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## Original Article

# An Efficient Taguchi Approach for the Performance Optimization of Health, Safety, Environment and Ergonomics in Generation Companies



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#### ABSTRACT

*Background:* A unique framework for performance optimization of generation companies (GENCOs) based on health, safety, environment, and ergonomics (HSEE) indicators is presented.

Methods: To rank this sector of industry, the combination of data envelopment analysis (DEA), principal component analysis (PCA), and Taguchi are used for all branches of GENCOs. These methods are applied in an integrated manner to measure the performance of GENCO. The preferred model between DEA, PCA, and Taguchi is selected based on sensitivity analysis and maximum correlation between rankings. To achieve the stated objectives, noise is introduced into input data.

*Results*: The results show that Taguchi outperforms other methods. Moreover, a comprehensive experiment is carried out to identify the most influential factor for ranking GENCOs.

*Conclusion:* The approach developed in this study could be used for continuous assessment and improvement of GENCO's performance in supplying energy with respect to HSEE factors. The results of such studies would help managers to have better understanding of weak and strong points in terms of HSEE factors.

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## 1. Introduction

Health, safety, and environment (HSE) at the operational level will strive to eliminate injuries, adverse health effects, and damage to the environment. Effective application of ergonomics in worksystem design can achieve a balance between worker characteristics and task demands. This can enhance worker productivity, provide improved worker safety (physical and mental), and job satisfaction [1]. Several studies have shown positive effects of applying ergonomics principles to the workplace including machine, job, and environmental designs [2–9].

There are many factors in the ergonomics design of a workplace in both micro and macro parts, and therefore, it seems inevitable to consider a model that includes all related factors. Microergonomics consider those factors of machine design and work posture that affect the user interface and working conditions related to the job or task design. In a macroergonomics study, ergonomics factors are considered in parallel to organizational and managerial aspects of

working conditions in the context of a total system design. Moreover, it attempts to create equilibrium between organization, operators, and machines. It focuses on total "people-technology" systems and is concerned with the impact of technological systems on organizational, managerial, and personnel subsystems [10,11]. Studies in ergonomics have produced data and instructions for industrial applications [12-14]. Eklund [15] presented the relationships between ergonomics and several factors such as work conditions, product design, ISO 9000, continuous improvements, and total quality management. Azadeh et al [11] described an integrated macroergonomics model for operation and maintenance of power plants. By considering HSE, an organization manages its operations in a manner that places safety and health first. Champoux and Brun [16] gave an overview of the most characteristic occupational health and safety representations and practices in small firms. Chang and Liang [17] developed a model to evaluate the performance of process-safety-management systems of paintmanufacturing facilities based on a three-level multiattribute

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approach. Singh et al [18] considered the state of the art of understanding the hazards and risks to human health and the environment associated with the use of synthetic chemicals as a basis for developing a risk-assessment procedure for the mining industry. Duijm et al [19] showed that HSE management would benefit greatly from existing management systems and also from the further development of meaningful safety-performance indicators that identify the conditions prior to accidents and incidents. Hassim and Hurme [20] presented an inherent occupational health index for assessing the health risks of various processes. The method considers the hazard from the chemicals and also the potential for the exposure of workers to the chemicals. The certification and implementation of occupational health and safety-management system had become a priority for many organizations. Boughaba et al [21] elucidated the relationship between safety culture maturity and safety performance of a particular company.

HSE and ergonomics (HSEE) have been considered from different points of view [22–24]. A close relationship exists between HSEE factors. Inappropriate design between human and machine could lead to decreased safety. Inappropriate design of system leads to management error. Management error and workenvironment-injurious factors could cause human error and safety issues, which consequently would result in environmental risks. It is believed that ergonomics deficiencies in industries are the root cause of workplace health hazards, low levels of safety, and reduced workers' productivity [16].

This study has identified major HSEE indicators, which affect the performance in generation companies (GENCOs). According to the literature, it is realized that HSEE systems require a continual and systematic effort to achieve sustainable success. This paper presents a framework for a comprehensive performance analysis of GENCOs in terms of HSEE factors, which we refer to from this point on to as HSEE.

