



# Understanding Technology Fit Among People with HIV Based on Intersections of Race, Sex, and Sexual Behavior: An Equitable Approach to Analyzing Differences Across Multiple Social Identities

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## Abstract

HIV disproportionately impacts individuals based on intersecting categories (e.g. gender, race/ethnicity, behavior), with groups most at-risk deemed priority populations. Using weighted effects coding to account for differential group sizes, this study used multilevel mixed logistic models to investigate differences in eHealth use and willingness to use eHealth for HIV-related information among priority populations. Compared to the sample average, Black men who had sex with women were less likely to *use* all technologies except cellphones with text-messaging and less likely to be *willing to use* computers and tablets. White and Hispanic men who had sex with men were more likely to *use* all technologies. No significant differences existed for *use* or *willingness to use* cellphones with text-messaging. Future research should consider approaches used here to account for equity and multiple intersecting social identities; practitioners may use these findings or similar local data to ensure fit between eHealth programs and priority populations.

**Keywords** Intersectionality · Technology · Disparities · HIV · eHealth

## Introduction

Although HIV rates have declined in the United States over the past several decades, some populations are still disproportionately affected [1]. In 2019, the U.S. Department of Health and Human Services (HHS) announced “Ending the HIV Epidemic (EHE): A Plan for America”—a concentrated effort to significantly reduce HIV incidence and prevalence in the United States by 2030 [2]. The EHE plan focuses on prevention efforts within specific geographical

areas and particular populations at increased risk of acquiring HIV, including: African Americans, Latinos, and gay, bisexual, and other men who have sex with men (MSM) of all races and ethnicities. The CDC further delineates priority populations as Black MSM, White MSM, Hispanic MSM, Black heterosexual Women (WSM), Black heterosexual Men (MSW), Hispanic heterosexual Women, and White heterosexual Women [1]. Throughout this paper we will refer to individuals who identified as Hispanic or Latino as Hispanic and the CDC defined groups will be referred to as priority populations.

Priority populations are so designated because they experience higher incidence and prevalence of HIV as well as poorer HIV-related health outcomes compared to the general population. For example, in 2018, 69% of all new HIV infections were among MSM in the United States. Disparities are exacerbated even further when accounting for race. White MSM accounted for approximately 24% of all new HIV infections and have a 9% lifetime probability of acquiring HIV. Black MSM, however, made up 25% of all new HIV infections and have a 41% lifetime probability of acquiring HIV; Hispanic MSM made up 20% of all new HIV infections and have a 22% lifetime probability of acquiring HIV [3,

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4]. Also, research has found that Black and Brown priority populations are less likely than their white counterparts to be virally suppressed—affecting both ongoing transmission and HIV-related health outcomes [5–7].

Over the past decade, eHealth has emerged as an effective approach of HIV prevention and care programming. A recent systematic review found that, between 2014 and 2018, 84 unique interventions used eHealth approaches for HIV care and prevention [8]. Furthermore, an additional 62 eHealth interventions were in development [8]. Technology-based interventions have been developed for most aspects of HIV prevention and care, including testing [9], antiretroviral adherence [10, 11], disclosure [12], PrEP provision [13, 14]. They have also been employed to deliver population-specific interventions to address other health behaviors disproportionately affecting people with HIV (PWH), including smoking cessation [15].

Knowledge about the devices people use and would be willing to use to access sensitive HIV-related information is critical for program development, as security, access, and comfort may vary between digital technologies. Tailored technology-based interventions have been developed for specific priority populations and delivery methods; for example, computers have been employed for Black MSM [16] and Latinos [17]; text-messaging interventions have been designed specifically for Black and Latino MSM [18–20]; tailored apps have been developed for MSM [21]; and a videoconferencing program has been developed for Black women [22].

To ensure we can maximize reach and retention in programs for PWH, it is important to understand which technologies priority populations of PWH have and are willing to use to engage in programming for their HIV-related care. Previous research has shown the relationship, for example, between prior use of text messaging and participating in text-messaging based health interventions [23]. Willingness to use a specific digital technology may also vary due to individual circumstances and comfort levels. For example, consider an individual who shares a mobile phone with family members who do not know that individual has HIV; that individual may not be willing to receive HIV-specific text messages because their family members could intercept the messages and deduce the individuals' HIV-positive serostatus. For an individual who does not share a phone with family members, perceived ease of use and perceived security of a text-messaging app may facilitate willingness to enroll in a text-messaging program designed for PWH. Provision of technology-based programming has increased. Studies have investigated device use and willingness to use specific technologies for HIV-related programming among PWH broadly [24–30], however we have not found literature that specifically examined device use and willingness among priority populations.

One approach to understand technology-use among priority populations is to study a specific priority population independently. There is a growing body of literature that focuses exclusively on Black or Hispanic PWH [31, 32], with some exploring priority populations (e.g. Black MSM, Hispanic MSM) [33, 34]—which is important work. However, research that focuses on one specific priority population makes it difficult to compare the needs and experiences of multiple priority populations in a scientifically rigorous way.

