

# Adverse Reactions to Facemasks in Health-Care Workers: A Cross-Sectional Survey

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**Background:** Coronavirus disease 2019 (COVID-19) has developed into a worldwide pandemic, which presents several challenges for frontline health-care workers (HCWs). HCWs are highly prone to various skin diseases due to prolonged use of personal protective equipment (PPE). The most frequently used type of PPE is facemasks. To effectively control adverse skin reactions, there is an urgent need for a range of preventive practices.

**Methods:** This cross-sectional study was conducted at 12 hospitals in Zhejiang province, China. HCWs were invited to participate in the web survey. Data were extracted by two independent reviewers using a predesigned data collection form and analyzed with SPSS 20.0.

**Results:** A total of 1147 questionnaires were collected, and of these, 1090 (95.03%) were valid and returned. The incidence of chest tightness and shortness of breath and face eczema was significantly higher in HCWs wearing N95 facemasks (41.91%; 31.62%) than in the HCWs wearing medical facemasks (38.05%,  $P = 0.010$ ; 21.91%,  $P = 0.012$ ). The incidence of ear pain and indentation was significantly higher in HCWs wearing hang-facemasks (83.81%) than in HCWs wearing strains-facemasks (61.19%,  $P < 0.001$ ). The incidence of ear pain and indentation was significantly higher in HCWs wearing indiscriminating size code facemasks (79.88%) than in the HCWs wearing discriminating size code facemasks (67.86%,  $P = 0.031$ ). There was a significant reduction ( $P < 0.001$ ) in the incidence of HCWs without adverse reactions (ADRs) with increasing time wearing facemasks.

**Conclusion:** Incidence of ADRs does not significantly increase with the durations of mask wear where wearing mask time exceeded 4 hours per day. The medical staff generally wore masks for more than 4 hours per day; therefore, we recommend taking 15 min of rest after 2 hours of mask-wearing. Results in this study support the conclusion that the type of strain-facemasks and discriminating size code facemasks has a lower incidence of ADRs than other type of medical facemasks.

**Keywords:** facemask, health care, COVID-19, coronavirus, dermatitis, skin care, protective equipment

## Introduction

The new coronavirus creates a challenging environment for all frontline health-care workers (HCWs). To reduce the exposure of human populations to life-threatening diseases, personal protective equipment (PPE) is essential.<sup>1</sup> HCWs are extremely vulnerable to various skin diseases due to skin friction, hyper-hydration effects, and contact reactions.<sup>2</sup> Certain studies have indicated that HCWs are using PPE, for example, caps, goggles, face shields, surgical masks, gowns, and gloves, which have been related to the development of certain cutaneous manifestations.<sup>3,4</sup> Recently, several related studies on the prevalence of skin injuries among medical staff wearing PPE have been published. Jiang et al<sup>5</sup> found this prevalence rate to be 42.8%. In another report, the prevalence of skin damage was 97.0%, with the nasal bridge being the most commonly affected site (83.1%).<sup>6</sup>

Facemasks are one of the essential components of PPE for HCWs and civilians during the COVID-19 pandemic.<sup>7,8</sup> Moreover, the applicability of facemasks has been validated for preventing the transmission of the human coronavirus and the influenza virus from symptomatic individuals.<sup>7,9,10</sup> However, the prolonged wearing of facemasks can exacerbate the

prevalence of adverse reactions (ADRs) of facial skin and potential skin disease;<sup>4,11–14</sup> in particular, HCWs are more vulnerable than the general populace to the disruption of the skin barrier.<sup>15,16</sup> Therefore, the aim of this research is to study the characteristics of the adverse reactions to facemasks in HCWs to provide a reference for facemask manufacturers and the government to formulate relevant measures to reduce the incidence of ADRs due to the prolonged wearing of facemasks.

## Methods

This cross-sectional study used an online survey distributed as a web link. The questionnaire was distributed to different hospitals in Zhejiang Province, China, using WhatsApp. The questionnaire was distributed between August and September 2021. A total of 1147 questionnaires were collected, and of these, 1090 (95.0%) were valid and returned.

