Advance Care Planning in an Accountable Care Organization Is Associated with Increased Advanced **Directive Documentation and Decreased Costs**

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Abstract

Background: Advance care planning (ACP) documents patient wishes and increases awareness of palliative care options.

Objective: To study the association of outpatient ACP with advanced directive documentation, utilization, and costs of care.

Design: This was a case-control study of cases with ACP who died matched 1:1 with controls. We used 12 months of data pre-ACP/prematch and predeath. We compared rates of documentation with logit model regression and conducted a difference-in-difference analysis using generalized linear models for utilization and costs.

Setting/subjects: Medicare beneficiaries attributed to a large rural-suburban-small metro multisite accountable care organization from January 2013 to April 2016, with cross reference to ACP facilitator logs to find cases. *Measurements:* The presence of advance directive forms was verified by chart review. Cost analysis included all utilization and costs billed to Medicare.

Results: We matched 325 cases and 325 controls (51.1% female and 48.9% male, mean age 81). 320/325 (98.5%) ACP versus 243/325 (74.8%) of controls had a Healthcare Power of Attorney (odds ratio [OR] 21.6, 95% CI 8.6–54.1) and 172/325(52.9%) ACP versus 145/325 (44.6%) controls had Practitioner Orders for Life Sustaining Treatment (OR 1.40, 95% CI 1.02–1.90) post-ACP/postmatch. Adjusted results showed ACP cases had fewer inpatient admissions (-0.37 admissions, 95% CI -0.66 to -0.08), and inpatient days (-3.66 days, 95% CI -6.23 to -1.09), with no differences in hospice, hospice days, skilled nursing facility use, home health use, 30-day readmissions, or emergency department visits. Adjusted costs were \$9,500 lower in the ACP group (95% CI -\$16,207 to -\$2,793).

Conclusions: ACP increases documentation and was associated with a reduction in overall costs driven primarily by a reduction in inpatient utilization. Our data set was limited by small numbers of minorities and cancer patients.

Keywords: advance care planning; advance directives; healthcare costs; healthcare utilization; healthcare power of attorney; practitioner orders for life sustaining treatment

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Accepted November 7, 2017.

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Introduction

THE INSTITUTE OF Medicine REPORT, Dying in America, calls for more palliative and advance care planning (ACP) services in the U.S. healthcare system.¹ These services can lead to more appropriate care with better symptom relief at a lower cost.^{2,3} However, there is often a lack awareness of these services⁴ and patients are frequently too ill to make decisions for themselves near the end of life.⁵

ACP allows patients and families to consider and express preferences for care commensurate with their values through a facilitated discussion that is intended to be updated as circumstances change.^{6,7} ACP may be part of a broader palliative care delivery model^{8,9} and having an ACP increases the likelihood that individuals' wishes will be known, documented, and followed.^{10,11} ACP increases the quality of care¹² and can reduce caregiver stress, depression, and anxiety.¹³ The discussion is often facilitated by interprofessional team members, with physicians providing input on prognosis and treatment options. We expect increased physician engagement because the Center for Medicare and Medicaid Services (CMS) created provider billing options for ACP in January of 2016.¹⁴

ACP usually includes completing or reviewing the Healthcare Power of Attorney (HCPOA) document. If appropriate, a Practitioner Orders for Life Sustaining Treatment (POLST) document may be completed, which clarifies wishes for resuscitation, crosses home and healthcare settings, and can be translated into inpatient code status orders with patient affirmation. ACP may make it more likely that a POLST form is completed.¹⁵ The ACP discussion record itself does not suggest any particular choices within the HCPOA or POLST, and is not a medical order, but it gives families, surrogate decision makers, and healthcare providers a record of patients' preferences and values for informed choices as disease and age progress. ACP may lead to the often expressed goal of more patients dying outside of the hospital setting.^{12,16–18}

With regard to costs, inpatient palliative care consultation has shown benefits in both costs and utilization.^{19,20} While newer as a care delivery model, outpatient palliative care has also shown reduced costs of care.^{21–25} The impact of earlier use of hospice services on costs has been mixed.^{26–28} Minimal data exist regarding the impact of outpatient ACP on costs and utilization from a system perspective, including inpatient and outpatient costs. Also, studies have been heterogeneous in the patient populations and disease groupings studied, and the costs considered.²⁹

We examined the association of outpatient ACP with advance directive documentation rates, utilization, and costs in a cohort of patients who died compared to matched controls using accountable care organization (ACO) data. Our ACO made considerable investments in the ACP process to improve access, including efforts to improve the number and qualifications of ACP facilitators, over the time period 2008 to present.

Methods

We conducted a case–control study with patients with ACP serving as cases, and those without ACP serving as matched controls using three data sources: (1) ACO data, (2) an ACP facilitator logging database (Instant Data Entry Application [IDEA] v4.4; Health Catalyst[®], Salt Lake City, UT), and (3) EPIC[®] Electronic Medical Record (EMR) data. This study was approved by the regional institutional review board and we received permission from CMS to use our ACO data for research purposes.

