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# Variation in the availability and cost of essential medicines for non-communicable diseases in Uganda: A descriptive time series analysis

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# Abstract

# Background

Availability of essential medicines for non-communicable diseases (NCDs) is poor in lowand middle-income countries. Availability and cost are conventionally assessed using cross-sectional data. However, these characteristics may vary over time.

## Methods

We carried out a prospective, descriptive analysis of the availability and cost of essential medicines in 23 Ugandan health facilities over a five-week period. We surveyed facility pharmacies in-person up to five times, recording availability and cost of 19 essential medicines for NCDs and four essential medicines for communicable diseases.

## Results

Availability of medicines varied substantially over time, especially among public facilities. Among private-for-profit facilities, the cost of the same medicine varied from week to week. Private-not-for-profit facilities experienced less dramatic fluctuations in price.

# Conclusions

We conclude that there is a need for standardized, continuous monitoring to better characterize the availability and cost of essential medicines, understand demand for these medicines, and reduce uncertainty for patients. collection and management tool. The funders played no further role in the study design, data collection and analysis, decision to publish, or preparation of the manuscript.

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# Introduction

Essential medicines are those that are critical to meeting the health needs of a population. The World Health Organization (WHO) calls for these medicines to be accessible—both available and affordable [1]. The WHO Model List of Essential Medicines provides a global framework, which is adapted by individual countries into their own essential medicines lists [1,2]. Yet the presence of a given medicine on a national list does not ensure access [3–6]. High or inconsistent cost, and low or inconsistent availability, are important barriers to access.

For patients with chronic conditions, such as non-communicable diseases (NCDs), consistent access to medicines is critical and represents specific priority areas of the WHO Global Monitoring Framework for NCDs [7] and the Sustainable Development Goals [8]. However, availability and cost may vary across time [9]. Moreover, in some low- and middle-income countries (LMIC), such as Uganda, variation in availability and cost may be greater among essential medicines for NCDs than those for communicable diseases (CD) because common CD medicines are supplied to facilities via a "push" system, while NCD medicines are supplied via a "pull" system that requires forecasting of facility demand [10].

We and others have shown that the availability of essential medicines for NCD in LMIC is poor [3,10]. However, the standard methodology for assessing availability and cost of medicines is through cross-sectional, direct observation of a medicine on a pharmacy shelf and documentation of its cost. This strategy ignores variation over time, potentially contributing to inaccurate estimates of availability and cost [9]. Moreover, fluctuations may be more pronounced in LMIC compared to high-income countries [10].

Approaches that capture the dynamism of essential medicines availability and cost are needed [9]. To explore variation over time, we carried out a prospective, descriptive analysis of the availability and cost of a selection of essential medicines for NCDs in a sample of Ugandan health facilities over a five-week period. We compared this to a selection of essential medicines for acute conditions.

## Methods

#### Setting

Uganda faces a double burden of CD and NCDs [11]. Even as rates of tuberculosis and HIV/ AIDS remain high, the burden of NCDs such as cardiovascular disease and diabetes is increasing and expected to grow rapidly [12–15]. In Uganda, healthcare is available in three sectors: public, private-not-for-profit (PNFP), and private-for-profit (PFP). Within these sectors, facilities are arranged in a referral hierarchy, including a community health worker program (Health Center I [HCI]), outpatient facilities (HCII through HCIV), general hospitals (GH) and regional/national referral hospitals [3]. In the public sector, medicines are distributed to pharmacies, located within health facilities, once every eight weeks [16]. If a medicine goes out of stock, it is not resupplied until the next shipment. Medicines at public pharmacies are free of charge, while patients pay out of pocket at private-sector pharmacies.

#### Sample and data collection

We sampled 23 health facilities representing public, PNFP, and PFP sectors from 209 facilities that had participated in the 2013 Service Availability and Readiness Assessment (SARA) [3]. We excluded facilities >100km from Kampala, where the population of Uganda is most concentrated. We surveyed facility pharmacies in-person up to five times over a five-week period between 29 August 2016 and 26 September 2016. We recorded availability and cost to patient of the 19 medicines for diabetes, hypertension, chronic lung disease, and mental health in the

Essential Medicines and Supplies for Uganda List 2012 [17], the current version at the time of data collection: metformin, glibenclamide, soluble insulin, isophane insulin, Mixtard insulin, nifedipine, atenolol, propranolol, captopril, enalapril, lisinopril, losartan, simvastatin, beclomethasone inhaler, salbutamol inhaler, salbutamol tablets, fluoxetine, amitriptyline, and diazepam. We collected the same data for four essential medicines used in the management of acute, infectious conditions: paracetamol, amoxicillin, artemether/lumefantrine, and oral rehydration salts. Availability was documented dichotomously as in stock or out of stock. Cost of each medicine to patient was documented per tablet or vial. Cost was not standardized to course of treatment in any way, as treatment may vary by individual patient. We collected data on facility type, sector, and urban/rural status.