#### 2. Materials and methods

An integrated Taguchi—data envelopment analysis—principal component analysis (Taguchi—DEA—PCA) approach is proposed for ranking the GENCO's performance based on HSEE indicators. For ranking this sector of industry, the combination of DEA, PCA, and Taguchi is efficiently used for all branches of the GENCO. All of the useful and influential points of these methods are used to measure the GENCO's performance. First, standard indicators are identified and required data are gathered. These indicators are related to HSEE. The structure of the proposed Taguchi—DEA—PCA approach is shown in Fig. 1.

According to the proposed approach, first the standard inputs are determined, collected, and standardized by considering HSEE factors for all branches in GENCO. Then different scenarios are designed by corrupting 5–10% of data to model the complex and vague environment from which data are collected. The DEA, PCA, and Taguchi models are applied for ranking these scenarios. Finally, correlations between rankings for the designed scenarios are calculated and the preferred model is selected based on the maximum correlation. This shows the most consistent model for ranking scenarios in complex, vague, and uncertain environments. In the following sections, the DEA, PCA, and Taguchi models are described.

#### 2.1. Data envelopment analysis

Consistent with DEA terminology, the term "decision-making unit" (DMU) refers to the individuals in the evaluation group. The DEA generates a surface called the "frontier" that follows the peak performers and envelops the remainder [25]. Fig. 2 illustrates the concepts of the empirical and theoretical production frontiers in a two-dimensional surface to generalize the case of a multidimensional surface. The theoretical frontier represents the absolute

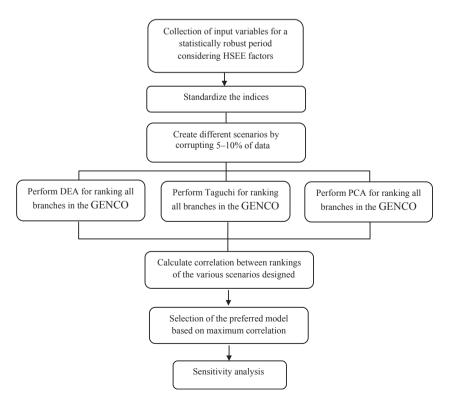


Fig. 1. Structure of the proposed approach. DEA, data envelopment analysis; GENCO, generation companies; HSEE, health, safety, environment and ergonomics; PCA, principal component analysis.

maximum possible production that a DMU can achieve in any level of input. However, the theoretical relationships between input and output parameters of a system are generally difficult to identify and to express mathematically. For this reason, the theoretical frontier is usually unknown. Therefore, the relative or empirical frontier based on real DMU is used. The empirical frontier connects all the relatively best DMUs in the observed population. If the performance of all observed DMUs is generally poor, then the empirical frontier gives only the best of a bad lot. The theoretical frontier would clearly indicate that the poor DMUs were indeed poor [26].

By providing the observed efficiencies of individual DMUs, DEA may help to identify possible benchmarks toward which performance can be targeted. The ability of DEA to identify possible peers or role models as well as simple efficiency scores gives it an edge over other measures. The objective of DEA is to obtain the weights that maximize the efficiency of the DMU under evaluation. It is very important to know that the efficiency values produced by DEA are only valid within that particular group of peers. A DMU that is efficient in one group may be inefficient when compared with another group. In other words, if a group of very poor DMUs was evaluated using DEA, there will still be efficient DMUs. In addition, if the set of DMUs is small, then there is little discrimination between them.

#### 2.2. Principal component analysis

Following the terminology proposed by [35], suppose we have n DMUs, where each unit  $U_j$  (j=1,2,...,n) produces s outputs  $y_{rj}$  (1,2,..., s) using m inputs  $x_{ij}$  (1,2,..., m). It is possible to look at ratios of individual output to individual input,  $d_{ir}^j = y_{rj}/x_{ij}$  (i=1,2,...,m; r=1,2,...,s) for each unit  $U_j$  (j=1,2,...,n). The  $d_{ir}^j$  gives the ratio between every output and every input. Now let  $d_k^j = d_{ir}^j$ , where k=1 corresponds to i=1 and r=1, k=2 corresponds to i=1, r=2, etc. Obviously, k=1,...,p and  $p=m\times s$ . We need to find some weights that combine those p individual ratios of  $d_k^j$  for  $U_j$ . Consider the following  $n\times p$  data matrix composed by  $d_k^j$ :

$$D = (d_1, ..., d_2)_{n \times n} \tag{1}$$

Each row represents p individual ratios of  $d_k^j$  for each unit and each column represents a specific output-to-input ratio. The PCA is applied to search for a component structure by factoring the sample correlation matrix D and to find out new independent measures, which are respectively different linear combinations of  $d_1, \ldots, d_p$ . Principal components can be combined by their eigenvalues to obtain a weighted measure of  $d_i$ . The PCA process of D is carried out as follows:

Step 1: Calculate the average matrix  $\overline{D}$  and the corresponding correlation matrix R.

Step 2: Calculate the eigenvalues  $\lambda_k$  (k = 1, ..., p) and the related p eigenvectors  $l_i^k$  (k = 1, ..., p) of R.

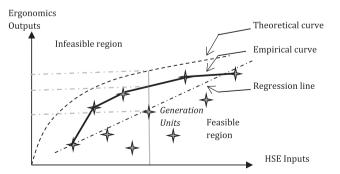


Fig. 2. Frontiers of data envelopment analysis for generation companies with respect to health, safety, and environment (HSE) and ergonomics.

Step 3: Select the principal components by defining:

$$CM = \frac{\sum_{k=1}^{M} \lambda_k}{\sum_{k=1}^{p} \lambda_k} = \sum_{k=1}^{M} \frac{\lambda_k}{p}$$
 (2)

There are numerous acceptable criteria for determining the number of *M* components to be extracted.

Step 4: Evaluation of a single measure z by the first M principal components

$$z = \sum_{k=1}^{M} w_k \times PC_k = \sum_{q=1}^{p} \tilde{w}_q \times \hat{d}_q^j$$
 (3)

where  $\tilde{w}_q = \sum_{k=1}^p w_k l_q^k$  is the aggregate weights and  $\hat{d}_q^j$  (q = 1, ..., p) represents the standardized  $d_q^j$ .

Let  $w_k = \lambda_k/p$ , if PC<sub>k</sub> positively reflects the standardized outputto-input ratios, as measured by the percentage of positive coefficient of all coefficients. Vice versa let  $w_k = \lambda_k/p$ . The value of z gives a combined measure of various standardized ratios, for each  $U_j$ . Based on z, we can evaluate and rank the performance of units using PCA.

#### 2.3. Taguchi

The Taguchi method is a statistical approach, which is mainly used for dealing with the limitation of the factorial and fractional factorial experiments. This method reduces and standardizes the fractional factorial design [27]. In this paper, the Taguchi loss function [28] is used for ranking different scenarios. In this procedure, the Taguchi loss function is used to develop a single objective function in a multicriteria problem [29]. For each criterion, actual loss will be calculated using Equation 4 and will fall between 0% and 100% loss.

$$L = Kx^2 \tag{4}$$

where *K* is calculated as follows:

$$K = 100\%/(USL)^2 \tag{5}$$

where L is the loss generated for each criterion, x is the characteristic measurement, USL is the upper specification limit, and k is a constant calculated to return 100% loss at the specification limit. This formulation is used for input criteria. For output criteria, the data must be inversed.

## 3. Results and discussion

## 3.1. Experiment: The case study

To achieve the objectives of this study, a comprehensive study is conducted to locate all economic and technical indicators (indexes), which influence the performance of the GENCO's branches. These indicators are related to HSEE. Twenty indicators were identified as major indexes affecting the performance of the branches. Table 1 shows these indicators considering HSEE factors [1,18,26,30–32]. The raw data set for these factors is shown in Appendix 1.