The ACO data covered January 2013 to the end of April 2016. The ACO is multisite healthcare system serving a catchment area of nearly 3 million people that includes 11 hospitals, 75 outpatient practices, and more than 18,000 employees. During the study period, the system maintained over 150 active ACP facilitators. For plan years 2013–2016, there were 34,339, 36,463, 40,605, and 48,185 patients, respectively, considered attributed to the ACO. Data included individuals who received the majority of their care from our system as determined by an attribution algorithm used by CMS.³⁰

The IDEA ACP facilitator logging database is a webbased, external to the health record, HIPAA-compliant system used by ACP facilitators to log their ACP discussions. All facilitators are trained in how to log during a day-long course on facilitation that includes didactics, and from 2015 onward, included simulation with standardized patient actors.³¹

The ACP discussion record completed collaboratively by the facilitator and patient/family, along with separate files for HCPOA and/or POLST if generated, is scanned into the EPIC EMR and placed under the advanced directives (AD) tab. The EMR thus served as the source for notification in the dataset that a record of some kind was present under the AD tab. The EMR also provided the problem list and comorbidities that fed the matching algorithm, as well as the presence or absence of inpatient palliative care consultations.

Cases with ACP were found by cross-referencing the ACO data with the ACP logging database (Fig. 1). We used a 1:1 matching algorithm (Appendix Fig. 1) based on following variables: ACP date with the snapshot index date for controls, gender, race, age, Deyo adaptation of the Charlson Comorbidity Index (CCI),³² and an internally developed utilization risk score (similar to Medicare's Hierarchical Condition Categories model). This study's matching approach is further described in Appendix Figure 2.

Outcome variables included the presence of HCPOA and POLST forms, healthcare costs, and utilization. HCPOA and POLST forms were chosen because the presence of these forms illustrates documentation of patient surrogate decision makers and preferences. We began with the assumption that many ADs could come from outside the ACP process. Patients could have the following: no ADs, ADs completed outside of our system and scanned in, ADs completed in our system, but outside of the ACP process, or ADs completed as part of our system's ACP process.

We reviewed all charts to note the types of ADs and relevant preferences for future study, with adjudication of unclear items by appropriate coauthors (W.B., L.F.). Three cases in the ACP group were eliminated (two cases: no documentation of an ACP discussion, and one case: ACP discussion on admission to hospice). One case in the control group was eliminated for no log data and an older (2009)

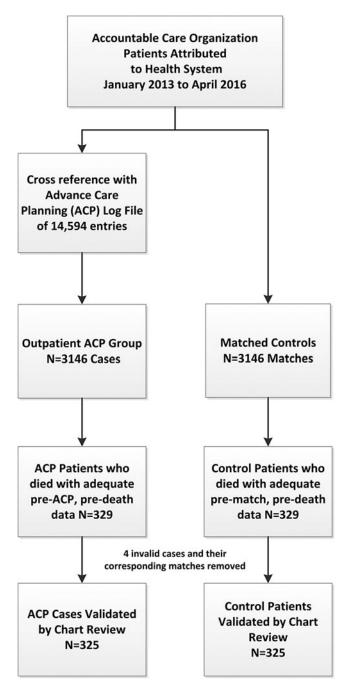


FIG. 1. Patient cohort selection and matching.

ACP discussion form (improper group assignment). All corresponding matches from excluded charts were excluded in the analysis.

The healthcare cost and utilization data included total healthcare expenditure, emergency department (ED) visits, hospital admission counts, readmissions by CMS definition, hospital days, ICU use count, ICU days, hospice use count, and hospice days. These variables were from the ACO dataset that included all claims paid by Medicare incurred inside or outside our system. We included all age groups insured by Medicare, because Medicare beneficiaries younger than 65 years of age may benefit significantly from ACP and may be high utilizers of healthcare services. Total expenditure included all Medicare payments.

Statistical analysis

Demographic summaries are presented with mean and standard deviation for continuous variables, and with frequency and percentage for categorical variables. Continuous variables were compared with unpaired *t*-tests and categorical variables with Chi-squared tests. For HCPOA and POLST presence, we employed a logit model adjusted for age, gender, race, CMS risk score, and comorbidities (congestive heart failure [CHF], Chronic Obstructive Pulmonary Disease [COPD], end-stage renal disease, and cancer). For utilization and cost, we performed a difference-in-difference analysis using a generalized linear model with log link and gamma distribution (expenditure), or Poisson distribution (utilizations) adjusted for above covariates. As the ACP group was slightly more ill than the control group even after matching, a difference-in-difference method was employed to remove this effect on utilization and cost. We collected utilization and cost data for the 12-month period before ACP date and 12-month period before death date. For those who did not have a full 12-month period between ACP date and death date (total n = 190 and each group n = 95), we used a multiple imputation method to fill out outcome variables. Ten imputed values were obtained for each missing observation with the mean used for the missing value. All costs were converted to 2016 U.S. dollars using Medical Component of Consumer Price Index. Since the number of patients with imputed observations was higher than initially anticipated (29% of all sample), sensitivity analyses were conducted for internal validity (1) using only existing data (removing imputed data) and (2) using six-month data for all samples without imputation method. A statistical significance level of 0.05 was set for all hypothesis tests. All analyses were conducted using Stata[®] version 12 (StataCorp, College Station, TX).

