

# Potential risk factors for onset of severe neck and shoulder discomfort (Katakori) in urban Japanese workers

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**Abstract:** Katakori is a Japanese word, and there is no clear English translation. Katakori consists of two terms, Kata means neck and shoulder, kori means stiffness. Consequently, Katakori is defined as neck and shoulder discomfort or dull pain. Katakori is a major somatic complaint and has a large impact on workers. To examine the association between onset of severe Katakori and potential risk factors in Japanese workers, a prospective cohort study, entitled “Cultural and Psychosocial Influence on Disability (CUPID)”, was conducted. Self-administered questionnaires were distributed twice: at baseline and 1 year after baseline. Logistic regression was used to explore the risk factors of onset of severe Katakori. Of those 1,398, the incidence of severe Katakori onset after 1 year was 3.0% (42 workers). Being female (adjusted odds ratio: 2.39, 95% confidence interval: 1.18–4.86), short sleep duration (adjusted odds ratio: 2.86, 95% confidence interval: 1.20–6.82) and depressed mood with some issues at work (adjusted odds ratio: 3.11, 95% confidence interval: 1.38–7.03) were significantly associated with onset of severe Katakori. Psychosocial factors as well as gender difference were associated with onset of severe Katakori. We suggest that mental health support at the workplace is important to prevent severe Katakori.

**Key words:** Katakori, Prospective study, Risk factors, Japanese workers, Psychosocial factors

## Introduction

Katakori is a Japanese word, and there is no clear English translation. Katakori consists of two terms, Kata means shoulder and kori means stiffness. Consequently, Katakori is defined as discomfort or dull pain caused by muscle stiff-

ness around the back of the head and through the shoulders and/or shoulder blades<sup>1</sup>. Katakori is usually classified as one of the cervico-omo-brachial syndrome. The symptoms of Katakori are considered to be close to “neck pain” or “chronic nonspecific neck pain” as expressed in the references<sup>2–4</sup>.

Katakori is classified into primary Katakori (essential Katakori) which does not identify any causable disease (organic disorder) and secondary Katakori (symptomatic Katakori) which is caused by disease. Examples of disease

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which can be the cause of secondary Katakori include cervical spine disease, glenohumeral joint disease, cardiovascular disease, pulmonary disease, eye fatigue, temporomandibular arthrosis, and menopausal syndrome<sup>5, 6</sup>.

The prevalence of Katakori is 6.1% among males and 13.1% among females in Japan<sup>7</sup>), therefore Katakori is a major somatic complaint which is comparable to low back pain and has a large impact on people including workers with subjective symptoms, however, its pathogenesis is still unclear. Furthermore, the association between Katakori and potential risk factors has not been properly assessed in prospective epidemiological research.

There have been reports of several risk factors associated with Katakori: such being female<sup>6-9</sup>), using a Visual Display Terminal (VDT)<sup>6</sup> and mental health<sup>9, 10</sup>). These factors have been identified based on the results of cross-sectional studies.

A prospective cohort study, entitled “Cultural and Psychosocial Influence on Disability (CUPID)”, was conducted to explore further the impact of cultural and psychosocial influences on musculoskeletal symptoms and associated disability<sup>11, 12</sup>). A cross-sectional analysis of baseline data shows that being female and depressed mood have been associated with severe Katakori in urban Japanese workers<sup>8</sup>). In this study, using one year of follow-up data, we conducted a continued analysis to examine the association between onset of severe Katakori and potential risk factors in urban Japanese workers. To our knowledge, this was the first longitudinal study assessing the potential risk factors for onset of severe Katakori. In this study, we especially focused on severe Katakori since Katakori is a common symptom among Japanese workers.

## Subjects and Methods

Data from a 1-year prospective cohort of the CUPID study were used for this analysis. The CUPID study is an international joint research project, which has involved 18 countries. In Japan, ethical approval for the study was obtained from the ethics committees of the University of Tokyo Hospital and review board of the Japan Labour Health and Welfare Organization. All participants provided written informed consent.

The workers around Tokyo including office workers, sales and marketing personnel, transportation workers, and nurses were recruited.

The board of each participating organization was asked to distribute a self-administrated questionnaire along with a cover letter from the study administration office to their



Fig. 1. Diagram showing pain area for Katakori.

workers. Responders were asked to return their completed questionnaires by mail and to provide their names and mailing addresses for direct correspondence from the study administration office for 1-year follow-up purposes.

