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Data Availability Statement: Data underlying this study cannot be made publicly available due to restrictions imposed by the ethical approval obtained to conduct the study. Additionally, the National Ethics Advisory Committee Standards (https://neac.health.govt.nz/national-ethicalstandards-health-and-disability-research-andquality-improvement/part-two/12-health) has set some clear guidelines for data which involve Māori (indigenous population) and which our study included. The standards are guided by Te Mana Raraunga (https://www.temanararaunga.maori.nz/ RESEARCH ARTICLE

# See How They Grow: Testing the feasibility of a mobile app to support parents' understanding of child growth charts

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# Abstract

# Background

Mobile devices provide new opportunities for the prevention of overweight and obesity in children. We aimed to co-create and test an app that offered comprehensible feedback to parents on their child's growth and delivered a suite of age-specific information about nutrition and activity.

## Methods

A two-phased approach was used to co-create the digital growth tool—See How They Grow —and test its feasibility. Phase one used focus groups (parents and professionals such as paediatricians and midwives) and a national on-line survey to gather requirements and build the app. Phase two involved testing the app over 12-weeks, with parents or carers of children aged  $\leq$  2-years. All research activities were undertaken exclusively through the app, and participants were recruited using social media and hard copy materials given to patents at a child health visit.

## Findings

Four focus groups and 101 responses to the national survey informed the features and functions to include in the final app. Two hundred and twenty-five participants downloaded the app, resulting in 208 eligible participants. Non-Māori/Non-Pacific (78%) and Māori (14%) had the highest downloads. Fifty-four per cent of participants were parents of children under 6-months. These participants were more likely to regularly use the app than those with children older than 6-months (64% vs 36%, P = 0.011). Over half of the participants entered three measures (n = 101, 48%). Of those that completed the follow-up survey (n = 101, 48%), 72 reported that the app helped them better understand how to interpret growth charts. ), which outlines the importance of Indigenous sovereignty of data. All requests for de-identified individual participant data or study documents will be considered, where the proposed use aligns with the ethical approval for the study, aligns with public-good purposes, does not conflict with other requests, or planned use by the Study Steering Committee, and the requestor is willing to sign a data access agreement and has obtained relevant ethical approvals. Contact will be via Director of the National Institute for Health Innovation enquires@nihi.auckland.ac.nz or the National Ethics Advisory Committee neac@health.govt.nz. Information for the See How They Grow app can be found at the GitHub link, https://github.com/ SeeHowTheyGrow/SHTG\_MobileApp.

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**Competing interests:** This study was funded through a contestable funding round by Cure Kids (https://curekids.org.nz/), the National Science Challenge: a Better Start (https://www.abetterstart. nz/) and Precision Driven Health (PDH) (https:// precisiondrivenhealth.com/), grant reference 7006. PDH is a commercial entity. The funders including PDH, had no influence on the design, implementation, interpretation or reporting of the study findings. The involvement of PDH, does not alter our adherence to PLOS ONE policies on sharing data and materials.

#### Conclusion

The app was acceptable and with minor modifications, has the potential to be an effective tool to support parents understanding of growth trajectories for their children. A larger trial is needed to evaluate if the app can have a measurable impact on increasing knowledge and behaviour, and therefore on preventing childhood overweight and obesity.

### Introduction

Growth during the first few years of life plays an important role in setting body mass index (BMI) trajectories into childhood and adulthood [1, 2]. Once obesity is established, it is difficult to reverse [3]. In a recent Cochrane Review of interventions to prevent childhood obesity for children aged 0–5 years, there was moderate evidence from 16 randomised control trials that diet and exercise combined are effective on reducing zBMI scores, although these reductions were small [4]. For example, evidence from sixteen randomised control trials that combined diet and physical activity interventions for 0-5-year olds, compared with controls, reduced zBMI (mean difference  $-0.07 \text{ kg/m}^2$ , 95% confidence interval (CI) -0.14 to -0.01). There was little impact on zBMI for individual diet or physical activity interventions (Diet: mean difference -0.14, 95% CI -0.32 to 0.04; Physical activity; mean difference 0.01, 95% CI -0.10 to 0.13). A zBMI change of at least -0.25 for a clinically significant impact has been suggested [5].

While these studies do not account for the role of parental perception of their child's weight, a recent meta-analysis exploring parental underestimates of child weight found that 50.7% (95% confidence interval 31.1%–70.2%) of parents underestimate their overweight/ obese children's weight [6]. Other studies have also reported similar findings [7–10]. The increase in children's weight at a population level is clearly illustrated in a recent report, where the median child weight now falls on the 67<sup>th</sup> centile rather than the 50<sup>th</sup> centile (1990 baseline) [11].

Being overweight or obese in childhood is reported as a notable factor for being overweight or obese in adolescence and adulthood [12]. Overweight and obesity have an impact across the life course through the development of long term conditions and contributing to mental illhealth. The economic (personal and societal) costs are also immense [13].