Other research has used quantitative intersectional analyses to determine ways to compare between groups of people with multiple identities, as this may offer insights into the over-arching interacting structural factors that contribute to privilege and oppression [35–37]. The results from intersectional analyses can inform policies and interventions that aim to reduce inequities [38] as well. A range of methodologies have been used and proposed to quantitatively measure intersectionality, including conventional fixed effects regression models, where interaction terms correspond to the added effects of multiple layers of identities [39]; and multilevel models, notably the multilevel analysis of individual heterogeneity and discriminatory accuracy (MAIHDA) models [40, 41], which quantifies the variance among intersectional social strata by modeling them as random effects. Each of these methods have been critiqued for various reasons [42]. In particular, Evans et al. [41] critiqued the conventional fixed effects regression approach, stating that comparisons are made to a single reference category, which may reinforce notions of a default, or standard, identity—a framing that the MAIHDA methodology avoids. Such comparisons may inherently reinforce culturally-laden value judgements, such as the idea that Whites (or other privileged groups) are the norm to whom others should be compared. In 2018, 25% of all PWH in the United States were White [43]. Why are Whites often used as the referent group in population-based PWH research if they only make up a quarter of all PWH in the United States?

A primary benefit of having a dominant comparison group, often utilized in the conventional fixed regression approach is identifying the inequities that non-majority group members experience [44]. Highlighting those inequities between groups may provide key data to drive funding and programmatic decisions for those in need. A new approach that may complement conventional fixed effects is to compare study outcomes to the sample average, instead of one group to another or one group to the dominant group.

Comparing priority populations to the sample average—“the average” PWH—provides a unique perspective on the relative needs and experiences of those priority populations; this can help organizations estimate the specific priority populations, relative to the broader population of PWH, more or less likely to adopt or benefit from various interventions.

This “average” comparison may reduce culturally-laden value judgements associated with the referent group; however, it has not been widely utilized. This paper aims to address that methodological gap by using a conventional model with weighted effect coding which compares results to the sample average.

This paper has two overarching goals: 1. to describe priority-population specific digital technology use and willingness to use various technologies for HIV-related purposes; and 2. to address a methodological gap within the extant literature on this topic by comparing priority populations to the overall sample average (instead of assuming White as the normative group).

## Methods

### Study Design

Data were derived from a statewide assessment of technology use among PWH in Florida [30], referred to as Project TECH. Project TECH was a multi-mode, multi-method investigation consisting of three phases. This paper reports on Phase 1, which included a brief quantitative assessment of technology use for PWH throughout Florida ( $N=1268$ ).

### Setting

Florida is in the southern United States and has high rates of HIV incidence (3rd highest rates in the nation [45]) and prevalence (4th highest in the nation [46]). Seven of the 48 counties in the HHS plan to “End the HIV Epidemic” are located in Florida [47], making the state’s number of high burdened counties second to only California. An estimated 119,661 people with HIV are living in Florida [45], 75% (89,925) of whom are in care, and approximately 56,220 of whom are receiving services from the Ryan White program [48]. Demographically, state rates of HIV are higher among men (71.9% vs. 28.1% female) and Black men and women (45.9%, compared to 23.3% Latino and 28.0% White) [49].

### Study Participants and Data Collection

Data were collected from June 2016—April 2017 via a partnership between Ryan White Case Managers (RWCM; case managers employed under the Ryan White HIV/AIDS Program who serve PWH) and researchers [50]. RWCMs: (a) asked clients with whom they naturally came into contact if they would like to participate; (b) completed informed consent; and (c) read the 10 questions [50] aloud to the participant. Most RWCMs entered participant responses into a secure online system via Qualtrics; some completed the assessments on paper and mailed them to the study team,

who entered data into Qualtrics. Participants had the option to be entered into a raffle to receive one of 500 \$15 gift cards.

### Measures

See Table 1 for information on measures used. Participants were placed into priority populations based upon their self-identified gender, race, and sexual behavior and transmission risk [51, 52], resulting in eight priority population groups ( $N=1120$ ) as identified by the CDC: Black MSM, Hispanic MSM, White MSM, Black WSM, Hispanic WSM, White WSM, Black MSW, and Hispanic MSW. Those who identified as both Hispanic and another race were identified as Hispanic ( $n=84$ ). To delineate the greatest possible potential for HIV exposure, if a male participant identified as having ever had sex with a man he was classified as MSM, even if he also reported ever having had sex with a woman.

### Statistical Analysis

Use of and willingness to ever use each digital technology for HIV-related purposes were examined (yes/no) for: (1) a desktop, laptop, or notebook computer (henceforth computer); (2) a tablet computer; (3) a mobile phone with text messaging; (4) apps on a mobile phone; and (5) internet on a mobile phone.