A return on investment (ROI) was calculated based on ACP intervention cost and its benefit to Medicare expenditure. ACP intervention cost added program start-up costs, maintenance administration costs, education costs for facilitator training, and the costs of time the facilitator spent with the patient. We assumed one hour of time to facilitate the discussion with salary cost of the facilitator taken as a weighted average of the interprofessional facilitators.

Results

We matched 325 cases and 325 controls (51.1% female and 48.9% male, mean age 81). Demographics, including urban/rural categories, as well as comorbidities are listed in Table 1. The ACP group had a slightly higher CCI and predicted utilization risk. The ACP group also had a slightly higher proportion of patients with CHF 51.7% vs. 44% (p=0.05), and a higher proportion of patients with COPD 61.5% versus 53.2% (p=0.032). We noted a statistically significant difference in the distribution of rural urban codes (see Table 1 for details).

In the 12 months before death, the ACP group had a higher proportion of HCPOA completed and captured in the EMR: 320/325 (98.5%) compared to the control group 243/325 (74.8%) (odds ratio [OR]: 21.6, 95% CI 8.6–54.1, p < 0.001). In addition, the ACP group had a higher proportion of POLST

Continuous variables		ACP (N=325)	Match ($N = 325$)
age	Mean (SD)	81.13 (8.54)	81.18 (8.19)
CMS risk score ^a	Mean (SD)	1.91 (1.16)	1.68 (1.12)
Predicted utilization rank	Mean (SD)	0.69 (0.25)	0.66 (0.25)
CCI	Mean (SD)	9.36 (2.95)	9.13 (2.68)
Categorical variables		N (%)	N (%)
Gender, N (%)	0:Female	166 (51.1)	166 (51.1)
$\mathbf{D}_{}$ $\mathbf{N}(0)$	1:Male	159 (48.9)	159 (48.9)
Race, <i>N</i> (%)	1:White or Caucasian	319(98.2)	319 (98.2)
CHE $M(0)^{b}$	2:Black	6(1.8)	6(1.8)
CHF, N (%) ^b	0:No	157 (48.3)	182 (56.0)
$CODD M(0/)^{c}$	1:Yes 0:No	168(51.7)	143 (44.0)
COPD, $N(\%)^{c}$		125 (38.5)	152 (46.8)
\mathbf{C}_{1}	1:Yes	200(61.5)	173(53.2)
Cancer, $N(\%)$	0:No 1:Yes	318 (97.8)	315 (96.9)
ECDD $M(0)$		7(2.2)	10(3.1)
ESRD, <i>N</i> (%)	0:No 1:Yes	185 (56.9)	201 (61.8)
Madiaana hanafaiany		140(43.1)	124 (38.2)
Medicare beneficiary $N(0/2)$	1:Aged without ESRD	307 (94.5)	314 (96.6)
entitlement reason, $N(\%)$	2:Aged with ESRD	13 (4.0)	8 (2.5)
	3:Disabled without ESRD	4(1.2)	3(0.9)
	4:ESRD only	1(0.3)	0 (0.0)
USDA rural-urban continuum codes, $N(\%)^d$	1:Metro: counties in metro areas of 1 million population or more	15 (4.6)	11 (3.4)
	2:Metro: counties in metro areas of 250,000 to 1 million population	144 (44.3)	157 (48.3)
	3:Metro: counties in metro areas of fewer than 250,000 population	92 (28.3)	54 (16.6)
	4:Nonmetro: urban population of 20,000 or more, adjacent to a metro area	59 (18.2)	77 (23.7)
	5:Nonmetro: urban population of 20,000 or more, not adjacent to a metro area	0 (0.0)	1 (0.3)
	6:Nonmetro: urban population of 2500 to 19,999, adjacent to a metro area	15 (4.6)	18 (5.5)
	7:Nonmetro: urban population of 2500 to 19,999, not adjacent to a metro area	0 (0.0)	3 (0.9)
	8:Nonmetro: completely rural or less than 2500	0 (0.0)	4 (1.2)

TABLE 1. DEMOGRAPHICS

Statistically significant differences are noted by references to footnotes.

^aWe found significant differences in the CMS risk score (p=0.01, t-test).

