

# Self-medication practices among Vietnamese residents in highland provinces

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**Background:** Monitoring self-medication practice, which refers to individuals using medicine without instructions of physicians, is critical to control its harmful effects. However, in Vietnam, evidence about self-medication among individuals in highland areas is constrained. This study examined self-medication practice among residents living in highland areas in Vietnam and determined associated factors.

**Materials and methods:** A cross-sectional study was performed in five highland provinces with 1000 individuals. Information about individual and household's socioeconomic status and self-medication practice in the last 12 months was surveyed. Multivariate logistic and Poisson regressions were used to identify associated factors with self-medication.

**Results:** 83.3% reported self-medication in the last 12 months, with the mean times of self-medication being 4.5 times (SD=4.1). Female (OR=0.62,  $p<0.01$ ), ethnic minorities, higher number of members having health insurance in family (OR=0.82,  $p<0.01$ ) and higher annual household income (OR=0.78,  $p<0.05$ ) were associated with the lower likelihood of "Only buy medicines at pharmacy stores when having illness in the last 12 month". Moreover, people who were females (OR=0.59,  $p<0.05$ ), white-collar worker (OR=0.25,  $p<0.01$ ) and had higher number of children in the family (OR=0.68,  $p<0.05$ ) were less likely to practice self-medication. People who were ethnic minorities, white-collar worker (Coef.=−0.32,  $p<0.01$ ) and higher number of members having health insurance in family had lower times of self-medication in the last 12 months compared to other groups. Meanwhile, individuals having higher number of members in the family (Coef.=0.07,  $p<0.01$ ) and higher annual household income (Coef.=0.08,  $p<0.01$ ) had highertimes of self-medication in the last 12 months.

**Conclusion:** Residents in highland areas in Vietnam had a considerably high 12-month prevalence of self-medication. Medical products quality management and self-medication guideline are potential to maximize the effects of self-medication. Moreover, promoting the use of health insurance should also be concerned as a solution to address this issue.

**Keywords:** self-medication, factors, residents, highland, Vietnam

## Introduction

Self-medication refers that people choose to treat their illnesses or symptoms by using any medical products without a prescription or following unprofessional recommendations.<sup>1,2</sup> Responsible self-medication is the use of medicines which are officially approved and allowed to use without prescriptions.<sup>3</sup> Otherwise, non-responsible self-medication is when people use drugs which are not allowed to use without a prescription.<sup>4</sup> Self-medication is beneficial to individuals because this approach is affordable and convenient, particularly when people have mild diseases or symptoms.<sup>5</sup> It has a crucial role in the health care system in reducing the needs to

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see the physicians and alleviating medical resources spending especially in settings with resources constrained.<sup>5</sup> However, self-medication practice possibly raises some health-related complications, namely, incorrect drug selection, drug resistance, uncontrolled adverse effects or drug reactions or interactions,<sup>6,7</sup> misdiagnosis and delay in medical care.<sup>5,8,9</sup>

Self-medication has been well-documented as a pervasive phenomenon in both developed and developing countries. The prevalence of self-medication varies from 12.7% to 18% in Spain,<sup>10,11</sup> 32–45.4% in China,<sup>12,13</sup> 53% in Mexico<sup>14</sup> and 75% in the United Kingdom and Chile.<sup>15,16</sup> Previous experiences, advice from friends/relatives and the high cost of medical services are primary reasons for self-medication.<sup>12,17</sup> Moreover, literature underline the roles of socioeconomic (eg, gender, education, occupation and location), clinical (eg, severity of diseases and symptoms, and history of treatment) and health system (eg, lack of service, high cost or ease in purchasing medicines) factors in facilitating self-medication behavior.<sup>2,16–21</sup>

Self-medication has been recognized as a common issue in Vietnam. The self-medication rate in the general population has ranged from 40% to 60% in rural areas<sup>22</sup> to 76% in urban areas.<sup>23</sup> However, none of the evidence was found among individuals in highland areas of Vietnam. People in this setting are believed to have different socio-cultural-economic characteristics compared to those living in rural and urban areas. Monitoring the self-medication patterns and their determinants among people in highland areas is therefore particularly important. This study aims to describe the prevalence of self-medication among residents living in highland areas of Vietnam as well as determine factors that might be related to this behavior.

