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measures are eased. Colombian municipalities have established crisis hotlines to provide mental health support and connect individuals to services. About 10% (180000) of the Venezuelan migrants have Colombian health insurance, which allows up to ten sessions with a psychologist and the possibility of a referral to a psychiatrist. Expediting the care pathway to allow more refugees to be regularised and enrolled in the national health insurance program would be the most direct route for ensuring access to quality mental health services. There are also multiple intergovernmental and nongovernmental organisations active in Colombia that provide MHPSS services. The Inter-Agency Standing Committee (IASC) uses a four-tiered intervention pyramid for organising and coordinating diverse services, ranging from population level provision of security and basic needs up to psychiatrist-delivered group or individual psychotherapy. IASC has adapted its model to COVID-19.

Coordination among responding organizations is needed to achieve comprehensive coverage. Proven approaches include: community outreach; screening for stressors and common mental disorders using validated instruments; and applying a stepped-care model to route migrants with symptom elevations into WHOapproved, evidence-based interventions provided by trained and supervised counsellors.<sup>4</sup> Given the dearth of mental health professionals in low-income and middleincome countries, staffing can be extended by training para-professionals to deliver interventions (so-called task shifting or task sharing). Provisions should be made for referral and transport of migrants with severe symptoms or suicidal thoughts to emergency psychiatric evaluation. Intervention sessions should continue until symptoms decline to sub-syndromal levels.

For Venezuelans who remember their country before the 2000s, the complete metamorphosis from proud, functional, solvent democracy to disgraced, dysfunctional, bankrupt autocracy has been psychologically disorienting and disturbing. Millions who made the consequential decision to migrate are experiencing severe psychological stressors, while the fearsome overlay of COVID-19 exacerbates risks for distress and disorder. Providing MHPSS for Venezuelan migrants in Colombia is a compelling need and a daunting challenge.

We declare no competing interests.

### Zelde Espinel, Roberto Chaskel, Ryan C Berg, Hermes Jose Florez, Silvia L Gaviria, Oscar Bernal, Kim Berg, Carlos Muñoz, Marisa G Larkin, \*James M Shultz jshultz1@med.miami.edu

Department of Psychiatry and Behavioral Sciences (ZE) and Department of Public Health Sciences (HJF, JMS, MGL,) and Miami Transplant Institute (CM), University of Miami Miller School of Medicine, Miami, FL 33136, USA; Department of Psychiatry, Hospital Militar Central, Bogotá, Colombia (RC); Department of Psychiatry, Universidad El Bosque, Bogotá, Colombia (RC); School of Medicine, Universidad de Los Andes, Bogotá, Colombia (RC); School of Medicine, Universidad de Los Andes, Bogotá, Colombia (RC); School of Medicine, Universidad de Los Andes, Bogotá, Colombia (RC); Latin America Studies Program, American Enterprise Institute, Washington DC, USA (RCB); Department of Psychiatry, Universidad CES, Medellín, Colombia (SLG); Department of Sychiatry, Universidad de Los Andes, Bogotá, Colombia (SLG); Department of Government, Universidad de Los Andes, Bogotá, Colombia (OB); and Center for Humanitarian Health, Johns Hopkins Bloomberg School of Public Health, Baltimore, MD, USA (KB)

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# Global mental health and COVID-19

The COVID-19 pandemic has disrupted the delivery of mental health services globally, particularly in many lower-income and middle-income countries (LMICs), where the substantial demands on mental health care imposed by the pandemic are intersecting the already fragile and fragmented care systems. The global concern regarding the psychosocial consequences of COVID-19 has led major funding bodies and governments to



Published Online June 2, 2020 https://doi.org/10.1016/ S2215-0366(20)30235-2 increasingly call for proposals to address these effects. Although assessments of high-quality systematic data that address the immediate psychosocial problems of the pandemic are pertinent,<sup>1</sup> the generation of evidence that advances the objectives of global mental health within the context of the pandemic is also vital.<sup>2</sup>

In the past decade, global mental health researchers have made considerable progress in the development and testing of innovative approaches within mental health care. Trials have shown the clinical effectiveness and cost-effectiveness of mental health interventions, despite the large gaps in care for mental disorders globally.<sup>3,4</sup> To address shortages in service delivery, the 2018 Lancet Commission on global mental health and sustainable development<sup>4</sup> identified mental health as an essential component of universal health coverage. Among its key messages, the Commission reemphasised the call to scale up mental health care and recognised the potential of digital health to increase access to mental health services.<sup>4</sup> The case for repeating these key messages is compelling as mental health professionals devise urgent strategies to address the mental health consequences of COVID-19. How can we create notable actions from existing strategies in global mental health to improve coverage of mental health services in the coming months?