The study was conducted in accordance with the Declaration of Helsinki and approved by the regional ethics committee (Zhejiang Rongjun Hospital, approval number: YAN 2020–033), and all participants provided informed consent.

Survey data was collected from HCWs, including doctors, nurses, pharmacists, technicians, and other hospital workers. Only individuals between 18 and 60 years of age and those wearing facemasks without underlying skin disease were included in the study. The voluntary, anonymous, cross-sectional survey we administered had three sections: (a) demographic information, including age, sex, occupation, hospital department, and medical institution level; (b) facemask use details, including types of facemasks, duration of wearing facemasks, and frequency of wearing facemasks; (c) questions about facemask wearing-related ADRs, including ADR symptoms and signs. Two experts in medical terminologies have annotated the questionnaire alongside plain language, for example, chest tightness and shortness refers to difficulty breathing, shortness of breath, or feeling like you cannot breathe enough air.

Data were analyzed by SPSS statistical software (version 20.0, IBM SPSS Inc, Chicago, IL, USA). Count data are expressed as percentages (%), while measurement data are presented as mean  $\pm$  SD. Comparison of means between groups was performed by a Mann–Whitney *U*-test, Fisher's exact test, or  $r \times c$  chi-square test.  $\alpha = 0.05$  was the test level. Spearman correlation was calculated. The differences were considered significant at *P* values of less than 0.05.

## Results

### General Characteristics

A total of 1147 questionnaires were collected; of these, 1090 (95.03%) were returned and valid. Of 1090 participants, more than half of the study participants (57.98%) were in the age range of 20–35 years, 857 (78.62%) participants were female, 636 (58.3%) participants were nurses, 489 (44.86%) participants worked in general wards, and 734 (66.42%) participants had a skin allergy history. More than half of the hospitals were ranked as secondary hospitals (60.46%), followed by tertiary hospitals (36.33%) and primary hospitals (3.21%). The vast majority of facemask types were surgical masks (98.26%), whereas only 1.74% were N95 masks; 79.91% of participants wore facemasks hanging over the ears, while the other (20.09%) wore straps; 94.86% of participants the facemasks discriminating a size code. In terms of duration, the highest proportion of participants wore facemasks for 6–8 hours (32.66%), followed by 4–6 hours (29.72%), 8–10 hours (23.85%), >12 hours (8.99%), and 10–12 hours (4.77%). There were significant differences in the incidence of ADRs across different occupations, departments, hospital ranks, facemask models, discriminating size codes, and durations of mask wear ( $P < 0.001$ ,  $P = 0.013$ ,  $P = 0.004$ ,  $P = 0.007$ ,  $P = 0.042$ ,  $P < 0.001$ , respectively). There was no significant correlation between the incidence of ADRs and the durations of mask wear (Spearman test,  $r = 0.7$ ,  $P = 0.188$ ). Incidence of ADRs does not significantly increase with the durations of mask wear where wearing mask time exceeded 4 hours. The sociodemographic characteristics and facemasks of the participants are summarized in Table 1.

### Associations Between Facemask Types and ADR Types

Of the 1090 participants, 954 wore medical facemasks, while 136 wore N95 facemasks. The incidence of chest tightness and shortness of breath and face eczema was significantly higher in HCWs wearing N95 facemasks (41.91%; 31.62%) than in HCWs wearing medical facemasks (38.05%,  $P = 0.010$ ; 21.91%,  $P = 0.012$ ). There was no significant difference in ADR incidence for upper respiratory symptoms, nose pain or indentation, damaged skins on

