



# Analysis of the factors influencing teamwork among oncology nurses based on multigroup structural equation model

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**Background:** Effective teamwork among nurses could help reduce patient mortality and improve patient satisfaction. Previous studies have revealed factors influencing nursing teamwork, including internal factors, types of hospitals and departments, demographic factors of nurses, and scheduling. However, the factors influencing teamwork among oncology nurses have not yet been analyzed in domestic studies. This study investigated the status quo and influencing factors of teamwork among oncology nurses in order to inform strategies for improving clinical treatment effect and survival time of cancer patients.

**Methods:** Nurses from the oncology department were recruited through convenience sampling. The survey tools included a general information questionnaire, professional identity scale, missed nursing care scale, and nursing teamwork scale. SPSS 25.0 and Amos 24.0 were used to verify the reliability and validity of each scale and to modify them. A structural equation model was constructed to analyze the model fit and each path coefficient. The structural equation model was used to analyze the factors influencing nursing teamwork in the oncology department, and a multigroup structural equation model was used to analyze whether the degree of nurses' participation in enhanced recovery after surgery (ERAS) was a moderating variable of nursing teamwork.

**Results:** A total of 583 valid questionnaires were collected from participants, and the total score for nursing teamwork was  $126.86 \pm 15.62$ . The comprehensive influence path coefficients of professional identity and missed nursing care on nursing teamwork were as follows: team leadership (0.454) > trust and support (0.407) > team mental model (0.348). The coefficients of structural path H4 (professional identity → trust and support), H5 (professional identity → team leadership), and H7 (missed nursing care → team mental model) in the 2 group structural equation models based on the degree of nurses' participation in ERAS showed significant differences [ $\Delta\chi^2 = 7.033$ , Degrees of freedom (DF)=4,  $P=0.000$ ].

**Conclusions:** The professional identity of oncology nurses had a direct positive impact on team leadership, trust and support, team mental model, and missed nursing care. The degree of nursing staff's participation in ERAS had a moderating effect on nursing teamwork.

**Keywords:** Professional identity; missed nursing care; nursing teamwork; multigroup structural equation model

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## Introduction

Oncology patients have complex conditions, frequent complications, high mortality, and substantial negative psychological problems. Due to the particularity of cancer patients, cancer nursing involves high intensity, high risk, and high load compared with other nursing specialty areas. Effective nursing teamwork can reduce the mortality of patients, promote effective communication among nurses, patients and their families, and improve patient satisfaction (1). Relevant research shows that social identity is the influencing factor of group cohesion (2). Social identity refers to the relevant variables that individuals identify with their own groups through social classification, from internal group preferences and external group prejudices, and then affect the formation of groups, that is, the cohesion within groups. Professional identity originates from social identity theory. A positive professional identity promotes nursing teamwork. There is a strong negative correlation between nursing teamwork and missed nursing care (3); however, the relationship between professional identity, missed nursing care, and nursing teamwork is not clear.

Enhanced recovery after surgery (ERAS) is a medical evidence-based model of multidisciplinary team cooperation that combines surgical methods, pain control, nutritional support, and postoperative care. This model reduces the occurrence of postoperative stress responses and complications, accelerates the postoperative rehabilitation of patients, and shortens the length of hospitalization on the basis of a perioperative optimization scheme (4). As the main hospital staff involved in ERAS, nurses play an important role in its implementation. With the rapid development of ERAS in recent years, studies investigating whether it can improve nursing teamwork and whether the factors influencing nursing teamwork have changed against this backdrop are needed. This study constructed a model of nursing teamwork in the oncology department and investigated the impact of professional identity and missed nursing care on nursing teamwork and whether the degree of nurses' participation in ERAS was a regulatory variable in order to provide a basis for improving nursing teamwork skills within the context of domestic ERAS.

Nursing researcher Kalisch (5) defines teamwork as 2 or more interdependent individuals with clear role assignments who perform special tasks, make decisions, and coordinate with each other to achieve common goals or results. Theoretical models, including the team cooperation model, cognitive motivation model, team strategies, and tool model, consider how work performance

can be improved. The team cooperation model proposed by Salas *et al.* (6) has been proven to be suitable for nursing teamwork. The model includes 5 main components (team leadership, team orientation, mutual supervision, mutual support, and adaptation) and 3 coordination mechanisms (shared mental model, closed-loop communication, and mutual trust). In recent years, the development of clinical high-quality nursing services has increased the need for teamwork among nurses. Researchers have also proposed countermeasures, including on-the-job training, team skills training, simulation, team building activities, role play and so on, to support team cooperation among nurses (7,8). Based on the above findings, this study raised the following questions based on Donabedian's lack of care theory:

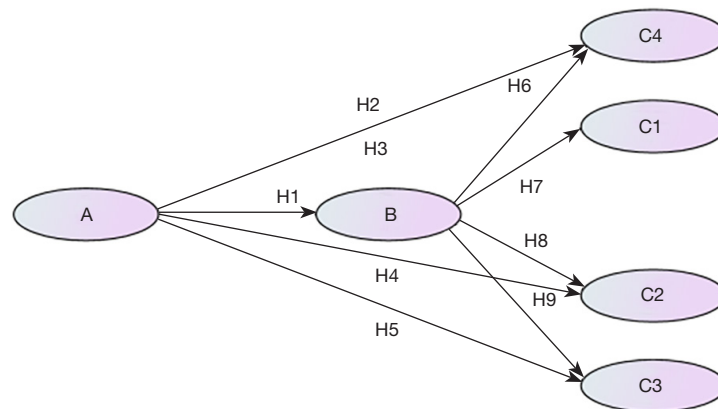
- (I) What is the impact of professional identity and missed nursing care in the oncology department on nursing teamwork?
- (II) Does the degree of nurses' participation in ERAS have a moderating effect on nursing teamwork?

Donabedian's theoretical model of nursing deficiency is based on "structure-process-result" and includes 3 dimensions (9): (I) antecedent variables affecting nursing practice in the nursing environment, including nursing staff's personal characteristics (nurses' cognition, values, etc.), material resources, labor resources, etc.; (II) process variables of missed nursing care (such as nursing evaluation, nursing plan, nursing intervention, etc.); and (III) outcome variables, including nurses' internal cognition and values (team norms, beliefs, habits, etc.) and patient outcomes (falls, infections, stress injuries, etc.) This study mainly focused on the personal characteristics of nurses in the oncology department, not the allocation of materials and labor resources. The model was constructed with nurses' professional identity as the independent variable, missed nursing care as the regulating variable, and nursing teamwork as the outcome variable (*Figure 1*). A: professional identity, B: missed nursing care, C1: team mental model, C2: trust and support, C3: team leadership, C4: team orientation. We present the following article in accordance with the MDAR reporting checklist (available at <https://atm.amegroups.com/article/view/10.21037/atm-22-4217/rc>).

## Methods

### *Sample and setting*

The subjects of this study came from 34 surgical wards in Henan Cancer Hospital carrying out ERAS. The inclusion criteria were registered nurses who had worked in the ward



**Figure 1** Structural equation model schematic diagram. A, professional identity; B, missed nursing care; C1, team mental model; C2, trust and support; C3, team leadership; C4, team orientation.

for  $\geq 1$  year and provided informed consent to participate in this study. The exclusion criteria were nurses who were not in the ward during the investigation (on vacation, business trip, etc.) As per the requirements of structural equation modeling (SEM) analysis on sample size (10), the loss of follow-up rate was calculated as 10%, and the estimated sample size was at least 522. The dividing standard was 60% of nurses' time spent participating in ERAS. Nurses with 60% or more of their time participating in ERAS were defined as the high-ERAS group, and nurses with less than 60% made up the low-ERAS group (11).

### Study instruments

#### General information questionnaire

The general information questionnaire included gender, age, marital status, working years, professional title, average monthly income, number of patients in charge, overtime hours per day, participation in EARS, etc.

#### The occupational identity scale

We adopted the occupational identity scale (12), which contains 5 dimensions and 30 items, including occupational cognitive evaluation (9 items), occupational social support (6 items), occupational social skills (6 items), career frustration coping (6 items), and career self-reflection (3 items). The total score using the 5-point Likert scoring method was 150. The higher the score, the higher the overall level of nurses' professional identity. Cronbach's  $\alpha$  of the coefficient was 0.938, which could be used to measure the level of nurses' professional identity in China.

#### Missed nursing care

The self-assessment scale of nursing deficiency in the oncology department (13) was adopted. The scale includes 33 items in 4 dimensions: nursing evaluation, nursing plan, basic nursing, and nursing intervention. The 5-point Likert scale was employed (total score of 33–165), and the higher the score, the less the nursing deficiency. The coefficient of Cronbach's  $\alpha$  was 0.948, the test-retest reliability was 0.833, and the content validity index was 0.904, with good reliability and validity.

#### The nursing teamwork survey

We used the Chinese nursing teamwork scale (14), which includes 32 items across 4 dimensions: team leadership, trust and support, team mental model, and team orientation. The content validity index was 0.912, the test-retest reliability was 0.92, and Cronbach's  $\alpha$  coefficient was 0.94. As per the 5-point Likert scoring method, the higher the score was, the higher the degree of nursing teamwork.