For each outcome, a mixed logistic model was fit with age group (18 to 29, 30 to 49, 50 to 64, 65+), geography (rural, suburban, urban) [30], and priority population grouping as fixed factors. Models for willingness to use a device also included persons with and without prior use. Prior use of that same device (yes/no) was added to the model as an additional factor. For all models, the AIDS Service Organization through which an individual took the survey was included as a random intercept—this served as a proxy for geographic effects at the county level. Observations with missing values were excluded from model fitting via case-wise deletion.

To avoid comparing effects to a designated “reference” group, weighted effect coding was used [53], so that each  $\beta$  coefficient represents *the difference from the grand mean of all groups* (weighted by sample size) on the log odds scale. Adjusted odds ratios and 95% confidence intervals were computed for each effect. Odds ratios were considered significantly different from 1.0 using a two-tailed t-test at the  $\alpha=0.05$  level. For each outcome, the model estimate of the mean prevalence was computed for the weighted sample average, along with the intracluster correlation coefficient. Descriptive statistics (sample size and prevalence of each outcome, stratified by model covariates) were also

**Table 1** Measures

Construct	Question	Specifications
Age	How old are you in years?	Categorized into four age groups: 18 to 29; 30 to 49; 50 to 64; 65 + [57]
Geography	What is your ZIP code?	Participants categorized as living in a rural, suburban, or urban setting based on USDA 2010 RUCA classifications. A detailed explanation of this process has been outlined in greater detail elsewhere [blinded for review]
Race/ethnicity <sup>a</sup>	The next question is about your race and ethnicity. Tell me yes or no for each one. Are you: Hispanic or Latino; Black of African American; White or Caucasian; Asian or Other Pacific Islander; Native American	Participants responded “yes” or “no” for each race/ethnicity
Sexual behavior	Have you ever had sex with a man? Have you ever had sex with a woman?	Participants responded “yes” or “no” for each question
Gender <sup>b</sup>	What is your gender? Are you female? Male? Trans male? Trans female? Another gender?	Participants responded “yes” or “no” for each question
Technology use	Do you use: a desktop, laptop, netbook, or notebook computer; a tablet computer like an iPad, Samsung Galaxy, or Windows tablet; a mobile phone or cellphone with text messaging; apps on your mobile phone or cellphone; and the internet on your mobile phone or cellphone	Participants responded “yes” or “no” for each digital technology
Technology willingness <sup>c</sup>	Earlier I asked you about the devices you have used in the past, now I will ask you about devices you would ever be willing to use. Would you EVER be willing to use the following devices to access information about HIV?	Participants responded “yes” or “no” for each digital technology

<sup>a</sup>Due to sample size restrictions and efforts to ensure anonymity, only participants who identified as Black, White, or Hispanic/Latinx were used in further analyses

<sup>b</sup>Due to sample size restrictions and efforts to ensure anonymity, only participants who identified as male or female were used in further analyses

<sup>c</sup>All participants were asked these questions regardless of their prior use of the devices

computed. All analyses were done in SAS 9.4. The mixed logistic model was fit using PROC GLIMMIX.

## Results

### Use of Device

A total of 1120 participants completed the survey. Participant were, on average, 48.5 ( $\pm$  11.8) years, Black (55%), male (60%), and indicated they had sex with men (78%). The percentage of use of each digital technology is provided in Table 2. Adjusted odds ratios and 95% confidence intervals (CI) for each priority population grouping are presented in Table 3. All results are compared to the sample average. The odds of using a *desktop, laptop, or notebook* computer by Hispanic MSM and White MSM were 2.7 (95% CI: 1.8, 4.0) and 3.1 (2.1, 4.7) times greater than the average, respectively. Conversely, the odds of using these technologies were 0.7 times lower than the sample average for Black WSM (0.6, 0.9), 0.6 times lower for Hispanic WSM (0.4, 1.0), and 0.4 times lower for Black MSW (0.3, 0.6). For all other priority population groupings, the odds of using these

technologies were not significantly different from average. Hispanic MSM and White MSM were 1.7 (1.2, 2.4) and 1.8 (1.3, 2.6) times more likely to use a *tablet*, while Black MSW and Hispanic MSW were 0.5 (0.4, 0.7) and 0.5 (0.3, 0.9) less likely to use a tablet. Odds of using a *mobile phone with text messaging* were not significantly different for any priority population groupings. The odds of using *apps on a mobile phone* by Hispanic MSM and White MSM were 1.9 (1.2, 3.0) and 1.9 (1.2, 2.8) greater than the sample average, respectively. Odds of app use were 0.6 (0.4, 1.0) times lower for Hispanic WSM and 0.6 (0.4, 0.8) times lower for Black MSW. Hispanic MSM had 2.3 (1.4, 3.7) and White MSM had 1.6 (1.1, 2.5) times greater odds for using the *internet on a mobile phone*. Black WSM had 0.7 (0.6, 0.9) times lower odds and Black MSW had 0.5 (0.3, 0.6) times lower odds of using the internet on a mobile phone.

