

Nurses' human dignity in education and practice: An integrated literature review

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ABSTRACT

Background: Human dignity, as a fundamental human right and a moral obligation, has been emphasized in different fields of nursing. The aim of the present integrative review was to explore the nature of nurses' human dignity in educational and clinical settings.

Materials and Methods: A literature review was conducted on quantitative and qualitative research papers in English and Persian using the PubMed, ProQuest, Cumulative Index of Nursing and Allied Health Literature (CINAHL), Google Scholar, SID, and Irandoc databases from the year 2000 to 2013. Keywords for the search included dignity, nursing, faculty, nurse clinicians, nursing student, and humanism. In total, 12 research papers met the inclusion criteria for the integrative review.

Results: From this review, four key themes emerged. The themes consisted of concept of human dignity (it was as an expression of the professional value in nursing settings), factors affecting human dignity (including respect, communication, autonomy and power, competency and ability, structure of the workplace, and value-based education), dimensions of human dignity (including intrinsic and professional domains), and consequences of human dignity [positive (individual and professional growth and caring professional behavior) and negative (loss of motivation, intention to leave the profession, and non-professional image of nursing in the minds of people)].

Conclusions: The small number of studies found for the review indicates the need for further research in the field of nurses' dignity. Recognizing nurses' dignity can help to improve the nursing practice and provide them a dignified workplace.

Key words: Dignity, education, faculty, human dignity, humanism, integrated literature review, literature review, nurse clinicians, nursing, nursing student, practice, workplace

INTRODUCTION

The concept of human dignity, as one of the most important professional values, has become a part of ethical issues in the field of education and

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nursing practice.^[1] Due to the human nature of the nursing profession, dignity is of interest to all countries of the world.^[2] Human dignity is a vague, complex, multidimensional,^[3-5] and fundamental concept in the nursing profession. It means having respect for human individuality and treating each individual as a unique human being.^[6] Respect for human dignity is a basic necessity not only for patients, but also for all human beings.^[7] It is also an important aspect of nursing care.^[8] Human dignity, in moral codes, is a duty and a human right, and in the nurses' workplace, a moral obligation.^[5,9] In fact, human dignity is understanding respect and competence, and allows the individual to feel valued, and trust, grow, develop, and value others.^[10] Haddock stated, in his report, that human dignity is recognized with aspects such as respect, self-confidence, self-control

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and environment control, privacy, and identity which increase through relationships.^[5] In learning environments, respect and courtesy are the requirements for teaching and learning. Professors play a very important role in creating a respectful learning environment.^[11] Creating an educational environment based on protecting dignity and mutual respect is an important factor in effective learning.^[12] The learning process is a respectful interaction between professors and students.^[13] All students are required to maintain dignity and respect.^[14] The behavior of an individual whose dignity has been preserved is polite, acceptable, and without complaint.^[15] Students have referred to insults as uncomfortable experiences in interaction with learning environments, and they believe that they should be taught in a respectful environment based on mutual understanding.^[16] The maintenance of dignity results in the formation of a positive self-image, self-esteem, behavior and environment control, receiving information, decision-making, and the individual feeling comfortable in his/her physical and mental condition.^[17,18] The threatening of dignity causes loss of control and ignorance.^[19] Disrespectful behavior is one of the most important issues in nursing.^[20] It is an issue of great urgency and can cause serious degradation in the teaching-learning process, create stressful relationships, cause conflict between the teacher and the student,^[21] increase anxiety in students,^[22] create unsafe working conditions in clinical environments, result in poor care of patients, and increase medical expenses.^[23] Today, studies have been conducted in the context of respect for human dignity and its dimensions in patients and the elderly,^[15,24] as well as dignity in the nursing profession.^[25] The results of these studies suggested that environmental factors, structure, and organizational communication have an effective role in promoting or undermining dignity.^[17,25,26] Therefore, the international focus on ethics in education and health environments shows the development of moral concerns. It also shows that the purpose of teaching is to guide students to develop an ethical framework for ethical decision-making in clinical environments and provide professional caring behavior in conjunction with respect. Therefore, understanding the nature of human dignity in the fields of nursing education and clinical practice and providing relevant knowledge on a broad international level are essential. The recognition of nurses' and students' dignity in different countries can help nurses to not only achieve understanding and a clear description of the concept of human dignity, but also to attempt to enhance the dignity of individuals, clients, and the community. Therefore, the aim of this study was reviewing and integration of scientific evidence related to the nature of human dignity of nurses in educational and clinical environments in order to identify the knowledge gaps and provide recommendations to develop a body of nursing knowledge in the field of human dignity for future researches.