#### Survey methods

After consent from the hospital ethics committee and the nursing department was obtained, the surveys were distributed in the form of a questionnaire. Respondents were given unlimited time to complete the questionnaire. Participants were promised that the questionnaires would be completed anonymously and only used for research purposes. A total of 587 questionnaires were collected, including incomplete and invalid questionnaires. Questionnaires were deemed invalid if the answers

were obviously unvarying, for example, the same option was selected for all items, etc. Finally, there were 583 valid questionnaires, and the effective recovery rate was 99%. The study was conducted in accordance with the Declaration of Helsinki (as revised in 2013). The study was approved by Ethics Committee of Henan Cancer Hospital (No. 2021-KY-0235-001) and informed consent was taken from all the participants.

### *Statistical analysis*

#### **The characteristics of structural equation models (SEM)**

SEM is a confirmatory model, which is mainly used to verify the scientificity of the basic theoretical model structure. It allows measurement errors in both independent variables and dependent variables, and can deal with multiple endogenous and exogenous variables at the same time. It solves the problem that traditional statistical analysis methods can only deal with the relationship between a single variable and the measurement index, but can not accurately and directly measure the causal relationship and influence path between multiple variables. SEM model is suitable for statistical analysis of large samples, and the sample size will affect the stability of the results.

#### **General data analysis**

Epidata 3.0 software was used to input the data. SPSS 25.0 was used for the descriptive analysis of general data. Measurement data conforming to normal distribution were described, while frequency and percentage (%) were used for the description of data nonconforming to normal distribution. The chi-square test was used for count data, and the continuity correction chi-square test was used when  $1 \leq T < 5$ .

#### **Reliability and validity test of scale**

According to the rules proposed by SEM scholars (10) regarding observed variables, 4 observed variables were sufficient for constructing an effective concept, and in accordance with the principle of deletion proposed by Bentler *et al.* (15), factor loading less than 0.45 was deleted. If model validity still failed to reach the standard, the measurement error modification index (MI) was used as the deletion principle to test the reliability and validity of the scale.

#### **Fit test of the model**

In accordance with Donabedian's (9) missed nursing care theory, Amos 24.0 was used to establish a structural equation hypothesis model (*Figure 1*) for the initial construction

of the relationship between professional identity, missed nursing care, and nursing teamwork, and the model fit and path coefficients of each variable were analyzed. Since the sample size of this study was more than 200, the model's goodness-of-fit was calculated by the bootstrap method.

#### **Analysis of multigroup structural equation model**

Multigroup analysis can be used to test whether there are differences in factor structure and path parameters between groups; that is, to evaluate whether the theoretical model proposed by the researcher is consistent or whether the parameters are invariant across different sample populations. Multigroup structural equation models have been used to study moderating effect in the fields of economics and education. The level of involvement of nurses directly affects the implementation of ERAS. Implementation of ERAS reduces stress and burnout among nurses. In this study, a multigroup structural equation model was used to analyze whether nurses' participation in ERAS had a moderating effect on nursing teamwork. The test level was two-sided, and  $P < 0.05$  was considered statistically significant.

## **Results**

### *General information*

There were 251 (43%) people in the high-ERAS group and 332 (57%) people in the low-ERAS group. There was no significant difference between the 2 groups ( $P > 0.05$ ) (*Table 1*).

### *Scores for nursing teamwork*

In this study, the total score for nurses' teamwork was  $126.86 \pm 15.62$ , and the average score of each dimension was ranked as team leadership ( $4.46 \pm 0.64$ ), team mental model ( $4.43 \pm 0.58$ ), trust and support ( $4.39 \pm 0.64$ ), and team orientation ( $2.82 \pm 0.93$ ). The teamwork scores of nurses in different groups are shown in *Table 2*.

### *Reliability and validity test of the scale*

In this study, the professional identity scale retained 1 dimension and 7 items, the missed nursing care scale retained 1 dimension and 4 items, and the nursing teamwork scale retained 3 dimensions and 10 items. Reliability and validity analysis of each scale and dimension

**Table 1** General information of nurses in the oncology department

Variables	Category	High-ERAS group (n=251)	Low-ERAS group (n=332)	Statistics	P value
Sex	Female	245	330	2.185*	0.139
	Male	6	2		
Age (years)	<25	13	36	0.330**	0.742
	25–34	173	216		
	35–44	58	71		
	45–54	7	9		
Marital status	Married	182	249	0.460*	0.498
	Single	69	83		
Years of work	≤2	17	37	-1.531**	0.126
	3–5	32	36		
	6–10	101	145		
	≥10	101	114		
Technical title	Senior nurse and below	90	139	-1.667*	0.095
	Supervisor nurse	154	188		
	Associate professor of nursing	7	5		
Average monthly income (yuan)	<5,000	6	26	-1.765**	0.078
	5,000–10,000	89	120		
	10,000–15,000	140	165		
	>15,000	16	21		
Overtime every day (h)	0–0.5	72	113	5.837**	0.120
	0.6–1	105	144		
	1–2	58	65		
	>2	16	10		
Number of participants in charge	≤6	7	33	-0.906**	0.365
	7–8	49	60		
	9–12	124	139		
	>12	71	100		

\*,  $\chi^2$  value; \*\*, t value. ERAS, enhanced recovery after surgery.