^bWe found significant differences in the CHF proportion (p=0.05, Chi-squared).

^cWe found significant differences in the COPD proportion (p = 0.03, Chi-squared).

^dWe found significant differences in the USDA Rural-Urban Continuum Codes (p=0.003, Chi-squared).

ACP, advance care planning; CMS, Center for Medicare and Medicaid Services; CCI, Charlson Comorbidity Index; CHF, congestive heart failure; COPD, chronic obstructive pulmonary disease; ESRD, end-stage renal disease; USDA, United States Department of Agriculture.

urban population, adjacent to a metro area

completed and captured in the EMR: 172/325 (52.9%) compared to the control group 145/325 (44.6%) (OR: 1.40, 95% CI 1.02–1.90, p=0.034). (See Appendix Fig. 3.) Adjusted results were similar with an odds ratio of 22.6 for HCPOA and 1.39 for POLST.

Total costs for both time periods, both unadjusted and adjusted, are presented in Figure 2. Detailed utilization and cost information are presented in Table 2. With regard to utilization, adjusted results showed ACP cases had fewer inpatient admissions (-0.37, 95% CI -0.66 to -0.08), and fewer inpatient days (-3.66, 95% CI -6.23 to -1.09), with no differences in hospice use, hospice days, skilled nursing facility use, home health use, 30-day readmissions, or ED

visits. Overall adjusted costs were \$9,500 lower in the ACP group (95% CI -\$16,207 to -\$2,793).

Results of the sensitivity analyses were consistent with Table 2. The first sensitivity analysis (Appendix Table 1) was a balanced subsample (n = 230 in each group) with removal of imputed values and found that overall adjusted annual costs were \$10,433 lower in the ACP group (95% CI –\$18,467 – \$2,398). The second sensitivity analysis, also without imputed values, used the entire sample but included six months of data pre-ACP, prematch, and six months predeath (Appendix Table 2). Six-month adjusted costs were also \$5,002 lower in the ACP group, although this was not statistically significant (95% CI –\$10,158 to \$155).

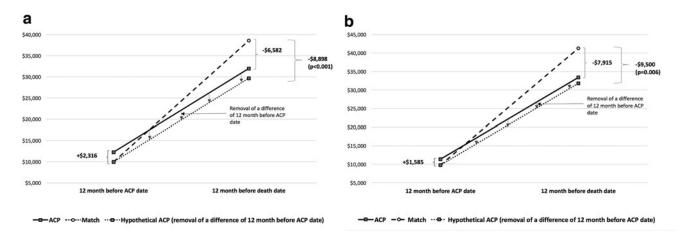


FIG. 2. Cost comparison. Costs were compared with a difference-in-difference method, using a generalized linear model with gamma distribution for expenditures (a) and a generalized linear model with gamma distribution adjusted by age, gender, race, CMS risk score, and comorbidities (CHF, COPD, ESRD, and cancer) (b). All expenditures were converted to 2016 U.S. dollars using the Medical Component of the Consumer Price Index. For patients (N=190 and each group N=95) who do not have a full 12-month period between ACP date and death date, we used a multiple imputation method. Ten imputed values were obtained for each missing observation with the mean used for the missing value. ACP, advance care planning; CHF, congestive heart failure; CMS, Center for Medicare and Medicaid Services; COPD, Chronic Obstructive Pulmonary Disease; ESRD, end-stage renal disease.

We found no statistical difference in inpatient palliative consultation rates between ACP 98/325 (30%) versus controls 82/325 (25%) (difference 4.9%, 95% CI –1.9 to 11.8, p=0.16). We found that costs in those with inpatient palliative care consults in the last 12 months of life were higher by \$10,394 (95% CI \$5,575-\$15,213). When inpatient palliative care consult was added as an adjustment variable for both groups in the generalized linear model, we found costs were -\$8,963 (95% CI -\$15,411 to -\$2,515) in ACPs versus controls.

From a program development perspective, the ACP program, including costs to train facilitators and time spent in facilitation, had a beneficial effect during the study period. The ACP program spent \$1,515,170 in intervention and execution costs in the community, and generated \$3,087,500 savings in Medicare expenditure in our sample. The net cost saving was \$1,572,330 and resulted in a 104% ROI (Table 3).

