

POSTER PRESENTATION

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P388: Evaluation of the outsourcing of public hospital cleaning / case of university hospital Yalgado Ouedraogo

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Introduction

Lack of tangible evidence proving the effectiveness and efficiency of the outsourcing of cleaning compared to self cleaning. Need to evaluate the outsourcing of cleaning.

Objectives

Evaluate cleaning subcontracting of CHUYO. The specific objectives were: 1. To assess the cleaning process at CHUYO; 2. To assess the effectiveness of cleaning in comparison to standards; 3. To discuss the factors explaining any gaps identified.

Methods

Descriptive cross-sectional survey conducted from 04 to 10 July 2011. Collection of information from patients and healthcare personnel. We used a questionnaire survey addressing the following items: work organization, human resources, cleaning procedures, material resources. Surface sampling 15 minutes after cleaning operations were conducted.

Results

- 95% of patients feel that they were satisfied with the cleaning done by a private company;
- 75% of patients feel that they are not disturbed by the passage cleaning crews;
- 89% of patients report that their products used do not cause any discomfort;
- 77% of professionals are satisfied with the quality of cleaning, - There were dissatisfaction in 3 points: transit

schedules not suitable for some patients, lack of staff, staff discourteous.

- 93% of study participants prefer subcontracted cleaning rather than self cleaning.

Conclusion

Strengthening the achievements of subcontracting (apparent cleanliness and satisfaction of users and health professionals). Ensure training of cleaning staff, establish mechanisms for monitoring bacteriological quality surfaces and disinfectants.

Disclosure of interest

None declared.

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