### Willingness to Use Device

The unadjusted prevalence of willingness to use each digital technology is provided in Table 2. Adjusted odds ratios and 95% confidence intervals are provided in Table 4. All results are compared to the sample average. White MSM

**Table 2** Percentage of digital technology use and willingness to use by age group, geography, and Priority Population

	N (%)	Willingness to use									
		Use	Desktop, laptop, or notebook computer (%)	Tablet computer (%)	Mobile phone with text messaging (%)	Apps on a mobile phone (%)	Internet on mobile phone (%)	Desktop, laptop, or notebook computer (%)	Tablet computer (%)	Mobile phone with text messaging (%)	Apps on a mobile phone (%)
Age	18 to 29	97 (9%)	75	69	99	92	92	86	95	85	91
	30 to 49	440 (39%)	70	55	93	83	77	72	83	76	78
	50 to 64	497 (44%)	52	32	86	58	71	63	77	64	68
	65 +	79 (7%)	29	14	71	30	50	35	51	33	37
	(Missing)	7 (1%)	14	43	100	71	71	71	100	71	71
Geography	Urban	976 (87%)	61	45	90	70	75	68	81	70	73
	Suburban	97 (9%)	35	23	76	57	64	53	64	54	59
	Rural	44 (4%)	64	48	86	61	77	68	84	73	73
	(Missing)	3 (0.3%)	100	100	100	100	100	100	67	67	67
	BMSM	109 (10%)	69	52	93	74	80	79	86	74	80
Priority population	HMSM	162 (14%)	79	59	95	85	84	76	80	78	78
	WMSM	150 (13%)	80	53	93	81	91	81	87	78	83
	BWSM	322 (29%)	52	41	87	65	70	63	77	63	69
	HWSM	81 (7%)	46	37	85	62	70	63	72	64	69
	WWSM	48 (4%)	65	42	94	83	90	81	92	88	88
	BMSW	184 (16%)	40	28	83	52	56	48	73	55	56
	HMSW	64 (6%)	47	30	86	61	61	55	80	67	73

N = 1120, BMSM = Black Men who have Sex with Men, HMSM = Hispanic Men who have Sex with Men, WMSM = White Men who have Sex with Men, BWSM = Black Women who have Sex with Men, HWSM = Hispanic Women who have Sex with Men, WWSM = White Women who have Sex with Men, BMSW = Black Men who have Sex with Women, HMSW = Hispanic Men who have Sex with Women