**Table 2** The total score for teamwork between the 2 groups and the mean score of each dimension were compared

Project	Low-ERAS group (n=332), mean ± SD	High-ERAS group (n=251), mean ± SD	T value	P value
Nursing teamwork	125.25±16.36	128.99±14.33	2.879	0.004
Team leadership	4.37±0.69	4.58±0.56	-4.047	0.000
Team mental model	4.34±0.62	4.54±0.50	-4.234	0.000
Trust and support	4.31±0.67	4.51±0.59	-3.79	0.000
Team orientation	2.86±0.91	2.77±0.96	1.207	0.228

ERAS, enhanced recovery after surgery.

**Table 3** Reliability and validity analysis of scales and dimensions after deleting items

Scales and dimensions	Professional identity	Missed nursing care	Nursing teamwork	Team leadership	Trust and support	Team mental model
Items	7	4	10	3	4	3
Cronbach's $\alpha$ coefficient	0.94	0.938	0.938	0.845	0.913	0.768
KMO	0.946	0.857	0.93	0.704	0.844	0.707
CVIR (%)	74.31%	84.80%	79.45%	76.55%	79.85%	70.41%
AVE	0.943	0.94	–	0.556	0.658	0.739
CR	0.702	0.796	–	0.79	0.851	0.739

KMO, Kaiser-Meyer-Olkin; CVIR, cumulative variance interpretation rate; CR, combination reliability; AVE, average variance extract.

**Table 4** Results of overall model fit test

Statistical test index	Inspection result	Adapter standard	Model fit judgment
Chi-square	319.17	P<0.05	Yes
Chi <sup>2</sup> /DF	1.75	<2	Yes
GFI	0.97	>0.9	Yes
AGFI	0.96	>0.9	Yes
NFI	0.97	>0.9	Yes
TLI	0.98	>0.9	Yes
IFI	0.99	>0.9	Yes
RFI	0.97	>0.9	Yes
CFI	0.99	>0.9	Yes
RMSEA	0.04	<0.08	Yes
CN	583	>200	Yes

DF, degrees of freedom; GFI, goodness-of-fit index; AGFI, adjusted goodness-of-fit; NFI, normed fit index; TLI, Tucker Lewis index; IFI, incremental fit index; RFI, relative fit index; CFI, comparative fit index; RMSEA, root mean square error of approximation; CN, critical number of samples.

after deleting items is shown in *Table 3*. The combination reliability (CR) value of each dimension was >0.7, and the average variance extract (AVE) was >0.5. The aggregation validity of the model was good. The absolute correlation of the latent value of each variable was less than the square root of Pearson's ideal correlation.

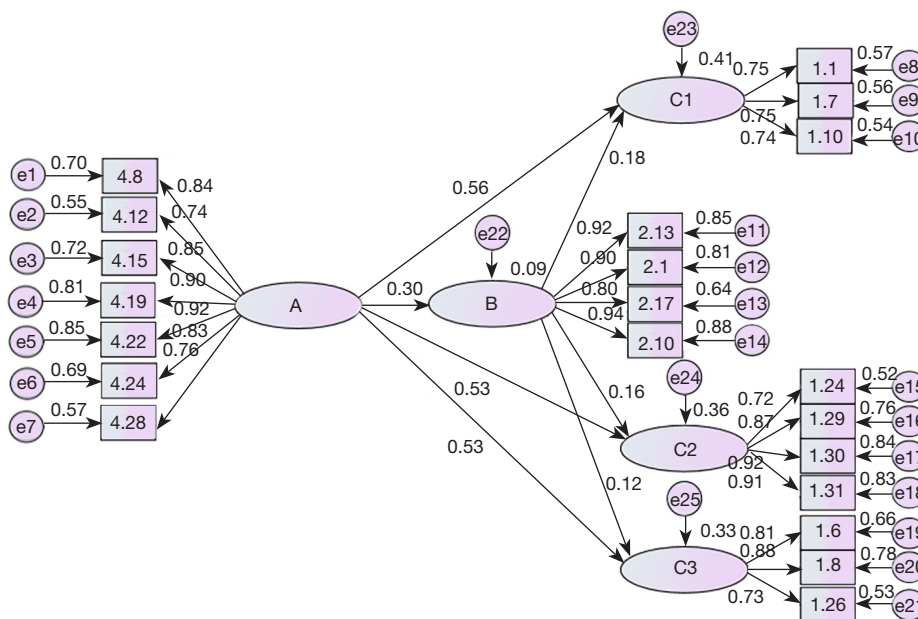
#### Model suitability analysis

Chi square [degrees of freedom (DF) =182.00] =319.17,  $\chi^2/DF =1.75 < 2$ , root mean square error of approximation (RMSEA) =0.04<0.08. The other 7 indexes were all >0.9 [goodness-of-fit index (GFI) =0.97, adjusted goodness-of-fit (AGFI) =0.96, normed fit index (NFI) =0.97, non normed fit