**Table 1** The Sociodemographic Characteristics and Facemask Characteristics of the Participants (n = 1090)

Characteristic	Classification	Total Participants (%)	Adverse Reactions (%)	No Adverse Reactions (%)	P value
Age (years)	20–35	632(57.98%)	559(88.45%)	73(11.55%)	0.230
	35–45	347(31.83%)	311(89.63%)	36(10.37%)	
	45–55	100(9.17%)	93(93.00%)	7(7.00%)	
	> 55	11(1.01%)	10(90.91%)	1(9.09%)	
Gender	Male	233(21.38%)	213(91.42%)	20(8.58%)	0.237
	Female	857(78.62%)	760(88.68%)	97(11.32%)	
Occupation	Doctor	454(41.65%)	427(94.05%)	27(5.95%)	<0.001*
	Nurse	636(58.3%)	546(85.85%)	90(14.15%)	
Department	General outpatient clinic (including medical technicians)	387(35.50%)	355(91.73%)	32(8.27%)	0.013*
	Emergency ward	56(5.14%)	52(92.86%)	4(7.14%)	
	General ward	489(44.86%)	433(88.55%)	56(11.45%)	
	Operation room	86(7.89%)	68(79.07%)	18(20.93%)	
	ICU	56(5.14%)	49(87.50%)	7(12.50%)	
	Fever outpatient	7(0.64%)	7(100.00%)	0(0%)	
	Other	9(0.83%)	9(100.00%)	0(0%)	
Skin allergy history	Yes	231(21.19%)	220(95.24%)	11(4.76%)	0.082
	No	734(66.42%)	628(86.74%)	96(13.26%)	
	Unsure	135(12.39%)	125(92.59%)	10(7.41%)	
Hospital rank	Primary hospital	35(3.21%)	35(87.50%)	5(12.50%)	0.004*
	Secondary hospital	659(60.46%)	605(91.81%)	54(8.19%)	
	Tertiary hospital	396(36.33%)	338(85.35%)	58(14.65%)	
Facemask type	N 95	19(1.74%)	19(100.00%)	0(0%)	0.153
	Surgical mask	1071(98.26%)	954(89.08%)	117(10.92%)	
Facemask model	Hanging ear	871(79.91%)	789(90.59%)	82(9.41%)	0.007*
	Strains	219(20.09%)	184(84.02%)	35(15.98%)	
Discriminating size code	Yes	56(5.14%)	45(80.36%)	11(19.64%)	0.042*
	No	1034(94.86%)	928(89.75%)	106(10.25%)	
Duration of mask wear <sup>#</sup>	4–6 hours	324(29.72%)	264(81.48%)	60(18.51%)	<0.001*
	6–8 hours	356(32.66%)	319(89.61%)	37(10.39%)	
	8–10 hours	260(23.85%)	248(95.38%)	12(4.62%)	
	10–12 hours	52(4.77%)	50(96.15%)	2(3.85%)	
	> 12 hours	98(8.99%)	92(93.88%)	6(6.12%)	

**Notes:** P values were obtained using the Mann–Whitney U-test; <sup>#</sup>Health care workers wore facemasks for more than 4 hours a day; \*P ≤ 0.05.

**Abbreviation:** ICU, intensive care unit.

nose, ear pain or indentation, facial skin pain or indentation, or damaged facial skin (detailed data are shown depicted in Table 2).

## Associations Between Facemask Models and ADR Types

Of the 1090 participants, 871 wore hang-facemasks, while 219 wore strain-facemasks. The incidence of ear pain and indentation was significantly higher in HCWs wearing hang-facemasks (83.81%) than in HCWs wearing strain facemasks (61.19%,  $P < 0.001$ ). There was no significant difference in ADR incidence for upper respiratory symptoms, chest tightness and shortness of breath, nose pain or indentation, damaged skins on nose, facial skin pain or indentation, face eczema, or damaged facial skin (detailed data are shown in Table 3).

**Table 2** Associations Between Facemask Types and ADRs Types

Characteristic	Surgical Facemask (n = 954)	N95 Facemask (n = 136)	$\chi^2$ /Fisher	P value
Upper respiratory symptoms	73 (7.65%)	16 (11.76%)	2.685	0.101
Chest tightness and shortness of breath	363 (38.05%)	57 (41.91%)	6.626	0.010*
Nose pain and indentation	217 (22.75%)	40 (29.41%)	2.935	0.088
Damaged skins on nose	136 (14.26%)	22 (16.18%)	0.354	0.552
Ear pain and indentation	754 (79.04%)	110 (80.88%)	0.247	0.619
Facial skin pain and indentation	358 (37.53%)	47 (34.56%)	0.449	0.503
Face eczema	209 (21.91%)	43 (31.62%)	6.314	0.012*
Damaged facial skin	57 (5.97%)	12 (8.82%)	1.629	0.202
Other ADRs	91 (9.54%)	10 (7.35%)	0.676	0.411
No significant ADRs	136 (14.26%)	18 (13.24%)	0.102	0.749

Notes: P values were obtained using the Mann–Whitney U-test; \*P ≤ 0.05.