## Materials and methods

Cross-sectional data were collected in five highland provinces of Vietnam comprising Kon Tum, Gia Lai, Dak Lak, Dak Nong and Lam Dong. This study was conducted from July to November 2018. In this study, we applied a multistage sampling technique to enroll participants. Initially, in each province, we developed a list with 62 districts and 721 communes in five provinces as a sampling frame. Next, we randomly chose two districts per province and two communes per district by using a computer software. A total of 20 communes in 10 districts of 5 provinces were selected. Finally, in each commune, 5 villages per commune and 10 households per

village were randomly selected. We applied a door-to-door recruitment technique to recruit residents into the study. The recruitment process finished when we had a sufficient sample size.

In this study, we used the formula for estimating a population proportion with specified absolute precision to compute the necessary sample size. With  $P=0.5$  (50% as expected 12-month prevalence of self-medication), an absolute precision =0.07 and a confident level =95%, the sample size was 196 households per provinces. Five percent of the sample size was also added to compensate the individuals who refused to participate or had incomplete data. There were 1029 households listed in the sampling frame. In each household, we randomly selected and invited one person who had following characteristics: 1) aged from 18 years and above; 2) did not have a psychological and physical impairment that influences their ability to answer interview and 3) accepted to participate and gave written informed consents. Finally, after excluding people declining to participate due to several reasons such as “busy work” or “privacy”, information of 1000 individuals was used for data analysis (response rate 97.2%).

## Data collection and measurements

Each participant had face-to-face interviews for 15–20 mins by using a structured questionnaire. This questionnaire was built and piloted with 10 residents in Dak Lak province. We did not include these data into the final dataset. Feedbacks from the pilot study were used to revise with respect to content, language and logical perspectives. We also revised the text of each item to ensure cultural appropriateness. The questionnaire was finalized and approved by the research team and local authorities. To ensure the quality of the data collection process, we conducted a two-day intensive training session with instructors including principal investigators and team members who had experiences in pharmacy and community health. We recruited local health workers to become interviewers. They were provided the study aims, questionnaire’s contents and interview skills in order to collect high-quality data.

The questionnaire had three parts: 1) socio-demographic status of respondents (age, gender, ethnic, education, marital status and occupation); 2) socio-demographic status of households (number of family members, number of children in family, number of people having health insurance in family, annual household

income and household economic based on the government's classification) and 3) self-medication practice. For ethnicity, because "Kinh" is the predominant ethnic in Vietnam, we categorized those belonging to other ethnic groups into "ethnic minorities".

### Self-medication

In this study, self-medication was defined as a person-utilized medicines without the instructions of physicians.<sup>24</sup> This behavior includes the use of over-the-counter medications and prescription-only medications,<sup>25</sup> reutilization of prior prescriptions, consuming medicines based on recommendations from relatives or other unqualified people (eg, friends, drug sellers, etc.) or using left-over drugs at home.<sup>26</sup> This term also consists of the use of any herbal products, vitamins or supplements that are not prescribed by the physicians.<sup>27,28</sup>

First, we explained clearly about the definition of self-medication and gave the respondents examples to ensure that they could recall their self-medication practice accurately. Respondents were asked to recall places where they bought medicines if having any illnesses in the last 12 months. If they only bought medicines at the pharmacy store when having any illnesses, we asked them to report the reasons for such behavior. We also asked them to recall the frequency of self-medication (Usually (>50% number of times sick)/sometimes (>0–50% number of times sick)/Never (0% number of times sick)) and times of self-medication in the last 12 months. Those reporting "Usually" and "Sometimes" were categorized "Self-medication" while people reporting "Never" were classified "No self-medication". The times of self-medication were defined as "the number of exposures to self-medication". The details of the questionnaire are in the [Supplementary materials](#).

### Statistical analysis

A *p*-value less than 0.05 was treated as statistical significance. Data were analyzed using Stata version 14.0. Skewness–Kurtosis test was used to test the normality of the continuous variables. Descriptive analysis including mean, standard deviation, frequency, and percentage was performed to describe the variables. Chi-squared test was used to examine the variability of self-medication among different socioeconomic groups. Mann–Whitney test (for non-normal distribution data) was applied to test the difference in age, number of members in the family, number of children in the family, number of members having

health insurance in family and annual household income (million VND) between people with and without self-medication.