index (NNFI; Tucker Lewis index, TLI) =0.98, incremental fit index (IFI) =0.99, relative fit index (RFI) =0.97, comparative fit index (CFI) =0.99]. The model fit values were all within the normal range (*Table 4*). The load of standardization factors was greater than 0.70 and less than 0.95, and the measurement residuals were greater than 0.50. The explanation rates of professional identity and missed nursing care on the dimensions of team leadership, trust and support, and team mental model were more than 30%. The adaptability and interpretation of the model were good (*Figure 2*).

#### Hypothesis testing of the model

The path coefficient of the structural equation reflects the



**Figure 2** Structural equation model of nursing teamwork. A, professional identity; B, missed nursing care; C1, team mental model; C2, trust and support; C3, team leadership.

**Table 5** Structural model hypothesis and test results

Theoretical assumption	Path	Estimate	CR	P	Conclusion
H1	Professional identification → missed nursing care	0.542	6.953	<0.001	Support
H2	Professional identification → team orientation	0.007	0.096	0.924	Reject
H3	Professional identification → team mental model	0.327	11.546	<0.001	Support
H4	Professional identification → trust and support	0.386	11.539	<0.001	Support
H5	Professional identification → team leadership	0.45	11.485	<0.001	Support
H6	Missed nursing care → team orientation	0.001	0.097	0.923	Reject
H7	Missed nursing care → team mental model	0.057	4.248	<0.001	Support
H8	Missed nursing care → trust and support	0.063	4.058	<0.001	Support
H9	Missed nursing care → team leadership	0.055	2.856	<0.05	Support

CR, critical ratio.

causal relationship between variables, and the larger the coefficient is, the more significant the influence is. This study tested the overall adaptation degree of the model (Figure 1). In addition to H2, the H6 standard regression coefficient was not significant, while the assumption of the other 7 hypothetical standard regression coefficients were statistically significant and positive, indicating that the H1, H3, H4, H5, H7, H8, and H9 paths were set up.

Professional identity and lack of care for team orientation had no effect (Table 5). The direct effect, indirect effect, and total effect of professional identity, missed nursing care, and nursing teamwork are shown in Table 6. The results showed that the relationship between professional identity and team leadership, trust and support, and team mental model was partially mediated by missed nursing care in the oncology department, and the direct effect was greater than the indirect effect.

**Table 6** Direct effect, indirect effect, and total effect of latent variables

Path	Direct effect	Indirect effect	Total effect
Professional identification → missed nursing care (H1)	0.542	–	0.542
Professional identification → team mental model (H3)	0.325	0.031	0.356
Professional identification → trust and support (H4)	0.384	0.034	0.418
Professional identification → team leadership (H5)	0.448	0.03	0.478
Missed nursing care → team mental model (H7)	0.058	–	0.058
Missed nursing care → trust and support (H8)	0.063	–	0.063
Missed nursing care → team leadership (H9)	0.55	–	0.55

**Table 7** Fitting index of each model

Model	Chi <sup>2</sup>	DF	Chi <sup>2</sup> /DF	GFI	AGFI	NFI	TLI	CFI	RMSEA
Model 1	599.54	364	1.650	0.945	0.926	0.945	0.975	0.978	0.033
Model 2	620.63	380	1.630	0.944	0.929	0.944	0.970	0.977	0.033
Model 3	628.13	387	1.621	0.943	0.930	0.943	0.975	0.977	0.033
Model 4	635.16	391	1.624	0.943	0.930	0.943	0.976	0.977	0.033

Model 1 = unconstrained, Model 2 = measurement weights, Model 3 = structural weights, Model 4 = structural variances. DF, degrees of freedom; GFI, goodness-of-fit index; AGFI, adjusted goodness-of-fit; NFI, normed fit index; TLI, Tucker Lewis index; CFI, comparative fit index; RMSEA, root mean square error of approximation.

