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COVID-19 psychological impact in 3109 healthcare workers in Spain: The PSIMCOV group

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Abstract

Background. The current coronavirus disease (COVID-19) has a great impact worldwide. Healthcare workers play an essential role and are one of the most exposed groups. Information about the psychosocial impact on healthcare workers is limited.

Methods. 3109 healthcare workers completed a national, internet-based, cross-sectional 45-item survey between 9 and 19 April 2020. The objective is to assess the psychological impact of the COVID-19 pandemic in Spanish healthcare workers. A Psychological Stress and Adaptation at work Score (PSAS) was defined combining four modified versions of validated psychological assessment tests (A) *Healthcare Stressful Test*, (B) *Coping Strategies Inventory*, (C) *Font-Roja Questionnaire* and (D) *Trait Meta-Mood Scale*.

Results. The highest psychosocial impact was perceived in Respiratory Medicine, the mean (S.D.) PSAS was 48.3 (13.6) and Geriatrics 47.6 (16.4). Higher distress levels were found in the geographical areas with the highest incidence of COVID-19 (>245.5 cases per 100 000 people), PSAS 46.8 (15.2); $p < 0.001$. The least stress respondents were asymptomatic workers PSAS, 41.3 (15.4); $p < 0.001$, as well as those above 60 years old, PSAS, 37.6 (16); $p < 0.001$. Workers who needed psychological therapy and did not receive it, were more stressed PSAS 52.5 (13.6) than those who did not need it PSAS 39.7 (13.9); $p < 0.001$.

Conclusions. The psychological impact in healthcare workers in Spain during COVID-19 emergency has been studied. The stress perceived is parallel to the number of cases per 100 000 people. Psychotherapy could have a major role to mitigate the experimented stress level.

Many efforts in the clinical field of the coronavirus disease (COVID-19) are being made. However, mental health is also at stake during this outbreak. Psychological distress is already being detected among the healthcare professionals in Asia (Casas, Repullo, & Lorenzo, 2002; Xiao, Zhang, Kong, Li, & Yang, 2020; Yuan *et al.*, 2020). Information on the psychological impact of healthcare workers is still limited in European countries. Knowledge of this impact is crucial to establish a Mental Health Crisis Response (Pfefferbaum & North 2020). This study describes the psychological stress experimented by the healthcare workers involved in the COVID-19 outbreak in Spain.

This national, internet-based, cross-sectional survey was performed by the Research Institute of the University General Hospital of Valencia, which was the coordinating center for the Psychological Impact of Coronavirus (PSIMCOV) network. For the stress and psychological impact evaluation, four modified versions of validated tests (Appendix 1), were considered to match a context within the extreme shortage of time; (A) *Healthcare Stressful Test* for identifying stressing factors at work (Cano, Rodríguez, & García, 2007; Carver, Scheier, & Weintraub, 1989), (B) *Coping Strategies Inventory* for assessing problem solving, self-criticism, emotional expression, willing thoughts, social support, problem avoidance and social support spheres (Aranaz, Mira & Font-Roja Questionnaire, 1988; Salovey, Mayer, Goldman, Turvey, & Palfai, 1995; Tobin, Holroyd, Reynolds, & Kigal, 1989), (C) *Font-Roja Questionnaire* for assessing satisfaction, pressure, relationships, relaxation, adequacy, control and task variety at work (Fernández-Berrocal & Extremera, 2006) and (D) *Trait Meta-Mood Scale* for assessing interpersonal aspects of emotional intelligence (Haynes & Lench, 2003; Johnston & Murray, 2003). Every assessed area was represented by at least one question. We defined the *Psychological Stress and Adaptation at work Score (PSAS)* as a combined measure of the scores obtained in each of the four tests described.