When parents perceive childhood overweight and obesity as a concern, they also exhibit an inability to internalise this into their own lives [14]. Factors that contribute to parental failure to recognise or perceive overweight in their children are complex and multifaceted. They include parental beliefs and values of body weight, their own body weight [15], socio-eco-nomic factors [16], environmental factors [17] and societal normalisation of overweight [18, 19]. This normalisation of overweight and obesity within society is likely to be a contributing factor in the increase of childhood overweight and obesity [7, 19–21].

Effective, evidence-based interventions that focus on how best to support parents to understand their child's growth and the influence the early years have on unhealthy weight gain is sparse [22, 23], with many studies and reports concluding that more research is needed [5, 24]. Growth charts enable children's growth to be assessed by comparing them with a normal range for other children of the same age and gender, relative to a reference population. The serial measurements of height, weight and head circumference, taken as a child ages, are sensitive measures of their general health [24]. In many countries, growth charts are part of the parent-owned or parent-held child wellbeing books [25, 26] and used to provide access to understandable, evidence-based information to parents about their child's growth compared to population norms [27]. Growth charts can play an important role in helping parents, at a glance, view the growth of their child. Despite this, parental understanding of the meaning of growth charts relative to their child(ren) is variable [28, 29].

However, some health professionals report that they often don't use these charts with parents [30]. The reasons given include that parents have low health literacy [31]; parents find growth charts confusing [32] and misunderstand the meaning of chart percentiles (including the misperception that a high percentile is a sign of robustness), and confusion about population norms and how that applies to their child [28, 33–36]. Health professionals have also reported that the hand-held record book is often forgotten or lost, reducing its value for parents [37]. Notwithstanding this, parents do have a desire to hear if their child was at risk of obesity [38].

The rapid growth in mobile technology and in particular, the ubiquity of the smartphone is an opportunity to overcome such issues by digitising the hand-held growth record. A plethora of child growth labelled apps are available on the App Stores. Yet little evidence exists of the effectiveness of these apps in the prevention of childhood overweight and obesity [39].

#### Child health in the New Zealand context

Child health in New Zealand is packaged as a comprehensive programme called Well-Child/ Tamariki Ora. The Tamariki Ora/Well-Child programme is a comprehensive package of universal health services offered free to all New Zealand families/whānau for children from birth to 5 years. There are 13 planned health check contacts, with 11 checks provided between birth and 18-months. Several organisations specifically provide well-child services nationally, for example, Plunket (https://www.plunket.org.nz/) while other organisations are location-specific [40] or are Māori (indigenous population), providers. Services are provided by several health professions including midwifery, obstetrics, paediatrics, general practitioners and registered nurses. These services are often supported by kaiāwhina (community health workers) and vision and hearing technicians [26] and delivered in a variety of settings such as primary care settings, Marae (a place where for Māori communities gather and share) and the home. A Well Child/Tamariki Ora Health book is also produced and is given to all parents of new babies, to use as a hand-held record of health visits and immunisations. The Well Child / Tamariki Ora Health book also includes information for parents on milestones, safety and illnesses [41].

In this study, we aimed to co-create a child growth monitoring app and test its utility and feasibility. The focus on children from birth to two years was chosen because excessive weight gain in the first 100 weeks of life may be an important marker for the onset of overweight by school age and into adulthood [42, 43], and because of the high number of planned and free Well-Child/Tamariki Ora health visits in the first 24 months of life in New Zealand [26].

#### Study objectives

This study aimed to co-create, develop and test the utility and feasibility of a smartphonebased digital child growth application (app) for use by New Zealand parents and caregivers with children aged 0–24 months.

#### **Methods**

#### Co-creation and development of the app

Between January—May 2018, an iterative process was used to gather detailed requirements for the app. This process involved a national on-line survey and focus groups of parents and/or

caregivers with children under the age of 5 years, and interviews with health professionals (midwife, paediatrician, nurses) working in child health services. Recruitment processes for the survey used social media advertising (via FaceBook posts, Google Ads), using title tags such as "well-child providers", and meta description tags such as "childhood development milestones." Health provider and parent focus group participants were identified and invited to participate through existing networks.

Informed consent was obtained from all participants. Parent participants were asked what they knew about growth charts and the tools they used to help monitor their children's growth. Health professionals were asked how they used growth charts with parents and barriers to their use. All participants were asked about what features and functions they would want in a digital growth chart tool. The final app features and functions would be pragmatically determined based on study time-frames and the technical difficulty and time need to build a particular feature.

To accompany the app and provide positive framed content and activity related prompts, within app notifications were used. App notifications are messages that display outside of the app and are used to communicate information (support knowledge development) and reminders (to act or do something) to the user. The type and content of the See How They Grow app (SHTG) notifications were underpinned by behaviour change theory [44, 45], and mHealth engagement research [46]. A programme logic was used to determine the type and frequency of these notifications.