Multivariate logistic regression was used to identify the factors associated with two binary outcomes including "Only buy medicines at pharmacy stores when having any illnesses" (Yes/No) and "Self-medication" (Yes/No), and one continuous outcome, namely, "Times of self-medication in the last 12 months". The first variable refers to the behavior that they went to the pharmacy store and purchase the medicines by themselves without the instruction of physicians or other qualified health professionals, which can be treated as an indicator for self-treatment. In addition, multivariate Poisson regression was employed to determine factors associated with "Times of self-medication in the last 12 months" because this variable was a count variable with Poisson distribution. Independent variables included prior socioeconomic characteristics of respondents and households. Data on the annual household income was transformed to log form due to non-normal distribution.

### Ethical consideration

The study protocol was approved by the Institutional Review Board of the Vietnam Ministry of Health (Code: 114/QD-YTTN2). Participants had the right to stop the interview or withdraw to the study at any time without any barriers. They were obtained written informed consents if they agreed to participate in the study.

### Results

Of 1000 participants, the mean age was 36.7 (SD=12.7) years. Most of the participants were female (57.9%), working in agriculture/fishery/forestry sector (76.4%) and having lower high school education (71.7%). "Kinh" was the dominant ethnic with 45.0%. The majority of households had one child (56.0%) and were classified as non-poor household according to the government's standard. The mean annual household income was 79.0 (SD=102.1) million VND ([Table 1](#)).

[Table 2](#) depicts that when having any illnesses, approximately one-fifth of the sample (20.8%) only bought medicines at pharmacy stores if having any illnesses, with the most common reasons consisting of "Near home" (57.7%), "Believe in the expertise of drug sellers" (27.9%) and "Availability of many types of drugs" (15.9%). In the last 12 months, most of the participants reported they sometimes and always bought medicines

**Table 1** Demographic characteristics of respondents (n=1000)

Characteristics	n	%
<b>Age groups</b>		
≤30 years old	391	39.1
31–40 years old	304	30.4
41–50 years old	137	13.7
51–60 years old	113	11.3
>60 years old	55	5.5
<b>Gender</b>		
Male	421	42.1
Female	579	57.9
<b>Occupations</b>		
Work in agriculture/fishery/forestry sector	764	76.4
White-collar worker	41	4.1
Business	55	5.5
Self-employed	53	5.3
Retirement	23	2.3
Housemaker	45	4.5
Other	19	1.9
<b>Education</b>		
Illiterate	121	12.1
Elementary school	229	22.9
Secondary school	367	36.7
High school	198	19.8
Vocational training/college	58	5.8
University/postgraduate	27	2.7
<b>Ethnic</b>		
Kinh	450	45.0
Gia rai	124	12.4
E de	44	4.4
Xo dang	71	7.1
Mnong	102	10.2
Cil	61	6.1
Nung	33	3.3
Ro ngao	65	6.5
Other	50	5.0
<b>Number of children in the family</b>		
0	252	25.2
1	560	56.0
2	175	17.5
≥3	13	1.3
<b>Household economic (government's classification)</b>		
Poor	179	17.9
Near-poor	119	11.9
Nonpoor	702	70.2
	<b>Mean</b>	<b>SD</b>
Age	36.7	12.7

(Continued)

**Table 1** (Continued)

Characteristics	n	%
Number of members in the family	4.9	1.8
Number of members having health insurance in family	4.2	2.1
Annual household income (million VND)	79.0	102.1

**Table 2** Self-medication practices (n=1000)

Characteristics	n	%
<b>Only buy medicine at pharmacy stores when having any illnesses</b>		
Yes	208	20.8
No	792	79.2
<b>Reasons for buying medicine at pharmacy stores only when having any illnesses (n=208)</b>		
Being recommended by relatives/friends	13	6.3
Believe in professional competences	58	27.9
Availability of many types of drugs	33	15.9
Quality of medicines is good, reliable	23	11.1
Good service attitude	5	2.4
Reasonable price	7	3.4
Near home	120	57.7
Open hour is convenient	17	8.2
<b>Frequency of self-medication in the last 12 months</b>		
Usually (>50% number of times sick)	186	18.6
Sometimes (>0–50% number of times sick)	647	64.7
Never (0% number of times sick)	167	16.7
	<b>Mean</b>	<b>SD</b>
<b>Times of self-medication in the last 12 months</b>	4.5	4.1

without prescription (64.7% and 18.7%, respectively) and the mean times of self-medication was 4.5 (SD=4.1). Totally, 83.3% reported self-medication in the last 12 months.