Table 1. Characteristics of the respondents

Characteristic	No.	%	Total n = 3109
Age mean (s.d.) – year			45.14 (6.48)
Age category – no. (%)			
<20 years	2	0.1	2 (0.1%)
20–29 years	350	11.3	350 (11.3%)
30–39 years	737	23.7	737 (23.7%)
40–49 years	895	28.8	895 (28.8%)
50–59 years	781	25.1	781 (25.1%)
60–69 years	334	10.7	334 (10.7%)
≥70 years	8	0.3	8 (0.3%)
Area – no. (%)*			
Group I	105	3.4	105 (3.4%)
Group II	2089	67.2	2089 (67.2%)
Group III	71	2.3	71 (2.3%)
Group IV	369	11.9	369 (11.9%)
Group V	475	15.3	475 (15.3%)
Category – no. (%)			
Medical staff	1761	56.6	1761 (56.6%)
Nursing staff	825	26.5	825 (26.5%)
Nurse assistants	238	7.7	238 (7.7%)
Ancillary staff	34	1.1	34 (1.1%)
Administrative staff	48	1.5	48 (1.5%)
Laboratory technicians	24	0.8	24 (0.8%)
Researcher and faculty members	27	0.9	27 (0.9%)
Pharmaceutical representatives	21	0.7	21 (0.7%)
Management staff	12	0.4	12 (0.4%)
Hospital pharmacists	69	2.2	69 (2.2%)
Others	50	1.6	50 (1.6%)
Medical specialty – no. (%)			
Allergy	30	1	30 (1%)
Clinical analysis	17	0.6	17 (0.6%)
Pathology	320	10.5	320 (10.5%)
Anesthesiology and Critical Care	766	25.2	766 (25.2%)
Cardiology	52	1.7	52 (1.7%)
Cardiac surgery	48	1.6	48 (1.6%)
General surgery	109	3.6	109 (3.6%)
Orthopedic and trauma medicine	75	2.5	75 (2.5%)
Vascular surgery	13	0.4	13 (0.4%)
Thoracic surgery	17	0.6	17 (0.6%)

(Continued)

Table 1. (Continued.)

Characteristic	No.	%	Total n = 3109
Dermatology	21	0.7	21 (0.7%)
Hospital Pharmacy	35	1.2	35 (1.2%)
Gastroenterology	29	1	29 (1%)
Obstetrics and Gynecology	104	3.4	104 (3.4%)
Geriatrics	25	0.8	25 (0.8%)
Hematology	29	1	29 (1%)
Home care doctors	20	0.7	20 (0.7%)
Infectious diseases	14	0.5	14 (0.5%)
Emergency Medicine	135	4.4	135 (4.4%)
Physical medicine and Rehabilitation	31	1	31 (1%)
Intensivists and Critical Care	157	5.2	157 (5.2%)
Internal Medicine	105	3.5	105 (3.5%)
Nephrology	12	0.4	12 (0.4%)
Neurosurgery	29	1	29 (1%)
Neurology	30	1	30 (1%)
Ophthalmology	33	1.1	33 (1.1%)
Medical Oncology	13	0.4	13 (0.4%)
Otorhinolaryngology	31	1	31 (1%)
Others	332	10.9	332 (10.9%)
Pediatrics	131	4.3	131 (4.3%)
Psychiatry	38	1.2	38 (1.2%)
Radiology	72	2.4	72 (2.4%)
Respiratory Medicine	51	1.7	51 (1.7%)
Urology	19	0.6	19 (0.6%)
Workplace			
Primary hospital	159	7	159 (7%)
Secondary hospital	193	8.5	193 (8.5%)
Tertiary hospital	1185	52.5	1185 (52.5%)
General practitioners in medical centers	293	13	293 (13%)
Ambulance services	429	19	429 (19%)
Seniority			
0–1 year	379	12.2	379 (12.2%)
1–3 years	270	8.7	270 (8.7%)
3–5 years	434	14	434 (14%)
5–10 years	302	9.7	302 (9.7%)
10–20 years	872	28	872 (28%)
More than 20 years	849	27.3	849 (27.3%)

*Group I: 19.7–33 cases per 100 000 people.
 Group II: 34–70.8 cases per 100 000 people.
 Group III: 70.9–117.9 cases per 100 000 people.
 Group IV: 118–245.8 cases per 100 000 people.
 Group V: 245.9–351.3 cases per 100 000 people.

