JKMS

Original Article Respiratory Diseases

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OPEN ACCESS

Received: Jun 30, 2022 **Accepted:** Sep 15, 2022 **Published online:** Nov 9, 2022

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Funding

This research was supported by the Bio & Medical Technology Development Program

Assessment of Inhaler Satisfaction and Determinants of High Satisfaction Among Korean COPD Patients

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ABSTRACT

Background: The Global Initiative for Chronic Obstructive Lung Disease (GOLD) guidelines for chronic obstructive pulmonary disease (COPD) recommend considering patient preference when choosing an inhaler device. However, few studies have assessed both inhaler satisfaction and factors associated with high inhaler satisfaction. Therefore, we assessed inhaler satisfaction and determinants of high satisfaction in Korean COPD patients. Methods: COPD patients were prospectively enrolled from January 2018 to November 2019. The 308 inhalers used by the 261 participants in this study included dry powder inhalers (Turbuhaler, Breezhaler, Ellipta, Diskus, and Genuair), a soft mist inhaler (Respimat), and pressurized metered dose inhalers (pMDIs). Inhaler satisfaction was assessed by the Feeling of Satisfaction with Inhaler (FSI-10) questionnaire. High inhaler satisfaction was defined as an FSI-10 \geq 43. Results: Among 261 COPD patients, 163 (62.5%) were highly satisfied with their inhaler device. The rates of high inhaler satisfaction for Turbuhaler, Breezhaler, Ellipta, Diskus, Genuair, Respimat, and pMDI usage were 40.0%, 67.2%, 66.7%, 50.0%, 55.6%, 63.4%, and 45.0%, respectively (P = 0.215). In univariate analyses, higher body mass index, non-current smoker, GOLD grades I and II, a modified Medical Research Council (mMRC) score < 2, lower inhaler puff burden, once daily usage of inhaler, and good inhaler adherence were associated with high inhaler satisfaction. In multivariate analyses, an mMRC score < 2, and good inhaler adherence were independently associated with high inhaler satisfaction. **Conclusion:** High inhaler satisfaction was associated with dyspnea symptom and good inhaler adherence in COPD patients. Effective strategies are needed including appropriate inhaler device selection, consideration of patient preference, and repeated inhaler education to improve patient satisfaction of inhalers.

Keywords: Chronic Obstructive Pulmonary Disease; Inhaler; Satisfaction; Dyspnea

INTRODUCTION

Correct inhaler use is important in the pharmacological treatment of chronic obstructive pulmonary disease (COPD). However, inhaler handling errors and suboptimal adherence are common, and are associated with adverse clinical outcomes such as acute exacerbations.^{1,2} Low inhaler satisfaction is an important risk factor for inhaler handling errors and suboptimal adherence in COPD patients.^{3,4} The Global Initiative for Chronic Obstructive

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of the National Research Foundation (NRF), funded by the Ministry of Science & ICT (grant number 2021M3E5D1A02015265 and 2021R1C1C1009508).

Disclosure

The authors have no potential conflicts of interest to disclose.

Data Availability Statement

The data that support the findings of this study are available on request from the corresponding author on reasonable request.

Author Contributions

Conceptualization: Jang JG, Lee KH, Ahn JH. Data curation: Ahn JH. Investigation: Ahn JH. Writing - original draft: Jang JG, Ahn JH. Writing - review & editing: Jang JG, Lee KH, Chung JH, Shin KC, Choi EY, Jin HJ, Ahn JH. Lung Disease (GOLD) guidelines also recommend that patient preference be considered when choosing an inhaler device.⁵

Several studies have assessed inhaler satisfaction in chronic airway disease patients. Most of the studies were conducted in asthma patients. High inhaler satisfaction in asthma was associated with good patient compliance as well as better clinical outcomes.⁶⁻⁸ However, few studies have assessed factors associated with high inhaler satisfaction among COPD patients.^{4,9,10} Although the characteristics of asthma and COPD patient groups may be different, two studies analyzed asthma and COPD patients together.^{4,9} In addition, there are studies that analyzed only dry powder inhalers (DPIs),⁹ or received sponsorship by a pharmaceutical company.¹⁰

In this real-world study, we evaluated inhaler satisfaction (all devices available in the Korean market at the start of the study) and determinants of high satisfaction in Korean COPD patients.

