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Occupational Stress and Quality of Life among Health Professionals during the COVID-19 Pandemic

Efstratios Vamvakas^{1*}, Ioanna Kontogeorgou¹, Aggeliki Ntaountaki¹, Georgia Karkouli¹, Eleni Pisimisi¹, Eirini Karampekiou¹, Efstathios Politis¹, Iordana Moskofi¹, Dimitrios Konitopoulos¹, Eleni Dokoutsidou², Maria Grigoropoulou³, Maria Theodorakopoulou¹, Apostolos Armaganidis^{1,4}

¹ Attikon General University Hospital, Athens, Greece

- ² University of West Attika, Athens, Greece
- ³ Second Health Centre, Peristeri, Greece
- ⁴ Department of Medicine, National and Kapodistrian University of Athens, Greece

ABSTRACT

Introduction: Healthcare professionals, due to the nature of their work, have always experienced occupational stress, depression and low quality of life, which have been aggravated during the COVID-19 pandemic. Aim: A large-scale cross-sectional descriptive correlational study aimed to investigate the impact of the COVID-19 pandemic on Greek healthcare professionals' psychological status and quality of life. Material and Methods: The study was conducted at "Attikon" General University Hospital and the 2nd Health Region in Athens, Greece. An assessment of anxiety and depression was carried out using the Zung's Self-Rating Anxiety and Depression Scale (SAS/SDS). To assess the participants' Quality of Life (QoL) the Short Form Survey-36 (SF-36) was used. Results: 147 healthcare professionals were enrolled in the study. 70.7% experienced normal stress levels, 23.8% mild, 4.8% moderate and 0.7% severe. Mild depression was experienced by 34.7%, moderate by 10.2% and severe by 1.4%, with a 53.7% showing no depressive symptoms. Women experienced higher levels of anxiety and depression (p=0.001 & 0.001 respectively), and were 5.4 times more at risk to develop anxiety [Odds Ratio (OR) 5.357, 95% Confidence Interval (CI), 1.95-14.72: p=0.001] and 3.4 depression (OR, 3.365, 95% CI, 1.59-7.12: p=0.002). Nurses and other professionals experienced higher stress and depression levels (p=0.004 & 0.040 respectively) than doctors. Participants reporting more exhaustion exhibited higher anxiety and depression levels (p=0.001). Compared to the pre-COVID-19 era, women (p=0.001), other health professionals (p=0.001) and those experiencing more physical burnout during COVID-19 (p=0.005) reported worse physical health. Anxiety and depression were negatively correlated with most sub scales of SF-36 except social functioning and bodily pain (p=0.001). Conclusions: Healthcare professionals' QoL has been affected by the COVID-19 pandemic and they experience higher levels of anxiety and depression. There is a need to develop strategies to address the negative psychological impact of this pandemic on healthcare professionals.

Keywords: occupational stress, depression, quality of life, healthcare professionals, COVID-19

Received: 5 January 2022 / Accepted: 4 May 2022

INTRODUCTION

Since December 2019, the global community has been facing a new infectious disease, COVID-19 [1]. In Greece, the first case was reported on 26th February, 2020. On April 4th of the same year, the "restructuring" of the health care services so as to manage the pandemic was announced [2]. However, healthcare professionals provided care to patients at increased risk of contracting the disease [1] using inadequate protocols and sometimes inappropriate personal protective equipment [3].

Such working conditions may adversely affect healthcare workers, particularly their mental health [4,5], due to the work overload, constant exposure to COVID-19 patients and the uncharted waters of this new situation [5,6]. Although the resulting psychological effects may subside within a few weeks, they can be

^{*} Correspondence to: Efstratios Vamvakas, Attikon General University Hospital, Athens, Greece. E-mail: vamvakasef@gmail.com

Available online at: www.jccm.ro

of great significance since they involve a combination of emotional, cognitive, physical and social reactions [7]. The resulting stress, as a reaction to pressure, can in turn lead to mental disorders, such as anxiety and depression [8].