**Table 3** Results of mixed logistic model for use of each device

	N	Desktop, laptop, or notebook computer		Tablet computer		Mobile phone with text messaging		Apps on a mobile phone		Internet on mobile phone	
		OR (95% CI)	p	OR (95% CI)	p	OR (95% CI)	p	OR (95% CI)	p	OR (95% CI)	p
Age	18 to 29	1.5 (1.0, 2.5)	0.076	2.5 (1.6, 3.9) <sup>a</sup>	<.001	8.9 (1.4, 55.2) <sup>a</sup>	0.019	4.0 (2.0, 8.1) <sup>a</sup>	<.001	3.5 (1.8, 7.0) <sup>a</sup>	<.001
	30 to 49	1.4 (1.2, 1.7) <sup>a</sup>	<.001	1.6 (1.4, 1.9) <sup>a</sup>	<.001	1.3 (1.0, 1.8)	0.078	1.9 (1.6, 2.3) <sup>a</sup>	<.001	2.0 (1.6, 2.4) <sup>a</sup>	<.001
	50 to 64	0.8 (0.7, 0.9) <sup>b</sup>	0.005	0.7 (0.6, 0.8) <sup>b</sup>	<.001	0.6 (0.5, 0.8) <sup>b</sup>	0.001	0.6 (0.5, 0.7) <sup>b</sup>	<.001	0.6 (0.5, 0.7) <sup>b</sup>	<.001
	65 +	0.3 (0.2, 0.5) <sup>b</sup>	<.001	0.3 (0.1, 0.5) <sup>b</sup>	<.001	0.3 (0.1, 0.4) <sup>b</sup>	<.001	0.2 (0.1, 0.3) <sup>b</sup>	<.001	0.1 (0.1, 0.2) <sup>b</sup>	<.001
Geography	Urban	1.0 (1.0, 1.1)	0.143	1.0 (1.0, 1.1)	0.326	1.1 (1.0, 1.2)	0.052	1.1 (1.0, 1.1) <sup>a</sup>	0.048	1.1 (1.0, 1.1)	0.069
	Suburban	0.6 (0.3, 1.0) <sup>a</sup>	0.035	0.6 (0.4, 1.1)	0.081	0.6 (0.3, 1.0)	0.061	0.8 (0.5, 1.3)	0.367	0.8 (0.5, 1.3)	0.442
Priority population	Rural	1.2 (0.5, 2.7)	0.663	1.4 (0.7, 3.0)	0.348	0.6 (0.2, 1.8)	0.393	0.4 (0.2, 0.9) <sup>b</sup>	0.027	0.5 (0.2, 1.0) <sup>b</sup>	0.037
	BMSM	1.2 (0.8, 1.8)	0.453	1.2 (0.8, 1.8)	0.323	0.9 (0.5, 1.9)	0.877	0.9 (0.5, 1.4)	0.510	1.4 (0.8, 2.3)	0.201
	HMSM	2.7 (1.8, 4.0) <sup>a</sup>	<.001	1.7 (1.2, 2.4) <sup>a</sup>	0.004	1.5 (0.7, 3.0)	0.275	1.9 (1.2, 3.0) <sup>a</sup>	0.005	2.3 (1.4, 3.7) <sup>a</sup>	<.001
	WMSM	3.1 (2.1, 4.7) <sup>a</sup>	<.001	1.8 (1.3, 2.6) <sup>a</sup>	<.001	1.7 (0.9, 3.1)	0.110	1.9 (1.2, 2.8) <sup>a</sup>	0.003	1.6 (1.1, 2.5) <sup>a</sup>	0.016
	BWSM	0.7 (0.6, 0.9) <sup>b</sup>	<.001	1.0 (0.8, 1.2)	0.681	0.9 (0.6, 1.2)	0.472	0.9 (0.7, 1.1)	0.217	0.7 (0.6, 0.9) <sup>b</sup>	0.010
	HWMSM	0.6 (0.4, 1.0) <sup>b</sup>	0.036	0.8 (0.5, 1.3)	0.374	0.6 (0.3, 1.1)	0.088	0.6 (0.4, 1.0) <sup>b</sup>	0.048	0.7 (0.4, 1.2)	0.196
	WWMSM	1.1 (0.6, 2.1)	0.805	0.9 (0.5, 1.7)	0.798	1.6 (0.5, 5.1)	0.469	2.3 (1.0, 5.1)	0.050	1.8 (0.8, 3.9)	0.136
Estimated average prevalence	BMSW	0.4 (0.3, 0.6) <sup>b</sup>	<.001	0.5 (0.4, 0.7) <sup>b</sup>	<.001	0.8 (0.5, 1.2)	0.216	0.6 (0.4, 0.8) <sup>b</sup>	<.001	0.5 (0.3, 0.6) <sup>b</sup>	<.001
	HMSW	0.6 (0.4, 1.0)	0.052	0.5 (0.3, 0.9) <sup>b</sup>	0.019	0.7 (0.3, 1.4)	0.333	0.6 (0.4, 1.1)	0.113	0.8 (0.5, 1.4)	0.405
Intracluster correlation <sup>c</sup>		59%	38%	92%	72%						
		0.10	0.08	0.08	0.04						

BMSM = Black Men Who have Sex with Men, HMSM = Hispanic Men who have Sex with Men, WMSM = White Men who have Sex with Men, BWSM = Black Women who have Sex with Men, HWMSM = Hispanic Women who have Sex with Men, WWMSM = White Women who have Sex with Men, BMSW = Black Men who have Sex with Women, HMSW = Hispanic Men who have Sex with Women. The reference level for odds ratios is the average odds of the outcome among all age, geography, and Priority Population groupings