Table 2. Psychological impact on the healthcare workers

Subgroup	Test A	Test B	Test C	Test D		<i>p</i> value**
	Healthcare stressful factors test Mean (s.d.)	Coping strategies inventory	Font-Roja Questionnaire	Trait meta-mood scale	PSAS	
Age category						
20–29 years	5.9 (2.3)	18.5 (6.4)	15.5 (6.3)	6.8 (3.5)	46.7 (14.8)	<0.001
30–39 years	5.7 (2.5)	17.1 (6.6)	16.1 (6.5)	6.6 (3.8)	45.5 (15.6)	
40–49 years	5.3 (2.5)	16 (6.6)	14.9 (6.5)	5.9 (3.6)	42.1 (15.1)	
50–59 years	5.1 (2.3)	14.9 (6.4)	13.2 (6.4)	5.7 (3.6)	38.8 (14.5)	
60–69 years	5.1 (2.5)	13.7 (6.6)	13.1 (6.6)	5.7 (3.8)	37.6 (16)	
Region						
Group I	4.8 (2.3)	15.4 (6.9)	13.2 (6.8)	5.7 (3.4)	39.1 (15)	<0.001
Group II	5.3 (2.4)	15.7 (6.7)	14 (6.4)	6.1 (3.7)	41 (15.2)	
Group III	5.5 (2.7)	16 (6.7)	15.1 (6.3)	5.1 (3.4)	41.8 (14.9)	
Group IV	5.6 (2.4)	15.8 (6.7)	15.6 (6.6)	6.1 (3.7)	43.1 (16.2)	
Group V	5.9 (2.5)	17.7 (6.3)	16.5 (6.7)	6.8 (3.8)	46.8 (15.2)	
Category						
Medical staff	5.4 (2.5)	15.7 (6.7)	15.3 (6.6)	5.9 (3.6)	42.3 (15.8)	
Nursing staff	5.7 (2.4)	16.8 (6.4)	14 (6.2)	6.5 (3.7)	43 (14.7)	
Nurse assistants	5.1 (2.4)	15.9 (6.9)	13.1 (6.8)	6.5 (4.1)	40.6 (16)	
Ancillary staff	5.2 (2.6)	15 (7.1)	13.4 (7.1)	6.4 (4.1)	40 (16.6)	
Management staff	4.8 (2.7)	12.4 (7.9)	14.8 (8.6)	4.2 (3)	36.2 (19.7)	
Hospital Pharmacists	5.1 (2.5)	16.6 (6.5)	14.1 (6.1)	6.6 (4)	42.3 (14.4)	
Medical speciality						
Allergy	5.1 (2.5)	16.8 (6.7)	15.6 (6.8)	6.6 (4.1)	44 (15.3)	
Clinical analysis	4.8 (2.5)	16.2 (7.4)	13.7 (7.3)	6.9 (3)	41.6 (16)	
Anesthesiology and Critical Care	5.7 (2.4)	15.6 (6.5)	15.1 (6.6)	5.8 (3.6)	42.3 (15.6)	
Cardiology	5.7 (2.7)	14.9 (6.5)	14.4 (4.9)	6.9 (3.6)	41.9 (13.1)	
Cardiac surgery	5.1 (2.1)	14.6 (5.9)	11.6 (6.1)	5.4 (3)	36.7 (13.8)	
General surgery	5.2 (2.3)	15.6 (6)	14.5 (6.3)	5.3 (3.8)	40.6 (14.3)	
Hospital Pharmacy	4.7 (1.9)	18.9 (6.8)	15.6 (5.2)	7.1 (3.3)	46.3 (13.4)	
Gastroenterology	4.1 (2.4)	16.5 (6.3)	16.3 (6)	6.9 (3.2)	43.8 (13.4)	
Obstetrics and Gynecology	4.5 (2.1)	14.8 (6.7)	13.7 (6.7)	5.6 (3.9)	38.5 (15.1)	
Geriatrics	5.8 (3.4)	17.7 (6.6)	16.6 (6.6)	7.5 (3.8)	47.6 (16.4)	
Infectious diseases	5.3 (2.4)	15.8 (8.8)	14.1 (7.9)	7.1 (3.7)	42.2 (20.3)	
Emergency Medicine	6.1 (2.2)	17.6 (6.7)	14.2 (6.6)	6.8 (3.6)	44.7 (15)	
Physical medicine and Rehabilitation	4.1 (2)	13.4 (7.4)	12.3 (6.8)	5.4 (3.3)	35 (15)	
Intensivists and Critical Care	6.1 (2.5)	17.2 (6.3)	15 (5.7)	6.4 (3.6)	44.6 (14.6)	
Internal Medicine	5.8 (2.2)	16.6 (6.5)	15 (6.6)	6.1 (3.9)	43.5 (15.2)	
Nephrology	4.6 (2.2)	14 (6.6)	15.3 (5.1)	5.1 (3.1)	39 (15.1)	
Pneumology	6 (2)	18.7 (6.1)	15.8 (6.4)	7.8 (4.1)	48.3 (13.6)	
Neurosurgery	5.6 (2.1)	17.6 (6.1)	13.1 (5.8)	6.5 (3.7)	42.8 (13.5)	

(Continued)

Table 2. (Continued.)