Discussion

We found that ACP was associated with an increased completion of HCPOA and POLST documentation. It is our hope that the AD documents reflect the outcome of rich facilitated discussions with patients and family. The primary effect is to engage patients and families in meaningful conversations that help relieve their anxiety and improve shared decisionmaking. We stress that any savings in utilization or costs with ACP should be viewed as a positive externality or side effect of ACP. From an ethical perspective, ACP holds with core concepts of respect for autonomy, beneficence, and justice.³³ Also, in the case of our system, ACP also aligns with the Ethical and Religious Directives of Catholic Healthcare Services.³⁴

Our results with regard to ACP and documentation rates are consistent with a recent systematic review without metaanalysis by Brinkman-Stoppelenburg et al., which found a positive impact of ACP on AD completion rates and compliance with end-of-life wishes.¹⁰ Past studies have included a prospective randomized effort by Detering et al. who found 18/154 (11.6%) elderly patients assigned to the ACP arm had surrogates designated pre-ACP versus 56/154 (36.4%) post-ACP intervention.¹³ In a retrospective cohort study of 54 intervention and 108 control patients, Chen et al. found advance directives completed in 98% of their Palliative Care Homebound Program (includes ACP elements) versus 31% of controls.²³ Bischoff et al. studied 4399 patients through a combination of survey and Medicare data and found that ACP was associated with less risk for inhospital death, and in contrast to our findings, they noted a greater likelihood of hospice use.¹²

We found that overall costs were less by \$9,500. This was driven primarily by a reduction in inpatient utilization, and did not appear to be due to increased hospice service use. There are few randomized trials of the impact of ACP on overall costs. Molloy et al. studied the impact of ACP-like discussions surrounding ADs for nursing home residents in Canada, and found reductions in hospital days along with reduction in costs of CAD \$1,748.³⁵ Engelhardt et al. assessed the impact of care coordination and assisting with ADs in high-risk patients and found that six-month costs were lower by \$4,172, which did not reach statistical significance, but over 40% in both groups were alive at study conclusion.³⁶ The SUPPORT trial,³⁷ which included telephonic end-of-life counseling by nurses, was secondarily analyzed by Hamlet et al. who found Medicare costs were \$1,913 lower in the intervention group in the last six months of life.³⁸ The SUPPORT trial itself included ACP-like elements and did not show improvements in the incidence of DNR orders, ICU utilization, or inpatient costs.³⁷

Various authors have found that inpatient palliative care consultation is cost effective.^{19,20} We found a higher number of consults in our ACP group, but this did not reach statistical significance. ACP may lead to more inpatient palliative care consultation or willingness to accept an offer of palliative consultation, which in turn may reduce inpatient LOS and thus utilization. While we cannot draw conclusions about the impact of inpatient consultation, those costs are captured for both groups. With regard to outpatient care, our system began

	ACP (N=325)	(1=325)	Match (N = 325) = Match (N = 325) = 0.000 Match (N = 325)	= 325)	Unadjusted ^a		Adjusted ^b	
	Pre-12 months before ACP date A	Last 12 months before death B	Pre-12 months before match date C	Last 12 months before death D	Difference-in-difference (B-D)-(A-C)	Ч	Difference-in-difference (B-D)-(A-C)	Ъ
Total expenditure ^c 95% CI IItilization	\$12,252	\$31,961	\$9936	\$38,544	-\$8898 -15449, -2347	0.008	_\$9500 -16207, -2793	0.006
Inpatient admissions 95% CI	0.47	1.42	0.28	1.55	-0.32 -0.610.03	0.032	-0.37 -0.66 -0.08	0.011
Inpatient days	3.07	9.29	1.90	11.47	-5.97 -0.73	0.012		0.005
ICU days (inpatient) 95% CI	0.06	1.87	0.01	1.98	-0.16 -0.16 -0.95 0.63	0.693	-0.24 -0.24 -1.06 0.58	0.570
Hospice use	0.04	1.20	0.12	1.25	0.03 0.03 -0.37, 0.42	0.890	-0.35 0.44	0.828
Hospice days 95% CI	0.90	23.85	3.33	26.81	-0.53 -0.53 11.52.10.47	0.925	-0.23 -11.15, 10.70	0.968
SNF use 95% CI	0.18	0.80	0.27	1.01	-0.12 -0.38, 0.15	0.386	-0.14 -0.41 0.12	0.296
HHA use 95% CI	0.32	0.60	0.21	0.56	-0.25, 0.13	0.534	-0.09 -0.27, 0.10	0.379
30-day readmissions 95% CI	0.11	0.23	0.03	0.23	-0.08 -0.08 -0.19_0.03	0.150	-0.09	660.0
ED visits 95% CI	0.10	1.62	0.09	1.55	-0.26, 0.39	0.707	-0.01 -0.32, 0.31	0.972
^a Generalized linear mode ^b Generalized linear mode cancer).	l with gamma distribu l with gamma distribu	ution (expenditure) or ition (expenditure) or	^a Generalized linear model with gamma distribution (expenditure) or Poisson distribution (utilizations) ^b Generalized linear model with gamma distribution (expenditure) or Poisson distribution (utilizations) nech.	ations). ations) adjusted by ag	^a Generalized linear model with gamma distribution (expenditure) or Poisson distribution (utilizations). ^b Generalized linear model with gamma distribution (expenditure) or Poisson distribution (utilizations) adjusted by age, gender, race, CMS risk score, and comorbidities (CHF, COPD, ESRD, and mcer).	e, and coi	norbidities (CHF, COPD, ESF	XD, and
^c All expenditures were co between ACP date and deal CI, confidence interval; S	nverted to 2016 U.S. a ch date, we used a mu NF, skilled nursing fa	dollar using Medical (iltiple imputation me acility; HHA, home ł	^c All expenditures were converted to 2016 U.S. dollar using Medical Component of Consumer Price Index. Note: For patients (<i>N</i> = 190 tween ACP date and death date, we used a multiple imputation method. Ten imputed values were obtained for each missing obset CI, confidence interval; SNF, skilled nursing facility; HHA, home health agency; ED, emergency department; LOS, length of stay.	ce Index. Note: For pi /ere obtained for each icy department; LOS,	^c All expenditures were converted to 2016 U.S. dollar using Medical Component of Consumer Price Index. Note: For patients ($N = 190$ and each group $N = 95$) who do not have a full 12-month period between ACP date and death date, we used a multiple imputation method. Ten imputed values were obtained for each missing observation with the mean used for the missing value. CI, confidence interval; SNF, skilled nursing facility; HHA, home health agency; ED, emergency department; LOS, length of stay.	N=95) w mean us	ho do not have a full 12-monthed for the missing value.	ı period