The factors which contribute to the development of physical and psychological fatigue during this pandemic include the few protective measures, occupational hazards and work-life balance. Moreover, healthcare professionals are often reluctant to return home due to fear of exposing their family members to the virus [9] and the feeling of being stigmatized and rejected, which results in emotional and physical exhaustion [1]. This burnout syndrome, by definition, refers to experiencing fatigue over extended time periods along with reduced motivation and interest in work, leading to a reduction in productivity. It derives from excessive effort in the workplace with limited opportunities for recovery. Intensive patient care, high mortality and inappropriate working conditions combined with a lack of time to adequately address patients' needs are among the factors which contribute to high risks of exhaustion [10]. However, amidst this sudden global crisis, it is important for healthcare professionals to maintain their physical and psychological health [11].

The present large-scale cross-sectional descriptive correlational study aimed to assess healthcare workers' stress and depression levels as well as their quality of life (QoL) and compare them to those before this crisis.

MATERIALS AND METHODS

The present study was carried out in the Intensive Care Unit (ICU) of a COVID-19 clinic, the clinic itself and an Emergency Department (ER) of "Attikon" General University Hospital and the 2nd Health Centre of Peristeri (HC) of the 2nd Health Region in Greece (HRG), where COVID-19 cases were received. The study protocol was approved by the ethics committees of both bodies (no. 206/27-4-2020 & no.24607/28.04.2020 respectively). The nursing directors and supervisors were then informed of the purposes of the study.

To determine the adequate number of participants for this study the G* Power Version 3.1.9.6 was used the results of which showed that 84 participants is considered sufficient based on the following:

Test family= t-test, statistical test = means: Difference between two independent means (two groups), type of

power analysis= A priori: Compute required sample size-given α , power, and effect size. Input parameters: tails (two), effect size d (0.8), α err prob(0.05), power 1- β err prob (0.95), allocation ratio N2/N1(1) = total sample size 84. The participants in the study were 147 healthcare professional, exceeding the required number of 84.

Sample characteristics

All participants (n=147) were healthcare professionals (doctors, nurses, and auxiliary staff) working in the frontline wards of COVID-19. They were contacted in their workplace by the authors and after ensuring the confidentiality of their data and their anonymity, they were explained the purposes of the study and they provided their written informed consent to participate in the study.

Questionnaires

Self-rating questionnaires were used to collect the socio-demographic, professional data and COVID-19 relevant data, which included gender, age, marital status, number of children, educational level, clinical experience, length of service a first-line health professional, average work hours per shift and satisfaction with personal protective equipment.

To assess stress, the Greek version of the Zung's Self-Rating Anxiety Scale (SAS) was used. It was translated and standardized for its use in the Greek population by Samakouri et al in 2012 [12] with Cronbach alpha 0.897 and Intraclass Correlation Coefficient (ICC) regarding testing/retesting 0.913. Spearman's rho, regarding validity, of SAS with Spielberger Greek Stress Scale STAI-Gr.-X -state was 0.767, STAI-GR.-X-trait 0.801 and with ZDRS 0.8.5. The authors stated that the Greek version of SAS has very satisfactory psychometric properties regarding its reliability and validity.

Depression was assessed using the Greek version of the Zung's Self-Rating Depression Scale (SDS), which was translated and standardized by Fountoulakis et al in 2001 [13] who found its Sensitivity and Specificity exceeding 90.00 at 44/45 with Cronbach alpha equal to 0.09 and test-retest reliability Pearson's r at 0.92, suggesting that the Greek version of SDS is suitable for clinical and research use in the Greek population. Both scales are rated by their raw score or by their index, which is obtained by dividing the raw score with the maximum score which is 80. The minimum score is 20, and a score below 50 (index 0.62) indicates absence of depression, 50-59 (index 0.62-0.74) mild depression, while a score 60-69 (index 0.75-0.86 indicates moderate depression and a score of 70 or above the depression is considered to be severe [14].

To assess QoL, the 36-Item Short Form Survey (SF-36) consisting of items evaluating 8 subscales which are: physical functioning (PF), physical role (PF), bodily pain (BP), general health (GH), vitality (V), social functioning (SF), mental health (MH) and emotional role (ER) [15]. The more the score is over 50 the better the QoL.

