

Effect of Teach-back and Douyin platform short video health education in women receiving infertility treatment

DIGITAL HEALTH
Volume 9: 1–12
© The Author(s) 2023
Article reuse guidelines:
sagepub.com/journals-permissions
DOI: 10.1177/20552076231203560
journals.sagepub.com/home/dhj



Qin Lin^{1,2} , Haiyan Zhou^{3,4}, Jijun Wu⁵, Pei Chen¹, Yanping Niu¹,
Weiwei Fang¹, Ling Li¹, Ling Peng¹ and Mengxue Fu^{2,6}

Abstract

Objective: To evaluate the effect of intervention by Teach-back and Douyin platform short video health education on stigma, reproductive quality of life, family intimacy and family adaptability in women receiving infertility treatment.

Methods: This study is a quasi-experimental study. The intervention period is 6 weeks, and the study was implemented between January 2022 and August 2022. A total of 80 women (40 in the control group and 40 in the observation group) receiving infertility treatment were included in the study. The control group was given routine health education intervention, and the observation group was given Teach-back and Douyin platform short video health education on the basis of routine health education. The Chinese version of the Infertility Stigma Scale, the Infertility Quality of Life Questionnaire and the Family Intimacy and Adaptability Scale were used to evaluate the effects before and after the intervention.

Results: After the intervention, the total score of stigma in the observation group was significantly lower and lower than that of the control group ($P < 0.05$) and the total score of reproductive quality of life in the observation group was significantly higher than that of the control group ($P < 0.05$). The dissatisfaction score of family intimacy in the observation group was significantly lower than that of the control group ($P < 0.05$), and the dissatisfaction score of family adaptability in the observation group was significantly lower than that of the control group ($P < 0.05$).

Conclusion: Teach-back and Douyin platform short video health education can reduce the stigma in women receiving infertility treatment and improve their reproductive quality of life, family intimacy and family adaptability.

Keywords

Teach-back, Douyin platform, health education, infertility, stigma, reproductive quality of life, family intimacy, family adaptability

Submission date: 6 February 2023; Acceptance date: 7 September 2023

Introduction

Infertility refers to the situation that couples live together for 1 year or more, have a normal sexual life, are not pregnant without contraception and can generally be divided into two types, primary infertility and secondary infertility.¹ Studies have shown that the prevalence of female infertility in the world is about 10%² and that in China is about 15.5%.³ With the increase of the number of infertility patients year by year, the diagnosis and related treatment of infertility have brought different degrees of influence on patients' body, mind and

¹Shulan International Medical College, Zhejiang Shuren University, Hangzhou, China

²College of Nursing and Allied Health Sciences, St. Paul University Manila, Manila, Philippines

³Department of Gynaecology and Obstetrics, The Affiliated Women's and Children's Hospital, School of Medicine, University of Electronic Science and Technology of China, Chengdu, China

⁴Department of Pediatric Respiratory Medicine, Chengdu Women's and Children's Central Hospital, Chengdu, China

⁵Department of Cardiology, People's Hospital of Deyang City, Deyang, China

⁶Department of rehabilitation, People's Hospital of Jianyang, Jianyang, China

Corresponding author:

Mengxue Fu, Department of rehabilitation, People's Hospital of Jianyang, No.180 Hospital Road, Jianyang 641400, China.

Email: mengxue.fu@spumanila.edu.ph



family, and infertility is considered as a major stressful event in life.⁴

Infertility is a challenging medical condition that affects a significant number of women worldwide. Unfortunately, societal attitudes and perceptions surrounding infertility often contribute to the stigmatization of affected individuals. Stigmatization refers to the process of labelling and marginalizing individuals based on a particular characteristic, leading to social discrimination and negative stereotypes.⁵

The stigma associated with infertility can manifest in various ways, including societal pressure to conceive, blame and guilt attributed to the woman and the perception of inadequacy or failure in fulfilling traditional gender roles. This stigma surrounding infertility can have profound effects on the well-being and mental health of women. It may impact their self-esteem, body image and overall quality of life.⁶

Recognizing and addressing the stigmatization of infertile women are crucial for promoting empathy, understanding and support within society. By raising awareness, educating the public and fostering a supportive environment, we can work towards reducing the stigma associated with infertility and promoting inclusivity and compassion for those facing these challenges.⁷

Douyin is a music creative short video social software hatched by Beijing ByteDance Technology Co. Ltd.⁸ This software was launched in 2016, and it is a short video community platform for all ages. Users can shoot video works through this software to form their own works.⁹ By December 2022, the number of users in Douyin had exceeded 800 million.