Two successful global mental health strategies are relevant to research on mental health services in the context of COVID-19. The first is task shifting-the use of trained lay health workers to deliver health care in non-specialist settings. With regard to the data on global care gaps for mental disorders, the situation is least favourable in LMICs.<sup>4</sup> Task shifting has led to the success of many innovative mental health services, with evidence of promise in low-resource settings, despite several implementation challenges limiting their use.<sup>3</sup> Increasing pressure on health systems resulting from COVID-19 highlights the need to re-examine task shifting, to further investigate how it can be widely implemented to improve the access and reach of mental health services. Task shifting can be used to address the urgent need to build a provider base in developing countries, given the flexible workforce it can provide for service delivery at the community level, within homes, schools, work places, and care centres.<sup>5</sup> These settings can serve as service outlets for mental health promotion and awareness programmes, and for service provision via community engagement with trained lay mental health providers.<sup>5</sup> However, in implementing task shifting, important aspects are to build on past successes by recognising its limits as a system intervention,<sup>3</sup> and give attention to implementation barriers to scale-up and sustain the use of successful approaches. Essentially, to optimise uptake of new or existing evidenced-based mental health innovations, adopting and adapting task-shifting strategies within health systems and implementation research frameworks will be necessary. Such approaches will allow targeted problems to be identified, studied, and addressed within some or all of the complex service levels within the six building blocks of the health system (service delivery, health workforce, information technology, medical products, financing, and governance and leadership), which will be crucial to wide-scale implementation and coverage.

The second strategy is the use of digital health technology to strengthen health systems. Widespread adoption of mobile phones in LMICs has led to their increasing use for health interventions. Although evidence supporting large-scale adoption of virtual interventions for mental health care in LMICs is sparse,<sup>6</sup> and high-income countries (HICs) currently dominate digital innovations,<sup>1</sup> the COVID-19 pandemic has led to increasing global adoption of virtual care to reduce the risk of infection among health workers.7 Furthermore, despite several questions surrounding digital innovation, even in HICs, their potential to increase access and coverage in hard-to-reach areas calls for more research on their effectiveness in LMICs.<sup>6</sup> Mobile phones can assist the delivery of quality services by facilitating access to training, supervision, and support among care providers, and making health records available remotely.<sup>6</sup> A basic mobile phone function such as text messaging can have a range of uses, from delivering bulk health information on prevention and promotion programmes, to uses in supporting patient recovery even in cases of severe mental illness such as psychosis.8 Additionally, International Telecommunication Union reports have indicated high usage of mobile internet networks in LMICs (>91% 3G users and >78% Long Term Evolution or Worldwide Interoperability for Microwave Access network users), meaning online video calls and mobile phone applications can be used to support patient care in real time.9 The availability of internet data from mobile networks can also allow for follow-up care and empowerment of

For global statistics of the International Telecommunication Union see https://www. itu.int/en/ITU-D/Statistics/ Pages/stat/default.aspx

patients and their families during the recovery process via various online platforms. Digital health care can be personalised to daily life<sup>1,8</sup> by the direct delivery of psychological treatment to patients-an avenue that also addresses cost and stigma-related barriers to health care.<sup>5</sup> From a research perspective, digital technology provides an efficient and cost-effective way to recruit patients and provide easy access to care, particularly in this time of physical distancing.<sup>1</sup> The high use of mobile phones in LMICs<sup>9</sup> presents health-care planners and researchers with opportunities to develop or adapt virtual preventive and treatment interventions that have been successful in HICs, to minimise the mental health consequences of COVID-19. However, despite the incentives to increase uptake of digital health, an important caveat is the possible lack of access for vulnerable people needing health care. To address this limitation, the Lancet Commission on global mental health recommended adoption of digital interventions alongside traditional treatments, rather than as replacements.<sup>4</sup>

The psychosocial burden of COVID-19 will become increasingly evident in the coming months as the effects of social measures such as physical distancing, loneliness, death of friends and family members, and job losses manifest. Efforts to respond to these mental health needs present researchers with an important opportunity to build on what we know and advance progress in achieving the mental health objectives of universal health coverage.

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#### Lola Kola

#### lola\_kola2004@yahoo.com

WHO Collaborating Centre for Research and Training in Mental Health, Neurosciences, and Drug and Alcohol Abuse, Department of Psychiatry, College of Medicine, University of Ibadan, Ibadan 200211, Nigeria; and Department of Sociology and Psychology, Faculty of Social Sciences, Lead City University, Ibadan

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## Addressing the public mental health challenge of COVID-19

The rapid global spread of COVID-19 is having wideranging effects on population mental health, which are even greater for particular groups of individuals, including those with pre-existing mental disorder.<sup>1,2</sup> Furthermore, increased COVID-19 infection and mortality would be predicted in individuals with a mental disorder,<sup>1</sup> given that their life expectancy is reduced by 7–25 years, mainly because of higher prevalence of physical ill health when compared with those who do not have a mental disorder.<sup>3</sup>

The COVID-19 pandemic presents a triple global public mental health challenge: (1) to prevent an associated increase in mental disorders and a reduction in mental wellbeing across populations; (2) to protect people with a mental disorder from COVID-19, and the associated consequences, given their increased vulnerability; and (3) to provide appropriate public mental health interventions to health professionals and carers. This challenge is compounded by the inadequate population coverage of evidence-based public mental health interventions before COVID-19, even in high-income countries.<sup>3,4</sup> Since the start of the COVID-19 pandemic, the provision of some of these mental health interventions has become more limited by quarantine and lockdown measures. Interventions to prevent, treat, and mitigate the effects of COVID-19 are likely to adversely affect mental health,<sup>5</sup> particularly in those with or at a higher risk of mental disorder.<sup>13</sup> However, a key opportunity exists to mitigate this challenge through early action to increase coverage of public mental health interventions.

Before COVID-19, 20% of the global disease burden was attributable to mental disorder.<sup>6</sup> Factors contributing to the size of this burden include the



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