Supplement to: Nguyen PH, Tran LM, Kachwaha S, Sanghvi T, Mahmud Z, Zafimanjaka MG, Walissa T, Ghosh S, Kim SS. Enhanced quality of nutrition services during antenatal care through interventions to improve maternal nutrition in Bangladesh, Burkina Faso, Ethiopia, and India. J Glob Health. 2025;15:04054.

Figure S1: Conceptual framework

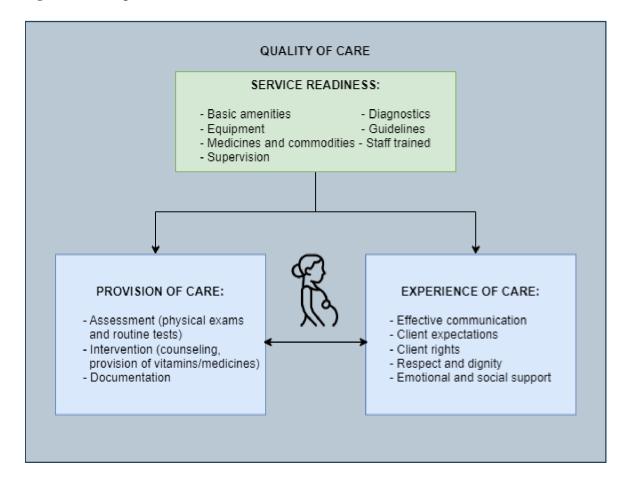


Table S1: ANC quality characteristics in Bangladesh, Burkina Faso, Ethiopia, and India¹