Abbreviation: ADRs, adverse reactions.

**Table 3** Associations Between Facemask Models and ADRs Types

Characteristic	Hanging Ear (n = 871)	Strains (n = 219)	$\chi^2$ /Fisher	P value
Upper respiratory symptoms	70 (8.04%)	19 (8.68%)	0.095	0.758
Chest tightness and shortness of breath	261 (29.97%)	69 (31.51%)	0.197	0.657
Nose pain and indentation	210 (24.11%)	52 (23.74%)	0.013	0.910
Damaged skins on nose	125 (14.35%)	33 (15.06%)	0.073	0.788
Ear pain and indentation	730 (83.81%)	134 (61.19%)	54.504	<0.001*
Facial skin pain and indentation	323 (37.08%)	82 (37.44%)	0.010	0.922
Face eczema	204 (23.42%)	48 (21.92%)	0.223	0.637
Damaged facial skin	54 (6.20%)	15 (6.85%)	0.124	0.724
Other ADRs	42 (4.82%)	25 (11.42%)	13.188	<0.001*
No significant ADRs	104 (11.94%)	50 (22.83%)	17.108	<0.001*

Notes: P values were obtained using the Mann–Whitney U-test; \*P ≤ 0.05.

Abbreviation: ADRs, adverse reactions.

## Associations Between Facemask Discriminating Size Code and ADR Types

Of the 1090 participants, 1034 wore undiscriminating size code facemasks, and 56 wore discriminating size code facemasks. The incidence of ear pain and indentation was significantly higher in HCWs wearing undiscriminating size code facemasks (79.88%) than in HCWs wearing discriminating size code facemasks (67.86%,  $P = 0.031$ ). There was no significant difference in ADR incidence for upper respiratory symptoms, chest tightness and shortness of breath, nose pain or indentation, damaged skins on nose, facial skin pain or indentation, face eczema, or damaged facial skin (detailed data are shown in Table 4).

## Associations Between Durations of Mask Wear and ADR Types

The proportion of HCWs wearing facemasks for 4–6 hours, 6–8 hours, 8–10 hours, 10–12 hours, and >12 hours per day was 29.72%, 32.66%, 23.85%, 4.77%, and 8.99%, respectively. Significant differences were observed in ADRs for upper respiratory symptoms, chest tightness and shortness of breath, nose pain and indentation, damaged skins on nose, ear pain and indentation, facial skin pain and indentation, and face eczema. There was a significant reduction ( $P < 0.001$ ) in the incidence of HCWs without ADRs with increasing time wearing facemasks (detailed data are shown in Table 5).

**Table 4** Associations Between Facemask Discriminating Size Code and ADRs Types

Characteristic	Discriminating Size Code (n = 56)	Undiscriminating Size Code (n = 1034)	$\chi^2$ /Fisher	P value
Upper respiratory symptoms	6 (10.71%)	63 (6.09%)	1.967	0.157
Chest tightness and shortness of breath	21 (37.50%)	403 (38.97%)	0.049	0.826
Nose pain and indentation	15 (26.79%)	241 (23.31%)	0.358	0.550
Damaged skins on nose	8 (14.28%)	150 (14.51%)	0.002	0.963
Ear pain and indentation	38 (67.86%)	826 (79.88%)	4.675	0.031*
Facial skin pain and indentation	19 (33.93%)	386 (37.33%)	0.263	0.608
Face eczema	11 (19.64%)	240 (23.21%)	0.381	0.537
Damaged facial skin	6 (10.71%)	63 (6.09%)	1.913	0.160
Other ADRs	5 (8.93%)	97 (9.38%)	0.013	0.910
No significant ADRs	12 (21.43%)	142 (13.73%)	2.593	0.107