MATERIALS AND METHODS

Integrated review, as the largest and the only type of review method, allows the simultaneous use of findings from experimental and non-experimental research in order to understand a desired phenomenon. Moreover, it is concerned with the integration of a wide range of purposes, such as the definition of concepts, an overview of the theories and evidence, and the analysis of the methodological implications of a specific topic.^[27] Therefore, the integrated review was selected in this study as a framework to examine the text of all articles and to provide a comprehensive understanding of the nature of the subject under study.

Search strategy

This study searched for the answer of an important question regarding the nature of human dignity, nursing education, and practice, and its description in nursing texts. In this systematic review, an extensive search was conducted to find articles using the Persian and English databases of Cumulative Index of Nursing and Allied Health Literature (CINAHL), SID, ProQuest, PubMed, Google Scholar, and Irandoc. The databases were searched using separate keywords, such as human dignity, nursing, nursing student, clinical nurse, and education, and their combinations using the appropriate operators of OR/AND. Inclusion criteria included all original English and Persian articles focused on human dignity, educators, clinical nurses, and nursing students, published during the years 2000–2013, with qualitative and quantitative approaches, theoretical articles and reviews, and having full access to these articles. Exclusion criteria included anonymous articles, book reviews, suggestions, letter to the editor, historical articles, unscientific articles, theses, and articles written in languages other than Persian and English, or unavailability of the full text of the article. The article selection process was performed in several stages based on the flowchart given in Figure 1 and retrieved. Then, 12 articles were analyzed based on the study criteria. Quality assessment of the articles was based on the main objective criteria, the study question, and the relevance of articles,^[27] i.e. whether the article explains human dignity in nurses (teachers, clinical nurses, and nursing students) or not. Other criteria included the use of texts and results from articles related to the issue of human dignity of nurses. After reading, the entire article was evaluated. Finally, a checklist was designed based on the type and design of the study, studied population, data gathering tool, data analysis, and ethical considerations. Articles were evaluated using this checklist. In order to extract and synthesize data, the articles were accurately read by the first author, and the main points of the articles were summarized and extracted in regard to the purpose of the study. Code sheets were used to record

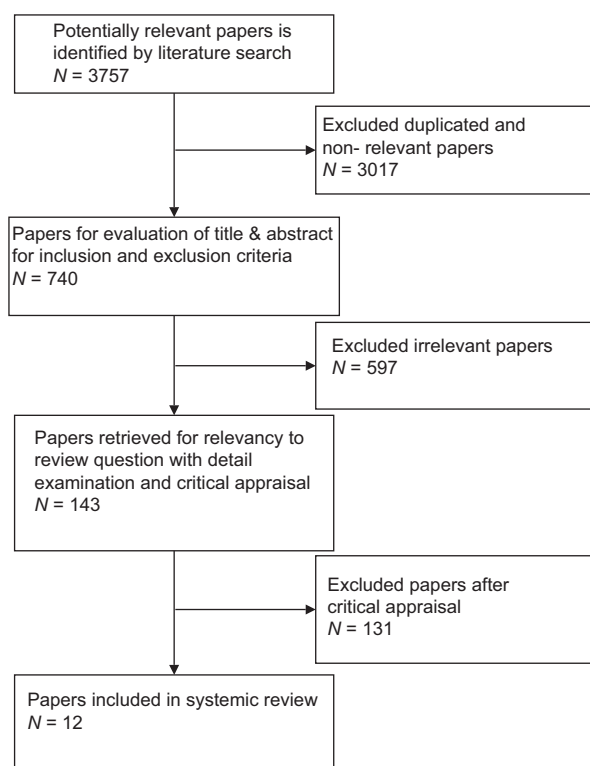


Figure 1: Flowchart showing the process of searching and selecting articles for the review