‘Teach-back’, also known as ‘feedback method’ and ‘feedback teaching’, is an interactive learning process between health care providers and recipients, and its implementation mainly includes four basic steps, interpretation–evaluation–clarification–understanding.¹⁰ Studies have shown that Teach-back has great value and potential in increasing information understanding, improving health literacy, reducing readmission rate and promoting health behaviour.¹¹ At present, health educators have widely used Teach-back in the medical field, mainly including patients with chronic diseases, patients after surgery, pregnant women.¹²

This study aims to evaluate the effect of Teach-back and Douyin platform short video health education on reducing the stigma in women receiving infertility treatment, improving their reproductive quality of life, family intimacy and family adaptability. The emergence of Internet and Douyin platform provides new possibilities for continuous health education for patients after discharge. During the hospitalization and after discharge, researchers provide health education through Teach-back and short videos on the Douyin platform in women receiving infertility treatment. Whole-process and all-round health education can

maximize patients’ awareness of diseases and improve their emotions and behaviours.

Subjects and methods

Subjects and design

The convenience sampling method was used to select the women receiving infertility treatment who were admitted to the Obstetrics and Gynaecology Department of a tertiary hospital in Sichuan Province, China, from January to June 2022. The simple random method was adopted for research grouping. Our researchers recruited participants based on inclusion and exclusion criteria and divided them into a control group and an observation group according to the last digits of their hospital admission numbers. Patients with an odd admission number were assigned to the control group, while patients with an even number were assigned to the observation group. This study was conducted with single blindness, participants not knowing which group they belonged to. Our researchers inform participants that they will receive infertility-related health education, without disclosing that we are conducting a controlled study. The study design was approved by the College Ethics Committee (Approval Number: 2022-K011).

The inclusion criteria were as follows: (a) meeting the WHO diagnostic criteria for infertility, (b) female, (c) over 18 years old, and (d) possessing written reading and language communication skills. The exclusion criteria were as follows: (a) patients with serious diseases and tumours and (b) patients with a history of mental illness or consciousness disorder.

The sample size comprised of 70 women, with 35 allocated to the control group and 35 assigned to the observation group, who were undergoing infertility treatment. The power was set at 80%, confidence interval at 95% and significance level at 0.05. Considering the potential for dropouts or losses during the study, a total of 80 women (40 in the control group and 40 in the observation group) receiving infertility treatment were included in the study. There was no significant difference in the general data of the two groups ($P > 0.05$, Table 1).

The participants in both groups completed questionnaires at two specific time points: T1 (before the intervention) and T2 (after the intervention). Notably, no participants withdrew from the study, resulting in a questionnaire return rate of 100%.

Methods

Control group. Patients received a conventional pre-hospitalization stage–hospitalization stage–discharge stage model of care. One (1) day before discharge, the

Table 1. Comparison of the general data between control and observation groups.

Group		Control group (n = 40)	Observation group (n = 40)	Statistics	p value
Age (years, $x \pm s$)		32.18 \pm 2.64	31.85 \pm 2.72	$t = -0.542$	0.589
Marriage duration (years, $x \pm s$)		5.03 \pm 1.90	5.13 \pm 1.75	$t = 0.244$	0.808
Infertility duration (years, $x \pm s$)		2.95 \pm 1.43	2.90 \pm 1.35	$t = -0.160$	0.873
Place of residence (number of patients)	Native	27	25	$\chi^2 = 0.220$	0.639
	Non native	13	15		
Religious belief (number of patients)	Yes	3	5	$\chi^2 = 0.556$	0.456
	No	37	35		
Educational background (number of patients)	High school education or below	11	9	$Z = -0.267$	0.789
	Junior college education	15	17		
	Bachelor or above degree	14	14		
Per capita monthly income of family (number of patients)	<3000 RMB	12	11	$Z = -0.183$	0.854
	3000–5000 RMB	22	23		
	>5000 RMB	6	6		
Received assisted reproductive technology (number of patients)	Yes	32	30	$\chi^2 = 0.287$	0.592
	No	8	10		
Infertility factor (number of patients)	Female factor	20	18	$\chi^2 = 0.493$	0.782
	Male factor	7	6		
	Two-sided or unknown factors	13	16		
Infertility type (number of patients)	Primary infertility	35	33	$\chi^2 = 0.392$	0.531
	Secondary infertility	5	7		

