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Experiences navigating the pregnancy care continuum during the COVID-19 pandemic

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### Experiences navigating the pregnancy care continuum during the COVID-19 pandemic

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### 1 **ABSTRACT:**

2 **Introduction:** The COVID-19 pandemic led to unprecedented changes in care delivery across 3 the pregnancy care continuum. Our primary objective with this research was to characterize the 4 range of ways that the early months of the COVID-19 pandemic impacted pregnancy, childbirth, 5 and postpartum care experiences. 6 **Methods:** Pregnant and recently pregnant patients (n=20) from obstetrics and gynecology 7 clinical sites associated with Massachusetts General Hospital were interviewed about their 8 experiences with prenatal care, childbirth, and postpartum care during the first wave of the 9 COVID-19 pandemic. Interview transcripts were analyzed for emergent themes. Results: This sample included 20 pregnant and postpartum people, including 11 individuals who 10 11 tested positive for COVID-19 during pregnancy or postpartum and 9 with suspected infection. 12 The ways in which COVID-19 or suspected COVID-19 impacted experiences of prenatal care, 13 childbirth, and postpartum care were complex and varied. Three themes were identified across 14 narratives of pregnancy, birth, and postpartum care: patient perceptions of diminished access to 15 care, stigma due to COVID-19 infection, and limited capacity of providers to honor patient 16 preferences.

Conclusions: A better understanding of pregnant and recently pregnant people's experiences during the early months of the COVID-19 pandemic can inform infection control policies and clinical care delivery practices that are more congruent with the needs and values of pregnant, birthing, and postpartum people as institutions craft responses to future pandemics. Approaches that maximize meaningful access across the pregnancy care continuum, center patients' priorities within adapted care models, and honor patient preferences as much as possible are important aspects of an appropriate response to future waves of COVID-19 and other pandemics.

24

### 25 INTRODUCTION

26 Access to and engagement with the healthcare system are of heightened importance 27 during pregnancy and childbirth, but the COVID-19 pandemic significantly disrupted care 28 delivery in obstetrics and across medicine. During the initial response to the pandemic when 29 relatively little was known about the virus, patients and providers faced immense uncertainty 30 about a possibly increased risk from COVID-19 infection during pregnancy as well as the 31 potential for vertical transmission and unknown long-term impacts for the developing fetus. 32 Concern about bringing pregnant people and their families to the same locations serving 33 COVID-19 patients and potentially exposing them to the virus added complexity to the provision 34 of maternity care.

35 Hospitals and clinics rapidly responded to minimize opportunities for viral transmission at the point-of-care and implemented strict infection control policies for prenatal care visits, 36 37 births, and postpartum appointments. Some hospitals converted prenatal visits to telemedicine 38 appointments or restricted patients from bringing children, partners, or other supportive 39 companions to their care visits (Stuebe 2020). Policies restricting visitors during childbirth were 40 implemented; some institutions allowed no support person for the birthing individual and others 41 allowed one companion (Arora, Mauch, & Gibson, 2020). Many institutions switched from in-42 person postpartum visits to telehealth appointments (Fryer, Delgado, Foti, Reid, & Marshall, 43 2020). Throughout the initial wave of the pandemic, public health and professional organizations 44 offered conflicting and sometimes unclear recommendations regarding separation of newborns from mothers with COVID-19. 45

We sought to understand the ways in which the initial wave of the COVID-19 pandemic
— and institutional responses to it — impacted experiences of care during pregnancy, childbirth,

48	and the postpartum period from the standpoint of childbearing persons. In the first wave of the
49	pandemic, infection control policies were rapidly emerging and evolving, data on risk to
50	pregnant people was limited, and effective vaccines were not available. During this time, we
51	conducted qualitative interviews with pregnant and recently pregnant people to explore the
52	impact of the pandemic and initial infection control policies on patient experiences across the
53	pregnancy care continuum. Findings may help to inform obstetric care adaptations when
54	considering the evolving COVID-19 pandemic and future infectious disease outbreaks.
55	

### 56 **METHODS**

57 The data for this analysis were collected between April 2020 and August 2020. This
58 study was approved by the Partners Institutional Review Board (IRB) at Massachusetts General
59 Hospital (MGH).