Table 3 shows that male respondents had a significantly higher rate of self-medication (87.4%) than that in females (80.3%) ( $p<0.01$ ). Regarding occupations, white-collar workers reported the lowest rate of self-medication (63.4%) compared to other groups ( $p<0.01$ ). Regarding ethnicity, “E de” people had the lowest prevalence of self-medication (70.5%), while “Nung”, “Cil” and “Kinh” residents had the highest rates at 90.9%, 90.2% and 86.4%, respectively. The differences among ethnic groups were significant ( $p<0.01$ ). People in self-medication group had significantly higher annual household income compared to those in not self-medication

**Table 3** Self-medication according to different characteristics (n=1000)

Characteristics	Self-medication in the last 12 months				p-value
	No		Yes		
	n	%	n	%	
<b>Total</b>	167	16.7	833	83.3	
<b>Gender</b>					
Male	53	12.6	368	87.4	<0.01
Female	114	19.7	465	80.3	
<b>Occupations</b>					
Work in agriculture/fishery/forestry sector	121	15.8	643	84.2	<0.01
White-collar worker	15	36.6	26	63.4	
Business	6	10.9	49	89.1	
Self-employed	8	15.1	45	84.9	
Other	17	19.5	70	80.5	
<b>Education</b>					
Less than high school	113	15.8	604	84.2	0.37
High school	36	18.2	162	81.8	
More than high school	18	21.2	67	78.8	
<b>Ethnic</b>					
Kinh	61	13.6	389	86.4	<0.01
Gia rai	29	23.4	95	76.6	
E de	13	29.6	31	70.5	
Xo dang	10	14.1	61	85.9	
Mnong	21	20.6	81	79.4	
Cil	6	9.8	55	90.2	
Nung	3	9.1	30	90.9	
Ro ngao	16	24.6	49	75.4	
Other	8	16.0	42	84.0	
<b>Household economic (government's classification)</b>					
Poor	32	17.9	147	82.1	0.21
Near-poor	26	21.9	93	78.2	
Nonpoor	109	15.5	593	84.5	
	<b>Mean</b>	<b>SD</b>	<b>Mean</b>	<b>SD</b>	
Age	36.2	12.7	36.8	12.6	0.47
Number of members in the family	4.7	1.7	4.9	1.8	0.24
Number of children in the family	1.0	0.7	0.9	0.7	0.12
Number of members having health insurance in family	4.1	1.9	4.2	2.1	0.66
Annual household income (million VND)	68.9	75.0	81.0	106.7	0.01

group ( $p<0.01$ ). No significant difference was found in self-medication regarding education, household economic classification, age, number of members in the family, number of children in the family and number of members having health insurance in the family ( $p>0.05$ ).

Multivariate regressions in Table 4 indicate that female (OR=0.62,  $p<0.01$ ), ethnic minorities, high number of members having health insurance in family (OR=0.82,  $p<0.01$ ) and high annual household income (OR=0.78,  $p<0.05$ ) were negatively associated with “Only buy medicines at pharmacy stores when having illness in the last 12 month”. Moreover, females (OR=0.59,  $p<0.05$ ), white-collar worker (OR=0.25,  $p<0.01$ ), and high number of children in the family (OR=0.68,  $p<0.05$ ) were negatively related to self-medication.

People who were ethnic minorities, white-collar worker (Coef.=−0.32,  $p<0.01$ ) and high number of members having health insurance in the family were negatively correlated with times of self-medication in the last 12 months. Higher number of members in the family were positively correlated to times of self-medication in the last 12 months. Meanwhile, high number of members in the family (Coef.=0.07,  $p<0.01$ ) and high annual household income (Coef.=0.08,  $p<0.01$ ) were positively related to times of self-medication in the last 12 months.