TABLE 2. UTILIZATION AND COSTS USING A DIFFERENCE IN DIFFERENCE METHOD

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		2013	2014	2015	<i>2016</i> ^a	Total
Cost of ACP						
Education program cost (\$) ^b	А	\$43,980	\$42,932	\$56,791	\$18,237	\$161,941
Number of ACPs done (person)	В	4672	3985	4448	1489	14,594
Weighted average cost per ACP (\$) ^c	С					\$29.54
Execution cost (\$)	$D = B \times C$					\$431,107
Maintenance cost of program (\$)	E	\$120,054	\$159,047	\$155,015	\$49,282	\$483,398
Start-up cost (\$)	F					\$438,724
Total ACP intervention cost (\$)	G = A + D + E + F					\$1,515,170
Benefit of ACP						
Reduced expenditure of last 12 months of life per patient (\$)	Н					\$9,500
Number of patients died (person)	I					325
Total benefit of ACP intervention (\$)	$J = H \times I$					\$3,087,500
ROI						
Total cost (\$)	K=G					\$1,515,170
Net benefit (total benefit-total cost) (\$)	L = J - K					\$1,572,330
ROI	$M = (L/K) \times 100$					104%

TABLE 3. RETURN ON INVESTMENT

^a2016 is a partial year of January–April.

^bEducation costs increased slightly with the addition of simulation.

^cWeighted average costs reflect that the majority of ACPs were facilitated by nurses and social workers. ROI, return on investment.

a small outpatient palliative care services operational phase in January 2016. Thus, it is unlikely this service had a large impact on the data presented.

Our study limitations include its retrospective correlative nature, which cannot determine causal relationships. Specifically, many unmeasured variables such as family support, socioeconomic status, and others could influence the choice to seek or access ACP, as well as the outcome variables of choosing to create advance directives or less resource-intense care. The ACP cohort was more ill than the control group pre-ACP and the process of being offered an ACP is likely biased in favor of more ill patients. This bias may occur through factors known to the referring individual prospectively, but not available to a regression model using retrospective data. However, using the difference-in-difference method helps account for this bias. The data revealed geographic variation in the cohorts, with the control group being slightly more urban. This could also have impacted both the predictor variable through access to ACP and the outcome variables. In studying the raw data, we found some regional variation in hospice use, but this did not impact our mean differences.

Minorities are not well represented in our data set, which threatens external validity in a more diverse population. While our data are limited to one healthcare system, the system is broad in scope and services, and the facilitated ACP process used by our system is in keeping with the recent consensus definition⁷ as well as other facilitated models.³⁹ Our study captured very few cancer patients. This may be an artifact of the coding of diagnoses that were pulled in an automated manner from billing data. We did not see differences between groups that would affect our comparison. Still, this limits our ability to draw conclusions about the impact of ACP on cancer patients. Lack of ACP in cancer patients, ⁴⁰ or that it is done in the cancer center context separate from our system's electronic health record.

As we consider the ROI for developing an ACP program, many noneconomic benefits accrue to patients and families, while the cost savings we measured accrue at the system (in shared risk), insurer (Medicare), and society level (in the case of publicly funded Medicare). We believe our ROI is a conservative estimate, given that uncaptured non-Medicare or Medicare non-ACO patients may have benefited during the same period of study. There are over 55 million Medicare beneficiaries⁴¹ with a death rate of 4.45% as of 2013⁴² (2.45 million annual decedents); thus, even small savings could be significant for the U.S. healthcare system.

Our conclusions are that ACP is a valuable service for patients and families, associated with improved documentation of patient's surrogates and choices, as well as reduced utilization and costs of care.