The DEA, PCA, and Taguchi are used for ranking GENCOs considering 20 indicators. These parameters were defined as indicators (inputs and outputs) as follows: The reason for determination of these variables as input or output is that in the DEA models, a variable that is desired to be decreased is defined as input (e.g., safety and environment) and, by contrast, a variable that is desired to be increased is defined as output (e.g., health). For more

Table 1
HSEE factors

(	ategory	Factor
Health		1. Periodic examinations from worker with harmful works to total number of workers (%) 2. Pre-employment medical examinations to number of employed people in a given period (%) 3. Periodic examinations from workers 4. pH: water
Safety		Accident severity rate     Accident frequency rate     Fatal accident rate
Environment		<ol> <li>Energy consumption</li> <li>Input—output fuel gas</li> <li>Emitted NO<sub>x</sub></li> <li>Emitted SO<sub>x</sub></li> <li>Emitted CO</li> <li>Emitted particles</li> </ol>
Ergonomics	Microergonomics  Macro-ergonomics	1. Light of workplace 2. Skeletal disorder rate 3. Noise level 4. Lifting index 5. PMV <sub>PPD</sub> 1. Availability 2. Reliability

HSEE, health, safety, environment, and ergonomics.

information in this regard, see Charnes et al [25]. Table 2 shows the result of ranking by DEA, PCA, and Taguchi for 60 different GENCOs.

As mentioned earlier, the preferred model is selected based on maximum correlation between the original and corrupted data sets. In order to do so, 10 different scenarios are designed by corrupting 10–20% of data. According to the results (Table 3), the preferred model for ranking GENCOs in complex and uncertain environments is Taguchi.

**Table 2**Results of ranking by DEA, PCA, and Taguchi

GENCO		Rank	
DMU	DEA	PCA	Taguchi
1	6	3	30
2	37	6	57
3	22	4	11
4	50	19	51
5	34	12	6
6	11	6	56
7	4	10	28
8	8	8	2
9	18	2	4
10	5	7	5
11	1	1	3
12	49	21	36
13	21	20	12
14	56	43	19
15	9	40	15
16	39	36	33
17	27	11	20
18	33	31	22
19	60	57	58
20	2	27	53
21	20	34	10
22	42	45	13
23	24	54	52
24	15	53	32

Table 2 (continued)

GENCO		Rank	
DMU	DEA	PCA	Taguchi
25	47	49	40
26	30	37	55
27	59	48	41
28	36	46	49
29	32	28	23
30	57	22	9
31	17	56	37
32	46	50	31
33	7	29	38
34	23	35	14
35	28	58	45
36	25	14	43
37	12	15	8
38	35	41	21
39	55	24	16
40	3	16	7
41	10	30	54
42	31	18	46
43	14	9	17
44	51	52	47
45	45	17	34
46	53	39	26
47	44	42	59
48	26	38	35
49	41	33	18
50	40	32	42
51	13	55	27
52	16	59	25
53	58	23	50
54	19	13	1
55	38	26	48
56	48	51	44
57	43	44	29
58	52	60	60
59	54	25	24
60	29	47	39

DEA, data envelopment analysis; DMU, decision-making unit; GENCO, generation companies; PCA, principal component analysis.

## 3.2. Sensitivity analysis

A sensitivity analysis is performed to foresee the effect-integrating indicators with the same category. In order to do so, five main categories including health, safety, environment, microergonomics, and macroergonomics are considered. The final score of each category is calculated by average indicator's values. This procedure is also applied for corrupted data sets. The proposed Taguchi—DEA—PCA approach is used to select the preferred method for ranking of GENCOs with respect to five main criteria. As earlier, the preferred method is selected based on maximum correlation between original and corrupted data sets.

According to the results (Table 4), the preferred model for ranking GENCOs is Taguchi. Thus, the preferred model for both 20-and five-indicator cases for ranking GENCOs in complex and uncertain environments is Taguchi.

## 3.3. Analyzing HSEE factors

To find the most important category for performance optimization of GENCOs, a comprehensive experiment is carried out. In each experiment, four of five categories are considered and one of them is omitted from further calculations. The Taguchi method,

**Table 3**Spearman correlation results for 20 indicators

	DEA	PCA	Taguchi
Correlation	0.909157	0.706157	0.925429

DEA, data envelopment analysis; PCA, principal component analysis.

**Table 4**Spearman correlation results for 5 indicators

	DEA	PCA	Taguchi
Correlation	0.804079	0.656205	0.853289

DEA, data envelopment analysis; PCA, principal component analysis.