## Discussion

This study provides that self-medication was a common practice among highland residents in Vietnam. The 12-month prevalence of self-medication in our study was 83.3%, which was much higher than this rate in other settings in the world such as Spain (12.7–18%),<sup>10,11</sup> China (32–45.4%),<sup>12,13</sup> Mexico (53%),<sup>14</sup> the United Kingdom and Chile (75%).<sup>15,16</sup> This result was also higher than a prior study in rural Vietnam (40–60%)<sup>22</sup> and approximately equaled to that in urban areas (76.0%).<sup>23</sup> The differences might be explained by the variations of recall time period, socio-cultural-economic as well as health care accessibility among different settings. In Vietnam, previous studies indicated poor living conditions, health status and health care access among people in highland and mountainous areas compared to residents in urban and rural settings.<sup>29–31</sup> Therefore, when having any illnesses, they chose to visit private pharmacy stores near their home and get advice from pharmacists, whom participants believed in their competences. In literature, pharmacists are argued to be a primary source to facilitate self-medication decision-making.<sup>32</sup> In our

**Table 4** Associated factors with self-treatment practices

Characteristics	Only buy medicines at pharmacy stores when having illness in the last 12 months (yes/no)		Self-medication in the last 12 months (yes/no)		Times of self-medication in the last 12 months	
	OR	95% CI	OR	95% CI	Coef.	95% CI
<b>Age (years)</b>	0.99	0.97; 1.00	0.99	0.97; 1.01	-0.00	-0.00; 0.00
<b>Gender</b>						
Male						
Female	0.62**	0.43; 0.88	0.59*	0.40; 0.88	0.06	-0.01; 0.12
<b>Education</b>						
Less than high school						
High school	0.74	0.48; 1.16	0.68	0.42; 1.08	-0.04	-0.11; 0.04
More than high school	0.86	0.43; 1.70	1.09	0.49; 2.42	-0.03	-0.15; 0.10
<b>Ethnics</b>						
Kinh						
Gia rai	0.48*	0.25; 0.91	0.45*	0.23; 0.88	-0.31**	-0.43; -0.18
E de	0.46	0.18; 1.18	0.34*	0.15; 0.79	-0.37**	-0.55; -0.19
Xo dang	0.25**	0.11; 0.58	0.94	0.40; 2.20	-0.14*	-0.28; -0.00
Mnong	0.08**	0.03; 0.21	0.51	0.26; 1.02	-0.56**	-0.70; -0.42
Cil	0.82	0.41; 1.64	1.40	0.55; 3.55	-0.04	-0.16; 0.09
Nung	0.58	0.23; 1.44	1.35	0.38; 4.77	-0.09	-0.25; 0.07
Ro ngao	0.24**	0.10; 0.59	0.47	0.21; 1.07	-0.48**	-0.66; -0.31
Other	0.54	0.25; 1.18	0.88	0.38; 2.06	-0.02	-0.15; 0.12
<b>Occupations</b>						
Work in agriculture/fishery/forestry sector						
White-collar worker	0.53	0.16; 1.73	0.25**	0.10; 0.62	-0.32**	-0.51; -0.12
Business	1.56	0.80; 3.02	1.00	0.39; 2.52	0.10	-0.02; 0.22
Self-employed	0.66	0.32; 1.38	0.60	0.26; 1.41	-0.09	-0.23; 0.04
Other	1.56	0.80; 3.02	1.00	0.39; 2.52	0.10	-0.02; 0.22
<b>Household economic</b>						
Poor	0.61	0.30; 1.21	0.70	0.38; 1.31	-0.12	-0.24; 0.00
Nonpoor	0.75	0.46; 1.21	0.86	0.51; 1.43	-0.05	-0.14; 0.04
<b>Number of children in the family</b>	1.11	0.84; 1.46	0.68*	0.50; 0.91	-0.05	-0.10; 0.00
<b>Number of members in the family</b>	1.38**	1.20; 1.59	1.10	0.93; 1.29	0.07**	0.04; 0.10
<b>Number of members having health insurance in family</b>	0.82**	0.73; 0.93	1.01	0.88; 1.16	-0.03*	-0.05; -0.01
<b>Log annual household income</b>	0.78*	0.63; 0.96	1.12	0.88; 1.41	0.08**	0.04; 0.12

Notes: \*\* $P < 0.01$ , \* $P < 0.05$ .

study, these two reasons were also the most common reasons for purchasing medicine in the pharmacy store only rather than going to the health facilities.