In addition to routinely programmed information and activity notifications, specific action notification messages about entering a measurement were sent at 3-days and 14-days if no new measure had been added, and a third notification was sent if it was longer than 6-weeks since the last data entry. If participants had entered a measurement, they would not receive these message types.

The app was built for both Apple and Android operating systems using Ionic (<u>https://ionicframework.com</u>) and was made available for download from February–August 2019.

Ethics approvals were obtained from the Auckland University Human Participants Ethics Committee; Formative Study Reference 020166 and Feasibility Study Reference 022248. The feasibility study was registered on the Australia New Zealand Clinical Trials Registry (ANZCTR) reference ACTRN12619000905167.

#### Feasibility and utility assessment

Participants were eligible to take part in the study if they were, 1) adults aged 18-years and over, 2) lived in NZ, 3) had a child or children under the age of 2-years, 4) had access and use of a smartphone capable of downloading the app and 5) were able to read and understand English. Eligible participants provided informed consent (agreement to complete a baseline and 12-week follow-up questionnaire, to enter at least three measures during the 12-week study period and for their app use data to be collected during and post-12-weeks (until the last participant had completed 12-weeks). All study procedures and data collection were managed through the app. Engagement with the app was measured using the date of last activity, frequency of use and self-reported feedback on utility, barriers, enablers and improvements (see Table 1). Underpinned by the broader app engagement literature, the engagement categories were explicitly designed for this study. The app had both off-line and on-line capability.

#### Recruitment

Recruitment promotion strategies included inviting participants from the co-creation phase, social media posts using keywords and meta tags such as "Māori well-child services",

Description	Baseline	12-weeks
Eligibility	✓	
E-informed consent	✓	
Age, sex, and ethnicity of adult users	✓	
Age and sex of the child	✓	
Home Region	✓	
Baseline Survey  • Demographics  • Knowledge of growth charts  • Use of growth charts	✓	
Follow up Survey • Reported changes in knowledge of growth charts • Reported changes in activities • Reported changes in foods offered • Perception of usefulness and utility • Barriers, enablers • Best features • Improvements		×
App engagement• Not engagedNo activity beyond day 1• Somewhat engagedNo activity past 30 days• Mostly EngagedNo activity past 60 days• Actively EngagedActivity throughout 90 days• Very EngagedActivity post 90 days		4
• Frequency of app use	Continuous thro	bughout the study
• Type of app use	Continuous thro	oughout the study
Feedback	At any time thr	oughout the app

Table 1. Schedule of baseline and follow-up data collection.

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"traditional Māori parenting" or child immunisations"; paid digital advertising, a study website, promotion through health provider networks and hard-copy flyers placed in new baby packs.

As a feasibility study, no sample size calculation was performed. All statistical analyses used SAS<sup>m</sup> with descriptive statistics used to analyse participant characteristics, app engagement and utilisation variables and Chi-square and Fisher Exact Tests used to compare differences. We did not include invited users in these analyses due to the low numbers (n = 4). For analyses participants were grouped into age bands (18–19; 20–24; 25–29; 30–34; 35–39; 40–44, and 45–49).

#### Results

#### Co-creation and development of the See How They Grow app

One hundred and ten parents or caregivers responded to the requirements survey with 101 included in the final analyses. Nine participants were excluded as they provided no or limited information. The majority were NZ European ethnic group with only 8% reporting as Māori. Participants were between 20 and 39 years. Fifty-one per cent reported that their youngest child was  $\leq$  12-months. Of the four focus groups, three comprised mainly of Māori and Pasi-fika parents, while the fourth group was mainly composed of NZ European parents and caregivers. Focus group numbers ranged from 5 to 8 participants. Most participants were women. Face-to-face interviews involved two midwives, a well-child nurse educator and a paediatrician and seven other well-child health providers provided email comments.

All parents or caregivers reported that knowing how their children were growing was important. Discussions of their child's growth needed to be grounded in the broader context of their culture and social situation. The influence of culture was intricately woven into how they, as parents make decisions about their child(ren). Therefore, any tool needs to have an element of understanding about the norms, values, ideas and behaviours that may be deeply rooted in a particular culture and form part of daily living, to be successful. Foods and activities that were culturally relevant, were suggested as simple ways to incorporate some cultural nuances into the SHTG app.

However, when growth was discussed in the context of mapping measures onto growth charts, focus group participants, and 72% (n = 73) of survey participants reported that they thought the growth charts were more a tool for the health professional than for them.

Health professionals all reported they used growth charts with the parents or caregivers they worked with, but that parental understanding of the purpose of growth charts was variable. Most noted that it was common for parents to forget to bring their hand-held book to the visit and consequently, the utility of the growth chart in the book was suboptimal due to a lack of measures entered.

All participant groups (parent and health professional) remarked that an electronic tool would be a useful addition to the well-child space. And that it was important that any digital tool helped to reinforce New Zealand-oriented information and evidence, and supported the relationships between parents and well-child providers and other health professionals, rather than be perceived as replacing them.