**Notes:** P values were obtained using the Mann–Whitney U-test; \*P ≤ 0.05.

**Abbreviation:** ADRs, adverse reactions.

**Table 5** Associations Between Durations of Mask Use and ADRs Types

	4–6 Hours (n = 324)	6–8 Hours (n = 356)	8–10 Hours (n = 260)	10–12 Hours (n = 52)	> 12 Hours (n = 98)	$\chi^2$	P value
Upper respiratory symptoms	17 (5.25%)	24 (6.74%)	28 (10.77%)	6 (11.54%)	14 (14.29%)	32.246	<0.001*
Chest tightness and shortness of breath	98 (30.25%)	138 (38.76%)	113 (43.46%)	48 (92.31%)	47 (47.96%)	75.545	<0.001*
Nose pain and indentation	51 (15.74%)	83 (23.31%)	69 (26.54%)	15 (28.85%)	36 (36.73%)	22.676	<0.001*
Damaged skins on nose	33 (10.18%)	42 (11.80%)	42 (16.54%)	12 (23.08%)	29 (29.59%)	22.036	<0.001*
Ear pain and indentation	229 (70.68%)	285 (80.06%)	220 (84.62%)	46 (88.46%)	84 (85.71%)	24.354	<0.001*
Facial skin pain and indentation	89 (27.47%)	121 (33.99%)	110 (42.31%)	24 (46.15%)	51 (52.04%)	28.511	<0.001*
Face eczema	51 (15.74%)	56 (15.73%)	67 (25.77%)	10 (19.23%)	37 (37.76%)	32.085	<0.001*
Damaged facial skin	20 (6.17%)	21 (5.90%)	18 (6.92%)	5 (9.62%)	5 (5.10%)	1.475	0.807
Other ADRs	30 (9.26%)	25 (7.02%)	30 (11.54%)	1 (1.92%)	12 (12.24%)	8.219	0.072
No significant ADRs	76 (23.46%)	48 (13.48%)	20 (7.69%)	3 (5.77%)	7 (7.14%)	39.175	<0.001*

**Notes:** P values were obtained using an  $r \times c$  chi-square test; \*P ≤ 0.05.

**Abbreviation:** ADRs, adverse reactions.

## Discussion

“Facemasks” is a term used for a wide range of face protective equipment that can reduce the transmission of infectious droplets. The purpose of surgical masks is to protect patients with open wounds from possible surrounding infectious agents during surgery. The applicability of surgical masks for preventing the transmission of the human coronavirus and the influenza virus from symptomatic individuals has been confirmed.<sup>7,17,18</sup>

Therefore, experts, including the Centers for Disease Control and Prevention, have widely recommended that people wear facemasks to prevent the spread of COVID-19, especially in public.<sup>9,10,19</sup> However, the prolonged wearing of facial PPE, especially tight-fitting PPE, can cause various skin injuries, such as contact dermatitis, urticaria, skin tears, blisters, and pressure ulcers.<sup>20</sup> It is almost impossible for HCWs to avoid wearing masks for a long time; therefore, minimizing and treating ADRs is a challenge.

A survey found that over one-quarter of children experienced breathing discomfort attributed to facemasks.<sup>21</sup> Accordingly, we found that 38.53% of HCWs wearing facemasks for over 4 hours experienced chest tightness and shortness of breath, and the incidence of chest tightness and shortness of breath was significantly higher in HCWs wearing N95 facemasks (41.91%) than in HCWs wearing medical facemasks (38.05%). It is possible that the air and water vapor transmittance of N95 masks higher than surgical masks.<sup>22</sup> The microclimate conditions inside and

outside of N95 facemasks and surgical masks may be different. Compared to N95 masks, the outer surface temperature and humidity of surgical masks are higher, while the inner surface temperature and humidity are lower.<sup>23</sup>

It has been reported that N95 masks may cause more facial ADRs and higher levels of discomfort compared to other masks.<sup>24</sup> Additionally, Zuo et al<sup>24</sup> pointed out that N95 masks are the least breathable and cause more pressure than other types of masks, which may increase the number of facial ADRs, including acne, pruritus, and skin rash. Moreover, N95 masks have been reported to create a closer, moister, and warmer environment; consequently, skin microbial populations associated with facial skin disease may increase ADRs.<sup>25</sup>