60

### 61 Sample:

We utilized a cross-sectional, convenience sampling approach. All MGH patients with confirmed or suspected COVID-19 infection or exposure to COVID-19 infection are designated patients under investigation (PUI) and entered into a clinical database for regular follow-up with clinic staff to track COVID-19 related symptoms and recovery. English-speaking pregnant or recently pregnant patients between the ages of 18 and 45 on this clinic list were offered participation in this study by MGH clinical staff during clinical follow-up calls. The interview guide was developed with experts in qualitative research methods, obstetrics, and public health.

70 **Process:** 

4

71 All participants provided verbal informed consent. A member of the study team (EJ) conducted 72 semi-structured, in-depth qualitative interviews in English over the phone, asking participants a 73 series of questions about their experiences of COVID-19 symptoms and testing, prenatal care, 74 birth, postpartum care, and breastfeeding (Figure 1) (Guest, Namey, & Mitchell, 2013). 75 Participants provided socio-demographic information at the end of the interview. Interviews 76 lasted approximately one hour and were recorded and transcribed verbatim. 77 78 Analysis: Codebook development was an iterative process, incorporating both a priori codes generated 79 80 from the interview guide questions as well as inductive codes that were identified when 81 reviewing and discussing the data. Once the codebook was finalized, we coded transcripts with 82 NVivo 12 software. To ensure inter-rater reliability, two members of the study team (EJ and NS) 83 double-coded four transcripts (20%) and resolved discrepancies through discussion. From this 84 analysis, we identified emergent themes that were salient across participant experiences of care

(Guest, MacQueen, & Namey, 2012). Findings around participants' daily lives, support systems,
household stress and safety, emotional health, and coping mechanisms are reported elsewhere

87 (Spach et al. 2022).

88

### 89 **RESULTS**

### 90 **Participants:**

Participants ranged in age from 28 to 49 years, with an average age of 34.5 years. The
majority of participants were married and had private health insurance (Table 1). Participants
varied across gestational age, gravidity, self-described race and ethnicity, and education level.

## 94

# 95 COVID-19 Characteristics and Experiences:

96	Eleven participants tested positive for COVID-19, and nine were deemed persons under
97	investigation (PUI). Of the PUI, six were symptomatic but untested given limited test availability
98	and eligibility during the first wave of the pandemic, and the three who tested negative were
99	either symptomatic for COVID-19 illness or had an exposure to a person with known COVID-19
100	(Table 2). Among those who tested positive for COVID-19, one participant was asymptomatic,
101	while others experienced a range of symptoms from mild illness to critical conditions requiring
102	hospitalization.
103	
104	Experiences of Care during Pregnancy, Childbirth, and Postpartum:
105	Three intersecting themes emerged across participant experiences of care during pregnancy,
106	childbirth, and the postpartum period. First, participants described diminished access to care,
107	including cancelled prenatal care appointments, perceived limitations on ability to seek vaginal
108	births, and restricted access to postpartum contraception and consultation. Second, participants
109	relayed how ambiguity about policies led to unclear – and ultimately unmet – expectations about
110	care experiences. Stark disjuncts emerged between the way care during pregnancy, birth, and the
111	postpartum period were "supposed to be" and the ways in which these experiences were
112	disrupted by COVID-19 infection or infection control policies. Instead, participants described
113	ways in which hospital staff were unable to honor their preferences, though many acknowledged
114	that providers were limited by operating within pandemic response policies. Third, participants
115	identified instances of feeling stigmatized while pregnant, giving birth, or postpartum, due to
116	COVID-19 infection or infection control policies.

Decreased access to care
Decreased access to care
Among pregnant participants with confirmed or suspected COVID-19 infection, clinics
cancelling in-person appointments were a source of significant distress, as were long delays
between appointments. Some participants perceived their in-person prenatal appointments to be
postponed indefinitely.
"They cancelled all my appointments when they found out I had itSo that made my
anxiety even more worse because I don't knowwhat was going on with the baby."
— Kiara, 34, Black, COVID-19 positive, 2 <sup>nd</sup> trimester
Participants expressed concern about impacts of cancelled in-person prenatal care appointments,
and fewer ultrasounds meant less reassurance about fetal development.
"I know I'm fine and the baby is fine, but I just want to see it. Seeing is believing."
— Brianna, 32, Black, COVID-19 positive, 3 <sup>rd</sup> trimester
Several participants experienced prolonged COVID-19 illness, which further delayed their
access to prenatal care. One participant was instructed to monitor the pregnancy at home, and
expressed concern that without medical expertise, it would be impossible to tell if something
went wrong.
"I'm tracking her movements and my blood pressure, but I'm not [a] doctor, I hope I'm
doing it right."
— Dina, 30, White, PUI tested negative, $3^{rd}$ trimester
Even for participants who did not test positive for the coronavirus, scheduling changes due to
COVID-19 infection control practices at the hospital extended the number of weeks (and in one

case several months) between in-person appointments, and the delay prompted anxiety andconcern.