Parent or caregivers reported that they should be able to add their self-collected measures onto a digital chart. This capability elicited a cautionary reaction from the health professional participants, as they were concerned that parents might become obsessive about growth indicators as a singular measure of wellbeing. They also remarked that it would be important to convey that a self-measurement was different from one performed and recorded by a health professional and not confuse interpretations.

Three main themes emerged to describe barriers to digital tool use,

- 1. Functional (such as internet access, access to smart devices),
- Acceptability and Utility (such as information relevancy, ease of use and cultural relevancy), and
- 3. Systems (e.g. privacy and security, information ownership).

#### Determining and shaping the features and functions to include in the See How They Grow app

Identified functions and features were converted into use-case stories, and these were mapped to underpinning conceptual knowledge and behavioural change themes. <u>Table 2</u> presents the findings from this process, and <u>Fig 1</u> provides a snapshot of images from the final SHTG app design. There were over 50 screens with which the participant could navigate and interact.

Tables 3 and 4 present a sample of the notification message types sent to participants. The words in brackets such as [HI] or [FIRSTNAME] are tokens, and they are used to personalise the message. For example, the participant registered their First Name as Moana and ethnicity as Māori; therefore, the bracketed words would be replaced with Kia or Moana.

#### Feasibility study

A total of 225 people from across NZ downloaded the app. Of these, 17 (7.5%) were excluded as no data were entered, and 208 (92.4%) participants were eligible. Of the eligible participants, eight (4%)

#### Table 2. See How They Grow app design features and functions.

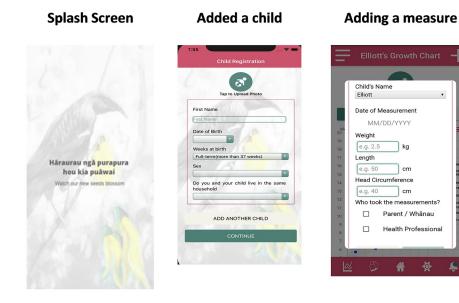
Key Features Identified	Purpose/ Intent of Features and Behaviour Change	Conceptual Themes	Use Case Examples	Final Features and Functions adopted in See How They Grow		
"Ability to upload photos."	To share experiences, memories and have	Trust / Integrity	• To be able to add my comments or photos and have others (privately or publicly) view	<ul> <li>Invite Others,</li> <li>Create Memories,</li> <li>Share Memories,</li> <li>Enable others to like/comment on memories</li> <li>Add photos</li> </ul>		
"Share experiences." "Share growth."	reinforcement (BCT 3.1)	Social / Cultural /Beliefs	<ul> <li>and comment so that it is more than just measures.</li> <li>Create a longitudinal experience or history makes it difficult to stop interacting and difficult to delete, so I keep using it, and it is useful.</li> </ul>			
"Positive quotes/ comments—sometimes new mums just need to hear they are doing a good job!"	To be rewarded, receive feedback, feel positive (BCT 10.3)	Independence / Empowerment Emotional	<ul> <li>To add or interact within the app and receive "unanticipated" rewards or appreciation that help reinforce behaviour</li> <li>Having information in smaller sections and showing easy actions to promote a sense of capability and then skill development linked to my child(ren) age and stage of development</li> <li>Messages (notifications) that pop-up when you complete an activity in the app such as a child's measure or tick an immunisation with a positive message</li> </ul>	<ul> <li>Informative and timely messages (notifications)</li> <li>Likes and comments on Memories Page</li> <li>Action prompts regarding measurements are about seeing a pattern and learning from each step, so if a change is considered important, then it seems more achievable.</li> </ul>		
"Clearer indication of what weight is healthy (e.g. percentile range) at what age."	Supports changes (BCT 2.2) Investment	Applicable Knowledge	<ul> <li>Real-time notification messages to reinforce activities and help to interpret or reinforce the activity</li> <li>To have new or novel information</li> </ul>	<ul> <li>Managing their child measures</li> <li>Map measurements to their child and present back what that measure means.</li> <li>Additional measurements entered</li> </ul>		
"See change and understand it." "Child first aid."	New information and interpretation	Action	presented either through news type feeds or notifications or links out if needed to read	prompts new information notifications • Resources and Tips sections,		
"Tips around keeping your child healthy."	Attention-grabbing		<ul> <li>more.</li> <li>Attracting the attention of the user is about relevance and supports the usefulness of the app</li> <li>Supports idea for how to change</li> </ul>			
"Family support and	Personalise	Skills /	• Being able to see data in a way that is	• Select avatars or add photos self and		
"Family groups can be created." "Self-entered data on other things." "Reminders for important events."		MANAGING RISK	relevant to me and minimises unhelpful/ inappropriate comparisons • Creates achievements and motivations to keep me engaged • Integrated with my own calendar, reminders of important events/activities like immunisations, so I have it all in one place. • Can add other information important to me and my child(ren), like feeds or nappy change or sleep.	<ul> <li>children.</li> <li>Ability to create a whanau group to share the child(ren) journey and information</li> <li>Calendar links to immunisation timelines</li> <li>Event entry within the app that links to the phone "native" calendar to minimise duplication and create synergy with common phone activity.</li> </ul>		