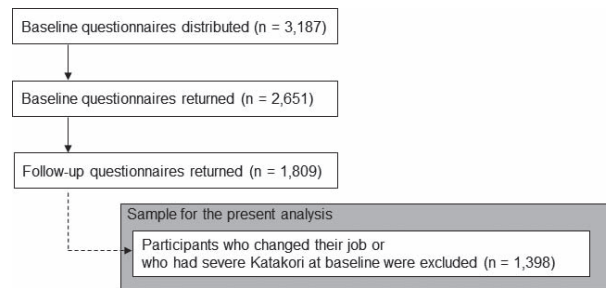
The original questionnaire used in the CUPID study was translated into Japanese with some newly designed questions for Japanese workers regarding Katakori. The translation equivalence with the original questionnaire was checked through independent back-translation into English. For the participants, the pain area of Katakori was defined as the back of the head and through the shoulders and/or shoulder blades (Fig. 1). At baseline, respondents were asked about the frequency and severity of Katakori they had experienced during the previous month. The frequency of Katakori was assessed on a 6-point scale (1, always; 2, almost always; 3, often; 4, sometimes; 5, seldom; 6, never); the severity of Katakori was measured on an 11-point numerical rating scale (NRS) ranging from 0 (no Katakori) to 10 (severe Katakori). At follow-up, the frequency of Katakori was assessed using three duration periods (1–6 days, 1–2 weeks, or  $\geq 2$  weeks) and the severity of Katakori was measured by NRS.

In addition, the baseline questionnaire assessed individual characteristics (i.e., age, gender, age at the last educational status, body mass index (BMI), hours of sleep, marital status, regular exercise, smoking habits, visual fatigue, dental therapy, dental bite, and outpatient with articular and spine symptoms), ergonomic work demands (period of current service, working hours per week, VDT use, finger repetition, lifting, driving, standing, and work shift), and psychosocial factors (job satisfaction, job control, inadequate break time at work, worksite support, interpersonal stress at work, and experience of depressed mood with an issue at

work). Variables were categorized by the same methods previously used in the CUPID study for Katakori association<sup>8</sup>). Age was categorized as <30 years, 30–39 years, 40–49 years or ≥50 years. BMI was calculated by height and body weight recorded in a questionnaire; BMI ≥25 was defined as obesity. Age at the last educational status was categorized as ≤19 years or >19 years; low education was defined as ≤19 years. Regular exercise was defined as physical exercise performed more than twice a week for 20 minutes or longer during the previous 12 months. Short sleep duration was defined as an average of <5 hours. Low experience in current job was defined as <1 year of current service. Sixty hours of working hours per week was defined as high work demand. VDT was defined as work using the computer display for ≥4 hours per shift. Lifting was defined as a work to lift or move ≥25 kg (object or person) by hand. Driving was defined as ≥4 hours of car or truck driving per shift. Standing was defined as ≥4 hours standing per shift. Work shift was defined as irregular work shift such as night shift. To assess the level of job satisfaction, responders were asked, “Considering everything, how satisfied are you with your work?” Answers were the following four choices: “Very satisfied”, “Satisfied”, “Not well satisfied” and “Not satisfied at all”. Low job satisfaction was defined as an answer of “Not well satisfied” or “Not satisfied at all”. To assess the level of job control, responders were asked, “How much control do you have in your work?” These items had four response options: often, sometimes, seldom, and never/almost never. Low job control was defined as an answer of “seldom” or “never/almost never”. To assess the level of worksite support, responders were asked, “When you have difficulties in your work, how often do you get help and support from your colleagues or supervisor/manager?” This item had five response options: often, sometimes, seldom, never, and not applicable. Low worksite support was defined as an answer of “seldom” or “never” for worksite support. Depressed mood with some issues at work was defined as experience of that in past 12 months.

The follow-up questionnaire was distributed 1 year after the baseline assessment, and the second questionnaire was sent only to the participants who returned the first one with their written consent of participating. Therefore, those who did not return a questionnaire did not participate in the study any longer.