Subgroup	Test A	Test B	Test C	Test D		<i>p</i> value**
	Healthcare stressful factors test	Coping strategies inventory	Font-Roja Questionnaire	Trait meta-mood scale	PSAS	
	Mean (s.d.)					
Others	5.1 (2.7)	16.3 (7.2)	14.2 (7.2)	6.5 (4)	42.1 (17)	
Pediatrics	4.8 (2)	15.6 (6.5)	13.3 (6.2)	6.1 (3.6)	39.8 (15.2)	
Psychiatry	4.6 (2.4)	14.1 (7.6)	12.1 (6.7)	4.6 (3.7)	35.4 (17.1)	
Ambulance physicians	6.5 (2.7)	17.5 (5.9)	14.4 (6.6)	6.4 (3.8)	44.9 (14.9)	
Workplace						0.013
Primary hospital	5.3 (2.4)	15.8 (6.7)	13.8 (6.4)	6.2 (3.7)	41 (15.2)	
Secondary hospital	5.4 (2.6)	15.9 (6.6)	15 (6.9)	5.9 (3.6)	42.2 (15.9)	
Tertiary hospital	6 (2.6)	16.3 (6.5)	15.6 (7)	6.1 (3.8)	43.9 (16.6)	
General practitioners in medical centers	5.3 (2.4)	15.9 (6.7)	14.7 (6.6)	6.1 (3.8)	42.1 (15.6)	
Ambulance services	5.5 (2.7)	16.5 (6.5)	15.4 (6.4)	6.3 (3.8)	43.7 (15)	

*Group I: 19.7–33 cases per 100 000 people.

Group II: 34–70.8 cases per 100,000 people.

Group III: 70.9–117.9 cases per 100 000 people.

Group IV: 118–245.8 cases per 100 000 people.

Group V: 245.9–351.3 cases per 100 000 people.

** *p* values correspond to one-way ANOVA comparing the mean of PSAS by each of the categorical variables.

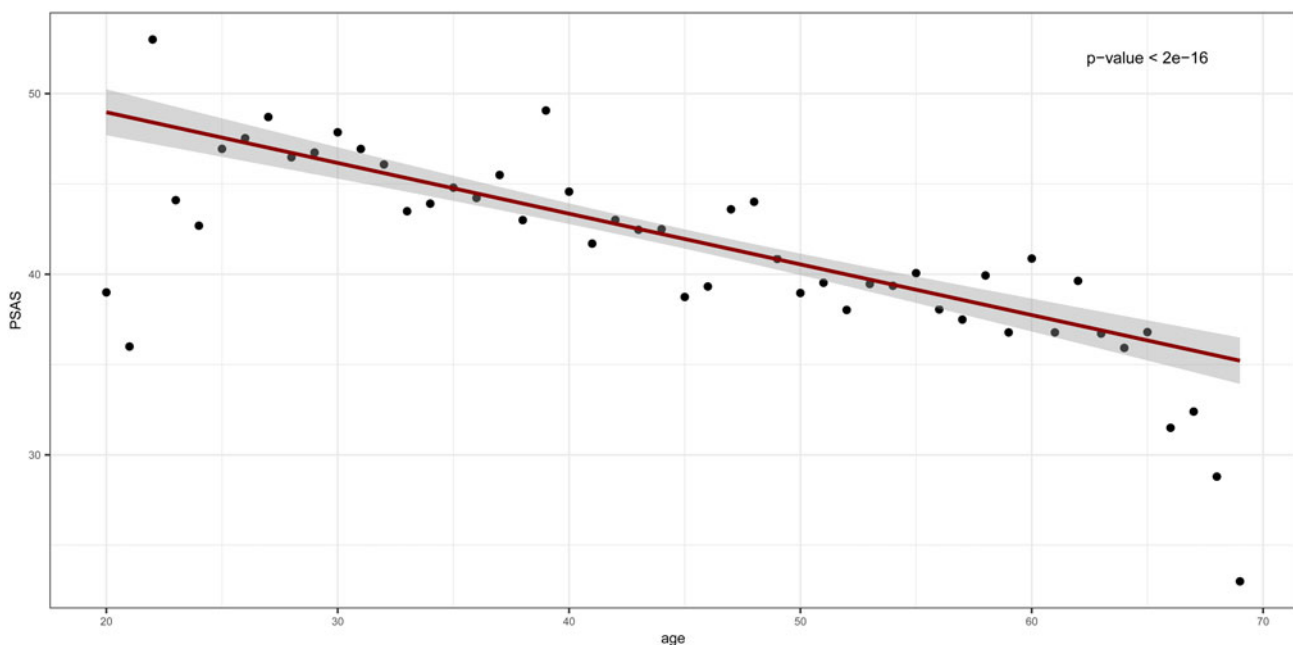


Fig. 1. Linear regression between the variables Age and PSAS.