<sup>a</sup>Odds ratio significantly greater than 1.0, *p* < .05

<sup>b</sup>Odds ratio significantly less than 1.0, *p* < .05

<sup>c</sup>Clusters are AIDS service organizations

**Table 4** Results of mixed logistic model for willingness to use each device

	N	Desktop, laptop, or notebook computer		Tablet computer		Mobile phone with text messaging		Apps on a mobile phone		Internet on mobile phone	
		OR (95% CI)	p	OR (95% CI)	p	OR (95% CI)	p	OR (95% CI)	p	OR (95% CI)	p
Age	18 to 29	2.6 (1.2, 5.7) <sup>a</sup>	0.016	1.4 (0.8, 2.7)	0.252	2.8 (1.2, 6.6) <sup>a</sup>	0.018	1.2 (0.7, 2.2)	0.484	2.1 (1.1, 4.4) <sup>a</sup>	0.036
	30 to 49	0.8 (0.6, 1.0)	0.058	0.9 (0.8, 1.2)	0.592	1.1 (0.9, 1.4)	0.433	1.0 (0.8, 1.2)	0.922	0.9 (0.7, 1.1)	0.443
	50 to 64	1.1 (0.9, 1.4)	0.278	1.1 (0.9, 1.4)	0.177	0.9 (0.7, 1.1)	0.359	1.1 (0.9, 1.3)	0.307	1.1 (0.9, 1.3)	0.494
	65+	0.5 (0.3, 0.9) <sup>b</sup>	0.023	0.4 (0.2, 0.7) <sup>b</sup>	<.001	0.3 (0.2, 0.5) <sup>b</sup>	<.001	0.4 (0.2, 0.7) <sup>b</sup>	0.002	0.4 (0.2, 0.7) <sup>b</sup>	0.002
Geography	Urban	1.1 (1.0, 1.2)	0.130	1.1 (1.0, 1.1)	0.121	1.0 (1.0, 1.1)	0.328	1.0 (1.0, 1.1)	0.440	1.1 (1.0, 1.1)	0.147
	Suburban	0.8 (0.4, 1.4)	0.400	0.7 (0.4, 1.2)	0.177	0.6 (0.3, 1.1)	0.092	0.7 (0.4, 1.2)	0.182	0.6 (0.4, 1.1)	0.088
	Rural	0.4 (0.2, 1.3)	0.130	0.7 (0.3, 1.7)	0.401	1.3 (0.5, 3.6)	0.593	1.3 (0.5, 3.0)	0.599	0.9 (0.4, 2.3)	0.888
Prior use of digital technology	No	0.2 (0.1, 0.2) <sup>b</sup>	<.001	0.3 (0.3, 0.4) <sup>b</sup>	<.001	0.1 (0.1, 0.2) <sup>b</sup>	<.001	0.2 (0.2, 0.3) <sup>b</sup>	<.001	0.2 (0.2, 0.3) <sup>b</sup>	<.001
	Yes	3.3 (2.8, 3.9) <sup>a</sup>	<.001	4.5 (3.5, 5.7) <sup>a</sup>	<.001	1.3 (1.2, 1.4) <sup>a</sup>	<.001	2.0 (1.8, 2.2) <sup>a</sup>	<.001	2.0 (1.8, 2.2) <sup>a</sup>	<.001
Priority population	BMSM	0.8 (0.5, 1.4)	0.459	1.3 (0.8, 2.2)	0.255	1.1 (0.6, 2.0)	0.668	1.0 (0.6, 1.6)	0.992	0.9 (0.5, 1.5)	0.581
	HMSM	1.4 (0.8, 2.4)	0.264	1.3 (0.8, 2.0)	0.281	0.9 (0.6, 1.4)	0.611	1.3 (0.9, 2.0)	0.217	0.9 (0.6, 1.4)	0.580
	WMSM	1.9 (1.0, 3.4) <sup>a</sup>	0.044	1.8 (1.2, 2.8) <sup>a</sup>	0.009	1.5 (0.9, 2.4)	0.113	1.2 (0.8, 1.8)	0.412	1.5 (0.9, 2.3)	0.104
	BWSM	0.9 (0.7, 1.2)	0.439	0.8 (0.7, 1.1)	0.166	0.9 (0.7, 1.2)	0.459	0.8 (0.6, 1.0)	0.067	1.0 (0.8, 1.3)	0.928
	HWMSM	1.0 (0.6, 1.9)	0.875	0.9 (0.5, 1.5)	0.736	0.6 (0.4, 1.1)	0.100	0.9 (0.5, 1.6)	0.804	0.8 (0.5, 1.5)	0.525
	WWSM	2.6 (0.9, 7.5)	0.070	2.4 (1.1, 5.3) <sup>a</sup>	0.034	2.5 (0.9, 7.2)	0.095	3.0 (1.1, 8.0) <sup>a</sup>	0.028	2.4 (0.9, 6.3)	0.085
Estimated average prevalence	BMSW	0.5 (0.4, 0.8) <sup>b</sup>	<.001	0.5 (0.4, 0.7) <sup>b</sup>	<.001	0.8 (0.6, 1.2)	0.254	0.7 (0.5, 1.0)	0.076	0.7 (0.5, 1.0)	0.061
	HMSW	0.7 (0.4, 1.3)	0.283	0.7 (0.4, 1.3)	0.257	1.2 (0.6, 2.4)	0.592	1.2 (0.7, 2.2)	0.550	1.3 (0.7, 2.5)	0.421
Intracluster correlation <sup>c</sup>		85%	76%			82%	73%			78%	
		0.15	0.12			0.06	0.05			0.06	

BMSM = Black Men Who have Sex with Men, HMSM = Hispanic Men who have Sex with Men, WMSM = White Men who have Sex with Men, BWSM = Black Women who have Sex with Men, HWMSM = Hispanic Women who have Sex with Men, WWSM = White Women who have Sex with Men, BMSW = Black Men who have Sex with Women, HMSW = Hispanic Men who have Sex with Women. The reference level is average odds of outcome among all age, geography, prior digital technology use, and Priority Population grouping

<sup>a</sup>Odds ratio significantly greater than 1.0, *p* < .05

<sup>b</sup>Odds ratio significantly less than 1.0, *p* < .05

<sup>c</sup>Clusters are AIDS service organizations

were 1.9 times (95% CI: 1.0, 3.4) more likely to be being willing to use a *computer*, while Black MSW 0.5 times (0.4, 0.8) odds among were significantly lower. White MSM and White WSM had 1.8 times (1.2, 2.8) and 2.4 times (1.1, 5.3) greater odds, respectively of being willing to use a *tablet computer*, while Black MSW had 0.5 times (0.4, 0.7) lower odds. The odds of willingness to use a *mobile phone with text messaging* and using *internet on a mobile phone* were not significantly different for any of the priority population groupings. White WSM were 3.0 times (1.1, 8.0) more likely to be willing to use *apps on a mobile phone*.