#### Analysis

This study was designed for a descriptive analysis to support hypothesis generation. The primary unit of analysis was the presence of medicine *in a given facility*. From a patient-centered perspective, the availability of a medicine at their health facility of choice is most important. Therefore, the trajectory of availability over time at a given facility and correlation within a facility of availability and cost are informative metrics.

We defined availability as the proportion of listed essential medicines that were present at a site; if a given medicine was present in any quantity, it was considered available. We calculated the proportion of observations during which each individual essential medicine was available by sector. We plotted the trajectory of medicine availability for each facility with three or more observations using a time series. We tested the hypothesis that week-to-week variations were greater among public sector clinics than private sector facilities using t-tests of change in availability during each period. We tested the hypothesis that there is greater variation in availability of essential medicines for NCD than essential medicines for acute conditions by comparing the intra-cluster correlation coefficient (ICC) of essential medicine availability by facility over time for these two categories of medicines.

We defined variation in cost to patient as the range of fluctuation in price per tablet or vial in a given facility during the study period. We calculated and produced visualizations of these within-facility ranges. We also calculated the quantile-based robust standard deviation of medicine price over time by facility, a conventional measure used to summarize variation in a set of values.

#### Results

We collected 82 observations from 23 unique facilities over a five-week period. Each facility had between one and five observations; 21 (91%) facilities contributed two or more observations and the median number of observations was four.

#### **Facility characteristics**

We collected observations from five HC-II (22%), nine HC-III (39%), three HC-IV (13%), five GH (22%), and one referral hospital (4%) (Table 1). Twenty-six percent were public, 35% PNFP, and 39% PFP. The majority (83%) of facilities were located in an urban area.

#### Variation in medicine availability and cost

Essential medicines for NCDs were available at 44% of all study visits, while EM for acute conditions were available at 93% of visits. The proportion of visits in which a medicine was present varied by medicine and by sector (Fig 1). Presented as a time series, the proportion of essential

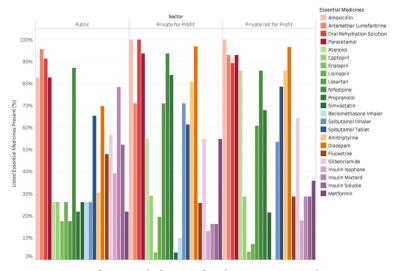
Facility type	N (%)	
HC-II	5 (21.7)	
HC-III	9 (39.1)	
HC-IV	3 (13.0)	
General Hospital	5 (21.7)	
Referral	1 (4.4)	
Managing Authority		
Public	6 (26.1)	
Private-non-profit	8 (34.8)	
Private-for-profit	9 (39.1)	
Location		
Urban	19 (82.6)	
Rural	4 (17.4)	

Table 1. Characteristics of facilities.

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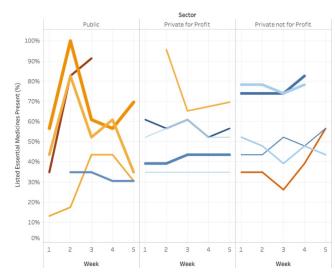
medicines available fluctuated within clinics over the five-week period of observation (Fig 2). The proportion of facilities stocking each specific essential medicine varied over time and by medicine (S1 Fig). Variation in availability over time within the same facility was not significantly different among essential medicines for NCDs (intra-facility correlation coefficient (ICC) 0.68, 95% CI 0.49–0.83) and essential medicines for acute conditions (ICC 0.20, 95% CI 0.04–0.61).

Fluctuations in availability were significantly greater among public sector facilities than among PNFP or PFP facilities between Week 1 and Week 2 (p = 0.0002), but not during other periods. This is visually evident in Fig 2; public sector facilities show sharp increases and decreases in number of medicines available. There was no significant difference between public and private sector facilities for change in availability during the subsequent periods. This may be attributable to missing data in some subsequent periods: up to 10 missing observations



**Fig 1. Proportion of visits in which essential medicines were present, by sector.** Proportion of visits in which each listed essential medicine was available is depicted by the colored bars and compared by sector (Public, Not for Profit, and Private Not for Profit). The color of each bar corresponds to a specific essential medicine, depicted in the key to the right of the graph.

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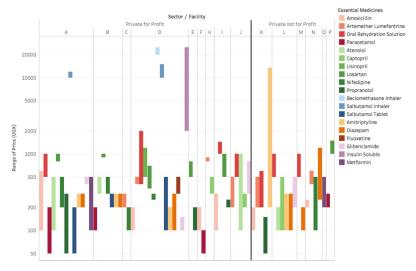


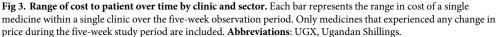
**Fig 2. Change in total availability of essential medicines over 5 weeks, by sector.** These time series plots show the week-by-week shifts in the proportion of essential medicines available by facility, broken down by sector. Each colored line represents one facility; movement on the y axis from week to week indicates change in the proportion of listed essential medicines available in the facility.

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for each period, or 43% of the total sample of 23 facilities. Alternatively, this may be attributable to the periodicity of public sector resupply.