Data were analyzed using the statistical software R (Core Team, 2013). The *p* values in the tables were calculated with one-way analysis of variance (ANOVA) comparing the mean of PSAS. Variables *region* and *psychotherapy* were studied with ANOVA analysis and a Tukey's test for multiple comparisons of means. For the variable *Children <12 years old, elderly or handicapped at home*, we carried out a *t* test.

A total of 3109 surveys were analyzed from 9 to 19 April 2020, the most epidemiologically stressful stage of the emergency. Table 1 shows demographics and the main characteristics of the participants of the study. Table 2 shows the global psychological impact results measured by PSAS. Age and the stress perceived, are inversely correlated ($p < 0.0001$) as seen in a linear regression model reflected in Fig. 1. For analytical purposes, the Spanish

Table 3. Precipitating factors and PSAS

Characteristics	No.	%	Total <i>n</i> = 3109	PSAS Mean (s.d.)	<i>p</i> value*
Children <12 years, elderly or handicapped at home					0.684
No	1640	53.4	1640 (53.4%)	42.2 (15.3)	
Yes	1429	46.6	1429 (46.6%)	42 (15.7)	
Living with your partner					0.096
No	742	23.9	742 (23.9%)	43.1 (15.8)	
Yes, not a healthcare worker	1538	49.5	1538 (49.5%)	41.8 (15.1)	
Yes, a healthcare worker	829	26.7	829 (26.7%)	41.8 (15.8)	
Work environment					0.012
ICU	605	19.5	605 (19.5%)	44.3 (15.4)	
Surgery room	599	19.3	599 (19.3%)	40.4 (15.3)	
Hospitalization ward	515	16.6	515 (16.6%)	43.3 (15)	
Consultations	354	11.4	354 (11.4%)	39.8 (15.6)	
Emergency department	316	10.2	316 (10.2%)	45.1 (16)	
Other	720	23.2	720 (23.2%)	40 (15.2)	
Psychotherapy					<0.001
No	2437	78.6	2437 (78.6%)	39.7 (14.9)	
No, but I would like to begin	453	14.6	453 (14.6%)	52.5 (13.6)	
Yes, I'm in therapy before the crisis	135	4.4	135 (4.4%)	49.2 (15.7)	
Yes, I've started therapy since the crisis	2	0.1	2 (0.1%)	55.5 (3.5)	
Other, non-conventional therapies	74	2.4	74 (2.4%)	45.4 (13.8)	
Personal exposure					<0.001
Asymptomatic	1953	63	1953 (63%)	41.3 (15.4)	
Symptomatic	704	22.7	704 (22.7%)	43.2 (15.5)	
In isolation	344	11.1	344 (11.1%)	44.3 (15.1)	
Positive in a test	91	2.9	91 (2.9%)	43.7 (16.1)	
I've been hospitalized in a ward	7	0.2	7 (0.2%)	45.9 (10)	
I've been hospitalized in the ICU	0	0	0 (0%)		
Family exposure					<0.001
No	2376	76.7	2376 (76.7%)	41.5 (15.5)	
Yes	721	23.3	721 (23.3%)	44.2 (15.4)	

**p* values correspond to one-way ANOVA comparing the mean of PSAS by each of the categorical variables.

geography was divided into five areas based on cumulative incidences defined by the National Health Authority. Healthcare workers in the areas with a higher number of cases (Group V), showed a higher degree of stress globally and in each separated test ($p < 0.0001$) with a mean (s.d.), PSAS 46.8 (15.2).

Tertiary hospital workers showed a higher level of stress, PSAS 43.9 (16.6) along with ambulance services, PSAS 43.7 (15) when compared to other groups ($p < 0.0001$). Seniority was a protective factor, PSAS 39.1 (15.2) ($p < 0.0001$). Other elements analyzed that might interfere in the psychological impact experimented are shown in Table 3. Respondents who felt they needed psychological support but did not have the time to receive it, showed a higher degree of stress, PSAS 52.5 (13.6) compared to those who did not need it, PSAS 39.7 (14.9) ($p < 0.0001$). Asymptomatic workers

were less stressed with a PSAS 41.3 (15.4), than the symptomatic group, in isolation, or those who were positive in a COVID-19 test or were hospitalized ($p < 0.001$). Familiar exposure is also a determinant factor ($p < 0.0001$). Figure 2 shows a sub-analysis among different healthcare careers and work environment.