information about each article. Then, narrative synthesis was performed on data. Subsequently, narrative description and organized evidence were provided with interpretation. The data presented in this article were integrated through narrative synthesis and based on the data extraction of the browsers. Finally, the findings were organized and reported based on the founded themes. In order to enhance the validity of the study, first, the proceedings were separately studied by researchers; then, three researchers confirmed the results of the analysis. In the event of a problem or disagreement on an issue, they would discuss and review the issue again until reaching an agreement.

General characteristics of the reviewed studies

General characteristics of the reviewed nursing literature, based on the nature of human dignity of nurses in clinical education and care are presented in Table 1.

Ethical considerations

Ethical approval was obtained from the ethics committee of Baqiyatallah University of Medical Sciences, Tehran, Iran.

RESULTS

The concept of human dignity

Based on the review of literature, human dignity is a purely intellectual, abstract, vague, culture-related, and bilateral concept which lacks a clear definition and is difficult to

measure with standard tools and clinical evaluation.^[1,25,29] It is a human right and the basis for health in clinical environments, and this right should be recognized. It is also synonymous to the growth of the workforce, improvement of the health environment, moral obligation,^[30,31] being a listener, showing respect for others, and confidence.^[25] Furthermore, from the viewpoint of the theory of “human development,” it is also defined as “the unconditional acceptance of differences, and respecting and emphasizing the intrinsic human value along with the human potential, regardless of the human race.”^[1] From the viewpoint of nurses, dignity means professionalism, prosperity, and personal and professional success,^[25,30,33,34] equality of all human beings, and the embodiment of humanity with values such as respect, honesty, morality, humility, knowledge, consciousness, social justice, and kindness.^[1,25,31] Condon and Hegge stated that dignity is an actual link between the presence of others, compassion, and sympathy.^[1] By quoting the Parse theory, they state that in the educational environments for nurses, providing common conscious opportunities for open discussions and focusing on methods to be with others, especially in places in which respect and dignity are deeply rooted in everyday communication, result in the understanding of human dignity.^[1] Students have different understandings of the concept of human dignity. The majority defined it as “the uniqueness of human beings.” Nevertheless, others have defined it through concepts such as “possess rights” (such as having the right for privacy, independence, and self-determining), “humanity” (people regardless of their intrinsic characteristics or behavior), “difference” (human beings differ in terms of physical, mental, and emotional characteristics, and values and culture), “equality” (lack of superiority to another), “having values,” “having needs,” and “sacredness” (meaning that man was also mentioned as a divine creation).^[29] The concept of human dignity in educational environments means considering the learning needs, strengths, weaknesses, and educational goals of each student, respectful behavior by all students, professors, and staff, and considering cultural realities and differences without prejudice.^[7] One of the important points found in the literature review was that the concept of “human dignity” and “care” are discussed together. Fahrenwald *et al.* stated that the combination of professional values with care resulted in valuable nursing care services.^[28] They also quoted from the American Association of Colleges of Nursing (1998) that care was defined as “combining nurses’ empathy in association with the patient and the ability to convey emotional qualities with kindness, compassion, emotion, and appropriate caregiving.”^[36] Therefore, the essence of care is respecting human dignity.^[31] In addition, nurses are required to provide respectful, pleasant, and unprejudiced care for their patients.^[7]

Dimensions of human dignity

In a review of studies, two separate aspects of human dignity were identified, including intrinsic human dignity