More than half of medicines experienced major price fluctuations, which we defined as at least doubling in cost to patient one or more times over the five-week study period (Fig 3). Variation over five weeks in cost to patients was lower in PNFP facilities, with robust standard deviations ranging from UGX 50–704 (approximately US\$0.01-\$0.19). Among PFP facilities, robust standard deviations in cost of available medicines ranged from UGX 37–17,050 (approximately US\$0.01-\$4.55).





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#### Discussion

We found that variation in availability was greater among public sector facilities than among PFP and PNFP facilities. In the public sector facilities, more than half of essential medicines alternated in and out of stock during the five-week observation period. We also found that week-to-week fluctuations in the cost of essential medicines were substantial and that PFP facilities had the greatest variations in cost. When medicines are unavailable in public facilities, patients are likely to seek them in private facilities, where they are faced with new costs. Moreover, while PFP facilities are the most likely to have essential medicines for NCD in stock, substantial changes in price from week to week introduce uncertainty for patients and can limit access. Others have noted variation over time in private sector cost to consumer for antimalarials using waves of data spaced months or years apart [18]. However, we are not aware of any other study that has examined granular data capable of showing week-to-week variations in cost-to-consumer of a range of essential medicines. The considerable week-to-week variation in cost we observed could be the result of clinic proprietors turning to dynamic pricing models to ensure profit in a setting where supply chains may be inconsistent and availability uncertain. Further research must be done to understand the mechanisms driving short-term variation in the patient cost of essential medicines by engaging the proprietors of private sector clinics.

Variations in availability and cost have implications for patient engagement in care. Most medicines for NCDs must be taken regularly over long periods of time. Even in settings where medicines are consistently available, patient adherence to prescription medicines for chronic conditions can be challenging to establish and sustain [19–21]. Inconsistent availability significantly impacts patient adherence to NCD medicines [22,23]. We propose that uncertainty regarding the week-to-week availability or cost of medicines is likely to impair initiation or continuation of treatment, patients' motivation to adhere to treatment, and patients' engagement in care. This is especially the case for patients who face other access barriers such as distrust of the medical system, transportation costs, and competing time commitments.

Such week-to-week variations in availability and cost are not captured by the cross-sectional methods typically used to assess access to essential medicines. We have previously shown that cross-sectional assessments can be used to examine disparities in availability of essential medicines [3]. However, given that Ugandan public sector facilities are supplied in bimonthly cycles, the availability of essential medicines can range dramatically. As time since the most recent shipment increases, the number of stocked essential medicines declines and patients may need to shop several facilities, including private sector facilities, to secure medicines—or go without.

Together, these findings point to a need for supply chain management systems that track medicine availability and cost in real-time. To maximize transparency for health system planners, such systems should be incorporated into national health management information systems, alongside epidemiologic surveillance data to guide evidence-based distribution of resources. Allowing citizens to access these data in a user-friendly format would provide an additional layer of transparency, facilitating informed decisions about their care-seeking behavior.

This study had some limitations. First, we collected data for only a five-week period, so we were unable to examine the effect of seasonality or cyclical delivery schedules on availability. Second, the relatively small sample size, nonrandom sampling strategy, and partially missing data limited our time series analysis to description and was not sufficient to support a multi-variable model. Third, our dichotomous approach to medicine availability is a crude measure and cannot detect low stocks, which may be a pervasive problem. Finally, we collected data in

the central region of Uganda, which is the most prosperous region of the country; availability of medicines is likely to be higher in this region than in others, resulting in an over-optimistic estimate of availability over time. However, to our knowledge, this is the first published analysis to prospectively describe the dynamism of availability and cost of essential medicines in a LMIC. We also demonstrate how dynamic data on availability and cost of medicines can be collected and analyzed.

#### Conclusion

Availability and cost of essential medicines in Uganda can vary sharply within the same facility from week to week. There is a need for standardized, continuous monitoring to better characterize the availability and patient cost of essential medicines, understand demand for these medicines, and reduce uncertainty for patients by stabilizing availability and cost.

#### Supporting information

**S1 Fig. Change in availability by essential medicine over 5 weeks, by sector.** These time series plots show the week-by-week shifts in the proportion of facilities stocking specific essential medicines, broken down by sector. Each colored line represents one essential medicine; movement on the y axis from week to week indicates change in the proportion of facilities for which that medicine was available. (PDF)

#### **Author Contributions**

Conceptualization: Ann R. Akiteng, Jeremy I. Schwartz.

Data curation: Ann R. Akiteng, Jeremy I. Schwartz.

Formal analysis: Mari Armstrong-Hough.

Funding acquisition: Jeremy I. Schwartz.

Investigation: Mari Armstrong-Hough, Jeremy I. Schwartz.

Methodology: Mari Armstrong-Hough, Jeremy I. Schwartz.

Visualization: Mari Armstrong-Hough, Srish Sharma.

Writing – original draft: Mari Armstrong-Hough.

Writing – review & editing: Mari Armstrong-Hough, Srish Sharma, Sandeep P. Kishore, Ann R. Akiteng, Jeremy I. Schwartz.

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