METHODS

Study design and subjects

This cross-sectional study was conducted in Yeungnam University Hospital. Patients \geq 40 years of age who were diagnosed with COPD and had used any type of inhaler for more than 1 month, were included. This study performed a secondary analysis of data published previously,³ and used the same number of patients. COPD patients who completed study period were finally analyzed as shown in **Fig. 1**. The 261 patients used DPIs, a soft mist inhaler (SMI), and pressurized metered dose inhalers (pMDIs). We excluded patients with advanced cancer, and pregnant females.

Data collection and definitions

An advanced practice nurse specializing in inhaler education conducted all of the interviews. Inhaler satisfaction was assessed by the Feeling of Satisfaction with Inhaler (FSI-10) questionnaire. The 10-question FSI-10 is a validated self-administered questionnaire evaluating patient satisfaction with their inhaler.^{9,11} The answer options range from "hardly at all" (score of 1 on a 5-point Likert scale) to "very" (score of 5); thus, total scores range from 10 to 50. Higher scores indicate higher inhaler satisfaction. An FSI-10 score \geq 43 was regarded to reflect high inhaler satisfaction, as reported previously.^{7,12} Adherence was self-reported as "good," "partial," or "poor," according to whether the entire daily dose was taken, the daily dose (frequency or amount) taken was more or less than that required, or the medication was taken only as needed or not at all, respectively.¹³ Modified Medical Research Council (mMRC) and COPD assessment test (CAT) scores were also obtained.

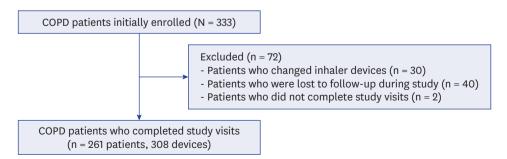


Fig. 1. Study flow diagram. COPD = chronic obstructive pulmonary disease.

Statistical analyses

Continuous variables are expressed as the mean \pm standard deviation and were compared using Student's *t*-test or the Mann-Whitney *U* test. Categorical variables were compared using the χ^2 test or Fisher's exact test. Variables associated with high inhaler satisfaction with a *P* value < 0.1 in the univariate analyses were further analyzed in multivariate analyses performed to determine odds ratios (ORs), and 95% confidence intervals (CIs). Age and sex were also included in the multivariate logistic regression analyses. In all analyses, a two-tailed *P* value < 0.05 was considered to indicate statistical significance. All statistical analyses were performed using SPSS software (ver. 24.0; SPSS Inc., Chicago, IL, USA). A prospective power calculation indicated that an overall sample size of 220 was required to evaluate the efficacy of education (95% power, $\alpha = 0.05$, effect size = 0.3). To account for dropouts, 260 patients were enrolled.¹⁴

Ethics statement

This study was conducted in accordance with all relevant tenets of the Declaration of Helsinki. The protocol was reviewed and approved by the Institutional Review Board (IRB) of Yeungnam University Hospital (IRB No. 2017-09-012-001). Written informed consent was obtained from all patients.

RESULTS

Baseline characteristics

Baseline characteristics of the COPD patients according to inhaler satisfaction are shown in **Table 1**. The mean age of the patients was 69.8 ± 7.7 years, and males predominated in both the high satisfaction (93.3%), and low satisfaction groups (93.9%). The mean body mass index (BMI) was higher in the high than low satisfaction group (23.9 ± 3.2 kg/m² vs. 22.9 ± 3.8 kg/m², P = 0.047). In the high satisfaction group, the percentage predicted forced expiratory volume in 1 second tended to be higher than that of low satisfaction group (65.2 ± 16.2 vs. 60.7 ± 19.2, P = 0.053). Compared to patients in the low satisfaction group, those in the high satisfaction group were significantly more likely to have a GOLD grade of I and II (82.2% vs. 71.4%, P = 0.041), and a low mMRC (1.2 ± 0.9 vs. 1.5 ± 0.8, P = 0.008). In the high satisfaction group, the inhaler puff burden tended to be lower than low satisfaction group (2.1 ± 1.1 vs. 2.4 ± 1.4, P = 0.093). The percentage of patients with good adherence was higher in the high satisfaction (85.9% vs. 74.5%, P = 0.007) than low satisfaction group. Smoking status, educational level, COPD duration, diffusion capacity for carbon monoxide, CAT, acute exacerbation histories, usage of multiple inhalers, frequency of inhaler and previous education on inhaler use were not significantly different between the two groups.