### Multigroup SEM analysis

Before applying the multigroup structural equation model to analyze the differences in nursing teamwork in the high-ERAS and low-ERAS groups, this study first tested the goodness-of-fit of the unconstrained model in the nursing teamwork model between the 2 groups. The 2 groups of nurses were then tested in the nursing teamwork model. All factor (measurement weights) limits were equal, all structural path coefficient (structural weights) limits were equal, and all Squared Multiple Correlation (SMC) (structural weights) limits were equal. The goodness-of-fit of the model had equal constraints (Table 7). Each model index  $\chi^2/DF < 3$ , GFI, AGFI, NFI, TLI, and CFI  $> 0.9$ , and RMSEA  $< 0.08$ , indicating that each SEM of different groups had good goodness-of-fit when limiting factor load, structural path, and SMC.

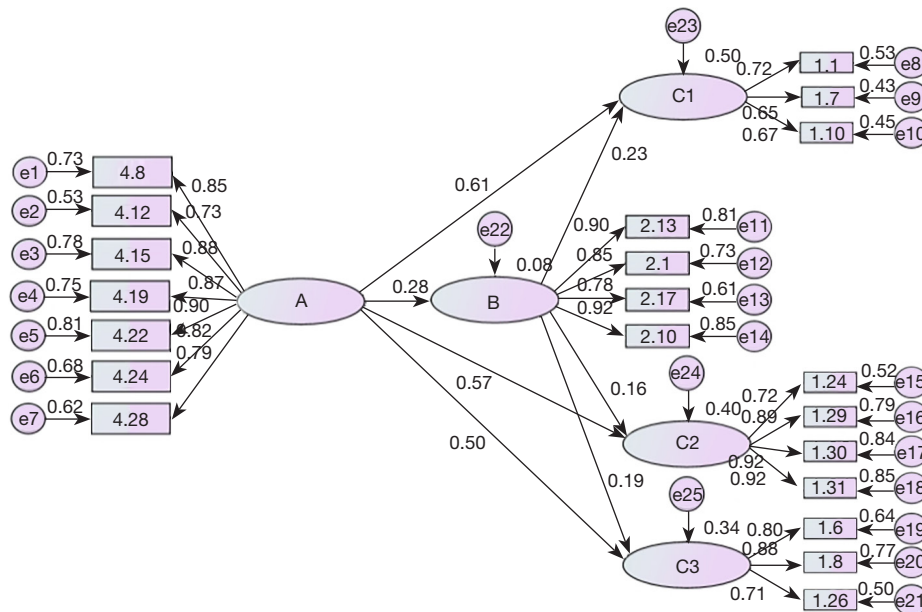
Figure 3 and Figure 4 list the SEM analysis results of professional identity, missed nursing care, and nursing teamwork of the 2 groups of unrestricted models constructed based on the validation model (Figure 2). The analysis showed that the interpretation rates of professional identity and missed nursing care in the 2 groups on the

dimensions of team leadership, trust and support, and team mental model were greater than 30%, and the independent variable interpretation rate was better. The estimated values of the path coefficients of various models in different groups are shown in Table 8.

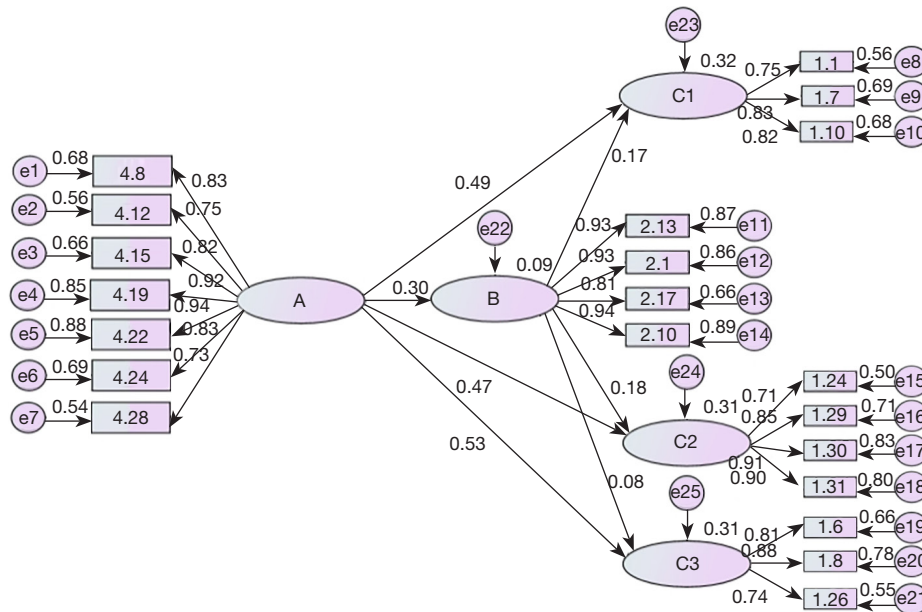
### Difference analysis of different groups