Statistical analysis

Descriptive statistics (n=frequency, %=percentage) were used to assess the levels of anxiety and depression of healthcare professionals during the COVID-19 period. Both parametric (t-test and one-way ANOVA) and non-parametric tests (Kruskall-Wallis), depending on the homogeneity of variance test, were used to evaluate the differences in the results of the dependent variable of a) mental health (anxiety/depression) with socio-demographic variables and b) the correlation of summary scales of physical health (physical component summary) with gender, specialty and current exhaustion compared to the pre-COVID-19 era. For the power analysis based on the results of the study (post hoc) the following were applied: Type power analysis (Post hot compute achieved power - given a, sample size, and effect size). Effect size (determine n1=n2), a err prob=0.05 = power (1-b err prob). For the effect sizes to determine at which extent a dependant variable affects the dependant one (2 groups) for the t-test we used Cohen's d and for the One Way ANOVA $\eta^2 = \frac{\text{Sbetween}}{\text{SStotal}}$, and $\eta^2 = \frac{H-k+1}{N-\kappa}$ for Kruskal-Wallis. The Pearson's correlation coefficient r was used to assess the relationship between anxiety and depression with all other variables, and Tukey's HSD correlation to test the effect of multiple trials. The scores for the eight dimensions of SF-36 were calculated following the instructions and algorithms of the questionnaire developer. The confidence intervals were set at 95% and the level of significance at p=0.05. For the statistical analysis the statistical package IBM SPSS v.22.0 was used.

Reliability of the questionnaires

In the present study, Cronbach's alpha for SAS was equal to 0.818, for SDS 0.842 and for SF-36 0.709.

Demographic, professional and COVID-19 related factors and psychological status

As shown in Table 1 and Figure 1 the majority of participants were women with more than 15 years of professional experience. More than half worked between 21-40 hours per week and 42.2% worked two weekends a month. When asked whether they think they had been exposed to COVID-19 half of the participants responded affirmatively. Regarding the respondents' psychological status, although the majority experienced normal stress levels, a 4.8% experienced moderate levels and a 0.7% severe. As for depression, mild depressive symptoms were reported by 34.7%, moderate by 10.2% and severe by 1.4%.

Correlating SAS and SDS with other variables, as shown in Table 2, a statistical significance was found between men and women healthcare professionals SAS (p=0.001), with large effect sizes (d= 0.85) & large effect power analysis 99%, SDS (p=0.001), with large effect sizes (d=0.84) & statistical power 99%, with the latter experiencing higher levels of anxiety and depression. Similar statistical significance is observed in the specialty in SAS (p=0.001), with medium to large effect sizes (d= 0,95) & statistical power 95% and in SDS (p=0.001), with large effect sizes (d= 0,095) & statistical power 95%. As far as the specialty is concerned, doctors experienced lower levels of both stress and depression (p=0.001 & 0.050 respectively) compared to nurses (p=0.004) and other professionals (p=0.040). Anxiety and depression were associated with exhaustion. The more exhausted the healthcare professionals felt, SAS (p=0.001), with large effect sizes (d= 0,1) & statistical power 96% $\kappa \alpha i \sigma \tau \eta$ SDS (p=0.001), with large effect sizes (d= 0,13) & statistical power 99%, the higher their levels of anxiety and depression were (p=0.023 & p=0.003 respectively) compared to those with a neutral attitude (p=0.023 & 0.003 respectively) and those who felt no exhaustion (p=0.001 & 0.001 respectively). The effect sizes (gender, specialty, burnout) is large to medium with the result of a large power analysis of the results showing that the conclusion can be generalized. Based on the odds ratio (OR 5.357, 95% CI, 1.95-14.72: p=0.001) women were 5.4 times at more risk of anxiety than men and 3.4 times at more risk for depression (OR 3.365, 95% CI, 1.59-7.12: p=0.002).