Inhaler satisfaction

Table 2 shows the results for the FSI-10. Overall, about 87.7% of patients were "very" or "fairly" satisfied with their inhaler (question 10). Inhaler satisfaction, and the rates of high satisfaction, are shown in **Fig. 2**. The FSI-10 scores in patients using the Turbuhaler (n = 20), Breezhaler (n = 61), Ellipta (n = 36), Diskus (n = 8), Genuair (n = 18), Respimat inhaler (n = 145) and pMDIs (n = 20) were 42, 45.05, 44.94, 43.38, 43.28, 44.4, and 42.9, respectively (P = 0.123). The percentages of high satisfaction with the inhaler for the Turbuhaler, Breezhaler, Ellipta, Diskus, Genuair, Respimat, and pMDI were 40.0%, 67.2%, 66.7%, 50.0%, 55.6%, 63.4%, and 45.0%, respectively (P = 0.215).

Variables	Total	High satisfaction	Low satisfaction	P value	
	(N = 261)	(n = 163)	(n = 98)		
Patient characteristics					
Age, yr	69.8 ± 7.7	70.1 ± 7.2	69.3 ± 8.5	0.427	
Male	244 (93.5)	152 (93.3)	92 (93.9)	0.843	
BMI, kg/m ²	23.5 ± 3.5	23.9 ± 3.2	$\textbf{22.9} \pm \textbf{3.8}$	0.047	
Smoking status				0.087	
Never-smoker	35 (13.4)	23 (14.1)	12 (12.2)		
Ex-smoker	179 (68.6)	117 (71.8)	62 (63.3)		
Current-smoker	47 (18.0)	23 (14.1)	24 (24.5)		
Educational level				0.272	
Low (≤ 6 yr)	99 (37.9)	66 (40.5)	33 (33.7)		
High (> 6 yr)	162 (62.1)	97 (59.5)	65 (66.3)		
COPD characteristics					
COPD duration, yr	3.6 ± 4.3	3.8 ± 4.6	3.2 ± 3.9	0.226	
FEV ₁ /FVC (%)	58.6 ± 13.7	59.3 ± 13.1	57.3 ± 14.7	0.255	
Percentage predicted FEV ₁	63.5 ± 17.5	65.2 ± 16.2	60.7 ± 19.2	0.053	
Percentage predicted DL_{co} (n = 258)	68.4 ± 19.5	69.7 ± 19.6	66.1 ± 19.1	0.148	
GOLD grade				0.041	
I/II	204 (78.1)	134 (82.2)	70 (71.4)		
, III/IV	57 (21.9)	29 (17.8)	28 (28.6)		
mMRC score	1.3 ± 0.9	1.2 ± 0.9	1.5 ± 0.8	0.008	
mMRC < 2	162 (62.1)	111 (68.1)	51 (52.0)	0.010	
mMRC ≥ 2	99 (37.9)	52 (31.9)	47 (48.0)		
CAT	9.9 ± 5.6	9.5 ± 5.4	10.6 ± 5.8	0.140	
Moderate exacerbations in the prior year	108 (41.4)	66 (40.5)	42 (42.9)	0.707	
Severe exacerbations in the prior year	50 (19.2)	27 (16.6)	23 (23.5)	0.170	
Inhaler characteristics					
Puff burden, puffs/day	2.2 ± 1.3	2.1 ± 1.1	2.4 ± 1.4	0.093	
Usage of multiple inhalers	55 (21.1)	31 (19.0)	24 (24.5)	0.294	
Frequency of inhaler	()	()	_ ()	0.086	
Once daily	199 (76.2)	130 (79.8)	69 (70.4)		
Twice daily	52 (23.8)	33 (20.2)	29 (29.6)		
Adherence	02 (2010)	00 (2012)	20 (2010)	0.007	
Good	213 (81.6)	140 (85.9)	73 (74.5)	0.007	
Partial	42 (16.1)	22 (13.5)	20 (20.4)		
Poor	6 (2.3)	1 (0.6)	5 (5.1)		
Previous education on inhaler use	249 (95.4)	156 (95.7)	93 (94.9)	0.768	
FSI-10	44.4 ± 4.7	47.6 ± 2.1	39.1 ± 2.2	< 0.001	

Table 1. Baseline characteristics of the COPD patients according to inhaler satisfaction

Data are presented as the mean ± standard deviation or number (percentage).