	BANGL	ADESH	BURKIN	IA FASO	ETHI	OPIA	INI	DIA
	Intervention	Control	Intervention	Control	Intervention	Control	Intervention	Control
	Mean (SD)	Mean (SD)	Mean (SD)	Mean (SD)	Mean (SD)	Mean (SD)	Mean (SD)	Mean (SD)
SERVICE READINESS	N=8	N=8	N=40	N=40	N=15	N=15	N= 35	N= 40
Basic amenities	10(0)	9.8 (0.6)	8.1 (1.3)	7.9 (1.3)	7.8 (1.9)	7.2(2)	6.4 (2.4)	5.7 (2.5)
Equipment and supplies	8.8 (1.5)	9 (1.1)	9.8 (0.8)	9.8 (0.5)	8.5 (1.6)	8.5 (1.2)	5.7 (2.8)	6.2 (2.0)
Medicines and commodities	8.3 (1.8)	9.2 (1.5)	9.1 (1.7)	9.1 (1.8)	8.7 (2.1)	9.3 (1.4)	7.2 (2.7)	8.0 (2.4)
Diagnostics	9.4 (1.8)	10(0)	2.5 (2.5)	2 (2.5)	8.3 (2.4)	6.7 (3.6)	5.6 (3.8)	6.0 (3.4)
Guidelines/IEC materials	9.7 (0.9)	10(0)	9.9 (0.5)	8.9 (2.2)*	9.1 (2)	9.1 (1.5)		
Staff trained	4.9 (2.2)	2.8 (1.7)*	6.5 (3.6)	0.7 (2)***	5.7 (3.9)	0.5 (1.8)***	4.4 (3.2)	2.4 (3.1)**
Supervision	4.6 (0.7)	4.1 (1.0)	5.0 (2.0)	4.1 (2.2)+	5.4 (2.3)	5.2 (2.2)	4.0 (1.9)	4.7 (2.1) +
Service readiness score	8.0 (0.8)	7.8 (05)	7.3 (0.9)	6.1 (0.8)***	7.7 (1.6)	6.6 (0.9)*	5.6 (1.4)	5.5 (1.1)
PROVISION OF CARE	N=720	N=495	N=80	N=78	N=30	N=30	N= 104	N= 108
Assessment (diagnostics and								
routine test)	4.1 (2)	4.1 (2.3)	6.8 (1.3)	6.7 (0.9)	5 (2.7)	6 (2.2)	3 (2)	3.2 (2.1)
Provision and counseling of								
deworming medicines			0.6 (2.2)	0.5 (2.1)	0 (0)	2.6 (4)*	0.5 (2.1)	0.2 (1.4)
Provision and counseling of				(- 0)				
malaria prevention/treatment			6 (3.2)	5.7 (2.8)	0.3 (0.8)	2.3 (3.6)+		
IFA provision and counseling	5.1 (2.6)	2.4 (1.7)***	7.2 (1.9)	5.3 (2)***	7.5 (2)	6.6 (3.3)	4.5 (3.1)	3.7 (2.6)
Calcium provision and counseling	4.6 (2.9)	2.3 (1.9)**					4.3 (3.4)	2.8 (2.9) +
Diet counseling	8 (3.4)	5.3 (3.3)*	7.5 (2.1)	3.8 (3.5)***	8.7 (2.6)	5.7 (3.5)**	5.4 (3.6)	4 (3.4) +
Weight monitoring and weight gain	5 7 (2 0)	0 5 (0 0) distrib	5 (2 t)	0 0 (0 0) distrib	7.7.(2.0)	.		20(25)
counseling	6.7 (3.8)	2.6 (3.2)***	7 (3.4)	2.8 (3.2)***	7.5 (3.8)	5.6 (4.1)	4.5 (4.1)	2.8 (3.6) +
Breastfeeding counseling	0.9 (2.4)	0.1 (0.9)***	6.1 (3.2)	3 (3.4)***	5.2 (4.3)	3.7 (4.7)	0.8 (2.4)	0.5 (1.8)
Rest and physical activity counseling	7 (3.2)	3.5 (3.1)***	3.8 (3.6)	2.3 (2.9)*	5.7 (3.2)	5.3 (3.3)	5.2 (4.6)	3.4 (4.3) +
_		* *						
Provision of care score	5.2 (2) N-720	2.9 (1.5)*** N=495	5.6 (1.7) N=80	3.8 (1.8)*** N=78	5.0 (1.5) N=30	4.7 (2.8) N=30	3.5 (2.1) N= 104	2.6 (1.7) + N= 108
EXPERIENCE OF CARE	N=720							
Client satisfaction	9.7 (0.8)	9.7 (1)	9.7 (0.9)	9.6 (1.2)	8.8 (2.7)	8.3 (3)		
Client experience	8.2 (1.1)	7.1 (1.1)***	9.3 (1.3)	8.9 (1.1)	7.8 (2.1)	7.9 (1)	4.9 (2.5)	4.5 (2.1)
Experience of care score	9 (0.7)	8.4 (0.8)**	9.5 (0.9)	9.2 (0.8)	8.3 (2.2)	8.1 (1.5)	4.9 (2.5)	4.5 (2.1)

¹Possible range: 0 – 10

Note: Student t-tests were conducted to compare the difference between intensive and non-intensive areas; p-values report the significant difference accounting for geographic clustering. ^+p <0.10, *p <0.05, **p <0.01, **p <0.001. IEC- Information education and communication, IFA- Iron and folic acid

Table S2: Service readiness components in Bangladesh, Burkina Faso, Ethiopia, and India