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registered two children, while all others registered one child. Of the 208 eligible participants, 101 (49.5%) completed the follow-up survey (Table 5). The majority of participants (191, 92%) reported that they were female (P = 0.008) and the mother of the child (193, 93%); were mostly European (78%). Māori participants were significantly less likely to complete the follow-up survey (baseline 14% were Maori, Follow-up 8%: p = 0.010). There was no difference in participants by age at baseline and follow up were similar (p 0.227). At baseline, the mean child age was 7.8 months (median 5.7 months, SD 6.4 months). There were more participants with children aged  $\leq$  6-months completing the follow-up survey compared with those aged  $\geq$  6-months (p 0.001).

#### Measurement data entered

Almost half (100; 48%) entered measures (weight, height, head circumference) on three occasions or more, with 25% (n = 52) adding two measurements. Weight and height were the most



Main Menu

#### Adding a memory

#### Invitation to share

#### Finding a service near me

4

**Chart View** 

Elliott's Growth Chart Elliott

LENGTH

20 Ka

19 18 17

16

15 14

13

12

HEAD

=

97th 95th

85th 75th 50th

25th 15th 5th 1st

 Parent
 Health Professional ŏ

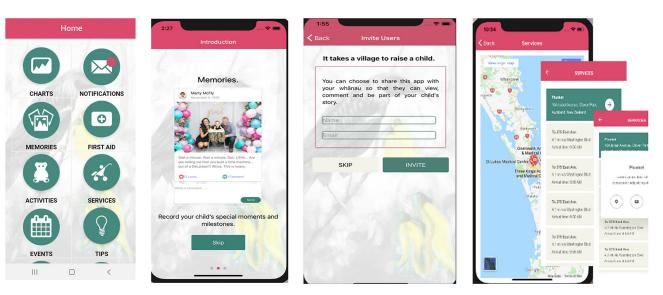


Fig 1. Images of some of the elements of the See How They Grow app.

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frequently entered of all measure types (70% and 66% respectively). Ninety per cent of all measurements were recorded as being from a Health Professional with 70% of these being for children  $\leq$  6-months.

Routine messages using programme logic	Message Type	Timing (day)	Message content
	Welcome	0	Welcome to the SHTG study. Over the next 3-months, you will be part of a study designed to test out our new app. Thank you for taking part.
	Welcome #2 regarding study contact details	2	[HI] [FIRSTNAME], thanks for taking part in the SHTG study. If you need to contact us, you can call us on 0800 3676444 or email us on seehowtheygrow@auckland.ac.nz
	Reminder about app functions–Resources	5	We hope you are enjoying the SHTG app. Did you know that the app has information about services and events relevant to your child as well as tips to support your child's healthy growth?
	Reminder about app functions— immunisations & re flagging immunisations complete in the app	9	Has [CHILDNAME] had [HIS/HER] latest immunisations? If so, you can update this in the app. Go to immunisations and tick the ones [HE/SHE] has had.
	About growth tracking	10	Remember, a growth chart isn't a test that children can pass or fail, and there isn't a centile that he or she must reach to be healthy.

#### Table 3. Examples of the routine within app notifications.

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#### Engagement

Date of last activity. Five categories from not engaged (no activity after day one) to very engaged (activity ongoing after 12-weeks) were used to categorise participant app use data. Forty-four per cent (n = 91/208) of baseline participants were engaged up to or over the 12-weeks. This group were more likely to complete the 12-week survey. There were no differences in the ages of participants and their last activity (Chi-squared p = 0.494). However, participants who identified as Māori were more likely to have no app activity recorded after 60 days (Fisher Exact Test p = 0.017) compared to Non-Māori (Table 6).

Navigation and exploring screens. We found no difference in the number of screens navigated to and viewed, irrespective of when the last app activity was (see Table 7).

The role of notifications in supporting app activity and engagement. Measurements entered after a reminder notification was received, are presented in Fig 2. The day three reminders were sent to 87 participants prompting 42 new measurements entered on the same day or the next. The day 14 reminder was sent to 76 participants, and 24 new measurements were added. The week six reminder was sent to 65 participants, and 28 new measurements were entered.