Table 1: General characteristics of the reviewed studies

Author, year	Aim	Country	Study design/samples/ sampling method	Method of data collection/data analysis method	Important findings
Shaw, ^[7] 2008	Description of integration intervention of the core professional values of nursing in nursing education	USA	Program evaluation report/reviewing nursing undergraduate program of Hunter Bellevue School of Nursing in New York	Undefined	Human dignity is the basis of respectful behavior by all students, professors, and staff It means considering the learning needs, strengths, weaknesses, and goals of each student
Shahriari, ^[2] 2013	Identifying and defining moral values in nursing	Iran	Review study	Analysis of the texts	Human dignity means respect for people and respect for the inherent dignity of human beings
Fahrenwald, ^[28] 2005	Value-based education with a creative approach and a consolidation in nursing students programs	USA	Program evaluation report/use of the integrated approach in the graduate program	Undefined	Human dignity is one of the core values in nursing, including the care and respect for privacy, confidentiality, sensitivity to the specific needs of people, and worthy communication skills
Kalb, ^[29] 2007	Describing the basic knowledge of nursing graduate students about the meaning of "respect for human dignity"	USA	Descriptive/63 graduate nursing students/ convenient sampling	Researcher-made questionnaire/ qualitative data analysis	Students had different views of the meaning of respect for human dignity. The majority described it as "the uniqueness of each person"
Stievano, ^[25] 2012	Explaining the professional dignity of nurses and the factors affecting it in the workplace	Italy	Qualitative study with content analysis approach/72 nurses with license/voluntary sampling	11 focus groups/ inductive content analysis	Professional dignity is a combined success in the dignity of every human being. Organizational structure, professional inter-communication, and teamwork were some of the factors affecting professional dignity
Khademi, ^[30] 2012	Understanding the experience of nurses of violation of dignity and explaining its dimensions	Iran	Qualitative methods with the approach of conventional content analysis/15 nurses/ purposive sampling	26 non-structured interviews/data analysis through content analysis	Dimensions of damage to dignity include "desecration," "oppression and violation of independence," "ignoring the professional and scientific ability," and "denial of the value of nurses/care"
Lawless, ^[31] 2007	Explaining the dignity of nurses in the workplace using the Hodson model	New Zealand	Review study	Content analysis	Nurses' dignity as self-respect and an intrinsic human value is mostly ignored as a human right. The preference of patient's dignity over nurse's dignity causes the nurses to experience negativity from their working environment, such as overwork, limited autonomy, and lack of organizational relations
Hanifi, ^[32] 2012	Students' and nursing educators' understanding of the role of nurses in motivating the students	Iran	Qualitative study with underlying theory approach/16 nursing students and four trainers/ purposeful and theoretical sampling method	Semi-structured interviews and interactive/data analysis using underlying theory approach	In clinical environments, the clinical competence increases nurses' power, and powerlessness and disrespect decrease the students' motivation
Akhtar-Danesh, ^[33] 2013	The recognition of common views among nursing students and nursing faculty regarding professionalism	Canada	Methodology/Q/a combination of quantitative and qualitative techniques/24 faculty members and 30 nursing students/voluntary sampling	Five focus groups/analysis based on sorting of Q	Professionalism means "humanity," reflecting the views of professional values such as respect for human dignity
Condon, ^[1] 2011	Describing human dignity based on ethical principles of human becoming theories	USA	Program evaluation report/using four ethical principles of Parse theory during PhD in nursing ethics curriculum	Undefined	Respect is one of the behavioral principles of human dignity, meaning understanding and respecting the students' choice, their unique methods of learning, and growth

Contd...

Table 1: Contd...