141	Perceived limitations on access to care also impacted perceptions of care quality. For all
142	ambulatory patients across disciplines with suspected or confirmed COVID-19 infection, care
143	appointments were delayed when appropriate or shifted to a specifically designated COVID-19
144	clinical site within the hospital. For some, this translated to perceived compromises in the quality
145	of prenatal care. For instance, while obstetric providers and ultrasound equipment were available
146	in these COVID-19 units, a patient-facing ultrasound screen was not. Some participants
147	described a diminished ultrasound experience in non-obstetric units where the sonograms were
148	not visible to the pregnant person.
149	"I didn't receive the same kind of care that I would have if I didn't have the coronavirus."
150	— Amelia, 35, White, COVID positive, postpartum
151	Other participants did not perceive differences in care quality relative to before the pandemic.
152	"The quality of care has still been very highI am being taken good care ofif I had
153	any concerns, if something came up tomorrow, I feel like I don't have any hesitation
154	about calling."
155	— Emma, 37, White, PUI not tested, 3 <sup>rd</sup> trimester
156	As appointments moved online, participants reflected on the quality of telehealth care: most
157	agreed that provider kindness and attention to their needs was not impacted. One participant
158	acknowledged the comfort of talking to their provider on the phone:
159	"It makes you feel like somebody cares. [It] feels like, 'Okay, I'm with you. I just can't see

- 160 *you, but I'm with you.* '"
- 161 Brianna, 32, Black, COVID positive, 3<sup>rd</sup> trimester

162 Others described that telehealth did not offer the same reassurance about how their pregnancies163 were progressing.

- 164 "It's not the same as having them hear the heartbeat and measure my stomach...I don't
  165 think it gives you the same validation."
- 166 Dina, 30, White, PUI tested negative, 3<sup>rd</sup> trimester

Factors that increased distress among participants who were not able to access in-person prenatal care included past experiences of adverse pregnancy outcomes and known exposures to COVID-169 19. One participant with two recent prior miscarriages experienced bleeding in the first trimester 170 of the current pregnancy; ultrasound appointments to assess the viability of the pregnancy were

171 cancelled and rescheduled multiple times due to suspected COVID-19 infection.

- 172 Participants hospitalized for severe COVID-19 also perceived inadequate pregnancy-
- 173 focused care.
- 174 "I was admitted into the hospital. And I was only 11 weeks pregnant when it had
- 175 happened. And they couldn't send somebody down, like an ultrasound tech, to give me an
- 176 *ultrasound because of the precautions of the coronavirus. So it was just scary.*"

177 — Ava, 34, White, PUI not tested,  $2^{nd}$  trimester

178 Despite expressing trust in providers, participants still felt concerned about issues for which

179 clinicians were not able to offer reassurance, especially the impact of COVID-19 infection on the

- 180 fetus and potential long-term effects. Additionally, one participant discussed how her racial
- 181 identity intersected with her perceived risk of harm from COVID-19.
- 182 "I'm African American...It just changes the way I think about everything in terms of just
- 183 general health...it's like everything always impacts you differently just because of your,
- 184 *just because you're Black.*"

185	— Keisha, 35, Black/African American, COVID-19 positive, 2 <sup>nd</sup> trimester
186	After birth, intrapartum care experiences were also impacted. Several participants
187	described being offered hospital discharge sooner than ordinarily would have been standard
188	before COVID-19. They described the difficulty in making a decision between limiting
189	perceived COVID-19 exposure in the hospital and limiting access to immediate care in the early
190	postpartum period. Of note, one participant reported being denied planned surgical sterilization
191	postpartum due to a new hospital policy limiting elective procedures during the initial surge of
192	the pandemic.
193	"I wanted to get my tubes tied after the birth, but they said due to the virus, they weren't
194	able to do it for me. I would have to waitI wish they would just do it anyways. So I don't
195	have to worry about it after."
196	— Selina, 33, Latina, COVID-19 positive, postpartum
197	Participants reported entirely virtual postpartum care visits. Some felt that virtual visits were less
198	reassuring than an in-person visit for assuaging concern about recovery from childbirth:
199	"I had a second-degree tear and just feel like that's something before the doctor says 'go
200	back to working out like normal or having sex,' that seems like something that they would
201	want to look at."
202	— Larissa, 38, White, COVID-19 positive, postpartum
203	Participants described not seeking in-person care for a range of postpartum conditions from
204	umbilical hernia to mastitis due to their own concerns and wishes to avoid the hospital
205	environment. Others expressed a desire for in-person postpartum care in order to receive support
206	for breastfeeding, also expressing that they may have been more likely to seek lactation
207	consultant services in the hospital if not for the pandemic.