	BANGL	ADESH	BURKINA	A FASO	ETHIC	PIA	IND	IA
	Intervention	Control	Intervention	Control	Intervention	Control	Intervention	Control
	N= 8	N=8	N=40	N=40	N=15	N=15	N= 35	N=40
	%/0/	%/	%/	%/	%/0/	%/	%/	%/
	Mean (SD)	Mean (SD)	Mean (SD)	Mean (SD)	Mean (SD)	Mean (SD)	Mean (SD)	Mean (SD)
Basic amenities								
Clean environment	100	87.5	72.5	82.5	66.7	46.7		
Power supply	100	100	100	100	100	100	25.7	27.5
Water supply	100	100	95	87.5	73.3	66.7	80	77.5
Toilet facility	100	100	95	97.5	100	100	71.4	65
Handwashing facility	100	100	100	92.5	66.7	46.7	85.7	80
Counseling room	100	100	25	12.5	60	73.3	57.1	35
Basic amenities score ¹	10 (0)	9.8 (0.6)	8.1 (1.3)	7.9 (1.3)	7.8 (1.9)	7.2(2)	6.4 (2.4)	5.7 (2.5)
Equipment and supplies								
Blood pressure instrument	100	100	100	100	100	100	62.9	67.5
Stadiometer or height rod	87.5	100	97.5	100	93.3	86.7	17.1	12.5
MUAC tape	50	100	100	100	86.7	100		
Adult weighing scale	100	100	100	100	100	100	80	87.5
Handwashing soap	100	50	92.5	92.5	46.7	40	68.6	80
Equipment and supplies score ¹	8.8 (1.5)	9 (1.1)	9.8 (0.8)	9.8 (0.5)	8.5 (1.6)	8.5 (1.2)	5.7 (2.8)	6.2 (2)
Medicines and commodities								
Iron-folic acid tablets	100	100	100	97.5	93.3	93.3	91.4	100.0
Calcium supplements	100	100					85.7	75.0
Albendazole/Mebendazole	50	75	75	80	66.7	86.7	40.0	65.0
Sulfadoxine-pyrimethamine for IPTp			97.5	95	100	100		
Medicines and commodities score ¹	8.3 (1.8)	9.2 (1.5)	9.1 (1.7)	9.1 (1.8)	8.7 (2.1)	9.3 (1.4)	7.2 (2.7)	8 (2.4)
Diagnostics								
Hemoglobin levels	87.5	100	0	0	80	46.7	77.1	85.0
Urine testing kit	100	100	50	40	86.7	86.7	34.3	35.0
Diagnostics score	9.4 (1.8)	10 (0)	2.5 (2.5)	2 (2.5)	8.3 (2.4)	6.7 (3.6)	5.6 (3.8)	6 (3.4)
Guidelines/IEC materials								
Guidelines for ANC	100	100	97.5	82.5	80	100		
Guidelines for IYCF	87.5	100						
IEC materials on maternal nutrition	100	100	100	87.5	100	93.3		
IEC materials on IYCF	100	100	100	97.5	93.3	80		
Guidelines/IEC materials score	9.7 (0.9)	10 (0)	9.9 (0.5)	8.9 (2.2)	9.1 (2)	9.1 (1.5)		
Staff trained	7.1 (U.9)	10 (0)	3.3 (U.S)	0.7 (4.4)	7.1 (4)	3.1 (1.3)		