Author, year	Aim	Country	Study design/samples/ sampling method	Method of data collection/data analysis method	Important findings
Yalden, ^[34] 2010	Explanation of the relationship between nurses' perceptions of dignity and its promotion	Australia	Participatory action research/reflection and creative way/one group of five licensed and experienced nurses	1.5 h workshop through semi-structured interviews/data analysis using reflection method	Power, professionalism, respect, self-protection, happiness, and communication were dignity constructions raised by nurses as well as the features that promote a sense of dignity in the clinical environment
Hanifi, ^[35] 2012	Explaining nursing students' and instructors' understanding of the instructors' role in motivating the students of clinical training	Iran	Qualitative content analysis/16 nursing students and four instructors/purposive sampling	Semi-structured interviews/ qualitative content analysis	Respectful behavior of the instructors and the relationship between teacher and student were important factors in the motivation of students

and professional (social) dignity. Intrinsic human dignity is an aspect of human dignity that all men have due to their humanity and equality. The uniqueness of all people is the basis for respecting and valuing all individuals. Moreover, it is beyond the professional nursing roles. Professional (social) dignity is a dignity that can be earned through social communications, or it can be lost, threatened, or promoted.^[25]

Factors associated with promoting or undermining human dignity of the nurses

Respect: Respect, as an important dimension^[25,30,34] and a moral principle of human dignity from the viewpoint of Parse human becoming theory,^[1] is combined with the nursing profession and is a motivation for nurses.^[25] Human dignity is associated with the inherent feature of individuals, and the prerequisite for respecting the dignity of others is respecting one's own dignity.^[1,7,25,29,31] Respect in educational environments constitutes knowledge, rights, choice, development, growth, and attention to individual learning styles of students.^[1] Students learn respect for human dignity by observing patterns of communication among healthcare providers and present it by providing interventions such as patient safety, individual privacy, sensitivity, considering racial and cultural differences, and professional responses.^[28] The results of the studies showed that disrespect was expressed as an important aspect that threatened the human dignity of nurses. Nurses had experienced disrespect in their professional relationships with physicians, managers, patients, and patients' families in the form of a variety of behaviors, such as apparent and implicit humiliation, physical attacks, and damages to privacy.^[30]

Communication and interaction

Yalden and McCormack believed that nurses described dignity as an opportunity to interact closely with other staff, and to collaborate and interact with other members of the health team regarding business processes and issues.^[34]

They also mentioned that the requirement for an interaction between themselves and managers was the recognition of efforts and achievements of the staff by the managers, which could have a major role in promoting the dignity of nurses.^[34] Nurses and students mentioned aggressive verbal communication, inhuman and instrumental communication, communication based on the individual's situation, ignoring individual and organizational needs, and being disregarded as factors that undermine dignity.^[1,25,30,32] They also mentioned some features of organizational environment and managers' behaviors including bullying, discrimination, interference in personal relationships between employees, lack of teamwork,^[25,30] irritability of the teacher, disrespecting the patient and their families, prejudices and judgments, obligation to do unpleasant tasks, and unnecessary obsessiveness.^[7,32]

Independence and power

Studies have described the nurses' power as individuals' understanding of being valuable, competent, and reliable and considered the power of decision-making, freedom, and acting on the basis of professional knowledge by the nurses as factors promoting human dignity.^[34] Nurses expressed having the right to choose, being seen as an important member of the group, and giving meaning to the workplace as factors that promoted human dignity. They expressed not having the right to choose their working plan, being forced to comply with the written program, lack of control, lack of freedom, inability to make decisions and perform their professional role, and managers' efforts to control employee relations as a threat to independence and power. These matters were associated with feelings of despair and marginalization.^[30,34] Hanifi *et al.* stated that the powerlessness of nurses in the clinical environment results in a negative view of students toward the nursing profession. Low dignity in nurses reduced the students' motivation toward learning and provided them with an unpleasant image of the nursing profession, because students seek their future dignity and respect in the present nurses.^[32,35]