responsible nurse will give discharge guidance, including medication, diet, psychological counselling, discharge procedures, follow-up visits and consultation methods. Responsible nurses orally preached, emphasizing the importance, principles and precautions of maintaining physical and mental health to patients, guiding patients to build confidence in overcoming the disease and informing patients of the time, frequency, duration and content and methods of follow-up visits to health education.

Observation group. On the basis of the control group, the observation group adopted the Teach-back and Douyin platform short video health education, as follows:

1. Set up a mission team. The selected candidates have a bachelor degree or above, more than 5 years of working experience in obstetrics and gynaecology, professional knowledge in obstetrics and gynaecology nursing, psychology, education, obstetrics and gynaecology, certain clinical judgment and comprehensive

analysis ability, strong language expression ability, patience and good communication skills. After training and passing the examination, the above-mentioned personnel will become members of the mission team of this study, with a total of eight.

2. Produce and publish short videos on the Douyin platform. The mission team writes video scripts. Each health mission video is recorded by four team members, with a trained nurse demonstrating the specific method, a nurse explaining the audio, a member recording the audio and a member editing the video. A total of six short videos were produced, each of which was about 3–5 minutes long, covering disease-related knowledge, medication care, diet care and psychological counselling. Register an account for mission team on the Douyin platform and publish a short video every week. Patients in the observation group can log in to the platform to watch, learn and ask questions at any time.
3. Develop a Teach-back health education process. (a) Interpret information. Evaluate the patient's condition, explain and demonstrate the clinical manifestations, treatment methods and nursing measures in women receiving infertility treatment that patients need to master. Emphasize the significance of insisting on treatment and balancing physical and mental health to patients. (b) Evaluate information. Assess the patient's mastery and understanding of infertility-related knowledge, ask patients about infertility-related knowledge and ask patients to repeat the content of health education. (c) Clarify information. Assess the patient's mastery and understanding of the health education content and re-explain and guide the incomplete, inappropriate, and unclear content of the patient's retelling. (d) Understand information. Open-ended questions were asked again to assess the patient's understanding of the health education information. The frequency is once a week.
4. Implement Teach-back and Douyin platform short video health education. According to the Teach-back health education process, members of the mission team regularly provide health education on infertility-related knowledge to patients and remind patients to watch short videos on the Douyin platform. The intervention period is 6 weeks, and the study was implemented between January 2022 and August 2022. The health education content and targets of Teach-back and Douyin platform short video, Table 2.

Evaluation method and study outcomes

1. Infertility patients' stigma scale was used to evaluate the stigma in women receiving infertility treatment.¹³ The scale includes 27 items in four (4) dimensions. There

are seven (7) items on self-disparagement, five (5) on social withdrawal, nine (9) on humiliation of surrounding people and six (6) on family humiliation. Each item was scored on a Likert five-level scoring scale, and the score of each item was 1–5 points. The total score was the sum of the scores of the four dimensions. The higher the total score, the higher the level of infertility stigma. This scale is validated by the researchers, the content validity index is 0.92, representing good content validity, and the coefficients of Cronbach's α in total scale and four (4) dimensions were between 0.77 and 0.94.¹⁴ This is primary outcome of the study.