	BANGLA	DESH	BURKINA	FASO	ETHIO	PIA	INDI	A
	Intervention	Control	Intervention	Control	Intervention	Control	Intervention	Control
Staff trained in the last 1 year in								
ANC/maternal nutrition	55.8	43.3	80	10.3	73.3	6.7	74.3	42.5
Topics covered in training								
Early registration and number of								
ANC visits			57.5	7.7	33.3	0	25.7	12.5
Importance of maternal nutrition	52.2	35	77.5	10.3	66.7	6.7	37.1	30
Weight monitoring and weight gain	43.1	5.6	62.5	2.6	60	0	28.6	12.5
Diet intake during pregnancy	51.2	32.5	47.5	5.1	53.3	6.7	54.3	32.5
IFA and calcium supplementation	36.6	10.6	50	0	73.3	6.7	45.7	25
Breastfeeding	53.7	43.3	77.5	10.3	40	6.7	42.9	15
Staff trained score ¹	4.9 (2.2)	2.8 (1.7)	6.5 (3.6)	0.7 (2)	5.7 (3.9)	0.5 (1.8)	4.4 (3.2)	2.4 (3.1)
Supervision	,	` `	, ,		· · ·	· · · · · ·	` ,	
Contacted with direct supervisor in								
the last 1 month	94.8	91.2	100	97.4	93.3	86.7	88.6	92.5
Received supervisory visit in last 1								
month	95.4	100	65.0	69.2	93.3	86.7	48.6	70
Actions conducted in the last								
supervisory visit								
Check registers and records	78.4	72.3	62.5	51.3	66.7	86.7	62.9	60
Check/observe antenatal care								
counselling	28.1	3.1	55.0	43.6	66.7	53.3	28.6	27.5
Gave information about maternal								
nutrition or breastfeeding	14.9	3.1	52.5	23.1	46.7	40.0	11.4	30
Provide feedback	39.2	39.0	27.5	23.1	26.7	20.0	14.3	12.5
Provide job aids and other materials	9.4	5.6	20.0	10.3	20.0	33.3		
Planning or scheduling activities	10.3	10.0	17.5	12.8	20.0	6.7	25.7	37.5
Supervision score ¹	4.6 (0.7)	4.1 (1.0)	5.0 (2.0)	4.1 (2.2)	5.4 (2.3)	5.2 (2.2)	4 (1.9)	4.7 (2.1)

¹Possible range: 0 – 10
Note: MUAC- Mid-upper arm circumference, IPTp- Intermittent preventive treatment of malaria during pregnancy, IEC- Information education and communication, ANC- Antenatal care, IYCF- Infant and young child feeding, IFA- Iron and folic acid

Table S3: Provision of care components in Bangladesh, Burkina Faso, Ethiopia, and India

	BANGL	ADESH	BURKIN	A FASO	ETHIC	OPIA	INI	OIA
	Intervention	Control	Intervention	Control	Intervention	Control	Intervention	Control
	N=720	N=495	N=80	N=78	N=30	N=30	N=104	N= 108
	%/	%/	%/	%/	%/	%/	%/	%/
	Mean (SD)	Mean (SD)						
Assessment (diagnostics and routine test)								
Inspected conjunctiva or examined the client for								
pallor	12.9	10.1	98.8	100	50	63.3	26	21.3
Asked about, performed, or referred the client								
for hemoglobin testing	48.2	58.4	7.5	5.1	36.7	46.7	51	58.3
Take the blood pressure	73.3	69.9	98.8	92.3	80	90	38.5	51.9
Examine hand or feet or leg for edema	7.9	6.7	91.3	96.2	26.7	43.3	8.7	8.3
Urine test for albumin or glucose	47.1	56.6	12.5	7.7	36.7	53.3	12.5	7.4
Weight measurement	95.1	78.4	97.5	100	96.7	100	71.2	77.8
Height measurement	5	9.1	67.5	70.5	23.3	20	1	0
Assessment score ¹	4.1 (2)	4.1 (2.3)	6.8 (1.3)	6.7 (0.9)	5 (2.7)	6 (2.2)	3 (2)	3.2 (2.1)
Provision and counseling of deworming								
medicines								
Explained the purpose of deworming medicines			6.3	5.1	0	30		
Checked for the last dose of deworming tablet								
taken			6.3	3.8	0	30		
Prescribed or provided albendazole or							4.8	1.9
mebendazole			6.3	6.4	0	16.7		
Provision and counseling of deworming			0.6 (0.0)	0.5 (0.4)	0 (0)			0.2 (1.4)
medicines score ¹			0.6 (2.2)	0.5 (2.1)	0 (0)	2.6 (4)	0.5 (2.1)	
Provision and counseling for malaria					0			
Checked for last dose of malaria prophylactic			61.3	47.4	0	23.3		
taken Explained the purpose of anti-malaria medicine					0			
• •			76.3	65.4	0	26.7		
Gave or prescribed malaria prophylactic			75	78.2	0	16.7		
Explained how to take anti-malaria medicine			78.8	73.1	0	23.3		
Explained side effects of anti-malaria medicine			33.8	20.5	3.3	16.7		
Asked whether PW has mosquito net			57.5	61.5	10	30		
Explained importance of sleeping under malaria								
net			55	60.3	13.3	23.3		
Gave or instructed PW to obtain mosquito net			42.5	50	0	20		
Provision and counseling malaria score ¹								
			6 (3.2)	5.7 (2.8)	0.3 (0.8)	2.3 (3.6)		