The test results of the identity hypothesis of each model in different groups were as follows: model 1 *vs.* model 2  $\Delta\chi^2=14.456$ , DF =16, P=0.565, indicating that the model was suitable for the 2 groups. Model 2 *vs.* model 3  $\Delta\chi^2=20.152$ , DF =7, P=0.005, indicating that there was a significant difference in the structural path coefficients of the 2 groups of structural equation models (Table 9). There were statistically significant differences in H4 (professional identity → trust and support) (CR =2.072), H5 (professional identity → team leadership) (CR =2.569), and H7 (missed nursing care → team mental model) (CR =2.135) in the impact path of professional identity and missed nursing care on team cooperation between the high-ERAS group and the low-ERAS group. H1 (professional identity → missed nursing care), H3 (professional identity → team mental





**Figure 3** Structural equation model analysis of the high ERAS group. ERAS, enhanced recovery after surgery. A, professional identity; B, missed nursing care; C1, team mental model; C2, trust and support; C3, team leadership.



**Figure 4** Structural equation model analysis of the low ERAS group. ERAS, enhanced recovery after surgery. A, professional identity; B, missed nursing care; C1, team mental model; C2, trust and support; C3, team leadership.

**Table 8** Estimated values of model path parameters of different groups (standardized)

Model	Group	H1	H3	H4	H5	H7	H8	H9
Model 1	Low-ERAS group	0.304***	0.494***	0.473***	0.527***	0.169**	0.176***	0.078
	High-ERAS group	0.283***	0.606***	0.570***	0.504***	0.231***	0.162**	0.187**
Model 2	Low-ERAS group	0.305***	0.495***	0.473***	0.526***	0.169**	0.176***	0.077
	High-ERAS group	0.284***	0.610***	0.569***	0.508***	0.231**	0.163**	0.190**
Model 3	Low-ERAS group	0.277***	0.531***	0.522***	0.545***	0.188***	0.177***	0.113**
	High-ERAS group	0.327***	0.551***	0.480***	0.467***	0.165***	0.138***	0.082**
Model 4	Low-ERAS group	0.284***	0.528***	0.503***	0.511***	0.184***	0.164***	0.118**
	High-ERAS group	0.316***	0.569***	0.544***	0.554***	0.178***	0.160***	0.114**

Model 1 = unconstrained, Model 2 = measurement weights, model 3 = structural weights, model 4 = structural variances. \*\*\*, nonstandardization  $P < 0.01$ ; \*\*, nonstandardization  $P < 0.05$ . ERAS, enhanced recovery after surgery.

**Table 9** The difference analysis of each model

Model	CMIN	DF	$\Delta\chi^2$	$\Delta DF$	P
Model 1	1777.818	364			
Model 2	1792.275	380	14.456	16	0.565
Model 3	1812.426	387	20.152	7	0.005
Model 4	1843.302	391	30.875	4	0.000

Model 1 = unconstrained, Model 2 = measurement weights, model 3 = structural weights, model 4 = structural variances. CMIN, Chi-square value; DF, degrees of freedom.

model), H8 (missed nursing care → trust and support), and H9 (missed nursing care → team leadership) paths had no statistical significance ( $CR < 1.96$ ). The results indicated that the degree of participation in ERAS had a moderating effect on the paths of professional identity → trust and support, professional identity → team leadership, and missed nursing care → team mental model but no effect on the paths of professional identity → nursing deficit, professional identity → team mental model, missed nursing care → trust and support, and missed nursing care → team leadership.

## Discussion

At present, there are few studies on nursing teamwork in China, and nursing teamwork in this study is at a low level, which is consistent with relevant research results (16). Relevant studies show that the factors influencing nursing teamwork include the internal factors of the team, that is, the scale and stability of the team, the level of familiarity among team members, types and departments of hospitals, demographic factors, and shift arrangement of nurses

(16,17). In this study, the total score for nursing teamwork was  $126.86 \pm 15.62$ , which was lower than the survey score of Song *et al.* (18) on the nursing teamwork of various departments in class 3A hospitals in Wuhan, indicating that the level of nursing teamwork in the oncology department was lower than the average level of nurses in class 3A hospitals. The possible reason for this is that the mean values of team leadership ( $4.46 \pm 0.64$ ), trust and support ( $4.39 \pm 0.64$ ), and team mental model ( $4.43 \pm 0.58$ ) in this study were greater than 4 points. The score for the team orientation dimension ( $2.82 \pm 0.93$ ) was low, which reduced the overall level of nursing teamwork in the oncology department. The team orientation dimension measures the cohesion of team members; that is, team members prioritize team success over individual needs and achievements (5). The low score in this dimension indicated that the collectivism orientation was not strong, which may have been related to the fact that 561 nurses in this study had a bachelor's degree or above, accounting for 96% of the total subjects. Relevant studies have shown that highly educated nurses prefer to work alone rather

than on a team (19,20). Nurses with a bachelor's degree or above have certain expectations for future career planning, but there is a gap between their actual clinical work and their own career planning, which reduces their enthusiasm and affects the degree of teamwork. Therefore, nursing managers and educators should cultivate the teamwork skills of highly educated nurses, hold activities conducive to nurses' personal career development, and provide nurses with opportunities for continuous training, learning, and development, which is important for improving nursing teamwork (17).