**Table 5**Spearman correlation coefficients for categories

Omitted category	Health	Safety	Environment	Microergonomics	Macroergonomics
Correlation coefficient	0.927	0.860	0.802	0.871	0.920

**Table 6**Spearman correlation coefficients for environment factors

Factors	Energy consumption	Input- output fuel gas	Emitted NO <sub>x</sub>	Emitted SO <sub>x</sub>	Emitted CO	Emitted particle
Correlation coefficient	0.964	0.942	0.920	0.884	0.935	0.933

which is selected as the preferred model in the previous section, is applied for ranking GENCOs. The correlation coefficients between these experiments and previous ranking are calculated [33]. It is supposed that if the ranking obtained by eliminating one factor is different from the previous ranking, the factor is important, and correlation coefficient will measure this difference. The values of the correlation coefficient will be calculated by the following formula:

$$\rho = 1 - 6 \sum d_i^2 / n (n^2 - 1) \tag{6}$$

where  $\rho$  is the Spearman correlation coefficient;  $d_i$  is the difference between the rank of two criteria; and n is the number of scenarios.

Because five categories for 20 factors are considered, by selecting four of five categories, five different combinations could be formed. The results of correlation coefficient between these five combinations and previous ranking are presented in Table 5.

According to the results, the most important category is environment. The aforementioned procedure could be applied to find the most influential factor in this category. As six factors are considered in the environment category, five of six different combinations could be formed. Table 6 presents the correlation between previous ranking and rankings obtained by omitting each of these factors.

According to the results, emitted  $SO_x$  is the most important environmental factor for ranking GENCOs. Thus, in the case study, the most influential category and factor are environment and emitted  $SO_x$ , respectively. This procedure may be repeated to prioritize all 20 factors. This would help managers to monitor the most important factors efficiently.

#### 4. Conclusion

In this paper, an integrated Taguchi-DEA-PCA approach is proposed for ranking GENCOs based on HSEE indicators. For ranking this sector of industry, the combination of DEA, PCA, and Taguchi is efficiently used for all GENCOs. All of the useful and influential points of these methods are used to measure the GENCO's performance. To recognize all economic and technical indicators (indices), a comprehensive study is conducted. In the proposed case study, Taguchi was selected as the preferred model for ranking GENCOs. In addition, the sensitivity analysis verifies the results of the proposed approach. Moreover, the most important category and factor are identified, which are environment and  $SO_x$ , respectively. The results of such studies would help not only top managers to have a better understanding of weak and strong points in their systems' performance but also help experts and researchers to determine the satisfactory levels of each subsectors' performances in terms of HSEE factors. In addition, the developed approach of this study could be used for continuous assessment and improvement of GENCO's performance in supplying energy with respect to HSEE factors. The proposed approach of this study is also compared with some of the relevant studies to show its advantages over previous ones (Table 7).

## **Conflicts of interest**

All contributing authors declare no conflicts of interest.

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**Table 7**Features of this study versus other studies and methods

Method		Feature							
	HSE factors	Macroergonomics and microergonomics factors	Environmental complexity and nonlinearity	Comprehensive statistical tests	Sensitivity analysis	Robust relative- error-estimation method			
The proposed approach	√	√		<b>√</b>	√				
Ebrahimipour et al [30]				$\checkmark$		$\checkmark$			
Azadeh et al [1]	$\checkmark$		$\checkmark$			√			
Singh et al [18]	$\checkmark$		$\checkmark$						
Otto and Scholl [8]	√								
Fam et al [34]	$\checkmark$		$\checkmark$			$\checkmark$			

HSE, health, safety, and environment.