	BANGLADESH		BURKINA	A FASO	ETHIC	OPIA	IND	IA
	Intervention	Control	Intervention	Control	Intervention	Control	Intervention	Control
IFA provision and counseling								
Prescribed or provided or purchase IFA	90.3	81.2	100	97.4	86.7	86.7	77.9	72.2
Advised on potential side effects of IFA								
Discussed side effects which may occur	20.1	1.6	56.3	29.5	60	50	26.9	15.7
How to manage any IFA side effects/ Increase								
intake of fruits and vegetables to avoid								
constipation	42.8	7.5	58.8	30.8	63.3	60	20.2	13.9
Explained how to take IFA								
Advised PW how to take IFA in general			97.5	92.3	90	73.3		
Advised PW to take IFA regularly (1								
tablet/day)	86.9	78.8	98.8	100	66.7	70	72.1	79.6
Take at least 180 IFA tablets during pregnancy	28.6	17.2	70	17.9	63.3	43.3		
Continue to take 1 IFA tablet/day up to 3								
months after delivery (BD)/ until 42 days	20.2	0.0	00	40.7				
postpartum (BF) Reminded woman not to take IFA with tea or	28.3	9.9	90	48.7				
coffee or milk	45.8	2	22.5	7.7	63.3	60	30.8	18.5
Advised to take IFA at nighttime with water or	43.0	2	22.3	7.7	03.3	00	30.6	16.5
lemon water	59	15.4	31.3	19.2	80	66.7	59.6	59.3
Do not take IFA and calcium tablets together	52.6	12.1				00.7	31.7	21.3
Explained any benefit of IFA	51.1	16.6	97.5	82.1	100	83.3	38.5	15.7
IFA provision and counseling score ¹	5.1 (2.6)	2.4 (1.7)	7.2 (1.9)	5.3 (2)	7.5 (2)	6.6 (3.3)	4.5 (3.1)	3.7 (2.6)
Calcium provision and counseling	211 (210)		1 (= (=1,2)		110 (=)	0.0 (0.0)	110 (0.12)	217 (210)
Prescribed or provided or purchased calcium	77.4	70.7					76	61.1
Advised on potential side effects of taking	,,	, ,					70	01.1
calcium								
Discussed side effects which may occur	11.4	2					NA	
How to manage any calcium side effects	11.7	1.4					17.3	6.5
Explained how to take calcium								
Take 2 calcium tablets daily during pregnancy	76.5	53.3					54.8	40.7
Take the first calcium tablet after breakfast	49.9	16.4					50	27.8
Do not take calcium tablets on an empty		10					NA	27.0
stomach	45.4	16.8						
Do not take IFA and calcium tablets together	50	11.1					31.7	21.3
Explained any benefit of calcium	46.9	10.3					30.8	11.1
Calcium provision and counseling score ¹								2.8 (2.9)
	4.6 (2.9)	2.3 (1.9)					4.3 (3.4)	. ,
Diet counseling								

