

# Game Changers

## HEALTHCARE BEHIND BARS– COMMUNICATION IS THE KEY

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Over 4000 men and women are committed to prison each year in NI, often with numerous co-morbidities and complex needs. Historically information sharing between community healthcare providers and prison healthcare has been limited, for security and operational reasons. Therefore when a patient arrived in prison no medical record followed and no information was given to the community GP informing them their patient was now in prison.

The South Eastern Trust Prison Healthcare team identified this communication between community providers and prison healthcare as a unique opportunity to improve health, reduce risk for patients and ensure continuity of care is maintained during the transition in and out of custody. From a community perspective the benefits of reducing illicit medication supply are well documented as often medications continued to be dispensed in a patient's absence.

Following collaboration with the Health and Social Care Boards, the Business Services Organisation, Northern Ireland Prison Service and the South Eastern Health and Social Care Trust a letter was composed to send to the GPs of all patients in HMP Maghaberry on their entry into prison. This letter advised GPs that their patient was in prison, to de-authorise any repeat medication and requested a short medical summary of their patient.

In this UK first of its kind project, over 5000 letters have been sent to date with very positive feedback from community GPs. This has now become embedded in our system with huge gains in regard to patient safety and collaborative working. The project was recognised nationally with an RCGP 'Bright Idea Award- High Impact'<sup>1</sup> and has been shared and replicated in the Welsh Prison Service.

### REFERENCES:

1. Kirk R. The GP Communication Project – Improving care and reducing cost. Royal College of General Practitioners. Bright Ideas Awards [Internet]. 2019 [cited 2020 Aug 4]. Available from: <https://www.rcgp.org.uk/clinical-and-research/resources/bright-ideas/the-gp-communication-project---improving-care-and-reducing-cost.aspx>