The psychological impact of the COVID-19 pandemic in healthcare workers in Spain, has been evaluated. The stress level perceived is predominant in workers that have been in contact directly with COVID-19 patients, like Respiratory Medicine, and in those with family exposure. In the Emergency Medicine (Portero de la Cruz, Cebriño, Herruzo, & Vaquero-Abellán, 2020), workers have also suffered a high impact. This may be indicative that in this environment, COVID-19 exposure is uncertain. The protective effect of seniority may be due to the fact that,

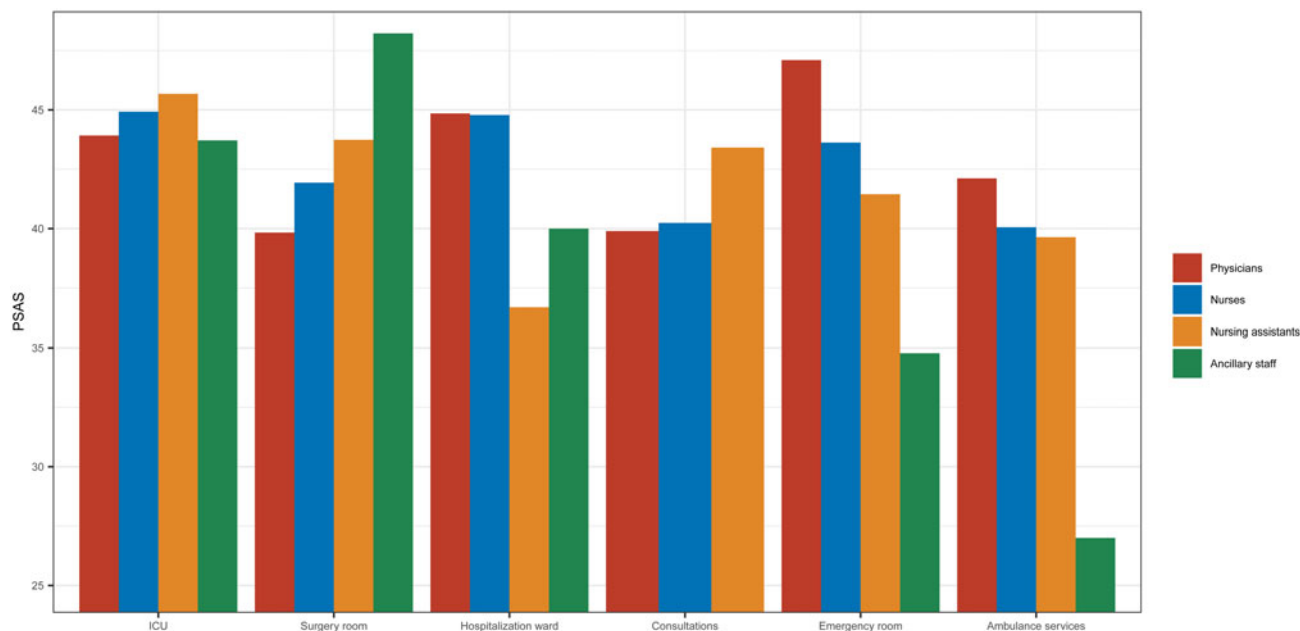


Fig. 2. PSAS career mean by work environment.

expertise and confidence, helps minimizing the stress caused by unforeseen situations. The number of cases in a geographical area was also a conditioning element for the stress. The higher the incidence the disease is, the more stressed the healthcare workers feel (Xiao et al., 2020).

This study has several limitations, the critical nature of the emergency, did not allow to obtain a previous assessment of stress levels or the use of an extended version of the tests. More than 66% of the respondents were working on the second least-affected area, so the reported stress impact could be underestimated.

To the best of our knowledge, this is the largest psychological impact study on healthcare workers during a major pandemic crisis, to date (Kang et al., 2020). Psychological support has demonstrated to minimize the negative impact on healthcare workers. Novel therapy approaches such as on-line support, mindfulness, relaxation therapies, etc. may have a promising role (Xiao, 2020; Yang, Yin, Duolao, Rahman, & Xiaomei, 2020) when the lack of time is a precipitating agent. A second survey will be carry out to assess stress levels among healthcare workers after the crisis finally ends.

Supplementary material. The supplementary material for this article can be found at <https://doi.org/10.1017/S0033291720001671>.

Conflicts of interest. None.

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