## Discussion

Our study sought to understand differences in use and willingness to use specific digital technologies for HIV-related purposes between priority population groups. Findings indicate that digital technology use and willingness to use digital technologies for HIV-related purposes varied based on priority population. Overall, compared to the sample average, White and Hispanic MSM were more likely to use all digital technologies except for cellphones with text messaging, while Black MSW were less likely to use all digital technologies except for cellphones with text messaging. White MSM were more likely to be willing to use computers and tablets, while White WSM were more likely to be willing to use tablets and apps compared to the sample average. Black MSW were less likely to be willing to use computers and tablets compared to the sample average. This study supports the idea that the cellphone is the great equalizer [54], as people have greater access to cellphones compared with other digital technologies. However, it appears that cellphones are only the great equalizer as text messaging devices, not as devices to be used for the internet or apps. Additionally, this study adds to the literature highlighting the need for developing and providing different types of digital technology programs and interventions among PWH, as not all technologies fit with the preferences of potential users [30]. Finally, by comparing to the sample average, this study highlights potential biases that may impact technology-based programming, as traditional comparison groups (e.g. White or men) should not dictate the technology preferences for all.

While there were no significant differences based on age, geography, or prior digital technology use, there were overall sample differences between use of digital technologies and willingness to use them for HIV-related purposes. Over half of participants used (59%) computers, however many more were likely to be willing to use computers for HIV-related purposes (85%). This same phenomenon was also true of tablets; only 38% of participants said they used tablets, but 76% were willing to use them for HIV-related purposes. Seplovich et. al [55] found similar levels of computer and

tablet use, albeit with a smaller sample size. Some potential reasons why our sample had lower use of digital technologies but higher willingness to use those same digital technologies for HIV-related purposes may include: limited access to the technology [56], limited technology literacy [57], lack of confidence/comfort with technologies [58], and privacy-related concerns [30, 59]. Because more people are willing to ever use digital technologies for HIV-related purposes than currently use those technologies, future interventions should focus on both increasing access to technologies and creating HIV-specific content for computer and tablets. Conversely, 92% of participants reported using a mobile phone with text-messaging; fewer (82%) were willing to use that same digital technology for HIV-related purposes. While research has focused on text-messaging based programs for PWH [23, 60] with promising results, future research should examine which priority populations are willing and unwilling to use their mobile phones for HIV-related purposes and determine the facilitators of and barriers to uptake.

This analysis was built on our previous work [23]. Due to the differences in methods used, findings differ. For example, in our original analyses in which White PWH were considered the referent group and sexual behavior categories were not considered in conjunction with race and ethnicity, Black individuals were less likely to *both use and be willing* to use digital technologies (excepting mobile phones with text messaging) for HIV-related purposes. Yet findings in the current analyses suggest Black *MSW* were no less likely than the sample average to be willing to use apps or internet on a mobile phone and Black *MSM* were no less likely to be willing to use any of the digital technologies. Also for example, in the original analyses, Hispanic individuals were less likely than White PWH to be willing to use tablets and mobile phones with text messaging. In the current analyses, Hispanic *MSM*, Hispanic *MSW*, and Hispanic *WSM* were no less likely than the sample average to be willing to use either tablets or mobile phones with text messaging. The utility of the analyses and their related findings may be perceived differently depending on the goals of the reader.

Although this study did not employ a theoretical framework *a priori*, intersectionality framework may be useful in interpreting and analyzing the data *post hoc*, especially to understand factors that may be unmeasurable but may impact outcomes. Intersectionality is a conceptual framework developed by Black feminist legal scholar Kimberlé Crenshaw [61] to highlight how multiple marginalized social identities (such as race and gender) interact and produce greater inequities than a single marginalized identity alone. Crenshaw's synthesis suggests that without *rac-ism*, discrimination, prejudice, stigma, and other structural oppressions, social identities cannot be considered the cause of inequalities. Instead, it is structural oppression that produces differential treatment in society that manifests inequalities,



such as particular marginalized populations (e.g., Black and Hispanic men and women) being disproportionately vulnerable to HIV. Intersectionality posits that inequities or privileges are not simply the result of additive effects of multiple social identities, but rather the *synergistic* effects of all social identities within existing sociopolitical contexts [61, 62]. For instance, what it means to be an Hispanic man who has sex with men is different than the sum of being Hispanic, a man, and a MSM. How an Hispanic MSM is positioned in society and experiences structural oppression manifests differently than those with less stigmatized identities, such as White MSW. The “anticategorical complexity” of intersectionality articulated by McCall [63], is that society is too complex to be understood by examining any singular social identity. Rather, the social identities of race, gender, and sexuality only have significance when understood as intersecting identities of disadvantage and privilege [63, 64].