Anxiety and depression were studied in relation to the levels of burnout which healthcare workers experienced before COVID-19 and during COVID-19 phase. It was found that during COVID-19 stress (p=0.025)

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Table 1. Sample characteristics, COVID-19 related factors and psychological status

	N (%)		N (%)
Gender		Contact with COVID-19	
Men	48 (32.7)	Agree	74(50.3)
Women	99 (77.3)	Disagree	14(9.5)
Specialty		Not sure	59 (40.1)
Medical Doctor	31(21.1)	Feelings of exhaustion compared to pre-	
Medical Nurse	85(57.8)	COVID-19 era	
Other	31(21.1)	Agree/totally agree	54(36.7)
Education		Neither agree nor disagree	63(42.9)
Secondary Higher Education	3(2)	Disagree/totally disagree	30(20.4)
Tertiary Education	87(59.2)	Worries about getting infected	
Postgraduate studies	38(25.9)	Agree/totally agree	81(55.1)
Doctoral studies	19(12.9)	Neither agree nor disagree	43(29.3)
Marital status	, , , , , , , , , , , , , , , , , , ,	Disagree/totally disagree	23(15.6)
Unmarried	33(22.4)	Worries that the family will be infected	
Married	100(68.0)	Agree/totally agree	104(70.7)
Divorced	14(9.5)	Neither agree nor disagree	20(13.6)
/ears of working	_ (_ · -)	Disagree/totally disagree	22(15)
<1	5(3.4)	Worries that the whole situation will last	
1-5	14(9.5)	for a long time	
6-10	27(18.4)	Agree/totally agree	94(63.9)
11-15	27(18.4)	Neither agree nor disagree	35(23.8)
>15	74(50.3)	Disagree/totally disagree	18(12.2)
Neekly working hours for the last two	()	Considerations of resigning due to CO- VID-19	
nonths		Agree	3(2)
<10	6(4.1)	Disagree	135(91.8)
11-20	1(7)	Not sure	9(6.1)
21-40	86(58.5)	Satisfaction with the protection provided	5(0.1)
41-60	48(32.7)	Agree	54(36.7)
>61	6(4.1)	Disagree	33(22.4)
Word during weekends in the last two		Not sure	60(40.8)
nonths		SAS	00(40.8)
Never	38(25.9)	Absence	104 (70.7)
Every two weeks	62(42.2)	Mild	35 (23.8)
Every week one day of the weekend	29(19.7)	Moderate	
Every week on both days	18(12.2)		7 (4.8)
Department		Severe	1 (0.7)
Closed section (unit)	78(53.1)	SDS	70 (52 7)
Open ward (Clinic, Health Center)	69(46.9)	Absence	79 (53.7)
Previous medical history		Mild	51 (34.7)
My health is in good condition	86.4(86.4)	Moderate	15 (10.2)
I have a chronic illness	11.6(11.6)	Severe	2 (1.4)
I'm dealing with a psychiatric illness	2.0(2)	SAS: Zung Self-Rating Anxiety Classification, SDS: Depression Classification	Zung Self-Rati

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Women

Other

Women

>40

Specialty

I Doctor I Nurse I Other

Specialty

I Doctor I Nurse I Other

Specialty

I Doctor I Nurse I Other

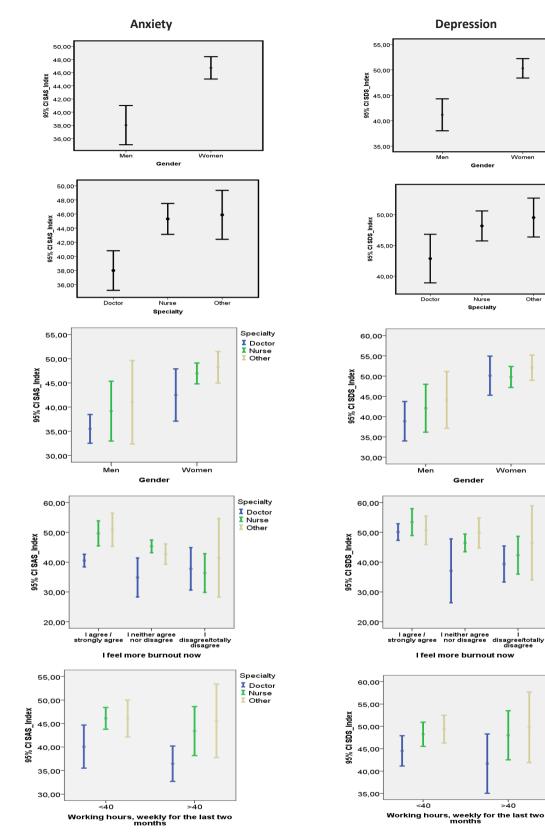


Fig. 1. Correlation between SAS and SAS with demographics and other factors & anxiety, depression, physical component summary compared to working hours, weekly for the last two months (average)