2. The reproductive quality of life scale was used to evaluate the reproductive quality of life in women receiving infertility treatment.¹⁵ The scale includes 36 items in six (6) dimensions, which are divided into two parts: core module and selective treatment module, and two independent items: living conditions and physical conditions. The core module of 24 items includes emotional response, physical and mental relationship, marital relationship and social relationship and the selective treatment module of 10 items including treatment tolerance and treatment environment. Each item was scored on a Likert five-level scoring scale, and the score of each item was 0–4 points. The original score was the sum of the scores of each item and then standardized into 100 points. The standard score is calculated by multiplying the original score by 25/item number. The higher the score, the higher the level of reproductive quality of life. Scholar Yang Xiaoping analysed the reliability and validity of this scale and found that the coefficients of Cronbach's α , the Chinese version of the Scale, was 0.93, with good reliability and validity.¹⁶ This is a secondary outcome of the study.
3. The family intimacy and adaptability scale was used to evaluate the family intimacy and adaptability in women receiving infertility treatment.¹⁷ The scale includes 30 items in two (2) subscales, family intimacy and adaptability. Family intimacy includes three (3) sub-dimensions: ideal intimacy, actual intimacy and dissatisfaction with intimacy. Family adaptability includes three (3) sub-dimensions: ideal adaptability, actual adaptability and dissatisfaction with adaptability. Each item was scored on a Likert five-level scoring scale, and the score of each item was 1–5 points. The scores of actual intimacy, ideal intimacy, actual adaptability and ideal adaptability are the sum of the scores of each item. The higher the score, the better the family intimacy and family adaptability. The absolute value of the difference between actual intimacy and ideal intimacy is the score of intimacy dissatisfaction, and the absolute value of the difference between actual adaptability and ideal adaptability is the score of adaptability dissatisfaction. The higher the absolute value, the

Table 2. The health education content and targets of Teach-back and Douyin platform short video.

Intervention time	Content	Targets
First week	Members of the mission team reviewed the medical records, established the patient health records, and completed the basic information and preliminary evaluation. Introduce the research process to patients and obtain their understanding and cooperation. Teach patients to register and use the Douyin platform.	Make clear the needs of patients and their family for pregnancy preparation, set the initial health promotion goals during hospitalization, and establish a good cooperative relations with patients, their family and medical staff. Patients learn to use the Douyin platform.
Second week	Members of the mission team visit patients face-to-face or by telephone, and guide patients to correctly understand themselves and treat diseases dialectically according to the health education process of Teach-back and Douyin platform short video. Patients watch short videos on the Douyin platform.	Understand the factors of infertility of patients, emphasize the importance of maintaining physical and mental health, relieve stress and encourage the patient. Patients are proficient in using the Douyin platform.
Third week	Members of the mission team visit patients face-to-face or by telephone, and guide patients on the clinical manifestations of infertility according to the health education process of Teach-back and Douyin platform short video. Patients watch short videos on the Douyin platform.	Members of the mission team work with patients to formulate a plan to actively treat the primary disease and adjust their physical and mental conditions after discharge. Patients can complete follow-up visits on time.
Fourth week	Members of the mission team visit patients face-to-face or by telephone, and guide patients on infertility care measures according to the health education process of Teach-back and Douyin platform short video. Patients watch short videos on the Douyin platform.	Patients are able to adhere to treatment and become familiar with infertility-related health issues.
Fifth week	Members of the mission team visit patients face-to-face or by telephone, and guide patients on the treatment of infertility according to the health education process of Teach-back and Douyin platform short video. Patients watch short videos on the Douyin platform.	Patients master infertility treatment methods and other health education content. Patients can ask questions on the Douyin platform and learn about infertility.
Sixth week	Members of the mission team visit patients face-to-face or by telephone, and guide patients on the comprehensive infertility knowledge according to the health education process of Teach-back and Douyin platform short video. Patients watch short videos on the Douyin platform.	Patients fully grasp the knowledge of infertility, can correctly repeat the health knowledge and answer the questions. Patients build up confidence to actively cope with the disease.

higher the dissatisfaction. A study has verified that the coefficients of Cronbach's α of the scale is between 0.68 and 0.85, which has good reliability and validity.¹⁸ This is secondary outcome of the study.

Statistical methods

All data were analysed using SPSS 22.0 statistical software. The measurement data were expressed as mean and standard deviation. The count data were expressed as frequency. The *t*-test, χ^2 test, Fisher's exact test, and Wilcoxon test were used. $P < 0.05$ or $\alpha = 0.05$ was regarded as a statistically significant.

Result

Primary outcome

A comparison of stigma in women receiving infertility treatment between control group and observation group before and after the intervention is shown in Table 3.

Secondary outcomes

A comparison of reproductive quality of life in women receiving infertility treatment between the control group and observation group before and after the intervention is shown in Table 4. A comparison of family intimacy in

Table 3. Comparison of stigma in women receiving infertility treatment between control group and observation group before and after the intervention.