208	
209	Limited capacity to honor patient preferences
210	When participants did access care, they described ways in which infection control
211	policies limited provider capacity to honor their preferences and meet their expectations.
212	For example, the policy requiring pregnant individuals to attend prenatal care alone was
213	in direct conflict with their preferences and expectations.
214	"My boyfriend — he couldn't be there for all my ultrasounds. It feels kind of like — it
215	sucks, cause this is my first baby so like all the experiences you're supposed to have with
216	your partner, and you have to do it on your own."
217	— Rosa, 31, Latina, PUI not tested, $2^{nd}$ trimester
218	For others, this was not only disappointing but a source of stress, particularly for those who had
219	to find COVID-19-safe childcare for the duration of their appointments rather than bringing their
220	children to appointments.
221	All participants, but especially those who experienced COVID-19 symptoms or tested
222	positive for COVID-19 on admission or during labor, faced unanticipated changes in their birth
223	plans in ways that they felt did not honor their preferences. One participant experienced an
224	elevated temperature and labored with full COVID-19 precautions and personal protective
225	equipment; ultimately, she had negative test results.
226	"This is not the way it should have been. It kind of took away from my experience."
227	— Christine, 38, White, PUI tested negative, postpartum
228	Multiparous participants compared giving birth during COVID-19 to past pre-pandemic
229	experiences, describing the birth as emotionally less intimate and physically more difficult, due

230	to either COVID-19 symptoms or COVID-19 infection control policies, such as wearing a mask
231	during labor.

232	In many cases, COVID-19 not only impacted the birth experience but the planning for
233	birth, limiting pregnant people's ability to choose — to the extent that they may have been able
234	to pre-pandemic — where and with whom they desired to give birth. While patients we
235	interviewed were permitted a support person in the delivery room per institutional policies,
236	several participants expressed worry that they would labor and give birth alone.
237	"I'm just not looking forward to going into have the baby by myself, but I hear they're not
238	letting anybody going with the women in labor."
239	— Viola, 35, Black, PUI tested negative, $2^{nd}$ trimester
240	For several participants, the context of COVID-19 raised questions about birth place.
241	Despite concern about risk of COVID-19 exposure in the hospital, most participants interviewed
242	perceived hospital or birthing center births to be the safer option compared to home births.
243	However, one participant was asked by her mother to plan a home birth so that her mother and
244	her partner could attend the birth.
245	In the postpartum period, expectations around newborn bonding were deeply impacted
246	by infant separation policies and confusion around changes in and implementation of this policy.
247	Many participants had anticipated seeing the infant immediately after childbirth as a joyful and
248	important moment, making separation policies particularly painful, and source of perceived
249	injustice.
250	"I felt like my — my rights were being violated. You know, I felt like they couldn't tell me
251	that I couldn't hold my own kid."
252	— Amelia, 35, White, COVID positive, postpartum

253	Participants also expressed concern that COVID-19 policies may impact bonding with
254	their newborn. For example, doctors recommended one participant keep a mask on around the
255	newborn for multiple weeks after birth, which caused excess distress:
256	"I realized 10 days in that that I actually hadn't kissed my son."
257	— Kayla, 43, White, COVID-19 positive, postpartum
258	
259	Perceived Stigma
260	Beyond unmet expectations, multiple participants perceived stigma related to COVID-19
261	infection and policies during pregnancy, birth, and the postpartum period. One participant
262	described the psychosocial costs of being quarantined while pregnant:
263	"[P]eople think you're like spreading something, that — well it is — it is uncomfortable
264	and it is scary but it makes you feel unwanted, depressed, scared, worried and anxious."
265	— Kiara, 34, Black, COVID-19 positive, 2 <sup>nd</sup> trimester
266	The separation of care for pregnant patients with COVID-19 was also perceived as stigmatizing,
267	even if the reasons for separation were understood and acknowledged.
268	"There was a lot of: 'Don't come in, you can't go with regular people, this is going to be
269	you in a separate room and everyone else is going to be gowned up and super careful
270	touching you.""
271	— Isabella, 41, White, COVID-19 positive, 3 <sup>rd</sup> trimester
272	Interviewed participants who gave birth while infected with COVID-19 also reported perceived
273	stigma while laboring.
274	"You feel like everybody's like looking at you like, stay away, like you have the plagueit
275	felt like kind of like I have the plague because nobody wanted to come into my room.