Table 2. Correlation between SAS and SDS with demographics and other factors & anxiety, depression, physical component summary compared to working hours, weekly for the last two months (average)

			Mean	SD	p-value	Statistical method used Effect size Statistical power
Gender	Anxiety	Men	38.02	10.26	0.001*	T-Test
Jenuer	/ linkiety	Wien	50.02	10.20	0.001	Effect size
		Women	46.73	8.52		d= 0.85°
		Wonnen	40.75	0.52		Power(1- β err prob)= 0.99
	Depression	Men	41.17	10.83	0.001*	T-Test
	Depression	Men	41.17	10.85	0.001	Effect size
		Women	FO 22	0.50		$d = 0.84^{\circ}$
		women	50.32	9.56		Power($1-\beta$ err prob)= 0.99
c : !:	A	Dester	45 70**		0.001*	
pecialty	Anxiety	Doctor	45.79**		0.001*	Kruskal-Wallis Test
						Due to
		Nurse	80.44**			Test of Homogeneity of Varianc-
						es=,029 Effect size
		Other	84.56**			n ² =0.095°
						$\eta^2 = 0.095^\circ$ Power(1- β err prob)= 0.95
	Demmarian	Dester	12.00	10 74	0.001*	
	Depression	Doctor	42.86	10.74	0.001*	ANOVA
			10.10	44.07		Effect size n ²=0.095 ^b
		Nurse	48.16	11.27		-
						Power(1-β err prob)= 0.95
		Other	49.52	8.60		
feel more	Anxiety	Agree/ strongly	88.06**		0.001*	Kruskal-Wallis Test
xhausted	,	agree				Due to Test of Homogeneity of Va
OW		neither agree	74.01**			ances=0.002
ompared		nor disagree	,			Effect size
o before		Disagree/strong-	48.67**			n ² =0.1 ^a
covid-19		ly disagree	10.07			Power(1-β err prob)= 0.96
	Depression	Agree/ strongly	52.03	9.75	0.001*	ANOVA
		agroo				
		agree				Effect size
		neither agree	45.75	10.53		η ² =0.13 ^a
		-	45.75	10.53		
		neither agree nor disagree Disagree/strongly	45.75 42.17	10.53 10.36		η ² =0.13 ^a
nxiety	Working hours,	neither agree nor disagree			0,028*	η ² =0.13 ^a
nxiety	weekly for the	neither agree nor disagree Disagree/strongly disagree	42.17	10.36	0,028*	η ² =0.13ª Power(1-β err prob)= 0.99
nxiety		neither agree nor disagree Disagree/strongly disagree	42.17	10.36	0,028*	η ² =0.13 ^a Power(1-β err prob)= 0.99 T-Test
nxiety	weekly for the	neither agree nor disagree Disagree/strongly disagree <40	42.17 45,26	10.36 8,82	0,028*	η ² =0.13 ^a Power(1-β err prob)= 0.99 T-Test Effect size
	weekly for the last two months	neither agree nor disagree Disagree/strongly disagree <40	42.17 45,26	10.36 8,82	0,028*	η ² =0.13 ^a Power(1-β err prob)= 0.99 T-Test Effect size d= 0.33 ^d
	weekly for the last two months (average)	neither agree nor disagree Disagree/strongly disagree <40 >40	42.17 45,26 41,53	10.36 8,82 11,39		η ² =0.13 ^a Power(1-β err prob)= 0.99 T-Test Effect size d= 0.33 ^d Power(1-β err prob)= 0.48
	weekly for the last two months (average) Working hours,	neither agree nor disagree Disagree/strongly disagree <40 >40	42.17 45,26 41,53	10.36 8,82 11,39		η ² =0.13 ^a Power(1-β err prob)= 0.99 T-Test Effect size d= 0.33 ^d Power(1-β err prob)= 0.48 ANOVA
Anxiety Depression	weekly for the last two months (average) Working hours, weekly for the	neither agree nor disagree Disagree/strongly disagree <40 >40 <40	42.17 45,26 41,53 47,96	10.36 8,82 11,39 9,23		$\mathbf{n}^{2}=0.13^{a}$ Power(1- β err prob)= 0.99 T-Test Effect size $d= 0.33^{d}$ Power(1- β err prob)= 0.48 ANOVA Effect size
Depression	weekly for the last two months (average) Working hours, weekly for the last two months (average)	neither agree nor disagree Disagree/strongly disagree <40 >40 <40 <40 >40	42.17 45,26 41,53 47,96 46,25	10.36 8,82 11,39 9,23 13,20	0,404	$\mathbf{n}^{2}=0.13^{a}$ Power(1- β err prob)= 0.99 T-Test Effect size d= 0.33^{d} Power(1- β err prob)= 0.48 ANOVA Effect size d= 0.13(small) Power(1- β err prob)= 0.12
bepression hysical	weekly for the last two months (average) Working hours, weekly for the last two months (average) Working hours,	neither agree nor disagree Disagree/strongly disagree <40 >40 <40	42.17 45,26 41,53 47,96	10.36 8,82 11,39 9,23		$\mathbf{n}^{2}=0.13^{a}$ Power(1- β err prob)= 0.99 T-Test Effect size $d= 0.33^{d}$ Power(1- β err prob)= 0.48 ANOVA Effect size d= 0.13(small) Power(1- β err prob)= 0.12 ANOVA
	weekly for the last two months (average) Working hours, weekly for the last two months (average)	neither agree nor disagree Disagree/strongly disagree <40 >40 <40 <40 >40	42.17 45,26 41,53 47,96 46,25	10.36 8,82 11,39 9,23 13,20	0,404	$\mathbf{n}^{2}=0.13^{a}$ Power(1- β err prob)= 0.99 T-Test Effect size d= 0.33^{d} Power(1- β err prob)= 0.48 ANOVA Effect size d= 0.13(small) Power(1- β err prob)= 0.12