BMI = body mass index, CAT = chronic obstructive pulmonary disease assessment test, COPD = chronic obstructive pulmonary disease, DL_{co} = diffusion capacity for carbon monoxide, FEV_1 = forced expiratory volume in 1 second, FSI-10 = Feeling of Satisfaction with Inhaler questionnaire, FVC = forced vital capacity, GOLD = Global Initiative for Chronic Obstructive Lung Disease, mMRC = modified Medical Research Council.

Factors associated with high inhaler satisfaction

The predictors of high inhaler satisfaction are shown in **Table 3**. Higher BMI, non-current smoker, GOLD grades I and II, a mMRC score < 2, lower inhaler puff burden, once daily usage of inhaler, and good inhaler adherence were associated with high inhaler satisfaction in univariate analyses. Multivariate logistic regression analyses showed that mMRC scores < 2 (OR, 2.162; 95% CI, 1.224–3.819; P = 0.008), and good inhaler adherence (OR, 2.146; 95% CI, 1.061–4.342; P = 0.034) were independently associated with high inhaler satisfaction. The proportion of patients with high satisfaction were significantly higher in group with mMRC < 2 than group with mMRC ≥ 2 (68.5% vs. 52.5%, P = 0.010), and in group with good adherence than group with partial or poor adherence (65.7% vs. 47.9%, P = 0.021) (Fig. 3).

Questions	Total (N = 308)
Q1. Has it been easy to learn how to use the inhaler?	
Very	137 (44.5)
Fairly	149 (48.4)
Somewhat	16 (5.2)
Not very	5 (1.6)
Hardly at all	1 (0.3)
Q2. Was it easy to prepare the inhaler for use?	
Very	155 (50.3)
Fairly	145 (47.1)
Somewhat	6 (1.9)
Not very	2 (0.6)
Hardly at all	0 (0)
Q3. Was it easy to use the inhaler?	
Very	176 (57.1)
Fairly	117 (38.0)
Somewhat	8 (2.6)
Not very	7 (2.3)
Hardly at all	0 (0)
Q4. Was it easy to keep the inhaler clean and in good working condition	
Very	169 (54.9)
Fairly	130 (42.2)
Somewhat	7 (2.3)
Not very	2 (0.6)
Hardly at all	0 (0)
Q5. Was it easy to continue normal activities with the use of the inhale	. ,
Very	148 (48.1)
Fairly	128 (41.6)
Somewhat	29 (9.4)
Not very	3 (1.0)
Hardly at all	0 (0)
Q6. Did the inhaler fit your lips comfortably?	0 (0)
Very	175 (56.8)
Fairly	116 (37.7)
Somewhat	12 (3.9)
Not very	5 (1.6)
Hardly at all	0 (0)
Q7. Was using the inhaler easy in terms of size and weight?	0 (0)
Very	200 (64.9)
Fairly	107 (34.7)
Somewhat	1 (0.3)
Not very	0 (0)
Hardly at all	0 (0)
Q8. Was it easy to carry the inhaler with you?	109 (25 1)
Very Fairly	108 (35.1) 141 (45.8)
Somewhat	. ,
	54 (17.5)
Not very	5 (1.6)
Hardly at all Q9. After you've used the inhaler, do you have the feeling that you use	0 (0)
Very	178 (57.8)
Fairly	102 (33.1)
Somewhat	16 (5.2)
Not very	12 (3.9)
Hardly at all	
Q10. Overall, considering your responses to the previous questions, w	-
Very	146 (47.4)
Fairly	124 (40.3)
Somewhat	34 (11.0)
Not very	4 (1.3)
Hardly at all	0 (0)

Data are presented as the number (percentage).



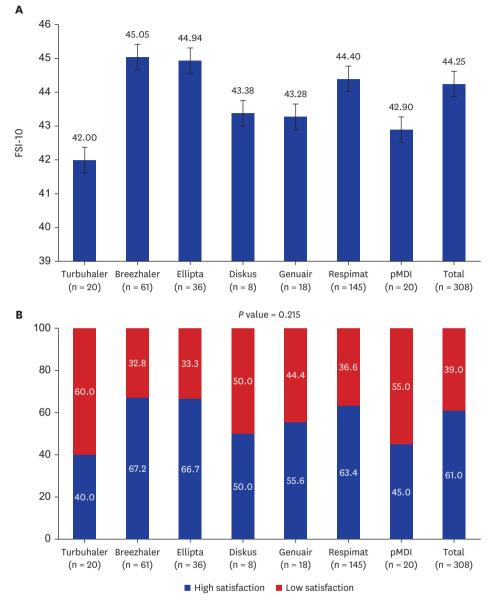


Fig. 2. Inhaler satisfaction according to inhaler type. **(A)** FSI-10 score according to inhaler type. **(B)** Proportions of respondents with high satisfaction according to inhaler type. FSI-10 = Feeling of Satisfaction with Inhaler questionnaire, pMDI = pressurized metered dose inhaler.