Wearing a facemask has also been shown to lead to increased sebum production in areas not touched by the mask.<sup>26</sup> The occlusion of the pilosebaceous unit by a tight facemask may trigger acne.<sup>27</sup> Additionally, facemasks may contain rubber bands, glue, or metal clips that may cause irritation or allergic contact dermatitis.<sup>13,15,28</sup> We found a similar result in this study. The incidence of face eczema was significantly higher in HCWs wearing N95 masks (31.62%) than in HCWs wearing medical facemasks (21.91%). Daye et al<sup>29</sup> found significant acne in HCWs using N95 masks, whereas surgical masks did not contribute significantly to its development.

Since all facemasks do not have the same size and shape, we investigated the relationships of facemask models and discriminating size codes with ADR types. The incidence of ear pain and indentation was significantly higher in HCWs wearing hang-facemasks (83.81%) and indiscriminating size code facemasks (79.88%) than in HCWs wearing strain-facemasks (61.19%) and discriminating size code facemasks (67.86%). This might be because of the hang-facemasks' and discriminating size code facemasks' inability to regulate the degree of tightness, resulting in those with larger heads being more prone to ear pain and indentation.

Li et al<sup>23</sup> found that N95 masks resulted in more significant ADRs than surgical masks, but this phenomenon was not found in this survey, which may be caused by the following reasons: the wearing time was the cumulative daily wearing time; the medical staff wore masks for more than 4 hours per day. The question of whether N95 masks lead to a higher incidence of ADRs than surgical masks with prolonged wear needs further experimental confirmation. However, the prolonged use of facemasks can lead to excessive maceration and disruption of the skin barrier.<sup>4</sup> Long-term use of facemasks, as well as a lack of appropriate cleaning and relief of skin stress, may also exacerbate underlying skin conditions and potentially spread bacteria.<sup>14</sup>

With the deepening of the research, the description of ADRs associated with face mask wearing is more detailed and accurate. Yaqoob et al<sup>30</sup> found that oily-skinned female HCWs wearing N-95 masks most prone to acne eruption on cheeks.

Based on our results, some measures should be taken to prevent and control ADRs. The World Health Organization guidelines and instructions on the proper use of facemasks, such as encouraging HCWs to be aware of and follow CDC-recognized protocols for mask-wearing, can minimize ADRs.<sup>31</sup> Moreover, we have several recommendations for reducing the incidence of adverse reactions: 1) taking 15 min of rest after 2 hours of mask-wearing; 2) ensuring proper cleaning, including hand washing or sanitizing with water and soap, before putting on and removing the mask;<sup>32</sup> and 3) using a moisturizer after face wash, keeping skin makeup-free, choosing the right facemask size code,<sup>33</sup> and avoiding usage of moisturizer multiple times per day.<sup>14</sup>

## Limitations

The clinical signs and severity of ADRs in this study were all intuitive and not assessed by any dermatologist. The participants with underlying diseases but not skin disease were not excluded from the study. In addition, this study did not evaluate the protective effect of different types of facemasks. However, the literature on the protective effects of different types of facemasks is disputable. Loeb et al<sup>34</sup> reported that surgical masks were non-inferior in preventing laboratory-confirmed influenza compared with N95 masks, but their findings were criticized for various study limitations.<sup>35,36</sup> Conversely, another study using a cluster-randomized clinical trial found that medical masks led to twice the infection rate of N95 masks.<sup>37</sup> Therefore, the protective effects of different types of facemasks need to be confirmed by further research.

## Conclusions

Incidence of ADRs does not significantly increase with the durations of mask wear where wearing mask time exceeded 4 hours per day. The medical staff generally wore masks for more than 4 hours per day; therefore, we recommend taking

15 min of rest after 2 hours of mask-wearing. Results in this study support the conclusion that the type of strain-facemasks and discriminating size code facemasks has a lower incidence of ADRs than other type of medical facemasks.

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## Disclosure

The authors report no conflicts of interest in this work.

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