The outcome of interest was onset of severe Katakori during the 1-year follow-up period. In this study, severe Katakori was defined as frequency more than 2 weeks in the previous month and as severity with NRS more than 7



**Fig. 2.** Flowchart of the sample selection.

points at the follow-up. Incidence was calculated for the participants who reported no severe Katakori at baseline, as we defined severe Katakori as frequency more than often and as severity with NRS more than 7 points during the previous month. Participants were excluded from the analysis if they had changed their job.

For statistical analysis, in addition to compiling descriptive statistics, logistic regression was used to explore the associations between risk factors and onset of severe Katakori. Results of logistic regression analyses were summarized by odds ratios (ORs) and the respective 95% confidence intervals (CIs). For the assessment of potential risk factors, crude ORs were initially estimated. Factors with *p*-values <0.1 were considered to be potential risk factors. We conducted a multivariate logistic regression analysis using potential risk factors in the model and then using a stepwise selection method in which terms were retained if they reached the 0.05 level of significance. All statistical tests were two-tailed, and conducted with a significance level of 0.05. The software package SAS Release 9.3 (SAS Institute Inc., Cary, NC) was used for statistical analyses.

## Results

The baseline questionnaire was distributed to 3,187 participants and was completed by 2,651 participants. The following year, 1,809 participants successfully completed and returned the follow-up questionnaire, thereby yielding a follow-up rate of 68.2%.

Participants (*n*=411) were excluded from the analysis if they had severe Katakori at baseline (*n*=330) or those who changed their job (*n*=81). Thus, a total of 1,398 participants were included in the present analysis (Fig. 2).

Mean (SD: standard deviation) age was 37.3 (10.0) years, of which 1,398 of 73.8% of participants were male. Jobs were nurses (21%), office workers (15%), sales and marketing personnel (21%) and transportation operators (43%). [Table 1] The incidence of onset of severe Katakori

**Table 1. Characteristics of responders**

Characteristics	Severe Katakori	Non-Severe Katakori	Total
N (%)	42 (3.0%)	1,356 (97.0%)	1,398
Gender			
Male, n (%)	21 (2.0%)	1,011 (98.0%)	1,032 (73.8%)
Female, n (%)	21 (5.7%)	345 (94.2%)	366 (26.2%)
Age, mean (SD)	37.1 (9.0)	37.3 (10.0)	37.3 (10.0)
Job type			
Transportation operative	15 (2.5%)	585 (97.5%)	600 (43.0%)
Sales/marketing personnel	5 (1.7%)	289 (98.3%)	294 (21.0%)
Nurse	16 (5.4%)	278 (94.6%)	294 (21.0%)
Office workers	6 (2.8%)	204 (96.7%)	211 (15.1%)