(*Statistically significant. **Mean Rank, Effect size (alarge, medium - medium to large, dsmall to medium, small), SAS: Zung Self-Rating Anxiety Classification, SDS: Zung Self-Rating Depression Classification, SD: Standard Deviation)

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and depression (p=0.003) were at higher levels than the pre-COVID-19 period.

Those working under 40 hours experience more stress and have less quality of life in the concise scale of physical health with a statistical significance at p<0.5. This can be attributed to the fact that those working in the HC reported less working hours and absence of contact with COVID-19 patients. In the anxiety scale the effect sizes are small to medium with power analysis at 48% and thus cannot be generalized. In the concise scale of physical health the effect sizes are medium to large with strong power analysis at 73%.

Quality of Life

Comparing the scores of the sub-scales of SF-36 of the present study to the findings of a first survey of Tountas et al in 2003 [16], it can be observed that health-care workers' QoL during COVID-19 has declined, as shown in Table 3.

Table 3. Rating of Qol parameters

	1 st Survey (16)	Current survey
Physical Functioning (PF)	84.2	82.07
Physical Role (PR)	75.7	62.09
Bodily Pain (BP)	74.4	67.78
General Health (GH)	69	67.38
Vitality (VT)	63.5	61.63
Social Functioning (SF)	69.5	61.20
Mental Health (MH)	74.1	65.30
Emotional Role (ER)	66.6	66.09

QoL: Quality of Life

Table 4 and Figure 2 show the correlations of the Physical Component Summary (PCS) with the gender, specialty and burnout. It was found that men have better physical health than women (p=0.001), with large effect sizes (d=1.36; power = 99%). Doctors have a better PCS than nurses (p=0.001) and other healthcare professionals (p=0.001), with large effect sizes (d=0.26; power = 99%). The participants who feel more physically burnout during COVID-19 compared to the era prior the pandemic have worse physical health than those who do not experience more exhaustion during the pandemic (p=0.005).