In this study, our findings indicate a significant role of socioeconomic as well as family factors that were associated with the likelihood of self-medication. Males are more involved in this practice than females, which was in line with previous findings in India and Nepal.<sup>33-35</sup>

However, it was different from a study in Vietnamese urban area, which revealed that no association between self-medication and gender.<sup>23</sup> This difference might be due to the role of each gender in different settings. Selvaraj et al argued that males were more likely to ignore to go to clinics because of mild symptoms and loss of income.<sup>33</sup> In Vietnamese highland areas, males were responsible for earning income for the family; hence,



hospitalization could reduce their working time and then decrease the wages. Meanwhile, in an urban setting, this role was shared between males and females, facilitating similar patterns of self-medication between two genders.

We also observed that residents working in agriculture/fishery/forestry sectors were also more likely to practice self-medication compared to those with other jobs. Working in these sectors required spending an enormous amount of time daily; thus, going to the hospital would diminish this time, which led to the reduction of income. Nonetheless, our study did not find any association between education and self-medication in the last 12 months. Globally, the association between education and self-medication has been in debate. Several studies found that self-medication was more likely to occur in illiterate people or those are having lower education level,<sup>21,36</sup> while other studies in Europe and Vietnam indicated that higher education could project a higher chance of self-medication.<sup>23,37</sup> This finding indicated that self-medication was common in highland settings in Vietnam regardless of the level of education; thus, interventions to improve the self-medication practice should not differentiate targeted populations based on the education.

Surprisingly, we found that people in the ethnic minorities were less likely to self-medication as well as had lower times of self-medication compared to Kinh people (ie the ethnic majority). In literature, limited health care access was a facilitator of self-medication.<sup>2,16-21</sup> Ngo et al found a lower level of health care utilization among ethnic minorities than that of the ethnic majority in mountainous settings in Vietnam.<sup>38</sup> However, Tran et al in their study in another mountainous province in Vietnam revealed that ethnic minorities were more easy to access commune health centers than Kinh people.<sup>39</sup> In our study, the residents in ethnic minority groups mentioned that there was a lack of pharmacy stores near their homes; therefore, they went to the commune health centers for health check-up and buying medicine also. Meanwhile, Kinh people could access pharmacy stores easily, which encouraged them to self-medication.

Health insurance in this study was also an important associated factor of self-medication. Specifically, a higher number of members in the family having health insurance was correlated to a lower likelihood of self-medication. This result was in line with previous findings in China and Vietnam.<sup>23,40</sup> Indeed, health insurance system in Vietnam has covered medicines for most of the common diseases in the community. With health insurance, people could visit

hospitals for treatment with affordable prices compared to purchase drugs alone in the pharmacy store without professional medical advice and financial support of health insurance.

Several implications can be drawn from the findings of this study. First, since the self-medication rate is significantly high among highland residents, strategies to manage drug and medical products quality should be ensured to reduce the potential adverse effects of self-medication. Moreover, a guideline for self-medication should be developed for the general population to optimize the positive effects of self-medication. Second, educational interventions should be performed to promote the use of health insurance in people living in highland areas, which could alleviate the self-medication behavior. Third, further interventions to control self-medication in this setting should concern socio-cultural-economic sensitives to assure the effectiveness of these interventions.

Our study has a strength in a large sample size (1000 residents) in a wide setting (five provinces). Nonetheless, this study has several methodological issues that should be acknowledged. First, the causal relationships between self-medication practice and its associated factors could not be established due to the nature of study design. We did not measure the characteristics of people declining to participate in the study, whose self-medication behaviors might be critical. Second, the self-reported approach might result in information bias, recall bias and social desirability bias. We have trained the data collection team carefully, develop the data collect guideline as well as explained clearly the purpose of the study to the respondents in order to reduce the bias. Third, several critical information was not included in the study, for example, participants' behaviors, impacts of family and social relationships or health service quality, number and names of medical products used for self-medication. Thus, our findings should be used in caution. Further studies should be warranted to fill the knowledge gap in the self-medication among highland residents.

## Conclusion

This study highlights a considerably high 12-month prevalence of self-medication among people residing in highland areas in Vietnam. Gender, ethnicity, employment, household income and number of people/children in the family are important factors that might influence the self-medication practice. Medical products quality management and assurance strategies and self-medication

guideline are potential to maximize the effects of self-medication. Moreover, promoting the use of health insurance in residents should also be concerned as a solution to address this issue.

## Disclosure

The author reports no conflicts of interest in this work.