**Table 2. Crude odds ratios of the risk factors for onset of severe Katakori**

Risk factors	%	Crude odds ratio (95%CI)	p value	Risk factors	%	Crude odds ratio (95%CI)	p value
Gender				Working hours per week			
Male	73.8	1.00		Low	59.2	1.00	
Female	26.2	2.92 (1.58–5.42)	0.001	High	40.8	0.89 (0.47–1.67)	0.715
Age (yr)				Inadequate break time at work			
<30	25.5	1.00		Not inadequate	45.6	1.00	
30–39	37.3	1.79 (0.74–4.33)	0.197	Inadequate	54.4	3.16 (1.50–6.66)	0.003
40–49	22.6	1.64 (0.62–4.35)	0.324	VDT			
≥50	14.6	1.51 (0.50–4.57)	0.462	Not VDT	75.3	1.00	
Outpatient with articular and spine				VDT	24.7	1.23 (0.62–2.42)	0.557
No	97.2	1.00		Finger repetition			
Yes	2.8	0.82 (0.11–6.14)	0.850	No	77.7	1.00	
Outpatient with dental therapy				Yes	22.3	1.09 (0.53–2.25)	0.811
No	92.7	1.00		Lifting			
Yes	7.3	1.35 (0.47–3.87)	0.537	No	47.4	1.00	
Wrong dental bite				Yes	52.6	1.09 (0.59–2.03)	0.777
No	83.8	1.00		Driving			
Yes	16.2	1.76 (0.85–3.65)	0.130	No	64.5	1.00	
Visual fatigue				Yes	35.5	1.01 (0.53–1.91)	0.980
No	56.3	1.00		Standing			
Yes	43.7	2.20 (1.15–4.21)	0.017	No	43.1	1.00	
BMI				Yes	56.9	1.93 (0.98–3.80)	0.058
<25 kg/m <sup>2</sup>	84.0	1.00		Work shift			
≥25 kg/m <sup>2</sup>	16.0	1.50 (0.71–3.19)	0.291	Regular shift	60.8	1.00	
Current smoking				Irregular shift	39.2	1.73 (0.94–3.21)	0.058
No	56.4	1.00		Job satisfaction			
Yew	43.6	1.44 (0.78–2.66)	0.245	Satisfied	43.4	1.00	
Age at last educational status (yr)				Not satisfied	56.6	1.38 (0.74–2.57)	0.310
≥20	62.4	1.00		Job control			
<19	37.6	0.66 (0.33–1.29)	0.221	Controlled	46.4	1.00	
Regular exercise				Not controlled	53.6	0.64 (0.35–1.19)	0.528
Yes	20.2	1.00		Worksite support			
No	79.8	1.50 (0.62–3.60)	0.367	Supported	91.3	1.00	
Marital status				Not supported	8.7	1.15 (0.40–3.27)	0.800
Married	56.4	1.00		Interpersonal stress at work			
Not married	43.3	1.20 (0.65–2.21)	0.568	Not stressed	51.2	1.00	
Sleep duration				Stressed	48.8	1.93 (1.02–3.66)	0.045
≥5 h	56.4	1.00		Depressed mood with some issue at work			
<5 h	43.3	2.75 (1.24–6.10)	0.013	Not feeling depressed	50.0	1.00	
Experience in current job				Depressed	50.0	4.15 (1.89–9.07)	<0.001
≥1 yr	90.6	1.00					
<1 yr	9.4	1.32 (0.51–3.42)	0.569				

CI: confidence interval.

**Table 3. Adjusted odds ratios of risk factors which were significant for onset of severe Katakori**

Risk factor	Adjusted odds ratio (95%CI)	<i>p</i> value
Gender		
Male	1.00	
Female	2.39 (1.18–4.86)	0.016
Sleep duration		
≥ 5 h	1.00	
< 5 h	2.86 (1.20–6.82)	0.018
Depressed mood with some issue at work		
Not feeling depressed	1.00	
Depressed	3.11 (1.38–7.03)	0.006

CI: confidence interval.

Adjusted by gender, sleep duration and experience of depressed mood with some issue at work

in the follow-up period was 3.0% (42 workers), with mean (SD) age of 37.1 (9.0) years. Of those, 50% were males.

To assess the effect of the selected drop-out, the baseline characteristics of patients who were followed up ( $n = 1,809$ ) and those who dropped-out ( $n = 842$ ) are calculated. The mean (SD) age was 37.3 (10.0) years and 33.6 (8.5) years, respectively, and the majority were men in both groups (66.0% vs 57.7%). The prevalence of severe Katakori was 18.8% and 21.2%, respectively.

Crude odds ratios of baseline factors for onset of severe Katakori are shown in Table 2. The factors potentially relating to onset of severe Katakori were gender, visual fatigue, sleep duration, inadequate break time, standing, work shift, interpersonal stress and depressed mood with some issues at work. In psychosocial factors, depressed mood with some issues at work was only included, instead of interpersonal stress at work, because of its strong correlation ( $\rho = 0.4137$ ,  $p < 0.0001$ ). The crude odds ratio of depressed mood with some issues at work was higher than the interpersonal stress at work, thus the higher factor was selected. Because 77% (281/366) of females were nurses, and 87% (255/294) of nurses were defined as irregular work shift, the correlation between female and irregular work shift was strong ( $\rho = 0.3422$ ,  $p < 0.0001$ ). Previous studies reported that Katakori was associated with females, so “female” was included in multivariate logistic regression analysis.

In the multivariate logistic regression analysis, these six factors were entered into the model. As a result, three potential risk factors were selected (Table 3).

A supplemental analysis was conducted to examine a combined impact of gender and nurses because 77% (281/366) were female nurses. We performed multivariate logistic regression analysis with the main three effects,

nurse and interaction of gender and nurse. The adjusted odds ratios of main effects were similar to the main analysis, and the nurse effect as well as the interaction were not statistically significant. Based on these results, we propose three potential risk factors: gender, short sleep duration, and depressed mood with some issues at work which might associate with severe Katakori.

