above), a future challenge for research is to unravel the association between the strength of our attachment to pets and oxytocin-mediated health effects of human-pet interactions, and how this association is facilitated by both behavioral and facial neoteny in our ever-young companion animals. Of particular interest is the analysis of specific animal characteristics able to elicit emotional/affiliative responses in humans, especially considering its potential application to the development of interventions for social isolated subjects (Cirulli et al., 2011; Berry et al., 2013; Borgi et al., 2016). Increasing research reports indeed point in the direction of an "Extended Village Effect," in which social connectivity with family and friends, as well as with our beloved animal friends, appears to be the best way to promote occasions for social exchange, with consequent positive effects for health and well-being.

## CONCLUSIONS

In this review we have highlighted the role of facial traits (i.e., baby schema) and facial signals (i.e., eyes gaze) as influencing human perception of animals and regulating human bond with pet species, particularly dogs.

Different studies have shown that the preference for animals with particular features (Borgi and Cirulli, 2013; Borgi et al., 2014), as well as negative attitude for some species (Borgi and Cirulli, 2015) emerge very early during development. In particular, children as young as 3 years (thus far before the reproductive age) appear to be attracted to—and to show preferential visual attention for—faces retaining infantile features (Borgi et al., 2014). This and similar evidence suggest that the presence of both physical and behavioral neotenous traits in the most common pet species might bear some part of the responsibility for our attraction to animals and motivational drive to take care of pets.

Compared to human-human communication, in humananimal interactions a more central role of facial signals can be hypothesized, mainly due to the absence of verbal language. Future research is thus needed to unravel both behavioral

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and neurophysiological mechanisms underlying human-animal social interaction and to what extent facial traits and facial signals may facilitate interspecific bond formation.

### **AUTHOR CONTRIBUTIONS**

MB drafted the manuscript; FC revised it critically for important intellectual content.

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**Conflict of Interest Statement:** The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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