276	Because they were all afraidThere were times where I was hungry and I wouldn't be
277	able to do anything, because they weren't coming into the room."
278	— Selina, 33, Latina, COVID-19 positive, postpartum
279	Others experienced stigma when interfacing with intrapartum and postpartum care. Participants
280	described policies to limit maternal exposure to the infant, such as disallowing skin-to-skin
281	contact, recommending newborn separation, and placing restrictions on breastfeeding like asking
282	people to wash their breasts before each feed or have the infant be wrapped fully in a blanket
283	during the feed.
284	"They usually do skin-to-skin right away and I wasn't allowed to have any of thatthe
285	only time I could touch her was breastfeeding but she had to be wrapped up."
286	— Christine, 38, White, PUI tested negative, postpartum
287	Others described how the practices differed by providers,
288	"There was one nurse who bought a face clothand tried to tell me that I had to wash
289	my breastI'm not going to wash myself every time I have to breastfeed my kidthat
290	same nurse, every time she came into the room, even in the middle of the night, she would
291	move the bassinet six feet away from me on the other side of the room."
292	— Amelia, 35, White, COVID positive, postpartum
293	In addition to the emotional burden caused by these policies, participants worried about how they
294	would provide care and nutrition for and bond with their newborns if they were advised against
295	being near them.

**DISCUSSION** 

In our study, three overarching themes characterized participant narratives of the pregnancy care continuum during the initial months of the COVID-19 pandemic: (1) perceptions of decreased access to care, (2) a limited capacity for the health system to honor patient preferences, and (3) feeling stigmatized in healthcare settings. Our data highlights the ways in which COVID-19 infection control policies uniquely impact obstetrical care and place particular burdens on pregnant, birthing, and postpartum people.

304 Consistent with recent literature describing pregnant people's challenges navigating care 305 during the initial wave of the pandemic in the U.S., our data highlight the costs of precautionary 306 policies (Altman et al. 2021; Bayrampour et al. 2022; Combellick et al. 2022; Javaid et al. 2021; 307 Kolker et al. 2021). Similar to findings reported by Dove-Medows et al., decreased access to 308 prenatal "rites of passage" caused distress, anxiety, and sadness for participants, and was viewed 309 as one important way that infection control policies limited the capacity for providers to honor 310 patient preferences (Dove-Medows et al. 2022). There is certainly utility to switching some 311 appointment types — e.g., medication management, psychotherapy — to virtual visits during the 312 pandemic, but our data emphasize the high value placed by patients on in-person services such as 313 prenatal ultrasounds and postpartum physical exams. Our findings are consistent with data 314 describing the experiences of low-income postpartum patients with delays in care and drawbacks 315 of virtual care (Gomez-Roas et al. 2022). Although we are now more than two years into the 316 COVID-19 pandemic, the first few months of future crises may similarly challenge health care 317 delivery. Our findings emphasize the importance of appropriate access to respectful, in-person 318 services even while health systems adapt to pandemic contexts.

Our study adds the troubling finding that pregnant and birthing people experienced
 perceived stigma due to COVID-19. Several participants in this study reported feeling

321 "unwanted," feared, and unwelcome in the space where they were to give birth. Participants 322 expressed some anger at their experiences of stigma, but predominantly the stigmatization was 323 isolating and disparaging. Instructions to wash breasts prior to breastfeeding, not hold infants 324 skin-to-skin, wear masks around infants, or keep infants on the other side of the hospital room 325 meant that participants were attempting to reconcile conflicting information about how to 326 provide the best care for their infants. Stigma around maternal infection and blame for ensuing 327 fetal/infant risk has adversely impacted the pregnancy and birthing experiences of many 328 individuals living with infectious diseases, including HIV, Zika Virus, and Ebola Virus (Zorrilla 329 et al. 2016; Strong and Schwartz 2019). Such stigma also fits into the broader concerning trope 330 of "mother-blame," the trend of attributing fetal or infant harm only to maternal behavior without 331 considering external factors (Richardson et al. 2014).