## Discussion

To examine the association between onset of severe Katakori and potential risk factors, we conducted analyses using data from the CUPID study among urban workers in Japan. Although the incidence was small, severe Katakori occurred during the 1-year follow-up in some workers who had no or mild symptoms at baseline. A series of analyses showed gender, low sleep or depressed mood with some issues at work as important potential risk factors.

In our results, females showed higher odds (adjusted odds ratio = 2.18) as a potential risk factor for onset of severe Katakori. According to the supplemental analysis, being female is potential risk factor of Katakori as it eliminates the possibility of nurses to affect the main result of this study. Based on these results, this study suggests the association of gender as a potential risk factor of severe Katakori. This finding is similar to those published previously<sup>6, 8, 9</sup>. We speculate this trend may be attributable to gender differences in muscle strength. Estrogen may also be involved in the pathogenesis of Katakori, although there is no scientific evidence for this assertion. Further studies will be required to explain the reason for gender differences in the manifestation of Katakori.

Being in a depressed frame of mind with some issues at work showed 3.1 times more increased risk of severe Katakori than those who are not. Previous cross-sectional studies suggest the association of Katakori and work stress, which was classified as a psychosocial factor<sup>1, 6</sup>. Krantz *et al.* have reported that emotional stress and psychologically stressful tasks are associated with increased electrographic activity in the trapezius muscle<sup>13</sup>, and Hallman *et al.* have reported that autonomic imbalance is associated with neck shoulder pain, the Japanese definition of Katakori<sup>14</sup>. We suggest that psychosocial stress can progress to sympathetic and muscle stress, which may lead to the onset of Katakori.

In the present study, we found short sleep duration to be a potential risk factor. Mulligan *et al.* reported that nocturnal pain was associated with sleep quality, sleep duration, and habitual sleep efficiency in patients with shoulder dis-



orders<sup>15</sup>). Short sleep duration might delay a daily recovery of tissue damage and cause the onset of severe Katakori. In order to ensure an adequate sleep duration, individuals should be responsible in attaining the required sleep duration, and support can be provided by encouraging a non-stressful work environment. In the present study, we had assessed sleep duration only. Further studies are required to explore any association between Katakori and the quality of sleep, including insomnia and other sleep disorders.

Factors identified as potential risk factors in the present study can be explained by Eriksen's hypothesis that head-down and neck flexion positions and/or psychological stress increase the intracellular nitric oxide/oxygen ratio through sympathetic nerve activity, resulting in inhibition of cytochrome oxidase; and then, lactate production would follow activating nociceptive fibers<sup>16</sup>).

There were some limitations in this study. First, the generalizability of the findings may be limited. The majority of participants were male, and therefore a broad range of Japanese occupations was not represented. The study cohort was not a representative sample of the entire spectrum of Japanese workers in urban areas. Being female was one of the potential risk factors of Katakori although no interaction effects of gender and nurse were found in our supplemental analysis. However, the majority of females in this study were nurses, and the sample size included in the supplemental analysis may not have been sufficient. Therefore, our results need to be interpreted with care. Second, misclassification, to some extent, is inevitable. Information might be subjective in the decision of Katakori or sicknesses and missing value cannot be avoided due to the nature of a self-assessment survey. Third, drop-out may introduce bias into the data analysis due to the low follow-up rate of this study, although we considered that the baseline characteristics of both the follow-up group and the drop-out group seemed to be similar. Fourth, this study may not cover some unquestioned items which were not involved in the questionnaire. For example, some peculiar characteristics of Japanese may not be addressed by the original CUPID questionnaire regarding stress at work. Also, there were some items which were not involved in the original CUPID questionnaire as follows: disabilities of the arm, shoulder and hand questionnaire scores correlated significantly with depressive symptoms, catastrophic thinking, kinesiophobia, and pain anxiety<sup>17</sup>). The aforementioned behavioral items may need to be included as additional potential risk factors of severe Katakori. At last, a more complicated analysis model might be suitable for further assessment to discover other potential risk factors, instead

of the logistic regression models assessed for the present analysis.

In conclusion, being female, short sleep duration and depressed mood with some issues at work were associated with onset of severe Katakori. We suggest that mental health support including the lack of sleep is important to prevent severe Katakori, especially for females.

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