As shown in Table 5, anxiety and depression were negatively correlated with 6 sub-scales of SF-36. More specifically, the more the anxiety and depression increase, the more the physical functionality, physical pain, general health, vitality, mental health and emotional role decrease.

DISCUSSION

Assessing the impact of the COVID-19 pandemic on the psychological status and QoL of healthcare professionals in Athens, Greece, it was observed that although the majority of the participants experienced normal stress and depression levels, moderate to severe levels for both disorders were found at a significant percentage. These findings are in agreement with other studies assessing the psychological status of healthcare workers during the COVID-19 pandemic. Temsah et al [17] also found normal anxiety levels (68.2%), followed by mild

Table 4. Association of summary scales of Physical Component Summary with gender, specialty and burnout at present, compared to before COVID-19 era

		Mean	SD	p-value	Statistical methods Effect size Statistical power
Gender	Male	80.53	11.45	0.001*	T-Test
	Female	64.64	11.66		d= 1.36ª
					Power(1-β err prob)= 0.99
Specialty	Doctor	82.92	9.75	0.001*	ANOVA
	Nurse	65.09	12.74		Effect size
	Else	69.74	11.46		d= 0.26ª
					Power(1-β err prob)= 0.99
I feel more burnout now	I agree / strongly	67.96	13.49	0.002*	ANOVA
compared to before	agree				Effect size
Covid-19 season	I neither agree nor	67.74	12.70		d= 0.082°
	disagree				Power(1-β err prob)= 0.90
	I disagree/totally disagree	77.58	14.08		

*Statistically important, SD: Standard Deviation, Effect size (alarge, bmedium, cmedium to large)

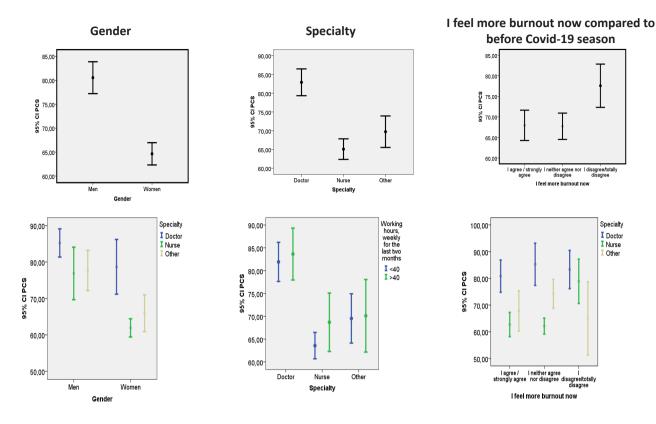


Fig. 2. Association of summary scales of Physical Component Summary with gender, specialty and burnout at present, compared to before COVID-19 era

anxiety (20.8%) and severe for the 2.9%. Results from another study showed that 51.6% of healthcare workers had anxiety symptoms and 64.7% depressive ones [1]. Hu et al [18] reported mild anxiety for 27.15%, moderate for 11.05% and severe for 3.3%.

In the present study, female healthcare workers experienced higher levels of both anxiety and depression. Moreover, women were at greater risk of developing these two mental disorders compared to men. These findings are in agreement with other studies reporting that women tend to experience more anxiety and depression. In particular, Elbay et al [1] found that women were significantly more stressed than men and Ning et al [19] also reported higher anxiety levels in women healthcare workers. Xiao et al [8] reported that

working women are 1.6 times more likely to experience anxiety than men in agreement with other studies [20,21], findings which support that the male gender is a protective factor against stress and depression [20].

The participants in this study were found to experience higher anxiety and depression levels during the COVID-19 pandemic compared to the pre-COVID-19 era, especially among women. These findings are consistent with other research reporting significant differences of stress and depression levels before and during the pandemic [22]. The fact that women tend to be more vulnerable to these two disorders during the current pandemic is due to several factors, such as a higher risk of infection, increased family pressure as well as the effects of female hormones. As for women nurses,

		PF	PR	BP	GH	VT	SF	ER	МН
SAS	Pearson R	-,541**	,026	-,563**	-,515**	-,616**	-,069	-,576**	-,624**
	p-value	,000	,755	,000	,000	,000	,411	,000	,000
SDS	Pearson R	-,450**	-,008	-,369**	-,440**	-,587**	-,056	-,482**	-,635**
	p-value	,000	,922	,000	,000	,000	,506	,000,	,000
**. Correlation is significant at the 0.01 level (2-tailed).									