332 One limitation of this study is that data were collected during the first COVID-19 wave in 333 a city with high caseloads and must be contextualized as such; personal protective equipment and 334 COVID-19 tests were in short supply and institutions all over the country were rapidly 335 developing new policies. At the time of data collection, limited available information suggested 336 an increased risk of severe COVID-19 infection, hospitalization, and invasive ventilation during 337 pregnancy (Ellington et al., 2020). Additional data has since emerged clarifying the increased 338 maternal morbidity and mortality, as well as adverse pregnancy outcomes, associated with 339 COVID-19 infection during pregnancy (McClymont et al. 2022; Chmielewska et al. 2021). 340

#### 341

### IMPLICATIONS FOR POLICY AND PRACTICE

342 Our findings carry several implications for infection control policies and clinical practice that 343 may shift throughout the COVID-19 pandemic and future infectious disease outbreaks. First,

344 findings highlight the opportunity to employ creative ways to meet the needs of pregnant, 345 birthing, and postpartum people, such as using technology to accommodate additional support 346 people into care visits or childbirth. Our data reflect the chaotic scramble of most health 347 institutions to pivot in care delivery while navigating inadequate capacity for increased patient 348 loads and uncertainty about risk, modes of transmission, and the long-term impact of the virus 349 itself. In the time since these data were collected, clear guidance that is more aligned with the 350 care needs expressed by our participants has been issued that recommends, for example, not 351 requiring asymptomatic testing at onset of labor, promoting shared decision-making processes 352 around maternal/infant separation after birth, and utilizing technology to allow additional support 353 persons to be a part of the birthing process (ACOG 2022; CDC 2022). However, 354 recommendations remain in place for increased utilization of telehealth, face-coverings during 355 labor and when interacting with the infant, limitations on birthing companions, and physical 356 distancing from the infant after birth. Institutional preparedness efforts readying for future 357 outbreaks may benefit from a focus on clear communication around care delivery changes and 358 creative ways of utilizing technology to ensure that even when patients must physically navigate 359 care alone, they can receive consistent virtual support. Additionally, interventions to reduce 360 stigma related to infectious disease in health-care settings are effective, and future efforts to 361 adapt care in the face of emerging pathogens may take important lessons from ongoing work 362 investigating ways to reduce HIV-related stigma in the prenatal care context (Stangl et al. 2013; 363 O'Brien et al. 2017). While necessary infection control policies may limit the capacity of 364 providers and the health system more broadly to honor patient preferences, acknowledging the 365 difficulty of these restrictions for patients may mitigate some of their disappointment and

validate their experiences of being pregnant, birthing, and going through the postpartum periodduring a pandemic.

368 Finally, inequitable impacts of limited capacity to accommodate patient preference 369 should be further investigated. For example, the shift to only virtual postpartum visits must be 370 contextualized by racial disparities in maternal mortality and the fact that one in three pregnancy-371 related deaths occurs between one week and one year postpartum (Petersen, Davis, Goodman, 372 Cox, Mayes, et al. 2019; Petersen, Davis, Goodman, Cox, Syverson, et al. 2019). Similarly, the 373 perception of a Latina participant in our study of being denied access to postpartum sterilization 374 echoes a long and problematic history of reproductive coercion in marginalized communities. 375 Participant concern regarding elevated risk from COVID-19 infection due to racial identity is 376 consistent with how the pandemic has both highlighted and compounded racial disparities in 377 access to care, social determinants of health, and health outcomes both within and outside of the 378 obstetrics context. As infection control policies shift, COVID-19 vaccination uptake waxes and 379 wanes, and future variants or novel pathogens emerge, it is critical for institutions and providers 380 to clearly and continuously examine, justify, and communicate changes to prenatal, birth, and 381 postpartum care policies.