Time	Control group (n=40)	Observation group (n=40)	Cohen's d	95% CI: Difference of estimated mean		T value	p value
				Lower	Upper		
Self-disparagement	19.20 ± 3.10	19.22 ± 3.21	0.007	-1.382	1.432	0.035	0.972
	18.70 ± 3.04	17.17 ± 3.23	0.491	-2.923	-0.126	-2.170	0.033
Cohen's d		1.682					
95% CI: Difference of estimated mean		Lower					
		Upper					
T value		3.291					
p value		0.002					
Social withdrawal	14.80 ± 3.18	14.87 ± 3.01	0.024	-1.302	1.452	0.108	0.914
	14.37 ± 3.17	12.70 ± 2.91	0.557	-3.029	-0.320	-2.462	0.016
Cohen's d		1.649					
95% CI: Difference of estimated mean		Lower					
		Upper					
T value		3.597					
p value		0.001					
Humiliation of surrounding people	15.87 ± 4.07	15.95 ± 4.38	0.017	-1.808	1.958	0.079	0.937
	15.35 ± 3.94	13.07 ± 3.81	0.593	-4.003	-0.546	-2.620	0.011
Cohen's d		1.792					
95% CI: Difference of estimated mean		Lower					
		Upper					
T value		3.388					

(continued)

Table 3. Continued.

Time	Control group (n = 40)	Observation group (n = 40)	Cohen's d	95% CI: Difference of estimated mean		T value	p value
				Lower	Upper		
T value	3.667	11.334					
p value	0.001	0.000					
Family humiliation							
Before intervention	11.42 ± 2.44	11.27 ± 2.74	0.058	-1.307	1.007	-0.258	0.797
After intervention	10.95 ± 2.26	9.47 ± 2.96	0.565	-2.650	-0.299	-2.498	0.015
Cohen's d	0.582	1.726					
95% CI: Difference of estimated mean							
	Lower	1.466					
	Upper	2.133					
T value	3.681	10.918					
p value	0.001	0.000					
Stigma							
Before intervention	61.30 ± 12.42	61.33 ± 12.87	0.002	-5.607	5.657	0.009	0.993
After intervention	59.37 ± 11.92	52.42 ± 12.21	0.583	-12.322	-1.577	-2.575	0.012
Cohen's d	1.027	3.070					
95% CI: Difference of estimated mean							
	Lower	7.973					
	Upper	9.826					
T value	6.501	19.421					
p value	0.000	0.000					

Table 4. Comparison of reproductive quality of life in women receiving infertility treatment between control group and observation group before and after the intervention.

Time	Control group (n = 40)	Observation group (n = 40)	Cohen' s d	95% CI: Difference of estimated mean		T value	p value	
				Lower	Upper			
Reproductive quality of life	Before intervention	58.60 ± 7.09	58.92 ± 8.00	0.043	-3.040	3.690	0.192	0.848
	After intervention	59.20 ± 7.16	63.20 ± 6.93	0.574	0.861	7.138	2.537	0.013
	Cohen' s d	0.666	1.783					
	95% CI: Difference of estimated mean	Lower	-0.887	-5.041				
		Upper	-0.312	-3.508				
	T value	-4.216	-11.282					
	p value	0.000	0.000					

women receiving infertility treatment between the control group and observation group before and after the intervention is shown in Table 5. A comparison of family adaptability in women receiving infertility treatment between the control group and observation group before and after the intervention is shown in Table 6.

Discussion

Infertility is a special reproductive health problem, which has become the third largest disease in the world after tumour and cardiovascular diseases. The treatment of infertility requires repeated invasive surgery, which has long treatment cycles and poor treatment effect. Certainly, it has brought great psychological pressure and physical and mental pain to infertile women.¹⁹ As a new medical mode, mobile health refers to a time mode of supporting medical care and nursing through mobile devices, such as mobile phones, patient monitoring devices and personal digital assistant devices.²⁰ In recent years, mobile health technology has been widely used in health education and symptom management for patients with cancer, coronary heart disease and stroke and achieved good results. In this study, the Douyin platform is based on the Internet, with a simple user interface and strong applicability. Infertile women can watch health education short videos online, ask questions online and get feedback. In addition, infertile women can access the platform at any time to repeatedly learn short videos of health education, and if in doubt, they can also ask questions online to get health guidance, providing effective communication channels and interactive tools for patients' post-discharge education.