Acknowledgments

The authors wish to thank Mark Hohulin and Bryan Kaiser for early support in data acquisition, Jinma Ren for early design support, and Karen Renken, Jessica Fish, Kyle Mou, and Rebecca Ebert-Allen, for data acquisition.

Author Disclosure Statement

No competing financial interests exist.

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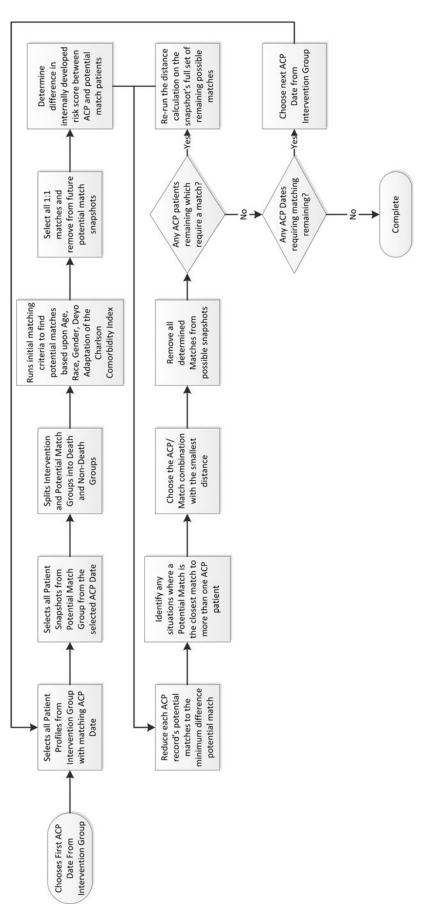
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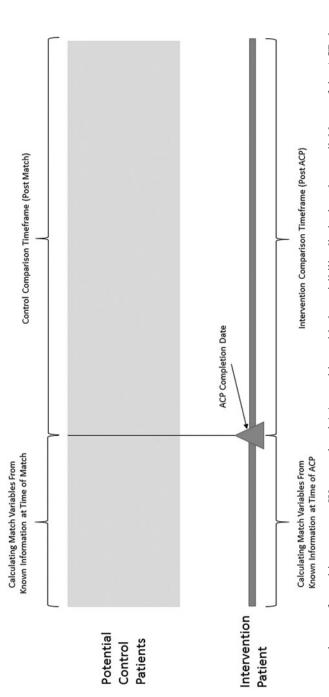
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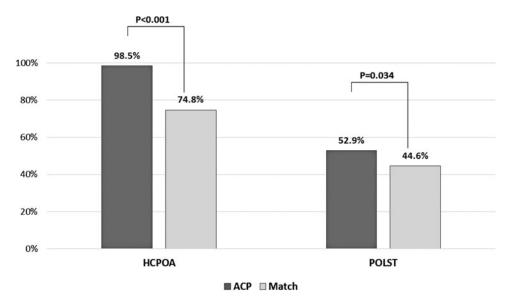
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APPENDIX FIG. 1. Matching algorithm details. We used a 1:1 matching algorithm and included the following variables: ACP date with the snapshot index date for controls, gender, race, age using nearest with maximum difference <3 years, Deyo adaptation of the Charlson Comorbidity Index (CCI) using diagnosis coding (nearest, maximum difference <2), and an internally developed utilization risk score (similar to Medicare's Hierarchical Condition Categories model). Both the CCI and the utilization risk score were calculated with information before the ACP date or snapshot index date for controls. This study's matching approach is further described in Appendix 2. The CMS risk score is presented in the demographics, but was not used for matching. CMS, Center for Medicare and Medicaid Services. ACP, advance care planning.



Conceptual map of matching process. We completed 1:1 matching with data visibility limited to that available as of the ACP date or snapshot index date for control patients. A custom data extraction program built a chronologically informed dataset for matching purposes. The program created snapshots of potential match patients, using only information available before the individual ACP dates. This provided views of all potential matches at all potential matching dates. The matching process then started at the first ACP date, used snapshots from that date in the dataset, determined the best control match based upon the matching criteria, and then removed the chosen match patient from all future snapshots. The process continued moving through all the ACP dates chronologically until all intervention patients were associated with a unique matching control **APPENDIX FIG. 2.** patient.



APPENDIX FIG. 3. In the twelve months prior to death, the proportion of Health Care Power of Attorney (HCPOA) and Practitioner Orders for Life Sustaining Treatment (POLST).