	BANGLA	ADESH	BURKINA	A FASO	ETHIOPIA		IND	IA
	Intervention	Control	Intervention	Control	Intervention	Control	Intervention	Control
Healthy nutrition is important for a safe								
delivery			40	16.7	80	80		
Importance/ benefits of diverse diet	83.8	51.9	80	38.5			52.9	39.8
Advised women consuming at least 5								
recommended food groups in a day	80.6	46.1	70	34.6	93.3	66.7	76.9	59.3
Consume fish/meat/ egg daily	85.3	77.4	90	50	90	53.3		
Consume milk/milk products daily	82.6	71.9	83.8	41	86.7	63.3		
Consume dark green leafy vegetables daily	84.9	70.1	95	57.7	90	46.7		
Consume yellow/orange fruit and vegetables								
daily	81.7	54.1	86.3	52.6	83.3	33.3		
Consume thick daal everyday (BD)/ eat pulses								
daily (BF)/ legumes daily (ET)	78.8	26.9	67.5	28.2	90	46.7		
Asked about different food items that she has								
taken in last 24 hours and helped to add the								
missing food item using locally available								
nutritious foods			71.3	34.6	83.3	53.3		
Counselled on recommended quantity of food/		45.0		20.0	0.0			
increase diet trimester wise	66.7	47.3	61.3	30.8	90	63.3	33.7	19.4
Take nutritious snacks 2 times/day	74	30.7			86.7	66.7		
Diet counseling score ¹	8 (3.4)	5.3 (3.3)	7.5 (2.1)	3.8 (3.5)	8.7 (2.6)	5.7 (3.5)	5.4 (3.6)	4 (3.4)
Weight monitoring and weight gain								
counseling								
Counseled on the importance of weight gain	61.3	17.8	68.8	15.4	83.3	62.2	(0.6	40.7
during pregnancy Explained the weight a PW should gain during	01.5	17.8	08.8	13.4	83.3	63.3	60.6	40.7
pregnancy	75.3	21.8	83.8	43.6	80	53.3	28.8	14.8
Counseled on the importance of taking weight	75.5	21.0	05.0	43.0	80	33.3	20.0	14.0
each month to track weight gain			55	11.5	63.3	43.3		
Pregnant women should measure weight every			33	11.5	03.3	13.3		
month	63.5	38.4	72.5	41	73.3	63.3		
Weight monitoring and weight gain counseling								
score ¹	6.7 (3.8)	2.6 (3.2)	7 (3.4)	2.8 (3.2)	7.5 (3.8)	5.6 (4.1)	4.5 (4.1)	2.8 (3.6
Breastfeeding counseling	• '		• •	• •	• '	•	· · ·	
Discussed early initiation of breastfeeding								
Discussed that newborn should be								
immediately put on skin-to-skin contact	10	1.6	63.7	33.3	33.3	33.3	6.7	4.6
Started breastfeeding immediately after birth	12.9	2.8	87.5	46.2	53.3	36.7	6.7	4.6
Discussed the special properties of colostrum	12.7	2.0	07.0	.0.2	22.2	50.7	0.7	7.0
and reasons why it is important	12.1	1.8	83.8	42.3	60	36.7	7.7	5.6

	BANGLA	ADESH	BURKINA	A FASO	ETHIC	OPIA	IND	IA
	Intervention	Control	Intervention	Control	Intervention	Control	Intervention	Control
Discussed that newborn should not be given								
any pre-lacteals like janam ghutti, honey,								
animal milk etc.	9.7	0.8	60	34.6	53.3	36.7	7.7	3.7
Discussed exclusive breastfeeding								
Counselled to practice exclusive breastfeeding								
for 6 months	8.3	1.2	58.8	20.5	60	43.3	12.5	7.4
Feed expressed breastmilk if the mother goes								
out for a long time	1.7	0	15	3.8				
Breastfeeding counseling score ¹	0.9 (2.4)	0.1 (0.9)	6.1 (3.2)	3 (3.4)	5.2 (4.3)	3.7 (4.7)	0.8 (2.4)	0.5 (1.8)
Rest and physical activity counseling								
Advised PW to take rest for at least 2 hours								
during daytime	84	48.1			50	23.3	49	31.5
Taking rest is important for the growth of the								
baby	56.8	23.2	33.8	23.1	70	73.3		
Taking rest improves weight gain of the mother	43.6	11.7	31.3	12.8	50	53.3		
A PW should sleep for at least 8 hours a night	81	37.4	18.8	7.7	26.7	36.7		
Avoid heavy work	86.4	56.4	66.3	47.4	86.7	76.7	54.8	37
Rest and physical activity counseling score ¹	7 (3.2)	3.5 (3.1)	3.8 (3.6)	2.3 (2.9)	5.7 (3.2)	5.3 (3.3)	5.2 (4.6)	3.4 (4.3)