The stigma in women receiving infertility treatment refers to the imaginary or actual fear of being rejected and humiliated by infertile women because of the fact of infertility, and then, it shows a negative psychological experience of self-humiliation and self-blame.²¹ Women who receive infertility treatment generally have a high level of stigma, which brings negative emotions such as anxiety, depression and fear to patients. Researches have shown that the influencing factors of stigma among infertile women include social support, occupation and education level.²² In this study, infertile women in the control group and the observation group had higher scores of stigma before the intervention. Routine nursing and follow-up were given to the infertile women in the control group; Teach-back and Douyin platform short video health education was given to the infertile women in the observation group, which effectively reduced the score of stigma of the two groups, and the stigma scores in women receiving infertility treatment in the observation group were lower than those in the control group (Table 3). After participating in this project, the reproductive needs in women receiving infertility treatment were understood, their physical and mental pressures were released, they gained more support from society, family and themselves, their awareness of self-affirmation increased and their level of stigma decreased.

In recent years, obtaining health information through social media platforms, such as WeChat and Douyin, has become the consensus of the public. Information technologies, such as the Internet and multimedia, have played a significant role in positively affecting the care of chronic diseases and other diseases.²³ Teach-back and Douyin

Table 5. Comparison of family intimacy in women receiving infertility treatment between control group and observation group before and after the intervention.

	Time	Control group (n = 40)	Observation group (n = 40)	Cohen's d	95% CI: Difference of estimated mean		T value	p value
					Lower	Upper		
Ideal intimacy	Before intervention	69.87 ± 4.86	69.72 ± 4.84	0.031	-2.311	2.011	-0.138	0.890
	After intervention	70.30 ± 4.85	72.52 ± 4.01	0.506	0.242	4.207	2.235	0.028
	Cohen's d	0.596	1.331					
	95% CI: Difference of estimated mean	Lower	-0.652	-3.472				
		Upper	-0.197	-2.127				
	T value	-3.775	-8.423					
	p value	0.001	0.000					
Actual intimacy	Before intervention	63.25 ± 5.17	63.37 ± 6.04	0.022	-2.381	2.631	0.099	0.921
	After intervention	64.27 ± 5.10	67.60 ± 6.03	0.602	0.836	5.813	2.660	0.009
	Cohen's d	0.896	2.105					
	95% CI: Difference of estimated mean	Lower	-1.390	-4.866				
		Upper	-0.659	-3.583				
	T value	-5.670	-13.319					
	p value	0.000	0.000					
Dissatisfaction with intimacy	Before intervention	6.62 ± 1.53	6.35 ± 3.29	0.108	-1.418	0.868	-0.479	0.633
	After intervention	6.02 ± 1.70	4.92 ± 2.85	0.474	-2.144	-0.055	-2.096	0.039
	Cohen's d	0.442	0.471					
	95% CI: Difference of estimated mean	Lower	0.166	0.459				
		Upper	1.033	2.390				
	T value	2.801	2.984					
	p value	0.008	0.005					

platform short video health education can improve the reproductive quality of life in women receiving infertility treatment in the observation group, which is higher than that in the control group (Table 4). After participating in this project, infertile women can comprehensively learn and understand infertility-related knowledge, medication care, diet care and psychological counselling through the

Douyin platform, ensuring continuous health education after discharge and improving the reproductive health level in women receiving infertility treatment. The implementation of this project has provided them with a platform and access to obtain correct health knowledge, enhanced their confidence in overcoming diseases and improved the reproductive quality of life.

Table 6. Comparison of family adaptability in women receiving infertility treatment between control group and observation group before and after the intervention.