Competence and capability

The results of the studies emphasized the importance of knowledge and awareness of the nurses, as knowledge has led to increased feelings of worthiness, credibility, competence, professional power, and promotion of dignity. These nurses can be a role model and motivation for students.^[32] They believed active and continuous learning to be important in obtaining qualification, as nurses improved professional relationships, experiences, gained more self-respect, and promoted human dignity through continuous learning and attending professional empowerment programs.^[25] Hanifi *et al.* believed that scientific and practical skills of the trainers created a sense of self-efficacy and increased confidence in the trainers, and that these features were transferable to the students and resulted in students' sense of dignity.^[35] Therefore, educators will help to strengthen the students' sense of human dignity by increasing their awareness and recognition, providing a description of the importance of human dignity, and developing interpersonal communication and emotional empathy with the students.^[7,28]

Structure of the working environment

A review of studies showed that nurses had different understandings of the concept of human dignity in the care environments. Nurses working in hospital environments felt lower levels of satisfaction, respect, and dignity. The majority of people in hospitals recognized the physicians as individuals who treated their illnesses. On the contrary, in healthcare environments, nurses were recognized as competent and the nurses were more satisfied with their work and understood human dignity as a success.^[25] The structures of the hospitals were effective in the nurses' sense of dignity. Lawless and Moss stated that nurses felt more satisfied and more respected in magnet hospitals due to the characteristics of the work environment for nurses such as professional independence, collaborative organizational structures, and inter- and intra-professional communication.^[31] However, poor organizational climate at hospitals, rigid hierarchical, authoritarian, and bureaucratic structures, lack of attention to the capabilities and competencies of nurses, lack of understanding of the value of nursing as a professional discipline, and traditional perceptions toward the nursing profession undermined professional value and human dignity.^[25,30,31]

Training based on professional values

Kalb and O'Conner-Von stated that nursing training should lead the students toward a complete understanding of respect for human dignity in the clinical environment, so that they can interact with others based on behaviors and practices consistent with human dignity.^[29] Human dignity

is a value that is explicitly presented. Nevertheless, most students are unaware of the range of unique perspective of humans due to having ambiguities in the provision of complex services and assumptions, and stereotyping of others.^[7] Value-based integrated training has an important role in practical, conceptual, and ethical learning of professional values such as human dignity and providing appropriate clinical care.^[28] Studies have mentioned the pivotal role of trainers in the development of learning process of valuable concepts, as students learn how to respect other people despite their differences in beliefs and attitudes.^[7,29] Studies showed that nursing will only be recognized as an art when nurses show their experiences of teaching and learning in the clinics based on the professional standards and express respect for dignity of each individual in their actions and behaviors.

Consequences of human dignity

A review of study results showed that if human dignity is maintained, it creates interest, motivation, and a positive attitude toward the profession, improves professional relationships, results in appropriate decision-making, power, and strength, flourishing, professionalism, personal and professional growth, self-confidence, fostering of professional identity, and professional healthcare behavior. Nevertheless, if dignity is not preserved, it results in feelings of insecurity, guilt, shame, worthlessness, anger, frustration, lack of confidence, inadequacy and reduced motivation, loss of professional power, humiliation, demoralization, reduced quality of patient care, decreased satisfaction, increased tendency to leave the profession, and creates a non-professional image of nursing in the minds of the society.^[25,30,32,34,35]

DISCUSSION

The present review aimed to investigate the nature of human dignity of nurses in the clinical and educational environments. The results showed that human dignity, according to the view of nurses and students, was an expression of professional values such as respect, privacy, and independence. In addition, in educational and clinical environments, it was recognized as understanding and valuing nurses, and consideration of the professional needs of nurses and their success. Comparison of the texts revealed that the concept of dignity, from the perspective of both groups of nurses and students, was observed as growth and prosperity. On the other hand, the results showed that most studies were conducted on the professional dignity of nurses, while respecting the inherent dignity of the individual was not evaluated. As Gallagher stated, respecting the dignity of the individual was less considered.^[37] Moreover, Lawless and Moss stated that since patients are the focus