SF-36: Short Form Survey, PF: Physical Functioning, PR: Physical Role, BP: Bodily Pain, GH: General Health, VT: Vitality, SF: Social Functioning, MH: Mental Health, ER: Emotional Role, SAS: Zung Self-Rating Anxiety Classification, SD: Zung Self-Rating Depression Classification

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their crucial role in the management of COVID-19 can justify the increased levels of anxiety and depression they experience. In addition, due to the nature of their job and their close contact with patients on a day-today basis, nurses are at higher risk of infection [19]. Yin et al [23], assessing the stress symptoms between clinical roles, demonstrated that women were more vulnerable than men in exhibiting post-traumatic stress. These findings are supported by another study which also found increased risk of depression and anxiety among women [24].

Another reason leading to increased anxiety among healthcare workers, who utilize emotion suppression strategies, is the contact with COVID-19 patients. It has been supported that due to that, men have less cognitive re-esteem and emotion suppression than women [6]. Moreover, another pattern observed in women can be linked to a societal issue. Women face more difficult conditions due to their social roles, which lead to differentiating professional and family care, avoiding contact with family members [25].

Comparing anxiety and depression levels between nurses and other specialties in the present study, it was observed that doctors experience less anxiety and depression than nurses and other healthcare workers. Similar results were reported by Shechter et al [26], who demonstrated significant differences in acute stress between nurses and doctors (64% vs. 40%, p=<0.001) and in depression (53% vs. 38%, p=0.004). Similarly, Pandey et al [21], comparing doctors and nurses, found that the latter were twice as likely to experience anxiety. Healthcare professionals with inadequate or no personal protective equipment were nearly three times more likely to be stressed and twice more at risk of depression than those working in high-risk areas. Li et al [27], investigating the levels of anxiety among healthcare workers, found that nurses are 1.41 times more likely to experience anxiety than other specialties. Tan et al [28] investigated the stress of healthcare workers (doctors and nurses) and "non-medical" staff (related health professionals, pharmacists, technicians, administrators, employees and maintenance workers) during the COVIC-19 pandemic. They found that the prevalence of anxiety was higher among non-medical healthcare workers. Another study highlighted the statistically significant difference between clinical roles for post-traumatic stress, reporting significant differences between nurses and, qualified doctors and auxiliary staff (p=0.011) [29]. These findings can be explained by

the fact that nurses make up the bulk of healthcare staff during an epidemic and undertake most of the tasks related to infectious diseases [18].

The present study did not demonstrate significant differences in stress and depression levels among healthcare professionals in COVID-19-related departments, as demonstrated by Liang et al [11]. However, it was observed that the healthcare professionals do experience more anxiety and depression during the pandemic compared to the pre-COVID-19 era.

Based on the correlations of the sub-scales of SF-36, this study demonstrated a negative correlation between QoL and both anxiety and depression. More specifically, as anxiety and depression increase, physical functionality, physical pain, general health, vitality, mental health and emotional role tend to decrease. It was also found that men have better physical health than women. Tountas et al [16] have also highlighted gender differences and women in particular were reported to have a lower health status than men in all eight sub-scales of SF-36. Huang et al [30], assessing QoL of healthcare professionals, found that women experienced decreased QoL compared to men regarding emotional and cognitive functioning.

During this COVID-19 period, increased workload, redistribution of tasks and uncharted guidelines for managing the disease result in increased risk of occupational stress and depression negatively affect healthcare professionals' QoL. The factors which lead to increased levels of stress and depression among healthcare professionals should be recognized, so as to implement strategies and measures to reduce the psychological burden caused by the pandemic and increase the workers wellbeing and productivity.

The findings of this study should be interpreted within its limitations, the main of which is the limited representation of more specialties mainly due to the measures for the protection of public health.

CONFLICT OF INTEREST

None to declare

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