#### Table 4. Examples of data entry dependent messages.

Data Entry Dependant Messages Examples	Message Description	Message content	Mapped to Conceptual Themes
	First measure entered after registration	Thanks for entering in a weight measurement for [CHILDNAME]. It looks like [HE/SHE] is in the [CENTILE#] centile for weight.	Applicable Knowledge
Decrease in weight (across one centile band)	Thanks for entering in a new weight measurement for [CHILDNAME]. It looks like [HE/SHE] is continuing to grow along	Applicable Knowledge	
		the same centile for weight which is great.	Skills
	Decrease in weight (across one centile band) compared with the previous measure–Non-	Thanks for entering in a new weight measurement for [CHILDNAME]. It looks like the rate that [HE/SHE] is growing	Applicable Knowledge
	professional gathered measure	might have decreased. This is usually ok, but it is a good idea to talk	Action
		to your doctor or nurse if you are concerned. Also, look at <u>TIPS</u> for more information on centiles.	Skills
	Message if there is a change across once centile	[HI], you can expect to see [CHILDNAME] growth line stay roughly	Applicable
	bands up or down.	in the same area of the chart as [HE/SHE] grows, but it probably	Knowledge
		won't follow a centile line exactly. It's perfectly normal for [HIS/	Skills
		HER] growth line to move between centiles occasionally.	MANAGING RIS

https://doi.org/10.1371/journal.pone.0246045.t004

	Baseline		12-week Foll Comj		
	N	%	N	%	Chisq p *
Total	208	-	101	-	
Relationship to child					
Father	13	6	4	4	
Friend	1	0	0		
Mother	193	93	98	95	
Uncle	1	0	1	1	
Ethnicity (note more th	nan one can be sele	cted)			
European	163	78	84	82	0.337
Maori	30	14	8	8	0.010
Asian	7	3	5	5	
Pacific	11	5	4	4	
Chinese	6	3	5	5	
Indian	9	4	3	3	
Other	16	8	8	8	
Gender					0.008
Female	191	92	98	95	
Male	17	8	5	5	
Collapsed Age Groups					0.227
18-19	3	1	2	2	
20-24	16	8	9	9	
25-29	53	25	25	24	
30-34	65	31	38	37	
35-39	61	29	26	25	
40-44	9	4	3	3	
45-49	1	0	0		
Region					
Auckland	97	47	52	50	
Bay of Plenty	13	6	8	8	
Canterbury	13	6	8	8	
Hawke's Bay	3	1	2	2	
Manawatu-Wanganui	6	3	3	3	
Northland	21	10	8	8	
Otago	4	2	1	1	
Southland	2	1	0		
Taranaki	2	1	2	2	
Tasman	1	0	1	1	
Waikato	21	10	5	5	
Wellington	23	11	12	12	
West Coast	2	1	1	1	

Table 5. Characteristics of participants at baseline and follow-up.

\*Chi-squared P value comparing participants that completed the follow-up survey to those that didn't.

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#### Improved growth chart interpretation and understanding

At baseline, the majority of participants responded that they were aware of the Well Child Tamariki Ora book (201; 97%) and 96% (192) reported finding them useful for tracking their

				Baseline		12-week Follow-up	
				Ν	%	N	%
	Engagement Categories		Total	208	-	101	
1	Not engaged	No activity beyond day 1		48	23	8	8
2	Somewhat engaged	No activity past 30 days		38	18	6	6
3	Mostly Engaged	No activity past 60 days		31	15	15	15
ł	Actively Engaged	Activity up to 90 days		25	12	17	17
;	Very Engaged	Activity past 90 days		66	32	55	54

#### Table 6. Participant last app activity by engagement category.

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child's growth. One-third reported that they understood the information conveyed by growth charts only "a little" (68, 34%) while 65% (130) reported understanding them clearly and 1% reporting not understanding them at all. The majority of participants (173; 86%) reported that the growth charts were relevant to their child. Of the 101 (48.5%) participants who completed the 12-week survey, 72 (70%) agreed that the app helped them to understand and interpret growth charts better. All except one participant reported that they found that the visual presentation and the interpretive information provided after measurements were entered were informative and relevant to their child. The following quotes illustrate how some participants found the app useful:

It gives the caregiver a visual representation to see how their child is growing, and it sends useful notifications.

#### Parent of under 6-month child

Because we could show the GP + the paediatrician when we had to see them. The DHB [District Health Board] Paediatrician had paper and had to replicate the plots, and the GP only entered the measurement she took, which didn't show a trend. We had the birth weight, plunket weights, nurse weights, paediatrician AND GP weights on the graph.

Parent of under 6-month child

Four participants reported that they did not find SHTG useful overall. *"Potential privacy issues"* was the only free-text comment documented to explain this response.

Twenty-one per cent (22) reported that they had learnt something new at the end of the 12-week study. Of these, 19 were  $\leq$  34-years of age, and 17 had children  $\leq$  6-months of age,

				Screen Views						
Enga	gement Category		N (%)	mean	sd	median	lower IQR*	upper IQR*	min	max
1	Not engaged	No activity beyond day 1	48 (23)	22.3	12.7	20	12	34	2	47
2	Somewhat engaged	No activity past 30 days	38 (18)	32	32.5	23.5	17.5	30.5	13	141
3	Mostly Engaged	No activity past 60 days	31 (15)	22.8	22.6	15	8	34.5	2	90
4	Actively Engaged	Activity up to 90 days	25 (12)	14.1	8.9	13	9	17	1	41
5	Very Engaged	Activity past 90 days	66 (32)	33.5	29.6	28	15	41	2	138

Table 7. The number of screen views by last activity engagement categories.