	Time	Control group (n = 40)	Observation group (n = 40)	Cohen's d	95% CI: Difference of estimated mean		T value	p value	
					Lower	Upper			
Ideal adaptability	Before intervention	54.27 ± 5.61	54.52 ± 5.51	0.045	-2.228	2.728	0.201	0.841	
	After intervention	54.92 ± 5.89	57.85 ± 5.44	0.521	0.398	5.451	2.305	0.024	
	Cohen's d	0.705	3.103						
	95% CI: Difference of estimated mean	Lower	-0.944	-3.667					
		Upper	-0.355	-2.982					
	T value	-4.462	-19.626						
	p value	0.000	0.000						
Actual adaptability	Before intervention	47.77 ± 5.78	47.95 ± 5.43	0.031	-2.325	2.675	0.139	0.890	
	After intervention	48.85 ± 5.28	52.35 ± 5.34	0.667	1.134	5.865	2.946	0.004	
	Cohen's d	0.798	3.392						
	95% CI: Difference of estimated mean	Lower	-1.505	-4.814					
		Upper	-0.644	-3.985					
	T value	-5.047	-21.457						
	p value	0.000	0.000						
Dissatisfaction with adaptability	Before intervention	6.50 ± 1.28	6.57 ± 1.61	0.052	-0.574	0.724	0.230	0.819	
	After intervention	6.07 ± 1.71	5.50 ± 1.28	0.384	-1.249	0.099	-1.699	0.093	
	Cohen's d	0.255	0.766						
	95% CI: Difference of estimated mean	Lower	-0.106	0.626					
		Upper	0.956	1.523					
	T value	1.617	4.846						
	p value	0.114	0.000						

After the diagnosis of infertility, the family should have a strong support in women receiving infertility treatment. However, the process of infertility treatment is complicated, the treatment period is long and medical expenses are high, which brings economic and psychological burdens to the family and infertile women. Therefore, the family intimacy

and family adaptability in women receiving infertility treatment are affected, and there is a downward trend.^{24,25} In this study, Teach-back and Douyin platform short video health education was adopted, including four steps of interpreting information, evaluating information, clarifying information and understanding information, which can

help infertile women correctly understand health information and improve the effect of health education. Providing Teach-back and Douyin platform short video health education for infertile women in the observation group can effectively improve their family intimacy and family adaptability, which are higher than those in the control group (Tables 5 and 6). During the process of participating in this project, infertile women can get more disease guidance and humanistic care from medical staff, which has a positive impact on their disease cognition, disease behaviour and disease belief and is conducive to enhancing their communication and understanding with society, family and friends and promoting their family harmony.

Study limitations

This study possesses certain limitations that warrant further discussion. Firstly, the sample size was restricted to a single region, and the utilization of convenience sampling method alongside a small sample size may not ensure equal access to sampling. Additionally, the adoption of a simple random grouping method may introduce sampling errors, consequently leading to potential biases in the obtained results. Furthermore, there is a need for more comprehensive consideration of the disparities between the samples and groups. Lastly, it is worth noting that the interventions implemented in the observation group differed significantly from the routine health education provided to the control group.

Conclusion

To sum up, Teach-back and Douyin platform short video health education can effectively reduce the stigma in women receiving infertility treatment, improve their reproductive quality of life and promote their family intimacy and family adaptability. Due to the limitations, the research protocol needs to be further optimized to improve the accuracy of the research results and provide a reference basis for clinical application.

Acknowledgements: Thanks to all patients who participated in this project.


Contributorship: LQ and FMX conceived the study design. WJJ, ZHY and LQ developed the sampling strategy. FMX, WJJ and ZHY conducted the intervention. LQ, NYP, FWW, LL and PL performed data analyses. LQ and CP drafted the manuscript. All authors contributed to the preparation of the final version of the manuscript.

Declaration of conflicting interests: The author(s) declared no potential conflicts of interest with respect to the research, authorship and/or publication of this article.

Funding: The author(s) received no financial support for the research, authorship and/or publication of this article.

Ethical approval: Patients who voluntarily participated in this study and signed the informed consent, at the same time, had the right to opt-out.

Guarantor: N/A.