Appendix 1. Raw data for 20 factors

DMU		Hea	alth		<u>_</u>	Safety input			Macroergonomics	
	1	2	3	4	1	2	3	1	2	
1	0.620	0.586	0.511	0.591	0.898	0.353	0.720	0.264	0.253	
2	0.742	0.751	0.689	0.336	0.694	0.704	0.825	0.905	0.370	
3	1.078	1.010	0.639	0.723	0.866	0.640	0.982	0.860	0.501	
1	0.794	0.696	0.796	0.562	0.902	0.770	0.785	0.767	0.504	
5	0.894	0.585	0.717	0.358	0.563	0.908	0.829	0.635	0.903	
5	0.911	0.444	0.084	0.742	0.988	0.577	0.565	0.768	0.316	
7	0.883	0.643	1.052	0.443	0.441	0.718	0.998	0.363	0.814	
3	0.832	0.516	0.650	0.365	0.607	0.416	0.796	0.607	0.929	
9	0.890	0.695	0.696	0.563	0.829	0.899	0.683	0.698	0.366	
10	0.512	0.936	1.004	1.025	0.448	0.404	0.758	0.904	0.494	
11	1.092	1.021	0.559	0.496	0.588	0.749	0.337	1.248	0.631	
12	0.477	0.773	0.713	0.620	0.675	0.736	1.276	0.357	0.607	
13	0.790	0.970	0.868	1.067	0.946	0.865	0.940	0.704	0.957	
14	0.659	0.675	0.572	0.926	0.851	0.791	0.774	0.769	0.698	
15	0.314	0.671	0.725	0.902	0.769	0.990	0.828	0.996	0.942	
16	0.724	0.424	0.512	0.632	0.995	0.969	0.864	0.992	0.987	
17	0.991	1.073	0.589	0.399	0.774	1.011	1.036	0.681	0.977	
.8	0.832	0.622	0.587	0.453	0.999	0.863	0.879	0.707	0.843	
9	0.526	0.623	0.140	0.244	0.911	0.871	0.979	0.852	0.763	
20	0.692	0.913	1.123	0.013	0.842	0.951	0.756	0.663	0.738	
21	0.482	0.989	0.622	0.648	0.886	1.033	0.883	0.731	0.753	
22	0.485	0.600	1.036	0.745	0.830	0.766	0.836	0.661	0.935	
23	0.579	0.366	0.882	0.648	1.038	0.876	1.044	0.664	0.687	
24	0.536	0.760	1.252	0.749	0.983	0.763	0.958	0.971	0.697	
25	0.397	0.608	1.160	0.841	0.969	0.880	0.770	0.798	0.683	
26	0.644	1.041	0.817	0.260	0.980	0.913	0.938	0.819	0.834	
27	0.609	0.304	0.415	0.783	0.796	0.879	0.853	0.872	0.825	
28	0.734	0.462	0.759	0.294	0.832	0.788	0.837	0.934	0.840	
29	0.630	1.064	0.608	0.784	0.893	0.809	1.035	0.750	0.905	
30	0.396	0.876	0.437	0.552	0.867	0.887	0.871	0.765	0.661	
31	1.018	0.472	0.693	0.637	0.815	0.911	1.021	0.784	0.995	
32	0.543	0.199	0.715	0.261	0.812	0.796	0.791	0.945	0.828	
33	0.340	0.637	0.659	1.507	0.781	0.765	0.984	0.694	0.871	
34	0.589	0.336	0.581	0.676	0.881	0.834	0.881	0.723	0.731	
35	0.598	0.673	0.976	0.432	0.870	0.951	1.028	0.713	0.963	
36	0.890	0.802	0.619	0.821	0.984	0.824	1.022	0.974	0.945	
37	0.482	1.217	0.391	0.921	0.818	0.980	0.963	0.694	0.791	
38	0.546	0.622	1.015	0.564	0.887	0.869	0.845	0.683	0.815	
19	0.703	0.624	0.911	0.867	0.980	0.816	0.775	0.908	0.778	
10	0.614	0.742	0.850	1.249	0.783	0.864	0.859	0.693	0.870	
11	1.059	0.318	0.886	0.508	0.800	1.022	0.875	0.862	0.773	
12	1.204	0.483	0.895	0.762	0.752	1.014	0.786	0.688	0.886	
13	1.222	0.829	0.583	1.001	0.977	0.767	0.754	0.906	0.683	
14	0.433	0.617	0.711	0.579	1.050	0.893	1.000	0.714	0.761	
15	0.716	0.957	0.755	0.900	0.946	1.048	0.797	0.813	0.906	
16	0.611	0.893	0.715	0.514	0.826	0.906	0.962	0.888	0.688	
17	0.827	0.678	0.501	0.813	0.990	0.858	0.910	0.757	0.808	
18	0.380	0.992	0.465	0.351	0.877	0.863	0.871	0.954	0.888	
19	0.560	0.837	1.037	0.924	0.960	0.846	0.835	0.758	0.706	
50	0.423	1.019	0.456	1.053	0.928	0.846	0.757	0.920	0.911	
51	0.530	0.431	0.688	0.659	0.800	0.881	0.960	0.857	0.664	
52	0.447	0.828	0.436	0.753	0.797	0.962	1.031	0.716	0.739	
i3	0.585	0.611	0.353	0.501	0.971	0.851	1.030	0.918	0.750	
54	1.198	0.913	0.487	0.417	0.898	0.763	0.935	0.829	0.804	
55	0.569	0.764	0.598	0.568	0.853	0.902	0.910	0.798	0.862	
56	0.836	0.570	0.835	0.599	0.933	1.000	0.831	0.827	0.728	
57	0.267	0.682	0.699	0.500	0.817	0.932	0.903	0.975	0.693	
58	0.413	0.532	0.566	0.755	0.976	0.866	0.983	0.797	0.980	
59	0.685	0.656	0.691	0.651	1.009	0.891	0.927	0.843	0.873	
50 50	0.065	0.766	0.160	1.052	0.778	0.887	0.916	0.997	0.836	