\*Interquartile range

https://doi.org/10.1371/journal.pone.0246045.t007

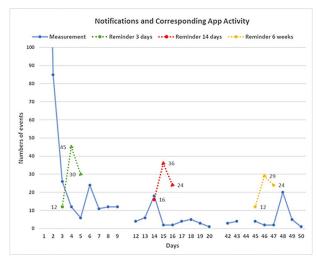


Fig 2. Notifications and corresponding app activity.

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with the majority of responses being from European ethnicity (18). <u>Box 1</u> presents the main themes where participants reported gaining new knowledge or understanding.

### Food and activity knowledge and behaviour changes

There were 81 eligible participants after excluding responses from parents who signalled that they were still exclusively breastfeeding (17/101) and those that did not respond to this

# Box 1. What was something new that I learnt while using the SHTG app?

Knowledge Related to their Child	Understanding Centiles	General Knowledge of Growth Charts
<ul> <li>How well they are growing (hopefully) and when to be concerned</li> <li>I read extra about growth charts to feel better than my child was dropping percentile points. I spoke with my Plunket nurse who reassured me that my child's growth, while not following the line, was still tracking very well</li> <li>If my son is on average growth.</li> <li>That it's not a test that a child must pass. Each child is different and they don't have to be a certain centile to be healthy</li> <li>That a general consistent growth is healthy! And I would imagine it would be really good to notice weight loss due to illness or allergy</li> <li>It was interesting to see where his different measurements sat on the percentile</li> <li>When to be concerned &amp; contact a health professional</li> <li>That so long as your child follows their own line and keeps making progress they are on the right track</li> </ul>	<ul> <li>What the percentiles meant</li> <li>Differences in percentiles</li> <li>How the percentiles work</li> <li>Why they are relevant</li> <li>The way percentiles work</li> </ul>	<ul> <li>How Plunket nurses use a growth chart</li> <li>That it's an accumulation of the data set, trend of growth that matters not a single point that really matters.</li> <li>That they just have to follow one line no try to get to 100%</li> <li>That growth charts include height and head as well as weight</li> <li>The data used to formulate the growth charts</li> <li>I really liked the blub below the chart explaining that all babies grow differently etc</li> </ul>

question (3). Of these 81 participants, the majority (71) reported: "No—SHTG did not change what foods they provided," whereas 10 participants reported either "yes" (n = 6) or "a little" (n = 4) to making a change to the foods they offered. "*Offered more variety*", "*amount of food offered*", and "*new ideas of what to offer*" were the typical responses.

Eleven participants reported "yes" (n = 8) or "a little" (n = 3) to increasing the activities they and their child were doing. The remaining participants either did not answer this question (n = 13) or reported No (n = 77). "*More tummy time*" and "*more playtime*" were the common free-text responses with one participant remarking that SHTG "*Helped me figure out more simple yet effective activities to do with my baby*".

#### Other features and functions used

Sharing the app was highlighted as an important feature in the co-creation phase, and 41 (20%) participants sent a share app invitation. All were parents or caregivers of children aged under 12-months. Being the Partner of the invitee, was the main category for whom was invited (n = 17), followed by Grandparents (n = 3), Sisters/Brothers, Aunties/Uncles, extended whānau/family and Other, were all equally mentioned (n = 2 respectively). Only three people accepted the invitation. Despite the low use of this feature, 74% (n = 76) of survey respondents, reported that this is an important feature.

Adding self-measurements and reported positively by 95%, followed by the resources and tips screens (40%). The link to services and activities and adding photos were the third and fourth liked features, 17% and 12% respectively. Interestingly, 23% liked the notification messages while almost the same proportion (25%) did not. This latter group were more likely to have their last activity recorded at 0–30 days, whereas the former group were actively using the app for the full 12-weeks.

#### **Technical issues**

Sixty-two per cent of participants (n = 64) reported that they had no technical problems with the app. Not being able to delete a measure or zoom in on the charts were reported as problems, albeit these capabilities had not been designed into the app.

#### Acceptability feedback and new features

The majority of participants (87%; 88) reported that they would recommend the app to others. One hundred participants (97%) said that the app was culturally appropriate and that the role of culture needed to be woven into the information provided, as illustrated in the following response.

*There are lots of cultural difference for Chinese mums during the first month after the birth of baby, including food, diet, beliefs.* 

Parent of under 6-month child

The majority (86%, 87) recommended that the app should include monitoring for children over 24-months old.

While participant comments overall were positive, some participants (7) did not find the app useful, appealing or easy to use for example one participant's remarked,

*The app is just a bit clunky to use. If it was easier to operate or automatically updated, then the app would be awesome!* 

Parent with a 6-12-month child.

### Box 2. New features and functions

• Having tick boxes for when immunisations are completed.

• Being able to zoom into the graphs.

• Having multimedia options such as videos on what to expect at milestones.