Use of an intersectional framework in HIV-related research is a developing field, and its quantitative application to understanding how multiple social identities influence uptake of HIV-related programming is under explored. Quantitatively, intersectionality has been utilized to help explain the experience of different types of stigma [65–68] and HIV testing [69]. Intersectionality framework has been used most frequently in qualitative studies with regards to HIV and has examined experiences related to stigma [70], PrEP usage [71], and access to care [72]. Our work builds upon this research and quantitatively examines how priority populations may use or be willing to use digital technologies for HIV-related programming.

**Research Implications** Methodologically, this study builds upon previous research that has investigated appropriate quantitative methods that account for an individual’s multiple identities [41, 73]. Our analysis models’ intersectional categories with fixed effects, which enables traditional inference using confidence intervals. Yet through our use of weighted effect coding, these effects measure differences from the observed sample average, rather than differences from a designated reference group. Hence, our approach allowed us to address inequities without relying on a reference, or culturally dominant, group as the norm while using a baseline that reflects the actual, relative composition of intersectional groups in our sample.

### Practice Implications

For mHealth program decision-makers, findings of this and our prior study [30] suggest this: if text messaging will meet the needs of the HIV-specific priority population and will achieve the intended programmatic goals, text messaging with tailored content for each specific priority population [74], should be used to ensure the greatest reach. However,

to reach the greatest percentage of the priority population when the goals of the programming cannot be achieved with text messaging (alone), agencies looking to provide programming to one priority population may want to consider descriptive statistics specific to their priority population provided here or local data on the priority population to determine the technology to which most people have access. Agencies looking to provide a program to multiple priority populations may look to this paper or analyses like these to determine which technology will meet the needs of program delivery while being likely to reach the largest number of participants across the priority populations in focus.

Despite the strengths of this study, our sample only included clients receiving services from the Ryan White Program [75] in Florida. People living in Florida and receiving Ryan White services could be different than those in other states and/or those who are not receiving Ryan White services. It is possible that participants could share digital technologies with other people, which may influence their willingness to use those devices specifically for HIV-related purposes. We did not ask, however, about whether sharing occurred. Although we examined multiple identities a person may have (e.g. race, gender, and sexual behavior), there are certainly other identities (e.g. social class) that were not included in these analyses. Additional identities, or other factors, could also impact use of technology and willingness to use technology for HIV-related programming. Due to inadequate sample size for transgender men and women, we were not able to include those priority populations in the study. Furthermore, the potential modifying effects of age and geography could not be tested, since the sparseness of the data prevented the models from converging. This was the case even if categories were grouped together to form larger cell sizes, i.e., by combining suburban and rural geographic categories, and combining 50–64 and 65 + age groups. Data in this study were collected prior to the COVID-19 pandemic. Both use and willingness to use digital technologies may change over time and the increasing digitization of life in response to COVID-19-related distancing measures may accelerate related changes. Studies that track those changes may be critical for guiding programming decisions.

The strengths of this study outweigh the limitations. Our study included a large sample from Florida, a state with high HIV prevalence and incidence [45]. Our examination considered several intersecting identities—which may provide a holistic understanding of who may, or may not, be willing to take part in technology-based HIV programming. Importantly, our novel approach of using weighted effects accounts for different size groupings and addresses a critique of other intersectional quantitative approaches that assume multiple social identities are equally sized [42]. Information about priority populations can inform intervention delivery. For example, data like these can guide decisions about providing

access to those who do not currently use digital technologies or creating specific programs for those who are willing to use their digital technologies for HIV-related purposes. Some may be concerned that relying on the sample average uses data from all groups. It is true that when comparing groups to the grand mean, their effects will appear more modest than when comparing two groups at opposing extremes. This was a deliberate choice for this analysis since the population average was deemed a more useful and consistent reference point than any single, isolated group. It is worth noting that any perceived attenuation from the use of effect coding (as opposed to standard reference coding) is not the result of statistical bias. The different coding schemes yield equivalent models with the same fit statistics and fitted values.

Future research should continue to develop quantitative methods to better understand how particular priority population groups may be likely to engage in HIV programming, with results leading to socially informed, “relevant, inclusive and effective policy solutions that enhance equality” [64]. Additionally, employing qualitative methods to further explore technology use experiences and preferences will be critical for understanding how eHealth approaches can be optimized for fit with individual priority populations—most especially groups that face intersecting structural oppressions. Our findings suggest further inquiry is needed to examine why willingness to use technologies for HIV-related purposes varies across priority populations and determine what aspects of programs could be modified to increase uptake among HIV priority populations.

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## Declarations

**Conflict of Interest** The authors have no relevant financial or non-financial interests to disclose.

**Ethical Approval** Approved by Florida Department of Health IRB #2016–08–USF.

**Consent to Participate** Verbal informed consent was obtained from all participants.

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