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DISCUSSION

Among the 261 COPD patients, 163 (62.5%) were highly satisfied with their inhaler device. There were no significant differences in FSI-10 scores among the inhaler devices. The percentages of high inhaler satisfaction for the Turbuhaler, Breezhaler, Ellipta, Diskus, Genuair, Respimat, and pMDI were 40.0%, 67.2%, 66.7%, 50.0%, 55.6%, 63.4%, and 45.0%, respectively. Factors independently associated with high inhaler satisfaction included mMRC score < 2 and good inhaler adherence.

The GOLD guidelines for COPD recommend consideration of patient preference when choosing an inhaler device. However, few studies have assessed inhaler satisfaction in COPD patients.^{4,9,10}

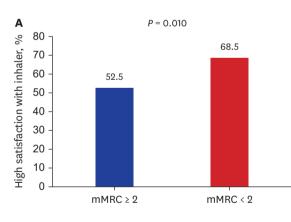
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Table 3. Predictors of high inhaler satisfaction in logistic regression analyses

Variables .	Univariate analyse	Univariate analyses		Multivariate analyses	
	OR (95% CI)	P value	OR (95% CI)	P value	
Age, yr	1.014 (0.981-1.047)	0.405			
Male	0.901 (0.322-2.519)	0.843			
BMI, kg/m²	1.082 (1.004-1.166)	0.039			
Smoking status					
Non-current smoker	1.974 (1.044-3.735)	0.037			
Current smoker	1.000				
Education level					
High (> 6 yr)	0.746 (0.442-1.259)	0.272			
Low (≤ 6 yr)	1.000				
COPD duration, yr	1.456 (0.976-1.106)	0.225			
GOLD grade		0.041			
1/11	1.848 (1.020-3.349)	0.043			
III/IV	1.000				
mMRC score					
< 2	1.967 (1.175-3.293)	0.010	2.162 (1.224-3.819)	0.008	
≥ 2	1.000				
CAT					
< 10	1.287 (0.778-2.131)	0.325			
≥ 10	1.000				
Aoderate exacerbations in the prior year	0.907 (0.546-1.507)	0.707			
Severe exacerbations in the prior year	0.647 (0.347-1.208)	0.170			
Puff burden, puffs/day	0.838 (0.688-1.021)	0.080			
Jsage of multiple inhalers	0.724 (0.396-1.325)	0.294			
Frequency of inhaler					
Once daily	1.656 (0.929-2.951)	0.087			
Twice daily	1.000				
Adherence					
Good	2.085 (1.107-3.926)	0.023	2.146 (1.061-4.342)	0.034	
Partial or poor	1.000				

BMI = body mass index, CAT = chronic obstructive pulmonary disease assessment test, CI = confidence interval, COPD = chronic obstructive pulmonary disease, GOLD = Global Initiative for Chronic Obstructive Lung Disease, mMRC = modified Medical Research Council, OR = odds ratio.



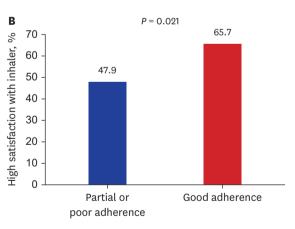


Fig. 3. Rates of high satisfaction according to mMRC score and inhaler adherence. mMRC = modified Medical Research Council.

Chrystyn et al.¹⁰ examined the relationship between inhaler satisfaction and treatment compliance in 1,443 COPD patients. They used a questionnaire consisting of 13 specific inhaler attributes scored using a 7-point Likert scale, where a score of 1 indicated "not at all satisfied," and a score of 7 indicated "very satisfied." In total, 75% of the patients had an overall satisfaction score of at least 5. In addition, there was a significant association between inhaler satisfaction and treatment compliance. Our results were similar; 87.7% of our

patients were "very" or "fairly" satisfied, and high inhaler satisfaction was associated with good inhaler adherence.