DMU			Environn	nent input				N	/licroergonomio	CS	
	1	2	3	4	5	6	1	2	3	4	5
1	0.404	0.489	0.429	0.378	0.929	0.427	0.847	0.870	0.930	0.503	0.755
2	0.649	0.689	0.284	0.891	0.322	0.356	0.763	0.696	0.076	0.161	0.432
3	0.908	0.504	0.690	0.970	0.706	0.253	0.944	0.858	0.206	0.674	1.027
4	0.962	1.079	0.161	1.176	0.598	0.448	0.575	0.618	0.496	0.445	0.543
5	0.665	0.498	0.354	0.949	0.344	0.653	0.443	0.787	0.423	0.688	0.534
6	0.744	0.092	0.741	0.476	1.241	0.800	0.351	0.481	0.852	0.749	0.728
7	0.931	1.073	0.625	0.356	1.095	0.162	0.404	0.394	0.668	0.708	1.100
8	0.771	0.612	0.623	0.840	0.422	0.442	0.852	0.899	0.634	0.521	0.917
9	0.586	0.335	0.341	0.589	0.663	0.317	0.762	0.518	0.836	0.819	1.046
10	0.607 0.734	0.854 0.734	0.477 0.534	0.911 0.759	0.694 0.607	0.428 0.687	0.732 0.716	0.633 0.721	0.404 0.755	0.902	0.506 0.961
11 12	0.734	0.734	0.334	0.739	0.596	0.667	0.716	0.721	0.733	0.419 0.632	0.573
13	0.804	0.957	0.713	0.736	0.705	0.402	0.706	0.402	0.712	0.032	0.373
14	0.893	0.959	0.387	0.434	0.599	1.227	0.220	0.739	0.870	0.905	0.833
15	1.011	0.852	0.614	0.417	0.698	0.053	0.526	0.516	0.766	0.998	0.761
16	0.781	0.773	0.318	0.992	0.634	0.730	0.236	0.741	0.898	0.870	0.729
17	0.892	0.752	0.259	0.847	0.881	0.366	0.669	0.392	0.881	0.777	0.979
18	0.850	0.786	0.767	0.427	0.695	0.624	0.882	0.361	0.820	0.951	0.938
19	1.016	0.841	0.934	0.431	0.497	0.747	0.647	0.301	0.719	0.828	0.814
20	0.882	0.919	0.574	0.656	0.732	0.881	1.502	1.125	0.805	0.876	0.764
21	1.008	0.834	0.128	0.124	0.510	0.537	0.573	0.874	0.997	0.827	0.998
22	0.949	0.993	0.610	0.339	0.602	0.617	0.697	1.054	0.709	0.678	0.692
23	0.915	0.952	0.411	0.646	0.858	1.009	0.688	1.183	0.966	0.681	0.879
24	0.853	1.019	0.896	0.703	0.289	0.665	0.461	0.582	0.935	0.987	0.832
25	0.953	1.046	0.622	0.813	0.544	0.605	0.463	0.864	0.912	0.738	0.806
26	1.037	0.780	0.761	0.903	0.211	0.493	0.792	0.233	0.974	0.885	0.938
27	1.050	0.792	0.764	0.892	0.279	0.664	0.810	0.589	0.786	0.852	0.793
28	0.847	0.938	1.093	0.752	0.649	1.050	1.029	0.563	0.887	0.747	0.860
29	0.927	0.958	0.459	0.278	0.862	0.463	0.880	0.411	0.856	0.971	0.832
30	0.861	0.757	0.401	0.477	0.666	0.342	0.965	0.598	0.837	0.688	0.788
31	0.829	1.024	0.848	0.489	0.105	0.889	0.467	0.783	0.685	0.993	0.668