The results of this study showed that professional identity could have a positive effect on nursing teamwork through missed nursing care and had the greatest effect on the dimension of team leadership. A study has shown that team conflict is an influencing factor of nursing teamwork (21). Team conflict includes relationship conflict, process conflict, and task conflict (22). Some scholars believe that nurses with a higher professional identity are more likely to perceive the trust and support of leaders. This perception can weaken relationship conflict within the team and increase information exchange to enhance teamwork (23,24). Process conflict refers to the cognitive differences among team members in the team task realization process. When nurses disagree on who is responsible for completing a specific responsibility, it leads to process conflict, resulting in communication barriers (6). Missed nursing care is a behavioral manifestation of process conflict and one of the important factors affecting patient safety (21). Professional identity can reduce process conflict, improve nurses' clinical cooperation, and enhance nursing teamwork. Therefore, nursing educators should actively guide and pay attention to training nurses in career management and enhancing their professional identity, while nursing managers should improve the hierarchical training system to provide nurses with a platform for communication and learning. When dealing with collective opinions, managers should adhere to an open and integrated attitude to reduce team conflict, reduce nursing deficiencies, and promote nursing teamwork.

The implementation of ERAS can shorten the length of hospital stay, reduce complications and reduce hospitalization costs (11). For oncology nurses, it can not only reduce postoperative nursing projects, shift the focus of nurses' work to health education, but also promote multidisciplinary communication, cultivate team members' work responsibility, increase the depth and breadth of nurses' knowledge, and improve their professional identity (25). The results of this

study showed that the degree of teamwork among nurses with more than 60% of their time spent participating in ERAS was higher than that of nurses with less than 60%. Salas' theory holds that nursing teamwork includes 5 core elements (team orientation, team leadership, mutual supervision, adaptation, and mutual support) and 3 coordination mechanisms (communication, shared mental model, and mutual trust) (6). Communication, shared mental model, and mutual trust are the power sources of nursing teamwork to support, coordinate, and integrate the 5 elements (6,26). Communication is the premise of trust and promotes sharing, sharing promotes trust, and trust promotes cooperation. The implementation of ERAS reduces the workload of nurses for each patient, changes the focus of nurses' work from physical care to health education, and promotes communication between nurses and patients (27). Effective communication between nurses and patients can promote nurses' personal self-reflection, enhance their insight into their own and professional identity, and improve nursing teamwork (27,28). In addition, relevant studies have shown that the higher the degree of nurses' participation in ERAS, the lower the work pressure perceived by nurses (27). Lower work pressure can trigger a positive emotional response, resulting in a more positive evaluation of work situations and reducing missed nursing care, improving nurses' job satisfaction, and promoting teamwork (29,30). The factors affecting nurses' participation in ERAS include lagging concepts, lack of localized consensus and guidance, lack of communication and cooperation among multidisciplinary team members, and lack of laws, regulations, and management support (31). Therefore, hospital managers should strengthen ERAS knowledge training, encourage multidisciplinary team cooperation, formulate personalized clinical nursing path execution sheets about ERAS, train ERAS specialist nurses, improve nurses' participation in ERAS, promote teamwork, and improve nursing quality.

## Conclusions

The level of nursing teamwork in the oncology department needs to be improved. Nurses' professional identity had a positive impact on nurses' team leadership, trust and support, and team mental model through missed nursing care, and the degree of nurses' participation in ERAS had a regulatory effect. Nursing managers should pay attention to the personal development of nurses, provide a platform for learning and communication, and improve

nurses' professional identity. In addition, it is important to strengthen knowledge training related to ERAS, improve the relevant rules and regulations, and improve the degree of nurses' participation in ERAS. This study had some shortcomings, including that the survey objects were limited to Henan Cancer Hospital, and thus applicability of the research results is limited. In the future, large sample, multicenter studies should be carried out to improve the representativeness of the research results.

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*Ethical Statement:* The authors are accountable for all aspects of the work in ensuring that questions related to the accuracy or integrity of any part of the work are appropriately investigated and resolved. The study was conducted in accordance with the Declaration of Helsinki (as revised in 2013). The study was approved by Ethics Committee of Henan Cancer Hospital (No. 2021-KY-0235-001) and informed consent was taken from all the participants.

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