of clinical environments, the human dignity of patients is a priority. Even in many of the studies on the quality of the work environment of nurses, outcomes, quality of care, and patient satisfaction were considered. Therefore, this resulted in disregarding of human dignity of the nurses in clinical environments.^[31] Studies showed that human dignity has several dimensions.^[38] However, by reviewing the studies, only two dimensions of intrinsic dignity and professional dignity of the nurses were obtained. Nurses and students mentioned several underlying factors and individual and organizational interventions effective in the promotion or threatening of dignity. These results were consistent with the studies of Griffin-Heslin,^[17] Mains,^[18] and the Royal College of Nursing.^[39] Respect was an important factor in all the studies, as self-respect, respect for others, and respect for the privacy of individuals were associated with dignity. However, understanding people, their needs, and methods of learning were other important aspects of the reviewed studies. The results showed that nurses and students perceived varying degrees of damage to dignity, such as being disregarded, lack of understanding for the value of their work and recognition of their achievements, and damage to their privacy, and insults. These results were consistent with the taxonomy damage to dignity of Mann.^[40] However, due to the interactive nature of the nursing profession with patients and their families as well as the organizational structure prevailing in the workplace, nurses often have a poor understanding of their dignity; thus, damage to dignity has influenced a wide range of personal and professional aspects of their lives.^[30] Lawless and Moss argued that human dignity of the nurses was mostly considered with values of altruism and self-sacrifice. That is why the issue of human dignity of nurses was less considered.^[31] Most studies in the nursing field have been conducted on the negative aspects of the profession such as working pressure, restrictions on independence, and lack of organizational relationships, and the nurses dignity has not been considered as a human right. The results of the review study showed that the interpretation of human dignity was understandable based on the understanding of the meaning of this concept for individuals. Although understanding this concept is associated with culture, professional, social, and underlying values, respecting the inherent dignity and uniqueness of human beings was the common feature of the definition of human dignity in all cultures and the reviewed texts. This was in accordance with the definitions provided by the America Nurses Association (ANA)^[36] and the American Association of Colleges of Nursing (AACN).^[41] A review of the results showed that all nurses in the studied countries had a common understanding of the concept of dignity and its threatening and debilitating factors. Despite the importance of respect for nurses, most nurses' dignity is intertwined with nursing practices as a value in order to

provide better care for the patients. The lack of studies in this area was itself an evidence. On the other hand, most studies have focused on the professional dignity of nurses and factors affecting it. In order to understand cultural differences, more studies on human dignity of the nurses are essential as an explicit value. The findings of this study showed that increasing attention to ethics in learning environments, global moral confusion, combining ethical values and professional subjects in the curriculum, and designing training programs based on ethics is an inevitable necessity for training managers. Since there are a limited number of studies on the human dignity of nurses, this study could help researchers in conducting quantitative and qualitative studies with phenomenological, grounded theory, and combined study approaches to determine the concept of personal and professional dignity, explain nurses' and students' experiences in this field, identify the associated factors, and promote a body of knowledge in this area. The results also showed that defects in the dignity of nurses have a profound impact on the individual and professional lives of nurses. Therefore, these findings are a guide for managers and nursing policy makers to provide healthy respectful workplaces for nurses. Such attention is not only required for the dignity of health systems, organization productivity, patient satisfaction, and provision of quality care, but is also a requirement for being a human, having the right of inherent dignity, and having a dignified life. The recognition of human dignity in nursing will help nurses in working together with common goals. It allows nurses to understand the value and importance of nursing care and realize their professional role. When this value is recognized, many of the factors threatening human dignity will be eliminated.

CONCLUSION

There is still no clear definition of the concept of human dignity on the basis of the experiences of students and nurses. Many individual and organizational factors, imagination of the society and the professional care team are influential in the development or undermining of human dignity of the nurses. Therefore, extensive studies are necessary in this regard.

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Conflicts of interest

There are no conflicts of interest.

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