Zervas et al.⁹ estimated satisfaction with different DPI devices in Greek COPD patients using the FSI-10. The total mean FSI-10 was 40.8 ± 6.9 for the Diskus, 44.7 ± 4.4 for the Elpenhaler, and 41.5 ± 5.8 for the Turbuhaler. Severe COPD patients tended to feel greater satisfaction with their inhalers compared to those with mild or moderate disease, irrespective of the device used. In our study, GOLD grade I and II was not associated with high satisfaction, but low dyspnea symptom was associated with high satisfaction. The relationship between severity of COPD and inhaler satisfaction was uncertain until now. Further prospective and longitudinal studies are needed to identify this relationship.

Plaza et al.⁴ assessed inhaler satisfaction in 406 asthma and 410 COPD patients using the FSI-10 questionnaire. The asthma group was significantly more satisfied overall with their inhaler (44.1 ± 6.5 vs. 42.0 ± 7.7, P < 0.001), and significantly more satisfied on 7 of the 10 FSI-10 items. Treatment adherence was correlated with inhaler satisfaction, and a low CAT score in the COPD group was negatively correlated with inhaler satisfaction, suggesting that low CAT was associated with high inhaler satisfaction. Younger age, good disease control, previous inhaler training, and good adherence were associated with high satisfaction in multivariate analyses. In our study, age and previous inhaler training were not associated with inhaler satisfaction. Due to the nature of the baseline characteristics in our study, most participants were elderly COPD patients, the majority of whom (95.4%) had previously received inhaler training; this would have influenced our findings. In addition, it is thought that the large proportions of patients (95.4%) who received inhaler education compared to studies by Plaza et al.⁴ (69.5%) is related to the high inhaler satisfaction in our study.

Based on previous studies and our results, increased inhaler satisfaction led to increased inhaler adherence and better clinical outcomes. Organized and repeated inhaler education improved inhaler technique, adherence, and satisfaction.¹⁵ Thus, the importance of education in the use of inhalers cannot be overemphasized.

Multiple inhaler devices are now available, and there may be differences in patient satisfaction among them. A single-center randomized trial compared satisfaction among three DPIs (Genuair, Ellipta, and Breezhaler) in 133 healthy Hong Kong Chinese subjects aged > 40 years. In that study, Breezhaler was rated as more comfortable to use and carry. The overall satisfaction score was higher for Genuair than Ellipta or Breezhaler, where for Genuair clear guidelines on dose and inhalation are provided. However, that study excluded COPD and asthma patients, and validation studies are needed of affected patients.¹⁶ In a Greek study, FSI-10 scores for three DPIs (Diskus, Elpenhaler, and Turbuhaler) were estimated in 561 COPD patients. All three DPIs showed satisfactory results; the Elpenhaler received the highest scores in all age groups, followed by the Turbuhaler and Diskus devices.⁹ In our study, the Breezhaler was rated as the best device, followed by the Ellipta and Respimat inhalers, but there were no significant differences among the devices in the rates of high satisfaction. However, as there were large differences in frequency of use among the inhaler devices (Turbuhaler, n = 20; Breezhaler, n = 61; Ellipta, n = 36; Diskus, n = 8; Genuair, n = 18; Respimat, n = 145; and pMDI, n = 20), so the comparative results cannot be considered definitive.

There were several limitations to this study. First, it was a single-center study of COPD patients, and there were differences in the numbers of inhaler devices used among patients.

Thus, the results cannot be generalized. In addition, the duration of inhaler device use, which might influence inhaler satisfaction, was not evaluated. Second, of the 333 patients initially enrolled, seventy-two patients were excluded from analysis, which can lead to selection bias. Most of the excluded patients were lost during the study or changed the inhaler. Therefore, the high percentage of good adherence and satisfaction of inhaler in this study may have been overestimated. Third, adherence was self-reported with a single questionnaire according to whether the entire daily dose was taken. This can also cause high percentage of good adherence (81.6%). Previous study also reported extensive discrepancies between self-report and clinician report vs. electronic monitoring in using inhaler treatment.¹⁷ However, our study is meaningful, in that it focused on satisfaction with inhalers only in COPD patients that are widely used in current clinical practice. In addition, unlike other inhaler studies, it has the advantage of analyzing not only DPI but also a significant number of patients using SMI.

In conclusion, inhaler adherence and dyspnea symptom are associated with inhaler satisfaction in COPD patients. Effective strategies are needed including appropriate inhaler device selection, consideration of patient preference, and repeated inhaler education, to improve patient satisfaction of inhalers.

ACKNOWLEDGMENTS

We sincerely thank Mi Suk Lee for assistance with this study and Mi Jeong Nam for her invaluable efforts with respect to the data collection.

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