ORCID ID: Qin Lin  <https://orcid.org/0000-0001-8535-1149>

References

- Somigliana E, Paffoni A, Busnelli A, et al. Age-related infertility and unexplained infertility: an intricate clinical dilemma. *Hum Reprod* 2016; 31: 1390–1396.
- Khakbazan Z, Maasoumi R, Rakhshae Z, et al. Exploring reproductive health education needs in infertile women in Iran: a qualitative study. *J Prev Med Public Health* 2020; 53: 353–361.
- Zhou Z, Zheng D, Wu H, et al. Epidemiology of infertility in China: a population-based study. *BJOG* 2018; 125: 432–441.
- Zhu H, Xu S, Wang M, et al. The effects of comprehensive nursing intervention on the negative emotions of patients with infertility. *Am J Transl Res* 2021; 13: 7767–7774.
- Gameiro S, Boivin J, Peronace L, et al. Why we should talk about compliance with treatment recommendations for fertility patients. *Hum Reprod* 2018; 33: 989–993.
- Hammarberg K, Johnson L and Wynter K. ‘We call it the “blame game”’: infertile couples’ experiences of attributing infertility causality. *Soc Sci Med* 2018; 211: 43–50.
- Greil AL, Slauson-Blevins K and McQuillan J. The experience of infertility: a review of recent literature. *Sociol Health Illn* 2017; 39: 247–257.
- Xie M. Tik Tok algorithm and explosions short video creation. *Media* 2022; 23: 52–54.
- Huadong D. International exploration and practice of social media APP in China from a cross-cultural perspective-taking TikTok’s overseas Tiktok as an example. *Media* 2022; 23: 65–67.
- Liu YB, Li YF, Liu L, et al. Effectiveness of the teach-back method for improving the health literacy of senior citizens in nursing homes. *Japan J Nurs Sci* 2018; 15: 195–202.
- Scott C, Andrews D, Bulla S, et al. Teach-Back method: using a nursing education intervention to improve discharge instructions on an adult oncology unit. *Clin J Oncol Nurs* 2019; 23: 288–294.
- Rang JX, Peng LM, Wen L, et al. The effect of Teach-back combined with king interactive standard mode on the life of COPD patients. *Contrast Media Mol I* 2022; 2022: 4638745.
- Fu B, Qin N, Li C, et al. Development and validation of an infertility stigma scale for Chinese women. *J Psychosom Res* 2015; 79: 69–75.
- Jiang YZ, Liu JE and Han J. Investigation on the level of stigma and its influencing factors in female infertility patients. *Chinese J Nurs* 2018; 53: 698–703.

15. Boivin J, Takefman J and Braverman A. The Fertility Quality of Life (FertiQOL) tool: development and general psychometric properties. *Hum Reprod* 2011; 26: 2084–2091.
 16. Yang XP. *Application and reliability and validity analysis of reproductive quality of life scale*. Dissertation, Southern Medical University, 2016.
 17. Yuan YF and Zheng S. Family intimacy and adaptability of female cancer patients of childbearing age and its influence on fertility anxiety. *Chinese Nurs Manage* 2018; 18: 1719–1723.
 18. Lin R, Chen XH, Jin TF, et al. Influence of family intimacy and adaptability on coping styles of postpartum women with pelvic floor dysfunction. *Chinese Nurs Manage* 2019; 19: 211–215.
 19. Taebi M, Kariman N, Montazeri A, et al. Infertility stigma: a qualitative study on feelings and experiences of infertile women. *Int J Fertil Steril* 2021; 15: 189–196.
 20. Sweileh WM, Al-Jabi SW, AbuTaha AS, et al. Bibliometric analysis of worldwide scientific literature in mobile-health: 2006–2016. *BMC Med Inform Decis Mak* 2017; 17: 72.
 21. Xu XL, Jing XY, Gu W, et al. Correlation analysis between stigma and quality of life in infertile patients. *China Matern Child Health Care* 2020; 35: 2682–2685.
 22. Ozturk A, Aba YA and Sik BA. The relationship between stigma, perceived social support and depression in infertile Turkish women undergoing in vitro fertilization-embryo transfer. *Arch Psychiat Nurs* 2021; 35: 434–440.
 23. Alexander GL, Madsen R, Deroche CB, et al. Ternary trends in nursing home information technology and quality measures in the United States. *J Appl Gerontol* 2020; 39: 1134–1143.
 24. Shen SM, Liu AN, Gong J, et al. Correlation between family cohesion and adaptability, resilience and quality of life of female infertility patients. *China J Endemic Dis Prev* 2017; 32: 952–954.
 25. Lei AJ, You HX, Luo BR, et al. The associations between infertility-related stress, family adaptability and family cohesion in infertile couples. *Sci Rep* 2021; 11: 1–8.
-