• Being able to delete incorrect entries easier.

Feed and sleep tracking.

• More ideas for activities.

 Have more information on how to stimulate motor development and cognitive abilities. https://doi.org/10.1371/journal.pone.0246045.t009

A range of suggestions for new features and general app improvements are illustrated in Box 2.

Finally, the importance of being able to share the information with a family doctor or health provider was highlighted, with one participant commenting on the importance of this feature for them.

Ability to email to GP [General Practitioner], so the export says where the data is from and its provenance. I had to explain to the GP who had entered the data incorrectly into her Med-Tech chart, and said 'growth looks normal' THEN I showed her the app and my growth chart and then my interpretation and she suddenly realised she'd inputted her data incorrectly.

Parent with a 6-12-month child.

#### Discussion

The findings from this feasibility study highlight that the digitalisation of growth charts and embedding these within a mobile app is an acceptable and potentially preferable modality for parents and carers to capture and monitor their child's growth. This finding was most apparent amongst parents with children under 6- months. While not a panacea, increasingly research is finding that a variety of interventions in the prenatal and early infancy period. Findings reported were improvement in positive parental health practises, such as longer breastfeeding, later introduction of solids and increased child activity, all having a positive impact on early obesity compared to control groups [23].

The lower engagement by Māori compared to non-Māori suggests that SHTG was missing something that could have kept this cohort engaged longer. The role of culture in child-rearing and perceptions of growth and development needs to be better understood and interventions designed that account for these differences, otherwise, it is likely they could increase the disparity [47–49].

The majority of app activity was related to entering measures. When measures were entered, the data were overwhelmingly labelled as being from health professionals; reinforcing the importance parents placed on this trusted information. Importantly, we found knowledge and understanding of growth measures increased over the study period. Still, the impact for Māori was muted due to the lower SHTG engagement over time, similarly for Pasifika populations who were under-represented as participants overall; despite these groups being well represented in the co-creation phase. Future research which includes interviews or focus groups with participants at the end of these feasibility studies, would help provide more contextualisation and understanding of the usage data than survey tools can.

The impact of personalised and tailored messages have been well researched for text messaging interventions [49-51]. Similar in principle to text messaging are app notification

messages. The added advantage of app notification messages is that they can also guide the end-user to further information within the app or to record an activity. While text messaging can also direct users to further information, it is difficult to measure unless participants actively report their behaviour. With app notifications, measuring responses is much simpler, as the receipt of the notification and response can be captured and counted. We found that for some, the notification feature was annoying, but some notifications did trigger the corresponding activity suggesting that they can be useful tools to engage end-users. Other studies have found similar outcomes, for example, Freyne et al. [52] report in their study on partial meal replacement that participants with access to self-monitoring tools and notifications accessed the app more than those with program information only. They also report that activity in the app was almost double around the time(s) notifications were sent compared to other times.

There was no notable impact on any behaviour changes regarding nutrition or activity by participants that may have been influenced by using the app. However, the positive direction of notification and action suggests that further development of the app to include a comprehensive adaptive and responsive element underpinned by theory could influence both knowledge and behaviour.

Further understanding of the reasons for family or friends not accepting invites to use the app, is needed. The main areas for improvement were minor functional improvements and some feature enhancements suggesting that the co-creation phase had identified many of the desirable features and functions. Furthermore, the additional features suggested were not unexpected, for example, to expand it to encompass a more extensive age range, at minimum 0–5 five-year-olds, and to have more interactive elements and tailored age-appropriate multimedia tools. These latter two attributes are commonly available in more commercially available applications (for example in travel and banking mobile applications).

The low Māori and Pasifika engagement suggests that exploring the cultural aspects and contextual understandings of parenting are essential to ensure that the final product supports and encourages engagement beyond the first few interactions.

Overall, the SHTG feasibility study found that a digital growth chart and mHealth intervention has the potential to be acceptable and useful for supporting parents in their knowledge of growth charts and by encouraging them to actively monitor their child's growth. This finding aligns with other results that have used digital tools in the prevention of obesity in older children. While not specific to the use of growth charts, a systematic review of studies using wireless and mobile technologies to prevent and treat paediatric obesity, report that several of the studies included in the review describe increases in physical activity, increased fruit and vegetable intake and improved self-monitoring [39].

#### Conclusion

The See How They Grow app was found to be acceptable, feasible and easy to use by the majority of the participants. While this study was not powered to detect changes or to measure the impact of the app on knowledge and behaviour change, the findings suggest that further development is worth pursuing. Despite high participation in the co-creation phase, the low uptake of indigenous and Pasifika populations is a notable limitation to the findings. Critical next steps will be to include more depth, culturally appropriate and relevant content to meet the diverse needs of all population groups. Similarly, understanding the reasons for the higher disengagement amongst some population groups is also needed. This should be followed by more research that explores the impact of digital growth and mHealth tools on reducing childhood overweight and obesity.

#### Supporting information

**S1 File.** (PDF)

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