382

### 383 CONCLUSION

A better understanding of pregnant and recently pregnant people's experiences during the early months of the COVID-19 pandemic may lead to infection control policies and clinical care delivery practices that are more congruent with the needs and values of pregnant, birthing, and postpartum people as institutions craft responses to future pandemics. Recommendations to ensure meaningful access across the pregnancy care continuum, center patients' priorities within

- adapted care models, and promote patient dignity and honor patient preferences during prenatal,
- birth, and postpartum care are important aspects of any response to COVID-19 and future
- 391 pandemics.
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Characteristic		Ν	%
Age	Mean (+/- SD)	35.6 (+/-5)	
Self-described race	Black	4	20%
and ethnicity	Latina	3	15%
	White	13	65%
Gestational age	1 <sup>st</sup> Trimester	1	5%
	2 <sup>nd</sup> Trimester	7	35%
	3 <sup>rd</sup> Trimester	6	30%
	Postpartum	6	30%
Gravida	Primigravida	8	40%
	Multigravida	12	60%
Education	High School/GED/Associate Degree	7	35%
	Bachelors	8	40%
	Masters	5	25%
Employment	>1 full or part time job	2	10%
	1 full or part time job	13	65%
	Unemployed	5	25%
Insurance	Through own/partner employment	15	75%
	Medicaid (MassHealth)	5	25%
Marital status	Married	16	80%

# Table 1. Demographic information

### Table 2. COVID-19 Symptoms & Status

COVID status	Ν	%
Tested positive	11	55%
Suspected COVID-19 infection: tested negative		15%
Suspected COVID-19 infection: not tested/ unknown test result		30%

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# Figure 1. Standard In-depth Interview Questions

<b>SECTION 1:</b>	I'm going to start out with a few questions about your pregnancy.	
PREGNANCY	1. Are you currently pregnant?	
HISTORY	IF YES: when is your due date?	
	IF NO: can you tell me when you delivered?	
	2. Do you have other children?	
<b>SECTION 2:</b>	1. Coronavirus has affected our lives in many ways. Can you tell me about	
COVID	how it's been for you as a [PREGNANT OR POSTPARTUM] person	
STATUS	during this outbreak?	
	Probe: what has been most challenging for you? What are you most	
	worried about? Probe: your health, baby's health, access to healthcare,	
	birth experience?	
	2. COVID Test:	
	Have you ever been tested for coronavirus?	
	IF YES: Have you gotten your results yet? If yes, what was your result?	
	IF NO: did you talk to your doctor about coronavirus related symptoms?	
	3. COVID symptoms:	
	IF COVID + or PUI (Yes to test or yes to symptoms): Could you	
	describe any coronavirus related symptoms you have experienced?	
	IF YES SYMPTOMS: How long did your symptoms last? What have	
	you been doing to relieve these symptoms?	
	IF COVID – Would you say you are worried about the coronavirus?	
	Was there ever a time that you thought that you had coronavirus? IF	
	YES: Could you tell me about that time and what made you think that?	
<b>SECTION 3:</b>	1. Underlying conditions:	
IMPACT ON	Do you have any underlying medical conditions, e.g. diabetes,	
PHYSICAL	hypertension, anxiety, depression?	
HEALTH	IF YES: Does coronavirus change how you have thought about your	
AND ACCESS	[condition] during pregnancy?	
TO CARE	2. Access to care:	
	How has coronavirus impacted your access to healthcare, such as how	
	often you talk to your doctor?	
	IF PREGNANT: Specifically, have you continued to receive prenatal	
	care and talk to your pregnancy provider? Are these visits more or less	
	frequent than before? Are they different?	
	IF POSTPARTUM: can you tell me about your contact with your	
	healthcare provider since delivery?	
	3. Childbirth/parenting preparedness:	
	Did coronavirus change how prepared you feel/felt for giving birth?	
	Were you taking childbirth/parenting/breastfeeding lessons? If so, how	
	did these change?	
	4. Delivery:	
	IF PREGNANT: Can you tell me about your plans for delivery? How	
	has coronavirus changed your delivery plans?	

Probe: who you planned to have in the delivery room before
coronavirus, if/how that has changed.
IF POSTPARTUM: Can you tell me about your delivery experience?
How did coronavirus change your delivery?
Probe: who was in the room, where you delivered and gave birth,
medication
5. Postpartum quarantine for COVID+:
IF POSTPARTUM AND COVID+ or PUI: Due to changing CDC
recommendations, some people may be separated from their babies after
birth. Did you experience this? IF YES: Can you tell me about what
happened and what this was like for you?
6. Breastfeeding:
IF PREGNANT: Do you plan to breastfeed? Was this plan changed by
coronavirus?
IF POSTPARTUM: Are you currently or do you plan to breastfeed?
Was this impacted by coronavirus?

was uns impacted by coronavirus:

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