	ACP (N=230)	[=230)	$Match \ (N=230)$	V=230)	Unadjusted ^a	в	Adjusted ^b	
	Pre-12 months before ACP date A	Last 12 months before death B	Pre-12 months before match date C	Last 12 months before death D	Difference- in-difference (B-D)-(A-C)	Ч	Difference- in-difference (B-D)-(A-C)	Ч
Total expenditure ^c 95% CI Utilizations	\$11,367	\$29,542	\$8,113	\$36,720	-\$10,433 -18,467,-2,398	0.011	_\$10,781 _18,942, -2,619	0.010
Inpatient admissions 95% CI	0.44	1.36	0.27	1.51	-0.32 -0.67, 0.03	0.071	-0.41 -0.76 -0.06	0.021
Inpatient days	2.69	9.44	1.86	11.55	-2.95 -6.18, 0.23	0.073	-3.57 -6.75 -0.39	0.028
ICU days (inpatient) 95% CI	0.00	2.17	0.01	2.20	-0.02 NA	NA	-0.14 -1.25. 0.96	0.800
Hospice use	0.04	1.17	0.02	1.38	-0.23 -0.72. 0.25	0.345	-0.20 -0.66.0.27	0.412
Hospice days	0.88	23.78	0.52	31.10	-7.68 -21.05.5.69	0.260	-7.01 -19.94, 5.91	0.288
SNF use 95% CI	0.14	0.80	0.24	1.00	-0.09 -0.40, 0.22	0.557	-0.13 -0.44, 0.18	0.416
HHA use 95% CI	0.32	0.54	0.18	0.54	-0.14 -0.36, 0.09	0.230	-0.17 -0.39, 0.05	0.130
30-day readmissions 95% CI	0.12	0.22	0.03	0.23	-0.11 -0.24, 0.02	0.113	-0.12 -0.25 0.01	0.064
ED visit 95% CI	0.06	1.80	0.07	1.69	-0.29, 0.52	0.573	-0.029 -0.39, 0.34	0.877
^a Generalized linear model	with gamma distribution	1 (expenditure) or Poiss	^a Generalized linear model with gamma distribution (expenditure) or Poisson distribution (utilizations).	ls).				

APPENDIX TABLE 1. SENSITIVITY ANALYSIS OF RESULTS WITHOUT MULTIPLE IMPUTATION

^bGeneralized linear model with gamma distribution (expenditure) or Poisson distribution (utilizations) adjusted by age, gender, race, CMS risk score, and comorbidities (CHF, COPD, ESRD, and cancer).

⁷AII expenditures were converted to 2016 U.S. dollars using Medical Component of Consumer Price Index. ACP, advance care planning: CHF, congestive heart failure; CMS, Center for Medicare and Medicaid Services; COPD, Chronic Obstructive Pulmonary Disease; ESRD, end-stage renal disease; SNF, skilled nursing facility; ED, emergency department.

	ACP (N=325)	1 = 325	Match (N=325)	V = 325)	Unadjusted ^a	ed^{a}	Adjusted ^b	\mathcal{A}_{p}
	Pre-six months before ACP date A	Last six months before death B	Pre-six months before match date C	Last six months before death D	Difference- in-difference (B-D)-(A-C)	Р	Difference- in-difference (B-D)-(A-C)	Р
Total expenditure ^c 95% CI	\$8,014	\$20,958	\$6,812	\$24,315	_\$4,558 _9,416, 300	0.066	-\$5,002 -10158, 155	0.057
ULIIIZAUONS Inpatient admissions 05%, CI	0.27	1.03	0.20	1.10	-0.13 -0.36_0.00	0.247	-0.17 -0.30_0.06	0.143
Inpatient days	1.97	7.19	1.36	8.33	-0.00, 0.00 -1.74 2 05 0.27	0.106	-1.97	0.064
ICU days (inpatient)	0.05	1.55	0.00	1.53	-0.02 -0.02	0.946	-4.00, 0.11 0.98 5.07 7.04	0.750
Hospice use	0.03	1.00	0.08	0.95	-0.74, 0.09 0.10	0.430	-0.01, 1.04 0.11	0.393
Hospice days	0.71	18.52	2.28	18.36	-0.13, 0.30 1.73 5.07 0.53	0.618	-0.13, 0.37 1.80 5.04 0.54	0.606
SNF use	0.11	0.59	0.19	0.69	-0.01, 0.02 -0.02	0.889	-5.04, 0.04 -0.03	0.764
93% CI HHA use 05% CI	0.21	0.38	0.13	0.37	-0.23, 0.20 -0.07	0.339		0.237
30-day readmissions	0.06	0.20	0.02	0.17		0.891	-0.22, 0.00 -0.02 0.17 0.12	0.773
ED visit 95% CI	0.08	1.15	0.06	1.06	-0.09, 0.00 0.07 -0.18, 0.31	0.588	-0.17, 0.13 0.029 -0.21, 0.27	0.814

^oGeneralized linear model with žamma distribution (expenditure) or Poisson distribution (utilizations) adjusted by age, gender, race, CMS risk score, and comorbidities (CHF, COPD, ESRD, and cancer). ^cAll expenditures were converted to 2016 U.S. dollars using Medical Component of Consumer Price Index. LOS, length of stay.