32	0.904	0.821	0.648	0.210	0.671	0.814	0.967	0.812	0.730	0.959	0.761
33 34	0.895	0.990 0.777	0.409	0.321	1.052	0.311 0.134	0.723	0.316	0.861	0.782 0.843	0.780 0.898
35	1.021 0.959	0.777	0.579 0.931	0.317 0.337	0.503 0.602	0.134	1.176 0.326	0.444 1.347	0.922 0.801	0.891	0.898
36	0.959	0.857	0.331	0.337	1.274	0.774	0.765	0.316	0.850	0.882	0.839
37	0.852	0.774	0.391	0.504	0.756	0.233	0.452	1.056	0.843	0.882	0.853
38	0.755	0.877	1.126	0.311	0.327	0.452	0.759	0.388	0.794	0.695	0.855
39	0.845	0.942	0.513	0.872	0.635	0.574	0.395	0.686	0.797	0.924	0.968
40	0.811	0.810	0.183	0.083	0.993	0.655	0.366	1.375	0.863	0.699	0.963
41	1.007	0.842	0.098	0.417	0.731	0.915	1.269	0.245	0.945	0.919	0.734
42	0.912	0.968	0.611	1.045	0.601	0.546	0.753	0.519	0.787	0.679	0.699
43	0.920	0.751	0.373	0.435	1.076	0.492	0.446	0.382	0.801	0.970	0.886
44	0.757	0.784	0.472	0.680	0.243	0.688	0.029	0.812	0.704	0.797	0.809
45	0.828	0.872	0.770	0.766	0.977	0.189	0.448	0.885	0.853	0.770	0.884
46	1.030	0.952	0.578	0.893	0.409	0.569	0.650	0.988	0.859	0.687	0.789
47	0.915	0.910	0.946	0.953	0.740	0.950	1.237	0.344	0.723	0.972	0.835
48	0.954	0.973	0.095	0.517	0.317	0.654	0.609	0.251	0.669	0.661	0.724
49	0.961	0.919	0.665	0.159	0.888	0.543	0.297	0.930	0.751	0.806	0.978
50	0.985	1.045	0.506	1.029	0.640	0.651	0.564	0.515	0.835	0.888	0.992
51	0.929	1.027	0.974	0.122	0.519	0.534	1.383	0.783	0.953	0.965	0.788
52	0.997	0.802	0.718	0.409	0.079	0.998	0.932	1.050	0.849	0.978	0.837
53	0.959	0.807	0.398	0.957	0.816	0.252	0.625	0.286	0.858	0.704	0.961
54	0.797	0.833	0.532	0.856	0.215	0.455	0.660	0.319	0.888	0.727	0.835
55	0.753	0.950	0.169	0.829	0.852	0.967	0.318	0.254	0.704	0.957	0.993
56 57	0.904 0.884	0.768 0.893	0.658 0.585	0.180 0.505	0.679 0.812	1.299 0.570	0.409 0.509	0.579 0.377	0.992 0.993	0.908 0.977	0.855 0.945
58	0.884	0.893	1.070	0.505	0.812	1.243	0.509	0.377	0.993	0.977	0.945
59	0.994	0.993	0.358	0.319	0.327	0.615	0.758	1.111	0.748	0.893	0.792
60	0.820	0.737	0.558	0.255	0.630	0.613	0.393	0.968	0.661	0.744	0.974
30	0.000	0.540	0.000	0.507	0. 102	0, 117	0.333	0.500	0.001	0.007	5.500

DMU, decision-making unit.

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