¹Possible range: 0 – 10 Note: PW- pregnant woman, IFA- Iron and folic acid, BD- Bangladesh, BF- Burkina Faso, ET- Ethiopia

Table S4: Experience of care components in Bangladesh, Burkina Faso, Ethiopia, and India

	BANGLA	BANGLADESH BURKINA FASO ETHIOPIA		INI	OIA			
	Intervention	Control	Intervention	Control	Intervention	Control	Intervention	Control
	%/ Mean (SD) N=720	%/ Mean (SD) N=495	%/ Mean (SD) N=80	%/ Mean (SD) N=78	%/ Mean (SD) N=30	%/ Mean (SD) N=30	%/ Mean (SD) N= 104	%/ Mean (SD) N= 108
Client satisfaction								
Behavior of facility employees	97.6	97.6	97.5	97.4	86.7	90		
Interaction with antenatal care provider	98.8	97.8	98.8	97.4	90	90		
Waiting time	91.7	94.9	91.3	96.2	86.7	76.7		
Waiting area	96.9	98.2	95	93.6	86.2	80		
Facility hours of operation	98.6	98.6	97.5	93.6	86.7	73.3		
Cleanliness of facility	98.2	98.6	98.8	94.9	93.3	76.7		
Overall experience	97.1	96.4	97.5	98.7	90	93.3		
Client satisfaction score ¹	9.7 (0.8)	9.7 (1)	9.7 (0.9)	9.6 (1.2)	8.8 (2.7)	8.3 (3)		
Client's experience								
Greeted the woman/family with respect	99.7	97.6	97.5	98.7	86.7	86.7	78.8	85.2
Gives only relevant suggestions	87.5	84	71.3	61.5	76.7	83.3		
Reflects back what the beneficiary says	70.6	48.7	86.3	84.6	50	56.7		
Maintains eye contact with the beneficiary	99.7	96.2	96.3	100	86.7	100		
Uses non-verbal communication	71.4	69.1	96.3	91	66.7	66.7		
Asks open-ended questions	87.4	73.9	97.5	96.2	60	56.7		
Speaks slowly and clearly	99.6	97.2	98.8	100	90	100	61.5	63.9
Uses simple, easy-to-understand language	95.7	93.5	97.5	98.7	93.3	93.3		
Asked the woman if she had any questions and								
encouraged questions	45.6	18.2	83.8	73.1	70	73.3		
Listened carefully to PW's concerns or								
questions	100	98	97.5	100	93.3	96.7	53.8	58.3
Did not use judgmental words	37.4	66.3	95	88.5	50	53.3	35.6	37
Praises things that the beneficiary is doing right	48.9	7.9	77.5	64.1	63.3	60	28.8	21.3
Used IEC material for counselling	74.4	1.2	86.3	60.3	83.3	33.3	33.7	6.5
Health providers schedule the next ANC visit			100	100	80	90		
Plan to come back for the next checkup	98.8	97	98.8	98.7	100	100		
Will recommend to others	97.8	96.6	100	98.7	93.3	100		
Client's experience score ¹	8.2 (1.1)	7.1 (1.1)	9.3 (1.3)	8.9 (1.1)	7.8 (2.1)	7.9 (1)	4.9 (2.5)	4.5 (2.1)

¹Possible range: 0 - 10

Note: IEC- Information education and communication, ANC- Antenatal care