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## Supplementary materials

**Table S1** Questionnaire

Order	QUESTION	ANSWER		
C1.	Age	<input type="text"/> <input type="text"/>		
C2.	Gender	1. Male 2. Female		
C3.	What is your ethnicity?	<table border="0"> <tr> <td style="vertical-align: top;">           1. Kinh 2. H'Mông 3. Gia rai 4. Xtiêng 5. Chu ru 6. Mường 7. Ê đê 8. Xơ đăng 9. Mnông         </td> <td style="vertical-align: top;">           10. H'rê 11. Ba na 12. Cơ ho 13. Giê triêng 14. Ra Glai 15. Mạ 16. Thái 17. Other 17. (specify: .....)         </td> </tr> </table>	1. Kinh 2. H'Mông 3. Gia rai 4. Xtiêng 5. Chu ru 6. Mường 7. Ê đê 8. Xơ đăng 9. Mnông	10. H'rê 11. Ba na 12. Cơ ho 13. Giê triêng 14. Ra Glai 15. Mạ 16. Thái 17. Other 17. (specify: .....)
1. Kinh 2. H'Mông 3. Gia rai 4. Xtiêng 5. Chu ru 6. Mường 7. Ê đê 8. Xơ đăng 9. Mnông	10. H'rê 11. Ba na 12. Cơ ho 13. Giê triêng 14. Ra Glai 15. Mạ 16. Thái 17. Other 17. (specify: .....)			
C4.	What is your education level?	1. Illiterate 2. Elementary 3. Secondary 4. High school 5. Vocational training/College 6. University/postgraduate		
C4.	What is your current main occupation?	1. Work in agriculture / fishery / forestry sector 2. White-collar worker 3. Business 4. Freelancer 5. Retirement 6. Housemaker 7. Other (specify.....)		
C6.	How many people living in your household?	<input type="text"/> <input type="text"/> people Number of children: .....		
C7.	How many people in your household had health insurance card?	<input type="text"/> <input type="text"/> people		
C8.	What is your household's annual income?	.....VND		
C8.	What is your household' economic classification according to the government standard?	1. Poor 2. Near-poor 3. Nonpoor		
C8.	Self-medication is defined as a person utilized medicines without instructions of physicians. This behavior includes the use of over-the-counter medications and prescription-only medications, reutilization of prior prescriptions, consuming medicines based on recommendations from relatives or other unqualified people (e.g., friends, drug sellers, etc.) or using leftover drugs at home. This term also consists of the use of any herbal products, vitamins or supplements that are not prescribed by the physicians.			
C10.	In the last 12 months, how many times did you use medicines without prescription from qualified physicians?	1. Usually (>50% number of times sick) 2. Sometimes (>0-50% number of times sick) 3. Never (0% number of times sick) Times:.....		

(Continued)

**Table S1** (Continued)

Order	QUESTION	ANSWER
C11.	In your family, do you have some common medicines available to promptly use / treat when having a minor illness?	1. Always available 2. None
C12.	What are the following types of medications available at home?	1. Flu medicines: rhinitis, cough medicine, phlegm, syrup 2. Analgesics and antipyretics 3. Antibiotics 4. Anti-inflammatory drugs 5. Salt water (NaCl 0.9%) eye drops 6. Medication for intestinal and digestive treatment 7. Medications for blood pressure treatment 8. Vitamins, functional foods 9. Medicines for headache, dizziness, car sickness, nausea 10. Birth control pills 10. Topical antiseptic: antiseptic, betadine, ... 12. Topical / spray medicine when burned 13. Topical medicine, anti-allergy, rash, dermatitis ... 14. Herbal medicine 15. Other (specify) .....
C13.	In the last 12 months, when you or your family member is sick, where do you usually buy / receive medicine for treatment? (Multiple choice questions)	1. Health village 2. Commune health station 3. District hospital / district general clinic 4. Provincial hospital 5. Private pharmacy 6. Private health facilities 7. Physicians 8. Do not take medicine 9. Other (specify) ..... 10. Don't know
C14.	If only buy medicines in pharmacy, what are your reasons?	1. Being recommended by relatives/friends 2. Believe in professional competences 3. Availability of many types of drugs 4. Quality of medicines is good, reliable 5. Good service attitude 6. Reasonable price 7. Near home 8. Open hour is convenient 9. Other reasons (specify) .....

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